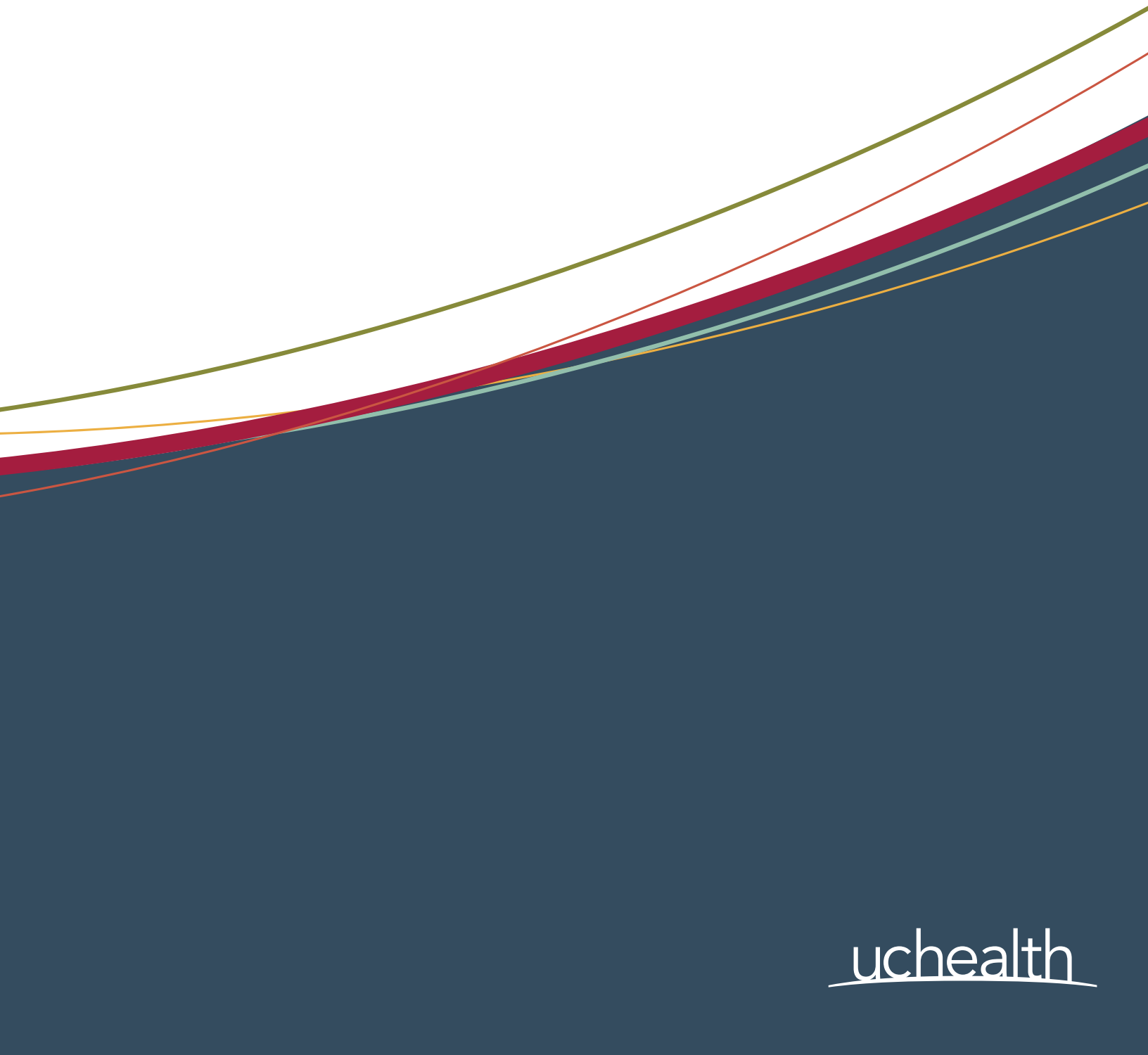


FY 2022

COMMUNITY BENEFITS REPORT



IMPROVING THE LIVES OF THOSE WE SERVE.

UCHealth is a Colorado-owned, nonprofit 501(c)(3) integrated health system with 12 hospitals and more than 150 UCHealth-owned and affiliated clinic locations serving patients in Colorado, Wyoming and Nebraska.

As Colorado's only integrated community and academic health system, we are dedicated to improving lives by providing the region's most advanced, highest-quality medical care with an exceptional patient experience.

12 hospitals

>150 UCHealth and affiliated clinic locations

2,008 available beds

2.7M unique patients served

149k inpatient admissions and observation visits

7.3M outpatient, urgent care and emergency department visits

29,000 employees

Distinct 501(c)(3)
from University of Colorado

COMMITTED TO OUR COMMUNITIES.

**\$1.1
BILLION**

in total community benefit

**\$388
MILLION**

in uncompensated care

UCHealth gives back through uncompensated care, research, education and programs to support our patients and the communities we serve. It is part of our commitment to help as many people as possible live extraordinary lives.

Staying connected to our communities allows us to understand needs and to proactively prevent and treat medical concerns.

Our areas of focus are:



Access to care.

Increasing access to care through virtual health, a commitment to Medicaid and lower-cost care options.



Behavioral health.

Expanding and investing in behavioral health services.



Innovations in treatment and prevention.

Designing the future of medicine and bringing advanced care to patients throughout the region with innovations in treatment and prevention.



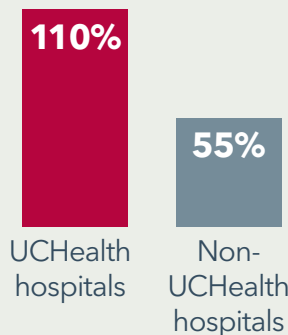
ACCESS TO CARE.

As the largest provider of Medicaid services in Colorado, UCHealth is committed to caring for the state's most vulnerable populations.

976k Medicaid outpatient visits and admissions

378% increase in Medicaid outpatient visits and admissions since 2013

Increase in adult Medicaid inpatient discharges since 2013



~25% of Colorado Medicaid adjusted discharges are cared for at UCHealth (36% more than the next largest provider)

Our virtual health services provide solutions when patients need them most and include programs across the continuum of care that decrease cost, increase access and improve quality.

543
virtual clinics

348,250
virtual primary care and specialty care visits

Other virtual health programs available throughout UCHealth include:

- Virtual Behavioral Health
- Telestroke
- Virtual ICU
- Virtual Acute Care Surveillance Including Virtual Sepsis
- Virtual Home Surveillance
- Virtual Safety View (fall sitters)
- Virtual Emergency Care
- Virtual Diabetes Center

UCHealth is committed to increasing access to affordable, high-quality care and reducing the cost of care for Coloradans with:

- **Lower-cost care options:** Providing lower-cost care options like ambulatory surgery centers and freestanding imaging centers which perform services at a lower cost.
- **Access:** Expanding access to primary care and urgent care locations.
- **High-performance networks:** Partnering with employers and insurers to offer significant discounts through high-performing provider networks.
- **Price transparency:** Supporting price transparency and offering an online price-estimate tool, which gives patients an accurate estimate of their potential out-of-pocket bills.
- **Value-based care:** Investing in population health and value-based care initiatives.
- **Social determinants of health:** Encouraging preventive care and addressing social determinants of health, like food insecurity.



BEHAVIORAL HEALTH.

UCHealth has committed to behavioral health services with the **region's largest and most comprehensive investment of more than \$150 million** over five years. Those funds, including \$25 million in philanthropic donations matched by UCHealth, are dedicated to the detection and treatment of substance-use disorders, depression and anxiety and other mental health conditions.

Integrated Behavioral Health and Primary Care Locations

(active and planned)

48
integrated
locations



57,000
integrated
visits

Integrated visits through
August 30, 2022

Our areas of focus are:



Integrated Behavioral Health and Primary Care.

- Comprehensive care in one location with teams of primary care physicians, therapists and licensed clinical social workers.
- Dedicated psychiatry support.



Virtual Behavioral Health.

- Telehealth psychiatry access for ED, inpatient and ambulatory locations.
- 24/7 virtual social work and care coordination.



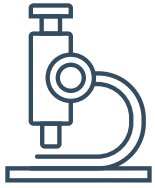
Center for Dependency, Addiction and Rehabilitation (CeDAR).

- Residential treatment including a medically supervised detox program.
- Outpatient services, extended care and community resources.



Inpatient Behavioral Health Care.

- Expansion of services in northern Colorado and a new inpatient unit at University of Colorado Hospital.
- Dedicated treatment of mood disorder, medical detox and high-acuity mental health.
- 49 new behavioral health beds under development.



INNOVATIONS IN TREATMENT AND PREVENTION.

Dedicated to innovation, we have established a presence across Colorado, offering patients access to leading-edge treatment and prevention options with the most comprehensive and advanced services in the state.

100%

of Colorado ZIP codes have residents who received care at UCHealth

12,951

patient transfers received from nearly all communities throughout the region

1,297

non-UCHealth facilities transferred patients

We provide

3 OF 6

Level I Trauma Centers in Colorado

We provide

2 OF 5

Comprehensive Stroke Centers in Colorado

We have

21

Telestroke locations that bring advanced stroke care to communities throughout the region

- CU Cancer Center is Colorado's only NCI-Designated Comprehensive Cancer Center.
- We are the largest and most comprehensive provider of cardiovascular services in the state.
- We are the only comprehensive transplant center in the region.

We are a teaching and research partner to the University of Colorado School of Medicine.

\$291 MILLION

in support for the University of Colorado School of Medicine

\$691 MILLION

in research funding attracted to the CU Anschutz Medical Campus

1,200

residents trained per year

708

clinical trials

941

active research projects in the community setting



INVESTING IN OUR WORKFORCE.

UCHealth is a committed employer, passionate about creating paths to career development and enhancement for all our staff.

\$277 MILLION

Over the past year in **additional** support and initiatives for our dedicated staff and providers.

\$50 MILLION

Over the next five years to support career advancement of our employees, including tuition reimbursement and fully funded education programs.

- Emotional well-being resources for our providers and employees (e.g., UCHealth First Call, Health Care Worker Emergency Relief Fund).
- Diversity, equity and inclusion action plan focused on our people, our patients and our community.
- Military support programs for our staff who serve in the military including enhanced paid-leave benefits and dedicated military leave coordinator.
- Partnerships with numerous community colleges and universities to support the training of health care professionals.



COVID-19 RESPONSE.

UCHealth is a leader in the COVID-19 response and serves as a critical resource for other providers and the entire Rocky Mountain region in establishing protocols and best practices. To date, we have cared for more patients with COVID-19 infections than any other Colorado health care provider.

22,256

COVID-19-positive hospitalizations across UCHealth

20,332

patients with COVID-19 recovered and discharged

32%

of Colorado's COVID-19 hospitalizations occurred at a UCHealth hospital

2,298

COVID-19 related transfers received from 400 non-UCHealth facilities

912,828

COVID-19 vaccine doses administered

22,926

COVID-19 vaccine doses provided through our 173 community outreach clinics

OUR COMMUNITY PARTNERS.

8th Judicial District Attorney's Office | A Precious Child | Academy School District 20 | AccessNurse | Adams County Human Services | Advanced Healthcare Advocates of Routt County | Aetna | AF Williams Family Medicine | All Health Network | Alliance for Kids | Alliance for Suicide Prevention of Larimer County | Almost Home Online | Alternatives to Violence | Alzheimer's Association | Alzheimer's Association Colorado Chapter | American Diabetes Association Apoyo Con Cariño | Arapahoe-Douglas-Elbert Medical Society | Arapahoe-Douglas Mental Health Network | Asian Pacific Development Center | Aspen Mine Center | AspenPointe | AspenPointe Behavioral Health Centers | Association Colorado Health Institute | Association for Community Living in Boulder and Broomfield Counties | Aurora Chamber of Commerce | Aurora Commission for Seniors | Aurora Fire Department | Aurora Health Alliance | Aurora Mental Health | Aurora's Commission on Aging | Aurora-Adams County Medical Society | Bank of Colorado | Banner Health | Banner North Colorado Medical Center | Paramedic Services | Beacon Health Options | Bear River Young Life | Bethesda Lutheran Communities | Bohemian Foundation | Boulder County Aids Project | Boulder County Area Agency on Aging | Boulder County Commissioner - District 2 | Boulder County Department of Public Health | Boulder County Health Improvement Coalition | Boulder County Healthy Kids and Adults | Boys & Girls Club of Steamboat Springs | Boys & Girls Clubs of Larimer County Boys & Girls Clubs of Weld County | Carbon Valley Chamber of Commerce | Boys and Girls Club of NW Colorado | Broomfield Community Foundation Broomfield County Public Health & Environment | Broomfield Fellowship in Serving Humanity (FISH) | Carbon Valley Help Center | Carbon Valley Parks and Recreation District | Care and Share Food Bank for Southern Colorado | Casey's Pond | Catamount Institute | Centennial AHEC Center for Family Outreach Centennial Mental Health Center | Center for Work Education and Employment | Chabad Jewish Center - South Metro | Children's Speech and Reading Center | Children's Hospital Colorado | Christian Living Communities - Holly Creek | Cigna | Citizens Project | City of Aurora | City of Colorado Springs City of Colorado Springs Parks Recreation & Cultural Services | City of Fort Collins | City of Greeley | City of Loveland | City of Manitou Springs | City of Steamboat Springs-Parks and Recreation Department-Teen Programs | Clear View Behavioral Health | Colorado Academy of Family Physicians | Colorado Access | Colorado Alliance for Health | Colorado Chapter of the American College of Emergency Physicians | Colorado College | Colorado Community Health Alliance | Colorado Consortium for Prescription Drug Abuse | Colorado Consumer Health Initiative | Colorado Department of Education | Colorado Department of Human Services | Colorado Department of Public Health & Environment | Colorado Department of Public Health & Environment Office of Suicide Prevention | Colorado Emergency Nurses Association | Colorado Hospital Association | Colorado Immigrant Rights Coalition | Colorado Language Connection | Colorado Medical Society | Colorado Parks and Wildlife | Colorado Primary Care Clinic | Colorado Refugee Wellness Center | University of Colorado School of Public Health | Colorado Springs Catholic Charities | Colorado Springs Chamber & EDC | Colorado Springs Fire Department | Colorado Springs Food Rescue | Colorado Springs Health Foundation | Colorado Springs Health Foundation | Colorado Springs School District 11 | Colorado State University | Colorado State University Extension | Colorado State University Police Department | Colorado Workforce Center | Colorado Youth Detention Continuum | Community College of Aurora | Community Grief Center | Community Health Partnership | Community Partnership for Child Development CORHIO | Council of Neighbors and Organizations | Courageous Faces | CPCD Giving Children a Head Start | Craig Seniors Center | Craig-Scheckman Family Foundation | Culture of Wellness | DaVita Medical Group | DAWN Clinic | DentaQuest | Denver County Health | Denver Public Health Division of Youth Services | Developmental Pathways | Discovery Learning Center - Family Development Center | Diversus Behavioral Health Centers | Divide Health Center | Division of Vocational Rehabilitation | Doctors Care | Doctor's Care | Douglas Arapahoe Suicide Prevention Alliance | Early Childhood Council of Larimer County | Early Connections Learning Center | Easterseals Colorado | ECHO Colorado | El Comité de Longmont | El Paso County Community Services El Paso County Public Health | El Paso County Public Health Healthy Community Collaborative | El Paso County Recreation & Cultural Services | Elderhaus Adult Day Program | Energy Resource Center | Estes Park Medical Center | Estes Park Police Department | Estes Park School District | Estes Valley Library Falcon School District 49 | Fields Foundation | First Impressions of Routt County | Foothills Gateway | Forest Ridge Senior Living and Rehabilitation Fort Carson Preventive Medicine and Public Health | Fort Carson Wellness Services | Fort Collins Police Services | Foundation for Douglas County Schools | Freedom Hooves | Friends of Broomfield | Futurity First | Garcia Consulting | Greeley-Evans School District 6 | Girl Scouts of Colorado | Grand County Rural Health Network | Grand Futures Prevention Coalition | GrandKids Child Care Center | Greccio Housing | GreenPath Financial Wellness | Grief Support of the Rockies | Harmony Foundation | Harrison School District Two | Hayden School District | Health District of Northern Larimer County | Health & Hope Center | Health Links | HealthOne | Heart Centered Counseling | Heritage Park Preschool | Hide in Plain Sight | High Plains Library District | Highlands Ranch Community Association | Highlands Ranch Metro District | Holy Name Preschool | Homeward Pikes Peak | Hope House of Colorado | Hopelight Clinic | Imagine Zero Coalition | Imagine! Colorado | InnovAge | InnovAge PACE of Northern Colorado | Inside/Out Youth Services | Institute for the Built Environment | Integrated Family Community Services | Integrated Nutrition Education Program | Interfaith Food Bank | James Resource Network Joint Initiatives for Youth and Families | Junior Achievement | Juvenile Legal Defense Representative | Kaiser Permanente | Kids at Heart | Kids on Bikes | KidsPak-Loveland Rotary Club | King Soopers and City Market | Larimer County Attorney's Office | Larimer County Board of Health | Larimer County Department of Health & Environment | Larimer County Department of Human Services | Larimer County Office on Aging | Larimer County Planning Commission | Larimer County Probation Department | Larimer County Sheriff's Office | Leap Coalition of Larimer County | Level Chiropractic | LiftUp of Routt County | Local Food Colorado Springs | Longmont Chamber of Commerce | Longmont Community Foundation | Longmont Community Services Longmont Economic Development Partnership | Longmont Meals on Wheels | Longmont Senior Citizens Advisory Board | Longmont Supporting Action for Mental Health | Loveland Housing Authority | LoveINC | Loveland Public Library | LPR Construction | Major Medical Supply | Manitou Springs School District 14 | Metro Community Provider Network and STRIDE | Memorial Regional Health | Mercy Housing | Metro Denver Partnership for Health | Mile High Health Alliance | Mind Springs Health | Moffat County Cancer Society | Moffat County Human Resource Council | Moffat County Law Enforcement | Moffat County United Way | Mother House | Mountain View Presbyterian Church | Mt. Carmel Veteran's Center | NAACP | National Alliance on Mental Illness Neighbor to Neighbor | New Horizons Primary Care Clinic | NextCare Urgent Care | North Colorado Health Alliance | North Colorado Youth for Christ North Range Behavioral Health | North Range Behavioral Health - Counseling Center at Carbon Valley | Northeast Behavioral Health Partnership | Northern Colorado Medical Society | Northwest Colorado Dental Coalition | Northwest Colorado Health | Northwest Colorado Legal Services | Northwest Douglas County Chamber and Economic Development Corporation | Northwest Rocky Mountain CASA | Northwest Colorado Center for Independence | Old Town Hot Springs | OMNI Institute | One Colorado | Open Bible Medical Clinic | Open Heart Advocates | Parker Adventist Hospital | Partners for Healthy Choices | Partners in Housing | Partners in Routt County | Partnership for Age-Friendly Communities | PASCO | Peak Military Care Network | Peak Vista Community Health Centers | Peake Wellness Center | Penrose-St. Francis Health Services | Penrose-St. Francis Mission Outreach | Peoples House | PFLAG | Phil Long Dealerships | Pikes Peak Community Health Partnership | Pikes Peak Library District | Pikes Peak Suicide Prevention Partnership | Pikes Peak United Way Pioneers Medical Center | Planned Parenthood of the Rocky Mountains | Plymouth Congregational Church | Porter Adventist Hospital Behavioral Health Poudre River Public Library District | Poudre School District | Project 31:25 | Project Angel Heart | Rangley District Hospital | Reaching Everyone Preventing Suicide | Resilient Inspired Strong Engaged (RISE Coalition) | RMFI | RMSI Group | Road2Recovery | Rocky Mountain Behavioral Medicine | Rocky Mountain Health Plans | Rocky Mountain Youth Clinics | Rocky Mountain Youth Corps | Rotary of Highlands Ranch | Routt County Council on Aging | Routt County Department of Human Services | Routt County Human Resource Coalition | Routt County Law Enforcement | Routt County United Way | SafeCare Colorado Salud Family Health Centers | SCL Home Health | Seniors Resource Center | SET Family Medical Clinic | Sexual Assault Victim Advocate (SAVA) Center Silver Key Senior Services | Simple Strategies for Family Living | Sister Carmen Community Center | Soccer Without Borders | South Metro Denver Chamber of Commerce | South Routt Community Center | South Routt School District | Specialized Alternatives for Family and Youth | Springs Recovery Connection | Springs Rescue Mission | Steamboat Rotary | Steamboat Senior Living Community | Steamboat Springs Police Department | Steamboat Springs School District RE2 | Steamboat Springs Winter Sports Club | Steamboat Springs Youth Hockey Association | Summitstone Health Partners | Sunrise Community Health | Sunrise Loveland Community Health Center | SWTC Emergency Medical Services | Teach for America | Teaching Tree Early Childhood Learning Center | Teller County Board of County Commissioners | Teller County Public Health and Environment | Terra Essentials | TESSA | The Arc of Larimer County | The Arc of Weld County | The Children's Health Place | The Colorado Health Foundation | The Colorado Trust | The Crisis Center | The Family Center-La Familia | The Health and Wellness Center at Centennial High School | The Matthews House | The Medical Center of Aurora | The Northwest Colorado Community Health Partnership | The Resource Exchange | The Wellness Champions | Thompson Rivers Parks and Recreation District | Thompson School District | Thompson Valley Emergency Medical Services | Timberline Church | Timnath Police Department | Totally Kids | Town of Kersey | Trails and Open Space Coalition | Tri-County Health Department | TRU Community Care | University of Colorado Colorado Springs-College of Nursing and Health Sciences UCCS Lane Center | United Way of Larimer County | United Way of Weld County | University of Colorado Colorado Springs-School of Medicine University of Colorado School of Medicine | University of Northern Colorado | Ute Pass Regional Health Service District | Volunteers of America | Weld County Area Agency on Aging | Weld County Department of Health & Environment | Weld County Department of Human Services | Weld County School Districts | Windsor Police Department | Woodland Park School District | Yampa Valley Autism | Yampa Valley Community Foundation | YMCA of the Pikes Peak Region Young Tracks | Youth Move Colorado

For a list of our community programs, please visit us at
uchealth.org/community-benefit-report.

Our mission.

We improve lives.

In big ways through learning, healing and discovery.

In small, personal ways through human connection.

But in all ways, we improve lives.

Our vision.

From health care to health.

Our values.

Patients first.

Integrity.

Excellence.

We can all do our part to help improve lives by:



Routinely seeing a primary care provider.



Getting an annual flu shot and staying up to date on vaccinations.



Seeking behavioral health support as needed.

2021-2022 Awards and Recognition:

ANCC Magnet Recognition Program®

HIMSS Stage 7 Hospital Certification

CHIME® Digital Health Most Wired Level 10

The Best and Brightest Companies to Work For®

Great Place to Work® Certified

Lown Institute: Nation's No. 2 Most Socially Responsible Health System

Denver Post: Colorado Top Workplaces

U.S. News & World Report:

U.S. News Best in Colorado:

#1 University of Colorado Hospital

#2 Medical Center of the Rockies

#4 Memorial Hospital

#5 Poudre Valley Hospital

U.S. News National Specialty Rankings:

University of Colorado Hospital:

Top 50 in 5 specialties nationally ranked

uchealth