

December 2020

Monthly Operations Report



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INTRODUCTION

Pursuant to Schedule 6, Section 1.8.2(a) of the Concession Agreement, Plenary Roads Denver (“PRD”) is required to submit a monthly report covering all essential statistics related to the Managed Lanes. The following data covers the month of December 2020. Operationally, December was a positive month. Several routine maintenance tasks were completed, there were minimal incidents to maintained elements, and traffic volumes were consistent with expectations.

1.0 VOLUMES AND LANE USAGE

Over the last several months as more commuters use the transponders for either ExpressToll™ (AVI) or HOV travel, License Plate (LPT) transactions have consistently decreased as a percentage of total traffic volume. The total monthly gantry traffic volume for December 2020 in the I-25 Central and US 36 Managed Lanes was 106,359 and 351,989, respectively.

The table below provides the monthly summary for each Managed Lanes roadway, along with a detailed breakdown of weekday volumes. For reference, the AM Peak Period is considered to be weekdays from 6:45 am – 8:45 am. The PM Peak Period is considered to be, weekdays, from 4:15pm – 5:45pm. It should be noted, that the I-25 Managed Lane traffic reflects traffic counts from a single gantry and US 36 Managed Lane counts reflect fourteen gantries, seven gantries in each direction. Therefore, US 36 data will indicate far greater traffic counts that are not comparative to those of I-25.

The following charts depict the distribution of traffic by type (Figure 1) and the daily traffic counts (Figure 2) and for the month.

Traffic Summary (US 36)						
	AVI	LPT	HOV	Non-Rev & Hybrid	Total	Hybrid
Total Monthly Traffic	166,579	104,563	75,372	5,475	351,989	-
Maximum Weekday Traffic	8,883	5,851	3,703	399	18,658	-
Average Weekday Traffic	6,405	3,921	2,488	205	13,019	-
Average Hourly AM Peak Traffic	470	252	143	16	881	N/A
Average Hourly PM Peak Traffic	1,008	603	353	17	1,981	N/A

Traffic Summary (I-25C)						
	AVI	LPT	HOV	Non-Rev & Hybrid	Total	Hybrid
Total Monthly Traffic	37,266	44,252	22,247	2,594	106,359	-
Maximum Weekday Traffic	2,146	2,694	1,025	118	5,902	-
Average Weekday Traffic	1,495	1,766	820	95	4,081	-
Average Hourly AM Peak Traffic	150	200	95	7	445	N/A
Average Hourly PM Peak Traffic	212	238	112	7	562	N/A

Table 1 – Monthly Traffic Summaries

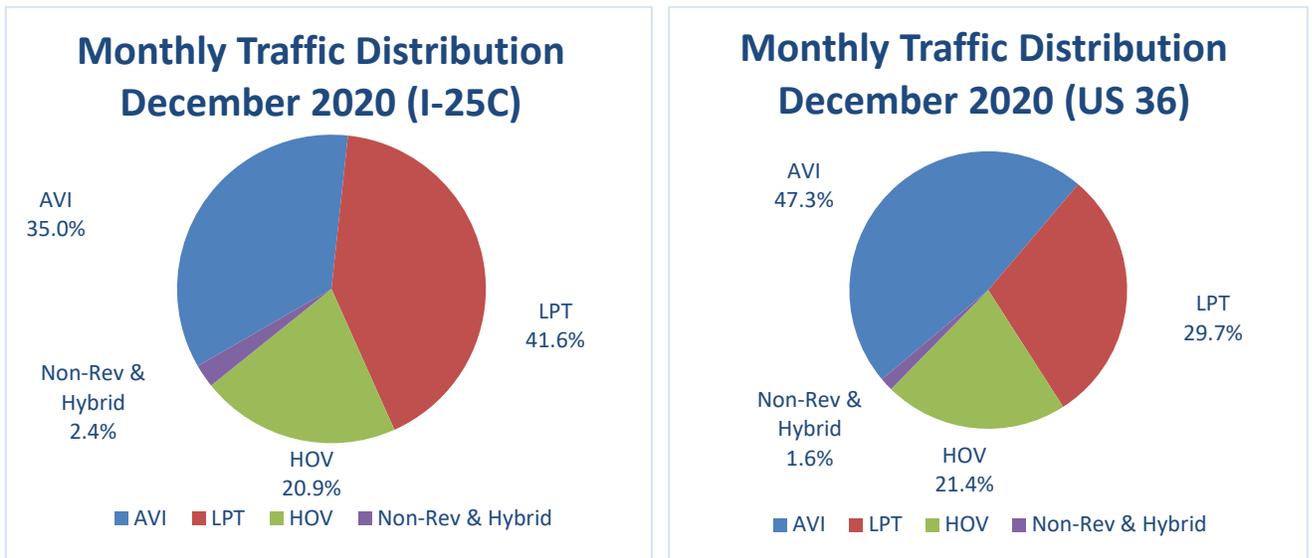
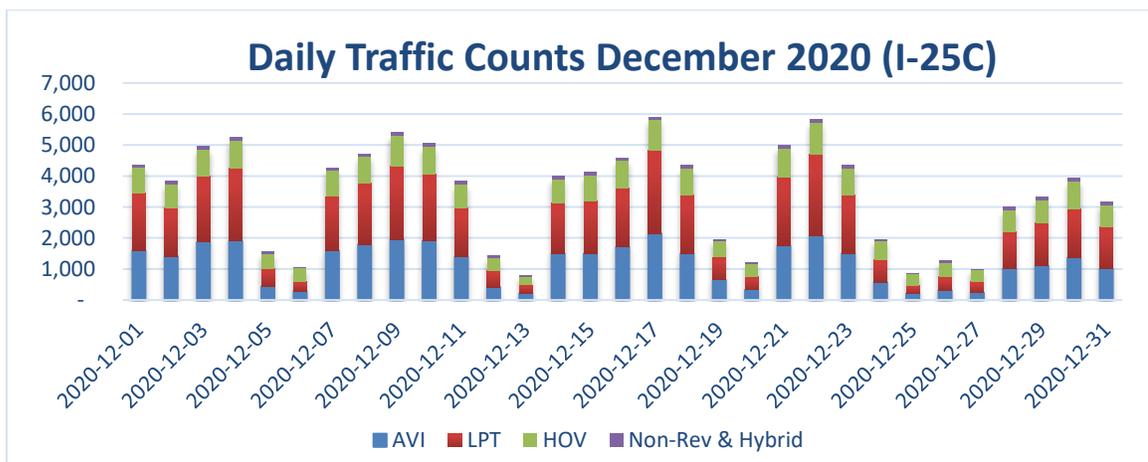


Figure 1 – Monthly Traffic Distribution



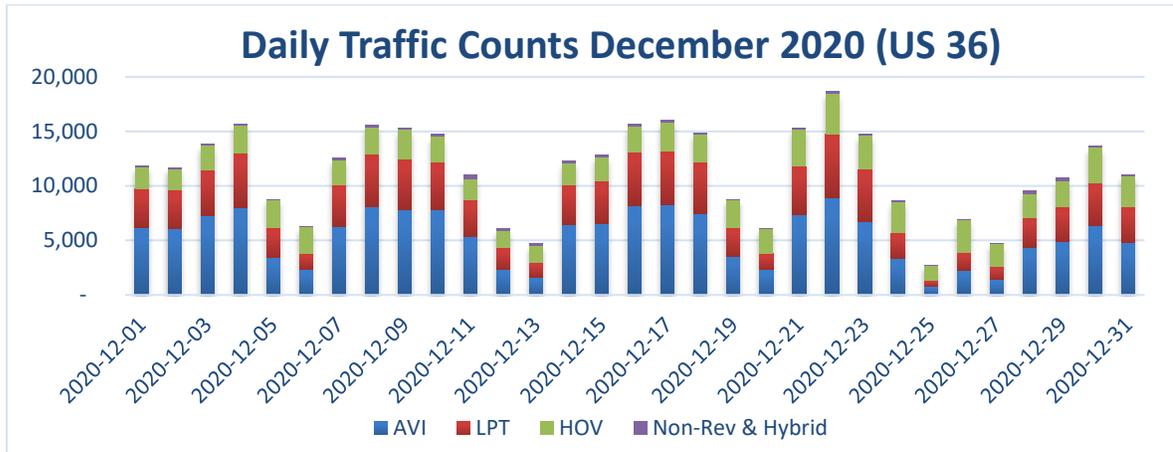


Figure 2 – Daily Traffic Counts

2.0 REVENUES

During the month of December 2020, PRD collected \$284,293 and \$219,921 from users of the I-25 Central and US36 Managed Lanes, respectively. For purposes of this report, revenues are recognized at the time of collection, which is typically sometime after they have been incurred for those customers who are billed based on their license plate. For example, if a single-occupant vehicle uses the lanes in October but pays in January, the associated revenue is attributed to January.

3.0 OPERATIONAL INCIDENTS, ISSUES, AND CLOSURES

The project had numerous routine debris removals, lighting incidents, guardrail incidents, sign incidents, and graffiti control during the month. The routine lighting, guardrail, roadway markings and sign incidents are all planned for repair within the allowable response period and several previously identified lighting incidents were repaired. All incidents were responded to and rectified within the allowable timeframes.

Date	Start	Stop	Duration
July 27, 2020	10:45	11:27	0:42
September 30, 2020	16:24	17:10	0:46
October 2, 2020	17:10	18:42	1:32
October 13, 2020	05:38	06:23	0:45
October 28, 2020	08:38	10:06	1:58
October 30, 2020	08:32	09:57	1:25
November 15, 2020	20:20	01:40	5:20
November 17, 2020	15:07	15:42	0:35

November 19, 2020	18:42	19:40	0:58
November 20, 2020	17:22	18:54	1:32
November 24, 2020	08:44	09:40	0:56
December 11, 2020	14:15	14:44	0:29
December 16, 2020	17:13	17:33	0:20
December 16, 2020	17:47	18:21	0:34
December 18, 2020	18:03	18:34	0:30
Total			17 hours 22 minutes
Remaining Closure Hours Available (Ref: CA 29.7)			0 hours 0 minutes

Table 2 – Managed Lanes Closures to Date

The table below provides a listing of ETCS items recorded this month, consistent with Appendix 6-2 of Schedule 6.

Element ID	Cat	Element	Performance Item	PRD Notified	Contractual Cure Period	Cure Achieved
None						

Table 3 – ETCS Issues per CA Schedule 6 Appendix 6-2

The table below provides a status of all Noncompliance categories in accordance with paragraph 1.2 of Schedule 10.

Non-compliance Location	Nature	Cause	Cure Date	Uncured Non-compliance Point	Unexpired Non-compliance Point	365 Day Expiration Date	1095 Day Expiration Date
None							

Table 4 – Status of Noncompliance Categories

4.0 MEAN TIME BETWEEN FAILURE (MTBF) AND MEAN TIME TO REPAIR (MTTR)

Mean Time Between Failure (MTBF) and Mean Time To Repair (MTTR) data is provided in the table below. Only Maintained Elements that were repaired during the reporting period and had a failure type breakdown are listed in the table. We consider a breakdown to be a failure when the element cannot be used for its intended purpose until repaired.

Maintained Element	Mean Time Between Failure (MTBF) (Hours)	Mean Time To Repair (MTTR) (Hours)
None	N/A	N/A

Table 5 – Mean Time Between Failure & Mean Time To Repair

5.0 HYBRID UTILIZATION

Total Hybrid Trips	
I-25 Central	0
US 36	0

Table 6 – Hybrid Utilization

Fuel-efficient “Hybrid” vehicles are permitted to access the Express Lanes free of charge, regardless of occupant numbers, provided that they have obtained a permit from CDOT, obtained a Hybrid transponder from E-470, and display an E-470 Hybrid decal on the vehicle’s windshield.

OPERATIONS AND
MAINTENANCE
MONTHLY REPORT
DECEMBER 2020

US 36 and I-25 Express
Lanes Project

Prepared for:

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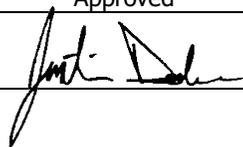


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OPERATIONS AND MAINTENANCE – MONTHLY REPORT DECEMBER 2020 US 36 and I-25 Express Lanes Project

Revision	Date	Approved
Rev. 0	01/08/2021	

This report titled *Operations and Maintenance Monthly Report, December 2020* has been prepared by Ferrovial Services for the exclusive use of Plenary Roads Denver, LLC (PRD). No other party is an intended beneficiary of this report or the information, opinions, and conclusions contained herein. Any use by any party other than PRD of any of the information, opinions, or conclusions is the sole responsibility of said party. The use of this report shall be at the sole risk of the user regardless of any fault or negligence of PRD or Ferrovial Services.

The information and analyses contained herein have been completed to a level of detail commensurate with the objectives of the assignment and in light of the information made available to Ferrovial Services at the time of preparation. This report and its supporting documentation have been reviewed and/or checked for conformance with industry-accepted norms. To the best of the information and belief of Ferrovial Services, the information presented in this report is accurate to within the limitations specified herein.

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The O&M Monthly Report contains all relevant information for the month. Ferrovial Services continues ongoing and preventive maintenance activities for the I-25 and US36 Managed Lanes Project.

Ferrovial Services Commitment to Safety

Ferrovial Services conducted weekly toolbox talk meetings during the month. The purpose of the toolbox talks is to cover important safety items that relate to the project such as near misses, “better ways” as to how safety is conducted for the Project, and discussion on safety procedures for maintenance activities. In addition to the toolbox talks, Ferrovial Services conducts a weekly progress meeting. This is a forum for feedback from staff on Operations, Incident Response, and Maintenance activities.

Toolbox Talks this month included:

- Arrive Alive
- Holiday Firework Safety
- Professionalism
- Impairment

A. Summary of the Planned Maintenance Activities for the Upcoming Month

Ferrovial Services has identified the upcoming planned maintenance activities as described in Table 1.7.1.3 of The Maintenance Management Plan. These activities include preventative and routine maintenance in order to successfully operate and maintain the Project. A listing of the planned maintenance activities for the month are included below.

FIG. A-1 Planned Maintenance Activities for the Upcoming Month

X – Indicates the day the task is planned.

Performance Standard Identification Number (Table 6.1)	Work Activity-Description	Frequency	Jan-20																																
			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
			F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S		
ML-1	MAINTENANCE PATROL	Daily				X	X	X	X	X			X	X	X	X	X			X	X	X	X	X			X	X	X	X	X				
ML-1	FLEXIBLE PAVEMENT OBSERVATION / REPAIR	F-52				X							X							X							X								
ML-1	RIGID PAVEMENT OBSERVATION / REPAIR	F-52				X							X							X							X								
ML-2	DRAINAGE (INLET) OBSERVE/ CLEAN / REPAIR	F-12				X																													
ML-2	DRAINAGE (PIPE/CULVERT) OBSERVE / CLEAN / RPR	F-12				X																													
ML-4	DELINEATORS & MARKERS OBSERVE / CLEAN / REPAIR	F-12													X																				
ML-5	GUARDRAIL, SAFETY BARRIER	F-12												X																					
ML-6	SIGN OBSERVATION / REPAIR	F-52												X									X								X				
ML-8	STREET LIGHTING OBSERVATION /REPAIR	F-52												X									X								X				
ML-8	ELECTRICAL SUPPLY INSPECTION / REPAIR	F-12					X																												
ML-8	ACCESS PANEL OBSERVATION / REPAIR	F-12					X																												
ML-10	HERBICIDE & WEED CONTROL MAINTENANCE	F-52				X							X							X							X								
ML-12	GRAFFITI OBSERVATION / REMOVAL	F-52											X										X								X				
ML-14	MECHANICAL ROAD SWEEPING	F-12																		X	X	X	X	X											
ML-14	LITTER OBSERVATION / REMOVAL	Daily				X	X	X	X	X			X	X	X	X	X			X	X	X	X	X			X	X	X	X	X	X	X		
ML-15	NODE BUILDING 2 MAINTENANCE	F-1											X																						
ML-15	SAND STORAGE DOME MAINTENANCE	F-1											X																						
ML-15	LIQUID STORAGE FACILITY MAINTENANCE	F-1											X																						
	REVERSIBLE LANE OPERATIONS	Daily				X	X	X	X	X			X	X	X	X	X			X	X	X	X	X			X	X	X	X	X	X	X		

Frequency of Activity:

Daily – Daily Activity

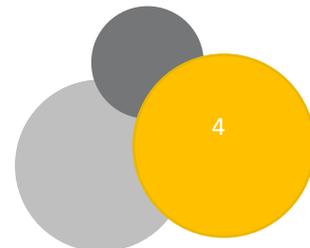
F-4 – Quarterly Activity

F-52 – Weekly Activity

F-2 – Semi-Annual Activity

F-12 – Monthly Activity

F-1 – Annual Activity



B. Summary of Performed and Completed Maintenance Activities

Fig. B-1 Performed and Complete Maintenance Activities for Prior Month

X Indicates the day of the month that the task was completed.

Performance Standard Identification Number (Table 6.1)	Work Activity-Description	Frequency	Dec-20																														
			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
			T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T
ML-1	MAINTENANCE PATROL	Daily	X	X	X	X			X	X	X	X	X			X	X	X	X	X			X	X	X					X	X	X	X
ML-1	FLEXIBLE PAVEMENT OBSERVATION / REPAIR	F-52	X						X							X						X										X	
ML-1	RIGID PAVEMENT OBSERVATION / REPAIR	F-52	X		X				X							X						X										X	
ML-2	DRAINAGE (INLET) OBSERVE/ CLEAN / REPAIR	F-12															X	X															
ML-2	DRAINAGE (PIPE/CULVERT) OBSERVE / CLEAN / RPR	F-12															X	X															
ML-4	DELINEATORS & MARKERS OBSERVE / CLEAN / REPAIR	F-12															X																
ML-5	GUARDRAIL, SAFETY BARRIER	F-12							X																								
ML-6	SIGN OBSERVATION / REPAIR	F-52	X						X								X					X											
ML-8	STREET LIGHTING OBSERVATION / REPAIR	F-52		X						X							X							X									
ML-8	ELECTRICAL SUPPLY INSPECTION / REPAIR	F-12								X																							
ML-8	ACCESS PANEL OBSERVATION / REPAIR	F-12								X																							
ML-10	HERBICIDE & WEED CONTROL MAINTENANCE	F-52				X			X											X													
ML-12	GRAFFITI OBSERVATION / REMOVAL	F-52	X						X								X	X				X										X	
ML-14	MECHANICAL ROAD SWEEPING	F-12																				X	X	X									
ML-14	LITTER OBSERVATION / REMOVAL	Daily	X	X	X	X			X	X	X	X	X			X	X	X	X	X			X	X	X					X	X	X	X
ML-15	NODE BUILDING 2 MAINTENANCE	F-1										X																					
ML-15	SAND STORAGE DOME MAINTENANCE	F-1										X																					
ML-15	LIQUID STORAGE FACILITY MAINTENANCE	F-1										X																					
ML-15	REVERSIBLE LANE OPERATIONS	Daily	X	X	X	X			X	X	X	X	X			X	X	X	X	X			X	X	X					X	X	X	X

Fig. B-2 Work Accomplished This Month

103.00 Inspection and Patrol (HR)	18
152.00 Flex Patch /Minor Repairs (SY)	221
163.00 Unpaved Shldr Rebuild (FT)	400
210.00 Slope Repair (CY)	500
218.00 Litter Removal (CY)	161
218.98 Graffiti Removal (SF)	22
220.00 Sweeping Machine (MI)	46
256.00 Veg Control Pesticid (ACR)	1
302.00 Sign Single Post Maint (EA)	18
303.00 Sign Multi Post Maint (EA)	2
304.00 Delineator Maint (EA)	25
314.00 Reversible Lane Operations (HR)	294
329.00 Courtesy Assist (HR)	504

C. Summary of Planned Maintenance that was Not Completed for the Month

Ferrovial Services completed all scheduled maintenance activities for the month. Frequencies and/or actual date of the month of some activities may have been adjusted based on actual conditions.

D. Summary of the Maintenance Activities and Results Performed for the Month Beyond Planned Maintenance

A summary of unplanned maintenance activities provided below:

Snow and Ice Control:

Precipitation Event Start		Equipment Deployed		Precipitation Event End		Service Level "A" Achieved in ML		Service Level "A" Achieved in GP	
12/10/2020	21:22	12/10/2020	19:30	12/15/2020	08:25	12/14/2020	22:30	12/14/2020	22:30
12/28/2020	19:15	12/28/2020	08:20	12/29/2020	13:15	12/28/2020	23:50	12/28/2020	23:50

Courtesy Patrol: None

Hazardous Materials Incidents: None

E. Operating Contractor's Incident Response Logs Related to Maintenance Activities

This section provides a summary of Ferrovial Services performance related to the Performance and Measurement Criteria listed in Appendix 6-1.1 of the Operating Contract.

The table below provides a listing of items recorded this month:

GP5.1	GUARDRAIL (Guardrail Hit)	MP 45.9 WB	10/24/2020 22:25:00	N/A	N/A	Reqd: 6 Months Respd: 12/24/2020 12:00 Actual: 2.01 Months
GP8.1	LIGHT POLE (Impact Damage to Light Pole)	MP 39.4 EB	10/31/2020 16:15:00	N/A	N/A	Reqd: 6 Months Respd: 10/31/2020 17:25 Actual: 0.00 Months
GP1.2	POTHOLE	MP 47.55 WB	11/19/2020 14:20:00	N/A	N/A	Reqd: 6 Months Respd: 12/3/2020 21:30 Actual: 0.47 Months
GP11.2	EDGE DROP (Shouldering)	MP 41.9 WB	11/30/2020 01:44:00	N/A	N/A	Reqd: 6 Months Respd: 11/30/2020 18:41 Actual: 0.02 Months
GP11.2	EDGE DROP (Shouldering)	MP 46.6 WB	11/30/2020 01:44:00	N/A	N/A	Reqd: 6 Months Respd: 11/30/2020 20:32 Actual: 0.02 Months
GP6.1	SIGN (Straightened Sign)	MP 53.8 EB	12/1/2020 18:51:00	N/A	N/A	Reqd: 6 Months Respd: -- Actual: In Progress
GP6.1	SIGN (Straightened Sign)	MP 50.6 EB	12/1/2020 18:51:00	N/A	N/A	Reqd: 6 Months Respd: 12/11/2020 10:30 Actual: 0.32 Months
GP5.2	ATTENUATOR (Impact Damage)	MP 55.1 WB	12/1/2020 22:21:00	N/A	N/A	Reqd: 6 Months Respd: 12/8/2020 20:00 Actual: 0.23 Months
GP6.1	SIGN (Sign Leaning)	MP 41.9 WB	12/1/2020 23:21:00	N/A	N/A	Reqd: 6 Months Respd: 12/2/2020 01:30 Actual: 0.00 Months
GP6.1	SIGN (Straightened Sign)	MP 39.2 WB	12/1/2020 23:35:00	N/A	N/A	Reqd: 6 Months Respd: 12/2/2020 01:30 Actual: 0.00 Months
GP6.1	SIGN (Sign Leaning)	MP 38.4 WB	12/1/2020 23:43:00	N/A	N/A	Reqd: 6 Months Respd: 12/2/2020 01:30 Actual: 0.00 Months
GP6.1	SIGN (Straightened Sign)	MP 53.4 WB	12/2/2020 01:09:00	N/A	N/A	Reqd: 6 Months Respd: 12/2/2020 01:30 Actual: 0.01 Months
GP6.1	SIGN (Straightened Signs)	MP 43.3 WB	12/2/2020 08:30:00	N/A	N/A	Reqd: 6 Months Respd: 12/2/2020 10:30 Actual: 0.00 Months
GP5.1	GUARDRAIL (Impact Damage)	MP 54.8 WB	12/4/2020 10:15:00	N/A	N/A	Reqd: 6 Months Respd: 12/4/2020 11:45 Actual: 0.00 Months
GP1.1	DEBRIS (Removed Medical Masks from Lanes)	MP 53.2 WB	12/6/2020 21:26:00	Reqd: 1 Hours Respd: 12/6/2020 22:20 Actual: 0.89 Hours	N/A	N/A
GP1.2	PAVEMENT (Filled Dip with Asphalt)	MP 45.8 WB	12/7/2020 08:00:00	N/A	N/A	Reqd: 6 Months Respd: 12/9/2020 12:30 Actual: 0.07 Months
GP5.1	GUARDRAIL (Impact Damage)	MP 55.1 EB	12/7/2020 19:31:00	N/A	N/A	Reqd: 6 Months Respd: 12/8/2020 20:00 Actual: 0.03 Months
GP1.2	POTHOLE	MP 44.0 WB	12/8/2020 10:30:00	N/A	N/A	Reqd: 6 Months Respd: 12/8/2020 10:30 Actual: 0.01 Months

Element Category	Description	Location	Notified	Response to Defects		
				Category 1		Category 2
				Hazard Mitigation	Permanent Remedy	Permanent Repair
GP1.2	PAVEMENT (Filled Dip with Asphalt)	MP 45.8 WB	12/8/2020 11:30:00	N/A	N/A	Reqd: 6 Months Respd: 12/8/2020 11:30 Actual: 0.01 Months
GP1.2	POTHOLE	MP 49.1 EB	12/8/2020 16:55:00	N/A	N/A	Reqd: 6 Months Respd: 12/8/2020 23:02 Actual: 0.01 Months
GP5.1	SIGNS (Damaged Sign)	MP 52.5 WB	12/9/2020 00:01:00	N/A	N/A	Reqd: 6 Months Respd: -- Actual: In Progress
GP6.1	SIGN (Sign Damage)	MP 48.6 EB	12/10/2020 07:09:00	N/A	N/A	Reqd: 6 Months Respd: -- Actual: In Progress
GP1.1	DEBRIS (Removed Truck Topper from Lanes)	MP 55.2 EB	12/10/2020 22:59:00	Reqd: 1 Hours Respd: 12/10/2020 23:29 Actual: 0.50 Hours	N/A	N/A
GP6.1	SIGN (Sign Down)	MP 50.4 WB	12/11/2020 09:17:00	N/A	N/A	Reqd: 6 Months Respd: 12/11/2020 10:20 Actual: 0.00 Months
GP1.1	DEBRIS (Removed Christmas Tree From Lanes)	MP 40.8 EB	12/11/2020 22:34:00	Reqd: 1 Hours Respd: 12/11/2020 23:00 Actual: 0.43 Hours	N/A	N/A
GP1.1	DEBRIS (Removed BBQ Grill from Lanes)	MP 52.2 EB	12/13/2020 02:58:00	Reqd: 1 Hours Respd: 12/13/2020 03:24 Actual: 0.43 Hours	N/A	N/A
GP1.2	POTHOLE	MP 39.4 EB RAMP	12/15/2020 12:45:00	N/A	N/A	Reqd: 6 Months Respd: 12/15/2020 13:00 Actual: 0.01 Months
GP1.1	DEBRIS (Removed Tire from Lanes)	MP 52.2 WB	12/16/2020 10:27:00	Reqd: 1 Hours Respd: 12/16/2020 11:05 Actual: 0.63 Hours	N/A	N/A
GP1.1	DEBRIS (Removed Ladder from Lanes)	MP 50.4 EB	12/16/2020 12:36:00	Reqd: 1 Hours Respd: 12/16/2020 12:42 Actual: 0.09 Hours	N/A	N/A
GP1.1	DEBRIS (Removed Trash Can from Lanes)	MP 40.5 EB	12/16/2020 13:54:00	Reqd: 1 Hours Respd: 12/16/2020 14:11 Actual: 0.28 Hours	N/A	N/A
GP1.1	DEBRIS (Removed Glass & Wood From Lanes)	MP 52.6 EB	12/17/2020 17:07:00	Reqd: 1 Hours Respd: 12/17/2020 17:27 Actual: 0.33 Hours	N/A	N/A
GP5.2	ATTENUATOR (Attenuator Cover Displaced)	MP 54.8 WB	12/18/2020 13:37:00	N/A	N/A	Reqd: 6 Months Respd: 12/18/2020 14:25 Actual: 0.01 Months
GP2.1	DRAINAGE (Partial Culvert Blockage)	MP 48.6 EB	12/21/2020 15:40:00	N/A	N/A	Reqd: 6 Months Respd: -- Actual: In Progress
ML12.1	GRAFFITI	MP 216.55	12/21/2020 16:41:00	N/A	Reqd: 10 Days Respd: 12/21/2020 18:31 Actual: 0.07 Days	N/A

Element Category	Description	Location	Notified	Response to Defects		
				Category 1		Category 2
				Hazard Mitigation	Permanent Remedy	Permanent Repair
GP6.1	SIGN (Transition Sign Down)	MP 50.5 EB	12/22/2020 18:31:00	N/A	N/A	Reqd: 6 Months Respd: 12/23/2020 12:00 Actual: 0.02 Months
GP6.1	SIGN (Median Sign Down)	MP 50.5 EB	12/22/2020 18:31:00	N/A	N/A	Reqd: 6 Months Respd: -- Actual: In Progress
GP1.2	POTHLES	MP 45.6 WB	12/24/2020 14:07:00	N/A	N/A	Reqd: 6 Months Respd: 12/30/2020 07:00 Actual: 0.03 Months
GP1.1	DEBRIS (Removed Couch from Lanes)	MP 51.1 WB	12/28/2020 07:32:00	Reqd: 1 Hours Respd: 12/28/2020 07:40 Actual: 0.13 Hours	N/A	N/A
GP6.1	SIGN (Loose Sign)	MP 41.21 WB	12/28/2020 09:51:00	N/A	N/A	Reqd: 6 Months Respd: 12/30/2020 11:24 Actual: 0.06 Months
GP1.1	DEBRIS (Chair From Shoulder)	MP 43.3 EB	12/30/2020 14:44:00	Reqd: 1 Hours Respd: 12/30/2020 14:49 Actual: .08 Hours	N/A	N/A
GP1.2	POTHLES	MP 54.4-54.6 WB	12/30/2020 19:27:00	N/A	N/A	Reqd: 6 Months Respd: -- Actual: In Progress

All items were completed within the required response time. Items that are *In Progress* are still within the allowed response time.

F. Detailed Results of All Inspections, Assessments, and Testing Activities

During this reporting period there were no special inspections, assessments, or testing results outside normal operating condition.

G. Monthly Toll System Performance Reports

Toll system operated within proposed parameters per Ferrovial Services observations.

H. Preventative Maintenance Plan and Progress

Preventative Maintenance work is contingent on Initial Works Package implementation.

I, J. Mean Time between Failure (MTBF), Mean Time To Repair (MTTR)

No Maintained Elements experienced a failure type breakdown this month. Ferrovial Services considers a breakdown to be a failure when the element cannot be used for its intended purpose until repaired.