



**COLORADO**  
**Department of Revenue**

Division of Motor Vehicles

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**Report 18: October 1, 2016**

**To: Members of the Joint Budget Committee**

Senator Kent Lambert, Chair, Joint Budget Committee  
Senator Kevin Grantham, Joint Budget Committee  
Senator Pat Steadman, Joint Budget Committee  
Representative Millie Hamner, Vice Chair, Joint Budget Committee  
Representative Dave Young, Joint Budget Committee  
Representative Bob Rankin, Joint Budget Committee

*When compiling data for the October report, an error was detected in the reports submitted for August and September. The error has been corrected and the data tables below reflect the correct data for June, July and August 2016.*

In accordance with the footnote contained in the 2015-16 Long Appropriations Bill (S.B. 15-234) listed below (Footnote 74, pages 240 and 241), the Colorado Department of Revenue, Division of Motor Vehicles (DMV) is providing this report for your consideration.

“The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of “no shows” for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location.”

**Program overview**

The Colorado Road and Community Safety Act (CO-RCSA S.B. 13-251), authorizes the issuance of a Colorado driver license, instruction permit or identification card to qualified individuals who either cannot demonstrate lawful presence in the United States or can demonstrate temporary lawful presence in the United States. This program was implemented by the Colorado Department of Revenue’s Division of Motor Vehicles on August 1, 2014.

For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 31 equipped offices, but an appointment is not required for services other than the driving test.

On June 15, 2016, the DMV began implementation of H.B. 16-1415. This bill allows individuals who received an instruction permit during their CO-RCSA appointment taking place after May 4, 2016, but who did not receive a driver license due to failing the driving test, to re-take the driving test at a third-party school within 60 days of failing the test at the driver license office. Once they pass the test at a third party school, individuals then have 180 days to return to one of the three offices that offer CO-RCSA services on a space-available basis. They will need to present their passing drive test certificate from the third-party school, the identification documentation used to obtain their permit, their valid instruction permit and proof of their current Colorado residence and pay a \$15 retest fee as well as the driver license fee to obtain their driver license. A total of 90 driver licenses were issued through this process in August.

More information on the CO-RCSA S.B. 13-251 program is available at [www.colorado.gov/dmv](http://www.colorado.gov/dmv).

### **Requested information**

The Department has served 40,005 individuals through appointments who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through August 31, 2016. There were 11,073 individuals who did not keep their appointments out of the 51,078 available. Of appointments that were kept, there were 31,326 documents issued: 24,356 driver licenses<sup>†</sup>, 3,733 instruction permits and 3,237 identification cards. There were 8,755 appointments that did not result in a document issuance<sup>‡</sup>. See Table 1 on next page:

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<sup>\*</sup> This reflects the total number of final documents issued at an appointment. The 21,492 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (920 in August) are not included in the instruction permit numbers above.

<sup>†</sup> This includes the 237 driver licenses issued through the H.B. 16-1415 process (90 in August).

<sup>‡</sup> This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

Table 1<sup>5</sup>

| Available appointments (through August 2016) | Individuals served through appointments | Did not keep appointment | Documents issued | DL issued | Permit issued | ID issued | No document issued |
|----------------------------------------------|-----------------------------------------|--------------------------|------------------|-----------|---------------|-----------|--------------------|
| 51,078                                       | 40,005                                  | 11,073                   | 31,326           | 24,356    | 3,733         | 3,237     | 8,755              |
| Corrected data through July 2016             |                                         |                          |                  |           |               |           |                    |
| 48,939                                       | 38,507                                  | 10,432                   | 30,044           | 23,218    | 3,657         | 3,169     | 8,605              |
| Corrected data through June 2016             |                                         |                          |                  |           |               |           |                    |
| 47,079                                       | 37,199                                  | 9,880                    | 28,897           | 22,270    | 3,548         | 3,079     | 8,364              |

From August 1-31, 2016, the Department served 1,798 individuals through appointments who are unable to demonstrate lawful presence in the United States. There were 2,139 total appointments available during this period and 341 individuals did not keep their appointment. Of those who kept their appointment, there were 1,260 total documents issued: 1,049 driver licenses<sup>†</sup>, 114 instruction permits and 97 identification cards. There were 238 appointments that did not result in a document issuance<sup>±</sup>. See Table 2 below:

Table 2<sup>5</sup>

| Available appointments           | Individuals served through appointments | Did not keep appointment | Documents issued | DL issued | Permit issued | ID issued | No document issued |
|----------------------------------|-----------------------------------------|--------------------------|------------------|-----------|---------------|-----------|--------------------|
| 2,139                            | 1,798                                   | 341                      | 1,260            | 1,049     | 114           | 97        | 238                |
| Corrected data through July 2016 |                                         |                          |                  |           |               |           |                    |
| 1,860                            | 1,308                                   | 552                      | 1,067            | 868       | 109           | 90        | 241                |
| Corrected data through June 2016 |                                         |                          |                  |           |               |           |                    |
| 2,046                            | 1,505                                   | 541                      | 1,276            | 1,080     | 105           | 91        | 223                |

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

<sup>5</sup> A subdivision was added into the source report that separated the data beginning June 1, 2016 in order to track the number of driver licenses issued through HB16-1415. When the subdivision was made, the formula applying to the data ending May 31 was not revised, meaning that numbers collected after June 1 were credited to both the data ending May 31 and the data beginning June 1 and counted twice. This table reflects the corrected data.

<sup>\*\*</sup> June numbers are higher than July numbers in this table as there were more business days in June (23) than July (20).

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,



Barbara J. Brohl  
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly

Henry Sobanet, Director, Governor's Office of State Planning and Budgeting

Erick Scheminske, Deputy Director, Governor's Office of State Planning and Budgeting

Alice Wheet, staff, Governor's Office of State Planning and Budgeting