COLORADO
Department of Revenue
Division of Motor Vehicles

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Report 2: June 1, 2015

Members of the Joint Budget Committee:

In accordance with the footnote contained in the 2015-16 Long Appropriations Bill (SB15-234) listed below, the Colorado Department of Revenue, Division of Motor Vehicles is providing this report for your consideration.

"The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of "no shows" for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location."

Program overview

The Colorado Road and Community Safety Act (SB 13-251), authorizes the issuance of a Colorado driver license, instruction permit or identification card to qualified individuals who either cannot demonstrate lawful presence in the United States or can demonstrate temporary lawful presence in the United States. This program was implemented by the Colorado Department of Revenue's Division of Motor Vehicles on August 1, 2014.

For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central Driver License Office. There are 31 appointments available each business day. The program will expand to the Colorado Springs and Grand Junction Driver License offices on June 1, 2015, allowing for an additional 62 appointments each day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. An appointment is only required for the driving test.

More information on this program is available at www.colorado.gov/dmv.

Requested information

The Department has served 17,665 individuals who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through April 30, 2015. There were 3,514 individuals who did not keep their appointments out of the 21,179 available. Of appointments that were kept, there were 12,427 documents issued*: 9,190 driver licenses, 1,503 instruction permits and 1,734 identification cards. There were 5,238 appointments that did not result in a document issuance†. See Table 1 below:

Table 1

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
21,179	17,665	3,514	12,427	9,190	1,503	1,734	5,238

From April 1-30, 2015 the Department served 601 individuals who are unable to demonstrate lawful presence in the United States. There were 682 total appointments available during this period and 81 individuals did not keep their appointment. Of those who kept their appointment, there were 492 total documents issued*: 442 driver licenses, 18 instruction permits and 32 identification cards. There were 109 appointments that did not result in a document issuance†. See Table 2 below:

Table 2

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
682	601	81	492	442	18	32	109

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. When available, the Department releases new appointments that are out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. Currently, 31 appointments take place each day.

There have not been any new appointments available since the reduction in services from five offices to one office. This necessitated the rescheduling of those appointments to the Denver Central Office.

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* This reflects the total number of final documents issued at an appointment. The total number of documents will be greater than this number as most individuals who receive a driver license also receive an instruction permit

† This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,

Barbara J. Brohl