



COLORADO

Department of Revenue

Division of Motor Vehicles

Physical Address:
1881 Pierce Street
Lakewood, CO 80214

Mailing Address:
P.O. Box 173350
Denver, CO 80217-3350

Report 7: November 1, 2015

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
Representative Dave Young, Joint Budget Committee
Representative Bob Rankin, Joint Budget Committee

In accordance with the footnote contained in the 2015-16 Long Appropriations Bill (SB15-234) listed below (Footnote 74, pages 240 and 241), the Colorado Department of Revenue, Division of Motor Vehicles is providing this report for your consideration.

“The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of “no shows” for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location.”

Program overview

The Colorado Road and Community Safety Act (SB 13-251), authorizes the issuance of a Colorado driver license, instruction permit or identification card to qualified individuals who either cannot demonstrate lawful presence in the United States or can demonstrate temporary lawful presence in the United States. This program was implemented by the Colorado Department of Revenue’s Division of Motor Vehicles on August 1, 2014.

For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction

Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 15 equipped offices, but an appointment is not required for services other than the driving test.

More information on this program is available at www.colorado.gov/dmv.

Requested information

The Department has served 24,705 individuals who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through September 30, 2015. There were 5,092 individuals who did not keep their appointments out of the 29,797 available. Of appointments that were kept, there were 18,339 documents issued*: 13,933 driver licenses, 2,169 instruction permits and 2,237 identification cards. There were 6,366 appointments that did not result in a document issuance†. See Table 1 below:

Table 1

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
29,797	24,705	5,092	18,339	13,933	2,169	2,237	6,366

From September 1-30, 2015, the Department served 1,533 individuals who are unable to demonstrate lawful presence in the United States. There were 1,953 total appointments available during this period and 420 individuals did not keep their appointment. Of those who kept their appointment, there were 1,320 total documents issued*: 1,067 driver licenses, 128 instruction permits and 125 identification cards. There were 213 appointments that did not result in a document issuance†. See Table 2 below:

Table 2

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
1,953	1,533	420	1,320	1,067	128	125	213

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are

* This reflects the total number of final documents issued at an appointment. The total number of documents will be greater than this number as many individuals who receive a driver license also receive an instruction permit

† This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,



Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly
Henry Sobanet, Director, Governor's Office of State Planning and Budgeting
Erick Scheminske, Deputy Director, Governor's Office of State Planning and Budgeting
Alice Wheet, staff, Governor's Office of State Planning and Budgeting



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Department of Revenue

Division of Motor Vehicles

Physical Address:
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Report 8: December 1, 2015

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
Representative Dave Young, Joint Budget Committee
Representative Bob Rankin, Joint Budget Committee

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Program overview

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Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 15 equipped offices, but an appointment is not required for services other than the driving test.

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Requested information

The Department has served 26,359 individuals who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through October 31, 2015. There were 5,391 individuals who did not keep their appointments out of the 31,750 available. Of appointments that were kept, there were 19,738 documents issued^{*}: 15,039 driver licenses, 2,330 instruction permits and 2,369 identification cards. There were 6,621 appointments that did not result in a document issuance[†]. See Table 1 below:

Table 1

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
31,750	26,359	5,391	19,738	15,039	2,330	2,369	6,621

From October 1-31, 2015, the Department served 1,654 individuals who are unable to demonstrate lawful presence in the United States. There were 1,953 total appointments available during this period and 299 individuals did not keep their appointment. Of those who kept their appointment, there were 1,399 total documents issued^{*}: 1,106 driver licenses, 161 instruction permits and 132 identification cards. There were 255 appointments that did not result in a document issuance[†]. See Table 2 below:

Table 2

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
1,953	1,654	299	1,399	1,106	161	132	255

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are

^{*} This reflects the total number of final documents issued at an appointment. The total number of documents will be greater than this number as many individuals who receive a driver license also receive an instruction permit

[†] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,

A handwritten signature in cursive script, reading "Barbara J. Brohl", is written over a horizontal line.

Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly
Henry Sobanet, Director, Governor's Office of State Planning and Budgeting
Erick Scheminske, Deputy Director, Governor's Office of State Planning and Budgeting
Alice Wheet, staff, Governor's Office of State Planning and Budgeting



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Department of Revenue

Division of Motor Vehicles

Physical Address:
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Report 9: January 1, 2016

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
Representative Dave Young, Joint Budget Committee
Representative Bob Rankin, Joint Budget Committee

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“The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of “no shows” for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location.”

Program overview

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For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction

Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 15 equipped offices, but an appointment is not required for services other than the driving test.

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Requested information

The Department has served 27,764 individuals who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through November 30, 2015. There were 5,736 individuals who did not keep their appointments out of the 33,500 available. Of appointments that were kept, there were 20,934 documents issued^{*}: 16,008 driver licenses, 2,469 instruction permits and 2,457 identification cards. There were 6,830 appointments that did not result in a document issuance[†]. See Table 1 below:

Table 1

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
33,500	27,764	5,736	20,934	16,008	2,469	2,457	6,830

From November 1-30, 2015, the Department served 1,405 individuals who are unable to demonstrate lawful presence in the United States. There were 1,750 total appointments available during this period and 345 individuals did not keep their appointment. Of those who kept their appointment, there were 1,196 total documents issued^{*}: 969 driver licenses, 139 instruction permits and 88 identification cards. There were 209 appointments that did not result in a document issuance[†]. See Table 2 below:

Table 2

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
1,750	1,405	345	1,196	969	139	88	209

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are

^{*} This reflects the total number of final documents issued at an appointment. The 14,401 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (838 in November) are not included in the instruction permit numbers above.

[†] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,



Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly
Henry Sobanet, Director, Governor's Office of State Planning and Budgeting
Erick Scheminske, Deputy Director, Governor's Office of State Planning and Budgeting
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Report 10: February 1, 2016

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
Representative Dave Young, Joint Budget Committee
Representative Bob Rankin, Joint Budget Committee

In accordance with the footnote contained in the 2015-16 Long Appropriations Bill (SB15-234) listed below (Footnote 74, pages 240 and 241), the Colorado Department of Revenue, Division of Motor Vehicles is providing this report for your consideration.

“The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of “no shows” for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location.”

Program overview

The Colorado Road and Community Safety Act (SB 13-251), authorizes the issuance of a Colorado driver license, instruction permit or identification card to qualified individuals who either cannot demonstrate lawful presence in the United States or can demonstrate temporary lawful presence in the United States. This program was implemented by the Colorado Department of Revenue’s Division of Motor Vehicles on August 1, 2014.

For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction

Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 15 equipped offices, but an appointment is not required for services other than the driving test.

More information on this program is available at www.colorado.gov/dmv.

Requested information

The Department has served 35,546 individuals who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through December 31, 2015. There were 6,162 individuals who did not keep their appointments out of the 35,546 available. Of appointments that were kept, there were 22,298 documents issued^{*}: 17,056 driver licenses, 2,684 instruction permits and 2,558 identification cards. There were 7,086 appointments that did not result in a document issuance[†]. See Table 1 below:

Table 1

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
35,546	29,384	6,162	22,298	17,056	2,684	2,558	7,086

From December 1-31, 2015, the Department served 1,620 individuals who are unable to demonstrate lawful presence in the United States. There were 2,046 total appointments available during this period and 426 individuals did not keep their appointment. Of those who kept their appointment, there were 1,364 total documents issued^{*}: 1,048 driver licenses, 215 instruction permits and 101 identification cards. There were 256 appointments that did not result in a document issuance[†]. See Table 2 below:

Table 2

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
2,046	1,620	426	1,364	1,048	215	101	256

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are

^{*} This reflects the total number of final documents issued at an appointment. The 15,341 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (940 in December) are not included in the instruction permit numbers above.

[†] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,



Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly
Henry Sobanet, Director, Governor's Office of State Planning and Budgeting
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Department of Revenue

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Report 11: March 1, 2016

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
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“The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of “no shows” for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location.”

Program overview

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For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction

Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 15 equipped offices, but an appointment is not required for services other than the driving test.

More information on this program is available at www.colorado.gov/dmv.

Requested information

The Department has served 30,670 individuals who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through January 31, 2016. There were 6,643 individuals who did not keep their appointments out of the 37,313 available. Of appointments that were kept, there were 23,355 documents issued: 17,857 driver licenses, 2,854 instruction permits and 2,644 identification cards. There were 7,315 appointments that did not result in a document issuance[†]. See Table 1 below:

Table 1

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
37,313	30,670	6,643	23,355	17,857	2,854	2,644	7,315

From January 1-31, 2016, the Department served 1,286 individuals who are unable to demonstrate lawful presence in the United States. There were 1,767 total appointments available during this period and 481 individuals did not keep their appointment. Of those who kept their appointment, there were 1,057 total documents issued: 801 driver licenses, 170 instruction permits and 86 identification cards. There were 229 appointments that did not result in a document issuance[†]. See Table 2 below:

Table 2

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
1,767	1,286	481	1,057	801	170	86	229

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are

^{*} This reflects the total number of final documents issued at an appointment. The 16,040 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (699 in January) are not included in the instruction permit numbers above.

[†] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,

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Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly
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Report 12: April 1, 2016

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
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Requested information

The Department has served 31,173 individuals who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through February 29, 2016. There were 7,322 individuals who did not keep their appointments out of the 39,173 available. Of appointments that were kept, there were 24,337 documents issued: 18,580 driver licenses, 3,039 instruction permits and 2,718 identification cards. There were 7,514 appointments that did not result in a document issuance^{*}. See Table 1 below:

Table 1

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
39,173	31,851	7,322	24,337	18,580	3,039	2,718	7,514

From February 1-29, 2016, the Department served 1,181 individuals who are unable to demonstrate lawful presence in the United States. There were 1,860 total appointments available during this period and 679 individuals did not keep their appointment. Of those who kept their appointment, there were 982 total documents issued: 723 driver licenses, 185 instruction permits and 74 identification cards. There were 199 appointments that did not result in a document issuance^{*}. See Table 2 below:

Table 2

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
1,860	1,181	679	982	723	185	74	199

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are

^{*} This reflects the total number of final documents issued at an appointment. The 16,678 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (638 in February) are not included in the instruction permit numbers above.

[†] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

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Report 13: May 1, 2016

To: Members of the Joint Budget Committee

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Program overview

The Colorado Road and Community Safety Act (S.B. 13-251), authorizes the issuance of a Colorado driver license, instruction permit or identification card to qualified individuals who either cannot demonstrate lawful presence in the United States or can demonstrate temporary lawful presence in the United States. This program was implemented by the Colorado Department of Revenue’s Division of Motor Vehicles on August 1, 2014.

For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction

Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 15 equipped offices, but an appointment is not required for services other than the driving test.

More information on this program is available at www.colorado.gov/dmv.

Requested information

The Department has served 33,284 individuals who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through March 31, 2016. There were 8,028 individuals who did not keep their appointments out of the 41,312 available. Of appointments that were kept, there were 25,524 documents issued^{*}: 19,522 driver licenses, 3,186 instruction permits and 2,816 identification cards. There were 7,760 appointments that did not result in a document issuance[†]. See Table 1 below:

Table 1

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
41,312	33,284	8,028	25,524	19,522	3,186	2,816	7,760

From March 1-31, 2016, the Department served 1,433 individuals who are unable to demonstrate lawful presence in the United States. There were 2,139 total appointments available during this period and 706 individuals did not keep their appointment. Of those who kept their appointment, there were 1,187 total documents issued^{*}: 942 driver licenses, 147 instruction permits and 98 identification cards. There were 246 appointments that did not result in a document issuance[†]. See Table 2 below:

Table 2

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
2,139	1,433	706	1,187	942	147	98	246

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are

^{*} This reflects the total number of final documents issued at an appointment. The 17,496 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (818 in March) are not included in the instruction permit numbers above.

[†] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,

A handwritten signature in blue ink, reading "Barbara J. Brohl", is written over a horizontal line.

Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly

Henry Sobanet, Director, Governor's Office of State Planning and Budgeting

Erick Scheminske, Deputy Director, Governor's Office of State Planning and Budgeting

Alice Wheet, staff, Governor's Office of State Planning and Budgeting



COLORADO

Department of Revenue

Division of Motor Vehicles

Physical Address:
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Mailing Address:
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Report 14: June 1, 2016

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
Representative Dave Young, Joint Budget Committee
Representative Bob Rankin, Joint Budget Committee

In accordance with the footnote contained in the 2015-16 Long Appropriations Bill (S.B. 15-234) listed below (Footnote 74, pages 240 and 241), the Colorado Department of Revenue, Division of Motor Vehicles is providing this report for your consideration.

“The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of “no shows” for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location.”

Program overview

The Colorado Road and Community Safety Act (S.B. 13-251), authorizes the issuance of a Colorado driver license, instruction permit or identification card to qualified individuals who either cannot demonstrate lawful presence in the United States or can demonstrate temporary lawful presence in the United States. This program was implemented by the Colorado Department of Revenue’s Division of Motor Vehicles on August 1, 2014.

For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction

Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 15 equipped offices, but an appointment is not required for services other than the driving test.

More information on this program is available at www.colorado.gov/dmv.

Requested information

The Department has served 34,288 individuals who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through April 30, 2016. There were 8,792 individuals who did not keep their appointments out of the 43,080 available. Of appointments that were kept, there were 26,375 documents issued: 20,200 driver licenses, 3,288 instruction permits and 2,887 identification cards. There were 7,913 appointments that did not result in a document issuance[†]. See Table 1 below:

Table 1

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
43,080	34,288	8,792	26,375	20,200	3,288	2,887	7,913

From April 1-30, 2016, the Department served 1,004 individuals who are unable to demonstrate lawful presence in the United States. There were 1,768 total appointments available during this period and 764 individuals did not keep their appointment. Of those who kept their appointment, there were 851 total documents issued: 678 driver licenses, 102 instruction permits and 71 identification cards. There were 153 appointments that did not result in a document issuance[†]. See Table 2 below:

Table 2

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
1,768	1,004	764	851	678	102	71	153

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are

^{*} This reflects the total number of final documents issued at an appointment. The 18,073 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (577 in April) are not included in the instruction permit numbers above.

[†] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,

A handwritten signature in blue ink, reading "Barbara J. Brohl", is positioned above a horizontal line.

Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly
Henry Sobanet, Director, Governor's Office of State Planning and Budgeting
Erick Scheminske, Deputy Director, Governor's Office of State Planning and Budgeting
Alice Wheet, staff, Governor's Office of State Planning and Budgeting



COLORADO
Department of Revenue

Division of Motor Vehicles

Physical Address:
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Report 15: July 1, 2016

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
Representative Dave Young, Joint Budget Committee
Representative Bob Rankin, Joint Budget Committee

In accordance with the footnote contained in the 2015-16 Long Appropriations Bill (S.B. 15-234) listed below (Footnote 74, pages 240 and 241), the Colorado Department of Revenue, Division of Motor Vehicles is providing this report for your consideration.

“The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of “no shows” for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location.”

Program overview

The Colorado Road and Community Safety Act (S.B. 13-251), authorizes the issuance of a Colorado driver license, instruction permit or identification card to qualified individuals who either cannot demonstrate lawful presence in the United States or can demonstrate temporary lawful presence in the United States. This program was implemented by the Colorado Department of Revenue’s Division of Motor Vehicles on August 1, 2014.

For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction

Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 15 equipped offices, but an appointment is not required for services other than the driving test.

More information on this program is available at www.colorado.gov/dmv.

Requested information

The Department has served 35,694 individuals who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through May 31, 2016. There were 9,339 individuals who did not keep their appointments out of the 45,033 available. Of appointments that were kept, there were 27,553 documents issued: 21,122 driver licenses, 3,443 instruction permits and 2,988 identification cards. There were 8,141 appointments that did not result in a document issuance[†]. See Table 1 below:

Table 1

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
45,033	35,694	9,339	27,553	21,122	3,443	2,988	8,141

From May 1-31, 2016, the Department served 1,004 individuals who are unable to demonstrate lawful presence in the United States. There were 1,768 total appointments available during this period and 764 individuals did not keep their appointment. Of those who kept their appointment, there were 851 total documents issued: 678 driver licenses, 102 instruction permits and 71 identification cards. There were 153 appointments that did not result in a document issuance[†]. See Table 2 below:

Table 2

Available appointments	Individuals served	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
1,953	1,406	547	1,178	922	155	101	228

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are

^{*} This reflects the total number of final documents issued at an appointment. The 18,842 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (769 in May) are not included in the instruction permit numbers above.

[†] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,

A handwritten signature in blue ink, reading "Barbara J. Brohl", is written over a horizontal line.

Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly
Henry Sobanet, Director, Governor's Office of State Planning and Budgeting
Erick Scheminske, Deputy Director, Governor's Office of State Planning and Budgeting
Alice Wheet, staff, Governor's Office of State Planning and Budgeting



COLORADO
Department of Revenue

Division of Motor Vehicles

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Report 16: August 1, 2016

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
Representative Dave Young, Joint Budget Committee
Representative Bob Rankin, Joint Budget Committee

In accordance with the footnote contained in the 2015-16 Long Appropriations Bill (S.B. 15-234) listed below (Footnote 74, pages 240 and 241), the Colorado Department of Revenue, Division of Motor Vehicles (DMV) is providing this report for your consideration.

“The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of “no shows” for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location.”

Program overview

The Colorado Road and Community Safety Act (CO-RCSA S.B. 13-251), authorizes the issuance of a Colorado driver license, instruction permit or identification card to qualified individuals who either cannot demonstrate lawful presence in the United States or can demonstrate temporary lawful presence in the United States. This program was implemented by the Colorado Department of Revenue’s Division of Motor Vehicles on August 1, 2014.

For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction

Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 31 equipped offices, but an appointment is not required for services other than the driving test.

On June 15, 2016, the DMV began implementation of H.B. 16-1415. This bill allows individuals who received an instruction permit during their CO-RCSA appointment taking place after May 4, 2016, but who did not receive a driver license due to failing the driving test, to re-take the driving test at a third-party school within 60 days of failing the test at the driver license office. Once they pass the test at a third party school, individuals then have 180 days to return to one of the three offices that offer CO-RCSA services on a space-available basis. They will need to present their passing drive test certificate from the third-party school, the identification documentation used to obtain their permit, their valid instruction permit and proof of their current Colorado residence and pay a \$15 retest fee as well as the driver license fee to obtain their driver license. A total of 68 driver licenses were issued through this process in June.

More information on the CO-RCSA S.B. 13-251 program is available at www.colorado.gov/dmv.

Requested information

The Department has served 35,694 individuals through appointments who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through June 30, 2016. There were 10,421 individuals who did not keep their appointments out of the 49,125 available. Of appointments that were kept, there were 30,173 documents issued^{*}: 23,350 driver licenses[†], 3,653 instruction permits and 3,170 identification cards. There were 8,587 appointments that did not result in a document issuance[‡]. See Table 1 below:

Table 1

Available appointments	Individuals served through appointments	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
49,125	38,704	10,421	30,173	23,350	3,653	3,170	8,587

^{*} This reflects the total number of final documents issued at an appointment. The 19,775 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (933 in June) are not included in the instruction permit numbers above.

[†] This includes the 68 driver licenses issued through the H.B. 16-1415 process.

[‡] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

From June 1-30, 2016, the Department served 1,505 individuals through appointments who are unable to demonstrate lawful presence in the United States. There were 2,046 total appointments available during this period and 541 individuals did not keep their appointment. Of those who kept their appointment, there were 1,344 total documents issued: 1,148 driver licenses[†], 105 instruction permits and 91 identification cards. There were 223 appointments that did not result in a document issuance[±]. See Table 2 below:

Table 2

Available appointments	Individuals served through appointments	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
2,046	1,505	541	1,344	1,148	105	91	223

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,



Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly
Henry Sobanet, Director, Governor's Office of State Planning and Budgeting
Erick Scheminske, Deputy Director, Governor's Office of State Planning and Budgeting
Alice Wheet, staff, Governor's Office of State Planning and Budgeting



COLORADO
Department of Revenue

Division of Motor Vehicles

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Report 17: September 1, 2016

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
Representative Dave Young, Joint Budget Committee
Representative Bob Rankin, Joint Budget Committee

In accordance with the footnote contained in the 2015-16 Long Appropriations Bill (S.B. 15-234) listed below (Footnote 74, pages 240 and 241), the Colorado Department of Revenue, Division of Motor Vehicles (DMV) is providing this report for your consideration.

“The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of “no shows” for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location.”

Program overview

The Colorado Road and Community Safety Act (CO-RCSA S.B. 13-251), authorizes the issuance of a Colorado driver license, instruction permit or identification card to qualified individuals who either cannot demonstrate lawful presence in the United States or can demonstrate temporary lawful presence in the United States. This program was implemented by the Colorado Department of Revenue’s Division of Motor Vehicles on August 1, 2014.

For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction

Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 31 equipped offices, but an appointment is not required for services other than the driving test.

On June 15, 2016, the DMV began implementation of H.B. 16-1415. This bill allows individuals who received an instruction permit during their CO-RCSA appointment taking place after May 4, 2016, but who did not receive a driver license due to failing the driving test, to re-take the driving test at a third-party school within 60 days of failing the test at the driver license office. Once they pass the test at a third party school, individuals then have 180 days to return to one of the three offices that offer CO-RCSA services on a space-available basis. They will need to present their passing drive test certificate from the third-party school, the identification documentation used to obtain their permit, their valid instruction permit and proof of their current Colorado residence and pay a \$15 retest fee as well as the driver license fee to obtain their driver license. A total of 79 driver licenses were issued through this process in July.

More information on the CO-RCSA S.B. 13-251 program is available at www.colorado.gov/dmv.

Requested information

The Department has served 37,002 individuals through appointments who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through July 31, 2016. There were 10,973 individuals who did not keep their appointments out of the 50,985 available. Of appointments that were kept, there were 31,319 documents issued^{*}: 24,297 driver licenses[†], 3,762 instruction permits and 3,260 identification cards. There were 8,828 appointments that did not result in a document issuance[‡]. See Table 1 below:

Table 1

Available appointments	Individuals served through appointments	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
50,985	37,002	10,973	31,319	24,297	3,762	3,260	8,828

^{*} This reflects the total number of final documents issued at an appointment. The 20,572 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (797 in July) are not included in the instruction permit numbers above.

[†] This includes the 147 driver licenses issued through the H.B. 16-1415 process (79 in June).

[‡] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

From July 1-31, 2016, the Department served 1,308 individuals through appointments who are unable to demonstrate lawful presence in the United States. There were 1,860 total appointments available during this period and 552 individuals did not keep their appointment. Of those who kept their appointment, there were 1,146 total documents issued: 947 driver licenses[†], 109 instruction permits and 90 identification cards. There were 241 appointments that did not result in a document issuance[±]. See Table 2 below:

Table 2

Available appointments	Individuals served through appointments	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
1,860	1,308	552	1,146	947	109	90	241

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,



Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly
Henry Sobanet, Director, Governor's Office of State Planning and Budgeting
Erick Scheminske, Deputy Director, Governor's Office of State Planning and Budgeting
Alice Wheet, staff, Governor's Office of State Planning and Budgeting



COLORADO
Department of Revenue

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Report 18: October 1, 2016

To: Members of the Joint Budget Committee

Senator Kent Lambert, Chair, Joint Budget Committee
Senator Kevin Grantham, Joint Budget Committee
Senator Pat Steadman, Joint Budget Committee
Representative Millie Hamner, Vice Chair, Joint Budget Committee
Representative Dave Young, Joint Budget Committee
Representative Bob Rankin, Joint Budget Committee

When compiling data for the October report, an error was detected in the reports submitted for August and September. The error has been corrected and the data tables below reflect the correct data for June, July and August 2016.

In accordance with the footnote contained in the 2015-16 Long Appropriations Bill (S.B. 15-234) listed below (Footnote 74, pages 240 and 241), the Colorado Department of Revenue, Division of Motor Vehicles (DMV) is providing this report for your consideration.

“The Department is requested to submit to the Joint Budget Committee by the first of every month, beginning May 1, 2015, a report about the progress made on meeting the demand for services offered under S.B. 13-251, which was estimated at 66,000 individuals. For individuals served who are not lawfully present, the report should include the number of appointments made available, the number of “no shows” for appointments, the number of appointments that resulted in no document issuance, the number of documents issued, and a justification based in data for why there is a continued need to offer services for individuals who cannot demonstrate a lawful presence in the United States at more than one location.”

Program overview

The Colorado Road and Community Safety Act (CO-RCSA S.B. 13-251), authorizes the issuance of a Colorado driver license, instruction permit or identification card to qualified individuals who either cannot demonstrate lawful presence in the United States or can demonstrate temporary lawful presence in the United States. This program was implemented by the Colorado Department of Revenue’s Division of Motor Vehicles on August 1, 2014.

For individuals unable to demonstrate lawful presence in the United States, the program is offered by appointment only at the Denver Central, Colorado Springs and Grand Junction Driver License Offices. There are 93 potential customers with appointments each business day.

Individuals who are able to demonstrate temporary lawful presence in the United States may apply at any state driver license office. They may choose to make an appointment online at one of 31 equipped offices, but an appointment is not required for services other than the driving test.

On June 15, 2016, the DMV began implementation of H.B. 16-1415. This bill allows individuals who received an instruction permit during their CO-RCSA appointment taking place after May 4, 2016, but who did not receive a driver license due to failing the driving test, to re-take the driving test at a third-party school within 60 days of failing the test at the driver license office. Once they pass the test at a third party school, individuals then have 180 days to return to one of the three offices that offer CO-RCSA services on a space-available basis. They will need to present their passing drive test certificate from the third-party school, the identification documentation used to obtain their permit, their valid instruction permit and proof of their current Colorado residence and pay a \$15 retest fee as well as the driver license fee to obtain their driver license. A total of 90 driver licenses were issued through this process in August.

More information on the CO-RCSA S.B. 13-251 program is available at www.colorado.gov/dmv.

Requested information

The Department has served 40,005 individuals through appointments who are unable to demonstrate lawful presence in the United States from the start of the program on August 1, 2014 through August 31, 2016. There were 11,073 individuals who did not keep their appointments out of the 51,078 available. Of appointments that were kept, there were 31,326 documents issued: 24,356 driver licenses[†], 3,733 instruction permits and 3,237 identification cards. There were 8,755 appointments that did not result in a document issuance[‡]. See Table 1 on next page:

* This reflects the total number of final documents issued at an appointment. The 21,492 individuals who received both an instruction permit and a driver license during the same appointment since the beginning of the program (920 in August) are not included in the instruction permit numbers above.

[†] This includes the 237 driver licenses issued through the H.B. 16-1415 process (90 in August).

[‡] This is due to a variety of reasons such as not being able to prove identity, not having an Individual Taxpayer Identification Number, not being able to prove residency, not being able to prove tax filing, providing inconsistent information, or failing either the written or drive test.

Table 1⁵

Available appointments (through August 2016)	Individuals served through appointments	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
51,078	40,005	11,073	31,326	24,356	3,733	3,237	8,755
Corrected data through July 2016							
48,939	38,507	10,432	30,044	23,218	3,657	3,169	8,605
Corrected data through June 2016							
47,079	37,199	9,880	28,897	22,270	3,548	3,079	8,364

From August 1-31, 2016, the Department served 1,798 individuals through appointments who are unable to demonstrate lawful presence in the United States. There were 2,139 total appointments available during this period and 341 individuals did not keep their appointment. Of those who kept their appointment, there were 1,260 total documents issued: 1,049 driver licenses[†], 114 instruction permits and 97 identification cards. There were 238 appointments that did not result in a document issuance[±]. See Table 2 below:

Table 2⁵

Available appointments	Individuals served through appointments	Did not keep appointment	Documents issued	DL issued	Permit issued	ID issued	No document issued
2,139	1,798	341	1,260	1,049	114	97	238
Corrected data through July 2016							
1,860	1,308	552	1,067	868	109	90	241
Corrected data through June 2016							
2,046	1,505	541	1,276	1,080	105	91	223

There is continued demand for this service as evidenced by the fact that all available appointments for this program are full. The Department releases new appointments that are out 90 business days. These new appointments are released in equal amounts throughout the day at 8 a.m., noon, 4 p.m. and 8 p.m. The number of new appointments available each day varies due to rescheduling when the number of available offices changed.

There will be continued demand for this service in the future due to fact that cards issued under the Colorado Road and Community Safety Act are only valid for three years. The Department can anticipate beginning to see renewals for these cards on August 1, 2017.

⁵ A subdivision was added into the source report that separated the data beginning June 1, 2016 in order to track the number of driver licenses issued through HB16-1415. When the subdivision was made, the formula applying to the data ending May 31 was not revised, meaning that numbers collected after June 1 were credited to both the data ending May 31 and the data beginning June 1 and counted twice. This table reflects the corrected data.

^{**} June numbers are higher than July numbers in this table as there were more business days in June (23) than July (20).

If you have any questions regarding this report, you may contact the DMV's Driver License Section Operations Director David Lindsay at 303-205-5919.

Respectfully,



Barbara J. Brohl
Executive Director

Cc:

Scott Thompson, staff, Joint Budget Committee, Colorado General Assembly

Henry Sobanet, Director, Governor's Office of State Planning and Budgeting

Erick Scheminske, Deputy Director, Governor's Office of State Planning and Budgeting

Alice Wheet, staff, Governor's Office of State Planning and Budgeting