



Department of Regulatory Agencies

Public Utilities Commission

Transportation Rule 6020 Annual Report 2024

(CY 2024 - 2019)

This report, as required by 4 *Code of Colorado Regulations* (CCR) 723-6-6020, is submitted to the Public Utilities Commission and to the Director of the Commission and posted on the Public Utilities Commission (PUC or Commission) website. Each section represents a separate line item of the report tied to the rule requirement. Report statistics are by Calendar Year (CY). The reason for CY reporting is related to rule 6020 (b) and (c) as derived from statistics reported by all Common Carriers (taxis, shuttles, etc.) in their annual reports filed with the Commission.

Important definitions to remember while reading this report include:

"Certificate of Public Convenience and Necessity", "Certificate", or "CPCN" means the Authority issued to a Common Carrier declaring that the present or future public convenience and necessity requires or will require the stated operation.

"Common Carrier" is a public utility as defined in § 40-1-102, C.R.S., and includes the obligation to indiscriminately accept and carry Passengers for Compensation. Common Carrier includes every Person directly or indirectly affording a means of transportation, or any service or facility in connection therewith, within this state, by Motor Vehicle; except that the term does not include a Contract Carrier as defined by § 40-10.1-101(6), C.R.S.; a Motor Carrier that provides transportation not subject to regulation pursuant to § 40-10.1-105, C.R.S.; a Limited Regulation Carrier defined by § 40-10.1-301, C.R.S.; a Large-Market Taxicab Service defined by § 40-10.1-101(9.5) C.R.S.; and a Transportation Network Company defined under § 40-10.1-602, C.R.S.

"Contract Carrier" means every Person, who, by special contract, directly or indirectly affords a means of Passenger transportation over any public highway of this state; except that the term does not include a Common Carrier defined in § 40-1-102, C.R.S.; a Limited Regulation Carrier defined in § 40-10.1-301, C.R.S.; a Transportation Network Company defined in § 40-10.1-602, C.R.S.; or a Large-Market Taxicab Service defined in § 40-10.1-101(9.5), C.R.S.

"Limited Regulation Carrier" means a Person who provides service by Charter Bus, Children's Activity Bus, Fire Crew Transport, Luxury Limousine, Medicaid Client Transport¹, or Off-Road Scenic Charter as those terms are defined in § 40-10.1-301, C.R.S. and rule 6301.

"Permit" means the Permit issued to: a Contract Carrier pursuant to part 2 of Article 10.1 of Title 40, C.R.S.; a Limited Regulation Carrier pursuant to part 3 of Article 10.1 of Title 40, C.R.S.; a Towing Carrier pursuant to part 4 of Article 10.1 of Title 40, C.R.S.; a Household Goods Mover pursuant to part 5 of Article 10.1 of Title 40, C.R.S.; a Transportation Network Company pursuant to part 6 of Article 10.1 of Title 40, C.R.S.; a Large-Market Taxicab Service carrier pursuant to part 7 of Article 10.1 of Title 40, C.R.S.; a Hazardous Materials Carrier pursuant to Article 20 of Title 42, C.R.S.²; or a Nuclear Materials Carrier pursuant to Article 20 of Title 42, C.R.S.³

¹ Medicaid Client Transport (MCT) permits are no longer issued by the Commission, effective June 28, 2021 (see HB21-1206, 21R-0467TR).

² Hazardous Materials Carrier permits are no longer issued by the Commission, effective January 1, 2021 (see SB20-118, 21R-0467TR).

³ Nuclear Materials Carrier permits are no longer issued by the Commission, effective January 1, 2021 (see SB20-118, 21R-0467TR).

6020. Report by Commission Staff.

At least once every twelve months, or more frequently if requested by the Commission, the Commission staff shall provide a report to the Commissioners and to the Director of the Commission of the financial results (for Fully Regulated Intrastate Carriers), the operational performance of Motor Carriers regulated by these rules as well as the enforcement and compliance actions taken by Enforcement Officials. The first report is due July 1, 2019. The financial and operational report shall include the following:

- (a) number of existing and new Certificates and Permits (by type) issued in the current year as well as the previous four years by Type of Service and geographical area;
- (b) total amount of revenue as reported on the Annual Report for the current year and the previous four years for each Common Carrier as well as revenue in the main geographic areas of the state;
- number of trips to Denver International Airport and revenue generated for the current year and each of the last four years for each of the Common Carriers or Contract Carriers or Large Market Taxicab Service providers;
- (d) total number of Motor Vehicle Identification Stamps issued for the current year and for each of the previous four years as well as the amount of annual revenue generated from the stamps;
- (e) the total number of UCR Plan registrations each year as well as the previous four years;
- (f) number of Authorities suspended, revoked, or abandoned in the current year and each of the previous four years and a summary of the reasons for such status;
- (g) number of Permits (but not Contract Carrier permits) expired, canceled, or revoked in the current year and each of the previous four years;
- (h) number of vehicle inspections conducted by Enforcement Officials in the current year and each of the previous four years by type (vehicles 10,000 pounds or less and 15 Passenger or less and Commercial Vehicles 10,001 pounds or more and 16 Passengers or more) and a summary of the types of deficiencies noted;
- (i) safety and compliance reviews for the current year and each of the past four years; investigations opened and closed;
- (j) number of CPANs issued (by type) and the amount collected for the current year and each of the previous four years;
- (k) refunds to customers for current year and each of the past four years;
- (I) violation warnings issued for current year and each of the past four years;
- (m) recommendations as to what if any changes should be made to the current rules of the Commission; and
- (n) recommendations as to the priority for the type of enforcement actions for the next year.
- (o) The report shall be provided to each of the Commissioners and the Director and shall be posted on the website of the Commission.

*Note: Effective March 2, 2022, Rule 6020 no longer includes the requirement to report information related to petitions for age waivers, pursuant to 21R-0359TR. This requirement was previously identified under 6020(m).

Authority/Permit Type	2023	2022	2021	2020	2019
CHARTER SCENIC BUS	21	18	19	21	36
CHILD ACTIVITY BUS	12	18	25	5	16
COMMON CARRIER	21	21	18	16	30
COMMON CARRIER ETA	0	3	0	0	0
COMMON CARRIER TA	0	5	2	0	3
CONTRACT B ETA	0	0	1	1	0
CONTRACT B TA	4	0	1	0	1
CONTRACT CARRIER B	1	0	3	1	3
HAZMAT ANNUAL	0	0	0	1653	1789
HAZMAT NUCLEAR	0	0	0	7	9
HOUSEHOLD GOODS	230	230	240	240	208
LARGE MARKET TAXI	15	9	15	10	17
LUXURY LIMOUSINE	1022	801	552	542	694
MEDICAID CLIENT					
TRANS	0	0	99	198	157
OFF ROAD CHARTER	26	22	23	21	23
TNC	5	3	3	3	3
TOWING	816	784	788	753	784
Total	2173	1914	1789	3471	3773

(a) Number of existing and new Certificates* and Permits (by type) issued in the current year as well as the previous four years by Type of Service and geographical area.

*Note: A CPCN is an authority granted by the Commission to a Common Carrier that exists until suspended, revoked, or abandoned.



Existing/Issued Permits by Year

*Note: The 48.4% reduction in overall permits between 2020 and 2021 is largely due to the PUC no longer issuing Hazardous and Nuclear Materials Carrier permits, effective January 1, 2021 (see SB20-118, 21R-0467TR).

Below is the same data broken out by Part 2 and Part 7 Carriers (Common, Contract, and Large Market Taxi) and Part 3 Carriers (Limited Regulation).

Part 2 & 7 Carriers	2023	2022	2021	2020	2019
COMMON CARRIER	21	21	18	16	30
COMMON CARRIER ETA	0	3	0	0	0
COMMON CARRIER TA	0	5	2	0	3
CONTRACT CARRIER					
ETA	0	0	1	1	0
CONTRACT CARRIER TA	4	0	1	0	1
CONTRACT CARRIER	1	0	3	1	3
LARGE MARKET TAXI	15	9	15	10	17
Total	41	38	40	28	54

Part 3 Carriers	2023	2022	2021	2020	2019
CHARTER SCENIC BUS	21	18	19	21	36
CHILD ACTIVITY BUS	12	18	25	5	16
LUXURY LIMOUSINE	1022	801	552	542	694
MEDICAID CLIENT					
TRANS	0	0	99	198	157
OFF ROAD CHARTER	26	22	23	21	23
Total	1081	859	718	787	926

Existing* Certificates and Permits by Geographical area, through June 10, 2024:

		Numbe	r of exist		rriers ocatio		ograpł	nic zip	code
Permit Type	Existing as of 06/10/24(YTD)	Ι	М	Ν	Ρ	S	WN	WS	0
CHARTER SCENIC BUS	21	2	7	1	0	0	1	5	5
CHILD ACTIVITY BUS	9	0	7	0	0	1	0	0	1
COMMON CARRIER	153	33	43	14	1	16	5	23	18
COMMON CARRIER ETA	0	0	0	0	0	0	0	0	0
COMMON CARRIER TA	0	0	0	0	0	0	0	0	0
CONTRACT B ETA	0	0	0	0	0	0	0	0	0
CONTRACT B TA	0	0	0	0	0	0	0	0	0
CONTRACT CARRIER B	29	0	16	1	0	0	0	5	7
HAZMAT ANNUAL	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
HAZMAT NUCLEAR	0	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
HOUSEHOLD GOODS	214	16	125	22	4	16	3	5	23
LARGE MARKET TAXI	12	0	9	0	0	2	0	0	1
LUXURY LIMOUSINE	958	128	735	14	2	28	21	23	7
MEDICAID CLIENT TRANS	0	0	0	0	0	0	0	0	0
OFF ROAD CHARTER	25	5	1	0	0	2	0	13	4
TNC	5	1	0	0	0	0	0	0	4
TOWING	767	64	389	78	20	65	15	53	83
	2,193	249	1,332	130	27	130	45	127	153

* "Existing" includes active, active insurance hearing, active leased, active transferred, hearing scheduled, suspended Code: I = I-70 Corridor; M = Metro; N = North LMT; P = Pueblo; S = South LMT; WN = Northwest; WS = Southwest; O = Other

Name	CPCN	LMT Number	Issued	Renewal	Active	Area
WHC COS	109	LMT-00001	12/03/2018	01/04/2024	Yes	Colorado Springs
WHC FTC/BOL	150, 13043	LMT-00002	12/03/2018	04/05/2024	Yes	Fort Collins and Boulder
Pikes Peak Cab	55884	LMT-00004	12/18/2018	02/09/2024	Yes	Colorado Springs
Alpine Taxi	55899	LMT-00005	12/20/2018	12/14/2023	Yes	Denver Metro
Denver Taxi	55906	LMT-00006	12/20/2018	12/19/2023	Yes	Denver Metro
Trans Voyage Taxi	55921	LMT-00007	12/21/2018	11/14/2023	Yes	Denver Metro
Union Taxi	55776	LMT-00008	12/24/2018	12/19/2023	Yes	Denver Metro
Green Taxi Coop	55883	LMT-00009	12/26/2018	12/26/2023	Yes	Denver Metro
Denver Yellow Cab	2378	LMT-00010	12/27/2018	01/25/2021	No	Denver Metro
Metro Taxi	1481	LMT-00011	12/28/2018	03/04/2024	Yes	Denver Metro
All Cities Taxi	55890	LMT-00013	12/31/2018	01/26/2024	Yes	Denver Metro
Colorado's Great Eight	None	LMT-00015	01/07/2019	N/A	No	Denver Metro
5280 Taxi	None	LMT-00016	05/15/2019	11/17/2023	Yes	Denver Metro
Coach Transportation	None	LMT-00017	05/28/2019	11/29/2021	No	Colorado Springs
Medicab	55928	LMT-00018	06/17/2019	09/23/2019	No	Denver Metro
COS Taxi	None	LMT-00019	10/23/2019	N/A	No	Colorado Springs
Milehigh Taxi	None	LMT-00020	11/19/2020	N/A	No	Denver Metro
Go Taxi, LLC	None	LMT-00021	09/24/2021	N/A	No	Denver Metro
City Taxi, LLC	None	LMT-00022	10/01/2021	N/A	No	Denver Metro
Adlan Taxi, LLC	None	LMT-00023	10/08/2021	N/A	No	Denver Metro
Darfur Taxi	None	LMT-00024	12/16/2021	11/14/2023	Yes	Denver Metro
Envida	55942	LMT-00025	06/23/2022	N/A	No	Colorado Springs
Front Range Rides	55997	LMT-00026	06/11/2024	N/A	Yes	Colorado Springs

(b) total amount of revenue as reported on the Annual Report for the current year and the previous four years for each Common Carrier as well as revenue in the main geographic areas of the state.

NOTE: All Cities Taxi did not provide any service in 2016; Alpine Taxi did not provide any service in 2017; Denver Taxi did not provide any service in 2017.; Green Taxi Cooperative started operating in July 2016.; Freedom Cabs (53638, LMT-0003), Spring Cab (55797, LMT-00012), and Mile High Cab (55849, LMT-00014) were removed from the chart, due to being inactive since 2019.

Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2022)	Base County/Area	Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2022)	Base County/Area
55846	303 Party Bus, LLC	\$962,326	Denver Metro	55777	Boulder Wilderness Shuttle, LLC	\$18,310	Boulder
54842	453-TAXI	\$22,288	Summit	55886	Brewhop Trolley, LLC	\$208,701	Denver Metro
55923	5280 VIP Xpress	\$0	Denver Metro	55940	Buggy Tours, LLC	\$58,679	El Paso
55788	A1 Non Emergency Transport	\$0	Denver Metro	55968	Busy Bee Services	\$0	Larimer
25810	ABC Shuttle	\$24,613	Denver Metro	55977	CCT Holdings Limos, LLC dba Colorado Cannabis Tours	\$114,982	Denver Metro
55862	Absolute Bikes Adventures, LLC	\$12,810	Fremont	55674	Chancellor Health Care of Colorado, LLC, dba Devonshire Acres	\$0	Logan
55925	Absolute Prestige Limousine II, LLC	\$0	Mesa	55840	Charter Sports, Inc.	\$75,599	Eagle, Summit
44908, 47967, B- 10102	Ace Express Coaches. LLC	\$25,358,517	Denver Metro	27705	Cheyenne Mountain Resort	\$0	El Paso
48380	Aces & Eights Casino Services, Inc.	\$225,363	Summit	2282	City Cab, LLC	\$1,298,563	Pueblo
55737	Adventures Out West, Inc.	\$2,777,797	El Paso	55667	Colorado Coach Transportation, LLC	\$236,664	Boulder, Gilpin
53533s	Adventures, Inc. dba Canyon Bikes	\$235,745	Garfield	55958	Colorado Detours, LLC	\$0	Delta
55727	All Around Taxi, LLC	\$0	Moffat	55976	Colorado Jeep & Off Road Tours, Inc.	\$364,527	Fremont
55890	All Cities Taxi	\$0	Denver Metro	55863	Colorado Jeep Trail Tours, Inc.	\$637,031	La Plata, San Juan
26246	Alpine and/or Go Alpine	\$4,268,200	Routt	54166	Colorado Sightseer	\$524,038	Denver Metro
12750, B-9414	Alpine Express	\$4,685,444	Gunnison	55922	Colorado Transportation Industries, LLC	\$2,171,931	Denver Metro
55844	Alpine Sports	\$128,686	Summit	55910	Corrine D. Rash, dba Corrine	\$0	Chaffee
55899	Alpine Taxi, Inc.	\$0	Denver Metro	55823	Cortez Cab	\$521,000	Montezuma
7465	Aramark Sports and Entertainment Services	\$719,182	Archuleta	55683, 55790	Dashabout Town Taxi, LLC	\$0	Logan, Morgan
55713	Aspen Transportation CO.	\$1,604,065	Pitkin	55879	Delta Transport, LLC	\$607,944	Denver Metro
55865	Aspire Tours, LLC	\$2,077,985	Denver Metro	55834	Denver Airport Shuttle Express	\$75,706	Denver Metro
55907	Biodiesel for Bands dba Planetary Transport Company	\$33,526	Larimer	55906	Denver Taxi, Inc.	\$0	Denver Metro
12066	Blazing Jeep, LLC	\$447,143	Pitkin	2378	Denver Yellow Cab	\$0	Denver Metro
55962	Blue Shuttle	\$0	Denver Metro	55932	Discover Longmont	\$13,345	Boulder
55778	Boulder Lift, LLC	\$282,171	Boulder	55733s	Dolly's Mountain Shuttle	\$451,871	Gunnison

Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2022)	Base County/Area	Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2022)	Base County/Area
55926	DoubleTree Management, LLC	\$0	La Plata	298	Greyhound Lines, Incorporated	\$722,428	Statewide
14196	Durango Cab Eastern Plains All Service Shuttle,	\$650,900	La Plata	55275	Groome Transportation, Colorado Springs	\$2,522,012	El Paso
55974	LLC	\$0	Morgan	55819	Groome Transportation, Fort Collins	\$7,289,195	Larimer
55775	Eben Ezer Lutheran Care Center, Inc.	\$0	Morgan	55902, B-10086	Heart & Soul Paratransit, LLC	\$630,958	Larimer
55909	Eight Black Cars &/or Longmont Shuttle	\$1,351,204	Boulder	55964	Hermosa Tours	\$5,495	La Plata
14196	Englewood Shuttle, LLC	\$11,793	Denver Metro	55965	Hey Rides	\$45,792	Park
55942	Envida	\$2,280,874	El Paso	14114	High Mtn Taxi	\$2,852,583	Pitkin
7321	Epic Mountain Express	\$0	Eagle	53046s	High Valley Bike Shuttle	\$73,685	Chaffee, Fremont
54696	Estes Park Charters Corp.	\$780,890	Larimer	16114	Home James Transportation Services, Ltd	\$1,512,364	Grand
55845s	Estes Park Trolleys	\$171,059	Larimer	55857	Hot Springs Shuttle	\$606,761	Routt
55861	eTUK Denver, LLC	\$167,757	Denver Metro	55822, 55931	ilimo	\$607,862	Denver Metro
55972	Explore Estes, LLC	\$89,886	Larimer	55905	Jake's Mountain Shuttle	\$450	Summit
7137, 8572	First Transit, Inc.	\$0	Grand	55946	Kep Expeditions, LLC	\$35,364	Larimer
55753, 55868	Five Nineteen LLC dba Fresh Tracks Transportation and/or Ride Taxi	\$2,106,004	Summit	55957	Lawson Adventure Resort	\$600	Denver Metro
55961	Fly Away Transportation, Inc.	\$0	Larimer	55607	Little Stinker's Taxi Cab Service	\$448,448	Alamosa
10248, 53566	Fremont Cab, Inc.	\$143,865	Fremont	55924	Local Motive Events, LLC	\$145,813	El Paso
55710	Friends of Dinosaur Ridge, Inc.	\$238,454	Jefferson	55944	Majestic Mountains Scenic Rides	\$19,845	Larimer
55789	Golden West Airport Shuttle	\$238,454	Denver Metro	55960	Mara Ink, Town 2 Mountain Express	\$111,000	Denver Metro
55888	Grand Junction Tours	\$17,180	Mesa	55980	MedRide	\$0	El Paso
55966	Grand Valley Grapes	\$28,937	Mesa	50096, B-9848	Mee Transportation, LLC, dba Kids Wheels, LLC	\$247,651	Denver Metro
55716	Gray Line of Denver	\$5,559,085	Denver Metro, El Paso	1481	Metro Taxi &/or Taxis Fiesta	\$0	Denver Metro
55893	Green Ride Boulder	\$843,370	Denver Metro	55752, B-9819	Midtown Express Transportation Services	\$320,000	Denver Metro
55833	Green Taxi Cooperative	\$0	Denver Metro	55853	Mountain Jeep, LLC	\$112,053	El Paso

Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2022)	Base County/Area	Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2022)	Base County/Area
	Mountain Merchants, LLC, dba						
55855	Rocky Mountain Ride	\$147,612	El Paso, Teller	55407	San Luis Valley Transportation	\$1,916,258	Alamosa
55052	Mountain Star Transportation, LLC, dba Explorer Tours	\$329,949	Denver Metro	53829	Ski Sunlight, Inc.	\$5,115	Mesa
55979	Mountain Taxi, LLC	\$2,088	Delta	55951	Sober Buddy Shuttle, LLC	\$43,042	Rio Blanco
55691	Mountain View Sports, Inc.	\$47,449	Summit	55697	Stars & Stripes	\$4,835	Denver Metro
55839	Mountain Wave Snowboards, Inc.	\$96,190	Summit	19429, 55877	Sunshine Rides and/or Sunshine Taxi	\$852,172	Mesa
55764, 55904	MTN Shuttle	\$140,597	Denver Metro	48202s	Sweet Pea Tours	\$231,924	Routt
55970	MV Public Transportation	\$0	Denver Metro	55821	Teller Cab	\$0	Teller
55959	Original Gravity Beer Tours, LLC	\$0	Larimer	1648, 55679	Telluride Express &/or Chauffeured Express	\$7,970,023	San Juan
55975	Osprey Transportation Services LLC dba Osprey Limo	\$6,343	Eagle	55736	Telluride Outside &/or Telluride Angler	\$392,682	San Juan
55878	Pagosa Cab	\$32,131	Archuleta	55749	Timberline Tours	\$197,248	Eagle
55945	Pali-Tours, Ltd.	\$151,433	Mesa	55973	To The Rescue	\$0	Douglas
55937	Peak 1 Express	\$7,612,192	Garfield	55948	Traces of the Past History Tours	\$2,889	Larimer
55884	Pikes Peak Transport	\$89,558	El Paso	55921	Trans Voyage Taxi	\$0	Denver Metro
55963	Powderhorn Mountain Resort	\$2,684	Mesa	55776	Union Taxi Cooperative	\$0	Denver Metro
54699, B-9929	Presidential Worldwide Transportation	\$0	Denver Metro	54969	Vail Associates, Inc.	\$0	Eagle
55876	Primecare Colorado &/or Primecare Transport	\$1,007,489	Denver Metro	55723	Valley Taxi of Glenwood Springs, LLC	\$184,856	Garfield
55973	Private Transportation, LLC	\$0	Morgan	55803, 55885	Western Slope Rides, LLC, dba Tellurides	\$35,543	Ouray, San Juan
19788, B-8593	Purgatory Recreation I, LLC dba Mountain Transport	\$45,243	La Plata, San Juan	109	WHC COS, LLC, dba zTrip	\$1,717,169	El Paso
45392, 47996, B- 10104	Ramblin' Express, Inc.	\$13,597,536	Denver Metro	13043, B-9897	WHC FTC, LLC, dba zTrip	\$2,337,390	Boulder, Larimer
55955	Rapid Creek Cycles & Sports, LLC	\$18,696	Mesa	559205	Wide Open Adventures, LLC	\$344,354	Larimer
13485, B-9524	Renzenberger, Inc.	\$3,978,416	Statewide	16400	Wilderness Journeys Pagosa, Inc.	\$622,667	Archuleta
55947	Ridgeline Tours	\$0	Larimer	47426, B-9816	Wilson Peak Limo, LLC dba Mountain Limo	\$330,554	San Juan
55943	Rocky Mountain Taxi, LLC	\$128,831	Chaffee	Total		\$128,857,981	

Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2021)	Base County/Area	Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2021)	Base County/Area
55846	303 Party Bus, LLC	\$644,674	Denver Metro	55777	Boulder Wilderness Shuttle, LLC	\$16,500	Boulder
54842	453-TAXI	\$18,815	Summit	55886	Brewhop Trolley, LLC	\$164,010	Denver Metro
55923	5280 VIP Xpress	\$0	Denver Metro	55940	Buggy Tours, LLC	\$53,777	El Paso
55788	A1 Non Emergency Transport	\$0	Denver Metro	55968	Busy Bee	\$0	Larimer
25810	ABC Shuttle	\$18,812	Denver Metro	53533s	Canyon Bikes	\$203,571	Garfield
55862	Absolute Bikes Adventures, LLC	\$8,800	Fremont	55840	Charter Sports, Inc.	\$60,666	Eagle, Summit
55925	Absolute Prestige Limousine II, LLC	\$437	Mesa	27705	Cheyenne Mountain Resort	\$21,505	El Paso
44908, 47967, B- 10102	Ace Express Coaches. LLC	\$20,598,291	Denver Metro	2282	City Cab, LLC	\$1,044,463	Pueblo
48380	Aces & Eights Casino Services, Inc.	\$250,246	Summit	55667	Colorado Coach Transportation, LLC	\$91,360	Boulder, Gilpin
55737	Adventures Out West, Inc.	\$2,565,774	El Paso	55958	Colorado Detours, LLC	\$21,088	Delta
55727	All Around Taxi, LLC	\$0	Moffat	55863	Colorado Jeep Trail Tours, Inc.	\$546,383	La Plata, San Juan
55890	All Cities Taxi	\$0	Denver Metro	54166	Colorado Sightseer	\$270,902	Denver Metro
26246	Alpine and/or Go Alpine	\$3,521,639	Routt	55922	Colorado Transportation Industries, LLC	\$1,703,828	Denver Metro
12750, B-9414	Alpine Express	\$4,036,380	Gunnison	55910	Corrine	\$17,450	Chaffee
55844	Alpine Sports	\$145,713	Summit	55823	Cortez Cab	\$502,097	Montezuma
55899	Alpine Taxi, Inc.	\$0	Denver Metro	55683, 55790	Dashabout Town Taxi, LLC	\$0	Logan, Morgan
55796	Amazing Wheels	\$0	Denver Metro	55879	Delta Transport, LLC	\$377,260	Denver Metro
7465	Aramark Sports and Entertainment Services	\$710,802	Archuleta	55834	Denver Airport Shuttle Express	\$37,663	Denver Metro
55953	Aspen Ride	\$0	Pitkin	55906	Denver Taxi, Inc.	\$0	Denver Metro
55713	Aspen Transportation CO.	\$933,854	Pitkin	2378	Denver Yellow Cab	\$0	Denver Metro
55865	Aspire Tours, LLC	\$1,739,794	Denver Metro	55674	Devonshire Acres	\$0	Logan
55796, 55798	Bee Line Shuttle	\$98,754	Denver Metro	55932	Discover Longmont	\$13,345	Boulder
55907	BFB Shuttle and Car Service	\$36,014	Larimer	55733s	Dolly's Mountain Shuttle	\$410,150	Gunnison
12066	Blazing Jeep, LLC	\$489,068	Pitkin	55926	DoubleTree Management, LLC	\$0	La Plata
55962	Blue Shuttle	\$19,560	Denver Metro	14196	Durango Cab	\$762,273	La Plata
55778	Boulder Lift, LLC	\$277,006	Boulder	55775	Eben Ezer Lutheran Care Center, Inc.	\$0	Morgan

Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2021)	Base County/Area	Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2021)	Base County/Area
14196	Englewood Shuttle, LLC	\$5,664	Denver Metro	16114	Home James Transportation Services, Ltd	\$1,097,335	Grand
55942	Envida	\$1,420,007	El Paso	55857	Hot Springs Shuttle	\$431,948	Routt
7321	Epic Mountain Express	\$0	Eagle	55822, 55931	ilimo	\$317,619	Denver Metro
54696	Estes Park Charters Corp.	\$611,662	Larimer	55905	Jake's Mountain Shuttle	\$64,260	Summit
55845s	Estes Park Trolleys	\$188,854	Larimer	55946	Kep Expeditions, LLC	\$75,459	Larimer
55861	eTUK Denver, LLC	\$150,965	Denver Metro	50096, B-9848	Kids Wheels, LLC	\$29,190	Denver Metro
7137, 8572	First Transit, Inc.	\$0	Grand	55957	Lawson Adventure Resort	\$2,800	Denver Metro
55961	Fly Away	\$0	Larimer	55607	Little Stinker's Taxi Cab Service	\$317,399	Alamosa
10248, 53566	Fremont Cab, Inc.	\$123,477	Fremont	55924	Local Motive Events, LLC	\$145,813	El Paso
55753, 55868	Fresh Tracks Transportation, LLC	\$1,187,003	Summit	55909	Longmont Shuttle	\$440,465	Boulder
55710	Friends of Dinosaur Ridge, Inc.	\$255,860	Jefferson	55944	Majestic Mountains Scenic Rides	\$25,737	Larimer
55789	Golden West Airport Shuttle	\$164,955	Denver Metro	55960	Mara Ink,	\$92,000	Denver Metro
55888	Grand Junction Tours	\$17,180	Mesa	55826, 53096	Mercy Medical Transportation Services	\$280,837	Mesa
55966	Grand Valley Grapes	\$7,504	Mesa	1481	Metro Taxi &/or Taxis Fiesta	\$0	Denver Metro
55716	Gray Line of Denver	\$4,073,433	Denver Metro, El Paso	55752, B-9819	Midtown Express Transportation Services	\$699,959	Denver Metro
55893	Green Ride Boulder	\$347,383	Denver Metro	55853	Mountain Jeep	\$34,760	El Paso
55833	Green Taxi Cooperative	\$0	Denver Metro	47426, B-9816	Mountain Limo	\$2,726,708	San Juan
298	Greyhound Lines, Incorporated	\$1,216,247	Statewide	55052	Mountain Star Transportation, LLC	\$316,220	Denver Metro
55819	Groome Transportation, Fort Collins	\$34,575	Larimer	19788, B-8593	Mountain TranSport	\$45,243	La Plata, San Juan
55275	Groome Transportation, Colorado Springs	\$2,310	El Paso	55691	Mountain View Sports, Inc.	\$47,449	Summit
55902, B-10086	Heart & Soul Paratransit, LLC	\$419,809	Larimer	55839	Mountain Wave Snowboards, Inc.	\$101,315	Summit
55964	Hermosa Tours	\$4,560	La Plata	55764, 55904	MTN Shuttle	\$88,545	Denver Metro
55965	Hey Rides	\$10,832	Park	55970	MV Public Transportation	\$0	Denver Metro
14114	High Mtn Taxi	\$2,233,533	Pitkin	55959	Original Gravity Beer Tours, LLC \$5,4		Larimer
53046s	High Valley Bike Shuttle	\$56,250	Chaffee, Fremont	55878	Pagosa Cab	\$37,345	Archuleta

Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2021)	Base County/Area	Certificate or Permit No.	Carrier and/or Trade Name	Revenue (2021)	Base County/Area
55945	Pali-Tours, Ltd.	\$101,918	Mesa	55936	THEBVBC, LLC	\$0	Denver Metro
55937	Peak 1 Express	\$25,991	Garfield	55749	Timberline Tours	\$181,134	Eagle
55884	Pikes Peak Transport	\$100,979	El Paso	55973	To The Rescue	\$0	Douglas
55963	Powderhorn Mountain Resort	\$6,888	Mesa	55948	Traces of the Past History Tours	\$960	Larimer
54699, B-9929	Presidential Worldwide Transportation	\$0	Denver Metro	55921	Trans Voyage Taxi	\$0	Denver Metro
55876	Primecare Colorado &/or Primecare Transport	\$1,084,585	Denver Metro	55956	Turtle Tubing, LLC	\$0	Eagle
45392, 47996, B- 10104	Ramblin' Express, Inc.	\$10,262,156	Denver Metro	55776	Union Taxi Cooperative	\$0	Denver Metro
55955	Rapid Creek Cycles & Sports, LLC	\$34,800	Mesa	54969	Vail Associates, Inc.	\$0	Eagle
13485, B-9524	Renzenberger, Inc.	\$3,288,368	Statewide	55723	Valley Taxi of Glenwood Springs, LLC	\$185,811	Garfield
55855	Ride Taxi, LLC	\$382,764	Eagle	55803, 55885	Western Slope Rides, LLC	\$35,543	Ouray, San Juan
55947	Ridgeline Tours	\$0	Larimer	109	WHC COS, LLC	\$1,717,169	El Paso
55855	Rocky Mountain Ride	\$109,395	El Paso, Teller	13043, B-9897	WHC FTC, LLC	\$2,337,390	Boulder, Larimer
55943	Rocky Mountain Taxi, LLC	\$128,831	Chaffee	55920S	Wide Open Adventures, LLC	\$267,386	Larimer
55927	Saint Vrain Shuttle, LLC	\$0	Boulder	16400	Wilderness Journeys Pagosa, Inc.	\$532,924	Archuleta
55407	San Luis Valley Transportation	\$1,106,168	Alamosa				
53829	Ski Sunlight, Inc.	\$1,712	Mesa				
55951	Sober Buddy Shuttle, LLC	\$43,042	Rio Blanco	TOTAL	\$93,127,746		
55697	Stars & Stripes	\$2,400	Denver Metro				
19429, 55877	Sunshine Rides and/or Sunshine Taxi	\$626,499	Mesa	NOTE: WHC COS and WHC FTC revenue includes LMT Revenue.			
48202s	Sweet Pea Tours	\$251,436	Routt				
55821	Teller Cab	\$86,511	Teller				
1648, 55679	Telluride Express &/or Chauffeured Express	\$7,387,590	San Juan				
55736	Telluride Outside &/or Telluride Angler	\$448,769	San Juan				

2020	WHC COS	WHC FTC/BOL	Pikes Peak Cab	Alpine Taxi	Denver Taxi	Trans Voyage Taxi	Union Taxi	Green Taxi Coop	Denver Yellow Cab	Metro Taxi
Authority #	109	150, 13043	55884	55899	55906	55921	55776	55883	2378	1481
LMT #	00001	00002	00004	00005	00006	00007	00008	00009	00010	00011
Statistics	00001	00002	00004	00005	00000	00007	00008	00003	00010	00011
Paid meter										
trips	143,992	89,742	7,715	0	0	1,250	0	0	0	0
Paid miles	476,485	758,757	111,238	0	0	0	0	0	0	0
DIA flat-	,	,	,							
rate trips	0	0	0	0	0	3,860	0	0	0	0
Extra										
passengers	15,839	17,948	2,360	0	0	180	0	0	0	0
Flag drop	\$359,980	\$314,097	\$19,287	\$0	\$0	\$43,750	\$0	\$0	\$0	\$0
Mileage	\$1,143,564	\$1,707,204	\$266,971	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Traffic										
delay	\$121,683	\$0	\$0	\$0	\$0	\$759	\$0	\$0	\$0	\$0
Extra										
passengers	\$7 <i>,</i> 920	\$17,948	\$1,180	\$0	\$0	\$220	\$0	\$0	\$0	\$0
Extra										
baggage	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DIA flat rate	\$0	\$0	\$0	\$0	\$0	\$228,898	\$0	\$0	\$0	\$0
Total										
revenue	\$1,633,147	\$2,039,249	\$287,438	\$0	\$0	\$273,627	\$0	\$0	\$0	\$0
Retained by										
drivers	\$1,633,147	\$2,039,249	\$287,438	\$0	\$0	\$273,627	\$0	\$0	\$0	\$0
Retained by Carrier	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

In addition to what is listed above, the following companies reported no data and/or zero revenue for 2020: All Cities Taxi (55890), 5280 Taxi, Coach Transportation, Milehigh Taxi.

2019	WHC COS	WHC FTC/BOL	Freedom Cabs	Pikes Peak Cab	Denver Taxi	Trans Voyage Taxi	Union Taxi	Denver Yellow Cab	Metro Taxi	All Cities Taxi
Authority #	109	150, 13043	53638	55884	55906	55921	55776	2378	1481	55890
LMT #	00001	00002	00003	00004	00006	00007	00008	00010	00011	00013
Statistics										
Paid meter										
trips	235,578	90,185	27,258	17,942	14,025	5,300	139,199	210,750	512,342	2,350
Paid miles	708,193	770,112	81,774	258,695	502,542	0	737,755	1,448,935	2,478,249	19,550
DIA flat- rate trips	0	0	28,260	0	10,200	16,084	54,431	7,164	21,530	37,890
Extra passengers	26,752	18,037	115	10,974	1,500	465	65,423	0	0	3,500
Flag drop	\$588,945	\$315,648	\$95,403	\$44,855	\$0	\$180,200	\$347,998	\$547,950	\$1,332,089	\$43,550
Mileage	\$1,699,662	\$1,732,753	\$228,967	\$620,868	\$0	\$0	\$1,844,388	\$3,622,337	\$5,576,060	\$42,500
Traffic delay	\$181,059	\$0	\$1,395	\$0	\$7,500	\$3,250	\$0	\$0	\$0	\$0
Extra passengers	\$13,376	\$18,037	\$60	\$5,487	\$0	\$465	\$65,423	\$0	\$0	\$12,000
Extra baggage	\$0	\$0	\$124	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DIA flat rate	\$0	\$0	\$1,007,158	\$0	\$0	\$546,856	\$2,775,981	\$565,660	\$1,460,020	\$2,121,610
Total revenue	\$2,483,042	\$2,066,438	\$1,333,107	\$671,210	\$7,500	\$730,771	\$5,033,790	\$4,735,947	\$8,368,169	\$2,219,660
Retained by drivers	\$2,483,042	\$2,066,438	\$515,249	\$0	\$0	\$0	\$5,033,790	\$0	\$8,164,759	\$0
Retained by Carrier	\$0	\$0	\$817,858	\$671,210	\$7,500	\$730,771	\$0	\$4,735,947	\$203,410	\$2,219,660

The following companies reported no data and/or zero revenue for 2019: Alpine Taxi (55899), Green Taxi Coop (55883). Zero data removed from the above chart to fit the page.

2018	WHC COS	WHC FTC/BOL	Freedom Cabs	Pikes Peak Cab	Alpine Taxi	Trans Voyage Taxi	Union Taxi	Green Taxi Coop	Denver Yellow Cab	Metro Taxi	All Cities Taxi
Authority #	109	13043	53638	55884	55899	55021	55776	55883	2378	1481	55890
LMT #	00001	00002	00003	00004	00005	00007	00008	00009	00010	00011	00013
	00001	00002	00003	00004	00005	00007	00008	00009	01000	00011	00013
Statistics											
Paid meter trips	124,892	96,120	1,221	13,144	2,250	1,752	193,665	1,752	13,144	882,780	2,250
Paid miles	740,055	799,921	9,585	157,373	17,850	0	1,026,425	0	157,373	3,046,273	17,850
DIA flat- rate trips	0	0	25,066	0	36,792	3,302	552,636	3,302	0	47,060	36,792
Extra passengers	24,978	28,836	124	11,980	2,500	270	92,359	270	11,980	0	2,500
Flag drop	\$312,230	\$297,465	\$2,442	\$32,860	\$42,550	\$78,840	\$435,746	\$78,840	\$0	\$2,295,228	\$42,550
Mileage	\$1,776,132	\$1,799,822	\$37,204	\$377 <i>,</i> 697	\$242,550	\$0	\$2,258,435	\$0	\$32,860	\$7,920,310	\$242,550
Traffic delay	\$240,700	\$0	\$1,149	\$0	\$0	\$1,350	\$0	\$1,350	\$377,697	\$0	\$11,000
Extra passengers	\$12,489	\$28,836	\$51	\$5,990	\$11,000	\$270	\$92,959	\$270	\$0	\$0	\$0
DIA flat rate	\$0	\$0	\$1,518,999	\$0	\$2,023,560	\$183,492	\$2,684,436	\$183,492	\$5,990	\$2,400,060	\$2,023,560
Other	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Total											
revenue	\$2,341,551	\$2,126,123	\$1,559,956	\$416,547	\$2,319,660	\$263,952	\$5,471,576	\$263,952	\$416,547	\$12,615,598	\$2,319,660
Retained											
by drivers	\$2,341,551	\$2,126,123	\$1,066,989	\$416,547	\$2,319,660	\$263,952	\$5,471,576	\$0	\$416,547	\$12,228,374	\$2,319,660
Retained by Carrier	\$0	\$0	\$492,967	\$0	\$0	\$0	\$0	\$263,952	\$0	\$387,224	\$0

The following companies reported no data and/or zero revenue for 2018: Denver Taxi (55906); Spring Cab (55797); Mile High Cab (55894). Zero data removed from the above chart to fit the page.

2017	All Cities Taxi	Alpin e Taxi	Denver Taxi	Denver Yellow	Freedom Cabs	Green Taxi Coop	Metro Taxi	Mile High	Union Taxi
Authority #	55890	55899	55906	2378	53638	55883	1481	55849	55776
Number of paid meter trips	75,220	0	0	90,516	3,072	288,065	996,504		261,877
Number of paid miles	1,169,200	0	0	565,725	23,347	1,526,743	5,042,901		1,387,948
Flat-rate meter trips to/from DIA	35,592	0	0	36,117	44,610	48,799	80,964		54,221
Extra passengers	650	0	0	14,482	180	122,558	0		136,476
					47,682				316,098
Taxi service revenue									
Flag drop	\$115,501	\$0	\$0	\$226,290	\$6,451		\$2,590,910		\$589,223
Mileage	\$380,700	\$0	\$0	\$1,272,881	\$49,029	\$4,537,020	\$11,571,527		\$3,053,486
Waiting time and traffic delay	\$0	\$0	\$0	\$0	\$2,451	\$0	\$0		
Extra passenger		\$0	\$0	\$18,103	\$100	\$122,558			\$136,176
Extra baggage		\$0	\$0		\$206				
Flat-rate to/from DIA	\$1,785,041	\$0	\$0	\$1,878,084	\$2,319,720	\$2,488,744	\$4,098,920		\$2,765,271
Total taxi service	\$2,281,242	\$0	\$0	\$3,395,358	\$2,377,957	\$7,148,322	\$18,261,357		\$6,544,156
Revenue retained by independent contractors	\$1,754,255			\$3,395,358	\$2,377,957	\$7,148,322	\$18,261,357		\$6,544,156
Revenue retained by carrier	\$526,987	\$0	\$0	\$0			\$0		\$0

*Note: The reported years include 2017 through 2022. 2023 data is not yet available, as of the drafting of this report, due to late filings by some carriers for the Annual Report for CY 2023.

(c) number of trips to Denver International Airport and revenue generated for the current year and each of the last four years for each of the Common Carriers or Contract Carriers or Large Market Taxicab Service* providers.

	2022	2021	2020	2019	2018
Flat-rate meter trips to/from DIA	0	0	3,860	175,559	701,648
Flat-rate revenue to/from DIA	\$0	\$0	\$228,898	\$8,477,285	\$10,834,107



*NOTE: Post Large-Market Taxicab Service providers, effective January 2019, this data is not required to be reported in an Annual Report. The reported years include 2018 through 2022. 2023 data is not yet available, as of the drafting of this report, due to late filings by some carriers for the Annual Report for CY 2023.

(d) total number of Motor Vehicle Identification Stamps issued for the current year and for each of the previous four years as well as the amount of annual revenue generated from the stamps.

Vehicle Identification Stamps							
Year	#Issued	Cost	Revenue				
2023	6,725	\$50	\$551,750*				
2022	5,118	\$50	\$455 <i>,</i> 650*				
2021	5,958	\$50	\$493 <i>,</i> 850*				
2020	6,919	\$50	\$526,900*				
2019	7,909	\$50	\$415,200				



*The discrepancy between revenue and stamps issued is most likely due to applicants purchasing stamps prior to their permits being issued, which results in the stamps not being issued if the application is dismissed. The applicants have the option to request a refund, however, this information is difficult to decipher based on available data sets.

(e) the total number of UCR Plan registrations each year as well as the previous four years.

Year	2024 (YTD*)	2023	2022	2021	2020	2019
Revenue	\$1,210,644	\$1,801,615	\$1,801,615	\$1,801,615	\$1,801,615	\$1,801,615
# of						
Registrants	7,156	9,456	10,633	10,189	8,679	5,235

* As of June 11, 2024

**NOTE: The funding associated with UCR registrations is capped at \$1,801,615, even if additional funds are collected.

(f) number of Authorities* suspended, revoked, or abandoned in the current year and each of the previous four years and a summary of the reasons for such status**.

2019	Suspended	Revoked	Abandoned
Number of Authorities	13	17	15

2020	Suspended	Revoked	Abandoned
Number of Authorities	46	20	9

2021	Suspended	Revoked	Abandoned
Number of Authorities	13	20	5

2022	Suspended	Revoked	Abandoned
Number of Authorities	13	7	6

2023	Suspended	Revoked	Abandoned
Number of Authorities	8	10	5

*Authorities means a CPCN granted to a Common Carrier or the Permit granted to a Contract Carrier.

**Summary of the reasons for such status: financial hardship; no business; seasonal operations.

(g) number of Permits* (but not Contract Carrier permits) expired**, canceled, or revoked in the current year and each of the previous four years.

2019	Inactive	Cancelled	Revoked
Number of Permits	267	94	182

2020	Inactive	Cancelled	Revoked
Number of Permits	390	131	194

2021	Inactive	Cancelled	Revoked
Number of Permits	382	55	95

2022	Inactive	Cancelled	Revoked
Number of Permits	132	57	99

2023	Inactive	Cancelled	Revoked
Number of Permits	132	84	144

*Permits include: a Limited Regulation Carrier pursuant to part 3 of Article 10.1 of Title 40, C.R.S.; a Towing Carrier pursuant to part 4 of Article 10.1 of Title 40, C.R.S.; a Household Goods Mover pursuant to part 5 of Article 10.1 of Title 40, C.R.S.; a Transportation Network Company pursuant to part 6 of Article 10.1 of Title 40, C.R.S.; a Large-Market Taxicab Service carrier pursuant to part 7 of Article 10.1 of Title 40, C.R.S.; a Hazardous Materials Carrier pursuant to Article 20 of Title 42, C.R.S.⁴; or a Nuclear Materials Carrier pursuant to Article 20 of Title 42, C.R.S.⁵

**An "Inactive" status was used in lieu of "Expired."

⁴ Hazardous Materials Carrier permits are no longer issued by the Commission, effective January 1, 2021 (see SB20-118, 21R-0467TR).

⁵ Nuclear Materials Carrier permits are no longer issued by the Commission, effective January 1, 2021 (see SB20-118, 21R-0467TR).

(h) number of vehicle inspections conducted by Enforcement Officials in the current year and each of the previous four years by type (vehicles 10,000 pounds or less and 15 Passenger or less¹ and Commercial Vehicles 10,001 pounds or more and 16 Passengers or more²) and a summary of the types of deficiencies noted.

Year	2024(YTD)	2023	2022	2021	2020	2019
# of Non CMV ¹ Inspections	67	27	80	95	106	189
# of deficiencies	24	10	23	17	45	120
# of CMV ² Inspections	50	103	196	69	52	98
# of deficiencies	1	3	13	0	7	43
Year	2024(YTD)	2023	2022	2021	2020	2019
Total # of Inspections	117	130	276	164	158	287
Total # of deficiencies	25	13	36	17	52	163

NOTES: 1. Vehicles 10,000 pounds or less and 15 Passenger or less is a Non CMV. 2. Commercial Vehicles 10,001 pounds or more and 16 Passengers or more is a CMV.



NOTE: In years prior to 2019, increased data reflected higher levels of enforcement staffing and a focus on compliance matters (*i.e.*, vehicle inspections, Safety & Compliance Reviews, etc.). In subsequent years, focus turned to complaint resolution and there was a 60% reduction in enforcement staff in 2018-2019. The overall number of vehicle inspections was also reduced, in 2020-2022, due to the COVID-19 pandemic.























CMV Number of Inspections

Brakes, Out of Adjustment	0
Brakes, All Others	4
Fuel Systems	1
Frames	2
Lighting	2
Tires	2
Wheels, Studs, Clamps, Etc.	2
Windshield	6
Emergency Equipment	1
Periodic Inspection	11
All Other Vehicle Defects	12

Total



(i) safety and compliance reviews for the current year and each of the past four years; investigations opened and closed.

Year	# of SCRs
2024(YTD)	0
2023	11
2022	55
2021	68
2020	95
2019	138



	# Investigations
Year	Opened
2024(YTD)	300
2023	689
2022	523
2021	272
2020	258
2019	348



Year	# Investigations Closed
2024(YTD)	278
2023	714
2022	384
2021	175
2020	217
2019	375



NOTE: Decreased case closure figures in 2020-2021 correlates to significantly reduced enforcement staffing.



(j) number of CPANs issued (by type) and the amount collected for the current year and each of the previous four years.

BP = Contract Carrier; CP = Common Carrier; EC = Part 3 Carrier; HHG = Household Goods Carrier; TNC = Transportation Network Carrier; TO = Towing Carrier; TR = TNC carrier



2020

Туре	Number	Collected
СР	1	\$0.00
ТО	4	\$103.50
Total	5	\$103.50







(k) refunds to customers for current year and each of the past four years.

Year	Refund \$
2024(YTD)	\$19,702.26
2023	\$140,786.31
2022	\$72 <i>,</i> 440.01
2021	\$14,582.03
2020	\$10,777.04
2019	\$29,606.92



(I) violation warnings issued for current year and each of the past four years.





(m) recommendations as to what if any changes should be made to the current rules of the Commission.

It is anticipated that there will be several Notice of Proposed Rulemaking (NOPR) proceedings that will need to be initiated over the course of the next year, including those required by recently passed legislation.

At present, a NOPR is being conducted (24R-0165TR), which is making changes to the Commission's Transportation Network Company (TNC) rules. The proposed changes are based largely on the passing of Senate Bill 23-187 during the 2023 Legislative Session. This NOPR makes changes to the structure of the annual permit fees paid by TNCs, including the implementation of a new "tiered" fee framework.

During the 2024 Legislative Session, House Bill 24-1051 was passed. This bill expanded some of the towing statutes previously put in place through House Bill 22-1314, as well as added some new regulatory standards for towing carriers. Such changes included new data reporting for towing carriers as part of the permit application process, uniform tow authorization standards, consolidated tow signage requirements, a prohibition on towing carriers monitoring/patrolling private properties on behalf of the property owners, and returning towed vehicles to where they were towed from if violations related to the tow are found.

There is also an intent to draft a NOPR related to the vehicle booting industry. The Commission was tasked with regulating these companies, at the State-level, back in 2019. Since then, Transportation Staff has noted several issues that have hindered its ability to properly regulate this industry, including the narrow definition of a "boot" and the lack of a mechanism to initiate a Show Cause action, when there are deficiencies in financial responsibility (*i.e.*, insurance) standards.

Transportation Staff also intends to initiate another substantial rulemaking, addressing numerous issues within current transportation rules, most notably related to passenger transportation operations. Ideally, this rulemaking will result in simplified requirements and language, which will benefit Transportation Staff, the transportation industry, and the public. It is believed that such modifications can be incorporated, while retaining the primary safety features captured by current rules. Specific areas of interest include various reporting requirements (*i.e.*, insurance, medical certification, vehicle inspections, etc.), vehicle fees, tariffs, hours of service requirements, credit card surcharges, and the vehicle registry. This rulemaking would also capture some recent changes in statutory language, based on the passage of several legislative bills.

(n) recommendations as to the priority for the type of enforcement actions for the next year.

Transportation Staff recommends the continuation of its efforts to identify and address illegally operating transportation carriers (*i.e.*, those without authorities or permits and no insurance on file with the Commission). This is a high priority and recent enforcement activities, such as those occurring at the Red Rocks Amphitheatre, have shown progress on this front. The Investigations and Compliance Unit has shown an increased effort related to field operations, as well, including trips to outlying areas and rural communities, in order to address safety and enforcement concerns. This has included trips to various areas along the Western Slope, Durango, and Steamboat Springs. Such attention has continued to promote relationships with other law enforcement agencies in and around these communities. Also, each member of the Investigations team has been assigned an airport operation within the state, to provide additional enforcement consideration and address any issues raised by airport authorities and local stakeholders. Overall, trends in enforcement have been going up since 2022, which can be credited to these goals, strategies, and initiatives.

As a result of the passing of House Bill 22-1314, there has continued to be a significant spike in new investigations, mostly related to the towing industry, which began shortly after the new statutes became effective in August 2022. By way of example, there were 32 new investigations that were opened in August 2022, while 147 new investigations were opened in September 2022. This trend has continued ever since, with 258 and 272 new investigations being opened in 2020 and 2021, respectively, compared to 523 in 2022 and 689 in 2023. The additional time and resources that have been dedicated to this additional volume of investigations has continued to strain the Investigations team and required more of a focus on case closures, as opposed to more proactive enforcement activities.

Despite the high level of case volume, the Investigations and Compliance Unit still makes time to participate in a significant number of outreach efforts, as it pertains to both transportation carriers and various law enforcement agencies. This includes trainings provided to groups, agencies, and associations, such as Towing and Recovery Professionals of Colorado (TRPC) and the Colorado Limousine Association (CLA). Also, the team is focusing on collaboration with the Colorado State Patrol (CSP) to assist with the education and training of rotational towing carriers and to help them navigate various situations and problem-solving when it comes to illegal and/or challenging operations. Furthermore, the Investigations team is working with the Colorado Department of Transportation (CDOT) to address problematic towing carriers operating along the I-70 Corridor, who are often chronic offenders not adhering to state laws and Commission rules. The continuation of these outreach initiatives will result in improved relations and better collaboration with these stakeholders.

The Transportation Section saw some reprieve to its staffing levels in 2022, based on the backfilling of two vacant Criminal Investigator positions in late 2021. The Investigations and Compliance Unit also hired another Criminal Investigator position in 2023, which was appropriated through House Bill 22-1314. The recent passing of Senate Bill 23-187 is also likely to result in the reallocation of funding for the Transportation Section, which would help with backfilling some additional positions for the Investigations team and lead to an overall improvement in investigative and enforcement services for transportation stakeholders and the public.