Types of Filed Contacts - Selected Utility(s): Summary

From: 07/01/2020 To: 06/30/2021 (Total Closed: 318)

All Records

Qwest Corporation d.b.a. CenturyLink QC

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - AREA CODE	0	0	1	117.27
TELEPHONE - BILLING	0	18	27	10,878.48
TELEPHONE - BROADBAND	0	7	0	10.00
TELEPHONE - CUSTOMER RELATIONS	0	12	4	12.58
TELEPHONE - DEPOSITS	0	0	1	125.00
TELEPHONE - DISCONNECT - ACTUAL	0	1	1	0.00
TELEPHONE - DISCONNECT - PENDING	0	2	3	3,872.98
TELEPHONE - HIGH SPEED PRIVATE LINE SERVIC	0	1	0	0.00
TELEPHONE - LEC/CLEC ACCESS FROM	0	1	4	0.00
TELEPHONE - LEC/CLEC ACCESS TO	0	0	1	5.58
TELEPHONE - LIFELINE	0	0	2	23.03
TELEPHONE - MISCELLANEOUS	0	5	3	50.00
TELEPHONE - NEEDS SERVICE - FACIL +30 DAYS	0	0	2	0.00
TELEPHONE - NEEDS SERVICE - OTHER	0	5	8	2.34
TELEPHONE - REPAIR	0	35	130	3,931.92
TELEPHONE - REPAIR - OUT 7+ DAYS	0	0	2	68.62
TELEPHONE - SAFETY	0	0	6	0.00
TELEPHONE - SLAMMING	1	0	1	79.89
TELEPHONE - TAXES AND SURCHARGES	0	1	0	0.00

d_cct_rslt_types_of_filed_contacts
Prepared by: PUC - Woods, April

Types of Filed Contacts - Selected Utility(s): Summary

From: 07/01/2020 To: 06/30/2021 (Total Closed: 318)

All Records

Qwest Corporation d.b.a. CenturyLink QC

Subject	Not in	Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - UNREGULATED		0	27	6	669.19
	Totals:	1	115	202	\$19,846.88
	Totals:	1	115	202	\$19,846.88