

**Types of Filed Contacts - Selected Utility(s): Summary**

From: 07/01/2018 To: 06/30/2019 ( Total Closed: 233 )

All Records

**Qwest Corporation d.b.a. CenturyLink QC**

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - BILLING	0	29	32	14,336.27
TELEPHONE - BROADBAND	0	2	0	0.00
TELEPHONE - BUSY CIRCUITS	0	1	0	0.00
TELEPHONE - CUSTOMER RELATIONS	0	12	6	44.94
TELEPHONE - DISCONNECT - ACTUAL	0	4	2	200.35
TELEPHONE - DISCONNECT - PENDING	0	2	3	0.00
TELEPHONE - LEC/CLEC ACCESS FROM	0	4	1	0.00
TELEPHONE - LIFELINE	0	1	0	0.00
TELEPHONE - MISCELLANEOUS	0	3	0	0.00
TELEPHONE - NEEDS SERVICE - FACIL +30 DAYS	0	1	3	0.00
TELEPHONE - NEEDS SERVICE - FACIL -30 DAYS	0	0	2	0.00
TELEPHONE - NEEDS SERVICE - OTHER	0	4	5	298.88
TELEPHONE - REPAIR	0	31	46	468.06
TELEPHONE - REPAIR - OUT 1-3 DAYS	0	0	1	0.00
TELEPHONE - REPAIR - OUT 4-6 DAYS	0	0	3	0.00
TELEPHONE - REPAIR - OUT 7+ DAYS	0	1	9	181.29
TELEPHONE - SLAMMING	0	0	1	652.22
TELEPHONE - TAXES AND SURCHARGES	0	1	0	0.00
TELEPHONE - UNREGULATED	0	19	3	777.98

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Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - UNREGULATED / VOICE OVER INTERNET	0	1	0	0.00

<b>Totals:</b>	<b>0</b>	<b>116</b>	<b>117</b>	<b>\$16,959.99</b>
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<b>Totals:</b>	<b>0</b>	<b>116</b>	<b>117</b>	<b>\$16,959.99</b>
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