

**Types of Filed Contacts - Selected Utility(s): Summary**

From: 07/01/2017 To: 06/30/2018 ( Total Closed: 386 )

All Records

**Qwest Corporation d.b.a. CenturyLink QC**

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - BILLING	1	63	52	5,787.98
TELEPHONE - BROADBAND	0	19	1	0.00
TELEPHONE - CRAMMING	0	3	0	227.78
TELEPHONE - CUSTOMER RELATIONS	0	12	3	108.50
TELEPHONE - DISCONNECT - ACTUAL	0	3	2	90.14
TELEPHONE - DISCONNECT - PENDING	0	2	0	298.01
TELEPHONE - EQUAL ACCESS TO LOCAL & LD CAR	0	0	1	6.19
TELEPHONE - LEC/CLEC ACCESS FROM	0	5	0	439.63
TELEPHONE - LEC/CLEC ACCESS TO	0	0	2	0.00
TELEPHONE - LIFELINE	0	3	1	0.00
TELEPHONE - MISCELLANEOUS	0	5	4	146.69
TELEPHONE - NEEDS SERVICE - FACIL +30 DAYS	0	2	0	0.00
TELEPHONE - NEEDS SERVICE - FACIL -30 DAYS	0	0	3	0.00
TELEPHONE - NEEDS SERVICE - OTHER	0	5	7	0.00
TELEPHONE - RATES	0	1	0	119.20
TELEPHONE - REPAIR	0	62	57	736.46
TELEPHONE - REPAIR - OUT 1-3 DAYS	0	0	1	0.00
TELEPHONE - REPAIR - OUT 4-6 DAYS	0	0	1	0.00
TELEPHONE - REPAIR - OUT 7+ DAYS	0	2	7	90.25
TELEPHONE - SLAMMING	0	0	1	0.00

**Types of Filed Contacts - Selected Utility(s): Summary**

From: 07/01/2017 To: 06/30/2018 ( Total Closed: 386 )

All Records

**Qwest Corporation d.b.a. CenturyLink QC**

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - UNREGULATED	0	50	3	2,045.67
TELEPHONE - UNREGULATED / VOICE OVER INTERNET	0	2	0	0.00
<b>Totals:</b>	<b>1</b>	<b>239</b>	<b>146</b>	<b>\$10,096.50</b>
<b>Totals:</b>	<b>1</b>	<b>239</b>	<b>146</b>	<b>\$10,096.50</b>