

Types of Filed Contacts - Selected Utility(s): Summary

From: 07/01/2016 To: 06/30/2017 (Total Closed: 480)

All Records

Qwest Corporation d.b.a. CenturyLink QC

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - BILLING	6	82	62	10,239.00
TELEPHONE - BROADBAND	0	22	1	59.74
TELEPHONE - CUSTOMER RELATIONS	0	22	5	524.42
TELEPHONE - DISCONNECT - ACTUAL	0	2	2	0.00
TELEPHONE - DISCONNECT - PENDING	0	1	2	267.32
TELEPHONE - LEC/CLEC ACCESS FROM	0	8	1	60.00
TELEPHONE - LEC/CLEC ACCESS TO	0	1	0	0.00
TELEPHONE - LIFELINE	0	4	2	114.31
TELEPHONE - MISCELLANEOUS	0	1	0	0.00
TELEPHONE - NEEDS SERVICE - FACIL +30 DAYS	0	1	2	0.00
TELEPHONE - NEEDS SERVICE - FACIL -30 DAYS	0	0	2	0.00
TELEPHONE - NEEDS SERVICE - OTHER	1	2	7	25.00
TELEPHONE - REPAIR	0	61	66	1,620.04
TELEPHONE - REPAIR - OUT 1-3 DAYS	0	2	7	125.46
TELEPHONE - REPAIR - OUT 4-6 DAYS	0	1	5	67.00
TELEPHONE - REPAIR - OUT 7+ DAYS	0	1	20	389.98
TELEPHONE - SLAMMING	0	0	1	0.00
TELEPHONE - TAXES AND SURCHARGES	1	1	1	12.00

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TELEPHONE - UNREGULATED	0	70	4	2,475.40

Totals:	8	282	190	\$15,979.67
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