

**Types of Filed Contacts - Selected Utility(s): Summary**

From: 07/01/2011 To: 06/30/2012 ( Total Closed: 413 )

All Records

**Qwest Corporation d.b.a. CenturyLink QC**

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - BILLING	9	32	53	2,742.37
TELEPHONE - CRAMMING	6	1	4	143.33
TELEPHONE - CUSTOMER RELATIONS	0	24	12	465.01
TELEPHONE - DISCONNECT - ACTUAL	7	1	3	85.00
TELEPHONE - DISCONNECT - PENDING	2	2	4	59.76
TELEPHONE - FEDERAL DETARIFFING	0	1	0	0.00
TELEPHONE - HIGH SPEED PRIVATE LINE SERVIC	0	8	0	0.00
TELEPHONE - LEC/CLEC ACCESS FROM	0	1	2	0.00
TELEPHONE - LEC/CLEC ACCESS TO	0	1	4	0.00
TELEPHONE - MISCELLANEOUS	0	5	1	0.00
TELEPHONE - NEEDS SERVICE - FACIL +30 DAYS	0	0	1	0.00
TELEPHONE - NEEDS SERVICE - FACIL -30 DAYS	0	1	5	0.00
TELEPHONE - NEEDS SERVICE - OTHER	0	2	7	0.00
TELEPHONE - REPAIR	0	12	102	509.54
TELEPHONE - SAFETY	0	2	4	0.00
TELEPHONE - SLAMMING	0	1	0	0.00
TELEPHONE - TAXES AND SURCHARGES	8	14	4	158.66
TELEPHONE - TROUBLE ISOLATION CHARGE	1	4	1	170.00
TELEPHONE - UNREGULATED	0	54	4	2,828.62
TELEPHONE - UNREGULATED / CELLULAR	0	1	0	0.00

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Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - UNREGULATED / VOICE OVER INTERNET	0	2	0	0.00
<b>Totals:</b>	<b>33</b>	<b>169</b>	<b>211</b>	<b>\$7,162.29</b>
<b>Totals:</b>	<b>33</b>	<b>169</b>	<b>211</b>	<b>\$7,162.29</b>