

Types of Filed Contacts - Selected Utility(s): Summary

From: 07/01/2010 To: 06/30/2011 (Total Closed: 469)

All Records

Qwest Corporation

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - BILLING	13	45	105	23,570.29
TELEPHONE - CRAMMING	6	1	6	808.62
TELEPHONE - CUSTOMER RELATIONS	0	25	18	233.03
TELEPHONE - DEPOSITS	0	0	1	0.00
TELEPHONE - DISCONNECT - ACTUAL	2	1	7	5.10
TELEPHONE - DISCONNECT - PENDING	0	1	5	0.00
TELEPHONE - FEDERAL DETARIFFING	0	2	0	16.98
TELEPHONE - HIGH SPEED PRIVATE LINE SERVIC	0	4	2	0.00
TELEPHONE - LEC/CLEC ACCESS FROM	0	1	2	0.00
TELEPHONE - LEC/CLEC ACCESS TO	0	1	2	0.00
TELEPHONE - MISCELLANEOUS	0	1	3	0.00
TELEPHONE - NEEDS SERVICE - FACIL -30 DAYS	0	0	2	0.00
TELEPHONE - NEEDS SERVICE - OTHER	0	1	3	0.00
TELEPHONE - REPAIR	2	14	79	330.45
TELEPHONE - SAFETY	0	1	2	0.00
TELEPHONE - SLAMMING	1	2	4	539.60
TELEPHONE - TAXES AND SURCHARGES	9	9	2	186.64
TELEPHONE - TROUBLE ISOLATION CHARGE	0	3	1	85.00

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TELEPHONE - UNREGULATED	0	69	11	36,588.33

Totals:	33	181	255	\$62,364.04
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