

Types of Filed Contacts - Selected Utility(s): Summary

From: 07/01/2009 To: 06/30/2010 (Total Closed: 457)

All Records

Qwest Corporation

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - BILLING	7	30	96	2,963.73
TELEPHONE - CRAMMING	17	7	31	2,896.87
TELEPHONE - CUSTOMER RELATIONS	1	23	11	524.45
TELEPHONE - DISCONNECT - ACTUAL	2	1	11	55.00
TELEPHONE - DISCONNECT - PENDING	0	1	5	60.00
TELEPHONE - EQUAL ACCESS TO LOCAL & LD CAR	0	1	0	0.00
TELEPHONE - HIGH SPEED PRIVATE LINE SERVIC	0	1	0	0.00
TELEPHONE - LEC/CLEC ACCESS FROM	0	3	1	0.00
TELEPHONE - LEC/CLEC ACCESS TO	0	1	0	0.00
TELEPHONE - LOCAL CALLING AREAS (LCAP/CICP	0	0	1	0.00
TELEPHONE - MISCELLANEOUS	2	6	6	555.36
TELEPHONE - NEEDS SERVICE - CREDIT PROBLEM	0	0	1	0.00
TELEPHONE - NEEDS SERVICE - FACIL +30 DAYS	0	0	2	0.00
TELEPHONE - NEEDS SERVICE - FACIL -30 DAYS	0	2	1	0.00
TELEPHONE - NEEDS SERVICE - OTHER	0	1	3	0.00
TELEPHONE - REPAIR	0	7	81	13.52
TELEPHONE - SAFETY	0	2	4	0.00
TELEPHONE - SLAMMING	0	0	4	0.00

Types of Filed Contacts - Selected Utility(s): Summary

From: 07/01/2009 To: 06/30/2010 (Total Closed: 457)

All Records

Qwest Corporation

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - TAXES AND SURCHARGES	5	9	4	74.48
TELEPHONE - UNREGULATED	0	60	6	5,220.97
Totals:	34	155	268	\$12,364.38
Totals:	34	155	268	\$12,364.38