

Types of Filed Contacts - Selected Utility(s): Summary

From: 07/01/2008 To: 06/30/2009 (Total Closed: 742)

All Records

Qwest Corporation

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - BILLING	17	48	150	16,832.23
TELEPHONE - CRAMMING	13	8	17	1,297.85
TELEPHONE - CUSTOMER RELATIONS	0	19	9	40.00
TELEPHONE - DEPOSITS	0	0	1	47.54
TELEPHONE - DISCONNECT - ACTUAL	4	0	14	0.00
TELEPHONE - DISCONNECT - PENDING	0	0	15	632.08
TELEPHONE - EQUAL ACCESS TO LOCAL & LD CAR	0	0	1	0.00
TELEPHONE - FEDERAL DETARIFFING	0	5	0	533.75
TELEPHONE - HIGH SPEED PRIVATE LINE SERVIC	0	10	1	1,100.15
TELEPHONE - LEC/CLEC ACCESS FROM	0	0	4	0.00
TELEPHONE - LEC/CLEC ACCESS TO	0	1	3	0.00
TELEPHONE - MISCELLANEOUS	1	7	11	225.58
TELEPHONE - NEEDS SERVICE - FACIL +30 DAYS	0	0	2	0.00
TELEPHONE - NEEDS SERVICE - FACIL -30 DAYS	1	0	2	0.00
TELEPHONE - NEEDS SERVICE - OTHER	1	2	16	20.00
TELEPHONE - REPAIR	0	10	145	42.88
TELEPHONE - SAFETY	0	2	10	0.00
TELEPHONE - SLAMMING	1	1	1	225.66

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TELEPHONE - TAXES AND SURCHARGES	7	14	1	300.92
TELEPHONE - TROUBLE ISOLATION CHARGE	0	6	0	15.00
TELEPHONE - UNREGULATED	0	157	4	3,950.22

Totals:	45	290	407	\$25,263.86
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