Types of Filed Contacts - Selected Utility(s): Summary

From: 07/01/2007 To: 06/30/2008 (Total Closed: 586)
All Records

Qwest Corporation

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - AREA CODE	0	0	1	0.00
TELEPHONE - BILLING	17	78	84	10,637.32
TELEPHONE - CRAMMING	7	9	16	1,467.13
TELEPHONE - CUSTOMER RELATIONS	1	28	3	0.00
TELEPHONE - DEPOSITS	0	0	1	0.00
TELEPHONE - DISCONNECT - ACTUAL	4	3	17	0.00
TELEPHONE - DISCONNECT - PENDING	0	4	6	0.00
TELEPHONE - EQUAL ACCESS TO LOCAL & LD CAR	0	2	0	0.00
TELEPHONE - FEDERAL DETARIFFING	0	2	0	0.00
TELEPHONE - HIGH SPEED PRIVATE LINE SERVIC	0	21	0	200.00
TELEPHONE - LEC/CLEC ACCESS FROM	0	0	3	0.00
TELEPHONE - LEC/CLEC ACCESS TO	0	2	7	0.00
TELEPHONE - LOCAL CALLING AREAS (LCAP/CICP	0	0	1	0.00
TELEPHONE - MISCELLANEOUS	0	7	2	0.00
TELEPHONE - NEEDS SERVICE - FACIL +30 DAYS	0	1	6	0.00
TELEPHONE - NEEDS SERVICE - FACIL -30 DAYS	0	0	7	0.00
TELEPHONE - NEEDS SERVICE - OTHER	1	4	18	0.00
TELEPHONE - REPAIR	0	18	93	132.87

d_cct_rslt_types_of_filed_contacts
Prepared by: PUC - Rey, Gladys

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Subject	Not in	Compliance	Request for Information	Objections	\$ Saved
TELEPHONE - SAFETY		0	4	2	0.00
TELEPHONE - SLAMMING		6	2	3	617.58
TELEPHONE - TAXES AND SURCHARGES		7	13	0	975.88
TELEPHONE - TROUBLE ISOLATION CHARGE		0	6	0	0.00
TELEPHONE - UNREGULATED		0	68	1	890.26
	Totals:	43	272	271	\$14,921.04
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