From: 7/1/2014 00:00:00 To: 6/30/2015 23:59:59 (Total Closed: 570)

8 11 0 2	151 26 3	0.00
0		
	3	446.00
2		419.00
=	78	66,560.32
0	57	9,890.11
0	10	600.00
0	2	0.00
1	46	190.00
1	0	0.00
7	90	0.00
2	1	0.00
0	1	0.00
0	21	0.00
6	2	0.00
13	4	0.00
51	492	\$91,881.22
51	492	\$91,881.22
,	13	6 2 13 4 7 51 492

d_cct_rslt_types_of_filed_contacts
Prepared by: PUC - Woods, April

From: 7/1/2014 00:00:00 To: 7/31/2014 23:59:59 (Total Closed: 66)

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	1	0	19	66.00
ELECTRIC & GAS - CUSTOMER RELATIONS	0	1	5	0.00
ELECTRIC & GAS - DEPOSITS	0	0	2	140.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	9	1,433.64
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	8	75.99
ELECTRIC & GAS - MISCELLANEOUS	0	0	1	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	2	0.00
ELECTRIC & GAS - REPAIR	0	0	11	0.00
ELECTRIC & GAS - SOLAR / DSM	0	0	3	0.00
ELECTRIC & GAS - TREE TRIMMING	0	0	1	0.00
ELECTRIC & GAS - UNREGULATED	0	2	1	0.00
Т	otals: 1	3	62	\$1,715.63
Т	otals: 1	3	62	\$1,715.63

d_cct_rslt_types_of_filed_contacts
Prepared by: PUC - Woods, April

From: 8/1/2014 00:00:00 To: 8/31/2014 23:59:59 (Total Closed: 59)

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	2	0	12	824.99
ELECTRIC & GAS - CUSTOMER RELATIONS	0	1	5	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	8	1,428.48
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	6	502.68
ELECTRIC & GAS - MISCELLANEOUS	0	0	3	0.00
ELECTRIC & GAS - NEEDS SERVICE - CREDIT PROBLEM	0	0	1	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	9	0.00
ELECTRIC & GAS - REPAIR	0	0	6	0.00
ELECTRIC & GAS - SAFETY	0	0	1	0.00
ELECTRIC & GAS - SOLAR / DSM	0	0	4	0.00
ELECTRIC & GAS - UNREGULATED	0	0	1	0.00
	Totals: 2	1	56	\$2,756.15
	Totals: 2	1	56	\$2,756.15

d_cct_rslt_types_of_filed_contacts
Prepared by: PUC - Woods, April

From: 9/1/2014 00:00:00 To: 9/30/2014 23:59:59 (Total Closed: 39)

Subject	Not in Com	pliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING		2	0	12	244.81
ELECTRIC & GAS - CUSTOMER RELATIONS		0	1	0	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL		0	0	6	55,366.98
ELECTRIC & GAS - DISCONNECT - PENDING		0	0	4	0.00
ELECTRIC & GAS - MISCELLANEOUS		0	0	1	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER		0	0	7	0.00
ELECTRIC & GAS - REPAIR		0	1	0	0.00
ELECTRIC & GAS - SAFETY		0	1	0	0.00
ELECTRIC & GAS - SOLAR / DSM		0	0	4	0.00
	Totals:	2	3	34	\$55,611.79
	Totals:	2	3	34	\$55,611.79
					, ,

From: 10/1/2014 00:00:00 To: 10/31/2014 23:59:59 (Total Closed: 46)

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	1	1	13	3,922.33
ELECTRIC & GAS - CUSTOMER RELATIONS	0	0	2	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	6	850.77
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	5	0.00
ELECTRIC & GAS - MISCELLANEOUS	0	0	2	600.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	3	0.00
ELECTRIC & GAS - REPAIR	0	1	8	0.00
ELECTRIC & GAS - SOLAR / DSM	0	0	2	0.00
ELECTRIC & GAS - TREE TRIMMING	0	1	1	0.00
	Totals: 1	3	42	\$5,373.10
	Totals: 1	3	42	\$5,373.10

From: 11/1/2014 00:00:00 To: 11/30/2014 23:59:59 (Total Closed: 48)

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	3	0	9	321.92
ELECTRIC & GAS - CUSTOMER RELATIONS	0	2	2	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	7	117.85
ELECTRIC & GAS - DISCONNECT - PENDING	1	0	6	1,349.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	2	0.00
ELECTRIC & GAS - REPAIR	0	0	12	0.00
ELECTRIC & GAS - SAFETY	0	1	0	0.00
ELECTRIC & GAS - SOLAR / DSM	0	0	2	0.00
ELECTRIC & GAS - TREE TRIMMING	0	1	0	0.00
	Totals: 4	4	40	\$1,788.77
	Totals: 4	4	40	\$1,788.77

From: 12/1/2014 00:00:00 To: 12/31/2014 23:59:59 (Total Closed: 47)

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	0	0	11	0.00
ELECTRIC & GAS - CUSTOMER RELATIONS	0	0	1	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	4	0.00
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	8	0.00
ELECTRIC & GAS - MISCELLANEOUS	1	0	1	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	5	0.00
ELECTRIC & GAS - REPAIR	0	1	11	0.00
ELECTRIC & GAS - SOLAR / DSM	0	0	1	0.00
ELECTRIC & GAS - TREE TRIMMING	0	1	0	0.00
ELECTRIC & GAS - UNREGULATED	0	2	0	0.00
	Totals: 1	4	42	\$0.00
	Totals: 1	4	42	\$0.00

From: 1/1/2015 00:00:00 To: 1/31/2015 23:59:59 (Total Closed: 38)

Subject	Not in Co	mpliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING		0	2	12	412.12
ELECTRIC & GAS - CUSTOMER RELATIONS		0	1	1	0.00
ELECTRIC & GAS - DEPOSITS		0	0	1	72.00
ELECTRIC & GAS - DISCONNECT - ACTUAL		0	0	5	0.00
ELECTRIC & GAS - DISCONNECT - PENDING		0	0	2	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER		0	0	6	0.00
ELECTRIC & GAS - REPAIR		0	0	8	0.00
	Totals:	0	3	35	\$484.12
	Totals:	0	3	35	\$484.12

From: 2/1/2015 00:00:00 To: 2/28/2015 23:59:59 (Total Closed: 38)

Subject	Not in Co	mpliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING		3	0	10	4,893.88
ELECTRIC & GAS - CUSTOMER RELATIONS		0	1	1	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL		0	1	4	486.60
ELECTRIC & GAS - DISCONNECT - PENDING		2	0	7	3,529.02
ELECTRIC & GAS - NEEDS SERVICE - OTHER		0	1	2	0.00
ELECTRIC & GAS - REPAIR		0	0	1	0.00
ELECTRIC & GAS - SOLAR / DSM		0	0	1	0.00
ELECTRIC & GAS - TREE TRIMMING		0	1	0	0.00
ELECTRIC & GAS - UNREGULATED		0	3	0	0.00
	Totals:	5	7	26	\$8,909.50
	Totals:	5	7	26	\$8,909.50
	Totals:	5	7	26	\$8,909.50

From: 3/1/2015 00:00:00 To: 3/31/2015 23:59:59 (Total Closed: 52)

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	1	1	15	557.07
ELECTRIC & GAS - CUSTOMER RELATIONS	0	0	1	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	1	0	10	489.00
ELECTRIC & GAS - DISCONNECT - PENDING	1	0	3	4,433.42
ELECTRIC & GAS - NEEDS SERVICE - CREDIT PROBLEM	0	0	1	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	8	190.00
ELECTRIC & GAS - RATES	0	1	0	0.00
ELECTRIC & GAS - REPAIR	0	1	2	0.00
ELECTRIC & GAS - SMART METER	0	0	1	0.00
ELECTRIC & GAS - SOLAR / DSM	0	0	2	0.00
ELECTRIC & GAS - TREE TRIMMING	0	1	0	0.00
ELECTRIC & GAS - UNREGULATED	0	2	0	0.00
	Totals: 3	6	43	\$5,669.49
	Totals: 3	6	43	\$5,669.49

d_cct_rslt_types_of_filed_contacts
Prepared by: PUC - Woods, April

From: 4/1/2015 00:00:00 To: 4/30/2015 23:59:59 (Total Closed: 40)

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	1	1	9	1,967.58
ELECTRIC & GAS - CUSTOMER RELATIONS	0	3	5	0.00
ELECTRIC & GAS - DEPOSITS	1	0	0	207.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	1	0	7	2,917.00
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	3	0.00
ELECTRIC & GAS - MISCELLANEOUS	0	0	1	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	1	0.00
ELECTRIC & GAS - REPAIR	0	0	4	0.00
ELECTRIC & GAS - SOLAR / DSM	0	0	1	0.00
ELECTRIC & GAS - UNREGULATED	0	1	1	0.00
	Totals: 3	5	32	\$5,091.58
	Totals: 3	5	32	\$5,091.58

From: 5/1/2015 00:00:00 To: 5/31/2015 23:59:59 (Total Closed: 41)

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	1	1	14	25.00
ELECTRIC & GAS - CUSTOMER RELATIONS	0	1	1	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	1	1	7	3,470.00
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	2	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	1	0.00
ELECTRIC & GAS - REPAIR	0	0	7	0.00
ELECTRIC & GAS - TREE TRIMMING	0	1	0	0.00
ELECTRIC & GAS - UNREGULATED	0	2	1	0.00
	Totals: 2	6	33	\$3,495.00
	Totals: 2	6	33	\$3,495.00

From: 6/1/2015 00:00:00 To: 6/30/2015 23:59:59 (Total Closed: 56)

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	3	2	15	986.09
ELECTRIC & GAS - CUSTOMER RELATIONS	0	0	2	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	5	0.00
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	3	0.00
ELECTRIC & GAS - MISCELLANEOUS	0	0	1	0.00
ELECTRIC & GAS - REPAIR	0	3	20	0.00
ELECTRIC & GAS - SOLAR / DSM	0	0	1	0.00
ELECTRIC & GAS - UNREGULATED	0	1	0	0.00
	Totals: 3	6	47	\$986.09
	Totals: 3	6	47	\$986.09