

Types of Filed Contacts - Selected Utility(s): Summary

From: 7/1/2013 00:00:00 To: 6/30/2014 23:59:59 (Total Closed: 555)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|--------------------|
| ELECTRIC & GAS - BILLING | 18 | 14 | 150 | 48,265.95 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 22 | 14 | 125.00 |
| ELECTRIC & GAS - DEPOSITS | 0 | 0 | 4 | 169.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 3 | 0 | 81 | 10,435.89 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 2 | 71 | 6,110.94 |
| ELECTRIC & GAS - MISCELLANEOUS | 0 | 3 | 5 | 0.00 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 3 | 37 | 2,990.08 |
| ELECTRIC & GAS - RATES | 0 | 1 | 0 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 4 | 101 | 2,719.00 |
| ELECTRIC & GAS - SAFETY | 0 | 0 | 2 | 0.00 |
| ELECTRIC & GAS - SMART METER | 0 | 0 | 2 | 0.00 |
| ELECTRIC & GAS - SOLAR / DSM | 0 | 2 | 5 | 0.00 |
| ELECTRIC & GAS - TAXES AND SURCHARGES | 0 | 1 | 0 | 0.00 |
| ELECTRIC & GAS - TREE TRIMMING | 0 | 4 | 3 | 0.00 |
| ELECTRIC & GAS - UNREGULATED | 0 | 2 | 1 | 0.00 |
| Totals: | 21 | 58 | 476 | \$70,815.86 |
| Totals: | 21 | 58 | 476 | \$70,815.86 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 7/1/2013 00:00:00 To: 7/31/2013 23:59:59 (Total Closed: 46)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-------------------|
| ELECTRIC & GAS - BILLING | 2 | 2 | 11 | 1,134.71 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 1 | 0 | 0.00 |
| ELECTRIC & GAS - DEPOSITS | 0 | 0 | 1 | 169.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 1 | 0 | 8 | 68.92 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 0 | 8 | 0.00 |
| ELECTRIC & GAS - MISCELLANEOUS | 0 | 1 | 1 | 0.00 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 0 | 2 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 1 | 7 | 2,719.00 |
| Totals: | 3 | 5 | 38 | \$4,091.63 |
| Totals: | 3 | 5 | 38 | \$4,091.63 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 8/1/2013 00:00:00 To: 8/31/2013 23:59:59 (Total Closed: 61)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-------------------|
| ELECTRIC & GAS - BILLING | 3 | 2 | 15 | 4,052.10 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 2 | 1 | 0.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 0 | 0 | 11 | 5,149.55 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 0 | 9 | 0.00 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 1 | 1 | 0.00 |
| ELECTRIC & GAS - RATES | 0 | 1 | 0 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 1 | 12 | 0.00 |
| ELECTRIC & GAS - SOLAR / DSM | 0 | 1 | 0 | 0.00 |
| ELECTRIC & GAS - TREE TRIMMING | 0 | 0 | 1 | 0.00 |
| Totals: | 3 | 8 | 50 | \$9,201.65 |
| Totals: | 3 | 8 | 50 | \$9,201.65 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 9/1/2013 00:00:00 To: 9/30/2013 23:59:59 (Total Closed: 49)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-------------------|
| ELECTRIC & GAS - BILLING | 1 | 1 | 14 | 3,406.98 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 1 | 0 | 8 | 72.69 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 0 | 5 | 268.38 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 0 | 3 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 0 | 13 | 0.00 |
| ELECTRIC & GAS - TREE TRIMMING | 0 | 1 | 1 | 0.00 |
| Totals: | 2 | 2 | 45 | \$3,748.05 |
| Totals: | 2 | 2 | 45 | \$3,748.05 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 10/1/2013 00:00:00 To: 10/31/2013 23:59:59 (Total Closed: 65)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-------------------|
| ELECTRIC & GAS - BILLING | 0 | 2 | 16 | 246.01 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 1 | 1 | 0.00 |
| ELECTRIC & GAS - DEPOSITS | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 0 | 0 | 10 | 366.82 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 0 | 5 | 944.00 |
| ELECTRIC & GAS - MISCELLANEOUS | 0 | 1 | 1 | 0.00 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 0 | 7 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 0 | 17 | 0.00 |
| ELECTRIC & GAS - SOLAR / DSM | 0 | 0 | 2 | 0.00 |
| ELECTRIC & GAS - TREE TRIMMING | 0 | 1 | 0 | 0.00 |
| Totals: | 0 | 5 | 60 | \$1,556.83 |
| Totals: | 0 | 5 | 60 | \$1,556.83 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 11/1/2013 00:00:00 To: 11/30/2013 23:59:59 (Total Closed: 45)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-------------------|
| ELECTRIC & GAS - BILLING | 1 | 3 | 10 | 1,355.39 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 1 | 0 | 7 | 1,098.53 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 0 | 5 | 0.00 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 1 | 12 | 0.00 |
| ELECTRIC & GAS - TREE TRIMMING | 0 | 1 | 1 | 0.00 |
| ELECTRIC & GAS - UNREGULATED | 0 | 1 | 0 | 0.00 |
| Totals: | 2 | 6 | 37 | \$2,453.92 |
| Totals: | 2 | 6 | 37 | \$2,453.92 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 12/1/2013 00:00:00 To: 12/31/2013 23:59:59 (Total Closed: 51)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-------------------|
| ELECTRIC & GAS - BILLING | 1 | 2 | 14 | 3,028.98 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 1 | 2 | 125.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 0 | 0 | 6 | 569.00 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 1 | 4 | 690.19 |
| ELECTRIC & GAS - MISCELLANEOUS | 0 | 0 | 2 | 0.00 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 1 | 8 | 1,290.08 |
| ELECTRIC & GAS - REPAIR | 0 | 0 | 7 | 0.00 |
| ELECTRIC & GAS - SOLAR / DSM | 0 | 0 | 2 | 0.00 |
| Totals: | 1 | 5 | 45 | \$5,703.25 |
| Totals: | 1 | 5 | 45 | \$5,703.25 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 1/1/2014 00:00:00 To: 1/31/2014 23:59:59 (Total Closed: 53)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|--------------------|
| ELECTRIC & GAS - BILLING | 3 | 0 | 13 | 29,952.99 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 2 | 0 | 0.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 0 | 0 | 3 | 362.87 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 0 | 7 | 1,269.71 |
| ELECTRIC & GAS - MISCELLANEOUS | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 0 | 5 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 0 | 17 | 0.00 |
| ELECTRIC & GAS - SOLAR / DSM | 0 | 1 | 1 | 0.00 |
| Totals: | 3 | 3 | 47 | \$31,585.57 |
| Totals: | 3 | 3 | 47 | \$31,585.57 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 2/1/2014 00:00:00 To: 2/28/2014 23:59:59 (Total Closed: 26)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-----------------|
| ELECTRIC & GAS - BILLING | 0 | 0 | 6 | 318.57 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 3 | 1 | 0.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 0 | 0 | 3 | 350.00 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 1 | 5 | 153.58 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 1 | 0 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 0 | 6 | 0.00 |
| Totals: | 0 | 5 | 21 | \$822.15 |
| Totals: | 0 | 5 | 21 | \$822.15 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 3/1/2014 00:00:00 To: 3/31/2014 23:59:59 (Total Closed: 40)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-------------------|
| ELECTRIC & GAS - BILLING | 2 | 1 | 17 | 2,336.00 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 3 | 1 | 0.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 0 | 0 | 5 | 283.64 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 0 | 2 | 0.00 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 0 | 4 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 0 | 4 | 0.00 |
| ELECTRIC & GAS - SMART METER | 0 | 0 | 1 | 0.00 |
| Totals: | 2 | 4 | 34 | \$2,619.64 |
| Totals: | 2 | 4 | 34 | \$2,619.64 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 4/1/2014 00:00:00 To: 4/30/2014 23:59:59 (Total Closed: 39)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-------------------|
| ELECTRIC & GAS - BILLING | 3 | 0 | 15 | 1,934.57 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 3 | 1 | 0.00 |
| ELECTRIC & GAS - DEPOSITS | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 0 | 0 | 7 | 1,025.54 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 0 | 5 | 1,261.31 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - UNREGULATED | 0 | 1 | 1 | 0.00 |
| Totals: | 3 | 4 | 32 | \$4,221.42 |
| Totals: | 3 | 4 | 32 | \$4,221.42 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 5/1/2014 00:00:00 To: 5/31/2014 23:59:59 (Total Closed: 23)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-------------------|
| ELECTRIC & GAS - BILLING | 1 | 0 | 7 | 0.79 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 0 | 0 | 3 | 1,015.33 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 0 | 5 | 159.00 |
| ELECTRIC & GAS - MISCELLANEOUS | 0 | 1 | 0 | 0.00 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 0 | 2 | 0.00 |
| ELECTRIC & GAS - REPAIR | 0 | 0 | 3 | 0.00 |
| Totals: | 1 | 1 | 21 | \$1,175.12 |
| Totals: | 1 | 1 | 21 | \$1,175.12 |

Types of Filed Contacts - Selected Utility(s): Summary

From: 6/1/2014 00:00:00 To: 6/30/2014 23:59:59 (Total Closed: 56)

Public Service Company of Colorado

| Subject | Not in Compliance | Request for Information | Objections | \$ Saved |
|--|--------------------------|--------------------------------|-------------------|-------------------|
| ELECTRIC & GAS - BILLING | 1 | 1 | 12 | 498.86 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | 0 | 6 | 4 | 0.00 |
| ELECTRIC & GAS - DEPOSITS | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | 0 | 0 | 10 | 73.00 |
| ELECTRIC & GAS - DISCONNECT - PENDING | 0 | 0 | 11 | 1,364.77 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | 0 | 0 | 3 | 1,700.00 |
| ELECTRIC & GAS - REPAIR | 0 | 1 | 2 | 0.00 |
| ELECTRIC & GAS - SAFETY | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - SMART METER | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - TAXES AND SURCHARGES | 0 | 1 | 0 | 0.00 |
| ELECTRIC & GAS - TREE TRIMMING | 0 | 1 | 0 | 0.00 |
| Totals: | 1 | 10 | 45 | \$3,636.63 |
| Totals: | 1 | 10 | 45 | \$3,636.63 |