

Types of Filed Contacts - Selected Utility(s): Summary

From: 7/1/2012 00:00:00 To: 6/30/2013 23:59:59 (Total Closed: 638)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	23	18	166	52,192.62
ELECTRIC & GAS - CUSTOMER RELATIONS	0	18	8	2,169.00
ELECTRIC & GAS - DEPOSITS	1	1	7	462.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	5	2	79	18,034.33
ELECTRIC & GAS - DISCONNECT - PENDING	5	1	97	13,620.51
ELECTRIC & GAS - LOW INCOME	0	1	0	0.00
ELECTRIC & GAS - MISCELLANEOUS	0	3	6	0.00
ELECTRIC & GAS - NEEDS SERVICE - CREDIT PROBLEM	0	0	1	213.45
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	2	24	2,828.06
ELECTRIC & GAS - RATES	0	0	2	0.00
ELECTRIC & GAS - REPAIR	0	10	130	29.19
ELECTRIC & GAS - SAFETY	0	3	3	0.00
ELECTRIC & GAS - SMART METER	0	0	4	0.00
ELECTRIC & GAS - TAXES AND SURCHARGES	0	1	1	0.00
ELECTRIC & GAS - TREE TRIMMING	0	3	6	0.00
ELECTRIC & GAS - UNREGULATED	0	6	1	1,019.64
Totals:	34	69	535	\$90,568.80
Totals:	34	69	535	\$90,568.80

Types of Filed Contacts - Selected Utility(s): Summary

From: 7/1/2012 00:00:00 To: 7/31/2012 23:59:59 (Total Closed: 72)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	3	0	18	1,143.51
ELECTRIC & GAS - CUSTOMER RELATIONS	0	1	1	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	1	1	5	0.00
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	7	4,431.08
ELECTRIC & GAS - MISCELLANEOUS	0	1	1	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	2	0.00
ELECTRIC & GAS - REPAIR	0	0	28	0.00
ELECTRIC & GAS - SAFETY	0	2	0	0.00
ELECTRIC & GAS - TREE TRIMMING	0	0	1	0.00
Totals:	4	5	63	\$5,574.59
Totals:	4	5	63	\$5,574.59

Types of Filed Contacts - Selected Utility(s): Summary

From: 8/1/2012 00:00:00 To: 8/31/2012 23:59:59 (Total Closed: 73)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	1	1	17	7,756.02
ELECTRIC & GAS - CUSTOMER RELATIONS	0	4	0	300.00
ELECTRIC & GAS - DEPOSITS	1	0	0	235.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	8	0.00
ELECTRIC & GAS - DISCONNECT - PENDING	2	0	10	1,520.57
ELECTRIC & GAS - MISCELLANEOUS	0	0	2	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	1	2	1,000.00
ELECTRIC & GAS - REPAIR	0	1	23	0.00
Totals:	4	7	62	\$10,811.59
Totals:	4	7	62	\$10,811.59

Types of Filed Contacts - Selected Utility(s): Summary

From: 9/1/2012 00:00:00 To: 9/30/2012 23:59:59 (Total Closed: 51)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	2	3	11	0.98
ELECTRIC & GAS - CUSTOMER RELATIONS	0	2	2	1,869.00
ELECTRIC & GAS - DEPOSITS	0	1	0	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	6	9,160.75
ELECTRIC & GAS - DISCONNECT - PENDING	1	0	6	841.61
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	6	0.00
ELECTRIC & GAS - REPAIR	0	0	8	0.00
ELECTRIC & GAS - SMART METER	0	0	1	0.00
ELECTRIC & GAS - TREE TRIMMING	0	1	0	0.00
ELECTRIC & GAS - UNREGULATED	0	1	0	0.00
Totals:	3	8	40	\$11,872.34
Totals:	3	8	40	\$11,872.34

Types of Filed Contacts - Selected Utility(s): Summary

From: 10/1/2012 00:00:00 To: 10/31/2012 23:59:59 (Total Closed: 64)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	3	3	13	3,002.46
ELECTRIC & GAS - CUSTOMER RELATIONS	0	0	2	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	1	0	14	554.86
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	8	466.71
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	3	0.00
ELECTRIC & GAS - REPAIR	0	1	14	0.00
ELECTRIC & GAS - SAFETY	0	0	1	0.00
ELECTRIC & GAS - TREE TRIMMING	0	0	1	0.00
Totals:	4	4	56	\$4,024.03
Totals:	4	4	56	\$4,024.03

Types of Filed Contacts - Selected Utility(s): Summary

From: 11/1/2012 00:00:00 To: 11/30/2012 23:59:59 (Total Closed: 41)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	0	3	10	21,200.30
ELECTRIC & GAS - DEPOSITS	0	0	1	30.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	1	0	4	0.00
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	5	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	1	0.00
ELECTRIC & GAS - REPAIR	0	0	15	0.00
ELECTRIC & GAS - TREE TRIMMING	0	0	1	0.00

Totals: 1 3 37 \$21,230.30

Totals: 1 3 37 \$21,230.30

Types of Filed Contacts - Selected Utility(s): Summary

From: 12/1/2012 00:00:00 To: 12/31/2012 23:59:59 (Total Closed: 41)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	2	1	12	10,824.45
ELECTRIC & GAS - CUSTOMER RELATIONS	0	2	1	0.00
ELECTRIC & GAS - DEPOSITS	0	0	1	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	3	591.64
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	6	1,240.33
ELECTRIC & GAS - MISCELLANEOUS	0	0	1	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	2	1,261.38
ELECTRIC & GAS - RATES	0	0	1	0.00
ELECTRIC & GAS - REPAIR	0	1	5	0.00
ELECTRIC & GAS - SAFETY	0	0	1	0.00
ELECTRIC & GAS - TREE TRIMMING	0	1	1	0.00
Totals:	2	5	34	\$13,917.80
Totals:	2	5	34	\$13,917.80

Types of Filed Contacts - Selected Utility(s): Summary

From: 1/1/2013 00:00:00 To: 1/31/2013 23:59:59 (Total Closed: 36)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	2	0	14	3,769.99
ELECTRIC & GAS - CUSTOMER RELATIONS	0	1	0	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	1	4	5,319.58
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	6	495.56
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	1	0.00
ELECTRIC & GAS - REPAIR	0	0	5	0.00
ELECTRIC & GAS - UNREGULATED	0	2	0	0.00
Totals:	2	4	30	\$9,585.13
Totals:	2	4	30	\$9,585.13

Types of Filed Contacts - Selected Utility(s): Summary

From: 2/1/2013 00:00:00 To: 2/28/2013 23:59:59 (Total Closed: 61)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	3	1	20	2,472.27
ELECTRIC & GAS - CUSTOMER RELATIONS	0	2	0	0.00
ELECTRIC & GAS - DEPOSITS	0	0	2	197.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	1	0	7	73.00
ELECTRIC & GAS - DISCONNECT - PENDING	2	0	11	774.65
ELECTRIC & GAS - NEEDS SERVICE - CREDIT PROBLEM	0	0	1	213.45
ELECTRIC & GAS - RATES	0	0	1	0.00
ELECTRIC & GAS - REPAIR	0	0	6	0.00
ELECTRIC & GAS - SMART METER	0	0	1	0.00
ELECTRIC & GAS - TAXES AND SURCHARGES	0	0	1	0.00
ELECTRIC & GAS - UNREGULATED	0	2	0	1,019.64
Totals:	6	5	50	\$4,750.01
Totals:	6	5	50	\$4,750.01

Types of Filed Contacts - Selected Utility(s): Summary

From: 3/1/2013 00:00:00 To: 3/31/2013 23:59:59 (Total Closed: 55)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	4	3	13	455.05
ELECTRIC & GAS - CUSTOMER RELATIONS	0	0	1	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	11	934.50
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	11	3,093.36
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	1	0.00
ELECTRIC & GAS - REPAIR	0	2	6	0.00
ELECTRIC & GAS - SAFETY	0	1	0	0.00
ELECTRIC & GAS - TREE TRIMMING	0	0	1	0.00
ELECTRIC & GAS - UNREGULATED	0	0	1	0.00
Totals:	4	6	45	\$4,482.91
Totals:	4	6	45	\$4,482.91

Types of Filed Contacts - Selected Utility(s): Summary

From: 4/1/2013 00:00:00 To: 4/30/2013 23:59:59 (Total Closed: 40)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	1	0	8	91.39
ELECTRIC & GAS - CUSTOMER RELATIONS	0	2	0	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	6	600.00
ELECTRIC & GAS - DISCONNECT - PENDING	0	1	7	0.00
ELECTRIC & GAS - MISCELLANEOUS	0	1	0	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	2	566.68
ELECTRIC & GAS - REPAIR	0	1	10	0.00
ELECTRIC & GAS - SMART METER	0	0	1	0.00
Totals:	1	5	34	\$1,258.07
Totals:	1	5	34	\$1,258.07

Types of Filed Contacts - Selected Utility(s): Summary

From: 5/1/2013 00:00:00 To: 5/31/2013 23:59:59 (Total Closed: 48)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	1	1	12	239.15
ELECTRIC & GAS - CUSTOMER RELATIONS	0	1	1	0.00
ELECTRIC & GAS - DEPOSITS	0	0	2	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	0	0	6	800.00
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	12	574.64
ELECTRIC & GAS - MISCELLANEOUS	0	0	1	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	0	1	0.00
ELECTRIC & GAS - REPAIR	0	2	6	0.00
ELECTRIC & GAS - SMART METER	0	0	1	0.00
ELECTRIC & GAS - TAXES AND SURCHARGES	0	1	0	0.00
Totals:	1	5	42	\$1,613.79
Totals:	1	5	42	\$1,613.79

Types of Filed Contacts - Selected Utility(s): Summary

From: 6/1/2013 00:00:00 To: 6/30/2013 23:59:59 (Total Closed: 56)

Public Service Company of Colorado

Subject	Not in Compliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING	1	2	18	1,237.05
ELECTRIC & GAS - CUSTOMER RELATIONS	0	3	0	0.00
ELECTRIC & GAS - DEPOSITS	0	0	1	0.00
ELECTRIC & GAS - DISCONNECT - ACTUAL	1	0	5	0.00
ELECTRIC & GAS - DISCONNECT - PENDING	0	0	8	182.00
ELECTRIC & GAS - LOW INCOME	0	1	0	0.00
ELECTRIC & GAS - MISCELLANEOUS	0	1	1	0.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER	0	1	3	0.00
ELECTRIC & GAS - REPAIR	0	2	4	29.19
ELECTRIC & GAS - SAFETY	0	0	1	0.00
ELECTRIC & GAS - TREE TRIMMING	0	1	1	0.00
ELECTRIC & GAS - UNREGULATED	0	1	0	0.00
Totals:	2	12	42	\$1,448.24
Totals:	2	12	42	\$1,448.24