Types of Filed Contacts - Selected Utility(s): Summary

From: 7/1/2011 00:00:00 To: 6/30/2012 23:59:59 (Total Closed: 789)

Public Service Company of Colorado

Subject	Not in Co	ompliance	Request for Information	Objections	\$ Saved
ELECTRIC & GAS - BILLING		30	25	211	104,581.00
ELECTRIC & GAS - CUSTOMER RELATIONS		0	21	14	83.96
ELECTRIC & GAS - DEPOSITS		1	1	9	13,668.00
ELECTRIC & GAS - DISCONNECT - ACTUAL		12	4	68	11,766.21
ELECTRIC & GAS - DISCONNECT - PENDING		9	5	99	27,462.94
ELECTRIC & GAS - MISCELLANEOUS		1	4	8	82,404.00
ELECTRIC & GAS - NEEDS SERVICE - CREDIT PROBLEM		0	0	3	800.00
ELECTRIC & GAS - NEEDS SERVICE - OTHER		2	3	15	1,774.02
ELECTRIC & GAS - RATES		0	0	1	0.00
ELECTRIC & GAS - REPAIR		0	8	201	41.61
ELECTRIC & GAS - SAFETY		0	2	10	0.00
ELECTRIC & GAS - TAXES AND SURCHARGES		0	1	0	1,101.49
ELECTRIC & GAS - TREE TRIMMING		0	6	8	0.00
ELECTRIC & GAS - UNREGULATED		0	7	0	0.00
	Totals:	55	87	647	\$243,683.23
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Prepared by: PUC - Woods, April