<u>Types of Filed Contacts - Selected Utility(s): Summary</u>

From: 7/1/2010 00:00:00 To: 6/30/2011 23:59:59 (Total Closed: 775)

Public Service Company of Colorado

| Subject | Not in C | ompliance | Request for Information | on Objections | \$ Saved |
|--|----------|-----------|-------------------------|---------------|--------------|
| ELECTRIC & GAS - BILLING | | 29 | 35 | 284 | 64,546.02 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | | 0 | 30 | 14 | 200.00 |
| ELECTRIC & GAS - DEPOSITS | | 1 | 0 | 9 | 7,438.00 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | | 7 | 4 | 76 | 35,956.43 |
| ELECTRIC & GAS - DISCONNECT - PENDING | | 9 | 7 | 97 | 11,292.03 |
| ELECTRIC & GAS - MISCELLANEOUS | | 0 | 6 | 10 | 46,460.00 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | | 0 | 1 | 27 | 2,749.11 |
| ELECTRIC & GAS - RATES | | 0 | 0 | 1 | 0.00 |
| ELECTRIC & GAS - REPAIR | | 0 | 6 | 101 | 606.00 |
| ELECTRIC & GAS - SAFETY | | 0 | 2 | 5 | 0.00 |
| ELECTRIC & GAS - UNREGULATED | | 0 | 13 | 1 | 104.95 |
| | Totals: | 46 | 104 | 625 | \$169,352.54 |
| | Totals | 16 | 104 | 625 | \$160 252 F4 |
| | Totals: | 46 | 104 | 625 | \$169,352.54 |

| d_cct_rslt_types_of_filed_contacts |
|------------------------------------|
| Prepared by: PUC - Woods, April |