Types of Filed Contacts - Selected Utility(s): Summary

From: 7/1/2007 00:00:00 To: 6/30/2008 23:59:59 (Total Closed: 1145)

Public Service Company of Colorado

| Subject | Not in C | ompliance | Request for Informa | ation Objections | \$ Saved |
|--|----------|-----------|---------------------|------------------|--------------|
| ELECTRIC & GAS - BILLING | | 125 | 42 | 320 | 124,530.40 |
| ELECTRIC & GAS - CUSTOMER RELATIONS | | 0 | 28 | 7 | 537.07 |
| ELECTRIC & GAS - DEPOSITS | | 2 | 1 | 7 | 2,835.55 |
| ELECTRIC & GAS - DISCONNECT - ACTUAL | | 28 | 4 | 95 | 23,859.80 |
| ELECTRIC & GAS - DISCONNECT - PENDING | | 27 | 3 | 131 | 46,817.19 |
| ELECTRIC & GAS - MISCELLANEOUS | | 0 | 5 | 2 | 0.00 |
| ELECTRIC & GAS - NEEDS SERVICE - CREDIT PROBLE | | 1 | 0 | 0 | 1,187.08 |
| ELECTRIC & GAS - NEEDS SERVICE - OTHER | | 3 | 8 | 90 | 12,541.95 |
| ELECTRIC & GAS - RATES | | 0 | 3 | 0 | 0.00 |
| ELECTRIC & GAS - REPAIR | | 6 | 14 | 167 | 143.00 |
| ELECTRIC & GAS - SAFETY | | 0 | 6 | 6 | 0.00 |
| ELECTRIC & GAS - TAXES AND SURCHARGES | | 2 | 1 | 0 | 27,274.98 |
| ELECTRIC & GAS - UNREGULATED | | 0 | 11 | 0 | 0.00 |
| | Totals: | 194 | 126 | 825 | \$239,727.02 |
| | | | | | |
| | Totals: | 194 | 126 | 825 | \$239,727.02 |

| d_cct_rslt_types_of_filed_contacts |
|------------------------------------|
| Prepared by: PUC - Rey, Gladys |