Consumer Assistance Summary for Filed Contacts - Fixed Utilities

From: 7/1/2016 00:00:00 To: 6/30/2017 23:59:59

| Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|--|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|----------|
| America Net LLC | 1 | 1 | 0 | 0 | 1 | 40.99 |
| American Telecommunications Systems | Inc 1 | 1 | 0 | 0 | 1 | 302.35 |
| AT&T Corp | 5 | 6 | 0 | 4 | 2 | 210.21 |
| Atmos Energy Corporation | 9 | 9 | 1 | 0 | 8 | 106.33 |
| Black Hills Gas Distribution, LLC | 45 | 45 | 1 | 8 | 36 | 1,302.00 |
| Black Hills/Colorado Electric Utility Comp | pany LP 55 | 54 | 4 | 5 | 45 | 1,252.00 |
| Blanca Telephone Company | 1 | 1 | 0 | 0 | 1 | 80.00 |
| Bresnan Broadband of Colorado LLC | 5 | 4 | 0 | 1 | 3 | 0.00 |
| Budget PrePay Inc | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Clear Rate Communications, Inc | 1 | 1 | 0 | 1 | 0 | 99.00 |
| Colorado Natural Gas, Inc. | 8 | 9 | 0 | 1 | 8 | 150.48 |
| Comcast Phone of Colorado LLC | 6 | 6 | 0 | 3 | 3 | 0.00 |
| Delta County Tele-Comm Inc | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Discount Long Distance, LLC | 1 | 1 | 0 | 0 | 1 | 89.59 |
| DishNET Wireline LLC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| iLOKA Inc dba Newcloud Networks | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Ionex Communications North Inc dba Bir | rch Communicati 13 | 13 | 0 | 8 | 5 | 1,752.08 |
| i-wireless, LLC | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Level 3 Communications LLC | 2 | 2 | 1 | 1 | 0 | 0.00 |
| Matrix Telecom Inc. dba Matrix Business | Technologies dt 2 | 2 | 0 | 2 | 0 | 54.05 |
| MCI Communications Services Inc. d.b.a | a. Verizon Busine 1 | 1 | 0 | 0 | 1 | 129.30 |
| NE Colorado Cellular, Inc. | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Nebraska Technology and Telecommunic | cations Inc 2 | 2 | 0 | 2 | 0 | 0.00 |

d_cct_rslt_consumer_assist_summ_no_group Prepared by: PUC - Woods, April $\{Type(s)\hbox{: 'ELECTRIC', 'GAS', 'MISCELLANEOUS', 'PUC', 'STEAM', 'TELEPHONE', 'WATER'}\}$

07/07/2017 15:38 Page 1 of 2

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|---|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-------------|
| Neon Phone Service, Inc | 1 | 1 | 1 | 0 | 0 | 280.14 |
| Other Electric ELECTRIC | 34 | 34 | 0 | 32 | 2 | 0.00 |
| Other Gas GAS | 3 | 3 | 0 | 3 | 0 | 0.00 |
| Other Municipal ELECTRIC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Rural Electric ELECTRIC | 2 | 2 | 0 | 2 | 0 | 0.00 |
| Other Satellite / Cable | 9 | 9 | 0 | 9 | 0 | 0.00 |
| Other Telecom TELECOM | 45 | 45 | 0 | 45 | 0 | 0.00 |
| Other Water NP | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Water WATER | 59 | 59 | 0 | 57 | 2 | 0.00 |
| Peak Communications Inc | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Protel Advantage Inc. | 0 | 1 | 0 | 0 | 1 | 27.28 |
| Public Service Company of Colorado | 444 | 446 | 18 | 33 | 395 | 18,302.89 |
| Public Utilities Commission | 10 | 10 | 0 | 10 | 0 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 464 | 480 | 8 | 282 | 190 | 15,979.67 |
| Sprint Communications Company LP | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Strasburg Telephone Company | 1 | 1 | 0 | 1 | 0 | 0.00 |
| TDS Long Distance Corporation | 2 | 2 | 0 | 2 | 0 | 0.00 |
| TDS Telecommunications Corporation | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Tempo Telecom, LLC | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Report Totals: | 1244 | 1262 | 34 | 518 | 710 | \$40,158.36 |

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07/07/2017 15:38 Page 2 of 2