From: 7/1/2012 00:00:00 To: 6/30/2013 23:59:59

| Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|------------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|------------|
| Airnex Communications Inc | 0 | 1 | 1 | 0 | 0 | 0.00 |
| AT&T Corp | 10 | 10 | 0 | 5 | 5 | 601,942.05 |
| AT&T Mobility LLC | 1 | 1 | 0 | 1 | 0 | 178.02 |
| Atmos Energy Corporation | 12 | 12 | 2 | 1 | 9 | 87.59 |
| Big Sandy Telecom Inc | 0 | 1 | 0 | 1 | 0 | 800.00 |
| Black Hills/Colorado Electric Utility Company LP | 48 | 49 | 4 | 3 | 42 | 2,437.99 |
| Black Hills/Colorado Gas Utility Company, LP | 6 | 6 | 1 | 1 | 4 | 518.34 |
| Blanca Telephone Company | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Bresnan Broadband of Colorado LLC | 5 | 6 | 0 | 1 | 5 | 0.00 |
| Cbeyond Communications LLC | 4 | 3 | 0 | 2 | 1 | 651.67 |
| Central Telecom Long Distance Inc | 2 | 2 | 0 | 0 | 2 | 0.00 |
| CenturyTel of Colorado Inc dba CenturyLink | 35 | 35 | 3 | 15 | 17 | 5,646.00 |
| Colorado Natural Gas, Inc. | 4 | 4 | 0 | 2 | 2 | 0.00 |
| Comcast Phone of Colorado LLC | 6 | 6 | 1 | 2 | 3 | 100.00 |
| Consumer Cellular Inc | 1 | 1 | 1 | 0 | 0 | 0.00 |
| Consumer Telecom Inc | 1 | 1 | 0 | 1 | 0 | 8.97 |
| Dallas Creek Water Company | 4 | 4 | 0 | 0 | 4 | 0.00 |
| DishNET Wireline LLC | 6 | 5 | 1 | 1 | 3 | 21.29 |
| Eastern Slope Rural Telephone Association Inc | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Eschelon Telecom of Colorado Inc dba Integra Telecon | m 7 | 7 | 0 | 6 | 1 | 9,430.37 |
| Global Tel*Link Corp | 1 | 1 | 0 | 1 | 0 | 0.00 |
| ICG Telecom Group, Inc. (Also See Level 3) | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Integrated Services, Inc. | 2 | 2 | 1 | 0 | 1 | 104.85 |

d_cct_rslt_consumer_assist_summ_no_group Prepared by: PUC - Woods, April {Type(s): 'ELECTRIC', 'GAS', 'MISCELLANEOUS', 'PUC', 'STEAM', 'TELEPHONE', 'WATER'}

07/18/2013 14:41 Page 1 of 3

From: 7/1/2012 00:00:00 To: 6/30/2013 23:59:59

| Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|-------------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-----------|
| Intelecall Communications, Inc. | 1 | 1 | 0 | 0 | 1 | 16.12 |
| Long Distance Access Inc | 5 | 5 | 0 | 0 | 5 | 605.47 |
| Long Distance Consolidated Billing Co. | 2 | 2 | 0 | 0 | 2 | 87.65 |
| Matrix Telecom, Inc. d/b/a VarTec Telecom | 1 | 1 | 0 | 0 | 1 | 9.13 |
| MCI Communications Services Inc. d.b.a. Verizon Busin | € 1 | 1 | 0 | 1 | 0 | 0.00 |
| McLeodUSA Telecommunications Services LLC dba Pac | e 6 | 6 | 2 | 3 | 1 | 1,742.47 |
| MJ Communications, Inc. d/b/a Telenet Telephone | 2 | 2 | 0 | 1 | 1 | 0.00 |
| Multiline Long Distance, Inc. | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Nationwide Long Distance Service, Inc. | 1 | 1 | 0 | 0 | 1 | 30.68 |
| Nebraska Technology and Telecommunications Inc | 1 | 1 | 0 | 0 | 1 | 0.00 |
| OneLink Communications, Inc. | 2 | 2 | 0 | 0 | 2 | 145.10 |
| Optic Internet Protocol, Inc. | 4 | 4 | 3 | 0 | 1 | 415.27 |
| Other Electric ELECTRIC | 18 | 18 | 0 | 18 | 0 | 0.00 |
| Other Gas GAS | 3 | 3 | 0 | 1 | 2 | 0.00 |
| Other Rural Electric ELECTRIC | 5 | 5 | 0 | 5 | 0 | 0.00 |
| Other Telecom TELECOM | 68 | 70 | 0 | 69 | 1 | 134.82 |
| Other Transportation | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Water WATER | 26 | 26 | 0 | 24 | 2 | 0.00 |
| Pine Drive Telephone Company | 2 | 2 | 0 | 0 | 2 | 0.00 |
| Plains Cooperative Telephone Assoc Inc | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Public Service Company of Colorado | 623 | 638 | 34 | 69 | 535 | 90,568.80 |
| Public Utilities Commission | 46 | 46 | 0 | 45 | 1 | 0.00 |
| Q Link Wireless LLC | 1 | 1 | 0 | 1 | 0 | 0.00 |

d_cct_rslt_consumer_assist_summ_no_group Prepared by: PUC - Woods, April {Type(s): 'ELECTRIC', 'GAS', 'MISCELLANEOUS', 'PUC', 'STEAM', 'TELEPHONE', 'WATER'}

07/18/2013 14:41 Page 2 of 3

From: 7/1/2012 00:00:00 To: 6/30/2013 23:59:59

| Name | | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|--------------------------------|----------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|--------------|
| Qwest Corporation d.b.a. Centu | ryLink QC | 457 | 452 | 85 | 151 | 216 | 106,073.94 |
| SILV COMMUNICATIONS, INC. | | 1 | 1 | 0 | 0 | 1 | 78.64 |
| SourceGas Distribution LLC | | 22 | 22 | 3 | 5 | 14 | 2.20 |
| Sprint Communications Compar | ny LP | 2 | 3 | 0 | 1 | 2 | 8.75 |
| Strasburg Telephone Company | | 2 | 2 | 1 | 0 | 1 | 3.84 |
| TAG Mobile, LLC | | 1 | 1 | 0 | 0 | 1 | 0.00 |
| U.S. Long Distance Inc. | | 1 | 1 | 0 | 0 | 1 | 0.00 |
| United Telecom, Inc | | 1 | 1 | 0 | 0 | 1 | 81.89 |
| Virgin Mobile USA, LP | | 108 | 107 | 0 | 32 | 75 | 0.00 |
| Windstream Communications In | С | 1 | 1 | 0 | 0 | 1 | 0.00 |
| XO Communications Services L | LC | 3 | 3 | 0 | 3 | 0 | 5,571.90 |
| | Report Totals: | 1577 | 1592 | 143 | 476 | 973 | \$827,503.81 |

From: 7/1/2012 00:00:00 To: 7/31/2012 23:59:59

| | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|------------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|----------|
| Airnex Communications Inc | 0 | 1 | 1 | 0 | 0 | 0.00 |
| AT&T Mobility LLC | 1 | 1 | 0 | 1 | 0 | 178.02 |
| Big Sandy Telecom Inc | 0 | 1 | 0 | 1 | 0 | 800.00 |
| Black Hills/Colorado Electric Utility Company LP | 6 | 7 | 0 | 2 | 5 | 0.00 |
| Black Hills/Colorado Gas Utility Company, LP | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Bresnan Broadband of Colorado LLC | 0 | 1 | 0 | 1 | 0 | 0.00 |
| CenturyTel of Colorado Inc dba CenturyLink | 3 | 1 | 0 | 0 | 1 | 0.00 |
| Colorado Natural Gas, Inc. | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Consumer Telcom Inc | 1 | 1 | 0 | 1 | 0 | 8.97 |
| Eschelon Telecom of Colorado Inc dba Integra Telecom | 2 | 2 | 0 | 2 | 0 | 6,839.97 |
| Long Distance Access Inc | 1 | 0 | 0 | 0 | 0 | 0.00 |
| McLeodUSA Telecommunications Services LLC dba Pae | 1 | 1 | 0 | 0 | 1 | 327.73 |
| Nebraska Technology and Telecommunications Inc | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Other Electric ELECTRIC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Telecom TELECOM | 8 | 9 | 0 | 8 | 1 | 114.82 |
| Other Water WATER | 3 | 3 | 0 | 3 | 0 | 0.00 |
| Pine Drive Telephone Company | 2 | 0 | 0 | 0 | 0 | 0.00 |
| Public Service Company of Colorado | 76 | 72 | 4 | 5 | 63 | 5,574.59 |
| Public Utilities Commission | 4 | 4 | 0 | 4 | 0 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 47 | 39 | 0 | 14 | 25 | 271.18 |
| SourceGas Distribution LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |

| d_cct_rslt_consumer_assist_summ_no_group |
|------------------------------------------|
| Prepared by: PUC - Woods, April |

From: 7/1/2012 00:00:00 To: 7/31/2012 23:59:59

| Name | | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|-----------------------------|----------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-------------|
| Sprint Communications Compa | ny LP | 0 | 1 | 0 | 1 | 0 | 0.00 |
| | Report Totals: | 160 | 146 | 5 | 45 | 96 | \$14,115.28 |

From: 8/1/2012 00:00:00 To: 8/31/2012 23:59:59

| | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|---------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-----------|
| AT&T Corp. | 3 | 3 | 0 | 0 | 3 | 142.44 |
| Atmos Energy Corporation | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Black Hills/Colorado Electric Utility Company LP | 7 | 7 | 0 | 0 | 7 | 282.00 |
| Black Hills/Colorado Gas Utility Company, LP | 1 | 2 | 0 | 0 | 2 | 398.26 |
| Bresnan Broadband of Colorado LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Cbeyond Communications LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |
| CenturyTel of Colorado Inc dba CenturyLink | 3 | 4 | 0 | 1 | 3 | 368.21 |
| Colorado Natural Gas, Inc. | 2 | 1 | 0 | 0 | 1 | 0.00 |
| Comcast Phone of Colorado LLC | 1 | 1 | 1 | 0 | 0 | 100.00 |
| DishNET Wireline LLC | 1 | 1 | 0 | 0 | 1 | 0.00 |
| ICG Telecom Group, Inc. (Also See Level 3) | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Long Distance Access Inc | 2 | 2 | 0 | 0 | 2 | 322.46 |
| McLeodUSA Telecommunications Services LLC dba Pae | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Nebraska Technology and Telecommunications Inc | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Other Electric ELECTRIC | 2 | 2 | 0 | 2 | 0 | 0.00 |
| Other Telecom TELECOM | 12 | 12 | 0 | 12 | 0 | 0.00 |
| Other Transportation | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Water WATER | 2 | 2 | 0 | 2 | 0 | 0.00 |
| Pine Drive Telephone Company | 0 | 2 | 0 | 0 | 2 | 0.00 |
| Public Service Company of Colorado | 62 | 73 | 4 | 7 | 62 | 10,811.59 |
| Public Utilities Commission | 7 | 7 | 0 | 7 | 0 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 39 | 45 | 2 | 14 | 29 | 5,243.98 |
| SourceGas Distribution LLC | 5 | 5 | 1 | 0 | 4 | 0.00 |

d_cct_rslt_consumer_assist_summ_no_group Prepared by: PUC - Woods, April {Type(s): 'ELECTRIC', 'GAS', 'MISCELLANEOUS', 'PUC', 'STEAM', 'TELEPHONE', 'WATER'}

09/10/2012 10:36 Page 1 of 2

From: 8/1/2012 00:00:00 To: 8/31/2012 23:59:59

| Name | | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|-----------------------------|----------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-------------|
| Sprint Communications Compa | any LP | 2 | 1 | 0 | 0 | 1 | 8.75 |
| U.S. Long Distance Inc. | | 1 | 0 | 0 | 0 | 0 | 0.00 |
| XO Communications Services | LLC | 1 | 1 | 0 | 1 | 0 | 1,394.00 |
| | Report Totals: | 158 | 176 | 8 | 48 | 120 | \$19,071.69 |

From: 9/1/2012 00:00:00 To: 9/30/2012 23:59:59

| Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|--------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-------------|
| Black Hills/Colorado Electric Utility Company LP | 4 | 2 | 0 | 0 | 2 | 408.53 |
| Bresnan Broadband of Colorado LLC | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Cbeyond Communications LLC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Central Telecom Long Distance Inc | 1 | 1 | 0 | 0 | 1 | 0.00 |
| CenturyTel of Colorado Inc dba CenturyLink | 3 | 2 | 0 | 2 | 0 | 0.00 |
| Colorado Natural Gas, Inc. | 0 | 1 | 0 | 1 | 0 | 0.00 |
| Dallas Creek Water Company | 4 | 2 | 0 | 0 | 2 | 0.00 |
| Long Distance Access Inc | 1 | 2 | 0 | 0 | 2 | 178.64 |
| Other Telecom TELECOM | 7 | 8 | 0 | 8 | 0 | 0.00 |
| Other Water WATER | 3 | 3 | 0 | 3 | 0 | 0.00 |
| Public Service Company of Colorado | 52 | 51 | 3 | 8 | 40 | 11,872.34 |
| Qwest Corporation d.b.a. CenturyLink QC | 33 | 31 | 2 | 11 | 18 | 54.57 |
| SILV COMMUNICATIONS, INC. | 1 | 1 | 0 | 0 | 1 | 78.64 |
| SourceGas Distribution LLC | 1 | 2 | 1 | 0 | 1 | 2.20 |
| Sprint Communications Company LP | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Virgin Mobile USA, LP | 3 | 1 | 0 | 0 | 1 | 0.00 |
| Report Totals: | 114 | 110 | 6 | 34 | 70 | \$12,594.92 |

| d_cct_rslt_consumer_assist_summ_no_grou | p |
|-----------------------------------------|---|
| Prepared by: PUC - Woods, April | |

From: 10/1/2012 00:00:00 To: 10/31/2012 23:59:59

| | Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|---|------------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-----------|
| | Atmos Energy Corporation | 2 | 2 | 0 | 0 | 2 | 0.00 |
| | Black Hills/Colorado Electric Utility Company LP | 5 | 7 | 1 | 0 | 6 | 461.00 |
| | Bresnan Broadband of Colorado LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |
| _ | Cbeyond Communications LLC | 0 | 1 | 0 | 1 | 0 | 0.00 |
| - | Central Telecom Long Distance Inc | 1 | 1 | 0 | 0 | 1 | 0.00 |
| | CenturyTel of Colorado Inc dba CenturyLink | 4 | 6 | 1 | 2 | 3 | 51.01 |
| | Dallas Creek Water Company | 0 | 2 | 0 | 0 | 2 | 0.00 |
| | DishNET Wireline LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |
| | Eschelon Telecom of Colorado Inc dba Integra Telecom | 2 | 1 | 0 | 1 | 0 | 0.00 |
| | Global Tel*Link Corp | 1 | 0 | 0 | 0 | 0 | 0.00 |
| | Integrated Services, Inc. | 1 | 0 | 0 | 0 | 0 | 0.00 |
| | McLeodUSA Telecommunications Services LLC dba Pae | e 1 | 1 | 0 | 1 | 0 | 118.95 |
| | Nationwide Long Distance Service, Inc. | 1 | 1 | 0 | 0 | 1 | 30.68 |
| - | Other Telecom TELECOM | 4 | 4 | 0 | 4 | 0 | 0.00 |
| _ | Other Water WATER | 2 | 1 | 0 | 1 | 0 | 0.00 |
| | Public Service Company of Colorado | 56 | 64 | 4 | 4 | 56 | 4,024.03 |
| _ | Public Utilities Commission | 2 | 2 | 0 | 2 | 0 | 0.00 |
| | Qwest Corporation d.b.a. CenturyLink QC | 34 | 37 | 1 | 9 | 27 | 71,045.63 |
| | SourceGas Distribution LLC | 3 | 2 | 1 | 1 | 0 | 0.00 |
| | Strasburg Telephone Company | 1 | 1 | 1 | 0 | 0 | 3.84 |
| | U.S. Long Distance Inc. | 0 | 1 | 0 | 0 | 1 | 0.00 |
| | United Telecom, Inc | 1 | 0 | 0 | 0 | 0 | 0.00 |
| | Virgin Mobile USA, LP | 5 | 6 | 0 | 4 | 2 | 0.00 |

d_cct_rslt_consumer_assist_summ_no_group Prepared by: PUC - Woods, April $\{Type(s): "ELECTRIC", "GAS", "MISCELLANEOUS", "PUC", "STEAM", "TELEPHONE", "WATER"\}\\$

11/06/2012 13:54 Page 1 of 2

From: 10/1/2012 00:00:00 To: 10/31/2012 23:59:59

| Name | | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|----------------------------|----------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-------------|
| XO Communications Services | LLC | 1 | 1 | 0 | 1 | 0 | 471.40 |
| | Report Totals: | 129 | 141 | 9 | 31 | 101 | \$76,206.54 |

From: 11/1/2012 00:00:00 To: 11/30/2012 23:59:59

| | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|------------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-----------|
| AT&T Corp. | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Atmos Energy Corporation | 2 | 1 | 0 | 0 | 1 | 0.00 |
| Black Hills/Colorado Electric Utility Company LP | 5 | 5 | 0 | 0 | 5 | 0.00 |
| Black Hills/Colorado Gas Utility Company, LP | 2 | 2 | 0 | 1 | 1 | 0.00 |
| Bresnan Broadband of Colorado LLC | 0 | 1 | 0 | 0 | 1 | 0.00 |
| CenturyTel of Colorado Inc dba CenturyLink | 2 | 1 | 0 | 0 | 1 | 50.00 |
| Comcast Phone of Colorado LLC | 1 | 1 | 0 | 0 | 1 | 0.00 |
| DishNET Wireline LLC | 0 | 1 | 0 | 1 | 0 | 0.00 |
| Eschelon Telecom of Colorado Inc dba Integra Telecom | 1 | 2 | 0 | 2 | 0 | 1,690.40 |
| Global Tel*Link Corp | 0 | 1 | 0 | 1 | 0 | 0.00 |
| Integrated Services, Inc. | 0 | 1 | 1 | 0 | 0 | 104.85 |
| Long Distance Consolidated Billing Co. | 2 | 2 | 0 | 0 | 2 | 87.65 |
| McLeodUSA Telecommunications Services LLC dba Pae | 1 | 1 | 0 | 1 | 0 | 841.30 |
| MJ Communications, Inc. d/b/a Telenet Telephone | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Optic Internet Protocol, Inc. | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Other Gas GAS | 1 | 2 | 0 | 1 | 1 | 0.00 |
| Other Telecom TELECOM | 4 | 4 | 0 | 4 | 0 | 20.00 |
| Other Water WATER | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Plains Cooperative Telephone Assoc Inc | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Public Service Company of Colorado | 46 | 41 | 1 | 3 | 37 | 21,230.30 |
| Public Utilities Commission | 7 | 7 | 0 | 7 | 0 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 31 | 27 | 2 | 12 | 13 | 500.94 |
| SourceGas Distribution LLC | 2 | 2 | 0 | 1 | 1 | 0.00 |

d_cct_rslt_consumer_assist_summ_no_group Prepared by: PUC - Woods, April $\{Type(s)\hbox{: 'ELECTRIC', 'GAS', 'MISCELLANEOUS', 'PUC', 'STEAM', 'TELEPHONE', 'WATER'}\}$

12/14/2012 13:48 Page 1 of 2

From: 11/1/2012 00:00:00 To: 11/30/2012 23:59:59

| Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|-----------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------------|-------------------|-------------|
| Strasburg Telephone Company | 1 | 0 | 0 | 0 | 0 | 0.00 |
| TAG Mobile, LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |
| United Telecom, Inc | 0 | 1 | 0 | 0 | 1 | 81.89 |
| Virgin Mobile USA, LP | 10 | 7 | 0 | 4 | 3 | 0.00 |
| Report 7 | Totals: 124 | 112 | 4 | 40 | 68 | \$24,607.33 |

From: 12/1/2012 00:00:00 To: 12/31/2012 23:59:59

| Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|--------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-------------|
| AT&T Corp. | 3 | 2 | 0 | 1 | 1 | 695.07 |
| Atmos Energy Corporation | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Black Hills/Colorado Electric Utility Company LP | 3 | 3 | 0 | 0 | 3 | 0.00 |
| Bresnan Broadband of Colorado LLC | 1 | 1 | 0 | 0 | 1 | 0.00 |
| CenturyTel of Colorado Inc dba CenturyLink | 4 | 3 | 0 | 1 | 2 | 0.00 |
| MJ Communications, Inc. d/b/a Telenet Telephone | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Optic Internet Protocol, Inc. | 1 | 1 | 1 | 0 | 0 | 139.65 |
| Other Electric ELECTRIC | 4 | 4 | 0 | 4 | 0 | 0.00 |
| Other Rural Electric ELECTRIC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Telecom TELECOM | 7 | 7 | 0 | 7 | 0 | 0.00 |
| Other Water WATER | 3 | 2 | 0 | 2 | 0 | 0.00 |
| Public Service Company of Colorado | 30 | 41 | 2 | 5 | 34 | 13,917.80 |
| Public Utilities Commission | 4 | 4 | 0 | 4 | 0 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 26 | 24 | 2 | 10 | 12 | 458.69 |
| SourceGas Distribution LLC | 1 | 2 | 0 | 1 | 1 | 0.00 |
| Strasburg Telephone Company | 0 | 1 | 0 | 0 | 1 | 0.00 |
| TAG Mobile, LLC | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Virgin Mobile USA, LP | 27 | 27 | 0 | 7 | 20 | 0.00 |
| Report Totals: | 115 | 126 | 5 | 43 | 78 | \$15,211.21 |

d_cct_rslt_consumer_assist_summ_no_group Prepared by: PUC - Woods, April {Type(s): 'ELECTRIC', 'GAS', 'MISCELLANEOUS', 'PUC', 'STEAM', 'TELEPHONE', 'WATER'}

01/08/2013 12:16

From: 1/1/2013 00:00:00 To: 1/31/2013 23:59:59

| Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|--------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|----------|
| AT&T Corp. | 1 | 1 | 0 | 1 | 0 | 1,018.40 |
| Atmos Energy Corporation | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Black Hills/Colorado Electric Utility Company LP | 2 | 1 | 0 | 0 | 1 | 50.00 |
| Black Hills/Colorado Gas Utility Company, LP | 1 | 1 | 0 | 0 | 1 | 120.08 |
| CenturyTel of Colorado Inc dba CenturyLink | 3 | 4 | 0 | 2 | 2 | 297.04 |
| Consumer Cellular, Inc. | 1 | 1 | 1 | 0 | 0 | 0.00 |
| DishNET Wireline LLC | 1 | 1 | 1 | 0 | 0 | 21.29 |
| Integrated Services, Inc. | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Intelecall Communications, Inc. | 1 | 1 | 0 | 0 | 1 | 16.12 |
| Long Distance Access Inc | 1 | 1 | 0 | 0 | 1 | 104.37 |
| Matrix Telecom, Inc. d/b/a VarTec Telecom | 1 | 1 | 0 | 0 | 1 | 9.13 |
| MJ Communications, Inc. d/b/a Telenet Telephone | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Optic Internet Protocol, Inc. | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Other Electric ELECTRIC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Rural Electric ELECTRIC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Telecom TELECOM | 4 | 4 | 0 | 4 | 0 | 0.00 |
| Other Water WATER | 3 | 4 | 0 | 4 | 0 | 0.00 |
| Public Service Company of Colorado | 58 | 36 | 2 | 4 | 30 | 9,585.13 |
| Public Utilities Commission | 4 | 4 | 0 | 4 | 0 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 22 | 27 | 3 | 10 | 14 | 277.93 |
| SourceGas Distribution LLC | 3 | 3 | 0 | 1 | 2 | 0.00 |

| d_cct_rslt_consumer_assist_summ_no_group |
|------------------------------------------|
| Prepared by: PUC - Woods, April |

From: 1/1/2013 00:00:00 To: 1/31/2013 23:59:59

| Name | | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|-----------------------|----------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-------------|
| Virgin Mobile USA, LP | | 19 | 22 | 0 | 4 | 18 | 0.00 |
| | Report Totals: | 131 | 117 | 7 | 38 | 72 | \$11,499.49 |

From: 2/1/2013 00:00:00 To: 2/28/2013 23:59:59

| Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|--------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|-------------|
| AT&T Corp. | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Atmos Energy Corporation | 3 | 2 | 1 | 0 | 1 | 87.59 |
| Black Hills/Colorado Electric Utility Company LP | 3 | 4 | 0 | 0 | 4 | 455.28 |
| Bresnan Broadband of Colorado LLC | 2 | 1 | 0 | 0 | 1 | 0.00 |
| CenturyTel of Colorado Inc dba CenturyLink | 0 | 1 | 0 | 1 | 0 | 0.00 |
| Comcast Phone of Colorado LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |
| DishNET Wireline LLC | 2 | 1 | 0 | 0 | 1 | 0.00 |
| Eastern Slope Rural Telephone Association Inc | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Optic Internet Protocol, Inc. | 1 | 2 | 1 | 0 | 1 | 275.62 |
| Other Electric ELECTRIC | 4 | 4 | 0 | 4 | 0 | 0.00 |
| Other Telecom TELECOM | 6 | 6 | 0 | 6 | 0 | 0.00 |
| Other Water WATER | 3 | 3 | 0 | 2 | 1 | 0.00 |
| Plains Cooperative Telephone Assoc Inc | 0 | 1 | 0 | 1 | 0 | 0.00 |
| Public Service Company of Colorado | 45 | 61 | 6 | 5 | 50 | 4,750.01 |
| Public Utilities Commission | 5 | 5 | 0 | 4 | 1 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 50 | 49 | 24 | 14 | 11 | 26,026.55 |
| SourceGas Distribution LLC | 2 | 1 | 0 | 0 | 1 | 0.00 |
| Virgin Mobile USA, LP | 10 | 10 | 0 | 2 | 8 | 0.00 |
| XO Communications Services LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Report Totals: | 140 | 152 | 32 | 40 | 80 | \$31,595.05 |

d_cct_rslt_consumer_assist_summ_no_group Prepared by: PUC - Woods, April {Type(s): 'ELECTRIC', 'GAS', 'MISCELLANEOUS', 'PUC', 'STEAM', 'TELEPHONE', 'WATER'}

03/08/2013 08:39 Page 1 of 1

From: 3/1/2013 00:00:00 To: 3/31/2013 23:59:59

| _ | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|--------------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|--------------|
| AT&T Corp. | 0 | 1 | 0 | 0 | 1 | 600,000.00 |
| Atmos Energy Corporation | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Black Hills/Colorado Electric Utility Company LP | 5 | 5 | 1 | 0 | 4 | 150.00 |
| Bresnan Broadband of Colorado LLC | 0 | 1 | 0 | 0 | 1 | 0.00 |
| CenturyTel of Colorado Inc dba CenturyLink | 1 | 1 | 1 | 0 | 0 | 3,948.74 |
| Comcast Phone of Colorado LLC | 1 | 2 | 0 | 1 | 1 | 0.00 |
| DishNET Wireline LLC | 0 | 1 | 0 | 0 | 1 | 0.00 |
| MCI Communications Services Inc. d.b.a. Verizon Busine | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Other Electric ELECTRIC | 2 | 2 | 0 | 2 | 0 | 0.00 |
| Other Rural Electric ELECTRIC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Telecom TELECOM | 2 | 2 | 0 | 2 | 0 | 0.00 |
| Other Water WATER | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Public Service Company of Colorado | 46 | 55 | 4 | 6 | 45 | 4,482.91 |
| Public Utilities Commission | 5 | 5 | 0 | 5 | 0 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 69 | 64 | 34 | 14 | 16 | 520.92 |
| SourceGas Distribution LLC | 4 | 4 | 0 | 1 | 3 | 0.00 |
| Virgin Mobile USA, LP | 16 | 12 | 0 | 4 | 8 | 0.00 |
| XO Communications Services LLC | 0 | 1 | 0 | 1 | 0 | 3,706.50 |
| Report Totals: | 154 | 159 | 40 | 38 | 81 | \$612,809.07 |

| d_cct_rslt_ | _consumer_ | _assist_ | _summ_ | _no_group |
|-------------|------------|----------|--------|-----------|
| Prepared b | v: PUC - V | Voods. | April | |

From: 4/1/2013 00:00:00 To: 4/30/2013 23:59:59

| | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|--------------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|------------|
| Atmos Energy Corporation | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Black Hills/Colorado Electric Utility Company LP | 1 | 1 | 0 | 0 | 1 | 0.00 |
| CenturyTel of Colorado Inc dba CenturyLink | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Colorado Natural Gas, Inc. | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Comcast Phone of Colorado LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Level 3 Communications LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |
| MCI Communications Services Inc. d.b.a. Verizon Busine | 0 | 1 | 0 | 1 | 0 | 0.00 |
| Other Electric ELECTRIC | 2 | 2 | 0 | 2 | 0 | 0.00 |
| Other Gas GAS | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Other Telecom TELECOM | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Water WATER | 2 | 2 | 0 | 2 | 0 | 0.00 |
| Public Service Company of Colorado | 52 | 40 | 1 | 5 | 34 | 1,258.07 |
| Public Utilities Commission | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Q Link Wireless LLC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 29 | 34 | 13 | 11 | 10 | 1,075.94 |
| SourceGas Distribution LLC | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Virgin Mobile USA, LP | 7 | 12 | 0 | 3 | 9 | 0.00 |
| Windstream Communications Inc | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Report Totals: | 103 | 100 | 14 | 28 | 58 | \$2,334.01 |

| d_cct_rslt_consumer_assist_sumn | n_no_group |
|---------------------------------|------------|
| Prepared by: PUC - Woods, April | |

From: 5/1/2013 00:00:00 To: 5/31/2013 23:59:59

| Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|-----------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|------------|
| AT&T Corp | 2 | 2 | 0 | 2 | 0 | 86.14 |
| Atmos Energy Corporation | 2 | 2 | 1 | 0 | 1 | 0.00 |
| Black Hills/Colorado Electric Utility Company LP | 5 | 5 | 2 | 0 | 3 | 631.18 |
| CenturyTel of Colorado Inc dba CenturyLink | 9 | 6 | 1 | 2 | 3 | 541.00 |
| Comcast Phone of Colorado LLC | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Eschelon Telecom of Colorado Inc dba Integra Teleco | om 2 | 2 | 0 | 1 | 1 | 900.00 |
| McLeodUSA Telecommunications Services LLC dba | Pae 2 | 2 | 2 | 0 | 0 | 454.49 |
| OneLink Communications, Inc. | 1 | 1 | 0 | 0 | 1 | 0.00 |
| Other Electric ELECTRIC | 2 | 2 | 0 | 2 | 0 | 0.00 |
| Other Gas GAS | 0 | 1 | 0 | 0 | 1 | 0.00 |
| Other Rural Electric ELECTRIC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Telecom TELECOM | 7 | 6 | 0 | 6 | 0 | 0.00 |
| Other Water WATER | 2 | 2 | 0 | 1 | 1 | 0.00 |
| Public Service Company of Colorado | 53 | 48 | 1 | 5 | 42 | 1,613.79 |
| Public Utilities Commission | 3 | 2 | 0 | 2 | 0 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 32 | 32 | 2 | 10 | 20 | 572.65 |
| Virgin Mobile USA, LP | 10 | 8 | 0 | 4 | 4 | 0.00 |
| Report Totals: | 134 | 123 | 9 | 36 | 78 | \$4,799.25 |

From: 6/1/2013 00:00:00 To: 6/30/2013 23:59:59

| Name | Filed Consumer Contacts | Closed Contacts [A+B+C]: | Not in Compliance [A] | Request for Information [B] | Objections [C] | \$ Saved |
|--------------------------------------------------|-------------------------------|--------------------------------|-----------------------------|-----------------------------|-------------------|------------|
| Black Hills/Colorado Electric Utility Company LP | 2 | 2 | 0 | 1 | 1 | 0.00 |
| Black Hills/Colorado Gas Utility Company, LP | 1 | 1 | 1 | 0 | 0 | 0.00 |
| Blanca Telephone Company | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Cbeyond Communications LLC | 2 | 1 | 0 | 0 | 1 | 651.67 |
| CenturyTel of Colorado Inc dba CenturyLink | 2 | 5 | 0 | 3 | 2 | 390.00 |
| Comcast Phone of Colorado LLC | 0 | 1 | 0 | 1 | 0 | 0.00 |
| DishNET Wireline LLC | 1 | 0 | 0 | 0 | 0 | 0.00 |
| Multiline Long Distance, Inc. | 1 | 1 | 0 | 0 | 1 | 0.00 |
| OneLink Communications, Inc. | 0 | 1 | 0 | 0 | 1 | 145.10 |
| Other Rural Electric ELECTRIC | 1 | 1 | 0 | 1 | 0 | 0.00 |
| Other Telecom TELECOM | 7 | 7 | 0 | 7 | 0 | 0.00 |
| Other Water WATER | 2 | 2 | 0 | 2 | 0 | 0.00 |
| Public Service Company of Colorado | 47 | 56 | 2 | 12 | 42 | 1,448.24 |
| Public Utilities Commission | 4 | 5 | 0 | 5 | 0 | 0.00 |
| Qwest Corporation d.b.a. CenturyLink QC | 43 | 43 | 0 | 22 | 21 | 24.96 |
| Virgin Mobile USA, LP | 1 | 2 | 0 | 0 | 2 | 0.00 |
| Report Totals: | 115 | 129 | 3 | 55 | 71 | \$2,659.97 |