

Consumer Assistance Summary for Filed Contacts - Fixed Utilities**From: 7/1/2008 00:00:00 To: 6/30/2009 23:59:59**

Name	Filed Consumer Contacts	Closed Contacts [A+B+C]:	Not in Compliance [A]	Request for Information [B]	Objections [C]	\$ Saved
ACN Communication Services, Inc.	3	3	1	1	1	110.84
Affinity Telecom, Inc.	2	2	0	0	2	76.00
ALLTEL Communications Inc.	1	1	0	0	1	0.00
AMERICA NET LLC	1	1	1	0	0	271.49
American Telecommunications Systems, Inc.	1	1	0	0	1	0.00
Amerigas	1	1	0	1	0	0.00
AT&T Communications of the Mountain States, Inc.	50	51	9	23	19	13,682.30
Atmos Energy Corporation	32	33	5	3	25	1,104.08
Big Sandy Telecom, Inc.	2	2	0	2	0	0.00
Bijou Telephone Cooperative Association	1	0	0	0	0	0.00
Black Hills/Colorado Electric Utility Company LP	74	74	3	5	66	5,156.02
Black Hills/Colorado Gas Utility Company, LP	62	61	3	6	52	1,283.58
Blanca Telephone Company	1	1	0	1	0	0.00
Bresnan Broadband of Colorado, LLC	2	1	0	0	1	0.00
Business Network Long Distance, Inc.	3	4	0	0	4	86.05
Cbeyond Communications, LLC	9	11	0	7	4	8,060.00
CenturyTel of Colorado, Inc.	41	41	2	7	32	143.36
City of Colorado Springs, Colorado Springs Utilities	1	1	0	1	0	0.00
City of Fountain	1	1	0	1	0	0.00
Clear World Communications Corporation	1	1	0	0	1	11.02
Colorado Natural Gas, Inc.	20	16	1	3	12	80.00
Colorado Springs Utilities	5	5	0	5	0	0.00
Comcast Phone of Colorado, LLC	22	21	1	20	0	0.00

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Comtel Telcom Assets LP d.b.a. Excel, b.d.a. Vartec, d.b	7	7	3	1	3	1,159.77
Comtel Telcom Assets LP d.b.a. Vartec	2	2	0	1	1	38.01
Consumer Telcom Inc	1	1	0	0	1	0.00
Cordia Communications Corp	3	4	0	0	4	0.00
CSP Telecom, Inc.	1	1	0	0	1	0.00
Dallas Creek Water Company	1	1	0	0	1	0.00
Denver Water Department	2	2	0	2	0	0.00
Eastern Colorado Utility Company	1	1	0	0	1	0.00
Eastern Slope Rural Telephone Assn Inc	1	1	0	0	1	0.00
El Paso County Telephone Company	1	1	0	1	0	0.00
Electric Lightwave, LLC (a.k.a. Integra Telecom)	1	1	0	0	1	0.00
FairPoint Carrier Services, Inc.	1	1	1	0	0	0.00
Global Crossing Telecommunications, Inc.	1	1	0	0	1	0.00
Gunnison County Electric Association Inc	1	1	0	1	0	0.00
IDT America Corp	2	2	1	0	1	100.66
iLOKA Inc. d.b.a. Microtech-Tel	0	1	0	0	1	0.00
Impact Telecom, Inc.	6	5	1	2	2	66.24
Integra Telecom Holdings, Inc.	10	9	1	3	5	300.00
Intelecall Communications, Inc.	5	5	0	2	3	37.58
Intermountain Rural Electric Association	7	7	0	7	0	0.00
La Plata Electric Association, Inc.	1	1	0	1	0	0.00
Lake Durango Water Company, Inc.	1	1	0	0	1	0.00
Level 3 Communications, LLC	5	5	2	2	1	584.54

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Liberty Bell Telecom, LLC	6	6	1	1	4	100.00
Long Distance America, Inc.	0	1	0	0	1	0.00
LTE Communications Services Inc. d.b.a. Telecom Affilia	3	2	0	0	2	65.06
Mar Gas	1	1	0	1	0	0.00
Matrix Telecom, Inc	2	5	4	0	1	373.37
MCI Communications Services Inc. d.b.a. Verizon Busine	14	15	1	5	9	537.43
McLeodUSA Telecommunications Services, Inc. d.b.a. P	22	22	2	9	11	1,292.65
Mountain Parks Electric Inc.	2	2	0	2	0	0.00
Multiline Long Distance, Inc.	1	1	0	0	1	35.87
Multi-Link Telecom, LLC	1	1	0	1	0	0.00
National Access Long Distance, LLC	2	1	0	0	1	184.74
Nebraska Technology and Telecommunications, Inc.	1	0	0	0	0	0.00
Network Communications International Corp.	1	1	0	1	0	29.43
OrbitCom, Inc.	1	1	0	0	1	0.00
Other Gas GAS	1	1	0	1	0	0.00
Other Municipal ELECTRIC	1	1	0	1	0	0.00
Other Rural Electric ELECTRIC	1	1	0	1	0	0.00
Other Telecom TELECOM	106	97	12	19	66	4,839.06
Other Water WATER	25	23	0	23	0	0.00
PaeTec Communications, Inc.	2	2	0	2	0	52,611.83
Poudre Valley Rural Electric Association, Inc.	2	2	0	2	0	0.00
Propane Services Inc	1	1	0	1	0	0.00
Public Service Company of Colorado	1,198	1196	152	84	960	324,615.76

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PUC	186	187	0	187	0	0.00
Qwest Corporation	749	742	45	290	407	25,263.86
Reduced Rate Long Distance, LLC	1	1	0	0	1	105.54
Rico Telephone Company	1	1	1	0	0	30.00
Rudder Capital Corp. d.b.a., Thrifty Telephone	3	3	0	0	3	0.00
San Isabel Electric Association Inc	1	1	0	1	0	0.00
San Miguel Power Association, Inc.	2	2	0	2	0	0.00
SILV COMMUNICATIONS, INC.	12	12	0	0	12	1,806.79
SourceGas Distribution LLC	143	121	37	4	80	36,921.59
Sprint Communications Company LP	7	8	0	4	4	18.19
TDS Telecom	1	1	0	0	1	70.00
TELEDIAS Communications, Inc	1	0	0	0	0	0.00
Telekenex Inc	1	1	0	1	0	0.00
T-Mobile West Corporation	1	1	0	1	0	0.00
TTI National, Inc.	1	1	0	0	1	0.00
tw telecom	3	2	0	2	0	0.00
Twin City Capital, L.L.C.	1	1	0	0	1	0.00
United Power	3	3	0	3	0	0.00
United Telecom, Inc	1	1	0	0	1	36.84
Verizon Wireless	7	7	0	6	1	9.99
Water Works, LLC	1	1	1	0	0	0.00
Widefield Homes Water Company	1	1	0	1	0	0.00
Windstream Communications, Inc.	1	0	0	0	0	0.00

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XO Communications Services, Inc.	8	8	0	2	6	17,071.16
Report Totals:	2927	2883	291	767	1825	\$498,370.70