



It is a tremendous honor that I present the 2017 Colorado Bureau of Investigation (CBI) Annual Report, which offers an in-depth review of programs, statistics and accomplishments from the year.

The CBI is comprised of 270 members who work in three diverse sections (Support Services, Forensic Services and Investigations). These dedicated teams provide exceptional assistance to the state's public safety community and to the residents who call 'Colorful Colorado' home. This equates to hundreds of thousands of people reached, from background checks, to testing in the forensic science laboratories, to our agents and analysts investigating hundreds of criminal cases each year.

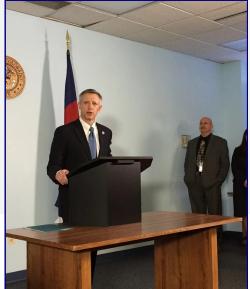
In 2017, the CBI celebrated its 50<sup>th</sup> year of service in the state. The Bureau's golden anniversary was honored with several

events, including a ceremony on the steps of the State Capitol, to recognize five decades of service. While the CBI embarks on a new chapter in its rich history, the Bureau's foundation of integrity and commitment to exceptional service will continue to serve as a beacon for current and future employees in the years to come.

Michael Rankin Director

Colorado Bureau of Investigation







# **Table of Contents**

Message from the Director	1
CBI Budget	3
Administration	4-5
Communications	4
Professional Standards	5
Support Services	6-8
Biometric Identification & Records Unit	6
Crime Information Management Unit	7
InstaCheck	8
Forensic Services	9-13
Forensic Services—Disciplines	9-10
Laboratory Accreditation	11
Training & Development	11
Forensic Services—Statistics	12-13
Katie's Law	13
Investigations	14-20
Arson	14
Cold Case	15
Cyber Crime	16
Identity Theft & Fraud	16-17
Major Crimes	17
Missing Persons	18
Off-Site Investigations	18-19
Organized Crime & Gaming	19
Sex Offenders	20
CBI Vision & Mission	21
Core Values	22

### **Spotlight**

A frosty November morning didn't stop more than 100 Colorado Department of Public Safety employees, family and friends from coming together at headquarters in Lakewood to pay tribute to those who have dedicated their lives to ensure the freedom of our nation.

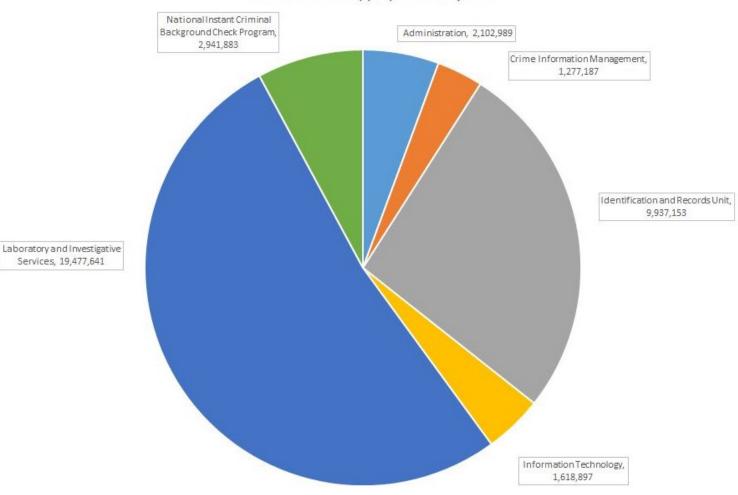
CDPS Executive Director Stan Hilkey talked about the commitment of those who have served their country, followed by the posting of the Colors by the Colorado State Patrol Honor Guard. The Creighton Middle School Concert Choir performed a touching rendition of the National Anthem as well as a song entitled, 'My America' during the ceremony.



# **CBI Budget**

Comprised of accounting and budget functions, the five-person finance team assigned to the CBI was responsible for oversight of the CBI's \$37 million budget for Fiscal Year 2017-2018. In addition to the oversight of \$18 million of appropriated general funds, the team's oversight extended to more than \$5 million in federally-funded projects which augment existing services and recorded more than \$13 million in revenue for cash-funded programs.

### CBI FY 2017-2018 Appropriations by Unit





### Spotlight

A team of CBI employees from around the state planned, organized and hosted the Bureau's 50th anniversary celebrations. The events included picnics at regional offices, community service opportunities, a meet-and-greet with thousands of fans at a Colorado Sky Sox baseball game, and CBI Night at the Colorado Rockies. More than 80 CBI employees attended a ceremony on the west steps of the Capitol building where Lieutenant Governor Donna Lynne addressed the crowd. A proclamation from Governor John Hickenlooper marked CBI Day in Colorado on August 1. Finally, CBI team members were able to purchase CBI apparel donning the Bureau's 50th anniversary logo to wear in the office and at public events.

# **Administration**

CBI Administration consists of the offices of the Director and the Deputy Director responsible for overseeing Support Services, Human Resources and the Office of Professional Standards. The CBI's Communications Office is also located within Administration.

The CBI's Human Resources Liaison assisted in the selection of 34 new employees in 2017. In addition to overseeing the Bureau's human resources function, the coordination of the Bureau's vehicle fleet originates from this office. Patti Penn (pictured right), Human Resource Liaison for the CBI, retired in the fall, capping a 23 -year career in state service.

### **Communications**

The CBI assigns one person to perform internal and external communications for the organization. Available to the media 24/7, the CBI's Communication Director addressed hundreds of media inquiries in 2017. In addition to questions from reporters on a variety of topics, the Communications Director coordinated the Bureau's social media sites, website production, news release dissemination, open record requests, community engagement efforts, and internal communications.

The Communications Director coordinates the response to the Colorado Open Record Act (CORA) requests made to the CBI during the course of the year. This effort requires research, document collection and responses to individuals making CORA requests within three business days, unless a seven-day extension is implemented. The CBI responded to 34 CORA requests in 2017.

The Bureau's Communications Director spent time traveling across the state to meet with reporters at news stations to pitch future story ideas during the year. Site visits included Pueblo, Durango, Colorado Springs and several media outlets in the Denver metro area.

CBI Communications	2017	2016
News Releases	70	69
Media Inquiries	620	750
News Conferences/Media Events	16	11
Social Media— as of 12/31/17	Twitter: 9,500 Facebook: 6,627	Twitter: 6,272 Facebook: 5,033







### **Spotlight**

Members of CBI Administration and other Colorado Department of Public Safety (CDPS) divisions organized and hosted a "Breakfast Burrito Extravaganza" to raise money for Ralston House, a place where juvenile victims of sexual assault and abuse begin the journey of healing. A snowy spring day in April didn't stop members of the CDPS from purchasing more than 200 burritos. The team raised nearly \$1,000 for the Ralston House, which has multiple locations in Jefferson County.



# **Administration**







### **Professional Standards**

The Office of Professional Standards (OPS) is responsible for the operation of programs concentrating on organizational and employee accountability. The primary functions of the OPS involve coordinating accreditation efforts with the Commission on Accreditation for Law Enforcement Agencies (CALEA), providing program management for policy development and maintenance, staff inspections, training coordination, management of the early warning system, which includes the compliment and complaint process, and conducting internal affairs investigations for the Bureau.

CALEA accreditation provides standards for an agency to evaluate operations to ensure accountability and meet and/or exceed best practices in the industry. In 2017, the CBI earned its second accreditation following a stringent review of policies and procedures by CALEA assessors who traveled to the CBI for the process in March. The CBI was formally presented with its accreditation at the CALEA summer meeting held in Providence, Rhode Island, in July.

The OPS also manages the CBI's compliments and complaints process through the CBI website. Compliments, complaints and general inquiries are received through other means; however, the public website provides a location for feedback from both citizens and CBI employees in an easy-to-use format. The OPS team tracks these requests and ensures each receives a timely and thorough response. The CBI received 17 complaints, 5 compliments and 86 general inquiries in 2017.

The OPS section expanded in 2017 with the addition of a training coordinator and background investigator, who will play an integral role in the on-boarding process for new employees and the internal affairs process.

The CBI is committed to maintaining the integrity of its members and upholding the trust of stakeholders throughout the community. To preserve that integrity and trust, the CBI staffs an Internal Affairs Unit to investigate formal complaints regarding the actions of the members of the CBI. One internal affairs investigation was conducted by OPS in 2017. The investigation resulted in a sustained finding, with the resignation of the employee.





In 2017, the CBI implemented a new platform to support modern learning methodologies for the Bureau's internal and external customers. The CBI and several other divisions within the Colorado Department of Public Safety collaborated to purchase Saba, a robust learning management platform for both internal employees and external stakeholders. The Saba system offers courses on line, in person, and through self-paced formats. The Saba system will serve as a valuable resource for the CBI's external partners who are unable to send staff to regional training sessions hosted by the Bureau.

# **Support Services**

### **Support Services**

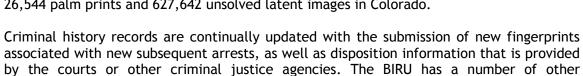
The CBI's Support Services section is comprised of three unique units serving more than one million citizens each year through background checks for a variety of purposes and providing access to public safety information. The Biometric Identification and Records Unit maintains and updates information in multiple databases providing critical background checks for dozens of professions in Colorado. The Crime Information Management Unit (CIMU) manages the policies and business practices followed by Colorado criminal justice agencies regarding numerous criminal justice computer systems, including the Colorado Crime Information Center (CCIC) and the National Crime Information Center (NCIC) computer databases and the International Public Safety and Justice Network. Lastly, the InstaCheck Unit is responsible for ensuring proper procedures, along with state and federal guidelines are adhered to by citizens wanting to purchase a firearm in Colorado.

# The case of the ca

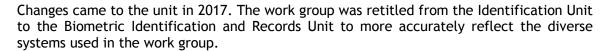
### Biometric Identification and Records Unit

The Biometric Identification and Records Unit (BIRU) is the state repository for criminal history record information. Criminal history records are created when fingerprints are submitted to the CBI in conjunction with the arrests of individuals anywhere in Colorado.

Fingerprints are submitted to the BIRU either electronically through a Livescan system, or by mail in the form of physical fingerprint cards. Once at the CBI, fingerprints are processed through the Morpho Biometric Fingerprint Identification System (MBIS). At the conclusion of 2017, there were 3,196,591 sets of ten prints in the system, as well as 26,544 palm prints and 627,642 unsolved latent images in Colorado.



responsibilities, including the sealing of criminal records based on orders from the courts.







Biometric Identification and Records Unit	2017	2016
Arrest Fingerprint Cards	251,613	240,296
Civil/Applicant Fingerprint Cards	206,456	202,748
Citizen Accessed Checks Via Internet (name-based)	346,174	341,921



### **Spotlight**

Members of the CBI's BIRU team (right) are frequently called upon to provide community presentations during the year.

CBI continues to provide Mobile Identification Units to Colorado law enforcement. The handheld devices (left) provide instant access to fingerprint databases in the field. With hundreds of devices in use in Colorado, the program is reducing the impact of identity theft, increasing efficiencies, and improving officer-safety.



# **Support Services**



# Crime Information Management Unit Sex Offender Registry Unit

In 2017, the CBI <u>Sex Offender Registry Unit</u> processed more than 34,587 emails from out-of-state agencies requesting information on and/or providing the Bureau with information on sex offenders. CIMU processed 3,784 notices about sex offenders relocating to different locations, and 539 orders discontinuing sex offenders' registration requirements.

In the summer of 2017, the Sex Offender Registry Unit moved to the CBI Investigations section; thereby, enabling members of the unit to work closely with agents and analysts responsible for locating and arresting wanted sex offender fugitives around the state.



### **Uniform Crime Reporting**

State law requires the CBI to serve as the clearinghouse for all crime data submitted to the FBI for inclusion in national statistics. As part of the process, the CBI produces an annual report to relay statewide crime statistics from hundreds of law enforcement agencies in the state. The 2016 Crime in Colorado report was released in July. Overall, Colorado saw a 5.5% increase in reported crimes statewide. Auto Theft saw the largest change with an increase of 22%.



In 2017, the CBI continued to work with law enforcement agencies to ensure all criminal justice information systems comply with the FBI-CJIS Security Policy. In this capacity, the CBI works with agencies to monitor progress and provide policy guidance to ensure their information systems remain as secure as possible. The CIMU audit team performed audits on 143 criminal justice agencies in 2017.



In addition, the CBI introduced new training curriculum to educate supervisors and leaders at criminal justice agencies to understand when they need to consider CJIS information security and how to apply the FBI policy in their real-world situations.

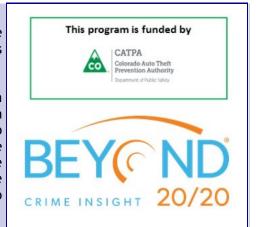
Members of CIMU continued to implement the innovative CJIS Vendor Management Program in 2017. This program streamlined the background check process for private companies working with law enforcement agencies on information systems. The program was designed under the regulations of the FBI and is operated jointly by members of the CBI Identification and CIMU units. In its second year, this program grew to 150 vendors, and some criminal justice agencies began using the program as their standard procedure for ensuring information security compliance for their agencies.



### **Spotlight**

Sex Offender Registry manager Kristie Mahler (left) was named one of the CBI's Outstanding Employees of the Year.

A new look is coming to the CBI's Crime in Colorado report next year. The CIMU team is currently working with a company to develop a new system that will modernize the way crime data is reported in the state. This project was made possible through a grant from the Colorado Auto Theft Prevention Authority.



# **Support Services**

### InstaCheck

The CBI InstaCheck Unit is responsible for conducting background checks for the purchase of firearms in Colorado. InstaCheck serves as the FBI National Instant Criminal Background Check System (NICS) point of contact for this process, and is only one of 13 states designated to serve in this capacity.

CBI InstaCheck is staffed by 44 employees, including supervisors. The InstaCheck Unit conducts the NICS background checks on firearm purchases through a Federal Firearm Licensee (FFL). Not only are these checks conducted through retail sales at stores but also for private sales and at all gun shows in Colorado.

The wait time for a background check for a firearm transfer averaged just over six minutes in 2017.

InstaCheck Firearm Transfers	2017	2016
Approvals	360,468	380,787
Denials	7,227	8,704



The InstaCheck Appeals section provides a process for individuals to appeal a firearm transfer denial and offers information to appellants on what constitutes a denial of firearms transfer pursuant to law. In addition to conducting the research on the appeals, state law requires InstaCheck to update criminal histories to reflect any changes discovered in the appeals process. State law also requires the appeals process to be completed within 30 days.

InstaCheck Appeals	2017	2016
Total Denials	7,227	8,704
Total Appeals	3,774	4,636
Denials Reversed	2,029	2,427

### **Concealed Handgun Permits**

The InstaCheck Concealed Handgun Permit (CHP) section conducts firearm eligibility background checks and reviews state/federal fingerprint results on behalf of Colorado sheriffs. Once this information is completed, the five-person CHP team forwards this critical information to the state's issuing agencies as part of the decision-making process for someone to legally carry a firearm in a concealed manner. InstaCheck conducted 47,104 CHP background checks in 2017, the second highest total number of checks in the history of the program.

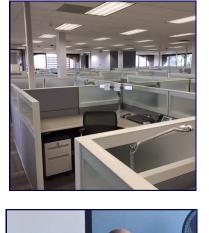




### Spotlight

An early spring hailstorm destroyed InstaCheck Offices in Lakewood. Causing millions of dollars in damage (pictured left), the InstaCheck team moved its operations to CBI headquarters until remodeling of the facility was completed in October.

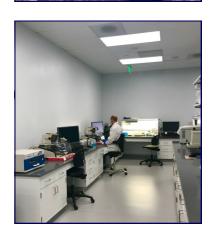
CBI InstaCheck served as a leader in giving back to the community (right). Participation in blood drives, food and toy collections, help for veterans and other groups were part of InstaCheck operations during the year.











### **Forensic Services**

The Forensic Services staff is responsible for the collection and preservation of evidence at crime scenes and the subsequent analysis of the physical evidence. Forensic Services operates three full service laboratories in Denver, Grand Junction and Pueblo with regional facilities in Greeley and Boulder. The Denver location operates the state's Combined DNA Index System (CODIS) Database. Crime Scene Analysts travel throughout Colorado to process scenes, while more than 87 scientists in five locations conduct analysis in nine forensic disciplines: biology, DNA, latent prints, impression evidence, firearms, toolmarks (including serial number restoration), drug chemistry, trace chemistry and toxicology. The CBI partners with the Northern Colorado Regional Laboratory in Greeley, a full service lab serving northern Colorado law enforcement. The Boulder High-Throughput DNA Lab focuses on the analysis of DNA evidence from property crimes throughout Colorado. Forensic Services utilizes state-of-the-art techniques and equipment to ensure the most accurate and effective analysis for stakeholders.

# Forensic Services Disciplines Crime Scene Analysis

Crime Scene Analysts and select Forensic Scientists respond to requests from law enforcement agencies in the technical investigation of crime scenes, including the documentation, collection, and preservation of evidence. In addition to responding to 95 crime scenes in 2017, CBI Crime Scene Analysts were frequently requested to provide community presentations and to train Colorado law enforcement in evidence documentation, collection and preservation.

### Digital and Multimedia Evidence

This analysis includes the examination and interpretation of audio and video evidence along with computers and cell phones.

### **DNA Casework**

Forensic Biologists examine crime scene evidence for the presence of bodily fluids and/or touch DNA. The collected evidence is then processed for DNA. This processing includes the extraction, quantification, amplification, analysis, interpretation, and possible entry into the Combined DNA Index System (CODIS). DNA testing helps determine from whom the evidence may have originated—typically the alleged victim, suspect, or other involved party.



CBI forensic scientists continue to build upon a program where they examine shell casings collected from crime scenes in Colorado to provide investigators with critical leads to help connect cases involving firearms as part of the Crime Gun Information Center.



Referred to as Operation Hot Brass, the program focuses on the quick turnaround of spent cartridge casing evidence submitted to the CBI for testing and results returned to local law enforcement (usually 72 hours). The CBI tests on hundreds of shell casings from crime scenes across the state each year. In 2017, the Colorado Springs Police Department announced they have made 55 arrests through the program since being implemented in 2015.



### **DNA Database Management**

This work involves laboratory technicians receiving offender samples from across the state's booking agencies and the Department of Corrections. Technicians verify the information and qualifying crime. Next, forensic scientists conduct analysis to generate a DNA profile and entry into the Combined DNA Index System (CODIS). Additionally, any matches requiring verification are re-analyzed by CBI scientists. Individuals asking for their DNA profiles to be removed in accordance with Katie's Law are processed by the CBI staff.

The DNA database is the central repository for all arrestee DNA collected as part of Katie's Law and DNA from individuals convicted of felonies. The DNA profiles are entered into CODIS and searched against profiles developed from forensic casework across the state of Colorado and nationally. The section includes intake staff that receives an average of 5,000 offender samples each month.



Drug chemistry involves the analysis and identification of controlled substances and unknown chemical substances found at crime scenes or recovered from other incidents.

### Firearms and Toolmarks

Firearm and Toolmark analysis includes the forensic analysis of evidence related to the mechanical function of firearms, bullet and cartridge case comparisons, gunshot residue, serial number restorations, toolmark identification, and possible National Integrated Ballistic Information Network (NIBIN) entry of cartridge casings.

### **Latent Prints**

Latent print analysis involves the development, preservation, examination, comparison, and possible Automated Fingerprint Identification System (AFIS) and Next Generation Identification (NGI) entry of latent finger and palm prints.

### Serology

Serology includes the identification, characterization, analysis, and collection of physiological samples found at crime scenes.

### **Toxicology**

Toxicology is the analysis of biological samples, typically blood or urine, for the presence of alcohol and drugs. The CBI's three State Toxicology laboratories operate as a fee-for-service and conduct ante mortem analysis such as DUI or drug facilitated sexual assault (DFSA) investigations for law enforcement agencies as well as postmortem or medicolegal death investigation drug analysis for Coroners/Medical Examiners.

### **Trace Evidence**

Trace evidence includes the identification, extraction and analysis of fiber, paint, gunshot residue, tape, fire debris, and other types of miscellaneous evidence found at crime scenes or recovered from other incidents.



### Spotlight

The 16-member Palisade Science Club received a crime scene response demonstration by Matt Richardson (left) from the Grand Junction Office in March.

CBI Grand Junction took part in the Town of Fruita's Trunk 'N Treat event in October. In addition to handing out 50 pounds of candy to kids, the CBI's Star Wars theme won the top prize at the event.







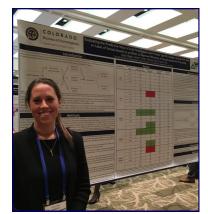




# Laboratory Accreditation

Forensic Services underwent an external assessment to the ISO-17025 international standards by the American Society of Crime Laboratory Directors/Laboratory Accreditation Board (ASCLD/LAB) in April. This accreditation included expansion of scope to include Post Mortem Toxicology and to the American Board of Forensic Toxicology standards.

The ASCLD/LAB international accreditation process encompasses more than 350 standards that must be met for designation as an accredited agency. An assessment team from across the country visited the CBI's laboratories in the spring. The team reviewed Forensic Services casework, supporting documentation, operating procedures and training manuals to ensure compliance with national and international standards.



### Training & Development

Training for scientists and support staff continued to be an area of emphasis for Forensic Services in 2017. Scientists and support staff attended 116 different training events and conferences during the year. This included a mandatory all-staff in-service that covered ethical, technical, safety, and testimony training.

A number of CBI forensic scientists and managers provided technical and managerial presentations at major conference during the year: Shanley Brezen, Alex Rugh, and Carol Crowe presented the 3D Gun research project at three major conferences; Caitlin Rogers and Masha Signaevsky presented posters on their individual research projects at a major international conference; Dan Anderson and Shawn West presented toxicology and Operation Hot Brass (respectively) at a national forensic management conference; Vanessa Beall gave a workshop at a national toxicology meeting, and Clint Thomason provided a forensic quality presentation at a major conference for forensic quality managers.



### Outstanding Employee of the Year-Shanley Brezen

Forensic Scientist Shanley Brezen was named one of the CBI's Outstanding Employees of the Year in 2017. She was recognized for her extraordinary contributions as a latent print examiner, testimony in court, and her dedication in serving on a number of CBI committees and boards.





### Spotlight

A 15-year-old Thornton boy was arrested in the homicide of 10-year-old Kiaya Campbell (left) in June. Originally a missing persons report, the case quickly transitioned to a homicide investigation. The CBI Forensic Science Laboratory played a critical role in testing evidence collected in this case. The juvenile suspect will face trial in 2018.

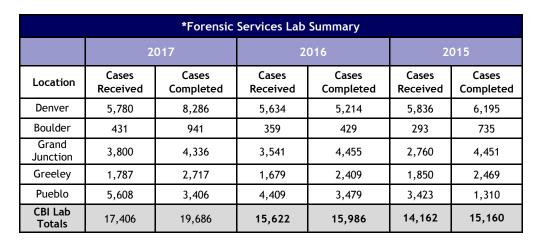
A transient sex offender from Kentucky was charged with first-degree murder of 23-year-old Heather Hoffman (right) of Ft. Collins in June. Investigators were able to obtain DNA samples from Ms. Hoffman's body recovered from a lake that were tested by CBI forensic scientists and connected to Jeff Etheridge through the CODIS network. He was charged with first-degree murder and is set for trial in 2018.



		2	2017	20	16	20	15
Discipline	Facility	Cases Received	Cases Completed	Cases Received	Cases Completed	Cases Received	Cases Completed
DNA	Denver	2,136	3278	2,055	2,437	2,063	2,032
	Boulder	320	938	263	429	212	735
	Grand Junction	799	733	579	849	581	729
	Greeley	714	627	699	445	645	278
	Pueblo	1420	1193	1,307	965	1,247	382
Drug Chemistry	Denver	1456	715	1,350	452	1,502	618
	Boulder	30	0	33	0	23	0
	Grand Junction	1327	1705	1,186	1,425	1,163	1,218
	Greeley	380	1269	277	1,056	263	1,388
	Pueblo	1100	270	1,052	612	849	270
Firearms/Toolmarks	Denver	167	323	270	334	535	515
	Boulder	9	0	5	0	5	0
	Grand Junction	73	126	243	340	66	140
	Greeley	68	59	59	61	70	140
	Pueblo	100	7	365	89	167	4
Latent Prints	Denver	392	503	380	486	396	588
	Boulder	42	0	48	0	30	0
	Grand Junction	291	402	259	306	302	329
	Greeley	352	536	400	597	488	417
	Pueblo	549	448	196	261	159	160
Operation Hot Brass	Denver	31	343	55	170	174	107
	Boulder	3	0	1	0	0	0
	Grand Junction	1241	1196	32	208	3	174
	Greeley	0	27	6	10	6	19
	Pueblo	499	370	389	85	289	5
Trace Chemistry	Denver	119	199	91	151	93	227
	Boulder	5	0	8	0	1	0
	Grand Junction	31	1	15	0	23	0
	Greeley	20	0	15	0	36	0
	Pueblo	55	0	62	0	85	0
Toxicology	Denver	1340	1726	1381	1095	636	1
	Boulder	3	0	1	0	3	0
	Grand Junction	1241	1196	1195	1298	529	948
	Greeley	19	0	3	0	2	0
	Pueblo	1020	923	980	1400	349	221
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<sup>\*</sup>Cases completed may be greater than cases received due to ongoing lab work carried from the previous year.







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### Katie's Law

Implemented in 2010 by the Colorado Legislature, the law enables the CBI to process DNA samples collected from adults charged with a felony. The sample is processed and the DNA profile is imported into the Combined DNA Index System (CODIS). The offender profile is then available to be searched against profiles from crimes occurring across the country generating investigative leads.



Katie's Law Statistics	2017	2016
Total Arrestee Samples Collected	65,422	51,193
Total Arrestee profiles entered into CODIS	32,839	32,208
Arrestee Matches	718	429

Colorado Offender Matches to Forensic Profiles				
2017 2016				
Homicide	48	25		
Sex Crimes	285	173		
Assault/Kidnapping	73	58		
Robbery	100	89		
Burglary	360	305		
Other Property Crimes	470	336		



### **Spotlight**

Members of CBI's Forensic Services are dedicated to providing community service across Colorado. Whether through activities such as volunteering for the Habitat for Humanity organization or helping students develop a career path based in the field of science, the team takes part in dozens of community events each year.



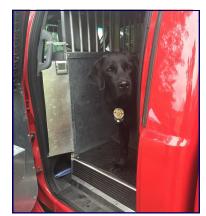
Agents and analysts with the CBI Investigations Section provide a full range of criminal investigative assistance to local law enforcement. The types of crimes investigated often include homicide, arson, officer-involved uses of force, sexual assault and public corruption. The CBI responds at the request of a police chief, sheriff or district attorney. Additionally, the CBI performs investigations of suspected criminal activity when directed by the Governor, and has the statutory authority to initiate investigations into organized crime, identity theft/fraud, gaming, cyber crime, and fugitive apprehension.

In 2017, CBI agents were requested to either assist or serve as the lead in hundreds of criminal investigations across the state by agents and analysts housed in CBI offices in Denver, Grand Junction and Pueblo with satellite locations in Durango and Montrose.

Investigations Overview	2017	2016
Tips/Tasks	4,507	2,078
Cases Assigned	357	402
Arrests	137	67
Employment Background	51	110







### **Arson Investigations**

CBI Agent Jerry Means and K9 Riley comprise the Arson Investigation Unit. Operating out of CBI headquarters in Lakewood, Agent Means and K9 Riley are requested to respond to fire scenes across Colorado. The CBI's internationally certified Fire Dog team works to determine the origin of a fire, execute search warrants, aids in insurance research and provides investigative follow-up.

CBI Fire Dog Program	2017	2016
Fire Responses	67	95



### **Spotlight**

CBI agents made four arrests in a child sexual case out of South Fork, Colorado. The suspects (one pictured left) will stand trial on multiple counts of sexual assault on a child in 2018.

A CBI cold case resulted in the arrest of Julian Peña-Morales in 2017. He was arrested on suspicion of first-degree murder of his brother-in-law near the town of Swink, Colorado in 2010.









### **Cold Case**

The role of the CBI's Cold Case Unit is to gather information in an effort to update and maintain the statewide electronic cold case database that is available to the public. The comprehensive site features information on more than 1,700 cold case homicides, long-term missing persons and unidentified remains cases throughout Colorado dating back decades.

The Cold Case Unit provided three training courses attended by local law enforcement and district attorneys' offices with funding assistance from Colorado POST during the year. Training focused on investigative strategies and best practices of cold cases beginning with what steps investigating agencies should take to provide comprehensive initial investigation efforts and documentation to aid in the solvability of these cases.

The CBI Cold Case Review Team is comprised of nearly 30 experts including CBI agents, investigators, forensic scientists, district attorneys, forensic pathologists, analysts and others from the public safety community. The team reviews investigative information from cold cases and provides the originating law enforcement agency with valuable input on possible new strategies for an investigation. In 2017, the Cold Case Review Team reviewed five cases from Colorado law enforcement agencies.

The CBI is also part of the Cold Case Task Force. The Cold Case Task Force meets on a quarterly basis. This group is comprised of chiefs, sheriffs, district attorneys, members of Forensic Services and family representatives. This group meets to discuss best practices regarding cold case investigation within the state and also across the country.

On December 1, 2017, the 10th Judicial District, CBI and Pueblo Police Department announced the arrest of Donthe Lucas in connection with the cold case homicide of Kelsie Schelling (pictured right) occurring in February 2013. Lucas is expected to go to trial in early 2019.





### Spotlight

The CBI Cold Case Unit hosted two public events in 2017. The first was Colorado Missing Persons Day on the steps of the Capitol in February (February 3, 2017) to recognize and honor those missing in our state. The second event brought families of those missing in Colorado to a conference to work directly with law enforcement agencies to share information about the cases of their missing loved ones. August 12, 2017

The CBI also participated in the Families of Homicide Victims and Missing Person (FOHVAMP) Annual meeting held October 21, 2017 in Thornton, CO. During this meeting the CBI provided an overview of the information addressed at the task force meetings.



### **Cyber Crime**

The CBI currently assigns one agent to the FBI Cyber Crime Task Force which responds to and investigates network intrusions that affect both state and private businesses. These network intrusions involve malware, skimmers, phishing and other computer crimes (bullying, harassment, stalking, etc.), impacting victims.

Mitigation, education and community outreach play a pivotal role in the operation of the Cyber Crime Unit, as the agents assigned to this team present various cyber-related topics each year. The CBI Cyber Crime team provided training and education on various cyber matters to 65 individuals who were impacted by this fast-growing crime in 2017.

### Identity Theft & Fraud

The CBI Identity Theft & Fraud team provides criminal investigation, criminal intelligence, victim assistance services and community education programs regarding identity theft and fraud. This highly skilled team is considered a leader in law enforcement through efforts to combat the pervasive crimes of identity theft and fraud. With regard to business identity theft, the unit has been recognized as a state and national expert. CBI agents have investigated more than 221 business identity theft cases since 2010. The unit has also become a state and national leader in the scam known as business email compromise. In 2017 they investigated over \$6.7million dollars in loss from 34 victims. The Unit recovered \$5.6million of those losses.

The Identity Theft Unit received thousands of calls from citizens in 2017. Members of the unit coordinated with local, state, federal and international law enforcement agencies to combat the crimes of identity theft and fraud.

CBI ID Theft Investigations				
2017 2016				
Victims	129	231		
Estimated Loss	\$753,329	\$462,000		
Arrests	17	1		









### **Spotlight**

Members of CBI's Identity Theft & Fraud Unit staffed a phone bank during a KMGH newscast in the summer (left). They answered hundreds of questions about the massive Equifax data breach in 2017.

Members of the Identity Theft & Fraud Unit participated in multiple community safety fairs across Colorado in 2017.





### Identity Theft & Fraud (cont.)

The Identity Theft & Fraud Unit is dedicated to assisting victims of these crimes through every avenue available. CBI agents provide investigative services to those impacted by the crimes of identity theft and fraud. An intelligence analyst provides support and specialized assistance to law enforcement, prosecutors and other professionals involving the response to the crimes of ID theft and fraud. The Bureau is also committed to assisting victims of these crimes in accessing identity theft resources, coping with the trauma and minimizing the long-term effects of ID theft and fraud by assigning two victim advocates to the unit.

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CBI ID Theft Unit Victim Advocacy			
	2017	2016	
Victims—Advocate Assistance	1,750	1,145	
Victims—Hotline Calls	1,053	820	
Training & Outreach	68	72	

### **Major Crimes**

The CBI's Major Crimes Unit is frequently called upon to assist local law enforcement and district attorneys' offices with criminal investigations in Colorado. Within the Major Crimes Unit, agents and analysts are assigned to various task forces across the state.



Responding to dozens of crime scenes across the state each year, CBI agents are frequently requested to provide their exceptional investigative skills in a variety of cases including homicides, robberies, officer-involved shootings, etc.

In May, CBI agents arrested a Rocky Ford man on suspicion of child abuse resulting in death. It's believed the boyfriend of the victim's mother was responsible for the death of the 18-month-old Jayleianna Trujillo.

In another case, CBI agents were requested by southwest Colorado law enforcement to investigate the death of a former La Plata County deputy. The investigation determined that Jeremiah Lee set his home on fire before killing himself in October.

These are just two examples of the many cases investigated by CBI agents.



### **Spotlight**

CBI agents were requested to investigate a Jane Doe body discovered in Clear Creek County in April. The body was identified as Queen Ashby (left) of Aurora. Investigators later arrested Shawrae Butler (right) in connection with Ashby's murder. He pleaded guilty to first-degree homicide and will be sentenced in 2018.



### **Missing Persons**

The CBI Missing Persons Unit assists families, law enforcement, community groups and national organizations dedicated to the return of missing individuals in Colorado and across the country. State statute details the CBI's specific role in providing media notifications including the AMBER Alert (for abducted children); Senior Alert (missing individuals 60 years and older with a verified impaired mental condition where there is a credible threat to their safety); Developmental Disabilities Alert (missing person with a verified developmental disability where there is a credible threat to their safety); Blue Alert (to notify the public about a suspect who has seriously injured or killed a police officer), Medina Alert (to share information about hit-and-run accidents involving serious bodily injury), and the Missing/Endangered Alert (to send information to the media to raise awareness when a missing person does not meet the criteria for any other alerts).

CBI Issued Alerts				
	2017	2016		
AMBER	7	8		
Blue	0	0		
Developmentally Disabled	7	5		
Medina	4	7		
Missing/Endangered	15	12		
Senior Alert	55	31		





### **Off-Site Investigations**

Front Range Drug Task Force (FRDTF)—This team is comprised of five different local, state and federal law enforcement agencies and is a designated High Intensity Drug Trafficking Area (HIDTA) Task Force. The mission of the FRDTF is to disrupt and dismantle major drug trafficking organizations that are frequently international in scope.

In 2017, FRDTF activity showed law enforcement assigned to the team seized 3.5 pounds of Heroin, 5.5 pounds of Cocaine, 115.3 pounds of Meth and Meth ICE, and 150 pounds of marijuana. The team was also responsible for 74 felony arrests during the year. Finally, the task force was responsible for dismantling 2 major drug trafficking organizations in 2017.





### Spotlight

Following an AMBER Alert activation for David Puckett of Aurora just after the New Year, the CBI hosted a news conference to provide an overview of the AMBER Alert process, provide details about the Puckett case, and address media questions with Aurora Police Department Chief Nick Metz.





### Off-Site Investigations (cont.)

### Rocky Mountain Regional Computer Forensics Lab (RMRCFL)—

The RMRCFL is a multi-agency, FBI sponsored project specifically tasked to examine computers and other digital media as part of criminal investigations. The CBI assigns one analyst to work with the team.

The RMRCFL is an accredited lab, and is one of 16 regional computer labs in the nation. The team, comprised of local, state and federal law enforcement, provides digital forensic services to the public safety community in Colorado and Wyoming.

The CBI's analyst assigned to the RMRCFL investigated 28 cases in 2017.



# Social Security Administration (SSA) for Cooperative Disability Investigations Fraud Unit (CDI)—

The CBI assigns two agents and one analyst to assist in the investigation of potential fraudulent claims for Social Security benefits. The CDI Program currently consists of 43 units in 37 states, the Commonwealth of Puerto Rico, and the District of Columbia. The team opened from inception through December 2017, the CDI program efforts nationwide resulted in \$3.9 billion in projected savings to SSA's Title II and SSI disability programs and \$2.9 billion in Non-SSA programs.



### Organized Crime & Gaming

The Organized Crime and Gaming Unit is responsible for conducting investigations and law enforcement oversight relating to violations of the Colorado Organized Crime Act as it pertains to organized crime infiltrating and influencing limited gaming in the state. The unit also provides criminal intelligence related to illegal gambling and organized crime. In 2017, members of the unit responded to 180 requests for assistance, developed 17 criminal investigations and conducted 230 background database investigations. The team was also responsible for 11 arrests during the year.

In 2017 the Unit continued its focus on alleged illegal gambling locations throughout Colorado. They assisted in or conducted over 12 search warrants seizing hundreds of gambling devices and slot machines along with other contraband and evidence.



### **Spotlight**

Members of the CBI participated in a number of events to raise money in support of Special Olympics Colorado. From the Tip-A-Cop event (left) to the Polar Plunge (right), the CBI and other members of the Colorado Department of Public Safety raised thousands of dollars for Special Olympics athletes throughout the year.



### **Sex Offender Investigations**

The CBI Major Crimes Unit dedicates one intelligence analyst to assist in locating fugitives sought for sex crimes, as mandated by CRS 16-22-115. The analyst assists federal, state, and local agencies in determining the whereabouts of offenders who have absconded from sex offender registration. The CBI analyst collaborates with the Crime Information Management Unit (CIMU) of CBI as well as the Sex Offender Management Board (housed in the Division of Criminal Justice) to assess and locate individuals who must register with local law enforcement agencies.

Statistics obtained from Colorado law enforcement agencies indicate more than 1,000 fugitive sex offenders are wanted in Colorado. These fugitives have commonly either failed to register as sex offenders, failed to appear for court, failed to comply with court orders related to sex offenses, and/or have a new sex offense warrant issued for their arrest. Analytical resources are utilized to assist agencies who attempt to bring the fugitives into compliance.

The CBI analyst assigned to sex offender investigations also configures and publishes the "Top 100" sex offender fugitives list, which is available for viewing on the CBI website.

In 2017, there were 39 individuals featured on the Top 100 sex offender fugitive list arrested during the year, including the number one most wanted individual.

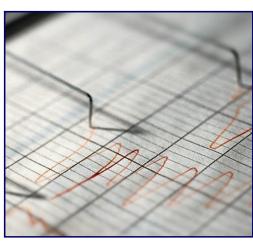
Local, state and federal law enforcement agencies conducted a four-day operation in an effort to locate sex offenders who have failed to register in the Denver metro area in the spring of 2017. The U.S. Marshals Service, CBI, Colorado State Patrol, the Lakewood, Thornton and Westminster police departments and other law enforcement partners arrested 19 individuals on more than 30 outstanding warrants during 'Operation Spring Cleanup,' May 4-7, 2017.

In another multi jurisdictional sex offender fugitive roundup, CBI agents joined with local, state and federal law enforcement to conduct a two-day operation in the Colorado Springs area in September. There were 27 fugitive sex offenders arrested on 46 outstanding warrants during the operation. CBI acting director Ted Mink participated in a news conference announcing the results from Operation Pikes Peak. Of note, there were four individuals from Colorado's Top 100 Most Wanted Sex Offender Fugitive list arrested (#9, #14, #35, and#42).









### **Spotlight**

The CBI's seven polygraph examiners conducted 105 polygraph examinations in 2017. The breakdown of the tests were 66 employment and 39 for criminal cases.

CBI Investigative Agent Tammy Lee (right) was named one of the CBI's Outstanding Employees of the Year in 2017. Tammy was recognized for her outstanding leadership as a member of the CBI Investigations Section.



### **Vision**

Through leadership and collaboration, we strive to be an innovative workforce dedicated to raising our level of excellence to meet Colorado's public safety needs.

### **Mission**

To pursue justice and ensure a safer Colorado by providing excellence in background and criminal investigations, forensic services, and the management of statewide criminal justice information.















### **Spotlight**

The CBI joined Colorado's minor league baseball team for Sky Sox Day in Colorado Springs in August. The CBI team provided giveaway bags and offered hands-on displays for fans. CBI Director Mike Rankin threw out the first pitch, while the CBI's Jillian Ganley and Emily of Philip sang the National Anthem. The CBI team also led the stadium in the 7th inning tradition of singing 'Take Me Out to the Ballgame.'



# CBI Core Values FIRST

### Family

We care for each other.

Supporting each other in creating an exceptional work environment and encouraging a healthy work-life balance.

### Integrity

We do the right thing.

Acting with honesty, honor, and transparency; never compromising the truth.

### Respect

We treat others how we expect to be treated.

Operating in a spirit of cooperation with our fellow employees, our customers, and our community, embracing diversity and each other's unique talents.

### Service

We are dedicated.

Committed to serving the people of Colorado with excellence.

### **Teamwork**

We work together.

Collaborating inside and outside the bureau to maximize our impact on public safety.



