

2020 Annual Report

COLORADO STATE PATROL



**OUR FAMILY
PROTECTING
YOURS**
SINCE
1935



COLORADO
Department of Public Safety

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A LETTER FROM THE CHIEF



On behalf of the dedicated members of the Colorado State Patrol, thank you for your interest in our organization and the services we provide. The year 2020 was history in the making – a worldwide pandemic, three of the largest recorded fires in Colorado’s history, protests over police violence that prompted reforms, and ongoing civil unrest over a deeply divisive election period. Despite the challenges of this year, this report is a snapshot of the agility and hard work completed in 2020. It also provides a look ahead into how we will continue to dedicate our resources to the mission and strategic goals of our organization.

Although statewide fatalities increased in 2020, the total number of CSP covered fatal and injury crashes were reduced by 9% in 2020. Regionally there were some tremendous strides made with a 40% reduction of fatal crashes in Weld County and a 25.5% reduction in fatalities from vehicle crashes across District 4*.

A priority for the year was to complete an unbiased, external assessment with an external subject matter expert, retired Colonel Trott from the Tennessee Highway Patrol, of five line of duty deaths and ninety-six other struck-by incidents within the last five years at CSP. The purpose was to identify risk areas for risk mitigation while members conduct their responsibilities. With the report now finished, we developed an action plan for deployment in 2021 that largely focuses on the reintroduction and full implementation of TIMs. As difficult as it was to examine these tragedies, we aim to eliminate struck-by incidents and maintain the safest working environment possible for our members.

It is an honor for me to represent one of the finest law enforcement agencies in the county and I thank the people of Colorado for their support. The year 2020 also marked the Colorado State Patrol’s 85th Anniversary. As we celebrated this milestone, it underscored the agility and resilience of our members. No matter what challenges lie ahead, the Colorado State Patrol will continue to lead the effort to ensure a safe and secure environment for all persons and to enhance the quality of life in Colorado.

A handwritten signature in black ink, appearing to read 'M. Packard'.

Colonel Matthew C. Packard
Chief, Colorado State Patrol



***District 4 Encompasses the Following Counties:**

Eagle, Garfield, Grand, Jackson, Lake, Mesa, Moffat, Pitkin, Rio Blanco, Routt, & Summit Counties.

MISSION

The mission of the Colorado State Patrol is to ensure a safe and secure environment for all persons by utilizing the strengths of our members to provide professional law enforcement services that reflect our Core Values of Honor, Duty, and Respect.

VISION

Through unwavering professionalism and loyal adherence to our core values, the Colorado State Patrol will be a leader in public safety. We will advance our profession as we safeguard life and property throughout Colorado.

VALUES

Deep within the strength of the Colorado State Patrol (CSP) are three “core values”: a small set of guiding principles, which are essential and reflect the seven tenets attached to the CSP badge.

Honor - *The essence of a person's veritable integrity based on the representation of moral character and ethical actions.*

Duty - *Dedication of moral commitment to a mission that involves sacrifice of immediate self-interest for the betterment of public safety in Colorado.*

Respect - *Conduct in accordance with honorable actions that reflect the highest regard for mission, self and others.*

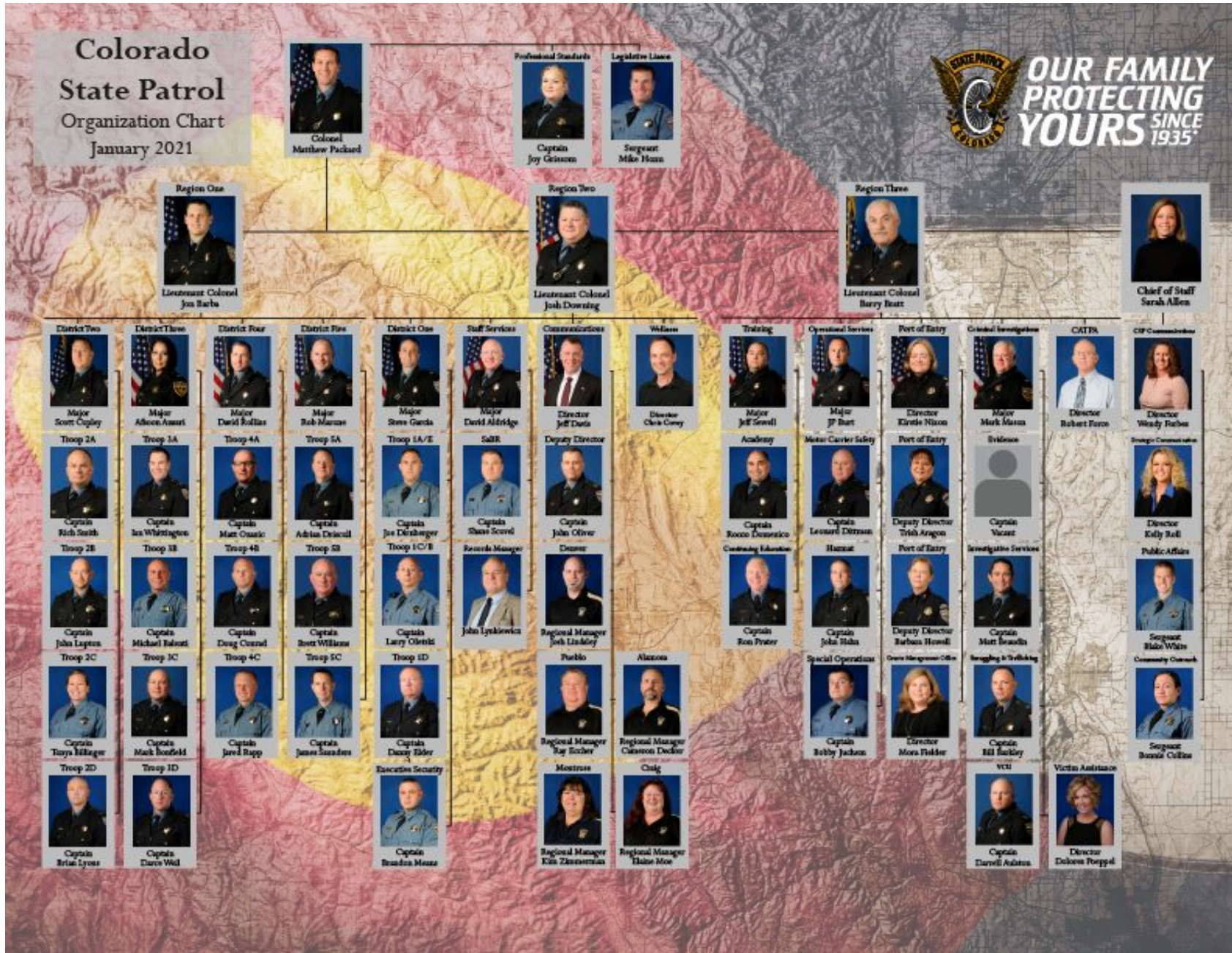


CSP AT A GLANCE

- **32** Administrative Assistants
- **108** Communication Center Employees
- **22** Security Officer Employees
- **102** Port of Entry Employees
- **68** Professional Staff Employees
- **750** Troopers
- **5** Aircraft
- **776** Motor Vehicles
- **8** K-9s
- **23,000+** lane miles of state highways patrolled



ORGANIZATIONAL CHART



STRATEGIC GOALS



Since our origin, in 1935, the Colorado State Patrol has focused on preserving human life and protecting property within our communities. We continue to strive towards achieving our mission through the development and implementation of multifaceted strategies that are adaptive, innovative, and integrated into our belief in the Core Values of Honor, Duty, and Respect. The CSP Strategic Plan is designed to provide all agency members and key stakeholders from external entities with a shared vision and roadmap for our future.

PROTECT LIFE

Each public safety entity operating within our state shares a mission predicated upon making Colorado a safe place to live, work, and play. Attainment of these noble objectives can only be met through the integration of ideas, resources, and information. The Colorado State Patrol has the unique advantage and responsibility of being able to impact communities across the state. Working together, we have the opportunity to offer a complete public safety package, thereby increasing the quality of life of all Coloradans and those who visit our great state.

Represent the Communities We Serve

The Colorado State Patrol is an organization with lasting statewide presence empowered with the ability to have a direct impact on the quality of life in communities large and small. Trust and confidence from the community in its law enforcement servants can most effectively be seeded through the development of relationships. While the bulk of CSP traditional operations will remain on the roadways, our ability to truly improve roadway safety and therefore community safety, starts with building relationships within the community in conjunction with partner agencies.

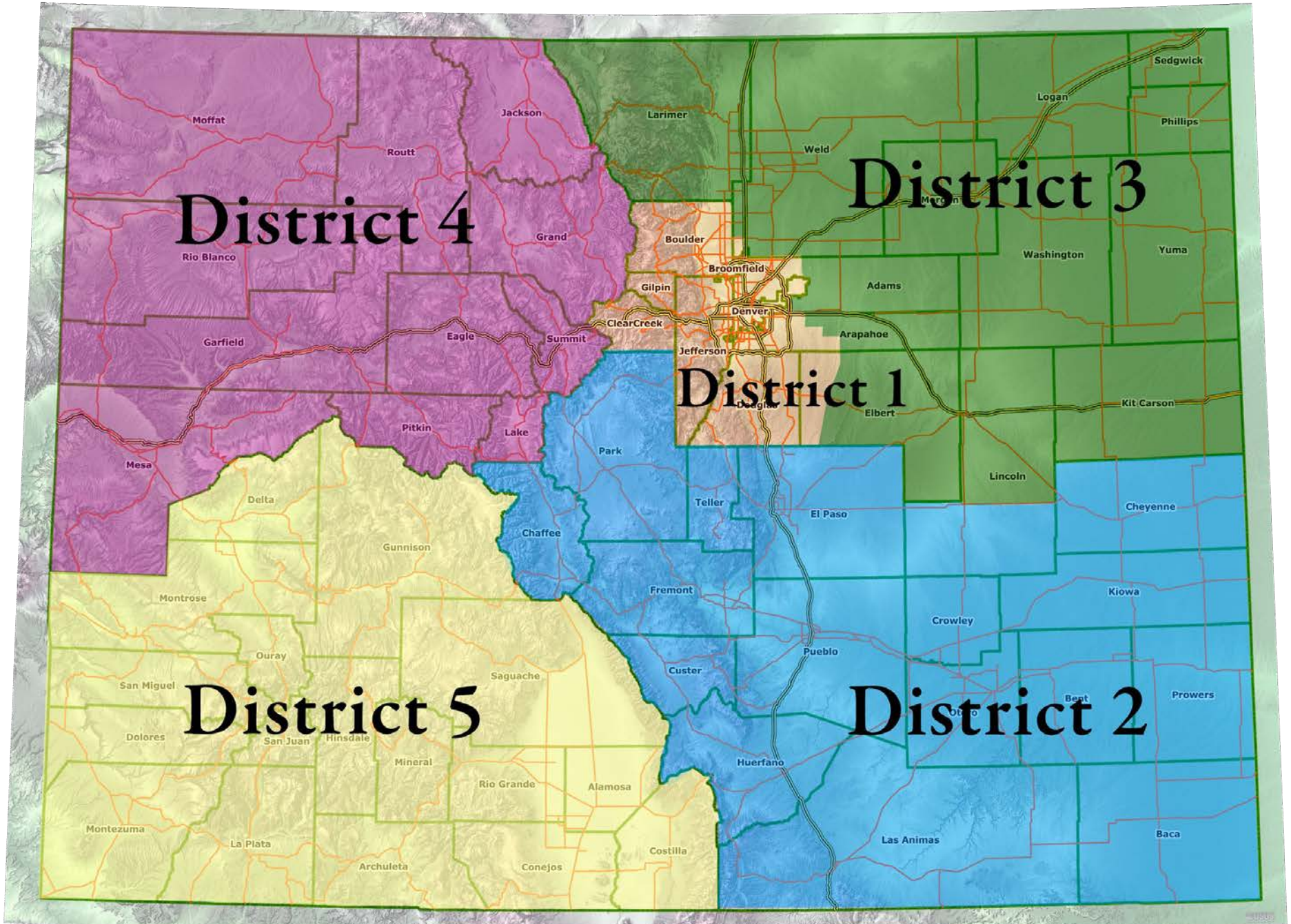
Become the Best Place to Work in Colorado

Building upon recent incremental success, continue recruiting and hiring practices that strive to provide a more diverse pool of eligible applicants. The Colorado State Patrol will implement practices and supporting policies that facilitate the placement of members in positions where they have a desire to live and settle in a community. This methodology will not only embed organizational initiatives within the community, but also provide a network of support for our members they may not otherwise be able to receive from agency resources. It is also important to facilitate and encourage the continual growth and development of all CSP members so as to ensure each member is personally and professionally engaged.

Be Agile

The Colorado State Patrol must be willing to enter into a constant state of evaluation in order to stay current with the ever-changing law enforcement environment. This includes the review of recognized best practices, the implementation of innovative process improvement strategies, maximizing available resources and increasing operational effectiveness

DISTRICT MAP

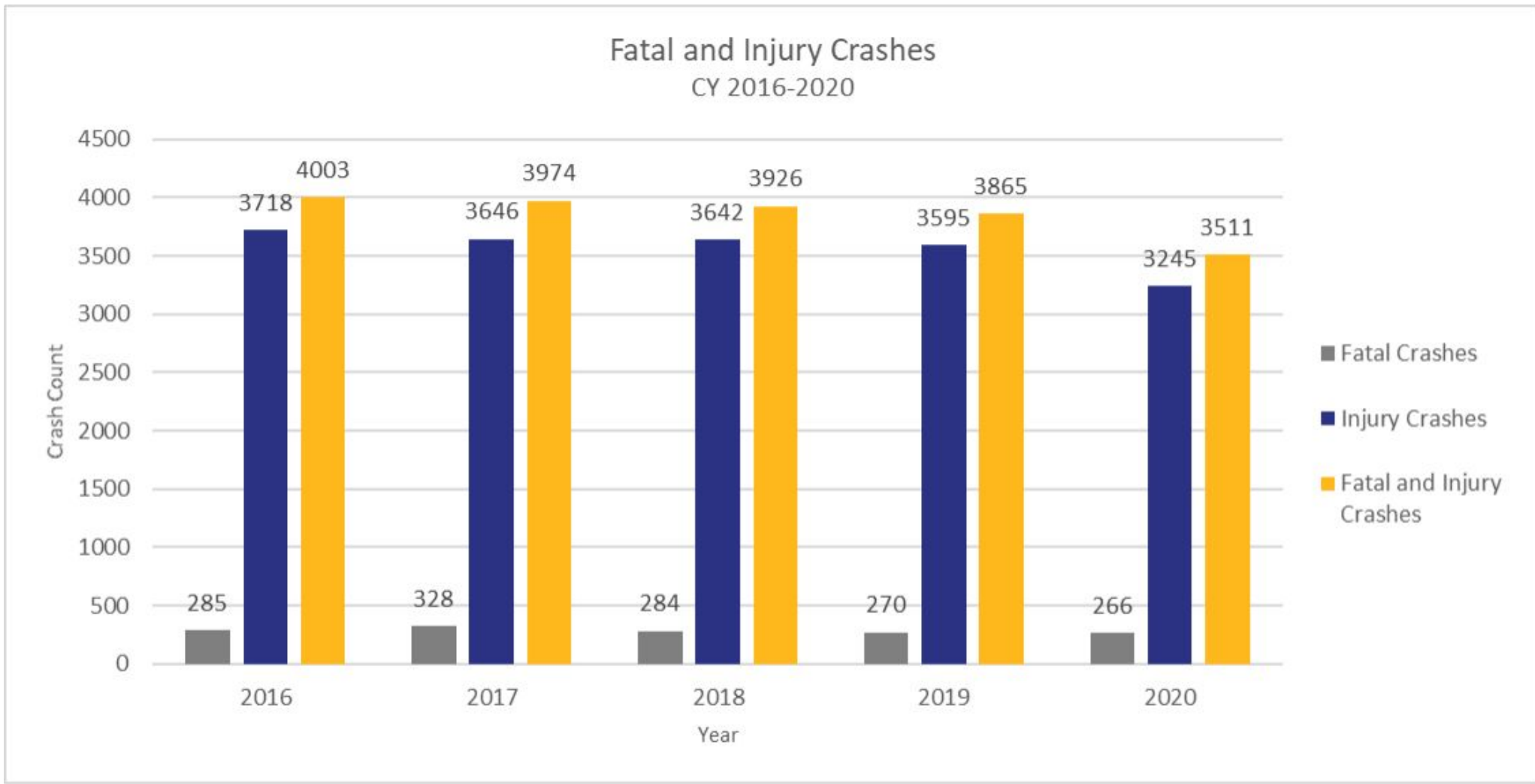




CRASH INFORMATION

FATAL AND INJURY CRASHES

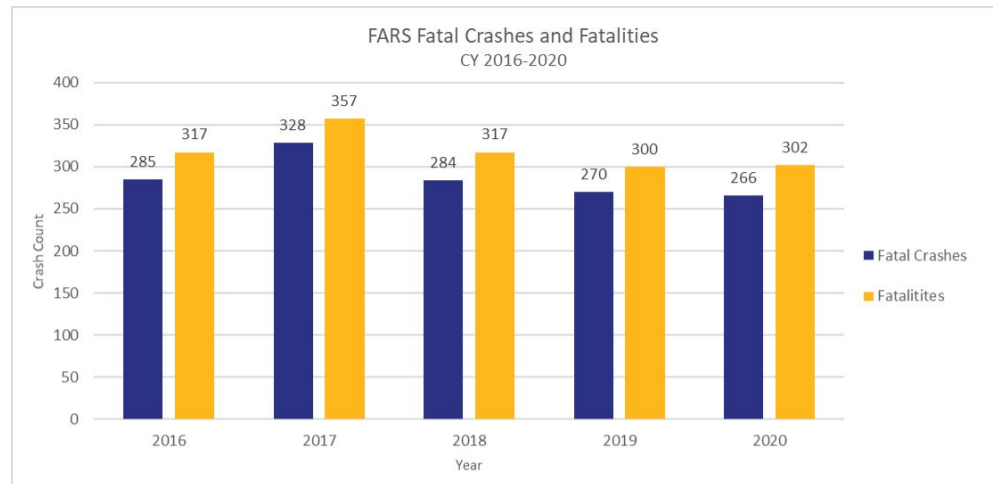
Figure 1 CY 2016-2020 Fatal and Injury Crashes¹ Investigated by CSP troopers.



¹Fatal crash numbers are retrieved from the FARS database. Injury crash numbers are retrieved from the CSP Reporting Data Warehouse.

The loss of 302 lives in 2020 was the result of 266 fatal crashes. The number of fatal crashes covered by CSP troopers during CY 2020 represented a decrease of 1.4% from CY 2019.

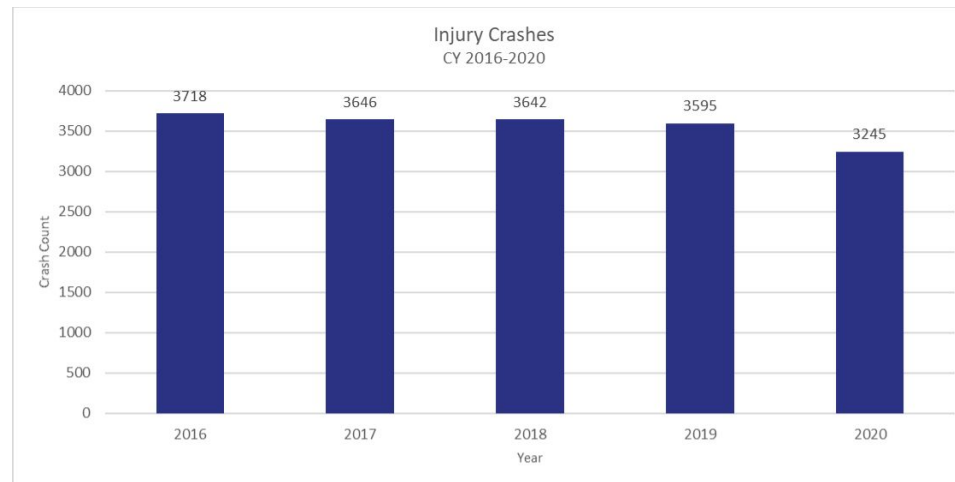
Figure 2 CY 2016-2020 FARS Countable Fatal Crashes and Fatalities² Investigated by CSP troopers.



²Fatal crash and fatalities numbers are retrieved from the FARS database.

The CSP covered 3,245 injury crashes in CY 2020, which was a decrease of 9.7% from CY 2019.

Figure 3 CY 2016-2020 Injury Crashes³ Investigated by CSP troopers.

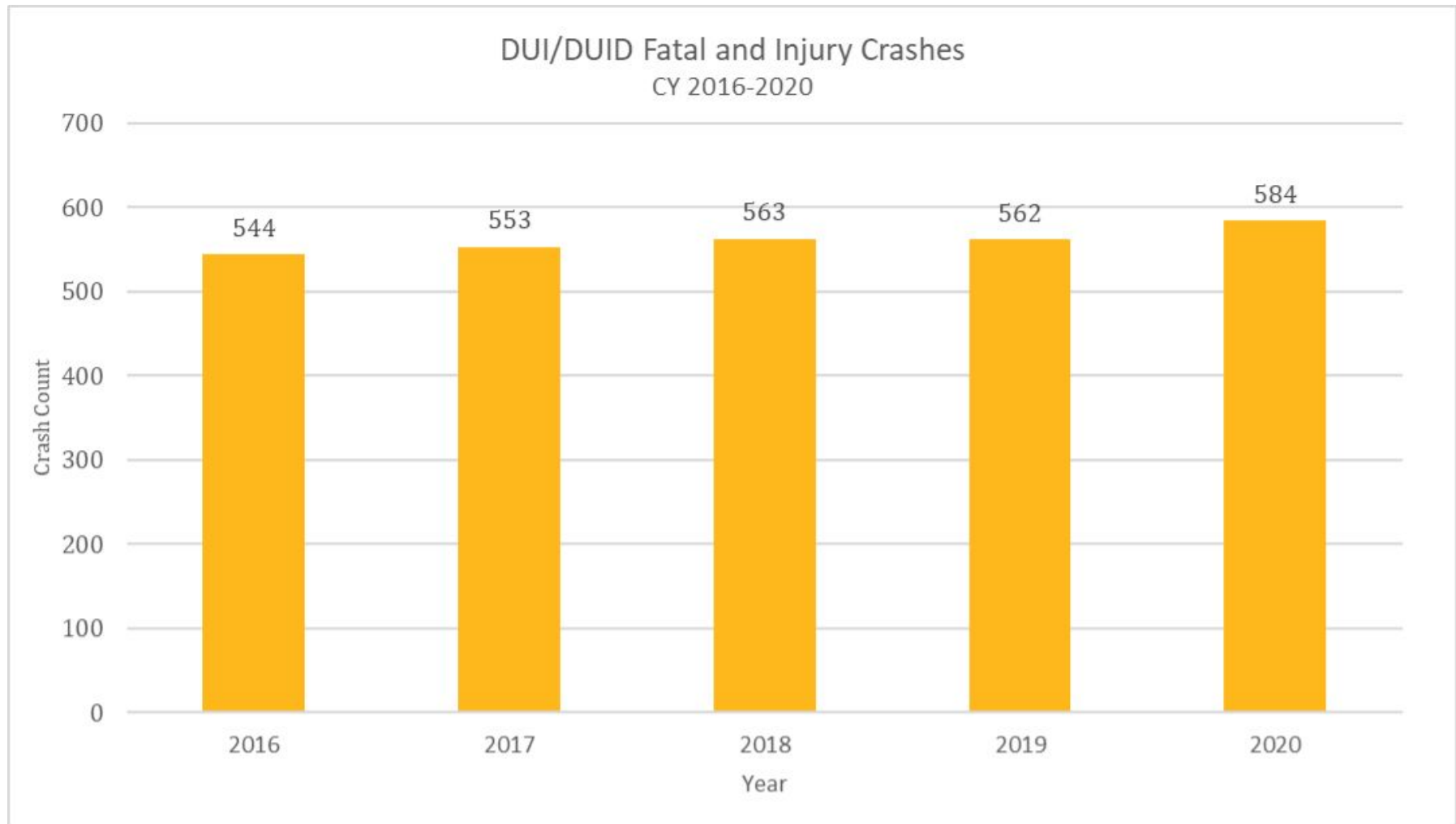


³Injury crash numbers are retrieved from the CSP Reporting Data Warehouse.

DUI/DUID CAUSED FATAL AND INJURY CRASHES

A critical measure of the organization's impact on dangerous driving behavior is the number of alcohol and drug related crashes (DUI/DUID caused crashes). Between 2016 and 2020, DUI/DUID caused crashes increased by 7.3%. In CY 2020, DUI/DUID caused crashes resulted in 584 injuries or fatalities.

Figure 4 CY 2016-2020 DUI/DUID Fatal and Injury Crashes⁴ Investigated by CSP troopers.



⁴DUI/DUID crash numbers are retrieved from the CSP Reporting Data Warehouse where the accident causal factor is D00 or D01.

TRAFFIC SAFETY DATA

Multiple factors affect the safety of Colorado roadways including: population, number of licensed drivers, number of registered vehicles, and traffic volume (vehicles miles traveled).

Traffic Safety Statistics CY 2015- 2019⁵

Traffic Safety Statistics CY 2015-2019 ⁵						
Indicator		2015	2016	2017	2018	2019
Vehicle Miles Traveled (AVMT)	United States (Millions)	3,104,406	3,188,379	3,225,258	3,255,347	3,276,482
	Colorado (Millions)	50,437	52,152	53,382	53,954	54,634
	CSP Highways (Millions) ⁶	30,720	31,743	32,478	32,933	33,390
Registered Vehicles	United States (Thousands)	263,610	268,799	272,481	273,602	276,491
	Colorado (Thousands)	5,005	5,116	5,260	5,356	5,412
Licensed Drivers	United States (Millions)	218.1	221.9	225.3	227.6	228.7
	Colorado (Thousands)	3,975	4,067	4,156	4,245	4,235
Population⁷	United States (Thousands)	320,739	323,072	325,122	326,838	328,330
	Colorado (Thousands)	5,454	5,544	5,617	5,697	5,758

⁵ Data sourced from FHWA unless otherwise noted

⁶ State Highway System Only; Data sourced from CDOT OTIS Transportation Planning Roadway Reports DVMT data retrieved on 02/10/2021 at <https://dtdapps.coloradodot.info/otis/Statistics>

⁷ Data sourced from US Census Bureau on 02/10/2021 at <https://data.census.gov/cedsci/?q=population%20totals>

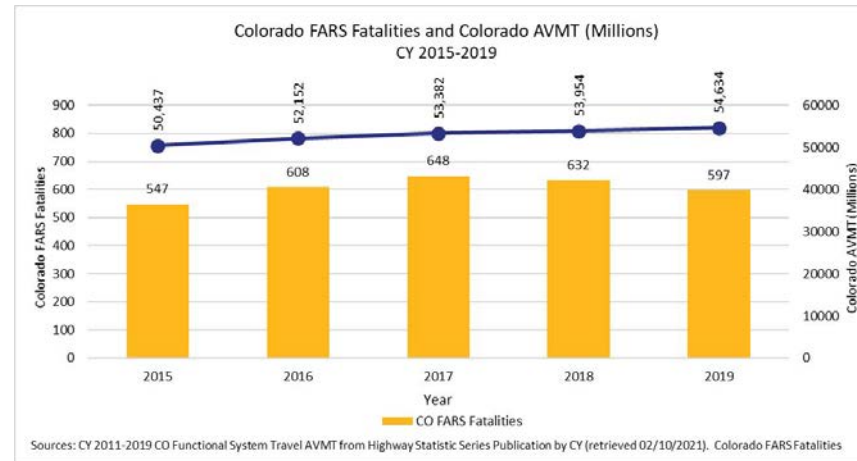
In CY 2020, troopers responded to a total of 3,511 fatal and injury crashes. Nearly half of these crashes (49.62%) were a result of just three behaviors: inattentive to driving, exceeding safe/legal speed, and driving under the influence of alcohol or drugs.

CY 206- CY2020 Fatal and Injury Crashes (Investigated by CSP Troopers) ACF

CY 2016 - CY 2020 Fatal and Injury Crashes (Investigated by CSP Troopers) ACF										
ACF	CY 2016		CY 2017		CY 2018		CY 2019		CY 2020	
	Crashes	% of total	Crashes	% of total	Crashes	% of total	Crashes	% of total	Crashes	% of total
Inattentive to Driving	757	18.88%	784	19.69%	697	17.72%	663	17.11%	562	16.01%
Exceeding Safe/Legal Speed	651	16.24%	649	16.30%	632	16.07%	676	17.44%	596	16.98%
DUI/DUID Caused	544	13.57%	553	13.89%	563	14.31%	562	14.50%	584	16.63%
Lane Violations	503	12.55%	478	12.00%	514	13.07%	450	11.61%	452	12.87%
Failure to Yield Right of Way	303	7.56%	301	7.56%	281	7.14%	298	7.69%	214	6.10%
All ACFs not above	1251	31.20%	1217	30.56%	1246	31.68%	1227	31.66%	1103	31.42%
Total Fatal and Injury Crashes	4009		3982		3933		3876		3511	

CO ANNUAL VEHICLE MILES OF TRAVEL (AVMT) AND FATALITIES

The Colorado State Patrol evaluates the safety of Colorado roads by monitoring the fatality rate in the state of Colorado. As indicated in the most recent available data (CY 2019), the State of Colorado saw a 1.2% increase in vehicle miles traveled with a 5.5% decrease in Colorado FARS Fatalities, making the Colorado fatality rate (1.09) less than the national fatality rate (1.11). It is important to note that preliminary information from the Colorado Department of Transportation indicates that there was an 11% decrease in vehicle miles traveled in Colorado this past year while fatalities have increased. This suggests that 2020 numbers have worsened with less miles traveled on average in Colorado while driver behaviors or conditions led to an increase in deaths.



Colorado and United States Fatality Rate Per 100 Million AVMT					
	2015	2016	2017	2018	2019
CO Fatality Rate ⁸	1.08	1.17	1.21	1.17	1.09
US Fatality Rate ⁹	1.14	1.18	1.16	1.13	1.11

⁸Source: CY 2011-2019 CO Functional System Travel AVMT from Highway Statistic Series Publication by CY (accessed from FHWA Website <https://www.fhwa.dot.gov/policyinformation/statistics.cfm> on 02/10/2021). Colorado FARS Fatalities CSP FARS database (retrieved 02/10/2021).

⁹Source: CY 2011-2019 US Fatality Rate per 100 million annual VMT from Highway Statistic Series Publication by CY (accessed from FHWA Website <https://www.fhwa.dot.gov/policyinformation/statistics.cfm> on 02/10/2021).

CSP ACHIEVEMENTS & LOOKING AHEAD



PROFESSIONAL STANDARDS SECTION

SUCCESSSES of 2020

The Colorado State Patrol Professional Standards Section (PSS) oversees agency accreditation, internal affairs, and force review. The purview of PSS is to maintain public trust, to preserve organizational integrity, and ensure that all citizens and members of the Colorado State Patrol are treated with fairness and respect.

Become the Best Place to Work in Colorado

PSS focused efforts to enhance the quality of the workplace through process development, enhanced accessibility, and reporting. The PSS team developed an interactive landing page for members to better understand PSS processes and resources. PSS conducted agency-wide training for system advancements and PSS related processes for first line supervisors and members throughout the year.

PSS conducted the agency's transition to advanced data reporting systems for high liability areas to include vehicle pursuits, use of force, show of force, and early intervention systems. This transition allowed for regular data reporting and improved trend analysis. Information gathered has proven valuable to assist with internal and external reporting requirements and will support future reporting needs.

2020 Summary	
Level 1 Investigations	60
Level 2 Investigations	189
Inquiries	18
Administrative Analysis	11
Use of Force Entries	192
Vehicle Pursuit Entries	314
Show of Force Entries*	53
Early Intervention Alerts	52
*4th Quarter Only	

Represent the Communities We Serve

The CSP Accreditation Unit continued to build internal and external relationships. The team focused communication strategies to increase member and community understanding of the accreditation benefits. The unit collected and reviewed nearly 1,700 proofs. They analyzed policy and CALEA standards to ensure compliance and national best practices are being implemented within the agency. In April, the agency successfully passed its second year remote-based inspection from CALEA for the law enforcement, communication, and training certifications.

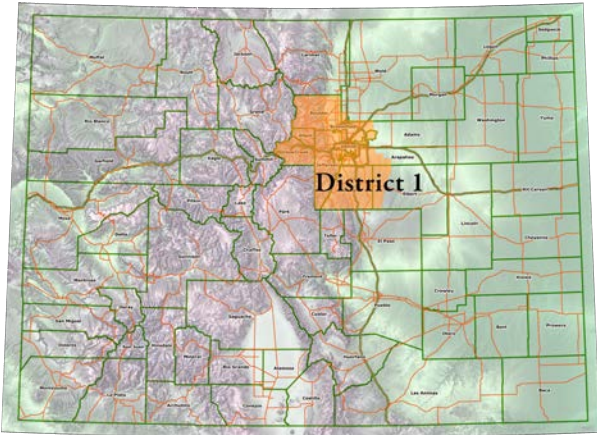
The CSP Internal Affairs (IA) Unit managed a 10.5% increase in misconduct investigations in 2020 from 2019. PSS managed 267 cases with a total of 347 allegations. CSP IA investigated 58 Level 1 complaints and conducted 11 administrative analysis reports for critical incidents. In addition, PSS conducted evidence audits and administered the CSP drug-free workplace program. Investigators provided investigative training for supervisors as well as mentorship to field investigators.

Allegation	2020 Allegations and Findings Summary						
	Unfounded	Not Sustained	Sustained	Exonerated	Closed	Pending	Total
Excessive Use of Force	1	2	0	0	0	4	7
Off-Duty Misconduct	0	0	3	1	0	3	7
Workplace Violence	0	1	0	0	0	2	3
Civil Rights Violation (False Search)	1	0	2	0	0	1	4
Improper Use of Weapon	0	0	0	0	0	1	1
Sexual Harassment	0	1	2	0	0	2	5
Civil Rights Violation (Other)	0	0	0	0	0	1	1
Unprofessional Behavior	49	16	51	18	2	12	148
Civil Rights Violation (False Arrest)	2	0	0	2	0	0	4
Biased Policing	5	2	0	2	0	2	11
Sexual Misconduct	0	0	1	0	0	2	3
Failure to Perform Duties	12	8	25	22	0	5	72
Theft	0	0	1	0	0	1	2
Harassment	2	2	0	5	0	3	12
Discrimination	0	2	1	0	0	0	3
Lying / Dishonesty	6	7	5	4	1	2	25
Member Arrested / Charged	0	0	2	0	0	2	4
Abuse of Authority	17	6	5	4	0	3	35
Total:	95	47	98	58	3	46	347

Looking Ahead

To ensure organizational legitimacy and impact, PSS will continue to prepare for future policing needs, trends, and reporting. PSS will continue to focus on efficient process adaption and management to ensure a productive and professional workplace. PSS will utilize opportunities to enhance organizational learning, communication strategies, and resource development. The PSS team will continue to prioritize member support and well-being.

DISTRICT 1



These activities reemerged during the fall of 2020 when the security of the State Capitol and State buildings became a priority for District 1 so that government operations could continue. The election of 2020 and protests surrounding the concerns of both political parties were successfully managed and allowed for a safe and orderly transition of power.



SUCCESSES of 2020

District 1 carried out its mission in 2020 that included extended periods of life and property protection due civil unrest. These resource intensive operations, required troops across the metro area to demonstrate their ability to be agile and fill the emerging needs of our communities.

Protect Life

District 1 experienced great success even while facing challenges in 2020. Looking at our core mission of traffic safety, District One saw a decline of fatal crashes on Denver area roadways.

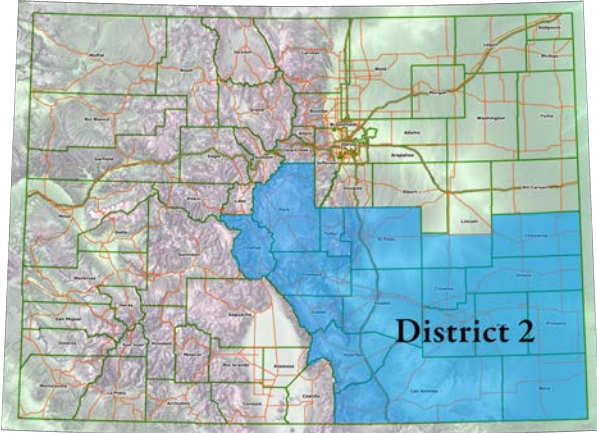
With ongoing civil unrest stemming from the death of George Floyd and calls for police reform, District 1 took the lead to protect citizens engaging in protests, dignitary protection, and infrastructure protection at the State Capitol. As protests continued week after week, members from all troops in the Denver Metro area supported the safety and security of these events. Despite significant challenges from violence towards people and property, Patrol members worked to ensure that First Amendment rights of protesters were provided in the safest manner possible. These efforts were maintained despite a global pandemic that affected the response and methods to ensure a safe environment.



Looking Ahead

In 2021, District 1 will build on the strengths and knowledge developed while dealing with the challenges of 2020. The partnerships, leadership, and agility created by necessity in 2020 will assist members with adapting to never-ending changes through the following year. Members will be able to hone their knowledge and competencies between times of turbulence, so they can adjust to complex critical incidents that may arise in the future. Additionally, District 1 is utilizing 4DX principles in 2021 to continue the decline in motor vehicle fatalities, thus focusing on protecting life throughout Colorado.

DISTRICT 2

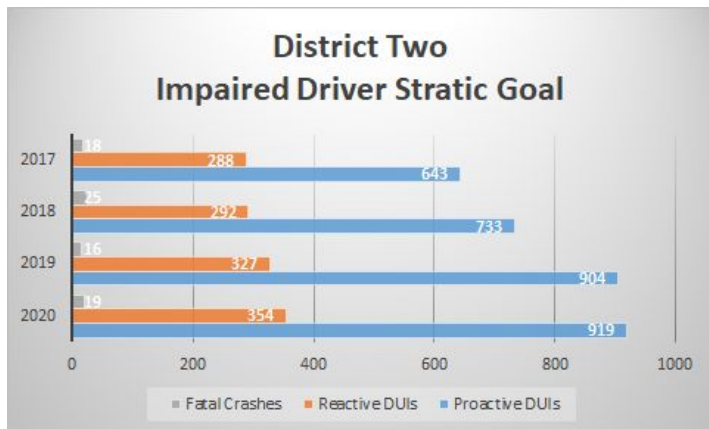


SUCCESSSES of 2020

District 2 saw success in 2020 measured in several forms. First and foremost, they demonstrated their ability to be agile in combating the impacts of the pandemic in a changing work environment while remaining focused on the primary mission of saving lives.

Protect Life

Members rose to the challenge and reached several strategic goals this year including an increase in proactive impaired driver arrests, proactive traffic enforcement strategies targeting unsafe driving behaviors, and commitment to engagement with community partners.



Represent the Communities We Serve

Despite additional safety measures and reduced community engagement events, District 2 was able to complete several large-scale toy drives in 2020 prior to the holiday season that reached multiple local communities.

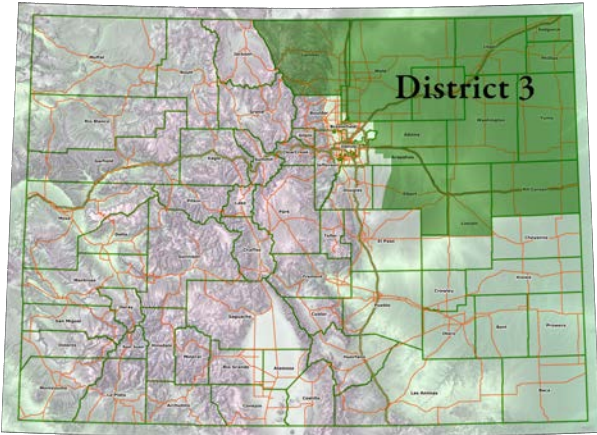
Looking Ahead

In 2020, 87 people died on Colorado roadways in District 2 which is unacceptable. Our commitment to improving safety and saving lives in 2021 is to drive this number down. District 2 will continue to focus on the implementation of our 4DX strategies. Our strategy will increase focus on impaired drivers, and unsafe behaviors such as aggressive and distracted drivers, and lack of seatbelt use all of which contribute significantly to injury and fatal crashes. Enforcement Safety Zones have been identified in each troop to ensure resources are properly focused.

Strong community partnerships are key to ensuring people remain safe and secure. Success in saving lives can only be achieved through a partnership with each community and individual responsibility to decrease unsafe driving behaviors. District members remain committed to providing professional service, building trust, and being responsive to the needs of the people we serve in Southern Colorado.



DISTRICT 3



SUCCESSSES of 2020

District 3 is responsible for law enforcement and traffic crash investigation in the northeast quarter of the state and encompasses troops from the rocky mountains to the grassy plains.

Protect Life

District 3 is strongly committed to the Colorado State Patrol mission of saving lives. The districts successes in CY 2020 are the impacts our strategies made in decreasing the number of fatal crashes on our roadways. Staying focused on the mission was a significant accomplishment while keeping our members and the public safe through the evolving environment of the pandemic, economic uncertainty, and civil unrest. All of the while, our troopers remained visible in the community and were vigilant toward enforcing laws to ensure public safety.

District 3 Fatal Crashes	CY 2020	CY 2019	Percent Change	5-Year Average
	65	80	-18.75%	85.0

Established law enforcement and stakeholder partnerships proved critical in our success of traffic management, assisting with the largest fire in Colorado history; the Cameron Peak Fire that burned 208,913 acres. One of the District's monumental accomplishments was the immediate evacuation of 15,000+ residents and visitors of the Town of Estes Park when the rapidly moving Troublesome Fire became a sudden threat to the town.

Represent the Communities We Serve

Our commitment to our communities has continued resiliently and programs such as Santa Cops, Fill-a-Cruiser, local food banks support, and educational outreach remained indispensable. Throughout CY 2020, District 3 members continued to be agile and found ways to keep our communities safe and engaged through our strong partnerships.

Become the Best Place to Work in Colorado

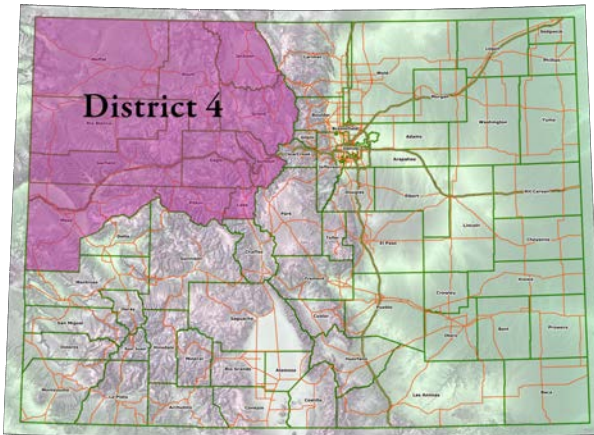
District 3 concluded CY 2020 with the release of the December Colorado State Patrol Recruitment Newsletter, sent to over 13,000 subscribers during our open application period. District 3 area proudly represents our diverse community and provides a law enforcement profession known as the best place to work in Colorado.

Looking Ahead

District 3 will continue to focus on the implementation of our 4DX strategies in an effort to save lives in CY 2021. The strategies implemented thus far have effectively proven the following:

- District-wide resource deployed efficiently for operational success
- Improved morale in membership focus on tangible goals
- Empowering greater accountability through a clear structure
- Improving culture through ownership of the process and successful outcomes
- Increased collaboration with partner agencies to impact professional law enforcement services.

DISTRICT 4



SUCCESSES of 2020

District 4 made significant changes in day-to-day operations in 2020. Being agile was not only a strategic goal but also a necessity.

Protect Life & Be Agile

Altered operations statewide developed due to COVID, but District 4 made substantial shifts in response to the momentous wildfires in Northwest Colorado, which dominated the summer. The most significant wildfires in 2020 toppled previous size records and continued to break the new records throughout the summer. The Cameron Peak, East Troublesome, Grizzly Creek, Mullen, Pine Gulch, and Williams Fork fires were some of the largest fires in District 4, among the dozens of smaller fires that sparked in the area.

CSP operations morphed and adjusted to meet the shifting needs of our communities and partner agencies. Troopers maintained road closures, helped with evacuations, provided security for neighborhoods, planned alternate routes, and even moved cattle out of fire zones. Adaptation and innovation in our operations resulted in new collaborations with various agencies, bolstered existing partnerships, and facilitated first-hand aptitudes in leadership for our members; all while saving lives.

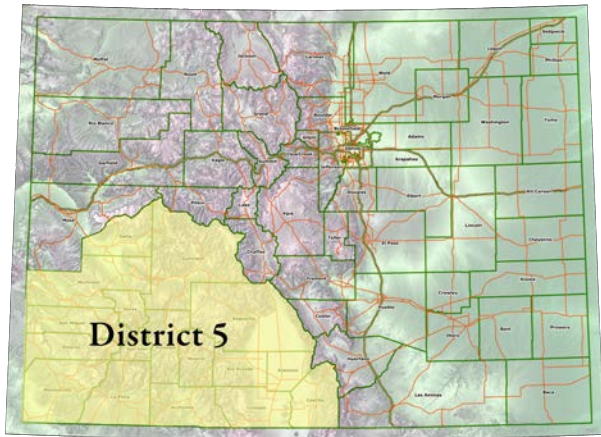
The ability to simultaneously adapt to raging wildfires wreaking havoc across Colorado, provide support for civil unrest situations throughout the state, overcome difficulties associated with a worldwide pandemic, and keep Colorado's roadways safe from distracted and impaired drivers indicates District 4 overcame the adversity brought in 2020. While spreading resources over the aforementioned challenges, District 4 saw a 25.5% reduction in fatalities from vehicle crashes in 2020 as compared to those in 2019.



Looking Ahead

In 2021, District 4 will build on the strengths and knowledge developed while dealing with the challenges of 2020. The partnerships, leadership, and agility created by necessity in 2020 will assist members with adapting to never-ending changes through the following year. Members will be able to hone their knowledge and competencies between times of turbulence, so they can adjust to complex critical incidents that may arise in the future. Additionally, District 4 is utilizing 4DX principles in 2021 to continue the decline in motor vehicle fatalities, thus focusing on protecting life throughout Colorado.

DISTRICT 5



SUCCESSSES of 2020

District 5 is responsible for professional law enforcement services in the southwest quarter of the state. This region includes diverse communities with beautiful landscapes ranging from mountain towns to canyons, deserts, and mesas.

Protect Life

In August 2020, all troops were trained in “4 Disciplines of Execution” (4DX). The Troop Captains worked closely with VCAU to determine “Hot Zones” and predictable patterns related to serious injury and fatal crashes in their troop boundaries. The hot zones were presented to the troopers, each trooper created their lead measures utilizing the predictable elements, the lead measures were developed in alignment with the state goal of saving lives.

In October 2020, District 5 fully implemented 4DX, as a result, the district experienced an 8% reduction of fatal crashes from October 1, 2020 – December 31, 2020, compared to the same time frame in 2019. District 5 ended the year with one fewer fatal crash investigated as compared to the previous year. This is an accomplishment considering prior to 4DX implementation the district was on pace to meet or exceed the previous year’s fatal crash numbers.



Looking Ahead

In 2021, District 5 has adopted a district-created campaign, “Under 30”. The Under 30 campaign refers to the district’s goal to investigate under 30 fatal crashes for the 2021 CY. All troops in the district have taken ownership of the goal, the district will not look at troop successes but rather district-level success. One of the new changes implemented in all fatal crashes will be required to go through an after-action review. The captains and the major along with local partners will review each crash, the purpose is to learn and find new ways to improve roadway safety. District 5 is looking forward to the new campaign and a full year with 4DX implementation.

STAFF SERVICES BRANCH

SUCCESSES of 2020

The Staff Services Branch is comprised of Strategic Analysis and Business Research (SaBR) and Central Records. The year 2020 was balanced by successes and setbacks. As we attempted to move the CSP forward in multiple areas, efforts were delayed due to pandemic issues.

Protect Life and Represent the Communities We Serve

SSB has worked fastidiously toward a body-worn camera (BWC) solution in response to SB20-217. A vendor selection has been made and the contractual phase has begun.

Protect Life

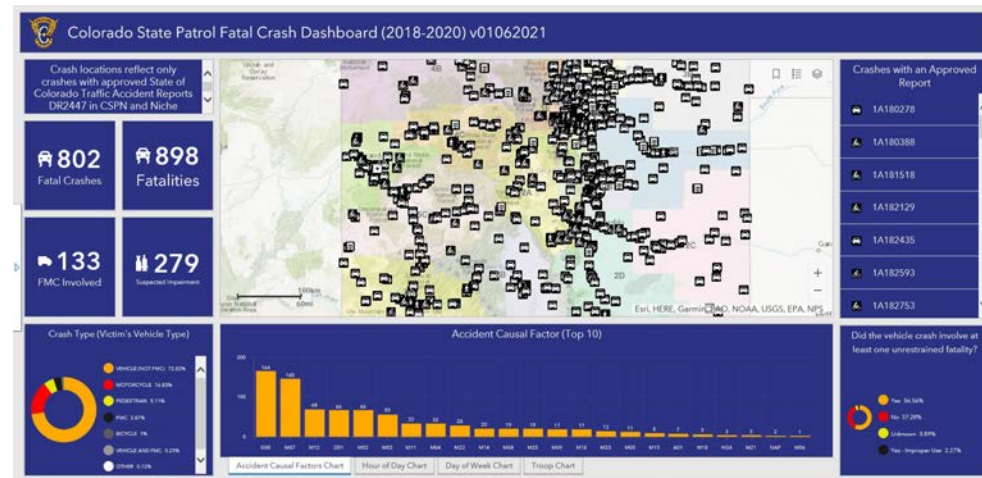
The Vehicular Crimes Analysis Unit successfully created and launched an interactive map depicting all of the crashes in the State Patrol's area of responsibility. This tool is available to everyone in the State Patrol. The map is customizable and allows members to search and filter data in an attempt to identify problem areas and direct efforts to increase safety on the roadways.

Be Agile

Work with OIT has been focused on a foundational review of all systems, equipment, and infrastructure. These efforts support the Governor's Executive Order to integrate data systems and share information with other state partners to create a safer and more efficient Colorado.

Become the Best Place to Work

In 2020, the Central Records Unit filled over 36,000 records requests and fielded over 19,000 phone calls. This team also took on fulfilling requests for recordings from three of the five communication centers. This frees up time for communication center supervisors to focus on supervisory duties.



Looking Ahead

Moving forward in 2021, SSB will be working to increase the efficiency and effectiveness of the State Patrol. Several projects are in progress to improve data accuracy and availability along with partnerships with other key safety-focused groups. Additionally, members of SSB are actively involved in several national-level groups and committees to stay ahead of the curve and positively promote the Colorado State Patrol.

COMMUNICATIONS BRANCH

SUCCESSES of 2020

The Communications Branch provides services to the public, the State Patrol, and 54 other partner agencies (4 Federal, 12 State, and 38 Local). Located in six communications centers throughout the state, Communications Officers provide 24/7/365 professional emergency support.

Protect Life

The Communications Branch accomplished the following:

- Dispatched 805,717 calls for service
- Answered 65,819 Road Rage/Report Every Drunk Driver (REDDI) calls.
- Answered 32,403 911 calls and 3,670 Emergency Medical Dispatch calls
- Assisted in contacting 3,557 impaired or road raging drivers

The dedicated professional efforts of the branch led to 4,057 lives saved.

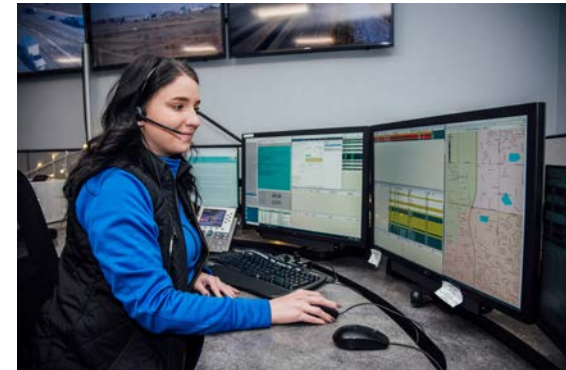
Become the Best Place to Work

The Branch is one of only a handful of Communications agencies nationwide that is both CALEA and APCO-P33 certified and accredited.

In 2020, the Branch adapted to an online learning environment for all members and established a training website, to better facilitate the scheduling of required classes. Also, the Branch developed and codified Leadership Training for Team Leaders, CTO's, EMD-I's, Supervisors, Regional Managers, the Deputy Director, and the Director. Additionally, the Communications Officer career path was completed for Team Leaders, CTOs, EMD Instructors, Communications Supervisors, Regional Managers, and the Deputy Director / Director. This career path plan includes training and education milestones and prerequisites to ensure career development, progression, and increased readiness for greater leadership and responsibility opportunities.

Protect Life and Represent the Communities We Serve

In 2020, CSP's three Public Safety Answering Point centers (Alamosa, Montrose, and Craig) were scheduled to receive an equipment upgrade to the Emergency Services IP Network (ESI-Net). This technological upgrade enables Next Generation 911 (NG911) services in the future, which could include text to 911 (TT911); digital imagery sharing; audio and video digital interface with in-vehicle emergency services; and video 911 calls from smartphones. Each Center's local 911 authority/governing board uses fees and tariffs to provide the funding for these upgrades. The COVID-19 pandemic delayed the fielding timeline for ESI-Net, but as of 12/31/20, ESI-Net at the Alamosa Center is fielded, the Craig Center is in process, and the Montrose Center is scheduled for early CY21.



Looking Ahead

Work to upgrade the existing CAD system from Motorola Premier One CAD version 3.3 to version 4.4 was planned to be completed in early 2020. Several unforeseen challenges (including the COVID-19 pandemic) put the project behind schedule. Most of these issues have been successfully mitigated and the upgraded CAD fielding will occur in 2021. Fortunately, due to the delay, Motorola has agreed to field the newest CAD version (4.6) to CSP.

Also, in 2020, work began to eventually transform the Denver and Pueblo centers into 911-capable Public Safety Answering Points. This multi-year, multi-phase project will start with the installation of ESI-Net equipment at both centers in early CY21.

WELLNESS



SUCCESSES of 2020

In 2020, CSP Wellness pivoted sharply in response to the COVID-19 pandemic, focusing on the strategic plan goal to be agile.

Be Agile

Due to lockdown and gathering restrictions, we placed a hold on developing new in-person classes and shifted our energies to two major Wellness projects: the CSP Wellness website, and the CSP Wellness app. Both projects were geared toward increasing accessibility of wellness resources for all CSP members and their loved ones statewide.

Become the Best Place to Work

We successfully launched the all-new CSP Wellness website in April 2020, complete with an expanded range of new resources, including nutrition, lifestyle, fitness, mental health, veterans, finances, and a library of 36 downloadable full-length wellness-themed eBooks and audio programs from our partners at Sounds True Publishing. During 2020, the password-restricted wellness website was accessed by 1,491 unique visitors—a great start for our CSP Family!

With the website live, the Wellness Team changed gears during the spring and summer and partnered with Cordico Inc. to build the custom content of our CSP Wellness app. Since its launch in August 2020, the Wellness app has become our primary tool for rapid access to mental health assistance, Dr. Gilmartin's Emotional Survival tips for law enforcement, wellness self-assessments, Wellness Support Teams, an In Memoriam for our fallen members, guided meditations, and many other helpful resources for our members and their loved ones.



Looking Ahead

In 2021, CSP Wellness will continue to be agile as the Wellness Support Teams (Chaplains, Peer Support, and Wellness Liaisons) align efforts to foster a culture of respectful inclusivity, accessibility, diversity, and responsiveness across Colorado. With the addition of our Wellness and Fitness Coordinator in 2020 and our Wellness Peer Support Coordinator in 2021, our capacity to develop new training and learning opportunities for all CSP members is growing.

In the coming year, we look forward to offering more targeted troop and team-level wellness support. We will be working to expand classes for tactical fitness, peer support, and wellness liaisons, and to create learning modules on mental health, relationships, lifestyle, and functional nutrition topics. Later in the year, we will begin building a pilot mindfulness meditation program to launch in 2022. We are grateful for the goodwill and ongoing support of all members to carry on this important work!

TRAINING BRANCH

SUCCESSES of 2020

The primary function of the Training Services Branch is to provide professional training and development for members from basic training of cadet troopers to advanced training of incumbent members. The Colorado State Patrol Training Academy is designated by Colorado P.O.S.T. (Peace Officer Standards and Training) as an approved Basic Training Academy. The Colorado State Patrol Basic Training Academy is also a CALEA-accredited Public Safety Training Academy. The Commission on Accreditation for Law Enforcement Agencies (CALEA) is a credentialing authority through the joint efforts of law enforcement's major executive associations.

Be Agile

During a global pandemic, the Training Services Branch:

- Graduated a Cadet Trooper Basic Training class (2020-1) – 28 new troopers
- Converted all required annual training to a virtual format to ensure compliance was achieved and certifications were maintained
- Developed and implemented training as it pertained to the new legislature from the State of Colorado (Senate Bill 20-217)
- Completed the transition to Smith & Wesson M&P M2.0 pistols for all troopers

Protect Life

The Training Services Branch is responsible for the development, distribution, and coordination of the mandated training by Colorado P.O.S.T. Each year, every certified officer must complete 24 hours of training, of which a minimum of 12 hours must be in the area of perishable skills (arrest control, driving, and firearms), with at least one hour in each perishable skill category. The Training Services Branch developed and administered training in compliance with this mandate, ensuring all certified officers of the Colorado State Patrol maintained their certification.

The Training Services Branch facilitated mandatory training in the disciplines of Proper Holds and Restraints, Anti-Bias training, and De-Escalation training as required by C.R.S. 24-31-315 (formerly known as House Bill 15-1287).



Looking Ahead

The Training Services Branch plans to hold at least two (2) Cadet Trooper Basic Training classes in CY 2021. The first class starting in January 2021 (2021-1) with the second class starting in September 2021 (2021-2). As we transition to a safer status with COVID-19, we look forward to being able to provide in-person training to incumbent members as well.

With newly assigned staff in multiple disciplines, lead instructors will be reviewing and updating their training manuals and material to ensure the training is developed and provided is relevant to the standards of what policing tactics should be in today's world. In addition, the Training Services Branch will continue to look for facility improvements to enhance the professionalism of the Camp George West campus.

OPERATIONAL SERVICES BRANCH

SUCCESSES of 2020

The Operational Services Branch provides numerous statewide services including motor carrier safety, hazardous materials, aircraft, motorcycle operations, special events, and the Motorcycle Operator Safety Training.

Protect Life

- Motor Carrier Safety - Commercial vehicle enforcement, inspection, training, and compliance audits.
 - Completed 180 Compliance Reviews
 - Conducted 5262 Roadside Inspections
 - Conducted 42 CMV Safety Talks/Programs
- Hazardous Materials - Hazmat spill response, carrier compliance, training, and routing.
 - CSP Hazmat responded to 250 hazardous materials incidents across the state, from commercial vehicle crashes to assist with field testing of suspected drugs.
 - Through its hazmat mitigation efforts, Hazmat prevented a total of 62,376 gallons of regulated hazardous materials from getting into the environment.



- Aircraft - Fixed-wing aircraft for aerial traffic enforcement, tactical overwatch, prisoner relays, and air pool missions.
 - Conducted 97 missions resulting in 767 contacts of dangerous drivers.
- Motors - Motorcycle operations for traffic enforcement, special events, escorts, and training.

Represent the Communities We Serve

- Special Events - Logistics for planned and permitted large-scale events that impact Colorado roadways. Including multiple high-profile funeral processions.
- Motorcycle Operator Safety Training (MOST) - Promulgates rules, requirements, and contracts for motorcycle rider safety programs and prepare them for motorcycle license endorsements.
 - 9637 Students attended basic rider courses
 - MOST Oversaw 52 quality assurance checks on basic rider courses

Looking Ahead

The Operational Services Branch is leaning forward to serve as a focal point for statewide hazardous material response training for all agencies to protect life. Concerning the commercial vehicle industry, additional compliance audits and roadside mechanic inspection goals will increase to remove dangerous vehicles and drivers from Colorado's roads.

As the global pandemic winds down in 2021, the Operational Services Branch is ready to support the anticipated increase in special events, specialized traffic enforcement, and motorcycle enthusiasts taking classes to ride smarter and safer on Colorado's roadways.

PORT OF ENTRY BRANCH

SUCCESSES of 2020

The port of entry carried out its mission in 2020 despite challenges brought on by the COVID-19 pandemic, and in particular protecting life and being agile.

Protect Lives

The Port of Entry's first goal is to save lives, which includes keeping its members safe, as well as the commercial motor vehicle industry and the motoring public. While contacts were limited, the POE officers were on duty to facilitate the safe movement of goods and to assist the CMV industry with understanding the many exceptions and exemptions in place due to COVID. At the same time, the officers were vigilant in addressing visible mechanical issues they observed as commercial vehicles crossed the scales.

POE officers took effective measures to prevent the spread of the virus, provided masks to drivers who did not have them, conducted a mask drive for the communities they serve, and set the example for the proper use of PPE. While working at the fixed locations or on mobile units, they conducted safety inspections and size and weight enforcement to ensure motorists' safety. In addition, while practicing social distancing, POE officers participated in "Thank-a-Trucker" events at several locations.

Be Agile

POE members responded to other needs of the patrol during times other operations were limited. These included getting PPE and other supplies distributed to other members statewide, working traffic control during the fires, working in the call centers, and assisting their local communities with getting food distributed to those in need.

Looking Ahead

In 2021, the Port of Entry will advance its technology projects that include smart roadside screening initiatives such as virtual weigh stations, infrared brake testing, and further development of systems that keep freight moving safely. The systems are designed to keep compliant and safe carriers moving while allowing officers to take appropriate measures to address carriers that are not in compliance with size and weight or safety requirements.



CRIMINAL INVESTIGATIONS BRANCH

SUCCESSSES of 2020

The Criminal Investigations Branch is comprised of five sections:

- Investigative Services Section (ISS)
- Smuggling, Trafficking, and Interdiction Section (STIS)
- Evidence Section
- Vehicular Crimes Unit (VCU)
- Victim Services Unit (VSU)

Protect Life and Best Place to Work

ISS recovered 433 stolen vehicles valued at \$5,625,341, made 180 felony arrests, and recovered 72 weapons. ISS supported troops by assisting with 344 criminal investigations. ISS supported agencies statewide with analytical support from the Auto Theft Intelligence Coordination Center (ATICC) by producing 413 auto-theft-related products.

STIS made 342 felony arrests and 58 misdemeanor summonses.

STIS also saw a dramatic increase in drug seizures:

SEIZURE TYPE:	2020 SEIZURES
Cocaine	138 LBS
Currency	\$2,705,104.00
Fentanyl	30 LBS
Fentanyl	28,562 PILLS
Guns	61
Heroin	140.50 LBS
Meth	442.50 LBS
CANNABIS	
Marijuana	1241.50 LBS
HUMAN TRAFFICKING RECOVERIES	
Labor	7 adults 1 juvenile
Sex	1 adult 2 juvenile

The Evidence Section continued its partnership with Mesa County to destroy high-risk items and with CBI to destroy firearms. Each district exceeded set goals by completing a minimum of five low-risk and two high-risk destructions. The Evidence Technicians exceeded their individual and team wellness goals.

In 2020, VCU became a troop under CIB. The standardization set expectations for the safety and efficiency of all troopers involved in on-scene investigations and spread equipment equally across the state. Partnerships with internal stakeholders, such as ISS, grew and evolved into utilizing both units during complex investigations.

Represent the Communities We Serve and Best Place to Work

VSU provided crisis intervention, resources, and direct services to 1639 crime victims, written information regarding Colorado's Victims' Rights Amendment to 967 crime victims, and met in person with 705 crime victims to assist in the application process to obtain financial, medical, and mental health services. Victim Advocates scheduled a minimum of 2 hours weekly for self-care. This has shown a decrease in sick leave and has enhanced the cohesiveness of the unit.

Looking Ahead

ISS will continue to support our troops, and multi-jurisdictional operations statewide. The ATICC plans to incorporate auto theft data with data provided by the Vehicular Crime Analysis Unit to identify trends that associate both traffic safety and auto theft.

VCU will implement the Unmanned Aircraft System (UAS) program. The UAS program will enhance the safety of all personnel on scene by ensuring a more efficient yet highly detailed account of crashes.

STIS has developed an eight-hour Mission to Protect the Innocent (MPI) course for all uniformed members to combat human trafficking. STIS will increase contraband seizures by 10% in 2021.

The Evidence Section will continue to foster partnerships with other agencies to destroy evidence. The team will identify, research, and obtain approval for cases that are eligible for destruction and complete the backlog of cases for destruction.

The VSU will launch a statewide Victim Advocate Volunteer Program, which will include both metro and rural areas. VSU has located the ability to deliver business cards, grief pamphlets, VRA required paperwork, applications for Crime Victim Compensation, counseling resource lists, etc. as a digital file, which will be sent by the advocate to the victim's cell phone.



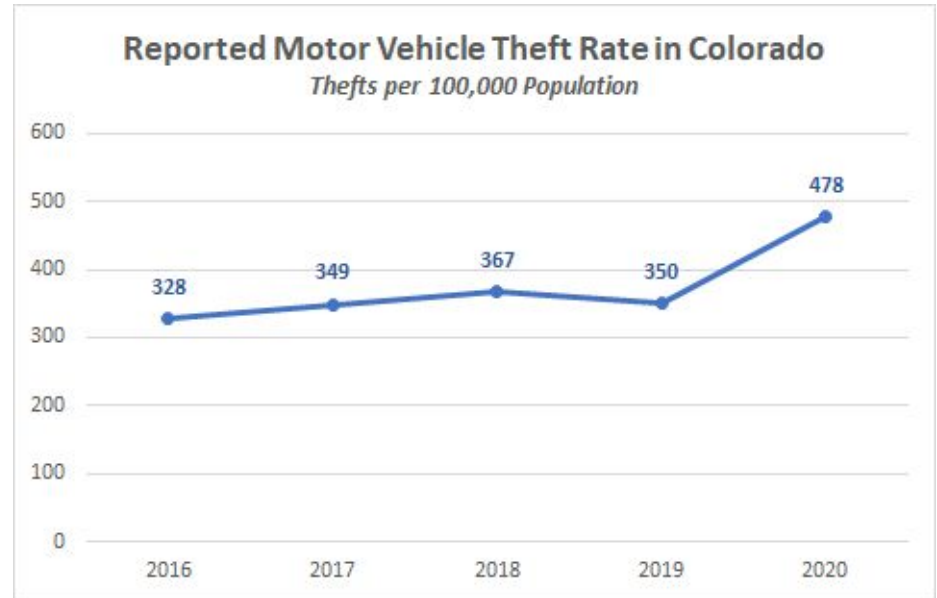
SUCCESSSES of 2020

The Colorado Automobile Theft Prevention Authority (CATPA) provides grant funding for enforcement, education, prevention, and prosecution projects to assist in the reduction of statewide vehicle thefts. As studies have demonstrated a majority of vehicle theft offenders are involved in other crimes, posing a direct threat to life and property, the CATPA programs have a central interest in the protection of life. CATPA programs are also intended to engage partnerships with state, county, and local law enforcement agencies in addressing vehicle thefts occurring with patterns, trends, and hot-spots.

Protect Life and Represent the Communities We Serve

Consistent with C.R.S. 10-5-112, CATPA successfully worked with Colorado insurance companies licensed to insure motor vehicles in collecting 100% of assessed fees accounting for \$4.5 million towards grant funding. Consistent with C.R.S. 42-5-112, CATPA successfully administered \$5.7 million of grant awards to assist in statewide vehicle theft prevention, education, training, enforcement, and prosecution.

- CATPA successfully funded grant projects, which accounted for a 32% increase in vehicle theft prevention activities as compared to 2019. These funded activities would likely not have been performed without specialized funding from CATPA.
 - 1,283 vehicle theft-related crime analytical products,
 - 330 collaborative multi-agency training sessions with 802 attendees,
 - 251 multi-agency coordination efforts and 219 multi-agency meetings,
 - 2,522 motor vehicle theft case investigations, where 35% (891) were major case investigations,
 - 643 auto theft and related crime arrests where 72% (467) were felony arrests,
 - Funded 85 automatic license plate readers resulting in a \$3.31 investment value return based on the average dollar loss of recovered stolen vehicles,
 - Recovered 570 reported stolen vehicles with an average dollar loss of \$5 million, and
 - Funded 81 BAIT car operations.



Looking Ahead

CATPA will continue to monitor and evaluate the effectiveness of the funded vehicle theft grant projects to ensure investment value.

In light of maximizing the CATPA funding resources, including its spending authority, coupled with a 38% increase in vehicle theft in 2020 as compared to 2019, CATPA will create and deploy a public outreach program utilizing existing resources. This new initiative intends to work in a collaborative effort in providing consistent and ongoing public education and awareness leveraging partnerships with the CSP Strategic Communications and Outreach and all existing CATPA funded projects.

STRATEGIC COMMUNICATIONS & OUTREACH

SUCCESSES of 2020

In September 2020, the Office of Strategic Communications & Outreach (SCO) was formed, including Public Affairs, Creative Services, and Community Outreach. With this new structure, we are reducing duplication of tasks, inconsistencies in messaging and aligning our outreach efforts across Colorado communities.



Protect Life and Representing the Communities We Serve

In 2020, there were 366 events held by CSP members reaching over 18,000 individuals across Colorado. The top three safety topics were: GDL and Distracted Driving, Child Restraint Systems, and Role of the State Trooper and Driving Under the influence tied for third.

The SCO directly conducted 96 events in 2020 with Child Passenger Safety (CPS) accounting for 59% of the events held. CPS events included public car seat checks and continuing education for car seat technicians, which ultimately provides life-saving education to ensure children are in proper safety restraints while traveling in motor vehicles.

Thousands of public and media inquiries were received in 2020, which resulted in over 13,074 documented stories that mentioned CSP. The peak month of media activity occurred in June with the passage of SB-217.

Throughout the year we worked with key partners to educate and protect life through high-profile enforcement activities. In 2020, the Colorado State Patrol partnered with CDOT for the following:

Campaign	Results
Click It or Ticket	1100 seat belt citations
Distracted Driving	255 distracted driving citations
Heat Is On	253 DUI citations

Be Agile

In 2020, the COVID-19 pandemic reduced the Colorado State Patrol's ability to engage with the community in-person. However, members across our organization from Troopers to Port of Entry and Communication Officers found virtual ways to connect with our communities and deliver our safety messages. Members across the state contributed nearly 700 hours engaging with the communities and nearly 10% of Child Passenger Safety events were conducted virtually.

We also grew our reach on social media by adding over 5,300 followers on Facebook and over 8,600 followers on Twitter. And, we furthered our connection digitally by officially launching the CSP LinkedIn page and staffing a resource for our CSP Instagram page.

Looking Ahead

SCO will continue to inform and educate the public on traffic safety and other life safety issues with transparency, including the promotion of the PILLAR program, troop campaigns, and a year-long campaign, focused on the "Slow Down, Move Over" law to increase trooper safety. New opportunities to build skills as a PILLAR instructor or field PIO will be available to our members. Also, we will launch the CSP Intranet and an improved email system to support engagement and efficiency with internal communication.





BUDGET

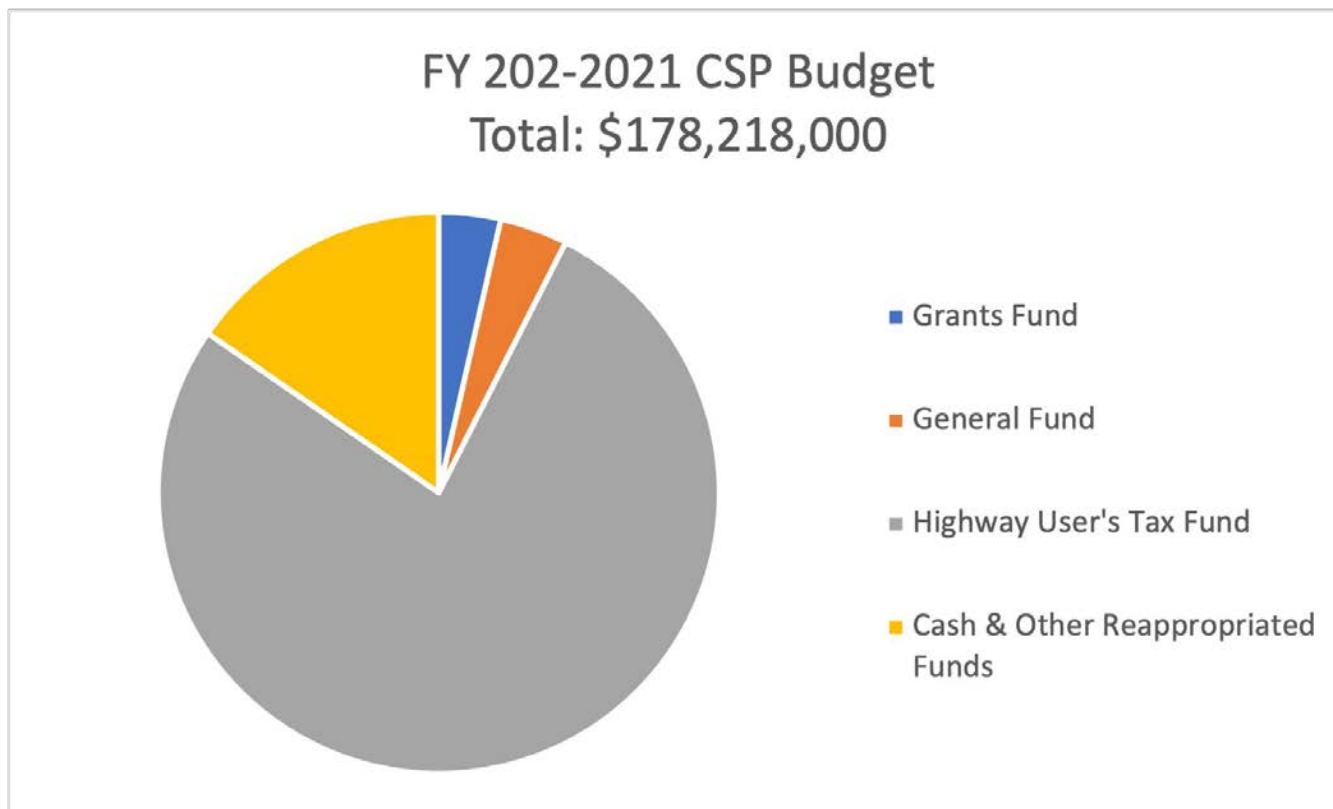
BUDGET

Organizational Resources

The FY 2020-2021 operating budget of the Colorado State Patrol totals \$178,314,325 and is funded through Long Bill appropriations and special bills from the Highway Users Tax Fund (HUTF), the General Fund, Cash Funds, Reallocated Funds, and Federal Grant Funds. Approximately 77% of the CSP's budget is supported by "Off the Top" appropriation from the HUTF, whose revenue includes proceeds from excise taxes on motor fuel, license and registration fees, and other charges with respect to the operation of any motor vehicle upon public highways of the state.

The functions and levels of service provided by the Colorado State Patrol have expanded annually over the past 75 years; the current fiscal year budget is 1.5% greater than the FY 19-20 appropriation.

Figure 16. FY 2020-2021 Colorado State Patrol Budget Appropriation



LONG BILL FTE APPROPRIATIONS

As of January 1, 2021, the State of Colorado Legislature has allocated a total of 1,166.3 full-time equivalents (FTE) to the Colorado State Patrol. This FTE appropriation is 3.0 FTE greater than the fiscal year 2019-2020 appropriation due to the addition of a civilian analyst FTE in support of SB20-217, Enhance Law Enforcement Integrity and the annualization of previous requests. Internal allocations within a Long Bill line item are at the discretion of the CSP commanders and are based on the current organizational structure and the public safety needs of the State of Colorado. Actual FTE vary depending upon hiring and member attrition

Figure 17. FY 2020-2021 Colorado State Patrol Long Bill FTE Appropriations

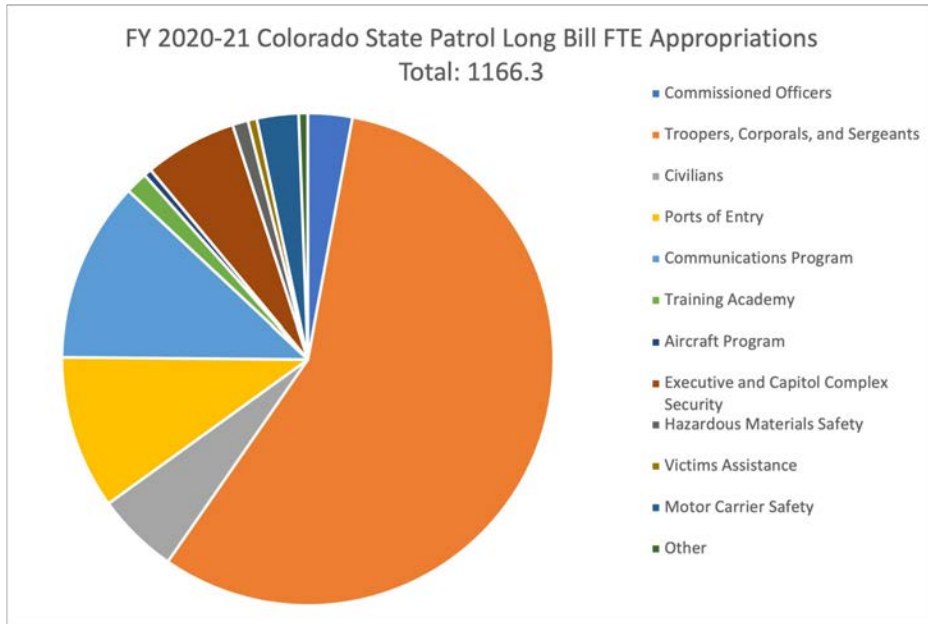
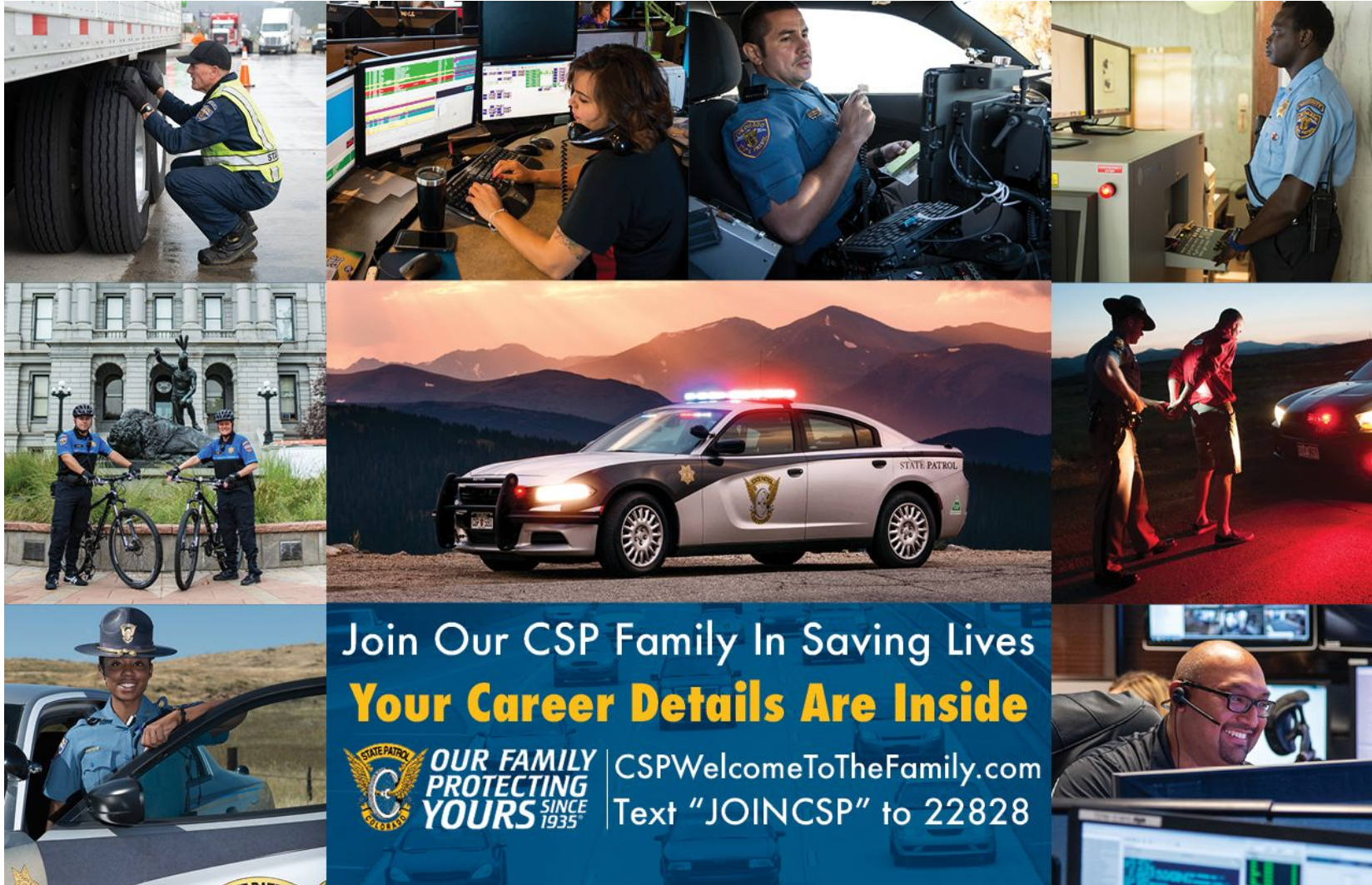


Figure 18. FY 16-17 through FY 20-21 Colorado State Patrol Operating Appropriation

Colorado State Patrol						
Operating Appropriation						
Period	General Fund	HUTF	Other	Total Appropriation		
				Total Budget	Percent Change	FTE
FY 2016-17	\$6,049,608	\$110,792,233	\$30,162,070	\$147,003,911	1.9%	1,107.8
FY 2017-18	\$6,343,233	\$118,582,595	\$31,314,388	\$156,240,216	6.3%	1,120.3
FY 2018-19	\$6,596,287	\$125,575,505	\$31,723,240	\$163,895,532	4.9%	1,138.3
FY 2019-20	\$6,835,695	\$135,667,975	\$33,261,728	\$175,765,398	7.2%	1,163.3
FY 2020-21	\$6,984,596	\$137,548,099	\$33,781,630	\$178,314,325	1.5%	1,166.3



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Your Career Details Are Inside



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