



# COLORADO

## Division of Homeland Security & Emergency Management

Department of Public Safety



### FY 2016 Annual Report





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# Table of Contents

<b>Message from Director Klein</b>	<b>3</b>
<b>About DHSEM</b>	<b>4</b>
<b>Executive Leadership Team</b>	<b>6</b>
<b>Operational Groups</b>	<b>7</b>
<b>Commission/Committee Groups</b>	<b>9</b>
<b>Division Revenue</b>	<b>10</b>
<b>Division Expenses</b>	<b>10</b>
<b>Guiding Principles</b>	
<b>1: Invest in a Motivated Team of Dedicated and Empowered Professionals</b>	<b>11</b>
<b>2: Embody a Systematic Approach of Continuous Improvement</b>	<b>12</b>
<b>3: Excel in Effective and Timely Communication</b>	<b>14</b>
<b>4: Advance and Assist Partnerships and Collaboration</b>	<b>16</b>
<b>5: Maximize the Provision and Management of Resources</b>	<b>18</b>
<b>6 Assist with the Strengthening and Sustaining Prepared Communities</b>	<b>19</b>
<b>7: Incorporate and Advance Proven and Reliable Technology</b>	<b>21</b>
<b>8: Deliver an Integrated Statewide Preparedness System</b>	<b>23</b>
<b>State Emergency Operations Center/Joint Field Office</b>	<b>24</b>
<b>2015/2016 SMART Act Performance Measure</b>	<b>29</b>
<b>Division Information Sources</b>	<b>30</b>

Welcome to the FY 2016 Colorado  
Division of Homeland Security and  
Emergency Management Annual Report.  
The information contained in this report  
covers our fiscal year which is July 1,  
2015-June 30, 2016.

# A MESSAGE FROM DIRECTOR KLEIN

I am pleased to present the Division of Homeland Security and Emergency Management's (DHSEM) Annual Report for Fiscal Year 2015-2016. This report highlights key achievements for the past fiscal year that support the Department's strategic goals and mission.

Our mission is to provide leadership and support to Colorado's communities to prevent, protect, mitigate and respond and recover from all-hazard events including acts of terrorism. Each individual office within our Division provides the critical foundation that helps us achieve our mission.

We achieved our successes by following the guiding principles established in our 2014 Strategic Plan: (1) investing in our team; (2) embodying a systematic approach to continuous improvement; (3) excelling in effective and timely communication; (4) advancing and assisting in partnerships and collaboration; (5) maximizing resources; (6) strengthening and sustaining prepared communities; (7) incorporating proven and reliable technology; and (8) delivering an integrated statewide preparedness system. These over-arching principles are applied across all organizational activities and helped guide our efforts both internally and externally.

As you read this annual report, you will see that each Division office, team and unit supported these guiding principles, in varied and diverse ways, but always with a focus on prevention, protection, mitigation, response and recovery for our communities and our state.

We made much progress in developing and expanding our capabilities with our partners through enhanced collaboration and joint trainings and exercises. We established new programs, with the support of the legislature, that allows us to focus on new and emerging threats like cybersecurity. We worked closely with our community partners to implement more streamlined processes to help them in their recovery and mitigate future potential disasters.

I am most proud of the people who sacrificed so much over the last several years as we responded and recovered from some of the worst natural disasters Colorado has ever seen. We said goodbye to Emergency Management Director Dana Reynolds and Deputy Division Director Dave Hard when they both retired. Both of these men were valuable assets to the division and I appreciate all their years of hard work and dedication. We also added team members who will support us into our future successes.

We will continue to be guided by our strategic plan, strategic goals and guiding principles as we continue to move the Division forward. We will be focused on our Department's vision of "creating safer and more resilient communities across Colorado" by leading and supporting Colorado's communities to prevent, protect, mitigate and respond and recover from all-hazard events, including acts of terrorism. Together we can make a difference.



**Kevin R. Klein, Director**

Colorado Division of Homeland Security and Emergency Management



Video: Director Klein talks about our Year in Review

# About Us

## Division Mission, Vision and Values

### DIVISION MISSION

Provide leadership and support to Colorado communities to prevent, protect, mitigate, respond and recover from all-hazard events, including acts of terrorism.

### DIVISION VISION

Colorado communities are safe, secure, and resilient from all-hazard events including acts of terrorism.

### DIVISION VALUES

Building public trust and confidence through performance and partnerships by demonstrating a commitment to excellence reflected in the services, skills, collaborations, timeliness and understanding we provide to those we support, and to those we garner support from.

We value: communication, transparency, consistency, compassion, innovation, personal excellence, mutual respect and teamwork.

We hold ourselves accountable to our partners and Colorado communities by honoring commitments, focusing on outcomes and striving for the highest quality of service.

# WHO WE ARE

Since 2012, the Division of Homeland Security and Emergency Management has grown exponentially. We have been tested with fires and floods of 2012, 2013 and 2015. We have been challenged with the merging of three different entities from different departments while responding and recovering from the worst disasters in Colorado's history. We have shown our resiliency by rising to the challenge and meeting our department vision of "**creating safer and more resilient communities across Colorado.**"

Today, the Division of Homeland Security and Emergency Management has three offices: The Office of Emergency Management, Colorado Information Analysis Center and the Office of Preparedness. The division follows the five mission areas of emergency management, which are prevention, protection, mitigation, response and recovery.

The division leads the state's response to emergencies and disasters while providing for the safety and welfare of its citizens. We support Colorado communities through a comprehensive, consolidated and coordinated program of mitigating hazards, preparing for emergencies, preventing attacks, and responding and recovering from events that occur without regard to the cause.

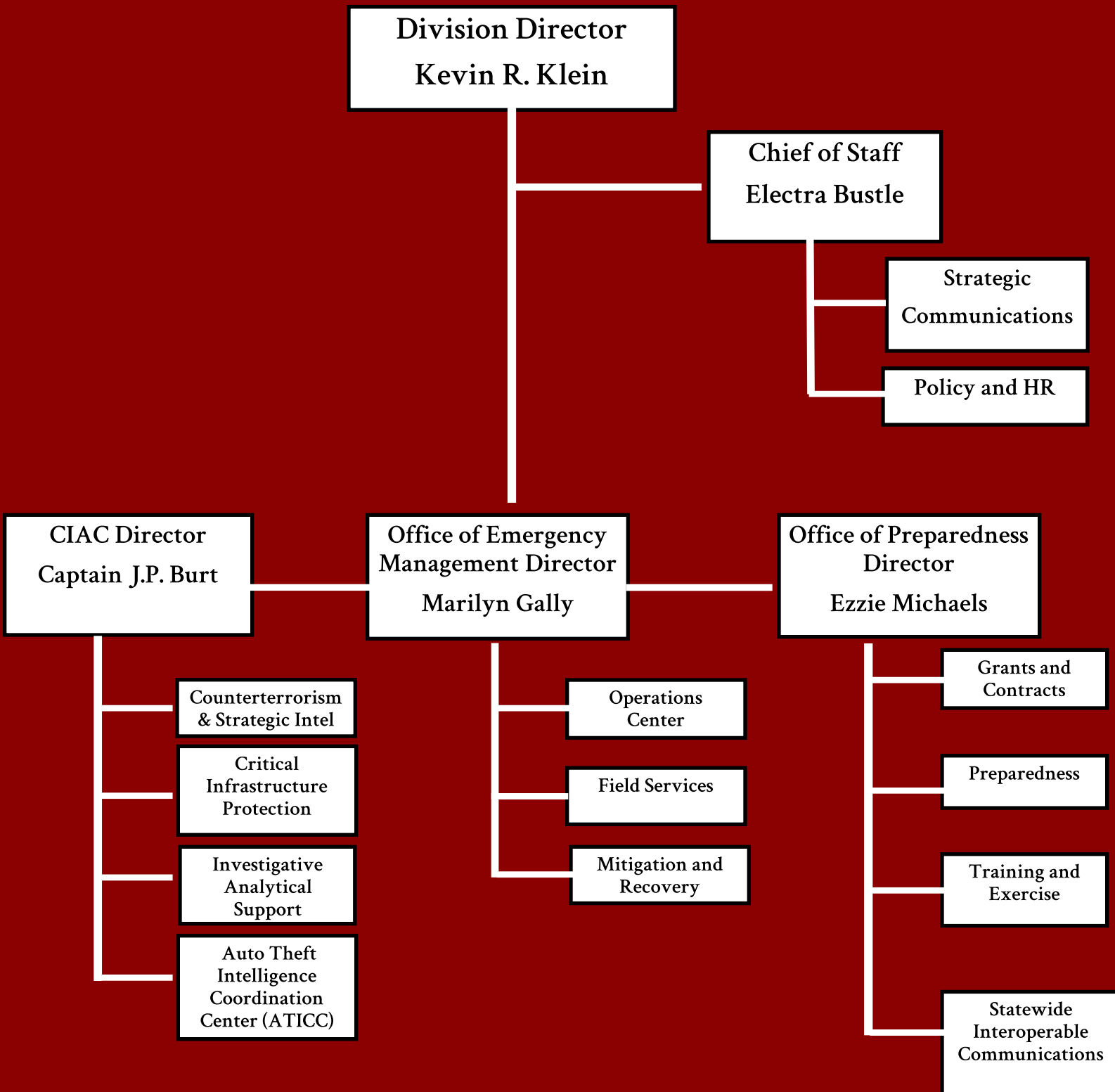
We unite Colorado's preparedness and response capabilities across multiple agencies and jurisdictions to ensure the safety and welfare of our residents.

When necessary, the division serves as the conduit for assistance from the federal government. We also lead state agencies and coordinate with local agencies to ensure that resources are available to protect lives, property, and the environment from all hazards, including intentional and unintentional events.

While our roles may differ, our goal is the same. Each office within Division of Homeland Security and Emergency Management collectively and individually play an integral role in supporting and keeping Colorado communities safe.



# ORGANIZATIONAL CHART



# OPERATIONAL GROUPS

**DIVISION DIRECTOR'S OFFICE:** The Division Director's Office is responsible for the overall management of the Division and consists of the Division Director, Chief of Staff, Strategic Communications, Policy Analyst and HR Liaison.

**OFFICE OF EMERGENCY MANAGEMENT (OEM):** The OEM plans for and responds to all hazards. These range from fires and floods to incidents involving hazardous materials or acts of terrorism. The Office houses the Operations, Field Services and Mitigation and Recovery Sections. The Office prepares and implements the Colorado Hazard and Incident Response and Recovery Plan (CHIRPP). They routinely conduct training and exercises to ensure the plans are communicated and effective and any capability gaps are identified and resolved. The Office



coordinates with local, state tribal and federal agencies in order to effectively address all hazards impacting Colorado. Office staff members provide technical assistance to local governments as they prepare emergency plans and procedures. They also conduct emergency operations training for tribal, state and local governmental agencies.

After a disaster, the Office conducts damage assessments and

advises the Governor on whether to declare an emergency and seek federal relief funds.

The Office staffs and maintains a State Emergency Operations Center (EOC) in Centennial, Colorado.

The State EOC serves as the support and coordination center for supporting emergencies and coordinating state response activities. The Office also operates several mitigation programs in the Mitigation and Recovery Section.



**OFFICE OF PREPAREDNESS (OP):** The Office of Preparedness provides a full range of services to enhance preparedness in the state. The Office administers statewide all-hazards preparedness programs through its various sections and manages various federal preparedness grant programs. The Office also administers the state employee emergency alert system SWIFT911 to notify employees of an emergency. The Office includes the following four sections: Grants and Contracts, Preparedness, Statewide Interoperable Communications, and Training and Exercise.

**COLORADO INFORMATION ANALYSIS CENTER (CIAC):** (By statute, the CIAC is identified as the Office of Prevention and Security, however, its working title is the CIAC)

The CIAC is separated into 4 business units: Counterterrorism/Strategic Intelligence, Investigative Analytical Support, Critical Infrastructure, Protection and the Auto Theft Intelligence Coordination Center.



The CIAC serves as the State's fusion center. This multidiscipline, multi-agency network of professionals gather, analyze, and share threat-related information with private sector, local, state, tribal, and federal partners. The CIAC's Terrorism Liaison Officer (TLO) program is critical to the center's information sharing architecture. These professionals represent the law enforcement, fire service, emergency management, healthcare, public health, military, and specific private sector disciplines throughout the state. They combine resources and share information to assist the center with the intelligence and threat analysis process for the state. The CIAC supports timely information sharing while still protecting the privacy, civil rights, and civil liberties of individuals and groups. All CIAC staff and TLOs complete privacy training and comply with the center's privacy policy, which is available to the public on this website. The CIAC's Privacy Policy complies with applicable laws protecting privacy, civil rights, and civil liberties, including 28 CFR Part 23.



The work of the CIAC ultimately enhances prevention, preparedness, and security efforts for Colorado. By statute, the CIAC is identified as the Office of Prevention and Security, however, its working title is the CIAC.

The TLO program allows agencies throughout the state to combine resources and share information, thereby providing a clear picture for intelligence and threat analysis and allowing greater prevention, preparedness, and security efforts. The CIAC leads the Department's efforts in Counterterrorism/Criminal Intelligence; Critical Infrastructure; Cybersecurity; and the Auto Theft Intelligence Coordination Center. The work of the CIAC ultimately enhances prevention, preparedness, and security efforts for Colorado.



# COMMISSION AND COMMITTEE STAFFING

In addition to its operational responsibilities, Division staff support various statutorily created councils, commissions and committees that assist the State in preparing, preventing, mitigating, responding and recovering from a disaster, including terrorism.

## **COLORADO EMERGENCY PLANNING COMMISSION (CEPC):**

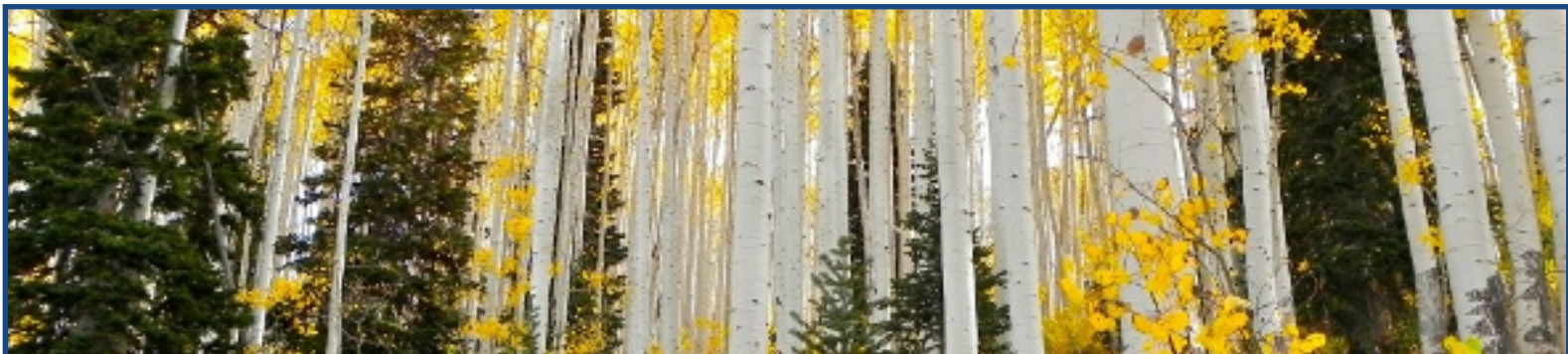
The Colorado Emergency Planning Commission (CEPC) was formed in compliance with the 1986 Federal Superfund and Reauthorization Act (SARA/Title III) which required each state to appoint a state emergency response commission focused on hazardous materials incidents. The Commission operates as a statutory subcommittee of the Homeland Security and All Hazards Advisory Committee (see below).

## **HOMELAND SECURITY AND ALL HAZARDS SENIOR ADVISORY COMMITTEE (HSAC):**

The committee was established pursuant to Colorado Revised Statute 24-33.5-1614. Twenty-one committee members were appointed by the Executive Director to the Homeland Security and All-Hazards Senior Advisory Committee for the Colorado Department of Public Safety. The CDPS Executive Director is the committee chair and the State Homeland Security Advisor.

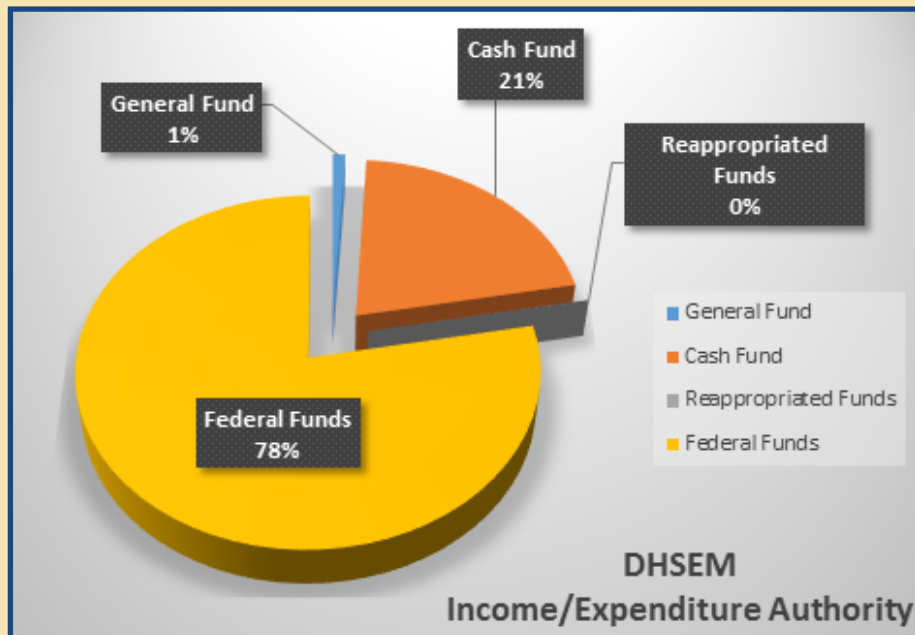
The Homeland Security and All-Hazards Senior Advisory Committee's mission is to assist the state in becoming better able to prevent, protect, mitigate, respond, and recover from those threats and hazards posing greatest risk to Colorado.

The Homeland Security & All-Hazards Strategic Framework was prepared by the State of Colorado's HSAC to provide broad, strategic direction and guidance for the stakeholders of Colorado's homeland security program. This strategy complies with applicable federal and state requirements and supports the National Preparedness Goal and other associated guidelines.

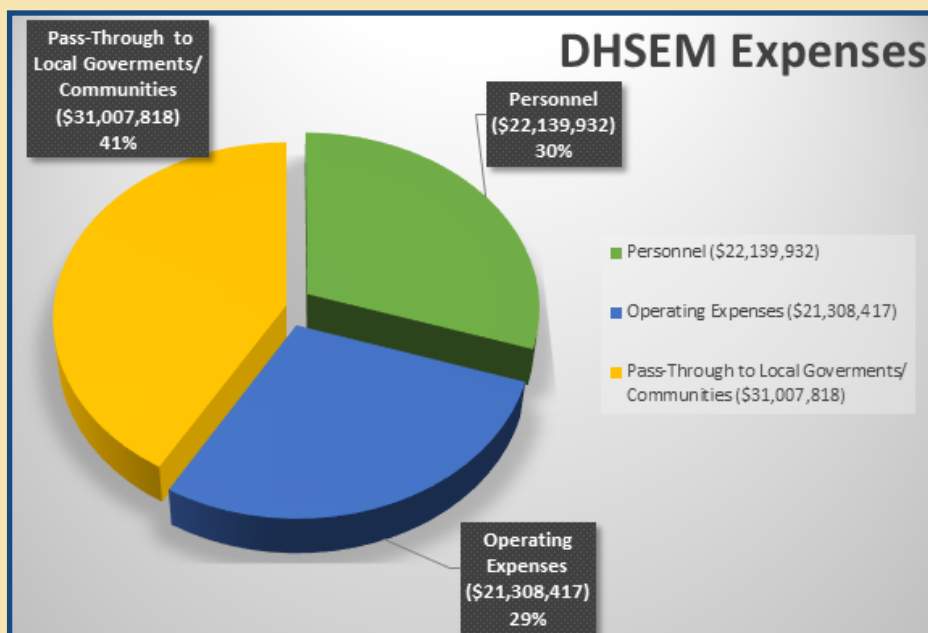


# FISCAL YEAR BUDGET AND EXPENSES

	FY 2014-15	FY 2015-16
<b>WHERE THE MONEY COMES FROM:</b>		
General Fund	\$3,079,962	\$3,633,353
Cash Funds	\$147,558,349	\$81,182,843
Reappropriated Funds	\$65,841	\$65,841
Federal Funds	\$94,950,955	\$30,276,700
<b>TOTAL EXPENDITURE AUTHORITY</b>	<b>\$393,213,455</b>	<b>\$196,341,580</b>



	FY 2014-15	FY 2015-16
<b>WHERE THE MONEY GOES TO:</b>		
Personal Services	\$20,530,755	\$22,439,932
Operating Expenses	\$27,003,197	\$21,308,417
Intergovernmental, Non-governmental and Other Payments	\$122,392,592	\$31,007,818
<b>TOTAL EXPENDITURES</b>	<b>\$169,926,544</b>	<b>\$74,756,167</b>



# Guiding Principle #1: Invest in a Motivated Team of Dedicated and Empowered Professionals



## It's All About the Team

**Creation of the Employee Council:** With a focus on investing in our team after several challenging years of disasters, the Division created the Employee Council. The Employee Council provides feedback and ideas for improvement based on feedback and concern from employees. This peer group has enacted meaningful change and improved our member's working environment.

**Improved Staffing to Support our Programs and Stakeholders:** The Division focused on filling critical vacancies that would positively impact our customer service. Team members lead in the roll out of legislative priorities like the new state employee emergency notification system and field personnel support our local partners and assist them in increasing capability, planning, coordination and resiliency.

**MARS Team Member Successes:** Our Mitigation and Recovery Section members administered over 1500 project grants for over 300 public service and infrastructure providers.



# Guiding Principle #2: Embody a Systematic Approach of Continuous Improvement

The Desire to Improve is what Keeps us Moving Forward

**Resource Mobilization Plan (RMP) Adopted:** In December 2015, a new RMP was adopted with stakeholder input. This plan provides guidelines for the State Emergency Operations Center to quickly identify, allocate, mobilize and deploy all-risk resources to any Colorado jurisdiction, in the event an incident requires resources beyond those available under any existing local inter-jurisdictional or mutual aid agreements. This was placed in the Colorado Hazard and Incident Response and Recovery Plan (CHIRPP) as an annex and outlines the process for how to request resources outside of the local system and how the state manages multiple requests for scarce resources.

**CIAC Releases Strategic Plan:** The CIAC released the 2015-2018 strategic plan focused on enhancing performance as a fusion center, increasing collaboration, supporting partners and developing the professional and leadership skills for analysts.

**State Emergency Operations Center (EOC) Training and Exercise Program:** This program successfully delivered two training sessions and five exercises which strengthened the team's ability to activate effectively and support stakeholders.

**Office of Preparedness Improvements:** The OP improved and expedited the request for reimbursement process for payments to grant subapplicants to accommodate biweekly and quarterly submissions. Thirty days is now standard remittance time for Sub-recipient standard payments. Additionally, on-line grant management was implemented for all major grant programs through the Emergency Management Grants-Professional (CO-EMGrantPro) system.



**Training and Planning Events Supports Continuous Improvement:** A five-part recovery series by the training and planning program completed was on August 25, 2015. This program focused on re-entry and recovery efforts and a 2016 special event planning course prepared staff for destructive and political events during the year.

The Office of Preparedness, through the Community Preparedness Advisory Council (CPAC) reached out to stakeholders interested in preparing their communities before, during and after a disaster. A few trainings provided this past fiscal year included:

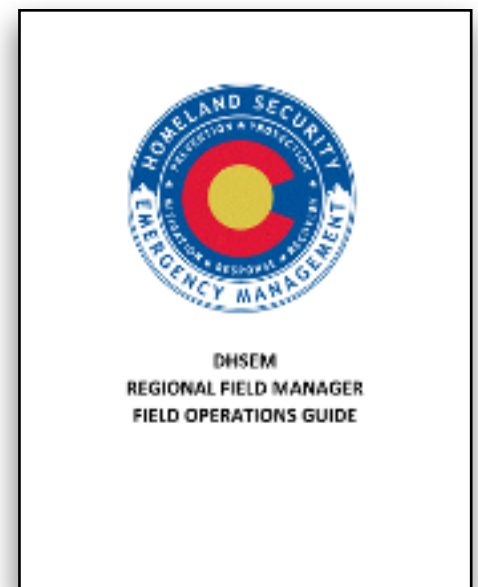
- The Crisis Clean-up Tool
- Firewise Communities
- Cybersecurity
- Decision Making in Crisis
- Planning for Disasters - Related Risk Factors and Functional Needs of People with Disabilities
- Railroad Safety - on and around Railroad tracks
- Colorado Energy Infrastructure
- A Proactive Approach to Reduce Violent Extremist Recruitment
- Preparedness and Faith Based Communities

**Field Services Added More Tools for Local Emergency Managers:** The Field Operations Guide was updated with a comprehensive list of operational processes, procedures, guidelines and templates based on identified best practices to support local partners. The Emergency Management Program Grant (EMPG) implemented strategies to improve local capability and consequence management activities.

**CIAC Analysts** attended over 100 trainings to support continuous improvement.

### 126 Attended Trainings by Analysts

- Protecting Civil Rights-Civil Liberties (28 CFR part 23)\*
  - Analytics for Public Safety
  - Assessments
  - Automated Analysis of Forensic Data
  - Best Practices – GIS for Fire Dept. Risk Reduction
  - Best Practices – Community-Oriented Policing
  - Big Data & Analytics – Emergency Management
  - Basic Intelligence & Threat Analysis
  - Cyber Security
  - Derivative and Markings
  - Field Intelligence
  - Fusion X
  - International Association Crime Analysts – online
  - Law Enforcement Officer Trainings
- \*Mandatory training for all analysts*



**Improved Stakeholder Communications:**

- Mitigation and Recovery staff conducted monthly stakeholder conference calls addressing specific grant reimbursement and application questions.
- Website forms were developed to streamline the ability to answer questions, provide information and connect with external stakeholders.
- Two-way communications conducted through COEmergency and READYColorado social media platforms provided daily information to Coloradoans and stakeholders.
- Colorado Daily Status Report provides daily operational information for homeland security and emergency management planning and incidents.
- Grant Program staff improved and expedited the execution of sub-award grand agreements to within 45-days of award letter receipt. They also provided one-on-one grant training sessions for stakeholders.
- Preparedness Program integrated a new Emergency Alert System to alert state employees of emergency situations.
- DHSEM supported the "See Something, Say Something" initiative as well as Colorado's "Safe2Tell" program.
- The Division successfully closed out the Disaster Case Management Program (DCM) that was initiated following the 2013 floods. DCM is a time-limited process that involves a partnership between a case manager and a disaster survivor to develop and carry out a Disaster Recovery Plan for the survivor. The program provides the survivor with a single point of contact to facilitate access to a broad range of resources.

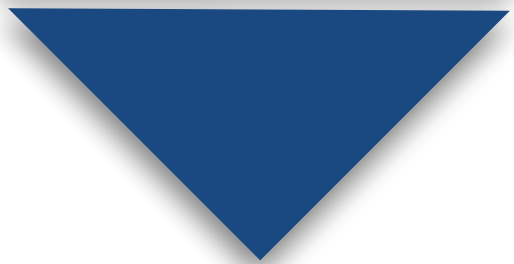
**COEmergency**



**READYColorado**



**Guiding Principle #3:  
Excel in Effective and Timely Communication**



## Products Delivered to Our Customers

The Strategic Communications Office's communication efforts ranked above average by the National Health Security Preparedness Index (NHSPI) and were awarded an **8.6 out of 10 for Incident and Information Management.**



**CIAC  
Intelligence/Communication  
Support**

**43**  
Requests-For-Information  
Products

**41**  
CIAC Awareness  
Bulletins

**37**  
General CIAC Intelligence  
Products

**27**  
Officer Safety  
Bulletins

**12**  
Event Threat Checks

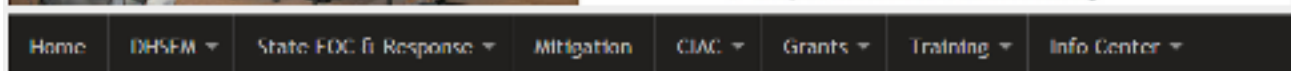
**11**  
Threat Assessments

**5**  
Strategic Intelligence  
Products

CIAC Products Created	2015
<b>Total</b>	<b>1,920</b>
<b>For Official Use Only</b>	<b>633</b>
<b>Law Enforcement Sensitive</b>	<b>1,287</b>
<b>Unclassified</b>	<b>1</b>



**COLORADO**  
**Division of Homeland Security  
& Emergency Management**  
 Department of Public Safety



## To Propel our Mission of Public Safety we Rely on a Solid Foundation of Collaborative Partnerships

# Guiding Principle #4: Advance and Assist Partnerships and Collaboration

- Mitigation and Recovery staff provided hazard mitigation planning assistance to develop, strengthen and sustain local communities.
- Preparedness program team provided "Are You Ready" and "Are You Ready Train-the-Trainer" classes to six groups.
- Customers who responded to a CIAC survey awarded them a 98 percent customer satisfaction rating in 2016.
- Operations staff collaborated with the Colorado Emergency Preparedness Partnership (CEPP) to develop CO-ASSIST, a private sector resource mobilization system.
- DHSEM interoperability communications staff supported the Public Safety Communications Subcommittee (PSCS) VHF/UHF users group.
- Field Services section provided technical assistance and expertise to local jurisdictions building comprehensive emergency management capability and capacity through collaborative partnerships that include: monthly multi-agency coordination and planning meetings, local elected officials meetings and state agency planning meetings.
- Radiological Dispersal Device (RDD) Response Plan developed and three RDD collaborative workshops prepared 40+ responders in Fort Collins/Larimer County area.



Disasters

Mitigation

Recovery

Grants



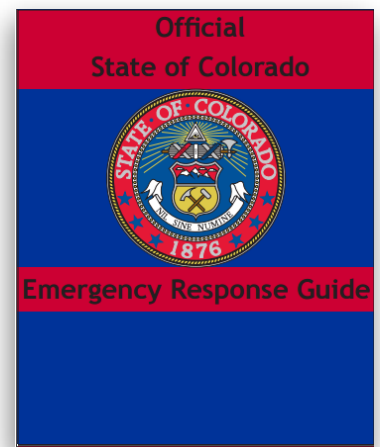
As part of the information sharing network, the Colorado Information Analysis Center established the Terrorist Liaison Program (TLO). Colorado's TLO Program started on July 9, 2007 and trained over 880 professionals to date. The CIAC completed all planned classes for 2016. This year over 100 new TLOs were trained and added to our information sharing network.

The CIAC supported 36 fusion centers with 156 requests. There were 117 events monitored by the CIAC; 276 GIS maps created for external partners, 189 products distributed on behalf of partners and 537 activities involving Terrorism Liaison Officers.

The State Emergency Operations Center as well as a FEMA Joint Field Office were activated in Fiscal Year 2016. These activations occurred due to severe weather events and demonstrate cooperation among state agencies and details of these activations are shared in the State Emergency Operations Center/Joint Field Office section of this report.

The Emergency Response Guide (ERG) working group focused on developing training for each of the ERG hazard modules. Four ERG modules were developed into interactive online trainings:

- Active Shooter Hazard Guide
- Bomb Threats Hazard Guide
- Earthquake Hazard Guide
- Suspicious Packages Hazard Guide



# Guiding Principle #5: Maximize the Provision and Management of Resources

## Grant Management Creates Return on Investment:

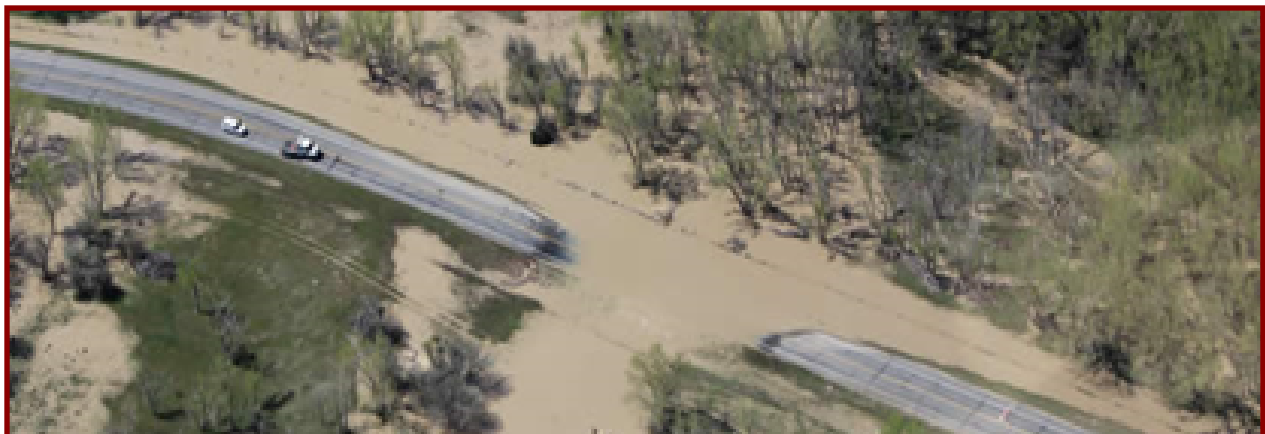
Grant management and technical assistance activities carried out in FY 2016 supported an increased return on investment for Colorado communities. State support enabled the use of federal funding that benefited a substantial majority of counties and municipal service providers.

**\*Credentialing System Roll Out:** The DHSEM initiated a voluntary statewide roll-out of a standardized identification and credentialing system with free use of the state license by local agencies. Colorado's credential system includes **12,870** personnel and **1,440** pieces of equipment. **721** state and local agencies used the credential system for **1,275** incidents and events. This credential system is interoperable with **13** other states.

*\*This information reflects the system as of January 2017.\**

**Local Support that Maximizes Resources:** Regional field managers worked together with local emergency managers to facilitate an understanding of the State Resource Mobilization Plan and the connection with local plans and processes and assisted in the development of local resource mobilization and management plans.

**CO-ASSIST Planned:** Colorado Available to Support and Supply Incidents Today or CO-ASSIST was introduced to help manage and coordinate State EOC private sector resources. The system will be launched in FY 2017.



# Guiding Principle #6: Assist with the Strengthening and Sustaining Prepared Communities

## Training and Exercise

**2634** Number of People Trained in FY 2016

**134** Number of courses offered

**6** Number of Exercises provided

- 2 Functional
- 2 Discussion-based
- 2 Full scale

**600** Number of Participants in exercises

- Interoperable Communications staff coordinated a technical assistance update of the South Region Tactical Interoperability Plan (TICP) and Tactical Interoperability Field Operations Guide (TICFOG).



The CIAC shared information and analyzed suspicious activity reports to protect communities and critical infrastructure and supported and prepared communities submitted through the "See Something, Say

Something" initiative and "Safe2Tell" program.



- The Colorado Emergency Management Academy is a joint effort of Training and Exercise, Field Services staff and is supported by multiple DHSEM program staff. A total of 32 emergency management partners graduated from the 2015 Colorado Emergency Management Academy.
- The DHSEM, working with FEMA, conducted preliminary damage assessments in locations that received significant damage during spring storms and flooding in 11 counties. DHSEM also provided assessments in three additional counties, resulting in presidential disaster declarations in a total of 14 counties due to flooding.

- DHSEM and FEMA conducted kickoff meetings and applicant briefings for the communities impacted by the 2015 Spring flooding disaster. In addition, DHSEM successfully added Adams, Boulder, and Park Counties and the City and County of Denver to the disaster declaration and eligible for federal assistance.
- The U.S. Small Business Administration (SBA) approved the DHSEM request for a disaster, making low-interest federal disaster loans available to businesses, many private non-profits, homeowners and renters in response to April 2015 landslides.
- On September 21, 2015, FEMA Region VIII approved a second 90-day, no-cost extension of the Disaster Case Management Program (DCMP) grant. The extension to March 11, 2016 enabled case managers to continue helping survivors of the 2013 floods to connect with available resources vital to their long term recovery.



December saw significant progress in the in the Division's property acquisitions as part of its flood recovery programs. Sixteen homes were acquired, permanently removing homes from floodways.

- Cooperative agreements for the Gold King Mine incident were developed for DHSEM, CDPHE and DNR. Over \$300,000 in costs were submitted to the EPA for reimbursement.



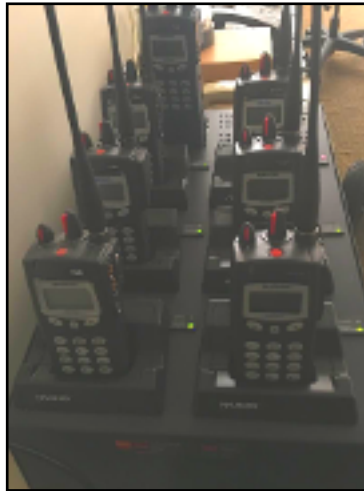
- The agencies co-hosted community meetings in Colorado Springs concerning landslide hazard mitigation.
- The Division, in conjunction with DigitalGlobe and the United States Department of Homeland Security's Office of Intelligence and Analysis, hosted the Denver "Corporate Security Symposium - Optimizing Public-Private Partnerships." The Symposium focused on public private partnerships regarding: cyber threats, cyber mitigation and response, threats to critical infrastructure, ongoing threats from ISIS, private sector use of intelligence and analytics, and preparedness and resilience from a leadership perspective.

## Pushing the Boundaries of Technology and Innovation to Yield Results

# Guiding Principle #7: Incorporate and Advance Proven and Reliable Technology

Technology served an important role in FY 2016 for DHSEM staff and stakeholders:

- Technology was used to gather suspicious activity, tips and leads through See-Send mobile app on phones or online through the DHSEM website or phone line.
- The Office of Emergency Management implemented and integrated new Google tools to allow for effective, remote coordination of State EOC staff for smaller, off-hours incidents.



Interoperable Communications staff established strong relationships with the FirstNet Colorado governing board and Governor's Office of Internet Technology to monitor impacts to land mobile radio communications and interoperability.

- DHSEM staff used the latest technologies to respond throughout the state and work remotely from their vehicles or local operations centers.
- Additionally, DHSEM (CIAC, Field Services, and Strategic Communications) supported the X Games in Aspen, Jan. 28 - 31, 2016. In addition to state staff time, over 102 hours of volunteer time through the activation of the Colorado Virtual Operations Support Team (COVOST). COVOST monitored social media and forwarded key information to the county emergency operations center.



The State EOC underwent a major technology upgrade between late May and late June 2016. This technology upgrade allows for faster flow and dissemination of information from the State EOC to all stakeholders, including the public.

## State EOC Technology Upgrade



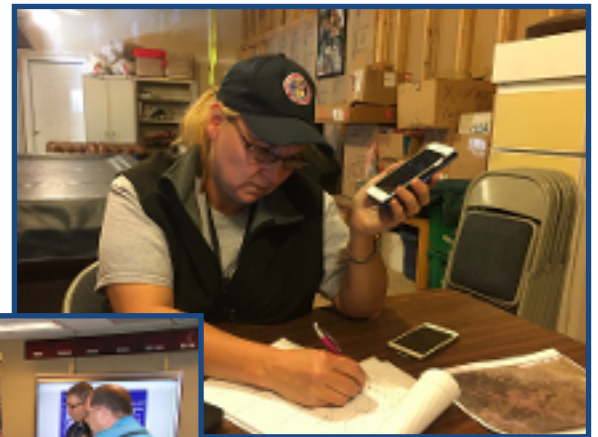
The Preparedness Program staff directed the implementation of a new emergency alert system for Colorado State agencies and employees. The emergency alert system is designed to send alerts via email, voice message and text message. The tool gives each state agency access to the system for staff emergency notifications.



## Disasters Happen. Are you Prepared?

# Guiding Principle #8: Deliver an Integrated Statewide Preparedness System

- The Colorado Statewide Communications Interoperability Plan (SCIP) was updated with coordinated efforts of DHSEM Interoperable Communications, FEMA's Office of Emergency Communications Technical Assistance Program and the Colorado Public Safety Communications Subcommittee.
- CIAC worked with other fusion centers to obtain information to support prevention and intervention activity within Colorado.
- Preparedness Program utilized a new emergency alert system to notify state employees about emergencies.
- DHSEM expanded its capacity and capabilities to assist local communities in disaster emergency damage assessment processes.



# 2015/16 SEOC/JFO ACTIVATIONS



The Colorado Division of Homeland Security and Emergency Management coordinated the operation of the State Emergency Operations Center (EOC). The State EOC provides the ability for state, federal, local, non-governmental organizations and private agencies to come together in a central location to coordinate the response to emergencies and disasters throughout the State.

Colorado and FEMA activated a Joint Field Office (JFO) in response to the 2015 spring flooding events, providing a central coordination location for extended recovery operations with all levels of government, NGOs and the private sector. DHSEM staffed the JFO until it demobilized on September 17, 2015.

## **State Emergency Operations Center Activation Levels**

The State EOC activation guidelines and Emergency Support Function information is included in the State Emergency Operations Plan.

### **Level III**

The State EOC will be initially staffed using available DHSEM personnel for business hours only. Select state agencies (for example: CDPHE, CDPS, DMVA, CDOT) are notified they may be needed to report to the State EOC

### **Level II**

Primary DHSEM staff actively monitor the on-going incident. Command and General Staff will occupy positions in the State EOC. Selected state agency representatives are in the State EOC. Notification is made to all remaining state agencies and other support organizations to be on standby for activation.

### **Level I**

Full activation of the State EOC with representatives from lead and supporting state departments and other agencies. Full 24-hour a day staffing may be required.



## **GOLD KING MINE: AUGUST 11-14, 2015**

DHSEM provided support to Durango and the Southwest Region following the release of approximately three million gallons of material into the Las Animas River beginning on August 11, 2015.

DHSEM supported the response and recovery efforts with on-site regional field managers, field services manager, recovery specialists and public information officers support.



## **SPRING FLOODING: JULY 27-SEPTEMBER 17, 2015**



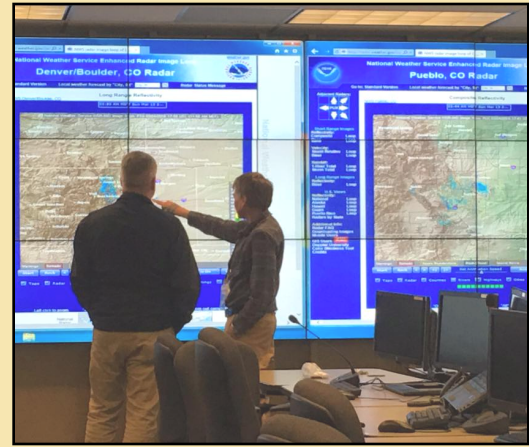
From May to June of 2015, widespread storms brought record rainfall across the Front Range and eastern plains. Severe storm, tornadoes, flooding, landslides and mudslides. The record precipitation, coupled with delayed high mountain snowmelt and saturated soils, led to flooding, particularly along the South Platte River and Arkansas River valley. This led to Disaster Declaration DR-4229 from FEMA.

A Joint Field Office was opened and staffed by DHSEM on July 27, 2015 and remained open to assist the counties affected by the widespread floods until September 17, 2015.

## MARCH BLIZZARD: MARCH 23-24, 2016

Winter Storm Selene hit Colorado hard in late March 2016 resulting in the activation of the State EOC. According to the National Weather Service, up to 31 inches of snow buried parts of the Front Range.

Motorists were stranded on snow-choked roads in parts of Colorado, initiating the Colorado National Guard and shelter resources from the state. The State EOC was staffed by 31 representatives over a two day period in March.



## Winter Storm Vexo

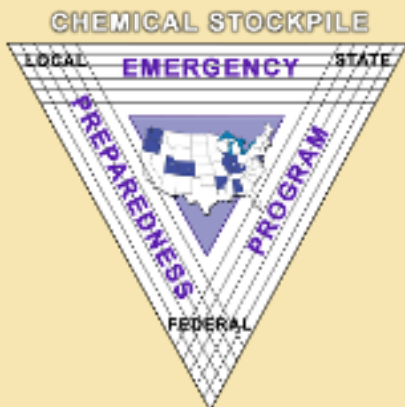


## APRIL BLIZZARD: APRIL 15-16, 2016

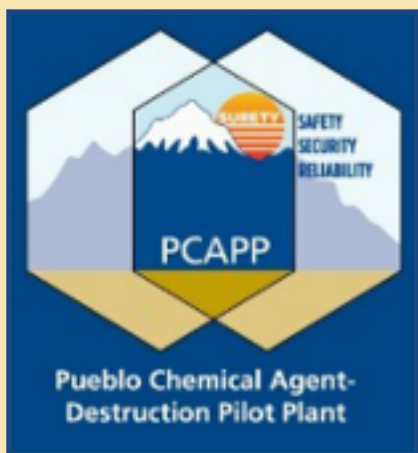
The State EOC activated April 15-18, 2016 to support Winter Storm Vexo, which dumped heavy snow on the Rockies and adjacent High Plains. The National Weather Service reported Interstate 70 was closed at times to the west of Denver due to the heavy snowfall. The State EOC was staffed by 33 representatives over a two day period in April.



# CHEMICAL STOCKPILE EMERGENCY PREPAREDNESS PROGRAM FULL SCALE EXERCISE (MAY 4, 2016)



The Pueblo stockpile, together with that at Blue Grass Army Depot in Kentucky, accounts for the last 10 percent of what was originally a national stockpile of more than 30,000 tons of chemical weapons. DHSEM staff provides year-round support of the Pueblo Chemical Stockpile to develop response capabilities for potential chemical agent release as well as providing Pueblo residents emergency preparedness information.

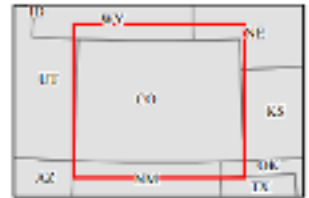
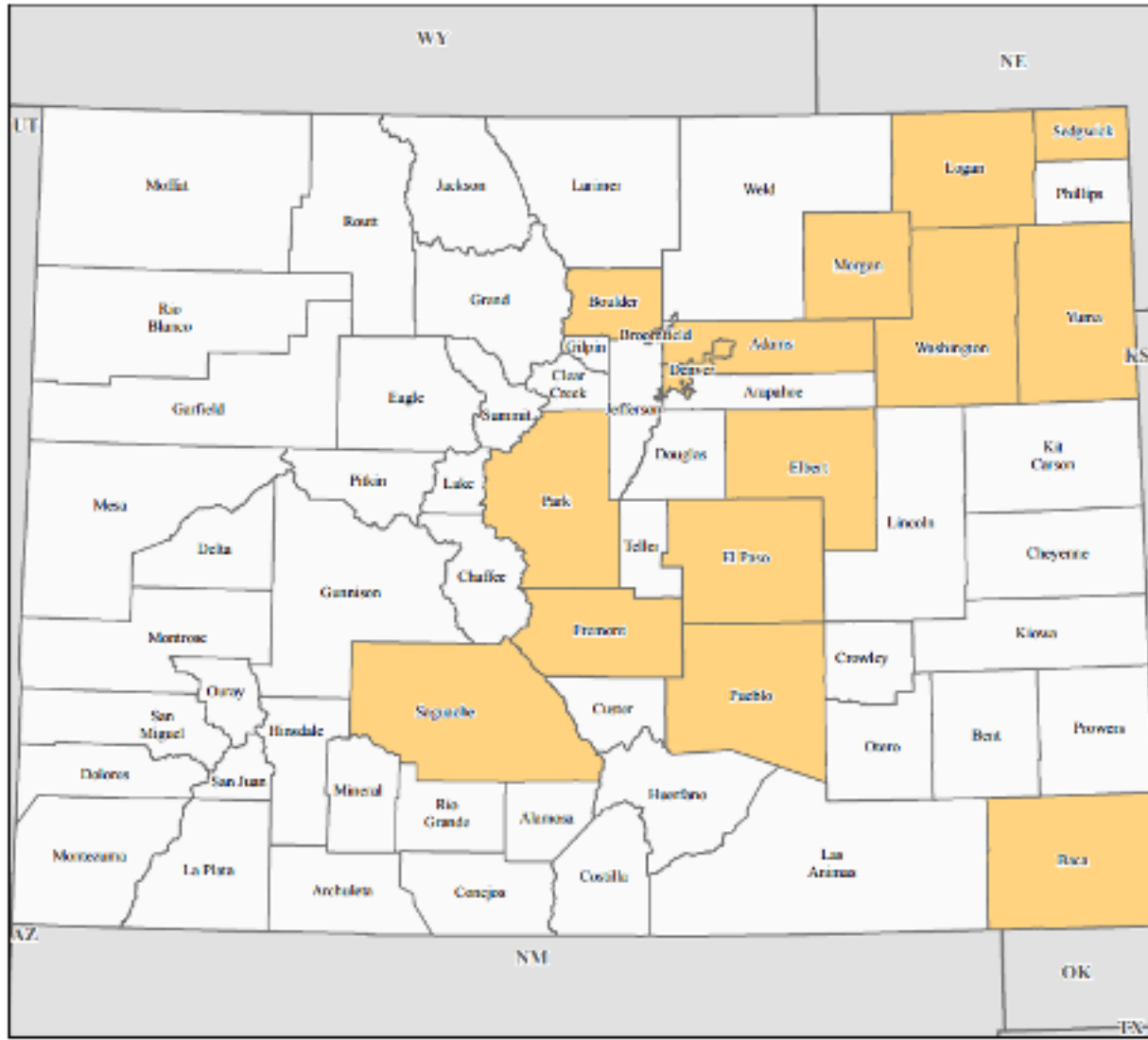


A Chemical Stockpile Emergency Preparedness Program (CSEPP) full-scale exercise was conducted on May 4, 2016 to prepare for destruction of mustard agent in September 2016. The exercise included the activation of the State EOC and resource mobilization training.



# 2015 FEMA Disaster Declaration

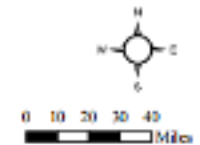
## FEMA-4229-DR, Colorado Disaster Declaration as of 08/12/2015



**Data Layer/Map Description:**  
The types of assistance that have been designated for selected areas in the State of Colorado.

All areas within the State of Colorado are eligible for assistance under the Hazard Mitigation Grant Program.

**Designated Counties**  
 No Designation  
 Public Assistance



**Data Sources:**  
 FEMA, ESRI;  
 Initial Declaration: 07/17/2015  
 Disaster Federal Registry Notice:  
 Amendment #1 - 08/12/2015  
 Datum: North American 1983  
 Projection: Lambert Conformal Conic



# SUCCESS!

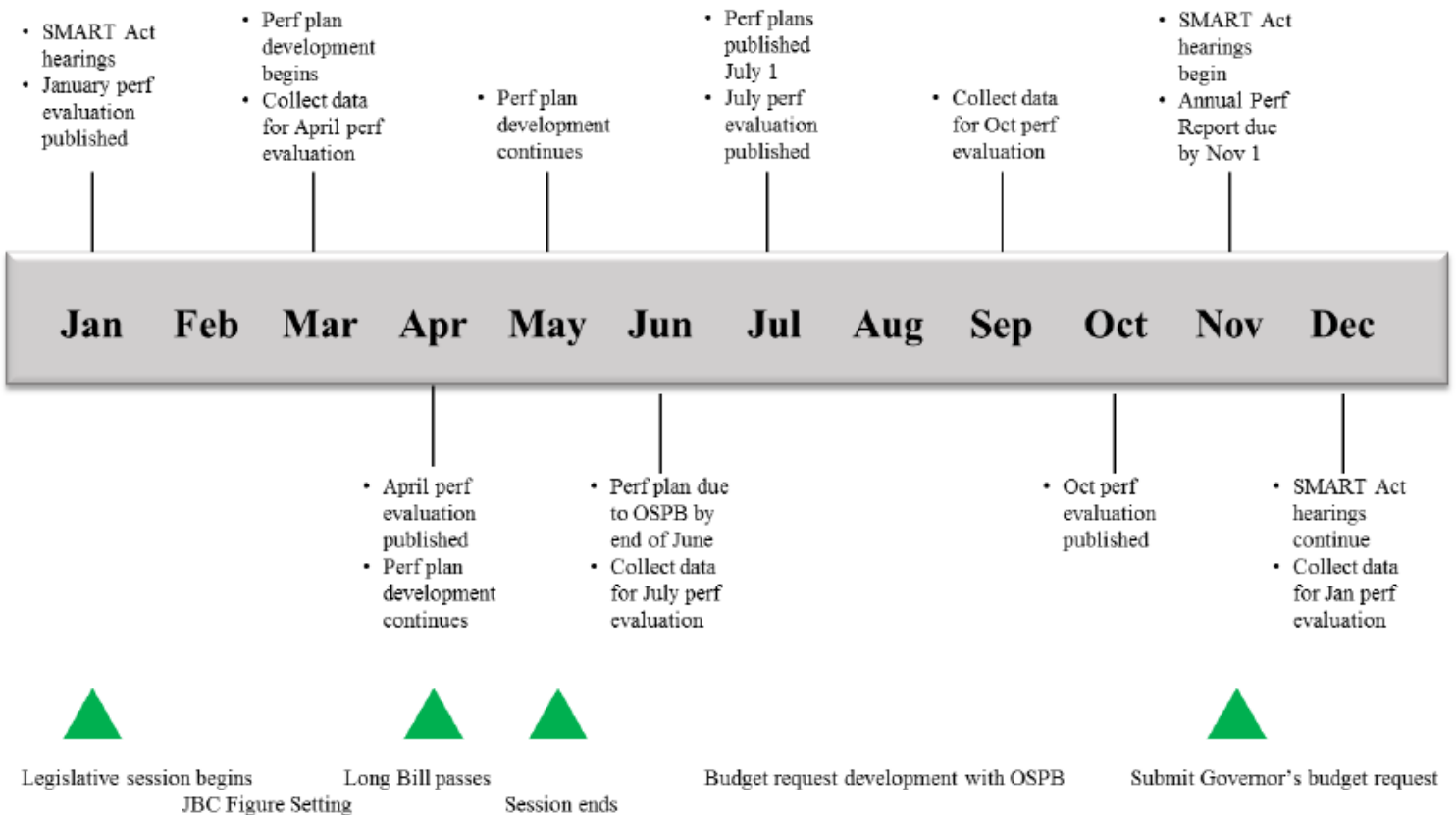
## State Measurement for Accountable, Responsive, and Transparent Government

### The Division successfully met our 2015/16 SMART Act Strategic Policy Initiative:

**SPI:** Switch from measuring individual product satisfaction to measuring global customer satisfaction for the Colorado Information Analysis Center (CIAC) and improve the customer satisfaction score from being unmeasured to 75% by June 30, 2016 and to 80% by June 30, 2018 for CIAC customer agencies.

**Outcome:** The CIAC has refined the customer satisfaction survey in November 2015 to target the customers that the product was intended for. Previous methodology was a global survey which went to everyone in the distribution list, which often includes members out of state. The new methodology challenged the consistency of previous ratings to future ratings, represents a more true rating of satisfaction from the intended customer. By the end of June 2016, the customer satisfaction score, using the new methodology, was at 96%.

### Timeline for SMART Act Deliverables



# DIVISION INFORMATION SOURCES

Information from DHSEM is shared quickly and efficiently using integrated social media and online sites.

## DHSEM

Website: DHSEM.state.co.us



173,800 Page Views

4.3% ↑

## COEmergency

Blog: COEmergency.com



313, 823 Page Views

43% ↑

Twitter: @COEmergency



40,723 Followers

19% ↑

Facebook: COEmergency



4636 Followers

24% ↑

Google +: +COEmergencyColorado



1,915,100 Views

2% ↑

Youtube: COEmergency1



315 Views

10% ↑

## READYColorado

Blog: READYColorado.com



46,000 Page Views

1% ↑

Twitter: @READYColorado



4,607 Followers

23% ↑

Facebook: READYColorado



1052 Followers

24% ↑

Google +: +READYColorado



36,876 Views

88% ↑

Youtube: READYColorado



4,671 Views

33% ↑

\*\*Numbers reflect activity and increase between FY 2015 (July 1, 2014-June 30, 2015) and FY 2016 (July 1, 2015-June 30, 2016) \*\*





# COLORADO

## Division of Homeland Security & Emergency Management

Department of Public Safety

**Colorado Department of Public Safety**

**Division of Homeland Security and Emergency Management**

**9195 E. Mineral Avenue, Suite #200**

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Photo Credits: Special thanks FEMA for images of the 2015 Spring/Summer Flooding event. All other photos were taken by DHSEM staff.



# COLORADO

## Department of Public Safety