

# COLORADO

# Division of Homeland Security & Emergency Management

Department of Public Safety

# **Mitigation and Recovery Program Report**

# September 25, 2015

DHSEM is working with governments, private-nonprofit organizations, and other critical partners on the following mitigation and recovery efforts.



SBA Disaster Declaration: The U.S. Small Business Administration (SBA) declared a disaster at the request of Gov. John W. Hickenlooper, making low-interest federal disaster loans available to businesses, many private non-profits, homeowners and renters in response to April 2015 landslides. SBA Disaster Loans for property damage or economic injury are available in the following counties: Crowley, Douglas, Elbert, El Paso, Fremont, Lincoln, Pueblo, and Teller. SBA Representatives will operate a Disaster Loan Outreach Center at the Colorado Springs Fire Department (375 Printers Way, Colorado Springs, CO 80910) until October 1, 2015. The representatives will be present Mondays-Fridays, 8 am-5 pm, to answer questions, explain the application process, and help individuals complete their applications. The filing deadline to return applications for property damage is November 16, 2015. The deadline to return economic injury applications is June 16, 2016. Applications may be completed online or submitted via post to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155. (SBA Disaster Loans)

## Assistance for Individuals, Households and Small Businesses

**Program** Small Business Administration Disaster Loans

Lead State Agency DHSEM

**DHSEM POC** Marilyn Gally, State Individual Assistance Officer

**Program Update** 

 U.S. Small Business Administration (SBA) Disaster Declaration #14467 and #14468. Effective September 16, 2015, SBA loans for physical damage and economic injury are available in El Paso, Crowley, Fremont, Teller, Douglas, Lincoln, Elbert, and Pueblo Counties.

SBA Representatives are available to assist at the following location:

Colorado Springs Fire Department

Prevention Conference Room - First Floor

375 Printers Parkway

Colorado Springs CO 80910

The filing deadline to return applications for property damage is November 16, 2015. The deadline to return

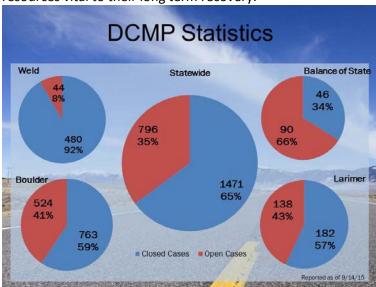




DR-4145

Program FEMA Disaster Case Management Program (DCM)
Lead State Agency DHSEM

- Disaster Case Management Program (DCMP)
  - As of August 31, 2015, nearly two years after the record 2013 floods, nearly 800 flood survivor cases remain open. Over half of those cases are being managed by the State's Disaster Case Management Program (DCMP). Close to 400 clients are currently seeking assistance under several Community Development Block Grant-Disaster Recovery (CDBG-DR) housing programs, including home repairs and replacement, being administered by Colorado's Department of Local Affairs (DOLA).
  - On September 21, 2015, FEMA Region VIII approved a second 90-day, no-cost extension of the Disaster Case Management Program (DCMP) grant. The extension from December 12, 2015 to March 11, 2016 will enable case managers to continue helping survivors of the 2013 floods to connect with available resources vital to their long term recovery.



- On September 15, a statewide DCMP training session was held at Catholic Charities in Denver. There were several presenters offering a variety of information for the disaster case management staff.
- Jake Porter from the Disabled American Veterans National Disaster Relief Program provided information on disaster recovery grants available to veterans. Ben Mestas, Division Director of Veterans Affairs for the Colorado Department of Military and Veterans Affairs, discussed the many other programs and assistance that his office can provide to veterans.
- o Kristy Judd, Executive Director of Metro Volunteers, updated the group on the work her organization is doing with Colorado's Department of Local Affairs (DOLA) to enable DCMP clients, primarily in the 8 Balance of State counties, to access the housing assistance programs available under the Community Development Block Grant for Disaster Relief (CDBG DR) program. Kristy described the process being used to accept and process applications, and prioritize cases in light of funding restraints.
- Allison O'Kelly of DOLA followed up on some questions regarding the Metro Volunteers' Balance of State initiative. She also answered other case managers' questions concerning the various CDBG-DR assistance programs including issues related to home access costs, SBA loans, and home repairs and replacement.
- Diana Herrera, Senior Regional Insurance Specialist from FEMA Region VIII provided an overview of the National Flood Insurance Program (NFIP). She explained how this federal program allows property owners in participating communities to purchase flood insurance. She further explained how the program has evolved over many years, and how natural disasters and resulting legislative initiatives have shaped the program into what it is today. Next, turning to the local level, Bobbie Baca, Colorado's Division of Insurance Director of Consumer Affairs, talked about how the 2013 flooding resulted in new

state legislation that addressed the many issues identified as a result of that disaster. She also discussed how homeowners can prepare for any type of disaster with helpful tips about insurance.

Jason Yancey, with Operation Hope, closed the session with a presentation on Disaster Financial Empowerment Response and Recovery. He explained how many people are facing a financial hardship before a disaster and how complex their situation can become afterwards. He discussed a variety of ways to help clients in recovery, including helping them ensure insurance policies are up to date, providing information on how to negotiate with mortgage lenders, and how to make sure credit information is current and dispute credit report discrepancies when necessary.



On September 17, DCMP Program Manager Chuck Sullivan attended the Weld Recovers Long Term Recovery Group (LTFG) meeting in Greeley. Attendees were briefed on the status of the group's finances, including remaining Unmet Needs funds, CDBG-DR cases, volunteer, and construction activities. The Weld Recovers office is closing October 30 and Kathy O'Day, Catholic Charities' Supervisor briefed the group on the current status of cases and transition planning. On Friday, September 18, a joint Volunteer Coordination and Construction meeting was held at the Boulder Long Term Flood Recovery (LTFRG) office in Longmont. Chuck Sullivan represented the State DCMP office and case management attendees included Kathy O'Day (Weld County), Phyllis Kane (Larimer County), Chip Leckway and Katie Fisk (Balance of State). Metro Volunteers' Executive Director Kristy Judd chaired the information sharing meeting that was also attended by individuals from the Boulder and Larimer County long term recovery groups and others involved in volunteer construction, debris removal and home access projects.

#### **Consumer Protection**

Spring 2015

**Program** Consumer Protection

Lead State Agency DORA Division of Insurance (DOI)

**DORA POC** NA **DHSEM POC** NA

**Program Update** 

 The Department of Regulatory Agencies (DORA) – Division of Insurance (DOI) has posted consumer protection information for those affected by recent storm damage titled, "Consumer Alert: Five Insurance Tips for Storm Damage". • This information is available at: <a href="http://www.dhsem.state.co.us/news/2015-06-05/consumer-alert-five-insurance-tips-storm-damage-colorado-dora">http://www.dhsem.state.co.us/news/2015-06-05/consumer-alert-five-insurance-tips-storm-damage-colorado-dora</a>. Tips include how to deal with storm damage and insurance, including documenting and mitigating damage, checking contractors, and verifying public adjusters. The alert also includes flood insurance tips, creating a home inventory, and contact numbers for DOI.

### **Damage Assessment**

DR-4229

**Program** FEMA Preliminary Damage Assessment

Lead State Agency DHSEM

**DHSEM POC** Steve Boand, Deputy State Public Assistance Officer

**Program Update** 

- Joint Preliminary Damage Assessments (PDAs) for DR-4229
  - Joint Preliminary Damage Assessments were conducted in June and again in early August for infrastructure damages and impacts incurred as a result of the Spring 2015 severe storms and snowmelt runoff. Participants included staff from local governments, FEMA, and DHSEM.
  - O President Obama issued a major disaster declaration for the State of Colorado on July 16, 2015. The declaration triggers the release of Federal funds to help our Colorado communities recover from the Severe Storms, Tornadoes, Flooding, Landslides, and Mudslides that occurred May 4 to June 16, 2015. The current declaration includes 11 counties: Baca, Elbert, El Paso, Fremont, Logan, Morgan, Pueblo, Saguache, Sedgwick, Washington and Yuma. The State has been awarded the Public Assistance and the Hazard Mitigation grant programs. The Public Assistance program is for emergency work and the repair or replacement of disaster-damaged facilities. The Hazard Mitigation program provides assistance for actions taken to prevent or reduce long-term risk to life and property from natural hazards.
  - The State submitted a request to the Federal Emergency Management Agency (FEMA) on August 7, 2015 for the designation of additional counties for Public Assistance under Major Disaster Declaration DR-4229 to include Adams, Boulder, and Park counties and the City and County of Denver. As of August 12, 2015, the request to designate the additional counties has been approved.
  - o The State conducted Applicant Briefings and FEMA held Kick-Off Meetings in August and September for entities Requesting Public Assistance.

## **Debris Management**

Spring 2015

Program NA
Lead State Agency DHSEM

**DHSEM POC** Robyn Knappe, Voluntary Agency Liaison

**Program Update** 

• The Southern Baptists are available and willing to assist property owners affected by flooding, tornados, etc. with tasks relating to debris management and property cleanup.

## **Hazard Mitigation**

**Annual Programs** 

**Program** FEMA Pre-Disaster Mitigation Program (PDM)

Lead State Agency DHSEM

**DHSEM POC** Scott Baldwin, Acting Deputy State Hazard Mitigation Officer

**Guidance** FY 2015 Guidance & Addendum: www.fema.gov/media-library/assets/documents/103279

**Program Update** 

• The competitive FEMA Pre-Disaster Mitigation (PDM) Program is authorized under the Robert T. Stafford Disaster Relief and Emergency Assistance Act, Public Law 93-288, as amended. This program makes federal funds available to State, Local and Tribal Governments to implement and sustain cost-effective measures designed to reduce the risk to individuals and property from natural hazards, while also reducing reliance on Federal funding from future disasters. FEMA has announced PDM program availability for this year. DHSEM is currently accepting notices of interest/intent from eligible potential sub-applicants. \$30 million is available nationally. A complete *State* application, including all sub-applications, was due to FEMA on August 28, 2015.

**Program** FEMA Flood Mitigation Assistance Program (FMAP)

Lead State Agency DHSEM

**DHSEM POC** Scott Baldwin, Acting Deputy State Hazard Mitigation Officer

**Guidance** FY 2015 Guidance & Addendum: www.fema.gov/media-library/assets/documents/103279

**Program Update** 

• The competitive FEMA Flood Mitigation Assistance (FMA) Program is authorized under the National Flood Insurance Reform Act of 1994. This program makes federal funds available to eligible applicants with the goal of reducing or eliminating claims under the NFIP. FEMA has announced program availability for this year. DHSEM is currently accepting notices of interest/intent from eligible potential sub-applicants. \$150 million is available nationally. A complete *State* application, including all sub-applications, was due to FEMA on August 28, 2015.

**Program** Mitigation Planning

Lead State Agency DHSEM

**DHSEM POC** Patricia Gavelda, Mitigation Planner

#### **Program Update**

- Arapahoe County Hazard Mitigation Plan (HMP) Update granted APA (Approvable Pending Adoption) status by FEMA on September 21, 2015.
- City of Aurora HMP under State review.
- NE Region continues to procure local HMP adoptions (23 of 37 adoptions received to date).
- El Paso County continues to procure local HMP adoptions (7 of 8 adoptions received to date).
- One HMP in FEMA Required Revisions (RR) process (Boulder).
- At least twelve HMPs in planning process (Broomfield, Chaffee, Clear Creek, Colorado Springs, Costilla, Jefferson, Larimer, Montezuma, Pueblo, Routt, San Miguel, Weld).
- Continued attendance and participation at local HMP development meetings; technical assistance provided as requested from various HMGP Planning Grant and other local mitigation planning jurisdictions.

DRs-4067, 4133, 4134, 4145, 4229

**Program** FEMA Hazard Mitigation Grant Program (HMGP)

Lead State Agency DHSEM

**DHSEM POC** Scott Baldwin, Mitigation Specialist

#### Guidance

FEMA HMGP guidance documents may be found at http://www.fema.gov/hazard-mitigation-grant-program

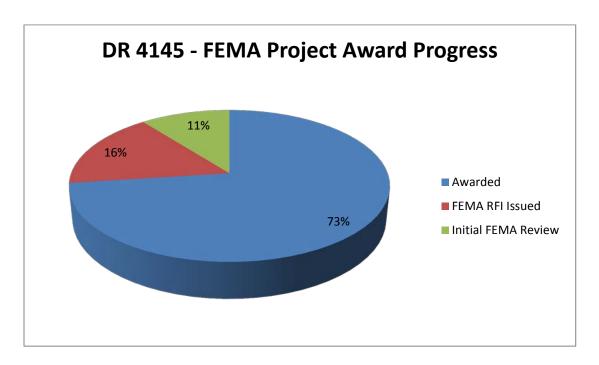
#### **Program Update**

The State is currently working five disasters that involve HMGP funding: DR 4067, 4133, 4134, 4145, and 4229.

• A total of 98 HMGP applications have been submitted to FEMA for formal review. FEMA is working on reviewing the applications and providing the State with a FEMA request for information (RFI). The State is then forwarding the FEMA RFI to the sub-applicant and assisting them with questions and helping guide them through the RFI process. A breakdown of projects by disaster is shown below:

Disaster	Number of Projects
4067	4
4133	2
4134	7
4145	85
Total Projects	98

- **FEMA RFI response is mandatory**. Once a FEMA RFI is distributed, sub-applicants are highly advised to provide their FEMA RFI response to the state within 20 calendar days of receipt. This will allow for state review and comment prior to FEMA submission. Failure to provide responses to the state within the 20 day period will result in responses being sent to FEMA without review. Response to a FEMA RFI is mandatory within 30 days. Failure to respond to a FEMA RFI within this deadline will result in project removal from the HMGP. Projects can only be reinstated in the HMGP through an extended appeal process.
- The State has suspended all regular HMGP Conference Calls including 5%, Generator, Wildfire, and general information calls. Due to the different stages and timelines for the many project types, individual coordination is a more appropriate and effective use of time. Pertinent or general project information will be communicated via email or phone call as necessary.



- FEMA continues to review project applications. Only 9 projects remain in the initial FEMA review queue. Many projects have been awarded and many projects have been issued a FEMA Request for Information (RFI), which requires the sub-grantee to provide clarification to FEMA. The State is working to assist the sub-grantee through the RFI process.
- The Mitigation Team has submitted applications for the FY15 Hazard Mitigation Assistance Guidance grants, including the Pre-Disaster Mitigation Program (PDM) and Flood Mitigation Assistance Program (FMA). Further information about PDM & FMA can be found on the DHSEM Grant Programs website.

#### Infrastructure

**Program** FEMA Public Assistance Program (PA)

Lead State Agency DHSEM

**DHSEM POC** Johan Barrios, Recovery Specialist

Guidance http://www.fema.gov/public-assistance-local-state-tribal-and-non-profit/

**Program Update** 

#### DR-4145

- In the last week, 13 requests for reimbursements (RFRs) were submitted, and 15 RFRs have been recommended for payment. The total amount of RFRs is now at 1,397 of which 974 are recommended for payment and 206 were returned to the sub-grantees for additional information. The remaining 217 are in progress. The total amount requested is \$167.1 million, and \$149.75 million is considered initially eligible. \$105.5 million has been recommended for payment, \$24.90 million has been returned to sub-grantees for additional information, and \$19.35 million is still in progress.
- Four requests for scope changes were submitted in the last week, and zero were completed or deferred to closeout. The total amount of scope change requests is now 366 of which 244 are completed or deferred to closeout, and 57 were returned to the sub-grantees for additional information. The remaining 65 are in progress.
- There have been 116 payments made in the last week for total of \$8,299,125.11 including federal and state share.

- Eighty-four small project closeout requests and two large project closeout requests have been submitted to FEMA.
- Announcements:
  - Next PA call will be September 25, 2015 at 9 a.m. Call in information and presentation will be sent out prior to the call.

#### DR-4229

- There is an expectation of +/- 160 total Project Worksheets (PWs) estimating \$30-\$40 million for DR-4229. The goal is to have 100% of PWs written and approved in the Federal grant management system by Thanksgiving.
- FEMA is still processing DHSEM's request to extend the incident period to April 24 July 9, 2015 (originally approved for May 4 Jun 16, 2015).
- As of September 14, 2015, there is a total of 62 Requests for Public Assistance (54 Active, 5 Withdrawn/Closed, 2 Pending Review, 1 Ineligible/Closed) approved by FEMA. Monday, August 31<sup>st</sup> was the deadline for the initial designated counties to submit their Request for Public Assistance and Friday, September 11, 2015 was the deadline for the additional designated counties.

#### Announcements:

- o The Bi-Weekly PA Applicants Assistance Call is Thursday, October 1, 2015 at 1:30 p.m. Please submit questions you wish to be addressed during this teleconference to: cdps PA4229@state.co.us
- State Public Information Officer, Micki Trost, is hosting a media roundtable event with El Paso County on Wednesday, September 23 to educate the media about recovery programs.

Program HUD CDBG-DR Infrastructure (CDBG-DR)

**Lead State Agency** DHSEM

**DHSEM POC** Justine Willman, Recovery Specialist

Guidance Action Plan - <a href="http://dola.colorado.gov/cdbg-dr/content/action-plans">http://dola.colorado.gov/cdbg-dr/content/action-plans</a>

Forms http://dola.colorado.gov/cdbg-dr/content/impacted-areas

**Program Update** 

- Community Development Block Grant Disaster Recovery (CDBG-DR) Infrastructure Guidelines can be found www.dola.colorado.gov/cdbg-dr.
- Below is an Expenditure & Performance Report for the week ending September 11, 2015:

## 1<sup>st</sup> Allocation – Infrastructure Program (\$21,067,600)

	Count			Dollar Amount		
Infrastructure (\$19.4M)	This Month	Previous	Cumulative	This Month	Previous	Cumulative
Projects Awarded	0	54	54	\$0	\$15,965,360	\$15,965,360
Projects Under Contract	2	33	35	\$1,630,297	\$9,025,976	\$10,656,273
# Projects Started (first draw)*	0	0	0	\$0	\$0	\$0
# Projects Completed	0	0	0	\$0	\$0	\$0

<sup>\*</sup>Include Completed Projects

#### 1<sup>st</sup> Allocation Comments

• Contract for City of Loveland (\$52,425.78), sent to Grantee for execution April 8, 2015. Grantee has requested a few changes, sent out to Grantee for signature on June 22, 2015.

- Contract for City of Loveland (\$242,120), sent to Grantee for execution on April 24, 2015. Grantee has requested a few changes, sent out to Grantee for signature on June 22, 2015.
- Contract for City of Louisville (\$365,460.26), received back from Grantee July 29, 2015, waiting for Release of Funds (ROF).
- Contracts for Town of Lyons -Acquisition of three properties (1b) (\$689,953.69), waiting for ROF.
- Contract for Larimer County Big Elk Meadows (\$69,646.00), sent to Grantee for signature on July 6, 2015.
- Contract for City of Manitou Springs Wildcat Gulch Culvert (\$312,600.00), received back from Grantee on July 23, 2015, waiting on ROF.
- Contract for Larimer County (796,180), sent to Grantee for signature on August 17, 2015.
- Contract for Manitou Springs Streambed Renovation (162,600), sent to Grantee for signature on August 11, 2015, waiting on ROF.
- Working with the Town of Estes Park, Upper Thompson Sanitation District, Larimer County and City of Evans on payment requests.
- Projects under construction:
  - Estes Park and Upper Thompson Sanitation District Fish Creek Corridor.
  - Town of Frederick Bella Rosa and Wetland Loop.
  - Jamestown Water Plant.
- Monitored the City of Manitou Springs on August 7, 2015 and Town of Milliken on August 12, 2015.
- Contracts that got executed in September:

Jamestown water service extension, executed on September 3, 2015 (\$495,000).

Manitou Springs – Fountain Creek Retain Wall, executed on September 4, 2015 (\$22,800).

Town of Windsor - John Law Floodplain Flood Risk Reduction, executed on September 4, 2015 (added \$653,197 to contract).

Upper Thompson Sanitation District – Fish Creek Utilities, executed on September 5, 2015 (added 459,300.25).

# 2<sup>nd</sup> Allocation – Infrastructure Program (\$34,278,810)

	Count			Dollar Amount		
Infrastructure (\$34.2M)	This Month	Previous	Cumulative	This Month	Previous	Cumulative
Projects Awarded	0	0	0	\$0	\$0	\$0
Projects Under Contract	0	0	0	\$0	\$0	\$0
# Projects Started (first draw)*	0	0	0	\$0	\$0	\$0
# Projects Completed	0	0	0	\$0	\$0	\$0

<sup>\*</sup>Include Completed Projects

#### **2nd Allocation Comments**

- DHSEM received 100 applications on May 29, 2015. Project notifications went out on Wednesday, July 22, 2015 explaining which projects would be receiving a Next Steps Letter.
- DHSEM will be sending out Next Steps Letters in September 2015.

# **Mitigation and Recovery Points of Contact**

If you are unsure of the appropriate contact or if you have general questions/concerns for any of the grant programs, please call the Colorado Recovery Hotline at 720-500-5510.

Name	Program	Email	Telephone
Baldwin, Scott	Mitigation Specialist	Scott.Baldwin@state.co.us	(720) 852-6696 (o)
			(303) 877-8313 (c)
Barrios, Johan	Recovery Specialist	Johan.Barrios@state.co.us	(720) 852-6702 (o)
			(720) 557-0162 (c)
Boand, Steve	Recovery Manager	Steven.Boand@state.co.us	(303) 915-6063 (c)
Candelaria, Sierra	Admin Assistant	Sierra.candelaria@state.co.us	
Gally, Marilyn	Mitigation/Recovery	Marilyn.gally@state.co.us	(720) 852-6694 (o)
	Hazard Mitigation Officer		(303) 489-2291 (c)
Gavelda, Patricia	Local Mitigation Planning	Patricia.gavelda@state.co.us	(970) 749-8280 (c)
	Program Manager		
Gillespie, Hart	Program Assistant	Caroline.gillespie@state.co.us	(720) 852-6704 (o)
			(303) 482-7295 (c)
Haney, Michael	Disaster Project Specialist	Michael.haney@state.co.us	(303) 594-0572 (c)
Horn, Jody	State Recovery Liaison	Jody.horn@state.co.us	(303) 915-6519 (c)
Klein, Kevin	Division Director and	Kevin.klein@state.co.us	
	State Disaster Recovery		
	Coordinator		
Knappe, Robyn	Voluntary Agency Liaison	Robyn.knappe@state.co.us	(720) 852-6617 (o)
			(303) 503-1757 (c)
Kurle, Jaclyn	Disaster Case Management	Jaclyn.kurle@state.co.us	(720) 852-6701 (o)
	Administrative Assistant		(303) 915-8947 (c)
Leach, Carleigh	Disaster Finance Specialist	Carleigh.leach@state.co.us	
Lucero, Ted	Disaster Project Specialist	Ted.lucero@state.co.us	(303) 917-4268 (c)
Merrifield, Irene	Disaster Finance Specialist	<u>Irene.merrifield@state.co.us</u>	(303) 913-2948 (c)
Miklas, Natalie	Disaster Finance Specialist	Natalie.miklas@state.co.us	(720) 326-3628 (c)
Middleton, Rosalyn	Recovery Specialist	Rosalyn.middleton@state.co.us	(720) 852-6722 (o)
			(720) 454-4363 (c)
Moore, Don	State Recovery Liaison	Donald.moore@state.co.us	(720) 852-6711 (o)
			(303) 913-2427 (o)
Petitt, Mark	Disaster Project Specialist	Mark.petitt@state.co.us	(303) 912-7845 (c)
Raymond, Jim	State Recovery Liaison	James.raymond@state.co.us	(303) 870-4827 (c)
Schaub, Mike	State Recovery Liaison	Michael.schaub@state.co.us	(303) 915-9971 (c)
Schwall, Mercedes	Disaster Case Management	Mercedes.schwall@state.co.us	(720) 852-6721 (o)
	Accountant Tech III		(720) 326-3478 (c)
Settle, Sean	Mitigation Specialist	Sean.settle@state.co.us	(720) 852-6709 (o)
			(303) 915-0245 (c)
Sullivan, Chuck	Disaster Case Management	Chuck.sullivan@state.co.us	(720) 852-6720 (o)
	Program Manager		(303) 917-8789 (c)
Trost, Micki	Strategic Communications Director	Micki.trost@state.co.us	(303) 472-4087 (c)
Willman, Justine	Recovery Specialist, CDBG-DR	Justine.willman@state.co.us	(720) 852-6712 (o)
			(720) 557-0161 (c)