## 

## Job Vacancy Survey




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Workforce Research \& Analysis

Archuleta
Delta Dolores Gunnison Hinsdale La Plata Montezuma Montrose Ouray San Juan \& San Miguel Counties


Western \& Southwest Region Job Vacancy Survey

Conducted
July 10-18, 2002

State of Colorado<br>Bill Owens, Governor

# Colorado Department of Labor \& Employment 

Vickie Armstrong, Executive Director Jeffrey M. Wells, Deputy Executive Director

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## Workforce Research \& Analysis

Contents
Introduction .....  1
How to Use This Report ..... 2
Employers ..... 2
Job Seekers ..... 3
Workforce Centers ..... 3
Economic Developers ..... 3
Caveats .....  4
Executive Summary .....  5
Western \& Southwest Region .....  6
The Job Vacancy Survey Sample .....  9
Data Collection ..... 10
Vacancies
Industry, Size and Status ..... 11
Education and Experience Requirements ..... 15
Difficulty to Fill ..... 18
Additional Compensation
Medical Insurance ..... 20
Sign-On Bonus ..... 21
Occupations ..... 22
Methodology ..... 32
Computer Assisted Telephone Interview ..... 32
Survey Sample Methodology ..... 33
Data Editing ..... 33
Occupational Coding ..... 33
Wage Conversion ..... 33
Definitions ..... 34

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List of Figures

1. Population by County .....  6
2. Unemployment Rates for July 2002 .....  .6
3. Western \& Southwest Region Employers \& Employees, 3rd Quarter, 2001 .....  7
4. Employment \& Labor Force Trends for the Western \& Southwest Region .....  8
5. Estimated Vacancies by Industry Group ..... 11
6. Average Wages by Industry Group ..... 12
7. Estimated Vacancies by Size Class ..... 13
8. Average Wages by Size Class ..... 13
9. Vacancies by Employment Status ..... 14
10. Average Wages by Employment Status ..... 14
11. Vacancies by Education ..... 15
12. Average Wages by Education ..... 16
13. Vacancies by Experience ..... 16
14. Average Wages by Experience ..... 17
15. Vacancies by Difficulty to Fill ..... 18
16. Average Wages by Difficulty to Fill. ..... 18
17. Vacancies by Time Open for Hire ..... 19
18. Average Wages by Time Open for Hire ..... 19
19. Vacancies by Employer's Contribution to Medical Insurance ..... 20
20. Average Wages by Employer's Contribution to Medical Insurance ..... 20
21. Vacancies by Sign-On Bonus ..... 21
22. Vacancies by Major Occupational Groups ..... 22
23. Average Wages by Major Occupational Group ..... 23
List of Tables
24. Industry Categories .....  9
25. Experience Requirements by Educational Level ..... 17
26. Job Vacancy Survey Occupations with OES Wages ..... 24


## Introduction

The unemployment rate, along with the level and growth rate of employment, has been used as an indicator of labor market conditions for decades. While this indicator provides information about changes in the supply and demand for labor, it reveals nothing about the skills most sought after by employers. As such, individuals preparing themselves for the job market have done so with limited knowledge of what skills are necessary to successfully compete in the contemporary labor market. Employers have had an equally difficult time determining appropriate compensation levels due to a limited knowledge of what similar firms in their region are currently offering.

Job seekers and employers, as well as Workforce Centers and economic developers need more than a measure of demand for workers at a specific point in time. They also need a measure of where in the economy that demand is located and what education and experience levels are most preferred. The Colorado Department of Labor and Employment (CDLE) developed the Job Vacancy Survey (JVS) to meet this need. The JVS is designed to provide a snapshot estimate of job vacancies along with detailed information and analysis on accompanying wages, skill requirements and work experience.

The CDLE's survey unit collects original data by conducting phone interviews with a representative

Colorado Job Vacancy Survey Regions

sample of employers in a given region. The department's economists analyze the raw data, estimate the number of vacancies in the area and publish the report within weeks of the original data collection, providing a timely portrait of the employment situation.

The survey is funded by a grant from the U.S. Department of Labor's Employment and Training Administration. The survey is produced for each region in Colorado by Labor Market Information's office of Workforce Research and Analysis.

This publication is a product of the Colorado Department of Labor and Employment's Labor Market Information Section and was prepared by the Workforce Research and Analysis unit. Members of this unit are:

Senior Economist: Wande Reweta, Ph.D. Economists:

Program Assistant: Graphic Artists:

Analyst for this region: Steven Krichbaum

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Workforce Research \& Analysis
Labor Market Information
Colorado Department of Labor \& Employment
Two Park Central, Suite 300
1515 Arapahoe Street,
Denver, CO 80202-2117
Email: Imi@state.co.us
(303) 318-8890
www.coworkforce.com/lmi/wra/home.htm

## How to Use This Report

With the analysis of labor market conditions, many questions regarding labor demand and supply, as well as labor skills requirements, often arise...

- Is there a labor shortage in the region?
- If so, what types of labor are in short supply?
- Is there a shortage of skills?
- What skills are necessary to fill current vacancies?

The answers to these and similar questions are important in the decision-making processes of employers, employees, job seekers, trainers, and planning officials. While Labor Market Information (LMI) provides data on the local labor force supply, the Job Vacancy Survey complements this by providing information about the demand for labor and offers a more complete picture of local labor markets.

## Employers

The Job Vacancy Survey measures the area's current vacancies along with education and experience requirements. This report can serve as a strategic planning tool in the following areas:

## - Employee Recruitment-

If findings indicate that employers have had positions open for a significant period of time, and compensation is sufficient, it might indicate a shortage of applicants in the area. Therefore, recruitment efforts could be focused outside of the region in areas where the necessary skills are more likely to be found.

## - Employee Training-

A firm may also choose to increase investment in training for their current employees instead of expanding recruitment efforts.

## - Compensation and Benefits Planning-

The Job Vacancy Survey provides wages offered for surveyed job openings. Tables in this report also detail current wages by occupation from Occupational Employment Statistics data. Together these pieces of information can be used to develop wage guidelines for compensation practices.

## - New Site Selection-

Employers considering relocating or expanding to the area can study the survey and determine how easily the company's employment needs will be met by reviewing current vacancies. Companies need a sufficient, qualified labor pool to operate. High labor demand within a particular industry segment along with indications of difficulty filling these positions should caution a firm requiring a similar labor profile.

## Job Seekers

TThe Job Vacancy Survey provides job seekers with a broad view of which industries are hiring, which occupations are in demand along with currently offered salaries and benefits, and what education and experience levels are required. This report is a roadmap that can be used to determine where the best paying jobs are given an individual's skills and level of education. Job seekers can also use Labor Market

Information's occupational projections, which provide a long-term outlook of occupational demand, along with the survey, which illustrates the current level of demand in the local job market to determine how current employment opportunities can contribute to their long-term career goals. Career minded individuals can tailor education, training, and work-experience to fit future high-demand positions.

## Workforce Centers

The Job Vacancy Survey is designed to aid Colorado's Workforce Centers and other job placement organizations. As Workforce Centers serve job seekers and employers, the report acts as a handy reference for information on current vacancies, position requirements, wages and benefits offered, seasonal employment trends, and dominant regional industries. Workforce Center representatives can increase placement success by directing job seekers toward high demand occupations and industries.

Public officials, educational institutions, and government agencies can use this survey information
to effectively apply resources to education, training, and job placement programs.

While this report is a picture of the area's current employment needs and historical seasonal patterns, other Labor Market Information products provide projections of occupational growth and anticipated openings (www.coworkforce.com/lmi/oeo/oeo.htm). The projections highlight growing as well as declining occupations. Investments in the workforce can be directed toward occupations or industries that continuously contribute to the local economy or to those where there is a constant need for workers.

## Economic Developers

Economic development professionals can use the Job Vacancy Survey to track the labor situation in key industries and evaluate the area's economic growth and development potential. The survey results help determine where bottlenecks may occur should current vacancies persist. Economic developers can
also generate a comprehensive picture of the region by determining where current labor demand stands today, as identified by the survey, and where the local market is trending using Labor Market Information's employment projections.

## Caveats

TThe Job Vacancy Survey statistics are indicators of the demand for workers in the region and should not be interpreted as actual values. We rely on information from surveyed companies to obtain a representative sample of institutions and the occupations that fuel them. Not all surveyed firms participate; however, the employers who do participate enable the production of statistically reliable results.

The study provides estimates of job openings for a point-in-time; they do not necessarily portray the distribution of job vacancies in the region. This report does not attempt to explain the cause of vacancieswhether these current vacancies are due to actual growth or to job turnover in an occupation. Readers should also keep in mind that the authors are not attempting to project the level of vacancies into the future. Be aware that events having occurred since the time period analyzed such as plant closings or the migration of people in and out of the area might
significantly affect the vacancy status of some occupations. Job openings are very dynamic - current openings are being filled, new positions are being created, and some roles are being phased-out.

Occupational demand is subject to seasonal changes and affected by business cycles. For example, the reader would want to be aware that a decrease in vacancies for construction workers from April to November could represent seasonal variations, not necessarily a long-term decrease in the demand for such workers. When several years of survey data have been collected, we may be able to identify patterns that more accurately reflect changing labor market conditions. Regional surveys are timed to make these comparisons possible.

Given the caveats, appropriate application by the user is a key element in this report being a useful tool for job vacancy analysis.


## Executive Summary

The summer Western \& Southwest Job Vacancy Survey (JVS) was conducted from July 10th through July 18th, 2002. The goal of the survey is to provide current information on the demand for workers so that employers, job seekers, economic developers, educators and workforce centers can make more informed decisions in the Western \& Southwest Region.

Over the survey period a sample of private employers with at least five employees, as well as all large employers and government agencies were contacted. Employers were asked if they were actively hiring at
the time of the survey and a variety of questions about the positions that they were seeking to fill.

A total of 733 employers ( $22 \%$ of employers in the sample universe), representing approximately $30 \%$ of the region's total employment, responded to the survey. The survey had a $77 \%$ effective response rate. Out of these, 123 were government agencies, 28 were large employers and 582 were small to mid-sized entities. The major findings of the survey are as follows:

- An estimated 850 jobs were open for immediate hire in the region during the survey period compared to 1,500 last year.
- About $15 \%$ of the responding employers reported having at least one vacancy.
- The overall average wage for all vacancies is $\$ 14.00$ per hour.
- Healthcare Practitioners and Technical occupations accounted for almost $25 \%$ of all vacancies.
- Seventy-two percent of the openings are full-time.
- Half of the vacancies in the Western \& Southwest Region require education beyond a high school diploma/GED.
- The vast majority of vacancies occur in Service Producing Industries.

Over $70 \%$ of the job openings include some form of medical insurance.

- Thirteen percent of the vacancies are considered very difficult to fill, down from $33 \%$ in July 2001.
- Fifty-seven percent of the vacancies have been open for less than 30 days, up from 45\% a year ago.
- Seventy-two percent of the openings require experience either related to or in the same field as the vacant position.


## Western \& Southwest Region

The Western \& Southwest Region consists of Archuleta, Delta, Dolores, Gunnison, Hinsdale, La Plata, Montezuma, Montrose, Ouray, San Juan, and San Miguel counties. The U.S. Census Bureau estimated the region's population at just over 170,000 people in July of 2001. La Plata and Montrose, make up almost half (46.6\%) of the entire region's population.


The region employed 84,315 people in July of 2002 out of a labor force of 88,084 . The region's preliminary unemployment rate is lower than both the state as a whole and the national rate of $5.9 \%$. The unemployment rate in the Western \& Southwest Region has increased from $3.9 \%$ a year ago to $4.3 \%$ in the current survey. The number of continued unemployment claims for the region has risen more than $30 \%$ in the last year ${ }^{1}$.


Figure 3: Western \& Southwest Region Employers \& Employees, 3rd Quarter, 2001


Like the rest of the state, the economy of the Western \& Southwest Region consists predominantly of Services and Retail Trade businesses. Combined, employers in these industries make up $52 \%$ of the total employers and $49 \%$ of the employment.

It is important to note that the Bureau of Labor Statistics' Employment and Wages (ES-202) program collects information on firms whose employees are covered by unemployment insurance. Nationally, this
program captures $94 \%$ of total employment. Agriculture, however, is an industry in which much of the employment is not covered. Many agricultural employers are exempt from paying unemployment insurance tax, and therefore are not represented in the ES-202 numbers. Simply put, agricultural employment may represent a much larger part of the Western \& Southwest Region labor market than indicated by the 3\% reported under the Employment and Wages program.

Figure 4: Employment \& Labor Force Trends for the Western \& Southwest Region


Figure 4 shows a 6-year history of both the region's labor force and the employment level between July 1996 and July 2002. Several different conclusions may be drawn from this graph:

## - The rising trend lines demonstrate that both labor force and employment levels in the region have grown since 1996.

Because labor force and employment levels vary from season to season, change does not occur smoothly. Both levels gradually increased through the summer of 1998. Labor force and employment then decreased slightly until July 2001 and has since increased once again.

- The graph also illustrates the unemployment level. The unemployment level is the gap between the labor force and employment. The larger the distance between the two lines, the larger the number of unemployed. In July 1996 there were 4,422 unemployed compared to 3,769 in July 2002. In that time the unemployment rate dropped from $5.4 \%$ to $4.3 \%$.


## - In addition, Figure 4 demonstrates the region's seasonal trend.

Both employment levels and the labor force peak in the middle of the summer and bottom out in the
middle of winter. The Job Vacancy Survey is conducted semi-annually in the middle of winter and summer in order to measure the demand for labor at both high and low employment periods.

Surveys conducted in summer represent the demand for labor at a time when employers are nearing peak employment, yet are still in the process of actively recruiting. Vacancies found in winter represent the demand for labor at a time of year when employment is at its seasonal low. A study in winter tells of the type of occupations in demand even when employment is at traditionally low points of the year.

There are currently several factors placing stress on the Western \& Southwest economy. Unfortunately, it is difficult to determine the exact effect of these factors on the local economy until more local information becomes available. These factors include the following:

The U.S. Economic Slowdown-
After the longest economic expansion in U.S. history ended last year, the U.S. economy inevitably slowed. Unemployment rates have increased
throughout the country and U.S. equity markets lost almost half their value from March 24, 2000 to July $18,2002^{2}$.

The 2002 Drought-
The 2002 drought has impacted the entire state of Colorado, but southwestern Colorado has been particularly hard hit. Precipitation and stream flow levels are at all time lows and according to the U.S. Drought Monitor ${ }^{3}$

Southwest Colorado is in an exceptional drought, the most extreme on the scale.

## Fire Danger-

Several major fires have erupted in the region, including the 77,000 acre Missionary Ridge fire near Durango and the Mesa Verde National Park fire near Cortez. Fire danger also closed the Durango-Silverton railroad for over a month and restricted park access through much of the summer.

## The Job Vacancy Survey Sample

TThe Summer Western \& Southwest Region survey was conducted from July 10th through July 18th, 2002. For the purpose of this report, all known employers with 5 or more employees as well as all government employers are referred to as the sample universe. Firms with fewer than 5 employees make up $68 \%$ of all employers in the region, but $20 \%$ of the total employment. Employment in the sample universe accounts for approximately $80 \%$ of the region's total employment.

The Job Vacancy Survey separates employers into either government or private industry. Private firms are then split into large and small to mid-size categories. Firms with at least 150 employees are considered large employers. Attempts are made to contact all government agencies and large firms. The remaining small to mid-size firms are split into industry groups. ${ }^{4}$ To achieve a solid representation from each group, 360 completed responses were required. For
industry groups containing less than 360 employers, a response rate of at least $50 \%$ was required.

Government makes up $18 \%$ of the employment in the sample universe, while private industry employers make up the remaining $82 \%$. Large firms account for $16 \%$ of private industry employment in the sample universe. Firms employing from 5 to 149 individuals are considered small to mid-size employers, and account for the remaining $84 \%$ of the private industry employment. Over the survey period, a total of 733 employers, approximately $22 \%$ of employers in the sample universe, responded to the survey. Out of these, 123 were government agencies, 28 were large employers and 582 were from the small to mid-sized category.

The response rate for the survey is $77 \%$ and the cooperation rate is $98 \%$. The response rate measures how successful the survey is at contacting eligible employers. The cooperation rate measures how willing employers are to participate in the survey once they are contacted.

| Table 1: Industry Categories |  |
| :---: | :---: |
| Government |  |
| Public Administration |  |
| Coods Producing noustries Priva | dustry |
| Goods Producing Industries | Service Producing Industries |
| Agriculture, Forestry, and Fishing (except Agricultural Services) | Transportation, Communications, and Public Utilities |
| Mining | Wholesale Trade |
| Construction | Retail Trade |
| Manufacturing | Finance, Insurance, and Real Estate |
|  | Services (including Agricultural Services) |

[^0]
## Data Collection

Data for the Job Vacancy Survey is collected using a Computer Assisted Telephone Interview (CATI) process. While this system of data collection has been in use in the public sector for several years, Colorado is the first state in the nation to pioneer the use of CATI data collection for the Job Vacancy Survey.

Professional interviewers, trained in economic data collection processes, gather information from a call center located in the Colorado Department of Labor and Employment. This interview process results in increased control over the survey process, better accuracy, and dependable results.

Employers are asked if they have job vacancies or open positions which they are actively seeking to fill.

Those that are actively hiring are then asked to provide more detail about each position-compensation offered, levels of education and experience required, and the employer's perceived difficulty in filling the vacancy along with the number of days the position has been opened. Employers are also asked if sign-on bonuses and health insurance coverage are offered for these positions. These data are collected in addition to the minimum and maximum wages in order to describe more fully the compensation offered.

The survey is conducted so as to ensure the statistical integrity of this report. When necessary, employers are contacted a second time to clarify responses.


## Vacancies: Industry, Size and Status

During the survey period, an estimated 850 vacancies were open for immediate hire with firms having at least 5 employees in the Western \& Southwest Region. The total number of estimated vacancies dropped from 1,500 found in the Summer 2001 JVS.

The region's estimated vacancy rate is $1.3 \%$. The vacancy rate is the total number of estimated vacancies divided by total employment. In July 2001 the region had an overall vacancy rate of $1.9 \%$. In this survey, Goods Producing Industries have a vacancy rate of $0.3 \%$, Service Producing Industries $1.6 \%$ and Government $0.7 \%$.

The total and industry specific vacancy rates are two of the most important pieces of information that the Job Vacancy Survey produces. Unfortunately, because the Western \& Southwest Region survey is only a year old, it is difficult to determine exactly what a vacancy rate of $1.3 \%$ tells us about the demand for workers in the economy. Watching the change in
the vacancy rates through several economic recessions and expansions will help to better gauge the level of demand for labor. When several years of Job Vacancy Survey results are available the vacancy rate will become a telling indicator of the demand for new workers, much as the unemployment rate serves as a telling measure of the supply of workers.

Figure 5 demonstrates that the majority of the openings occur in Service Producing Industries. Not only does this category employ more than twice as many workers as Government and Goods Producing Industries combined, but it also has many high-turnover, highdemand occupations. In this survey registered nurses, nursing aides, orderlies and attendants and hand packers are the most frequently found occupations in the Service Producing Industries category. Government and Goods Producing Industries make up about $15 \%$ of the estimated total of open jobs.

Figure 5: Estimated Vacancies by Industry Group


Service Producing Industries
Goods Producing Industries
Government

Because wages offered vary according to an individual's qualifications, employers were asked to provide the range of wages offered for the vacancies. The average wage is then calculated based on the mid-point of that range. The overall average wage offered for all vacancies in the region is $\$ 14.00$ per hour. In July 2001 the average wage was $\$ 12.20$, although this does not imply that the overall wage level has increased.

While wages do reflect the labor force supply and demand they are also heavily affected by the particular occupations that employers are looking to fill during the time of the survey. Given that the type and distribution of vacancies found this year is different from a year ago it is difficult to determine whether the increase in the overall wage is due to a different occupational mix or an actual increase in the wage level. The former scenario is more likely than the latter, but as more Job Vacancy Surveys are conducted it will be easier to answer this question.

The Summer 2002 Job Vacancy Survey is heavily influenced by Healthcare Practitioners and Technical occupations. In July 2001 this major occupational classification group made up $14 \%$ of the vacancies found, but this year they make up almost $25 \%$. The average wage for this group is $\$ 16.60$, greatly affecting the overall average wage. In fact, if you exclude Healthcare Practitioners and Technical Occupations the overall average wage of $\$ 14.00$ per hour drops by $\$ 2.00$ to $\$ 12.00$.

The reader should keep in mind that all of the estimates, proportions and averages in this report are profoundly affected by this occupational group. There are half as many vacancies as in July 2001, but $26 \%$ more Healthcare Practitioners and Technical open positions.

Wages are slightly higher in Government and Goods Producing Industries than in Service Producing Industries as shown in Figure 6.

Figure 6: Average Wages by Industry Group



Most vacancies are found in the small to mid-size (5 to 149 employees) category. Large employers and government agencies combined make up $36 \%$ of the vacancies.

Does this imply that job seekers should target small to mid-size firms? Not necessarily. It is important to consider the fact that while large firms (private firms with 150 or more employees) make up only $1 \%$ of all firms in the region, they have a larger number of vacancies per employer. Overall, there are more vacancies in small to mid-size firms, but because they
make up such a large proportion of all firms, there are actually fewer vacancies per employer in the small to mid-size category than in government or large employers. If a job seeker looks for work at just a few employers he may find a greater number of vacancies open at large companies than at small to mid-size firms. There are 6.7 vacancies per large private employer, 0.5 vacancies per governmental employer and 0.2 vacancies per small to mid-size employer. Looking at Figure 7 might prompt a job seeker to focus on smaller companies, but targeting the large companies as well may lead to a more efficient job search.

Figure 7: Estimated Vacancies by Size Class


Large employers and government agencies offer higher wages than small to mid-size firms. The particular occupations found in a size class play a large role in determining the average wage in that category. The vast majority of healthcare related occupations are
found in the large size category. Government agencies are dominated by: Education, Training and Library; Management; and Office and Administrative Support occupational groups. These relatively high paying occupations positively affect average wages.

Figure 8: Average Wages by Size Class


Ninety-four percent of the vacancies reported are permanent employment opportunities. In addition to offering stability, these positions also offer higher wages. Full-time/permanent positions make up $66 \%$ of the total number of vacancies found. Fulltime/temporary positions make up $6 \%$ of the reported vacancies, and part-time/permanent make up $28 \%$. No vacancies were reported for part-time/temporary positions.

Temporary positions typically make up a small proportion of total vacancies despite the dramatic increase in popularity of temporary workers during the 1990s ${ }^{5}$. Temporary workers can provide a cost effective and productive solution to certain staffing needs, but most vacancies still are filled permanently.

Figure 9: Vacancies by Employment Status


Permanent positions offer significantly higher wages than temporary ones. Most of the temporary positions are in either the Food Preparation and Serving Related occupations or Construction and

Extraction. Full-time positions tend to pay more than part-time positions, but in this case almost half of the part-time permanent positions were in high paying healthcare occupations.

Figure 10: Average Wages by Employment Status


JVS Wage - Average Minimum / Average Maximum

## Vacancies: Education and Experience Requirements

TThe majority of economic reporting treats all workers as if they are part of the same labor market. For example, if the unemployment rate is high, one might assume there are lots of qualified candidates and no job openings. The reality is that even in recessions there are many employers who cannot find qualified candidates for their open positions. Because a region's overall labor force is made up of hundreds of smaller labor groups, only a certain number of qualified candidates who have the necessary knowledge, skills and experience can compete for a given job. It is important, therefore, that job seekers have accurate information regarding what types of education and experience are in highest demand.

Half of the vacancies in the Western \& Southwest Region require education beyond a high school diplo$\mathrm{ma} / \mathrm{GED}$. While the vacancies appear to be relatively

well spread out between different educational categories the picture changes drastically when excluding healthcare occupations. Instead of $50 \%$ of the vacancies requiring more than a high school diploma, only $30 \%$ of the non-healthcare related positions have this requirement.

Generally, the more education required for a position, the higher the wages offered. The Bureau of Labor Statistics in its report on Usual Weekly Earnings of Wage and Salary Workers ${ }^{6}$ found that full-time workers age 25 and over without a high school diploma had median weekly earnings of $\$ 386$, compared with $\$ 536$ for high school graduates and $\$ 940$ for college graduates. In this survey, positions requiring a bachelor's degree offered double the wages as positions requiring a high school diploma/GED.

This common trend did not hold perfectly in this survey, however. Wages in the bachelor's degree category are slightly higher than advanced degrees and
jobs requiring no diploma offer more than jobs requiring a diploma. What causes these irregularities?

In the no diploma category a large number of Construction and Extraction positions were reported with an average wage of over $\$ 18$ an hour that brought the overall average wage up. While these positions did not require a diploma they did require the highest level of experience.

The average wage for bachelor's degrees is heavily influenced by registered nurses who make up almost half of the vacancies found in the bachelor's degree category. At an average wage of over $\$ 22$ this occupation has a large positive effect on the results.

Figure 12: Average Wages by Education



Increased unemployment coupled with fewer vacancies may be terrible news for job seekers, but it gives employers a larger pool of candidates from which to select employees. What often happens in this situation is that employers are able to attract candidates with more experience than in a tight labor period. In July $2001,54 \%$ of the open positions required either experience in a related field or in the specific occupation. This summer that figure rose to $72 \%$.

[^1]

Positions needing higher levels of experience generally pay higher wages. In this survey vacancies requiring experience in a particular occupation offer wages twice as high as those requiring no experience. Firms offer experienced candidates better compensation packages because experience usually increases a worker's productivity.

The most frequently reported occupations in each experience category are: No Experience RequiredTransportation and Material Moving; General Work Experience-Office and Administrative Support; Experience in a Related Field-Healthcare Practitioner and Technical; and Experience in this OccupationHealthcare Practitioner and Technical.

Figure 14: Average Wages by Experience


VS Wage - Average Minimum / Average Maximum

Table 2: Experience Requirements by Educational Level

|  | No Experience | General Work <br> Experience | Experience in <br> Related Field | Experience in <br> This Occupation |
| :--- | :---: | :---: | :---: | :---: |
| No Diploma | $48 \%$ | $16 \%$ | $12 \%$ | $24 \%$ |
| High School Diploma/GED | $13 \%$ | $31 \%$ | $41 \%$ | $15 \%$ |
| Vocational Training/Certification | $3 \%$ | $5 \%$ | $33 \%$ | $59 \%$ |
| Two-Year Degree | $0 \%$ | $0 \%$ | $43 \%$ | $57 \%$ |
| Bachelor's Degree | $3 \%$ | $3 \%$ | $52 \%$ | $42 \%$ |
| Advanced Degree | $0 \%$ | $0 \%$ | $\mathbf{7 \%}$ | $\mathbf{9 3 \%}$ |

Note: Percentages based on each educational category.

An interesting relationship exists between the type of education required to fill a position and the level of experience desired. In both the survey and in general, the higher the level of education demanded, the higher the level of experience required as well. Internships and apprenticeships have gained importance and popularity in recent years, because to be competitive in today's job market students must obtain quality experience along with academic knowledge.

Jobs that require no high school diploma are typically low skill, entry-level jobs requiring little experience. In the Western \& Southwest Region, $93 \%$ of jobs requiring an advanced degree require experience in the specific occupation. Ninety-four percent of jobs requiring a bachelor's degree require at least experience in a related field.

## Vacancies: Difficulty to Fill

To estimate the level of difficulty in filling vacancies, employers are asked about their perceived level of difficulty in filling vacancies and the length of time that position has been open. If a large proportion of vacancies in a region are difficult to fill, it may signal one or a combination of the following:

- Too few specifically skilled workers to satisfy the labor demand.
- A need for alternate employer recruitment efforts,
- A mismatch between jobs offered and work desired by job seeker, and/or
- Unattractive compensation.

Employers are having less difficulty filling open positions as compared to summer 2001. Thirty-three percent of the vacancies were considered very difficult to fill in July 2001, while $13 \%$ are considered very difficult to fill in this survey.

Transportation and Material Moving occupations were most frequently found in the not difficult to fill category, while Education, Training, and Library occupations were most frequent in the somewhat difficult

Figure 15:
Vacancies by Difficulty to Fill

to fill category. Not surprising, Healthcare
Practitioners and Technical occupations dominated the very difficult to fill category. The shortage of nurses in the labor market is not only an issue in the Western \& Southwest Region, but it is also an issue throughout Colorado and the nation as a whole.

Figure 16: Average Wages by Difficulty to Fill


In this survey, vacancies that are difficult to fill tend to offer higher wages. Vacancies that are very difficult to fill offer an average wage of $\$ 14.80$ while positions
that are not difficult to fill offer an average wage of \$11.80.


How long a vacancy is open is indicative of the degree of difficulty an employer is having in filling the position. Factors include: the availability of qualified candidates; competition among employers for similar candidates; and the willingness of candidates to accept job duties considering wages and benefits offered. Also, employers may allow more time to fill a vacancy in order to ensure the fit of the candidate with the organization, or because there may be a limited number of qualified applicants.

Another indication that the labor market has loosened is that $57 \%$ of vacancies have been open for less than 30 days and only $11 \%$ have been open for more than 60 days. In July 2001, 45\% of the openings had been open less than 30 days and $26 \%$ were open for more than 60 days.

Figure 18: Average Wages by Time Open for Hire

| ${ }^{\text {| JVS Wage - Average Minimum / Average Maximum }}$

The survey found that positions open for longer periods of time have a slightly higher associated wage. As higher wages usually accompany occupations that
require specialized skills, it may take an employer longer to recruit and hire a candidate with the desired background.

## Vacancies: Additional Compensation

## Medical Insurance

Employers frequently offer compensation related benefits to recruit qualified candidates. Some of these perks are paid time off, transportation or parking vouchers and subsidized child-care. One of the most important benefits offered to employees is medical insurance via an employer group plan. Employers may pay all, part or none of the monthly insurance premium. How can an employer offer medical insurance and not pay for it? While this scenario is uncommon, employers can and do offer employees the opportunity to participate in their group medical insurance plans even though they do not contribute to the premium.

Over 70\% of the vacancies reported by employers include some form of medical insurance. Of these, employers offer to pay a part of the premium for the vast majority. Almost $20 \%$ of the vacancies included payment of the entire medical insurance premium.


Generally, positions paying a higher proportion of medical insurance premiums also pay higher wages. The higher the skill set demanded by employers the higher the compensation level required to attract candidates. Paying part or all of a medical insurance premium is an important feature of that compensation package.

In this survey, however, there is a weak relationship between wages and the proportion of premium paid. Registered nurses make up over half of all the vacancies offering to pay part of the premium. This occupation positively influenced the average wage in the partial-cost-of-premium category in Figure 20.

## Sign-On Bonus


—mployers are asked if they offer sign-on bonuses for bonuses became popular lore in the late nineties due to the tight labor market situation, but it is unclear whether the actual size and frequency of sign-on bonuses deserved the hype. Out of the 108 companies in this survey that reported vacancies, only three offered a sign-on bonus for an average amount of $\$ 1,700$. As the economy continues through the business cycle and the labor market once again tightens, it will be interesting to see how popular sign-on bonuses become as a means of attracting candidates.

## Occupations

In order to facilitate comparisons between the results of this survey and other sources of employment statistics, all jobs reported are assigned a Standard Occupational Classification (SOC) code from the 2000 Standard Occupational Classification Manual. Not
surprisingly, the most frequently occurring job vacancies fall into occupational groups that are most often associated with the largest industries in the region: Services, Retail Trade, and Construction.

Figure 22: Vacancies by Major Occupational Groups


The results of the survey show that the most frequently occurring job vacancies are not necessarily offered the highest wages. This indicates that compensation for workers can be explained by the investigation of other vacancy characteristics.
Occupations offering the lowest wage ranges also
tend to be occupations typically requiring lower levels of education and experience. Occupational groups offering the highest wage ranges in the survey are: Legal; Business and Financial Operations; and Management. These high skill occupations typically require higher levels of education and experience.

Figure 23: Average Wages by Major Occupational Group

Table 3:

|  |  |  |  | Occupational Employment Statistics Wage Data (2001) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Average Wages |  |  | Percentile Distribution |  |  |  |  |
| SOC Code | SOC Occupational Title | Vacancy Rank | $\begin{gathered} \text { Average } \\ \text { JVS } \\ \text { Wage } \end{gathered}$ | EntryLevel | Overall | Experienced | 10th | 25th | 50th | 75th | 90th |
| 11-0000 | Management Occupations |  | \$26.60 | \$14.70 | \$27.12 | \$33.33 | \$12.69 | \$17.39 | \$23.85 | \$33.08 | \$47.26 |
| 11-1011 | Chief Executives | L | $\dagger$ | \$26.55 | \$49.76 | \$61.37 | \$23.90 | \$32.04 | \$52.08 | \$71.93 | \$74.56 |
| 11-3040 | Human Resources Managers | L | $\dagger$ | \$15.51 | \$23.90 | \$28.10 | \$13.93 | \$17.50 | \$21.42 | \$28.81 | \$38.12 |
| 11-9032 | Education Administrators, Elementary and Secondary School | L | \$14.80 | \$44,555 | \$60,969 | \$69,175 | \$39,439 | \$50,814 | \$62,164 | \$71,535 | \$84,390 |
| 11-9033 | Education Administrators, Postsecondary | L | \$32.50 | \$20.09 | \$30.74 | \$36.07 | \$18.68 | \$21.76 | \$29.11 | \$39.87 | \$46.31 |
| * 11-9039 | Education Administrators, All Other | L | \$24.80 | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ |
| 11-9041 | Engineering Managers | M | \$31.30 | \$23.12 | \$33.30 | \$38.40 | \$21.78 | \$24.93 | \$31.79 | \$40.02 | \$44.95 |
| 11-9111 | Medical and Health Services Managers | L | \$25.20 | \$18.34 | \$23.81 | \$26.54 | \$16.84 | \$20.25 | \$24.07 | \$27.08 | \$31.09 |
| 13-0000 | Business and Financial Operations Occupations |  | \$28.00 | \$12.68 | \$19.78 | \$23.33 | \$11.15 | \$14.38 | \$18.67 | \$23.75 | \$29.91 |
| 13-1022 | Wholesale and Retail Buyers, Except Farm Products | L | \$18.00 | \$10.19 | \$13.38 | \$14.97 | \$9.68 | \$10.84 | \$12.92 | \$15.02 | \$16.76 |
| 13-2011 | Accountants and Auditors | M | \$18.70 | \$13.47 | \$20.58 | \$24.13 | \$12.29 | \$15.21 | \$19.87 | \$24.73 | \$29.97 |
| 13-2072 | Loan Officers | M | \$42.20 | \$17.01 | \$26.86 | \$31.78 | \$15.78 | \$19.69 | \$25.17 | \$33.98 | \$41.12 |
| 17-0000 | Architecture and Engineering Occupations |  | \$23.40 | \$15.42 | \$23.57 | \$27.64 | \$13.47 | \$17.94 | \$21.64 | \$29.09 | \$36.60 |
| * 17-2199 | Engineers, All Other | L | \$23.40 | \$23.15 | \$34.06 | \$39.50 | \$21.27 | \$26.41 | \$33.52 | \$41.56 | \$49.18 |
| 19-0000 | Life, Physical, and Social Science Occupations |  | \$20.20 | \$12.67 | \$19.40 | \$22.77 | \$11.28 | \$14.21 | \$18.24 | \$24.66 | \$28.51 |
| 19-4099 | Life, Physical, and Social Science Technicians, All Other | L | \$20.20 | \$13.39 | \$16.87 | \$18.62 | \$12.32 | \$14.06 | \$15.77 | \$17.48 | \$25.20 |
| 21-0000 | Community and Social Services Occupations |  | \$15.00 | \$9.20 | \$14.85 | \$17.68 | \$8.36 | \$10.47 | \$14.02 | \$18.28 | \$22.22 |
| 21-1021 | Child, Family, and School Social Workers | M | \$16.80 | \$10.78 | \$12.95 | \$14.05 | \$10.07 | \$11.37 | \$12.82 | \$14.27 | \$16.54 |

[^2]Table 3: Job Vacancy Survey Occupations with OES Wages - Page 2

|  |  |  |  |  | cupa | nal E | $(200$ | nt Stat <br> 1) | tics W | ge Dat |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | rage W | ges |  | Percent | ile Distr | ribution |  |
| SOC Code | SOC Occupational Title | Vacancy Rank | Average JVS Wage | EntryLevel | Overall | Experienced | 10th | 25th | 50th | 75th | 90th |
| 21-1022 | Medical and Public Health Social Workers | L | $\dagger$ | \$13.79 | \$17.74 | \$19.72 | \$12.00 | \$15.28 | \$17.96 | \$20.80 | \$22.51 |
| * 21-1029 | Social Workers, All Other | M | \$12.30 | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ |
| 23-0000 | Legal Occupations |  | \$29.00 | \$14.86 | \$19.66 | \$22.07 | \$14.48 | \$15.84 | \$18.28 | \$21.21 | \$27.73 |
| 23-1023 | Judges, Magistrate Judges, and Magistrates | L | \$29.00 | \$19.64 | \$47.67 | \$61.68 | \$6.11 | \$39.33 | \$59.60 | \$65.88 | \$69.64 |
| 25-0000 | Education, Training, and Library Occupations |  | \$14.50 | \$9.90 | \$16.29 | \$19.48 | \$8.51 | \$11.56 | \$15.63 | \$20.54 | \$25.82 |
| 25-1121 | Art, Drama, and Music Teachers, Postsecondary | M | \$13.20 | \$32,780 | \$42,750 | \$47,735 | \$29,890 | \$36,660 | \$44,157 | \$51,339 | \$55,583 |
| * 25-1199 | Postsecondary Teachers, All Other | L | \$18.00 | \$24,454 | \$38,539 | \$45,576 | \$21,558 | \$28,699 | \$34,086 | \$43,480 | \$60,865 |
| 25-2022 | Middle School Teachers, Except Special and Vocational Education | M | \$15.60 | \$29,204 | \$37,158 | \$41,135 | \$26,783 | \$30,738 | \$35,639 | \$43,158 | \$51,299 |
| 25-2031 | Secondary School Teachers, Except Special and Vocational Education | H | \$14.40 | \$29,792 | \$40,845 | \$46,372 | \$27,295 | \$31,841 | \$37,789 | \$48,936 | \$60,514 |
| 25-2042 | Special Education Teachers, Middle School | L | \$12.80 | \$29,403 | \$39,984 | \$45,275 | \$26,895 | \$32,094 | \$39,867 | \$48,081 | \$54,874 |
| 25-2043 | Special Education Teachers, Secondary School | L | \$15.90 | \$30,262 | \$34,883 | \$37,193 | \$28,523 | \$30,987 | \$34,781 | \$39,455 | \$43,436 |
| * 25-3099 | Teacher and Instructors, All Other | M | \$18.00 | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ |
| 25-9041 | Teacher Assistants | L | \$8.30 | \$15,978 | \$18,994 | \$20,501 | \$15,211 | \$16,430 | \$18,470 | \$21,359 | \$23,605 |
| 27-0000 | Arts, Design, Entertainment, Sports, and Media Occupations |  | \$12.90 | \$7.99 | \$14.36 | \$17.54 | \$7.16 | \$9.02 | \$11.83 | \$16.56 | \$23.93 |
| 27-2022 | Coaches and Scouts | M | \$13.70 | 19,546 | 29,384 | 34,303 | 18,857 | 20,714 | 27,028 | 36,697 | 44,780 |
| * 27-3022 | Reporters and Correspondents | L | \$11.10 | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ | $\dagger$ |
| OES wages reported for Colorado statewide No wage data available |  | $\ddagger \quad \mathrm{L}$ - lowest $25 \%$ of actual responses M - middle $50 \%$ of actual responses H - highest $25 \%$ of actual responses |  |  |  |  |  |  |  |  |  |

Table 3: Job Vacancy Survey Occupations with OES Wages - Page 3

|  |  |  |  | Occupational Employment Statistics Wage Data (2001) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Average Wages |  |  | Percentile Distribution |  |  |  |  |
| SOC Code | SOC Occupational Title | $\ddagger$ Vacancy Rank | $\begin{gathered} \hline \text { Average } \\ \text { JVS } \\ \text { Wage } \end{gathered}$ | Entry- <br> Level | Overall | Experienced | 10th | 25th | 50th | 75th | 90th |
| * 27-3042 | Technical Writers | L | $\dagger$ | \$17.12 | \$23.71 | \$27.01 | \$15.68 | \$18.90 | \$23.68 | \$27.63 | \$32.55 |
| 29-0000 | Healthcare Practitioners and Technical Occupations |  | \$19.70 | \$11.87 | \$20.15 | \$24.29 | \$10.19 | \$14.07 | \$19.36 | \$23.89 | \$30.23 |
| 29-1031 | Dietitians and Nutritionists | M | \$17.90 | \$12.40 | \$16.15 | \$18.03 | \$11.88 | \$13.10 | \$16.00 | \$19.10 | \$21.30 |
| * 29-1071 | Physician Assistants | L | \$29.50 | \$22.33 | \$29.15 | \$32.56 | \$20.69 | \$24.49 | \$28.91 | \$34.40 | \$39.60 |
| 29-1111 | Registered Nurses | H | \$20.80 | \$17.17 | \$20.88 | \$22.74 | \$15.95 | \$18.51 | \$20.63 | \$23.49 | \$27.28 |
| 29-1122 | Occupational Therapists | L | \$22.60 | \$20.30 | \$24.60 | \$26.74 | \$18.96 | \$22.07 | \$24.57 | \$27.08 | \$30.68 |
| 29-1123 | Physical Therapists | M | \$20.50 | \$21.60 | \$24.99 | \$26.68 | \$19.82 | \$22.76 | \$25.20 | \$27.63 | \$31.25 |
| 29-1126 | Respiratory Therapists | H | \$16.70 | \$15.36 | \$17.93 | \$19.22 | \$14.63 | \$15.97 | \$18.16 | \$20.29 | \$21.56 |
| * 29-2011 | Medical and Clinical Laboratory Technologists | M | \$18.40 | \$16.70 | \$20.49 | \$22.38 | \$15.21 | \$18.09 | \$20.32 | \$22.59 | \$26.64 |
| * 29-2012 | Medical and Clinical Laboratory Technicians | L | \$8.70 | \$10.65 | \$14.73 | \$16.76 | \$9.90 | \$11.48 | \$13.97 | \$17.51 | \$20.90 |
| 29-2032 | Diagnostic Medical Sonographers | M | \$20.70 | \$17.83 | \$22.05 | \$24.15 | \$16.47 | \$18.80 | \$22.89 | \$25.70 | \$27.38 |
| 29-2034 | Radiologic Technologists and Technicians | H | \$18.80 | \$15.19 | \$18.62 | \$20.33 | \$14.54 | \$16.25 | \$18.67 | \$21.00 | \$22.99 |
| 29-2061 | Licensed Practical and Licensed Vocational Nurses | H | \$13.00 | \$10.36 | \$13.04 | \$14.38 | \$9.80 | \$11.01 | \$12.63 | \$14.50 | \$17.10 |
| 29-2071 | Medical Records and Health Information Technicians | M | \$16.60 | \$7.85 | \$9.85 | \$10.85 | \$7.41 | \$8.04 | \$9.45 | \$11.37 | \$13.06 |
| 31-0000 | Healthcare Support Occupations |  | \$9.80 | \$6.68 | \$9.15 | \$10.39 | \$6.14 | \$7.20 | \$8.32 | \$9.95 | \$11.58 |
| 31-1012 | Nursing Aides, Orderlies, and Attendants | H | \$9.60 | \$7.70 | \$8.71 | \$9.23 | \$7.29 | \$7.79 | \$8.62 | \$9.80 | \$10.70 |
| 31-2021 | Physical Therapist Assistants | M | \$10.50 | \$7.80 | \$9.19 | \$9.90 | \$7.16 | \$7.52 | \$8.12 | \$8.72 | \$13.87 |
| 31-9093 | Medical Equipment Preparers | L | \$9.90 | \$9.10 | \$10.49 | \$11.19 | \$8.31 | \$9.42 | \$10.51 | \$11.80 | \$13.10 |

[^3]Table 3:

| SOC <br> Code | SOC Occupational Title |  | $\begin{array}{\|c\|} \hline \text { Average } \\ \text { JVS } \\ \text { Wage } \\ \hline \end{array}$ | Occupational Employment Statistics Wage Data(2001) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Average Wages |  |  | Percentile Distribution |  |  |  |  |
|  |  |  |  | Entry- <br> Level | Overall | Experienced | 10th | 25th | 50th | 75th | 90th |
| 31-9094 | Medical Transcriptionists | M | \$11.50 | \$11.23 | \$12.57 | \$13.23 | \$10.50 | \$11.49 | \$12.46 | \$13.44 | \$14.66 |
| 33-0000 | Protective Service Occupations |  | \$13.30 | \$10.13 | \$15.30 | \$17.89 | \$8.76 | \$11.96 | \$14.74 | \$17.74 | \$22.40 |
| 33-2011 | Fire Fighters | L | \$19.90 | \$15.17 | \$17.66 | \$18.90 | \$14.21 | \$15.04 | \$16.38 | \$19.31 | \$25.32 |
| 33-3051 | Police and Sheriff's Patrol Officers | L | \$14.70 | \$13.52 | \$16.43 | \$17.89 | \$12.58 | \$14.14 | \$16.06 | \$18.50 | \$21.26 |
| 33-9032 | Security Guards | M | \$9.40 | \$6.56 | \$9.31 | \$10.68 | \$6.16 | \$7.13 | \$9.22 | \$10.88 | \$13.06 |
| 35-0000 | Food Preparation and ServingRelated Occupations |  | \$6.90 | \$6.00 | \$7.88 | \$8.83 | \$5.64 | \$6.13 | \$6.93 | \$9.04 | \$11.95 |
| 35-2012 | Cooks, Institution and Cafeteria | M | \$8.90 | \$6.73 | \$8.53 | \$9.42 | \$6.28 | \$7.14 | \$8.09 | \$9.65 | \$11.94 |
| 35-2014 | Cooks, Restaurant | H | \$10.40 | \$7.03 | \$9.17 | \$10.25 | \$6.53 | \$7.62 | \$9.25 | \$10.65 | \$12.14 |
| 35-3011 | Bartenders | L | \$6.00 | \$6.03 | \$8.34 | \$9.49 | \$5.77 | \$6.36 | \$7.50 | \$11.07 | \$12.86 |
| 35-3021 | Combined Food Preparation and Serving Workers, Including Fast Food | H | \$6.30 | \$6.00 | \$6.27 | \$6.41 | \$5.52 | \$5.81 | \$6.27 | \$6.74 | \$7.49 |
| 35-3031 | Waiters and Waitresses | H | \$5.20 | \$5.98 | \$8.35 | \$9.53 | \$5.61 | \$6.09 | \$6.87 | \$10.44 | \$13.26 |
| 35-9011 | Dining Room and Cafeteria Attendants and Bartender Helpers | H | \$6.90 | \$6.00 | \$8.60 | \$9.90 | \$5.66 | \$6.18 | \$7.58 | \$11.19 | \$12.90 |
| 35-9021 | Dishwashers | M | \$6.20 | \$5.99 | \$6.63 | \$6.96 | \$5.54 | \$5.88 | \$6.47 | \$7.35 | \$8.47 |
| 35-9031 | Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop | L | $\dagger$ | \$5.98 | \$7.35 | \$8.04 | \$5.72 | \$6.36 | \$7.40 | \$8.28 | \$9.03 |
| 37-0000 | Building and Grounds Cleaning and Maintenance Occupations |  | \$9.00 | \$6.69 | \$9.25 | \$10.52 | \$6.13 | \$7.18 | \$8.52 | \$10.81 | \$13.47 |
| 37-1011 | First-Line Supervisors/Managers of Housekeeping and Janitorial Workers | L | \$10.90 | \$8.29 | \$11.68 | \$13.36 | \$7.66 | \$8.72 | \$10.27 | \$14.64 | \$17.06 |
| 37-2011 | Janitors and Cleaners, Except Maids and Housekeeping Cleaners | H | \$9.90 | \$6.76 | \$9.25 | \$10.48 | \$6.20 | \$7.35 | \$9.12 | \$10.82 | \$12.87 |
| 37-2012 | Maids and Housekeeping Cleaners | H | \$8.20 | \$6.33 | \$8.04 | \$8.89 | \$5.93 | \$6.83 | \$7.77 | \$8.66 | \$10.69 |
| OES wages reported for Colorado statewide No wage data available |  | $\ddagger \quad \mathrm{L}$ - lowest $25 \%$ of actual responses M - middle 50\% of actual responses H - highest $25 \%$ of actual responses |  |  |  |  |  |  |  |  |  |

Table 3:

|  |  |  |  | Occupational Employment Statistics Wage Data(2001) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Average Wages |  |  | Percentile Distribution |  |  |  |  |
| SOC Code | SOC Occupational Title | Vacancy Rank | $\begin{gathered} \hline \text { Average } \\ \text { JVS } \\ \text { Wage } \end{gathered}$ | EntryLevel | Overall | Experienced | 10th | 25th | 50th | 75th | 90th |
| 39-0000 | Personal Care and Service Occupations |  | \$10.40 | \$6.42 | \$9.44 | \$10.95 | \$6.03 | \$6.97 | \$8.56 | \$10.94 | \$13.97 |
| * 39-1011 | Gaming Supervisors | L | \$17.00 | \$13.78 | \$19.52 | \$22.39 | \$12.53 | \$15.82 | \$19.47 | \$23.11 | \$27.10 |
| 39-1021 | First-Line Supervisors/Managers of Personal Service Workers | L | $\dagger$ | \$9.38 | \$10.97 | \$11.77 | \$8.93 | \$9.48 | \$10.40 | \$12.00 | \$14.08 |
| 39-3093 | Locker Room, Coatroom, and Dressing Room Attendants | M | \$10.30 | \$7.69 | \$9.14 | \$9.87 | \$7.25 | \$7.72 | \$8.49 | \$9.97 | \$12.87 |
| 39-6011 | Baggage Porters and Bellhops | L | \$12.00 | \$6.01 | \$8.70 | \$10.05 | \$5.74 | \$6.33 | \$8.77 | \$10.12 | \$10.94 |
| 39-6012 | Concierges | M | \$8.80 | \$9.53 | \$12.19 | \$13.52 | \$9.08 | \$10.03 | \$11.91 | \$14.57 | \$16.30 |
| 39-9032 | Recreation Workers | M | \$8.00 | \$9.81 | \$13.26 | \$14.99 | \$9.29 | \$10.79 | \$12.76 | \$15.74 | \$19.13 |
| 41-0000 | Sales and Related Occupations |  | \$9.70 | \$6.17 | \$10.89 | \$13.25 | \$5.84 | \$6.68 | \$8.45 | \$11.68 | \$17.18 |
| 41-1011 | First-Line Supervisors/Managers of Retail Sales Workers | L | $\dagger$ | \$7.85 | \$13.08 | \$15.69 | \$6.28 | \$9.72 | \$12.11 | \$14.48 | \$19.96 |
| 41-2011 | Cashiers | H | \$6.40 | \$5.93 | \$8.08 | \$9.15 | \$5.60 | \$6.12 | \$7.12 | \$8.94 | \$13.67 |
| * 41-2012 | Gaming Change Persons and Booth Cashiers | M | \$10.10 | \$6.87 | \$9.66 | \$11.05 | \$6.27 | \$7.51 | \$9.37 | \$11.29 | \$13.78 |
| 41-2031 | Retail Salespersons | H | \$7.70 | \$6.53 | \$8.78 | \$9.89 | \$6.03 | \$7.02 | \$8.10 | \$9.75 | \$11.88 |
| * 41-3021 | Insurance Sales Agents | L | \$11.50 | \$16.57 | \$27.31 | \$32.66 | \$13.99 | \$19.75 | \$25.60 | \$32.46 | \$38.12 |
| 41-9022 | Real Estate Sales Agents | M | \$12.00 | \$12.23 | \$17.92 | \$20.76 | \$11.46 | \$12.25 | \$13.57 | \$24.54 | \$26.51 |
| * 41-9031 | Sales Engineers | L | \$28.80 | \$20.32 | \$31.74 | \$37.46 | \$18.13 | \$23.35 | \$30.36 | \$37.74 | \$50.71 |
| 43-0000 | Office and Administrative Support Occupations |  | \$11.70 | \$8.02 | \$11.73 | \$13.58 | \$7.18 | \$9.00 | \$10.75 | \$13.80 | \$17.91 |
| 43-1011 | First-Line Supervisors/Managers of Office and Administrative Support Workers | M | \$23.30 | \$10.72 | \$16.46 | \$19.34 | \$9.80 | \$12.25 | \$16.09 | \$19.72 | \$22.23 |

$\ddagger \quad \mathrm{L}$ - lowest $25 \%$ of actual responses
H - highest $25 \%$ of actual responses
Table 3:

|  |  |  |  | Occupational Employment Statistics Wage Data(2001) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Average Wages |  |  | Percentile Distribution |  |  |  |  |
| SOC Code | SOC Occupational Title | $\ddagger$ Vacancy Rank | $\begin{gathered} \hline \text { Average } \\ \text { JVS } \\ \text { Wage } \end{gathered}$ | Entry- <br> Level | Overall | Experienced | 10th | 25th | 50th | 75th | 90th |
| 43-3011 | Bill and Account Collectors | M | \$10.40 | \$10.47 | \$15.02 | \$17.30 | \$9.26 | \$11.77 | \$14.38 | \$18.29 | \$21.64 |
| 43-3031 | Bookkeeping, Accounting, and Auditing Clerks | M | \$12.00 | \$9.34 | \$12.81 | \$14.54 | \$9.10 | \$10.38 | \$12.25 | \$14.46 | \$18.02 |
| 43-3071 | Tellers | L | \$8.00 | \$8.17 | \$10.50 | \$11.66 | \$7.45 | \$8.93 | \$10.46 | \$12.30 | \$13.63 |
| 43-4031 | Court, Municipal, and License Clerks | H | \$14.50 | \$10.29 | \$13.48 | \$15.07 | \$9.82 | \$11.17 | \$12.78 | \$15.12 | \$17.26 |
| 43-4071 | File Clerks | M | \$9.00 | \$6.22 | \$8.38 | \$9.46 | \$5.89 | \$6.71 | \$8.61 | \$9.98 | \$10.86 |
| 43-4081 | Hotel, Motel, and Resort Desk Clerks | H | \$8.20 | \$7.10 | \$8.73 | \$9.54 | \$6.53 | \$7.53 | \$8.75 | \$10.07 | \$10.86 |
| 43-4131 | Loan Interviewers and Clerks | L | $\dagger$ | \$7.92 | \$10.19 | \$11.33 | \$7.54 | \$8.38 | \$9.97 | \$11.93 | \$13.35 |
| * 43-4141 | New Accounts Clerks | L | $\dagger$ | \$9.58 | \$11.52 | \$12.49 | \$9.13 | \$10.11 | \$11.68 | \$13.06 | \$13.90 |
| 43-4161 | Human Resources Assistants, Except Payroll and Timekeeping | L | $\dagger$ | \$10.17 | \$14.67 | \$16.93 | \$9.34 | \$11.27 | \$14.15 | \$16.96 | \$21.96 |
| 43-4171 | Receptionists and Information Clerks | H | \$9.30 | \$7.92 | \$9.56 | \$10.39 | \$6.89 | \$8.89 | \$9.74 | \$10.61 | \$11.12 |
| 43-5081 | Stock Clerks and Order Fillers | L | \$9.60 | \$6.73 | \$10.34 | \$12.14 | \$6.14 | \$7.33 | \$8.91 | \$12.15 | \$18.24 |
| 43-6013 | Medical Secretaries | M | $\dagger$ | \$8.72 | \$9.88 | \$10.47 | \$7.97 | \$9.02 | \$9.84 | \$10.62 | \$11.08 |
| 43-6014 | Secretaries, Except Legal, Medical, and Executive | H | \$12.10 | \$8.63 | \$11.28 | \$12.60 | \$7.87 | \$9.27 | \$10.58 | \$12.90 | \$15.92 |
| 43-9021 | Data Entry Keyers | L | \$9.40 | \$9.38 | \$11.66 | \$12.80 | \$9.21 | \$10.20 | \$11.59 | \$13.23 | \$15.03 |
| * 43-9031 | Desktop Publishers | L | \$7.50 | \$12.19 | \$17.10 | \$19.55 | \$11.78 | \$13.80 | \$17.10 | \$20.59 | \$23.12 |
| 47-0000 | Construction and Extraction Occupations |  | \$15.60 | \$10.33 | \$16.37 | \$19.39 | \$9.40 | \$11.49 | \$15.02 | \$20.21 | \$24.76 |
| 47-1011 | First-Line Supervisors/Managers of Construction Trades and Extraction Workers | L | \$10.50 | \$15.13 | \$23.64 | \$27.90 | \$14.76 | \$16.50 | \$20.93 | \$27.02 | \$41.20 |
| 47-2031 | Carpenters | M | \$20.00 | \$16.15 | \$20.77 | \$23.08 | \$14.33 | \$17.90 | \$20.18 | \$22.67 | \$28.98 |

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[^5]Table 3: Job Vacancy Survey Occupations with OES Wages - Page 8

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|  |  |  |  |  | age W | ges |  | Percen | le Dis | ibution |  |
| SOC <br> Code | SOC Occupational Title | $\begin{array}{\|c} \ddagger \\ \hline \text { Vacancy } \\ \text { Rank } \\ \hline \end{array}$ | $\begin{gathered} \hline \text { Average } \\ \text { JVS } \\ \text { Wage } \\ \hline \end{gathered}$ | EntryLevel | Overall | Experienced | 10th | 25th | 50th | 75th | 90th |
| 53-0000 | Transportation and Material Moving Occupations |  | \$8.20 | \$7.68 | \$11.72 | \$13.73 | \$6.86 | \$8.71 | \$10.90 | \$13.56 | \$17.49 |
| * 53-3011 | Ambulance Drivers and Attendants, Except Emergency Medical Technicians | L | \$10.40 | \$7.80 | \$10.81 | \$12.32 | \$7.49 | \$8.43 | \$10.23 | \$12.58 | \$14.03 |
| 53-3022 | Bus Drivers, School | H | \$7.70 | \$8.96 | \$10.15 | \$10.75 | \$8.18 | \$9.19 | \$10.07 | \$10.96 | \$12.77 |
| 53-3032 | Truck Drivers, Heavy and Tractor-Trailer | H | \$12.30 | \$10.73 | \$13.87 | \$15.43 | \$9.89 | \$11.60 | \$13.29 | \$15.92 | \$17.96 |
| 53-3033 | Truck Drivers, Light or Delivery Services | M | \$7.50 | \$9.33 | \$13.58 | \$15.71 | \$8.75 | \$10.08 | \$12.08 | \$14.50 | \$24.36 |
| 53-7051 | Industrial Truck and Tractor Operators | L | \$7.30 | \$7.87 | \$10.47 | \$11.76 | \$7.07 | \$8.88 | \$10.09 | \$11.25 | \$14.19 |
| 53-7061 | Cleaners of Vehicles and Equipment | L | \$8.00 | \$7.24 | \$8.69 | \$9.42 | \$6.72 | \$7.47 | \$8.20 | \$9.18 | \$12.20 |
| 53-7062 | Laborers and Freight, Stock, and Material Movers, Hand | M | \$6.50 | \$6.58 | \$9.34 | \$10.72 | \$6.16 | \$7.15 | \$9.29 | \$10.99 | \$13.02 |
| 53-7064 | Packers and Packagers, Hand | H | \$7.80 | \$6.12 | \$7.51 | \$8.20 | \$5.87 | \$6.48 | \$7.34 | \$8.32 | \$9.68 |
| OES wages reported for Colorado statewide No wage data available |  | $\ddagger$ L - lowest 25 <br> M - middle |  | \% of actual responses \% of actual responses $5 \%$ of actual responses |  |  |  |  |  |  |  |

## Methodology

Many challenges exist in collecting and analyzing the data for the Job Vacancy Survey. Because methods selected to carry out a survey impact the final results, great effort is put into
making this survey statistically viable and, most importantly, accurate. Methods used in this survey will continue to be reviewed and, where statistical viability and accuracy can be improved, modified.

## Computer Assisted Telephone Interview

Our professional survey unit developed the Computer Assisted Telephone Interview (CATI) to maximize accuracy and usefulness, while minimizing length and survey bias. In accordance with
recognized survey research standards, the following selection of questions are taken directly from the phone interview script.

## In General

1. How many employees do you have working within the region?
2. Do you have any job vacancies for which your firm is actively recruiting?
3. How many job vacancies is your firm recruiting to fill?

## For Each Vacancy

1. What is the job title?
2. Briefly, what are the job duties?
3. Which of the following best describes this vacancy?

- Full-time/Permanent
- Full-time/Temporary
- Part-time/Permanent
- Part-time/Temporary

4. What is the maximum wage offered for this vacancy?
5. What is the minimum wage offered for this vacancy?
6. Is a sign-on bonus offered? If yes, how much?

## 7. Is medical insurance offered?

8. If yes, does your firm pay the total cost of the premium, partial cost of the premium or do you make no contribution at all to the premium?
9. Which of the following best describes the education level required to fill this vacancy?

- No diploma required
- High School or GED diploma
- Two-year degree
- Bachelor's degree
- Advanced degree

10. What best describes the type of experience required to qualify for this vacancy?

- No experience is required
- General work experience
- Experience in a related field
- Experience in this occupation

11. How long has this vacancy been open?

- Less than 30 days
- 30 to 59 days
- 60 or more days
- Always hiring for this position

12. How difficult is this vacancy to fill?

- Not difficult
- Somewhat difficult
- Very difficult to fill


## Survey Sample Methodology

This survey is designed to estimate the number of vacancies in the region and to provide detailed vacancy characteristics. Employers with at least five employees are placed into either government or private industry categories. Firms with fewer than five employees make up a very large portion of all employers in the region, but a small proportion of total employment. The possibility of employing statistical methods to estimate vacancies for this group is currently being explored.

Private firms are grouped by employment level into either large or small to mid-size categories. Attempts are made to contact each large private employer and government agency in the region. Small to mid-size firms are further divided by major industry and randomly sampled until a representative response is obtained for each category.

The original list of private industry firms used for the survey, along with their contact information, staff size and industry classification is obtained from the America's Labor Market Information System (ALMIS) database. Government contact information is provided by the Colorado Department of Labor and Employment's ES-202 employer database.

## Data Editing

Once data collection is complete, measures are taken to prepare the data for analysis. To ensure accuracy, follow-up phone calls are made when employer responses need clarification.

## Occupational Coding

TThe job title and duties reported by employers are used to code vacancies in accordance with the latest release of the Standard Occupational Classification system. For more information on this occupational classification system, please refer to the definitions section.

## Wage Conversion

C tandard conversions are used to translate salaries Ninto hourly wages: 2,080 hours for annual, 173.3 hours for monthly.

All wages reported below the Federal minimum wage are adjusted to that amount. Currently, the Federal minimum wage is $\$ 5.15$ per hour.

## Definitions

These definitions are meant to clarify data gathered for the Job Vacancy Survey. For other data sources referenced in the document, please see that source for a complete definition.

## Average

The arithmetic average (also called the mean) for a group of items is defined as the sum of the values of the items divided by the number of items.

## Average Minimum and Average Maximum Wage

When surveyed employers report wages offered for current vacancies, both a minimum and a maximum wage are recorded. All minimum wages are averaged to determine the reported average minimum wage. The same is true for the reported average maximum wage.

## Employer

A person or establishment that pays one or more people a wage or salary.

## Employment

Includes people who did any work for pay or profit in the reference period, worked 15 hours or more without pay in a family business or farm, or were temporarily absent from their jobs.

## Full-time and Part-time Employment

To be classified as full-time employment, a position must require a minimum of 35 hours of work per week. Part-time employment refers to cases where a position requires less than 35 hours of work a week.

## Industry Classification

Employers are grouped into industries on the basis of their principal product or activity in accordance with the 1987 Standard Industrial
Classification Manual.

## Job Seekers

People actively looking for employment or researching career options.

## Job Vacancy

A specific position of employment at an establishment with the condition that there is work available for the position and the employer is actively recruiting for the position. The definition does not include positions that are anticipated, but not yet created.

## Job Vacancy Rate

The number of openings in a specific industry or category expressed as a share of the total employment in that same industry.

## Labor Force

Consists of all employed or unemployed civilians who are eligible to work, plus members of the Armed Forces stationed in the United States.

## Level of Education

Refers to completed education programs - high school diplomas, associate, professional, vocational, bachelor's, and graduate degrees all are examples of completed programs.

## Medical Insurance Premium

Refers to payments that a holder of an insurance policy pays in order to keep his/her policy current.

## Permanent and Temporary Employment

A vacancy is classified as permanent if it will be filled for more than six months. Temporary employment refers to those positions that will be filled for six months or less.

## $\underline{\text { Sign-on Bonus }}$

An additional financial incentive offered by a firm to a new employee to influence his/her decision to agree to employment with that firm. The bonus, for purposes of this survey, is a monetary lump sum.

## SOC

The Standard Occupational Classification is a system for classifying all occupations in the economy, including private, public, and military occupations. This classification system replaces all occupational

classification systems previously used by Federal statistical agencies. It will be used by all Federal statistical agencies and programs collecting occupational data, providing a means to compare occupational data across agencies. It is designed to cover all occupations in which work is performed for pay or profit, reflecting the current occupational structure in the United States.

## Survey Sample Universe

All private industry and government employers with five or more employees in the region. Government entities are drawn from ES-202 while private companies come from the ALMIS database.

## Unemployment

Includes people 16 years of age and over who had no employment during the reference period, were
available for work (except for temporary illness), and have made specific efforts to find employment. People who did not look for work because they were on temporary layoff or waiting to start new jobs within the next thirty days are also counted among the unemployed.

## Unemployment rate

The unemployment rate represents the number unemployed as a percent of the labor force.

## Wage

The monetary return per hour of work. The definition does not include benefits (e.g., insurance, retirement program, or stock plans).


[^0]:    ${ }^{2}$ Feaster, Seth, "The Incredible Shrinking Stock Market", The New York Times, July 21, 2002.
    ${ }^{3}$ US Drought Monitor, National Oceanic and Atmospheric Administration, http://www.drought.unl.edu/dm/monitor.html.
    ${ }^{4}$ Based on the 1987 Standard Industrial Classification Manual.

[^1]:    ${ }^{6} 1$ st Quarter, 2002.

[^2]:    $\ddagger \quad \mathrm{L}$ - lowest $25 \%$ of actual responses M - middle 50\% of actual responses

    OES wages reported for Colorado statewide $\dagger$ No wage data available

[^3]:    $\ddagger \quad \mathrm{L}$ - lowest $25 \%$ of actual responses
    M - middle $50 \%$ of actual responses
    H - highest $25 \%$ of actual responses

[^4]:    $\ddagger \quad \mathrm{L}$ - lowest $25 \%$ of actual responses
    M - middle 50\% of actual responses
    H - highest $25 \%$ of actual responses

    * OES wages reported for Colorado statewide
    $\dagger$ No wage data available

[^5]:    $\ddagger$ L－lowest 25\％of actual responses
    H －highest $25 \%$ of actual responses

    OES wages reported for Colorado statewide $\dagger$ No wage data available

