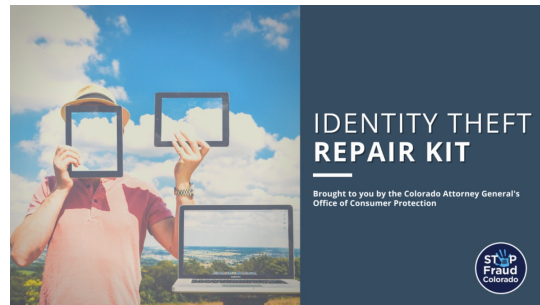


Unfortunately, scammers love summer, too, and they're not taking any time off

Out-of-the-blue unemployment claim? You may be a victim of identity theft
Access the Attorney General's Updated Identity Theft Repair Kit

Fraudsters have unleashed a staggering volume of fake unemployment insurance claims using the identity of real Coloradans. These scams focus on stealing money from the state and federal unemployment insurance programs, but they also may use your identity to steal your money later. Fraudsters have many tactics to get what they seek and it's important to act quickly to protect yourself if you suspect fraud. If an unemployment insurance claim has been falsely filed in your name, we developed an identity theft repair kit to help.



[Identity Theft Repair Kit](#)
[Identity Theft Repair Kit - Spanish](#)
[Report Fraud | Department of Labor & Employment](#)

Beware of scammers trying to cash in on Colorado Comeback Cash
AG Weiser: Scammers will likely look for any opportunity to capitalize on this promotion



Practice constant vigilance as scammers continue to follow the headlines. The latest, fraudsters trying to cash in on the vaccine lottery. The best way to avoid a scam is to know [how the actual lottery works](#). Protect yourself, your personal information, and your wallet from scams and report fraud at [StopFraudColorado.gov](#).

[Denver 7](#)
[KKTV 11](#)

Travel is back—and so are travel scams
Beware of free or rock-bottom deals, phantom vacation rentals, and more

In the first six months of 2021, consumers have lost over \$375,000 to travel scams across North America - and over \$190,000 of losses have occurred in the past two months, according to reports generated by [BBB Scam Tracker](#)

You may get a call, a text message, or a flyer in the mail or you may see an online ad promising free or low-cost vacations. Scammers and dishonest people are often behind these offers. When planning your next trip, be wary of false promises and a sense of urgency from a vendor that can fool you into paying for something that doesn't exist.



Beware of these 5 common travel scams:

Free or rock-bottom deals

Phone calls, emails, and postcards with enticing travel offers look tempting, but a deal that's way under the value of a trip — like five nights in a hotel plus airfare to Aruba for \$200 — means it's probably a scam.

Phantom vacation rentals

Scammers capitalize on the popularity of vacation properties rented out on legit sites like Airbnb and Vrbo by offering online or via social media properties that don't exist, don't belong to them, or don't measure up to the gorgeous photos.

Rental-car cons

Crooks set up phony customer service numbers online that look just like those of major rental-car companies. When you call, they take your money and personal information, then leave you stranded.

Third-party websites for TSA PreCheck and Global Entry programs

Look-alike websites are popping up that claim to help you renew or enroll in the [U.S. Transportation Security Administration \(TSA\) PreCheck or the U.S. Customs and Border Protection's Global Entry program](#) that speeds you through airport security for a fee. But these sites are actually trying to con you out of money and personal information.

Airport and hotel Wi-Fi hacks

Use your smartphone's hot spot to connect to the internet more securely. Or invest in a virtual private network (VPN), a service that encrypts your data to keep unscrupulous hackers from stealing sensitive information online.



Colorado travel company to notify customers of refunds, voucher options for trips canceled due to the COVID-19 pandemic

“Many Colorado families faced financial hardship during the COVID-19 pandemic,” said Weiser. “Companies like EF Tours need to provide clear and reasonable options to consumers who paid for a service they didn’t receive.”

[Press release](#)
[Denver Gazette](#)



DIRECTV to pay more than \$1 million in refunds to Coloradans who were overcharged during Altitude Sports blackout

Attorney General Phil Weiser announced DIRECTV will refund Coloradans after charging for Altitude Sports while the channel was unavailable, and for continuing to charge an obsolete HD fee, even though high-definition television is now a household standard.

[Press release](#)
[Denver Post](#)



Colorado sues student loan servicer that runs Public Service Loan Forgiveness program to force it to comply with state consumer protection laws

The student loan servicer that handles the Public Service Loan Forgiveness program refused to fully comply with state law requiring consumer protection oversight. The Colorado Attorney General sued to enforce the law and stand up for borrowers.

[Press release](#)
[CBS Denver](#)

Colorado vehicle owners to receive \$121,983 in refunds after company failed to pay full GAP benefits



Attorney General Phil Weiser secured \$121,983 in refunds for Colorado vehicle owners who did not receive their full guaranteed automobile protection or GAP benefits from a Colorado company. “We are committed to ensuring hardworking Coloradans receive the full GAP benefits they are entitled to,” said Weiser.

[Press release](#)
[Colorado Springs Gazette](#)

Colorado mobile home company to pay \$25,000, implement new safety measures after data of more than 700 Coloradans exposed



Attorney General Phil Weiser announced that Colorado-based mobile home park management company Impact MHC will pay \$25,000 and implement new safety measures after more than 15,000 people’s sensitive information was exposed in a data breach, including 719 Coloradans.

[Press release](#)

Stay Informed

For the most up-to-date information about the Coronavirus, visit the websites of the:

- [Colorado Department of Public Health and Environment](#)
- [Centers for Disease Control and Prevention \(CDC\)](#)
- [World Health Organization \(WHO\)](#)

COVID-19 Consumer Advice from Attorney General Phil Weiser

The Office of Colorado Attorney General Phil Weiser created a [webpage](#), also available in [Spanish](#), offering guidance and alerting consumers about how they can protect themselves against COVID-19-related scams.

Take time to report fraud or suspicious activity

By learning how to avoid scams related to the Coronavirus, we can work together to ensure no one in our state is taken in by these malicious attempts to defraud Colorado consumers during this public health emergency.

If you notice any scams, fraud, price gouging, or other attempts to take advantage of Coloradans during this public health emergency, contact Stop Fraud Colorado at 800-222-4444 or [www.StopFraudColorado.gov](#).

StopFraudColorado.Gov

