

October is Cybersecurity Awareness Month!

[Cybersecurity Awareness Month](#) was launched by the National Cyber Security Alliance (NCSA) and the U.S. Department of Homeland Security (DHS) in October 2004 as a broad effort to help all Americans stay safer and more secure online.

Learn how to protect yourself, your family and your devices with these [tips and resources](#).



Don't Let These Scary Cyber Safety Risks Creep Up On You!

Watch out for these spooky dangers lurking in the corners of our everyday digital lives.

They're here. Scary scammers can get to you right through that small screen in your hand – your smartphone. Consumers tend to be less wary in social media channels and scammers are taking shocking advantage of that fact.

A [scam report](#) based on [Better Business Bureau Scam Tracker](#) data shows that of consumers who said they were exposed to a scam on social media, a whopping 91% engaged with the scammer and 53% of them lost money.

[Read more](#)



News from Colorado Attorney General Phil Weiser

Consumer Alert: Beware of Home Repair Scams

The Colorado Attorney General's Office has seen a recent increase in complaints against home repair and roofing contractors. Attorney General Phil Weiser issued an alert to remind homeowners about some basic tips for protecting your home and your pocketbook from these scams.

[Learn more about this scam and how to protect yourself](#)

Debt looms for Coloradans with student loan payments soon to come due

Colorado is home to around 750,000 student loan borrowers, state Attorney General Phil Weiser said during an Oct. 14 virtual discussion which his office co-hosted with the Washington, D.C.-based Student Borrower Protection Center.

Around 100,000 of those borrowers live in rural Colorado, Weiser said, and statewide, total student loan debt is approaching \$30 billion.

[Colorado Newline article](#)

Attorney General Phil Weiser announces return of \$146,000 to Colorado mobile home park residents from Utah management company

Attorney General Phil Weiser announced [a settlement](#) with Kingsley Management Corp, a mobile home park management company, which will return \$146,770.26 to tenants of its Colorado mobile home parks.

Of this total, \$125,892.33 is being returned to more than 200 tenants whose security deposits were wrongfully withheld. In addition, Kingsley Management will return \$20,877.93 that was improperly collected in attorney fees from tenants.

[Press release](#)
[Colorado Sun article](#)

Attorney General Phil Weiser: Automatic renewals can blindsides Colorado consumers

Consumers are rightly concerned that some businesses use a range of tactics to take their hard-earned dollars through a shell game where they are stuck with charges for a service they did not know they signed up for. Hidden fees, automatic renewals, and extra charges in the fine print hurt consumers and undermine trust. By contrast, responsible companies who ask — “are you still using our service and is it performing as you expected?”— build trust and treat consumers fairly.

[Read AG Weiser's full op-ed in the Colorado Springs Gazette](#)

Attorney General Phil Weiser announces Fit Turf will pay \$125,000 for misleading consumers on automatic renewal services, unlawful telemarketing practices

Attorney General Phil Weiser announced that a local lawn care company, Fit Turf, will pay \$125,000 to the State after enrolling consumers in automatically renewing services without their consent and calling thousands of numbers on the Colorado No-Call list.

[Press release](#)

Colorado to receive more than \$100,000 in multistate settlement over 2014 Anthem data breach

Attorney General Phil Weiser announced that Colorado and 43 other states have resolved their claims against Anthem over a 2014 data breach the health insurance company experienced that may have impacted more than 1.5 million Coloradans. [The settlement](#) requires that Anthem establish and maintain substantially improved data protection measures and requires a payment to Colorado of \$141,970.

[Press release](#)

How Online Searches Fuel Tech Support Scams

NEVER provide personal or financial information in response to an unsolicited telephone call or email.

5 Tips for Customer Service Searches:

1. Go directly to the company's website to find its customer service number.
2. Don't ask devices such as Alexa or Siri to find customer service information.
3. Check the URL for misspellings or other oddities.
4. Never agree to pay for a service that should be free.
5. Don't give anyone remote access to your computer.



[Read more](#)

8 Tips to Scam-Proof Your Life Amid COVID-19

Crooks capitalizing on the crisis want your cash and personal data



From scammers selling fake COVID-19 cures and treatments to people posing as government officials offering Coronavirus stimulus checks — nothing seems to be off-limits. Even a pandemic isn't enough to deter scammers from going after your money and identity.

Here are [eight tips](#) from fraud experts to protect you during the coronavirus outbreak.

Stay Informed

For the most up-to-date information about the Coronavirus, visit the websites of the:

- [Colorado Department of Public Health and Environment](#)
- [Centers for Disease Control and Prevention \(CDC\)](#)
- [World Health Organization \(WHO\)](#)

COVID-19 Consumer Advice from Attorney General Phil Weiser

The Office of Colorado Attorney General Phil Weiser created a [webpage](#), also available in [Spanish](#), offering guidance and alerting consumers about how they can protect themselves against COVID-19-related scams.

Take time to report fraud or suspicious activity

By learning how to avoid scams related to the Coronavirus, we can work together to ensure no one in our state is taken in by these malicious attempts to defraud Colorado consumers during this public health emergency.

If you notice any scams, fraud, price gouging, or other attempts to take advantage of Coloradans during this public health emergency, contact Stop Fraud Colorado at 800-222-4444 or www.StopFraudColorado.gov.

[Tell us your story](#)

StopFraudColorado.Gov

