

CONSUMER FRAUD BULLETIN

Summer 2017

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[IRS Tax Scams & Debt Collection](#)



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[Know of Suspicious Activity or Fraud? Tell Us Your Story](#)

Celebrate the Month of the Military Consumer with Us



The Colorado Attorney General's Office is excited to celebrate the annual Month of the Military Consumer. We are joined by fellow government agencies, advocacy organizations, and private sector groups to spread awareness about consumer fraud issues that affect the military community. Due to deployments, reassignments, busy schedules and demanding careers, military members can be easy targets for scammers. Our office is proud to provide several resources available for military members, veterans, and their families to help fight the relentless bombardment by scammers. [Visit our Military Center>>](#)
[Download the Consumer Guide for Military Personnel and their Families>>](#)

IRS Tax Scams & Debt Collection Calls Continue to Claim Victims



In one of the most commonly received fraudulent phone calls, scammers claim to be from the Internal Revenue Service (IRS) seeking immediate payment of taxes they say you owe. These phony IRS agents use intimidation tactics such as threatening arrest, liens on your property, deportation, or revocation of your driver's license to scare victims into paying or disclosing valuable personal information. The imposters possess just enough personal information to convince a taxpayer that the call is real. Consumers should be aware that they may see official looking numbers on their caller ID and the callers may provide badge numbers or other official sounding identification. [To learn more about avoiding IRS tax scam calls click here>>](#)

Home Repair & Roofing Fraud



The recent storms in Colorado may bring unscrupulous contractors to the area. Some contractors promise to do work but, after obtaining the claim money from your insurance company, disappear with little to no work done on your roof. Not only are you scammed out of your insurance check, but material suppliers could place a lien on your house for their unpaid supplies. To avoid fraudulent roofing and home repair companies, never allow a uninvited contractor to inspect your roof, say no to contractors making high pressure sales tactics, contact your insurance company first and arrange for an authorized adjuster to come to your home, and be sure to obtain bids from multiple companies.

[Click here for more information about avoiding roofing and home repair fraud>>](#)

Tell Us Your Story



Whether your experience with a merchant is good or bad, sharing your story will help assist our work in protecting Coloradans from consumer fraud. The more we hear from you about the experiences you've had, the more insight we can gain into what's happening throughout Colorado and how it's affecting consumers. Many consumers spot fraud before becoming a victim or abandon a deal because of their instincts, but decide not to file a complaint since the fraud wasn't completed. Our office is excited to announce our new 'Tell Us Your Story' feature that allows consumers to access a simple, short form to share information with us. If you witness suspicious activity, scams or fraud and are not sure if you should file a complaint please [Tell Us Your Story>>](#)