

PUBLIC COMMENT SUMMARY  
 Conducted through Survey Monkey

Question 1

<b>Which categories best describe who you are? (Check all that apply)</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Child Care Center Employee	30.1%	243
Licensed Family Child Care Providers	31.2%	252
Legally-Exempt Child Care Provider	1.0%	8
Local, State, or Tribal Government Employee	17.0%	137
Provider of Support Services	7.3%	59
Non-Profit Employee	15.6%	126
Private, For-Profit Business (not child care)	1.4%	11
Trust or Foundation Employee	0.4%	3
Other (please specify)	13.9%	112
<b><i>answered question</i></b>		<b>807</b>
<b><i>skipped question</i></b>		<b>0</b>

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Question 2

What county do you live in?

Answer Options	Response Percent	Response Count
Adams	7.4%	60
Alamosa	0.2%	2
Arapahoe	8.4%	68
Archuleta	0.5%	4
Baca	0.1%	1
Bent	0.1%	1
Boulder	3.2%	26
Broomfield	1.4%	11
Chaffee	0.7%	6
Cheyenne	0.4%	3
Clear Creek	0.1%	1
Conejos	0.2%	2
Costilla	0.1%	1
Crowley	0.5%	4
Custer	0.0%	0
Delta	1.0%	8
Denver	6.9%	56
Dolores	0.4%	3
Douglas	6.4%	52
Eagle	1.4%	11
Elbert	1.5%	12
El Paso	4.0%	32
Fremont	0.5%	4
Garfield	1.0%	8
Gilpin	0.0%	0
Grand	0.9%	7
Gunnison	0.4%	3
Hinsdale	0.0%	0
Huerfano	0.1%	1
Jackson	0.0%	0
Jefferson	15.4%	124
Kiowa	0.1%	1
Kit Carson	0.7%	6
Lake	0.6%	5
La Plata	4.1%	33
Larimer	2.5%	20
Las Animas	0.4%	3
Lincoln	0.4%	3
Logan	3.5%	28
Mesa	2.5%	20
Mineral	0.0%	0
Moffat	0.2%	2
Montezuma	1.2%	10
Montrose	1.6%	13
Morgan	0.1%	1
Otero	0.4%	3
Ouray	0.6%	5
Park	0.9%	7
Phillips	0.7%	6
Pitkin	0.4%	3
Prowers	0.2%	2
Pueblo	1.0%	8
Rio Blanco	0.2%	2
Rio Grande	0.2%	2
Routt	1.4%	11
Saguache	0.4%	3
San Juan	0.0%	0
San Miguel	0.4%	3
Sedgwick	0.2%	2
Summit	0.7%	6
Teller	0.6%	5
Washington	0.6%	5
Weld	8.7%	70
Yuma	1.0%	8
<b>answered question</b>		<b>807</b>
<b>skipped question</b>		<b>0</b>

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Question 3

<b>What services or processes could CCCAP improve upon? (Check all that apply)</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Timeliness of payment for services	34.9%	206
Reimbursement rates	67.5%	399
Administrative process (billing, payments)	32.0%	189
Automated support services	17.1%	101
Customer service by county staff	26.7%	158
Customer service by state staff	11.2%	66
Information provided on CCCAP web page	19.3%	114
Other (please specify)	20.8%	123
<b>answered question</b>		<b>591</b>
<b>skipped question</b>		<b>216</b>

Question 4

<b>What does CCCAP do well for providers? (Check all that apply)</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Timeliness of payment for services	35.9%	172
Reimbursement rates for providers	13.6%	65
Administrative processes (billing, payments)	23.8%	114
Automated support services	4.8%	23
Customer support by county staff	40.1%	192
Customer support by state staff	13.8%	66
Information provided on CCCAP web page	19.0%	91
Other (please specify)	15.7%	75
<b>answered question</b>		<b>479</b>
<b>skipped question</b>		<b>328</b>

Question 5

<b>How responsive is the CCCAP staff in meeting your needs?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all responsive	6.2%	33
Somewhat responsive	47.2%	251
Very responsive	31.4%	167
Always respond with timely information that answers	15.2%	81
<b>answered question</b>		<b>532</b>
<b>skipped question</b>		<b>275</b>

Question 6

<b>In your opinion, how much do the services and functions provided by Child Care Licensing staff benefit child care providers?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	1.5%	9
Very little	9.4%	58
Somewhat	36.1%	224
Very Much	45.2%	280
Don't Know	7.9%	49
<b>answered question</b>		<b>620</b>
<b>skipped question</b>		<b>187</b>

Question 7

<b>In your opinion, how much do the services and functions provided by Child Care Licensing staff benefit parents and families?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	2.1%	13
Very little	13.5%	84
Somewhat	33.9%	210
Very Much	38.4%	238
Don't know	13.1%	81
<b>answered question</b>		<b>620</b>
<b>skipped question</b>		<b>187</b>

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Question 8

**What, in your opinion, does Child Care Licensing do well? (Check all that apply)**

Answer Options	Response Percent	Response Count
Monitoring of child care facilities	56.2%	301
Frequency of visits to child care facilities	41.4%	222
Communicating with child care facilities about rules	47.8%	256
Taking appropriate action regarding violations	43.5%	233
Making timely decisions regarding violations	32.8%	176
Other (please specify)	13.4%	72
<b>answered question</b>		<b>536</b>
<b>skipped question</b>		<b>271</b>

Question 9

**In what areas could Child Care Licensing improve? (Check all that apply)**

Answer Options	Response Percent	Response Count
Monitoring of child care facilities	29.6%	144
Frequency of visits to child care facilities	37.4%	182
Communicating with child care facilities about rules	54.0%	263
Taking appropriate action regarding violations	22.4%	109
Making timely decisions regarding violations	24.6%	120
Other (please specify)	24.0%	117
<b>answered question</b>		<b>487</b>
<b>skipped question</b>		<b>320</b>

Question 10

**In your opinion, how much does the Infant/Toddler Enhancing Quality training program benefit early childhood services in the State?**

Answer Options	Response Percent	Response Count
Not at all	1.6%	9
Very little	5.9%	34
Some	22.1%	127
Very much	40.4%	232
Don't know	30.0%	172
<b>answered question</b>		<b>574</b>
<b>skipped question</b>		<b>233</b>

Question 11

**In your opinion, how much do the Early Childhood Councils benefit early childhood services in the State?**

Answer Options	Response Percent	Response Count
Not at all	1.9%	11
Very little	8.3%	48
Some	25.7%	148
Very much	39.9%	230
Don't know	24.1%	139
<b>answered question</b>		<b>576</b>
<b>skipped question</b>		<b>231</b>

Question 12

**In your opinion, how much do child care resource and referral services benefit early childhood services in the State?**

Answer Options	Response Percent	Response Count
Not at all	1.0%	6
Very little	11.1%	64
Some	31.8%	184
Very much	47.3%	274
Don't know	8.8%	51
<b>answered question</b>		<b>579</b>
<b>skipped question</b>		<b>228</b>

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Question 13

<b>In your opinion, how much does professional development through local training/workshops benefit early childhood services in the State?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	1.0%	6
Very little	6.3%	36
Some	29.7%	170
Very much	57.8%	331
Don't know	5.2%	30
<b>answered question</b>		<b>573</b>
<b>skipped question</b>		<b>234</b>

Question 14

<b>In your opinion, how much do scholarships for early education professionals (such as TEACH) benefit early childhood services in the State?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	0.9%	5
Very little	6.1%	35
Some	20.1%	115
Very much	54.9%	314
Don't know	18.0%	103
<b>answered question</b>		<b>572</b>
<b>skipped question</b>		<b>235</b>

Question 15

<b>In your opinion, how much do quality rating systems, such as Qualistar or Environmental Rating Scales, benefit early childhood services in the State?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	5.8%	33
Very little	16.7%	95
Some	34.7%	198
Very much	30.5%	174
Don't know	12.3%	70
<b>answered question</b>		<b>570</b>
<b>skipped question</b>		<b>237</b>

Question 16

<b>In your opinion, how much does the voluntary child care credential benefit early childhood services in the State?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	5.3%	30
Very little	14.0%	79
Some	29.1%	164
Very much	16.8%	95
Don't know	34.8%	196
<b>answered question</b>		<b>564</b>
<b>skipped question</b>		<b>243</b>

Question 17

<b>In your opinion, how much does the School Readiness Quality Improvement program benefit early childhood services in the State?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	2.6%	15
Very little	7.7%	44
Some	24.7%	141
Very much	28.5%	163
Don't know	36.5%	209
<b>answered question</b>		<b>572</b>
<b>skipped question</b>		<b>235</b>

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Question 18

**In your opinion, how much does the Division of Child Care website enhance or otherwise expedite the delivery of services to early childhood consumers and stakeholders?**

Answer Options	Response Percent	Response Count
Not at all	3.1%	18
Very little	13.1%	75
Some	40.4%	231
Very much	14.3%	82
Don't know	29.0%	166
<b><i>answered question</i></b>		<b>572</b>
<b><i>skipped question</i></b>		<b>235</b>

Question 19

**What programs/services for child care and other early childhood services do you think should be enhanced or expanded? (see attached worksheet for comments)**

Answer Options	Response Count
	269
<b><i>answered question</i></b>	<b>269</b>
<b><i>skipped question</i></b>	<b>538</b>

Question 20

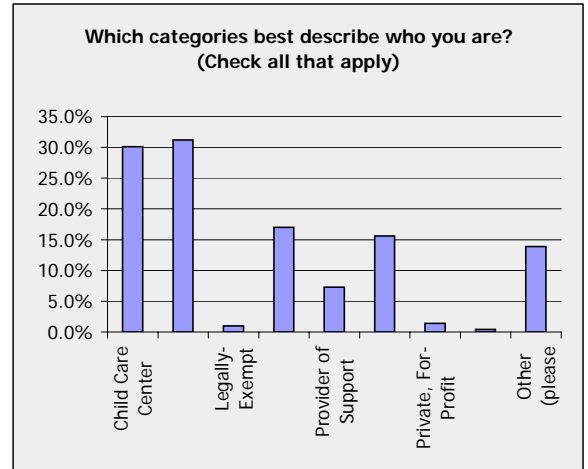
**Are there programs/services for child care providers, that have not been described above, that you think should be added? (see attached worksheet for comments)**

Answer Options	Response Count
	153
<b><i>answered question</i></b>	<b>153</b>
<b><i>skipped question</i></b>	<b>654</b>

## Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

### Question 1

Which categories best describe who you are? (Check all that apply)		
Answer Options	Response Percent	Response Count
Child Care Center Employee	30.1%	243
Licensed Family Child Care Providers	31.2%	252
Legally-Exempt Child Care Provider	1.0%	8
Local, State, or Tribal Government Employee	17.0%	137
Provider of Support Services	7.3%	59
Non-Profit Employee	15.6%	126
Private, For-Profit Business (not child care)	1.4%	11
Trust or Foundation Employee	0.4%	3
Other (please specify)	13.9%	112
<b>answered question</b>		<b>807</b>
<b>skipped question</b>		<b>0</b>



Number	Response Date	Other (please specify)
1	Jun 23, 2009 6:16 PM	Southern Ute Montessori Head Start
2	Jun 23, 2009 6:17 PM	staff
3	Jun 23, 2009 6:35 PM	Director
4	Jun 23, 2009 6:41 PM	Investigator of Welfare fraud
5	Jun 23, 2009 6:43 PM	Head Start Co-Director
6	Jun 23, 2009 6:45 PM	Licensing Specialist
7	Jun 23, 2009 6:55 PM	Part C Coordinator
8	Jun 23, 2009 7:02 PM	TTA Provider
9	Jun 23, 2009 7:05 PM	Social Services Director
10	Jun 23, 2009 7:10 PM	School District Administrator
11	Jun 23, 2009 7:12 PM	TBA - CCC Director
12	Jun 23, 2009 7:22 PM	HCP Family Consultant
13	Jun 23, 2009 7:24 PM	Christian preschool
14	Jun 23, 2009 7:25 PM	child care owner
15	Jun 23, 2009 7:29 PM	Administer private grant for EC professional development
16	Jun 23, 2009 7:31 PM	Director of a non-profit child care
17	Jun 23, 2009 7:33 PM	Center Director
18	Jun 23, 2009 7:34 PM	Private, for profit Child Care Center Owner/Director
19	Jun 23, 2009 7:52 PM	CCCAP TECHNICIAN
20	Jun 23, 2009 7:57 PM	Owner of Private For-Profit Child Care Center
21	Jun 23, 2009 8:24 PM	Head Start
22	Jun 23, 2009 8:26 PM	ECCLA Director
23	Jun 23, 2009 8:28 PM	program manager ECC
24	Jun 23, 2009 8:35 PM	director licensed pre-school
25	Jun 23, 2009 8:37 PM	city government
26	Jun 23, 2009 8:39 PM	public school preschool director
27	Jun 23, 2009 8:50 PM	child care center owner
28	Jun 23, 2009 9:08 PM	Summer Day Camp
29	Jun 23, 2009 9:19 PM	preschool director/teacher
30	Jun 23, 2009 9:23 PM	Privatpreschool employee
31	Jun 23, 2009 9:26 PM	Licensing Specialist
32	Jun 23, 2009 9:30 PM	Preschool Director
33	Jun 23, 2009 9:33 PM	small center director
34	Jun 23, 2009 9:33 PM	Christian Pre-School
35	Jun 23, 2009 9:37 PM	Director/Owner, licensed center
36	Jun 23, 2009 10:32 PM	Private Montessori School for 3-6 year old children
37	Jun 23, 2009 10:35 PM	Owner/Director Private, For-Profit Child Care Center
38	Jun 23, 2009 10:37 PM	Montessori teacher, director qualified
39	Jun 23, 2009 10:40 PM	community volunteer
40	Jun 23, 2009 11:07 PM	Head Start
41	Jun 23, 2009 11:14 PM	Higher education faculty
42	Jun 23, 2009 11:14 PM	Preschool in Sedgwick
43	Jun 23, 2009 11:40 PM	owner child are
44	Jun 24, 2009 12:02 AM	for profit, child care center
45	Jun 24, 2009 12:10 AM	Child Care Center Director
46	Jun 24, 2009 12:30 AM	Non-profit early childhood center director
47	Jun 24, 2009 12:48 AM	Child Care Center Owner
48	Jun 24, 2009 1:04 AM	Director/Instructor Preschool
49	Jun 24, 2009 1:21 AM	child care licensing inspector
50	Jun 24, 2009 2:27 AM	Family Child Care with Head Start Supervisor
51	Jun 24, 2009 4:15 AM	part time preschool
52	Jun 24, 2009 12:16 PM	Director-501C3 non-profit employee
53	Jun 24, 2009 1:00 PM	Committee Member
54	Jun 24, 2009 1:38 PM	Officer of the State Child Care Association as well as local organizations
55	Jun 24, 2009 1:40 PM	Early Childhood Council

## Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

### Question 1

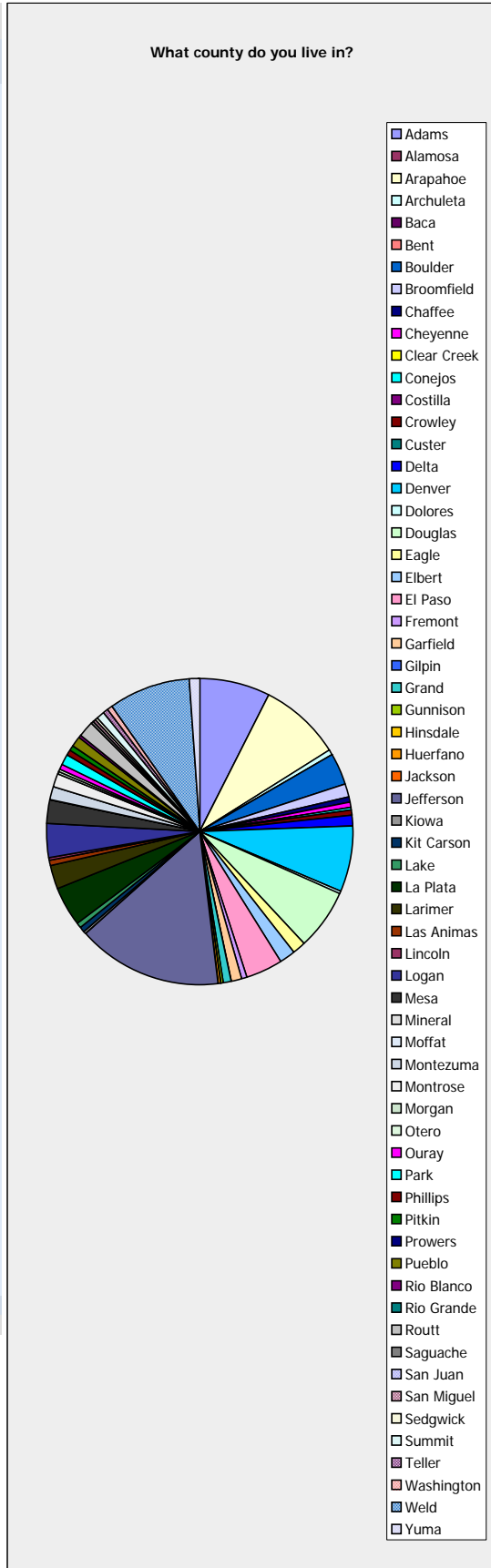
56	Jun 24, 2009 1:58 PM	Public school district p.s. director
57	Jun 24, 2009 2:01 PM	County employee
58	Jun 24, 2009 2:55 PM	CCCAP TECH
59	Jun 24, 2009 3:20 PM	College employee
60	Jun 24, 2009 3:31 PM	Federal Employee
61	Jun 24, 2009 3:43 PM	Licensed Preschool Director
62	Jun 24, 2009 4:17 PM	Private Pre-school owner
63	Jun 24, 2009 4:30 PM	CHILD CARE CENTER OWNER/DIRECTOR
64	Jun 24, 2009 4:34 PM	Council Coordinator/family Childcare licensing specialist
65	Jun 24, 2009 5:23 PM	College Instructor
66	Jun 24, 2009 5:34 PM	School District Preschool
67	Jun 24, 2009 5:52 PM	licensed counselor - DHS employee
68	Jun 24, 2009 6:05 PM	Christian Based
69	Jun 24, 2009 7:21 PM	School-aged child care programs
70	Jun 24, 2009 7:23 PM	school district
71	Jun 24, 2009 8:38 PM	Child Development Consultant
72	Jun 24, 2009 9:14 PM	Non-Profit small Center-rural
73	Jun 24, 2009 9:18 PM	Center owner
74	Jun 25, 2009 12:08 AM	Preschool Director
75	Jun 25, 2009 12:31 AM	Licensed Childcare Director
76	Jun 25, 2009 1:27 AM	Head Start
77	Jun 25, 2009 2:37 AM	child care licensing
78	Jun 25, 2009 1:03 PM	local ec board member
79	Jun 25, 2009 1:51 PM	Contract Employee
80	Jun 25, 2009 3:01 PM	public health nurse
81	Jun 25, 2009 3:48 PM	for profit - child care
82	Jun 25, 2009 5:55 PM	parent
83	Jun 25, 2009 6:12 PM	DSS worker
84	Jun 25, 2009 7:31 PM	licensed child care center owner
85	Jun 25, 2009 8:29 PM	Boulder County Head Start
86	Jun 25, 2009 8:33 PM	Preschool teacher for School District
87	Jun 25, 2009 8:40 PM	city youth camp and preschool program supervisor
88	Jun 25, 2009 8:47 PM	District Manager
89	Jun 25, 2009 9:09 PM	High School Early Childhood Profession Teacher
90	Jun 25, 2009 9:53 PM	college instructor in ECE
91	Jun 26, 2009 2:43 AM	Family Services for Head Start
92	Jun 26, 2009 2:42 PM	Head Start and Early Head Start
93	Jun 26, 2009 6:47 PM	CCR&R
94	Jun 26, 2009 8:38 PM	School Age Child Care Center operating within a school district
95	Jun 26, 2009 9:01 PM	President of Non-profit licensed child care and provider of professional development
96	Jun 26, 2009 10:32 PM	Parent Education and Support
97	Jun 27, 2009 1:53 AM	child care Center Owner/Director
98	Jun 27, 2009 5:42 AM	part time provider
99	Jun 27, 2009 3:03 PM	preschool program director
100	Jun 27, 2009 11:35 PM	coach/trainer
101	Jun 28, 2009 7:46 PM	Foster Parent
102	Jun 28, 2009 10:03 PM	coach and instructor
103	Jun 29, 2009 4:01 AM	for profit child care business owner
104	Jun 29, 2009 2:52 PM	childcare owner/director
105	Jun 29, 2009 3:46 PM	Preschool Director
106	Jun 29, 2009 5:03 PM	resource and referral
107	Jun 29, 2009 5:58 PM	Childcare/Provider Advocate
108	Jun 29, 2009 6:16 PM	CCCAP Technician
109	Jun 29, 2009 6:18 PM	CCCAP Technician
110	Jun 29, 2009 7:32 PM	Head Start
111	Jun 29, 2009 11:44 PM	Educator/Administrator: D.P.S.
112	Jun 30, 2009 3:03 PM	Family Services/Social Work



Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

Question 2

What county do you live in?		
Answer Options	Response Percent	Response Count
Adams	7.4%	60
Alamosa	0.2%	2
Arapahoe	8.4%	68
Archuleta	0.5%	4
Baca	0.1%	1
Bent	0.1%	1
Boulder	3.2%	26
Broomfield	1.4%	11
Chaffee	0.7%	6
Cheyenne	0.4%	3
Clear Creek	0.1%	1
Conejos	0.2%	2
Costilla	0.1%	1
Crowley	0.5%	4
Custer	0.0%	0
Delta	1.0%	8
Denver	6.9%	56
Dolores	0.4%	3
Douglas	6.4%	52
Eagle	1.4%	11
Elbert	1.5%	12
El Paso	4.0%	32
Fremont	0.5%	4
Garfield	1.0%	8
Gilpin	0.0%	0
Grand	0.9%	7
Gunnison	0.4%	3
Hinsdale	0.0%	0
Huerfano	0.1%	1
Jackson	0.0%	0
Jefferson	15.4%	124
Kiowa	0.1%	1
Kit Carson	0.7%	6
Lake	0.6%	5
La Plata	4.1%	33
Larimer	2.5%	20
Las Animas	0.4%	3
Lincoln	0.4%	3
Logan	3.5%	28
Mesa	2.5%	20
Mineral	0.0%	0
Moffat	0.2%	2
Montezuma	1.2%	10
Montrose	1.6%	13
Morgan	0.1%	1
Otero	0.4%	3
Ouray	0.6%	5
Park	0.9%	7
Phillips	0.7%	6
Pitkin	0.4%	3
Prowers	0.2%	2
Pueblo	1.0%	8
Rio Blanco	0.2%	2
Rio Grande	0.2%	2
Routt	1.4%	11
Saguache	0.4%	3
San Juan	0.0%	0
San Miguel	0.4%	3
Sedgwick	0.2%	2
Summit	0.7%	6
Teller	0.6%	5
Washington	0.6%	5
Weld	8.7%	70
Yuma	1.0%	8
<i>answered question</i>		<b>807</b>
<i>skipped question</i>		<b>0</b>

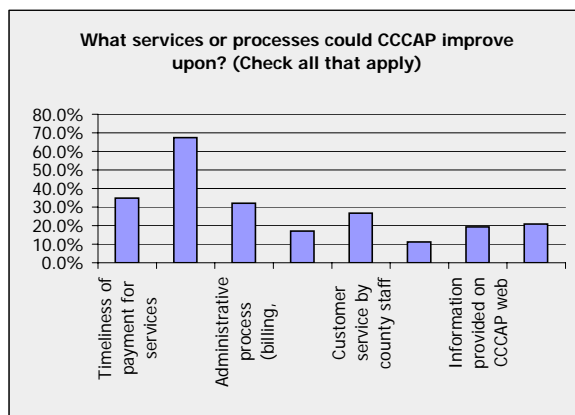


## Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

### Question 3

**What services or processes could CCCAP improve upon? (Check all that apply)**

Answer Options	Response Percent	Response Count
Timeliness of payment for services	34.9%	206
Reimbursement rates	67.5%	399
Administrative process (billing, payments)	32.0%	189
Automated support services	17.1%	101
Customer service by county staff	26.7%	158
Customer service by state staff	11.2%	66
Information provided on CCCAP web page	19.3%	114
Other (please specify)	20.8%	123
<i>answered question</i>		<b>591</b>
<i>skipped question</i>		<b>216</b>



Number	Response Date	Other (please specify)
1	Jun 23, 2009 6:16 PM	parent policies- field trips, late payments
2	Jun 23, 2009 6:17 PM	Higher rates for services means higher paid teachers which means higher quality programs which means higher prepared children for success in school and in life.
3	Jun 23, 2009 6:20 PM	sending authorizations on-time
4	Jun 23, 2009 6:23 PM	more rule clarification from the State, such as an updated policy manual like the one from 2007.
5	Jun 23, 2009 6:26 PM	paperwork required by facility
6	Jun 23, 2009 6:38 PM	Timeliness in Approving Applications
7	Jun 23, 2009 6:39 PM	accurate certificates in a timely manner
8	Jun 23, 2009 6:42 PM	crystal clear rules and regs
9	Jun 23, 2009 6:43 PM	NA
10	Jun 23, 2009 7:02 PM	do not contract with cccap
11	Jun 23, 2009 7:15 PM	On Time application processes
12	Jun 23, 2009 7:18 PM	more detail given on payment process
13	Jun 23, 2009 7:20 PM	more flexibility in the criteria for eligibility
14	Jun 23, 2009 7:30 PM	DNA
15	Jun 23, 2009 7:35 PM	Less paperwork/record keeping
16	Jun 23, 2009 7:39 PM	non-applicable to us at this time
17	Jun 23, 2009 7:54 PM	authorization for care before expired date
18	Jun 23, 2009 7:56 PM	Don't know
19	Jun 23, 2009 7:58 PM	Timeliness of reimbursement of registratiaon fees
20	Jun 23, 2009 8:00 PM	never used CCCAP
21	Jun 23, 2009 8:02 PM	online attendance forms
22	Jun 23, 2009 8:07 PM	supporting increase in caregiver compensation (wages)
23	Jun 23, 2009 8:12 PM	We have no children in the program
24	Jun 23, 2009 8:12 PM	N/A never used
25	Jun 23, 2009 8:20 PM	Training for new CCCAP employees
26	Jun 23, 2009 8:23 PM	info to licensed in home providers
27	Jun 23, 2009 8:28 PM	Not familiar with cccap practices
28	Jun 23, 2009 8:28 PM	online billing would be great!
29	Jun 23, 2009 8:43 PM	Don't have any CCCAP children
30	Jun 23, 2009 8:45 PM	I'd like to see the billing/attendance form updated for efficiency
31	Jun 23, 2009 8:50 PM	don't use
32	Jun 23, 2009 8:52 PM	we get no CCCAP funds
33	Jun 23, 2009 8:57 PM	Allowing outside charges.
34	Jun 23, 2009 9:00 PM	Weld County is very slow to process clients, but in-line sevice is great
35	Jun 23, 2009 9:00 PM	unknown
36	Jun 23, 2009 9:14 PM	do not use
37	Jun 23, 2009 9:16 PM	not sure, I do not have CCCap at my center but know we do not take it because of rates
38	Jun 23, 2009 9:23 PM	no answer
39	Jun 23, 2009 9:30 PM	clinetns updated dayly, weekley approvals of payments
40	Jun 23, 2009 9:41 PM	prompt pre-authorization
41	Jun 23, 2009 9:57 PM	making sure the parents know new regs. and to timely report changes. it depends on the county- some do better than others in each category. I marked the problems I've encountered in various counties. Not all counties exhibit the same problems
42	Jun 23, 2009 10:01 PM	various counties. Not all counties exhibit the same problems
43	Jun 23, 2009 10:05 PM	Ensuring that all classes are accessible to deaf people by providing interpreters, when requested.
44	Jun 23, 2009 10:10 PM	Intake process faster
45	Jun 23, 2009 10:14 PM	Give gaurantee to us that we will get paid while you work the paperwork or get authorizations in much less time.
46	Jun 23, 2009 10:39 PM	client attendance policies
47	Jun 23, 2009 10:43 PM	Loss of applications or paperwork
48	Jun 23, 2009 11:09 PM	I haven't had a family in care in twelve years with cccap. There is always room for improvement in every facet of service to the community; many of these issues will be resolved through the roll out of the new state computer system for child care assistance
49	Jun 23, 2009 11:39 PM	through the roll out of the new state computer system for child care assistance
50	Jun 23, 2009 11:47 PM	Do not use
51	Jun 24, 2009 12:32 AM	Criteria for the family
52	Jun 24, 2009 12:34 AM	Pay Us What you Pay Centers!!
53	Jun 24, 2009 12:39 AM	I don't receive CCCAP funds at this time
54	Jun 24, 2009 1:05 AM	email updates and changes to license to child care providers
55	Jun 24, 2009 1:23 AM	more days of absences allowed
56	Jun 24, 2009 3:01 AM	Annual approval for families
57	Jun 24, 2009 4:17 AM	we don't use cccap
58	Jun 24, 2009 5:54 AM	Rates should be standard in all counties
59	Jun 24, 2009 12:17 PM	Training

**Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011**

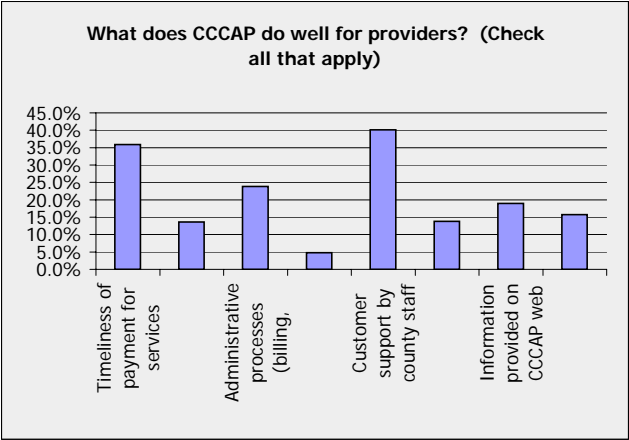
**Question 3**

60	Jun 24, 2009 12:30 PM	I don't have anything to do with it
61	Jun 24, 2009 1:12 PM	We need a HUGE improvement in "customer service by county staff" -- many who qualify just say "never mind" after dealing with our county personnel.
62	Jun 24, 2009 1:20 PM	Unfamiliar with CCCAP Program
63	Jun 24, 2009 1:40 PM	Support for county staff with families
64	Jun 24, 2009 1:58 PM	not familiar with CCCAP
65	Jun 24, 2009 2:16 PM	create a means to serve families who financially qualify, but another element of the "checklist" prevents that family from being served. take into consideration special circumstances (layoffs!)
66	Jun 24, 2009 2:29 PM	CAN'T THINK OF ANYTHING
67	Jun 24, 2009 3:26 PM	Very difficult to reach a live person by phone to simply ask a question
68	Jun 24, 2009 3:29 PM	Attend events where the community could access registrations, community/school events
69	Jun 24, 2009 4:03 PM	Customer service by county contractor to CCCP recipients
70	Jun 24, 2009 4:11 PM	Do not know.
71	Jun 24, 2009 4:23 PM	requiring parents to participate in Child Support process for children they are not requesting CCAP assistance for frequently makes them terminate the application process.
72	Jun 24, 2009 4:32 PM	RETURNING PHONE CALLS/CERTIFICATES
73	Jun 24, 2009 4:38 PM	paying what is billed and if not paying what is billed an explanation of why
74	Jun 24, 2009 4:55 PM	training to providers on paperwork
75	Jun 24, 2009 5:09 PM	I am trying to find out about becoming a cccap facility
76	Jun 24, 2009 5:35 PM	Have not used CCCAP
77	Jun 24, 2009 5:40 PM	N/A
78	Jun 24, 2009 5:54 PM	parent income - poverty level too low
79	Jun 24, 2009 6:14 PM	No CCCAP
80	Jun 24, 2009 6:56 PM	front desk - losing of paper work
81	Jun 24, 2009 7:21 PM	Improve the turn around time for parents when they apply and informing them of their status.
82	Jun 24, 2009 7:43 PM	Staffing
83	Jun 24, 2009 7:52 PM	Customer service and administration for applicants
84	Jun 24, 2009 8:32 PM	Pay for a full time space that is reserved for each child, not only drop in care.
85	Jun 24, 2009 9:25 PM	awareness
86	Jun 24, 2009 10:03 PM	Accuracy of provided information both to client and provider.
87	Jun 25, 2009 2:00 AM	referrals
88	Jun 25, 2009 2:57 PM	Unknown
89	Jun 25, 2009 3:31 PM	Pay providers what they are worth
90	Jun 25, 2009 4:50 PM	Timeliness of certiciates mailed/ emailed to providers
91	Jun 25, 2009 5:17 PM	reimburse for all scheduled days (absences) since that is standard practice in the industry
92	Jun 25, 2009 5:56 PM	pre-pay for services would make it easier for providers t participate
93	Jun 25, 2009 6:53 PM	not sure.
94	Jun 25, 2009 7:33 PM	Riembursement rates are capped and capped rate is about 30 to 50% of my regular rates, which is what it costs to pay my staff. As a small business owner it very hard to make a decision to accept CCCAP when this is the case.
95	Jun 25, 2009 8:48 PM	Contract info and copay changes
96	Jun 25, 2009 9:18 PM	My concerns will be addressed with the chats replacement system.
97	Jun 25, 2009 9:30 PM	more program consistencies across the state. eligibility, parent fees, processes should not vary so much that families are no longer eligible if they move across a county line.
98	Jun 26, 2009 1:52 AM	Allow parent to choose ANY program and just pay the difference between CCAP payments and amount due
99	Jun 26, 2009 2:55 AM	young mothers to open up homes; help with fees (finger printing;cost of application;cost of on going trainings;etc.);a service provider within each community to help with classes, fees, food emburiments, costs, needs, curriculum,questions, policies, paperwork, etc.' self-image of doing a service that is not getting out what a positive -important- job that day care providers do, (education, love, nurturing, time and lack of image(I am not a baby sitter--I have never sat on a child! We are educators!)
100	Jun 26, 2009 2:43 PM	defining rules
101	Jun 26, 2009 2:58 PM	response time in responding to parents, issuing authorizations and changing providers. decrease parent fees - they have approved children. we have never received a response and as a result we have a bottleneck in our waiting list.
102	Jun 26, 2009 3:00 PM	gone up several hundred percent for some of our families, making childcare unaffordable. verifying CCAP approval for children on our waiting list - we send a spreadsheet to them regularly and ask for a verification, so we can begin enrolling
103	Jun 26, 2009 3:14 PM	automation/coordination of different processes
104	Jun 26, 2009 3:14 PM	Eligibility guidelines and awareness
105	Jun 26, 2009 4:40 PM	Not notifying parent and center in a timely manner when no longer qualify for services.
106	Jun 26, 2009 6:03 PM	return phone calls better
107	Jun 26, 2009 6:31 PM	Align eligibility and enrollment processes to reduce administrative burden for program staff, providers and families.
108	Jun 26, 2009 6:48 PM	am not notified when client is accepted for services until weeks later
109	Jun 26, 2009 7:03 PM	paying for days when the child is sick and you are still holding the spot for that child
110	Jun 26, 2009 8:38 PM	Timeliness of initial approval and paperwork for CCCAP
111	Jun 26, 2009 11:19 PM	N/A
112	Jun 27, 2009 2:30 PM	Community Outreach
113	Jun 27, 2009 11:31 PM	As a direcor it's hard keeping upwith short time certificates. We need to keep spaces in day care filled when a parent is only athorized for weeks at a time.
114	Jun 27, 2009 11:37 PM	use coaches to help transmit info
115	Jun 29, 2009 3:48 PM	No involvement with CCCAP at this time
116	Jun 29, 2009 4:11 PM	customer service to Spanish-speaking providers
117	Jun 29, 2009 5:04 PM	tiered reimbursement
118	Jun 29, 2009 5:34 PM	timely manner for Childcare Cert!s!
119	Jun 29, 2009 7:36 PM	Nothing
120	Jun 29, 2009 8:07 PM	training of all specialists on ece
121	Jun 29, 2009 9:16 PM	having money available throughout the year
122	Jun 29, 2009 10:22 PM	timeliness of re-authorization, return calls
123	Jun 30, 2009 1:56 PM	being friendly
	Jun 30, 2009 3:03 PM	caseworker contact improvement

Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

Question 4

What does CCCAP do well for providers? (Check all that apply)		
Answer Options	Response Percent	Response Count
Timeliness of payment for services	35.9%	172
Reimbursement rates for providers	13.6%	65
Administrative processes (billing, payments)	23.8%	114
Automated support services	4.8%	23
Customer support by county staff	40.1%	192
Customer support by state staff	13.8%	66
Information provided on CCCAP web page	19.0%	91
Other (please specify)	15.7%	75
<b>answered question</b>		<b>479</b>
<b>skipped question</b>		<b>328</b>



Number	Response Date	Other (please specify)
1	Jun 23, 2009 6:42 PM	not sure I don't see that end
2	Jun 23, 2009 6:43 PM	NA
3	Jun 23, 2009 6:52 PM	I don't have a CCCAP contract
4	Jun 23, 2009 7:02 PM	N/A
5	Jun 23, 2009 7:20 PM	new reimbursement rate for centers with high quality Qualistar rating.
6	Jun 23, 2009 7:27 PM	nothing
7	Jun 23, 2009 7:30 PM	DNA
8	Jun 23, 2009 7:39 PM	don't know
9	Jun 23, 2009 7:56 PM	Don't know
10	Jun 23, 2009 7:57 PM	summit service great other counties in area not so
11	Jun 23, 2009 7:58 PM	We have a very helpful staff in La Palta Cty
12	Jun 23, 2009 8:00 PM	never used CCCAP
13	Jun 23, 2009 8:12 PM	Not applicable
14	Jun 23, 2009 8:12 PM	N/A
15	Jun 23, 2009 8:20 PM	I usually get an email response to questions within 48 hours or less (usually less)
16	Jun 23, 2009 8:28 PM	not familiar with cccap practices
17	Jun 23, 2009 8:43 PM	Haven't work with CCAP
18	Jun 23, 2009 8:50 PM	don't use
19	Jun 23, 2009 8:52 PM	as above
20	Jun 23, 2009 8:57 PM	n/a
21	Jun 23, 2009 9:00 PM	unknown
22	Jun 23, 2009 9:06 PM	do not take cccap
23	Jun 23, 2009 9:14 PM	do not use
24	Jun 23, 2009 9:16 PM	not sure
25	Jun 23, 2009 9:57 PM	nothing its hard getting responses to question and we get dinged for parents miss happs due to none report of
26	Jun 23, 2009 9:57 PM	changes sometimes forms are late in mail or dont go out until next or end of month
27	Jun 23, 2009 9:58 PM	none
28	Jun 23, 2009 10:01 PM	Taking providers opinion into account when making some changes
29	Jun 23, 2009 10:13 PM	Again, it depends on the county- see note on quest #3
30	Jun 23, 2009 10:13 PM	I will not accept CCCAP because of all the paper work and I do not make as much money.
31	Jun 23, 2009 10:43 PM	Never knew of State Staff
32	Jun 23, 2009 10:55 PM	I've never had a child with CCCAP
33	Jun 23, 2009 11:39 PM	All of the above will be approved upon through the new state computer system. Providers will love being able
34	Jun 23, 2009 11:47 PM	to access information on line.
35	Jun 23, 2009 11:47 PM	Do not use
36	Jun 24, 2009 12:39 AM	N/A
37	Jun 24, 2009 2:22 AM	we do not take CCCAP at our center
38	Jun 24, 2009 5:54 AM	They have improved in their processes
39	Jun 24, 2009 12:04 PM	I do not currently have involvement with CCCAP
40	Jun 24, 2009 12:30 PM	I don't have anything to do with it
41	Jun 24, 2009 1:12 PM	I've never been to web page, no experience with the state.
42	Jun 24, 2009 1:20 PM	Unfamiliar with CCCAP Program
43	Jun 24, 2009 1:20 PM	nothing
44	Jun 24, 2009 1:46 PM	Overall info dissiminated to providers
45	Jun 24, 2009 2:10 PM	not sure
46	Jun 24, 2009 2:13 PM	Pay for holiday and Absent days
47	Jun 24, 2009 2:16 PM	I wouldn't rate any as great - but all are good.
48	Jun 24, 2009 3:24 PM	referrals
49	Jun 24, 2009 4:11 PM	Do not know.
50	Jun 24, 2009 4:38 PM	Gail is very helpful in the billing department. Caseworkers usually call back and are pleasan
51	Jun 24, 2009 5:00 PM	I don't take CCCAP Families and never had. I personally cannot comment on this except what I have heard, and
52	Jun 24, 2009 5:00 PM	that is from what I checked off on question # 3. Payment is very low and takes along time to receive. Most of
	Jun 24, 2009 5:00 PM	us are paid by the week, therefore we should by them also!
	Jun 24, 2009 5:35 PM	NA
	Jun 24, 2009 5:40 PM	N/A
	Jun 24, 2009 6:05 PM	some workers are friendly

## Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

### Question 4

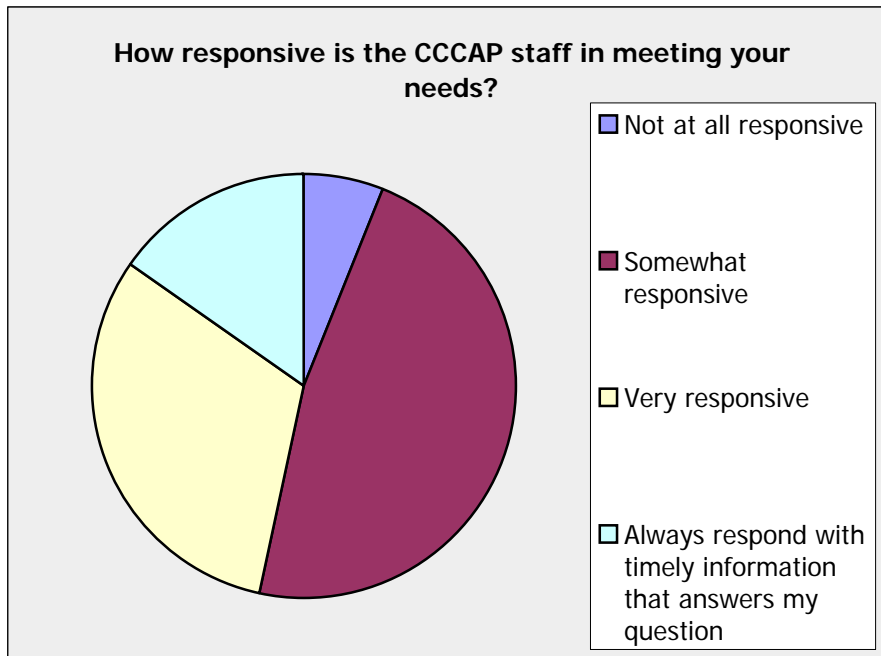
53	Jun 24, 2009 6:06 PM	Response to requests
54	Jun 24, 2009 6:14 PM	NA
55	Jun 24, 2009 6:45 PM	all need lots of work
56	Jun 24, 2009 7:43 PM	Offering CCCAP
57	Jun 24, 2009 9:57 PM	Nothing Keeps the dialogue open with Denver providers, although we are not sure if our suggestions are recognised as
58	Jun 24, 2009 10:03 PM	valid
59	Jun 25, 2009 2:00 AM	have not dealt with CCCAP
60	Jun 25, 2009 2:29 PM	Not enough experience to know
61	Jun 25, 2009 2:57 PM	Unknown
62	Jun 25, 2009 3:31 PM	nothing
63	Jun 25, 2009 3:42 PM	Aspen family services workers are very prompt in their response times for provider needs and questions
64	Jun 25, 2009 3:49 PM	don't have contact with CCCAP
65	Jun 25, 2009 5:06 PM	better communication w/providers
66	Jun 25, 2009 6:53 PM	not sure
67	Jun 26, 2009 1:52 AM	I don't accept CCAP
68	Jun 26, 2009 4:40 PM	We are hoping it will improve now that Aspen is no longer in charge of CCCAP.
69	Jun 28, 2009 6:02 PM	do not know
70	Jun 29, 2009 3:48 PM	Don't know
71	Jun 29, 2009 5:34 PM	Wally at the billing dept! he is great!
72	Jun 29, 2009 8:07 PM	availability of specialist to answer questions in county and state
73	Jun 29, 2009 8:18 PM	N/A
74	Jun 29, 2009 10:22 PM	respond to e-mail quickly
75	Jun 30, 2009 3:04 PM	Don't feel I can answer this question because I don't handle billing.

# Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

## Question 5

How responsive is the CCCAP staff in meeting your needs?

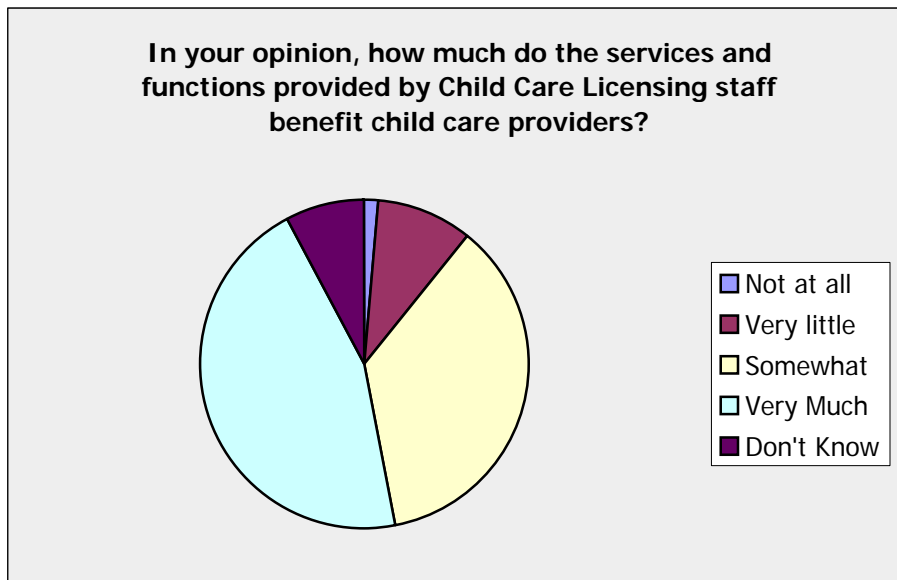
Answer Options	Response Percent	Response Count
Not at all responsive	6.2%	33
Somewhat responsive	47.2%	251
Very responsive	31.4%	167
Always respond with timely information that answers	15.2%	81
<i>answered question</i>		<b>532</b>
<i>skipped question</i>		<b>275</b>



## Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

### Question 6

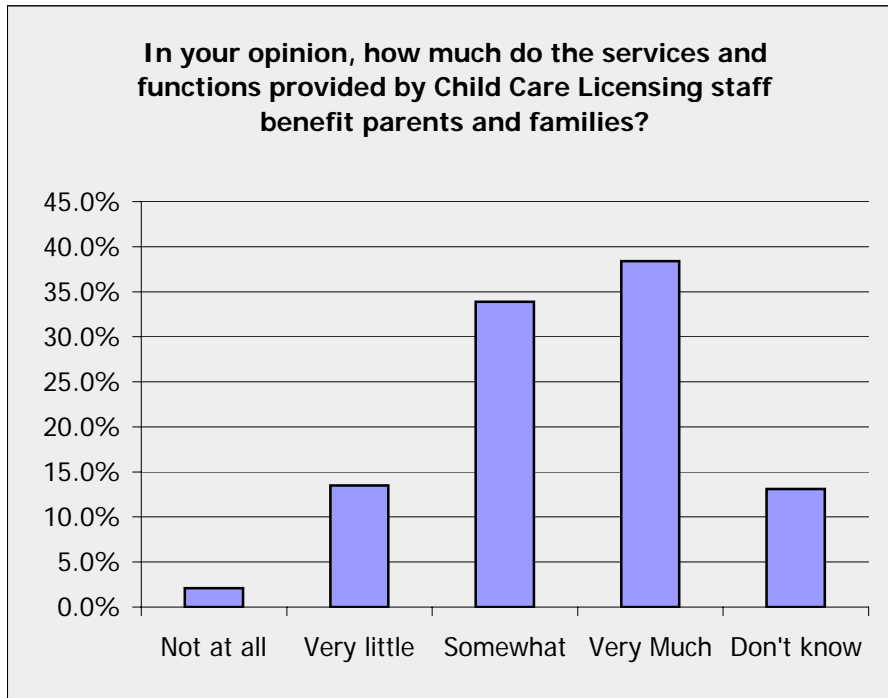
<b>In your opinion, how much do the services and functions provided by Child Care Licensing staff benefit child care providers?</b>		
Answer Options	Response Percent	Response Count
Not at all	1.5%	9
Very little	9.4%	58
Somewhat	36.1%	224
Very Much	45.2%	280
Don't Know	7.9%	49
<i>answered question</i>		<b>620</b>
<i>skipped question</i>		<b>187</b>



## Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

### Question 7

<b>In your opinion, how much do the services and functions provided by Child Care Licensing staff benefit parents and families?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	2.1%	13
Very little	13.5%	84
Somewhat	33.9%	210
Very Much	38.4%	238
Don't know	13.1%	81
<i>answered question</i>		<b>620</b>
<i>skipped question</i>		<b>187</b>



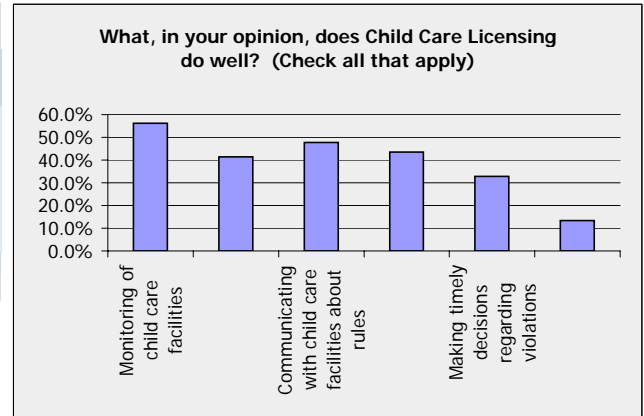


## Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

### Question 8

What, in your opinion, does Child Care Licensing do well? (Check all that apply)

Answer Options	Response Percent	Response Count
Monitoring of child care facilities	56.2%	301
Frequency of visits to child care facilities	41.4%	222
Communicating with child care facilities about rules	47.8%	256
Taking appropriate action regarding violations	43.5%	233
Making timely decisions regarding violations	32.8%	176
Other (please specify)	13.4%	72
<b>answered question</b>		<b>536</b>
<b>skipped question</b>		<b>271</b>



Number	Response Date	Other (please specify)
1	Jun 23, 2009 6:44 PM	unknown
2	Jun 23, 2009 6:49 PM	I think is an area that needs lots of work. I have had very negative actions concerning licensing as a past provider.
3	Jun 23, 2009 7:11 PM	my licensing person has always been able to answer my questions
4	Jun 23, 2009 7:21 PM	Sets the bar
5	Jun 23, 2009 7:26 PM	answering my questions promptly
6	Jun 23, 2009 7:31 PM	DNA
7	Jun 23, 2009 7:33 PM	NONE OF THE ABOVE
8	Jun 23, 2009 7:37 PM	Our licensing agent Mr.Granlund is an invaluable resource. He is always helpful in all situations
9	Jun 23, 2009 8:10 PM	collaborate with community partners
10	Jun 23, 2009 8:11 PM	Don't know
11	Jun 23, 2009 8:21 PM	unknown
12	Jun 23, 2009 8:31 PM	providing answers and support whenever we have questions Helped people become licensed. But now these new center requirements might end up hurting centers. Higher rates to pay higher salaries. Too expensive tuition @ colleges even with the scholarships!!!!
13	Jun 23, 2009 8:33 PM	website
14	Jun 23, 2009 8:57 PM	none of the above
15	Jun 23, 2009 9:02 PM	being available to answer questions,
16	Jun 23, 2009 9:19 PM	dont really know
17	Jun 23, 2009 10:03 PM	offering info. on additional education
18	Jun 23, 2009 10:14 PM	they have common sense
19	Jun 23, 2009 11:43 PM	Generally return calls in a decent timely manner to answer questions.
20	Jun 23, 2009 11:48 PM	Curt Granlund does it all so well- irreplaceable
21	Jun 24, 2009 12:34 AM	Write Ups For Stupid Reasons!!
22	Jun 24, 2009 12:38 AM	Trainings
23	Jun 24, 2009 1:21 AM	we have a great rep who is easy to talk to and ask questions
24	Jun 24, 2009 2:23 AM	good communication
25	Jun 24, 2009 4:51 AM	are too harsh on providers, not letting them run their own program the way they and their families want
26	Jun 24, 2009 12:54 PM	We do appreciate Cheryl O'Dowd -- can call her at any time and she is very helpful.
27	Jun 24, 2009 1:14 PM	Thorough review of facilities
28	Jun 24, 2009 2:00 PM	
29	Jun 24, 2009 2:32 PM	Our licensing agent looks to keep centers open and safe and doesn't focus on how she can shut agencies down.
30	Jun 24, 2009 2:33 PM	answer questions about lincensing rules in a timely manner
31	Jun 24, 2009 2:48 PM	advice on helping with difficult situations.
32	Jun 24, 2009 2:51 PM	none
33	Jun 24, 2009 3:37 PM	I think they are stretched too thin here.
34	Jun 24, 2009 4:07 PM	All of the above could be checked off if more licensing specialists were available
35	Jun 24, 2009 4:12 PM	they are very thorough when we see them
36	Jun 24, 2009 4:21 PM	Not much Jennifer Hall is outstanding! She is always available to me and even other centers that she does not supervise
37	Jun 24, 2009 4:40 PM	but they cannot get answers from their agent. We love her.
38	Jun 24, 2009 4:42 PM	Partnering to problem solve
39	Jun 24, 2009 4:59 PM	depends on the licesning specialist-we've had so many
40	Jun 24, 2009 5:13 PM	Always available for questions
41	Jun 24, 2009 5:41 PM	Availability in answering reg questions
42	Jun 24, 2009 5:55 PM	good relationships with providers
43	Jun 24, 2009 5:57 PM	Our licensing specialist is extremely courteous to teachers and families
44	Jun 24, 2009 6:05 PM	very Helpful
45	Jun 24, 2009 7:00 PM	not much since they are never there
46	Jun 24, 2009 7:02 PM	very little contact in the last 3 years
47	Jun 24, 2009 7:06 PM	I feel these are the area that need work on.
48	Jun 24, 2009 7:32 PM	The only perspective I have for this question is what providers tell me.
49	Jun 24, 2009 8:39 PM	n/a
50	Jun 24, 2009 9:16 PM	Courtesy
51	Jun 24, 2009 9:58 PM	Nothing
52	Jun 24, 2009 10:07 PM	answer questions regarding childcare regulations

Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

Question 8

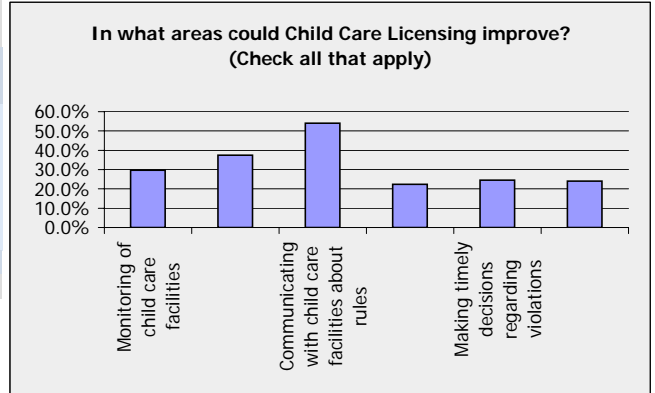
		The licensing agency should not have to wait for a complaint for non-licensed providers to take action. There should be a "punch" with consequences. Now there is no fear to do Day Care without a license because there
53	Jun 25, 2009 1:43 AM	is no consequence.
54	Jun 25, 2009 1:46 PM	I have little contact w/ Child Care Licensing
55	Jun 25, 2009 3:33 PM	To opinionated
56	Jun 25, 2009 3:45 PM	they tend to interpret rules to their personal opinions and make decisions that harm providers and families in favor of being in control and making unnecessary decisions. Jennifer always works with us to find the best solutions for children & the center. Our relationship is one of trust and support instead of the authoritative roles State has pplayed in the past. She truly creates a child care community, erasing the "us against them" battle lines between competitors, ensuring that we are all working
57	Jun 25, 2009 4:53 PM	toward a better future for our young children.
58	Jun 25, 2009 5:18 PM	not enough staff to do any of it well
59	Jun 25, 2009 5:58 PM	Too much variation between experiences with home care and center care to give one answer here
60	Jun 26, 2009 2:59 PM	I am unsure - have never worked with Licensing.
61	Jun 26, 2009 3:01 PM	don't know
62	Jun 26, 2009 9:13 PM	It varies greatly depending on the licensing specialist
63	Jun 26, 2009 9:15 PM	they have a nice website
64	Jun 26, 2009 10:16 PM	Good relationships with directors
65	Jun 27, 2009 11:38 PM	trying to support quality of centers
66	Jun 29, 2009 2:55 PM	identifying who they are
67	Jun 29, 2009 5:36 PM	friendly
68	Jun 29, 2009 8:19 PM	Centers need more visits
69	Jun 29, 2009 8:33 PM	none
70	Jun 29, 2009 10:24 PM	always available to answer questions
71	Jun 29, 2009 11:46 PM	don't know
72	Jun 30, 2009 1:57 PM	inconsistent on all these issues

**Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011**

**Question 9**

**In what areas could Child Care Licensing improve? (Check all that apply)**

Answer Options	Response Percent	Response Count
Monitoring of child care facilities	29.6%	144
Frequency of visits to child care facilities	37.4%	182
Communicating with child care facilities about rules	54.0%	263
Taking appropriate action regarding violations	22.4%	109
Making timely decisions regarding violations	24.6%	120
Other (please specify)	24.0%	117
<b>answered question</b>		<b>487</b>
<b>skipped question</b>		<b>320</b>



Number	Response Date	Other (please specify)
1	Jun 23, 2009 6:19 PM	Reasonable Parental Involvement should be a requirement in state licensing.
2	Jun 23, 2009 6:25 PM	response to counties, entering information in trails in a much more timely fashion, and being more accessible
3	Jun 23, 2009 6:36 PM	provide updated copies of rules to providers
4	Jun 23, 2009 6:40 PM	Mentoring Provider for a positive outcome
5	Jun 23, 2009 6:48 PM	timely response to license applications
6	Jun 23, 2009 6:50 PM	There is a sense that licensing is the "enemy," particularly surrounding licensing visits. Unfortunately, this sense is often perpetuated by licensing specialists in that they are critical, rather supportive, legalistic rather than seeing an inspection as an opportunity for teaching. This is too bad as it creates a "lose-lose" situation.
7	Jun 23, 2009 6:53 PM	our rep is great
8	Jun 23, 2009 7:15 PM	especially new rules
9	Jun 23, 2009 7:21 PM	smaller case loads to enable more frequency
10	Jun 23, 2009 7:46 PM	Notify providers of ANY meeting or changes in or about the rules
11	Jun 23, 2009 7:49 PM	not sure
12	Jun 23, 2009 7:53 PM	Putting people's names on the licensing visit report when the files are incomplete.
13	Jun 23, 2009 8:08 PM	seeing that the homes who are NOT licensed be closed down.
14	Jun 23, 2009 8:09 PM	no aspect of support in this field is significant Until child care providers are better compensated. The improvement of quality of care would then improve immensely in this profession is
15	Jun 23, 2009 8:21 PM	unknown
16	Jun 23, 2009 8:30 PM	More restriction on who gets a license. Monitoring that they are okay and not just needing a job.
17	Jun 23, 2009 8:31 PM	write regulations that are clear and easy to understand - no "gray" areas
18	Jun 23, 2009 8:33 PM	De-regulate - Too many rules cramp the educating of children. "The worst case senerio" rule for developing guidelines can overwhelm common sense logic that the majority of providers use. Adaptability for situations that could use an "out of the box" method to help a child becomes impossible.
19	Jun 23, 2009 8:36 PM	need to close down unlicensed facilities.
20	Jun 23, 2009 8:43 PM	Availability and responsiveness- I usually get an answering machine
21	Jun 23, 2009 8:57 PM	That the rules don't change everytime they come. That the providers children should not be subject to the same rules as daycare children.
22	Jun 23, 2009 8:57 PM	TIMELY appeals process
23	Jun 23, 2009 9:32 PM	unlicensed care violations
24	Jun 23, 2009 9:44 PM	Consistant interpretation of actual regulations. Some inspectors write you up for what THEY THINK should be a regulation when the regulation does not exist. There must be some understanding that some programs are in OLD SCHOOLS and the school districts do not have funds to make major repairs.
25	Jun 23, 2009 9:56 PM	Making timely decisions regarding appeals
26	Jun 23, 2009 10:04 PM	interpretation of rules depends on who is the Licensing Specialist. Therefore, enforcement is not consistent
27	Jun 23, 2009 10:28 PM	appeal decisions should be made on time
28	Jun 23, 2009 10:32 PM	investergate unlicensed facilities when reported
29	Jun 23, 2009 10:35 PM	giving correct information on group leader qualifications
30	Jun 23, 2009 10:41 PM	monitoring and training of licensing personnel
31	Jun 23, 2009 10:45 PM	Being a friendly resource
32	Jun 23, 2009 10:47 PM	notification of licensing specialist changes in a timely mannor
33	Jun 23, 2009 11:40 PM	make the parents more aware of missing appointments with /for interview regarding child care. have the provider check with the case worker fter an interview or let them know that the people did/did not show up, call etc.
34	Jun 23, 2009 11:40 PM	Staff does a good job, however, as in every arena there is always room for improvement
35	Jun 23, 2009 11:43 PM	return phone calls faster
36	Jun 23, 2009 11:48 PM	Get on the unlicensed people providing care out there.
37	Jun 24, 2009 1:09 AM	shorten the 6 week waiting for yearly drop in visits.
38	Jun 24, 2009 1:21 AM	Consistency
39	Jun 24, 2009 1:53 AM	written Newsletters about rules and changes to rules
40	Jun 24, 2009 2:29 AM	dealing with unlicensed providers
41	Jun 24, 2009 4:20 AM	communication to daycares and centers is non existant all we see is an inspector every 2 years. They are helpful but we would like to have rules sent in easy to understand language. Very frustrating!!
42	Jun 24, 2009 6:11 AM	n/a
43	Jun 24, 2009 12:06 PM	I have had good experiences
44	Jun 24, 2009 12:15 PM	consistency between specialists
45	Jun 24, 2009 12:54 PM	being more reasonable able regulations and not so judgemental

**Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011**

**Question 9**

46	Jun 24, 2009 12:59 PM	Up dating the Rules & Regulations books, and informing schools about when they will be there incase people want to take vacations but still meeting iwth licensing
47	Jun 24, 2009 1:21 PM	Do better job eliminating non-licensed providers
48	Jun 24, 2009 1:21 PM	stupid rules and regulations Responding and acting upon unlicensed child care and offering a means in which providers can post their response to violations that are posted on the state web site. Loss of income results from not being able to
49	Jun 24, 2009 1:49 PM	respond to unsubstantiated allegations.
50	Jun 24, 2009 2:15 PM	taking to a person would be nice
51	Jun 24, 2009 2:32 PM	can't think of anything in particular.
52	Jun 24, 2009 2:49 PM	More communication to providers about the program
53	Jun 24, 2009 3:27 PM	Work with In home providers in flexable lic. for those that have over 10 years exp.
54	Jun 24, 2009 4:15 PM	Hire more licensing specialist
55	Jun 24, 2009 4:24 PM	the area the position covers is too large for the position to do the job well.
56	Jun 24, 2009 4:31 PM	Ease up on home providers Licensing for Centers is to far removed from the county, specialists only do visits when they are mandotory and
57	Jun 24, 2009 4:36 PM	they need to monitor the centers more closely Keep Jennifer Hall in our region. She is the reason that Larimer County(Ft.Collins) has the outstanding
58	Jun 24, 2009 4:40 PM	reputation that we have in Early Childhood Education.
59	Jun 24, 2009 4:59 PM	timely communication. Stop redistributing Park Cnty to different lic specialists
60	Jun 24, 2009 5:12 PM	online payments and responses And making the rules and reg's more user friendly and consistent Its always a manpower issue, so without that change at the system level it would be difficult to improve any of
61	Jun 24, 2009 6:03 PM	the areas
62	Jun 24, 2009 6:07 PM	I do not know.
63	Jun 24, 2009 7:00 PM	assist providers in quality When doing site inspections, only cite us for rules that are in the rule book not rules you THINK should be in
64	Jun 24, 2009 7:24 PM	the book. Our region has had a lot of turn over and so timely responses are not happening. I also think the region or
65	Jun 24, 2009 7:32 PM	area that the licenser is responsible for is too big to do an adequate job. There are too few licensing specialist; should be more visits and monitoring; have received complaints from
66	Jun 24, 2009 7:52 PM	providers that proposed rule change information is not disseminated timely; regulations apparently contribut to
67	Jun 24, 2009 8:39 PM	delays in making timely decisions regarding violations n/a
68	Jun 24, 2009 9:34 PM	not as many visits as there should be, no surprise visits, I think very few providers actually even read the rules!
69	Jun 24, 2009 9:58 PM	Reorganize Communicate about new rules and regulationswith providers in a timely manner. Furthermore, take provider
70	Jun 24, 2009 10:07 PM	input seriously. Not sufficient licensing specialists to provide the kind of support needed by most providers. This support could
71	Jun 24, 2009 10:21 PM	be provided by local CCR&R agencies, if funds are available.
72	Jun 24, 2009 10:27 PM	interpreting rules fairly and consistantly
73	Jun 24, 2009 10:32 PM	consistency in determining compliance to regulations
74	Jun 24, 2009 11:10 PM	Being consistent with rules
75	Jun 25, 2009 1:20 AM	Work on Unlicensed providers
76	Jun 25, 2009 1:43 AM	Violations should be interpreted correctly,
77	Jun 25, 2009 1:08 PM	more direct answers
78	Jun 25, 2009 1:46 PM	I have little contact w/ Child Care Licensing
79	Jun 25, 2009 2:31 PM	Allow approved providers to get bi-annual visits instead of annual
80	Jun 25, 2009 2:58 PM	Don't know
81	Jun 25, 2009 3:33 PM	Take action on the old run down centers Accepting that they may have misinterpreted a rule when they are showed by the licensee the proof instead of
82	Jun 25, 2009 3:45 PM	trying to be bossy and controlling. Also they need to consider the financial ramifications of their actions for
83	Jun 25, 2009 4:45 PM	families as well as providers. Payments
84	Jun 25, 2009 4:47 PM	Provide opportunities for training
85	Jun 25, 2009 5:18 PM	especially communicating new rules Have left too many messages at the state level that have gone unanswered. How about a FAQ section on the
86	Jun 25, 2009 5:58 PM	website?
87	Jun 25, 2009 6:53 PM	They are good
88	Jun 25, 2009 8:07 PM	improve content of monitoring visits to childcare facilities
89	Jun 25, 2009 8:50 PM	consistency among licensing staff all licensing should be under the state not contracted
90	Jun 25, 2009 8:50 PM	These are too vague link the QRIS to licensing. Star 1 = licensed program. licensing staff do the licensing/star rating; Qualistar
91	Jun 25, 2009 9:33 PM	provides quality improvement.
92	Jun 25, 2009 9:54 PM	notifying related agencies Consistency, school to School and working as a team with the provider to Improve the industry, Licensing
93	Jun 25, 2009 11:06 PM	agents should be required to have there directors licence and have worked in the firld. Just book knowledge is not enough. A aot of the Inspectors are great and are there to help however there are several that have a holier than thau attitude and need to go !!! more positive about the good providers;listings of day care providers in our area;more education on rules,so we
94	Jun 26, 2009 3:00 AM	are all on the same page;
95	Jun 26, 2009 2:59 PM	unsure - have never worked with Licensing.
96	Jun 26, 2009 3:01 PM	don't know

## Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

### Question 9

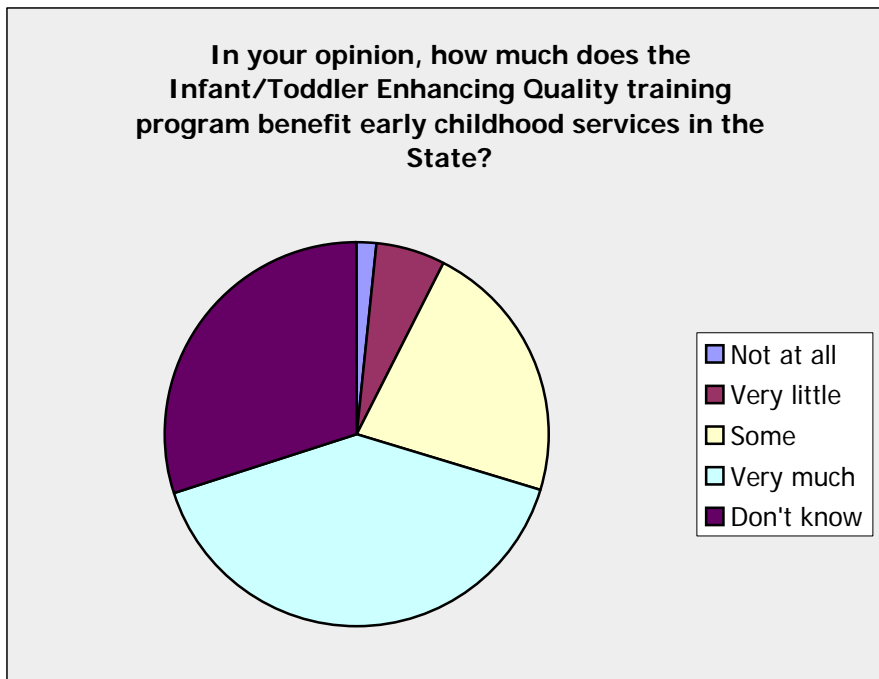
- 97 Jun 26, 2009 5:44 PM return phone calls  
many of the things taught to me in a prelicensing class were invalid according to my licensing agent...very
- 98 Jun 26, 2009 6:50 PM confusing.
- 99 Jun 26, 2009 9:13 PM Providing supports to facilities
- 100 Jun 26, 2009 9:15 PM communicating with R&R's
- 101 Jun 26, 2009 10:16 PM Consistent implementation of rules
- 102 Jun 26, 2009 10:34 PM All of the above case loads too big
- 103 Jun 26, 2009 10:48 PM Agreement among licensing agents on what is a violation  
many homes are seriously out of compliance ,such as way over ratio, unqualified staff, unsafe and dirty
- 104 Jun 27, 2009 2:04 AM conditions, unsafe food served, these are overlooked by licensing again and again
- 105 Jun 27, 2009 2:08 AM give correct information
- 106 Jun 29, 2009 2:23 PM Makeing rules more appropriate
- 107 Jun 29, 2009 2:55 PM let us know when change in worker
- 108 Jun 29, 2009 4:26 PM timely follow up on reported violations
- 109 Jun 29, 2009 5:36 PM be at the childcare association meetings more often
- 110 Jun 29, 2009 7:35 PM Way too many unlicensed childcare being advertised and Child Care Licensing does nothing about it!
- 111 Jun 29, 2009 7:38 PM None
- 112 Jun 29, 2009 8:02 PM technical assistance to providers
- 113 Jun 29, 2009 8:07 PM clarity of rules/regulations and layout/organization revision of
- 114 Jun 29, 2009 8:33 PM customer service
- 115 Jun 30, 2009 1:57 PM consistency
- 116 Jun 30, 2009 2:57 PM taking action against unlicensed home child care
- 117 Jun 30, 2009 3:05 PM Once again, don't have enough info re: this

**Colorado State Plan for Child Care Programs and Licensing for  
FFY 2010-2011**

**Question 10**

**In your opinion, how much does the Infant/Toddler Enhancing Quality training program benefit early childhood services in the State?**

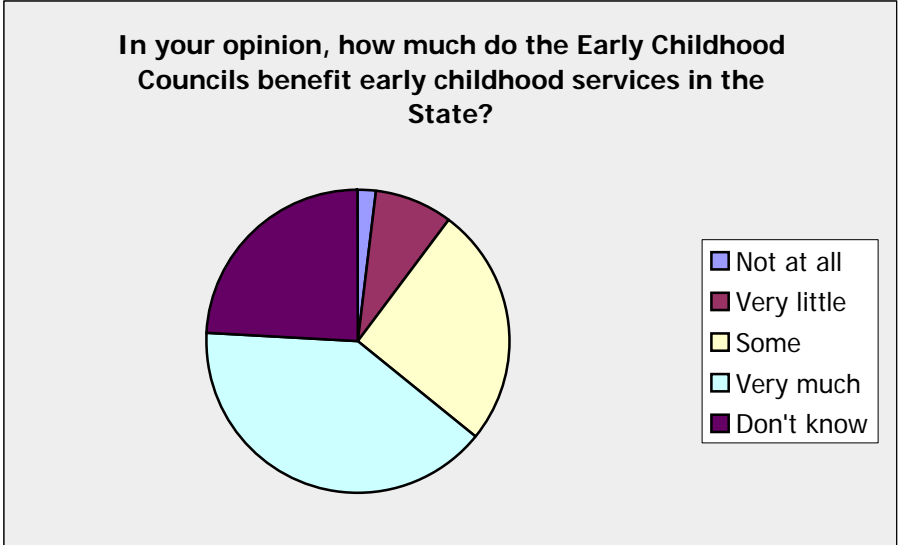
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	1.6%	9
Very little	5.9%	34
Some	22.1%	127
Very much	40.4%	232
Don't know	30.0%	172
<i>answered question</i>		<b>574</b>
<i>skipped question</i>		<b>233</b>



**Colorado State Plan for Child Care Programs and Licensing for  
FFY 2010-2011**

**Question 11**

<b>In your opinion, how much do the Early Childhood Councils benefit early childhood services in the State?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	1.9%	11
Very little	8.3%	48
Some	25.7%	148
Very much	39.9%	230
Don't know	24.1%	139
<i>answered question</i>		<b>576</b>
<i>skipped question</i>		<b>231</b>

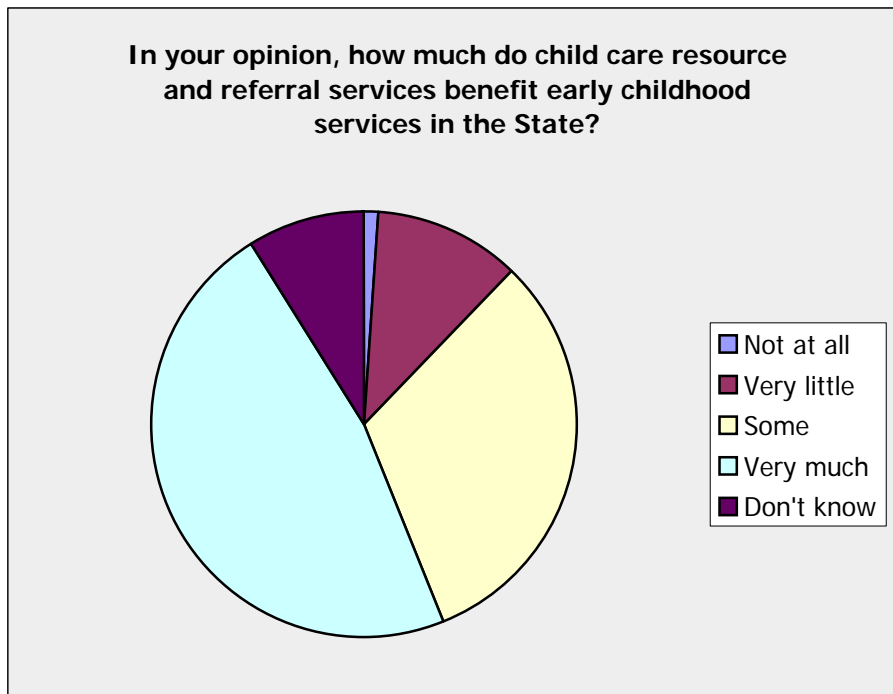


**Colorado State Plan for Child Care Programs and Licensing for  
FFY 2010-2011**

**Question 12**

**In your opinion, how much do child care resource and referral services benefit early childhood services in the State?**

<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	1.0%	6
Very little	11.1%	64
Some	31.8%	184
Very much	47.3%	274
Don't know	8.8%	51
<i>answered question</i>		<b>579</b>
<i>skipped question</i>		<b>228</b>



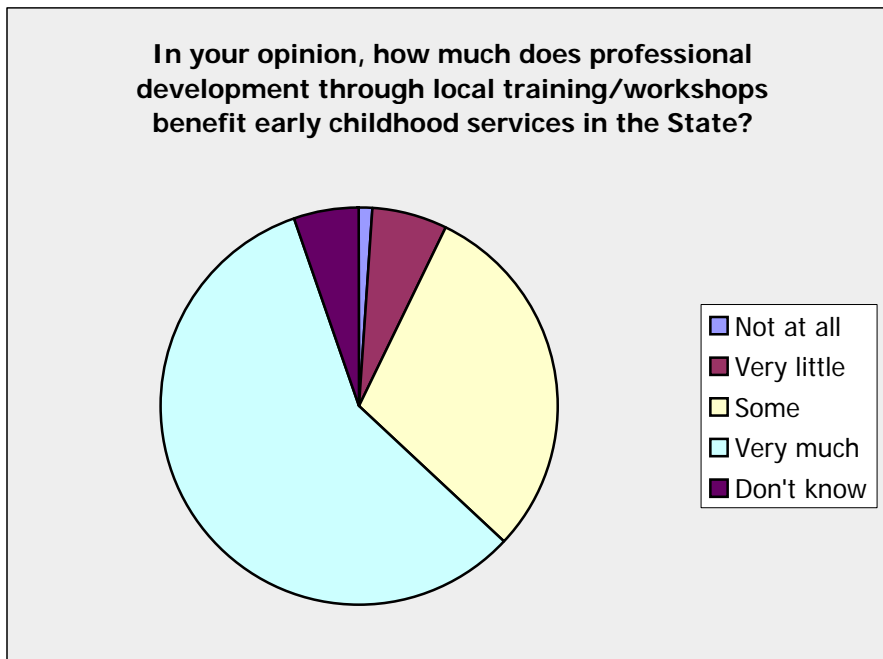


## Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

### Question 13

**In your opinion, how much does professional development through local training/workshops benefit early childhood services in the State?**

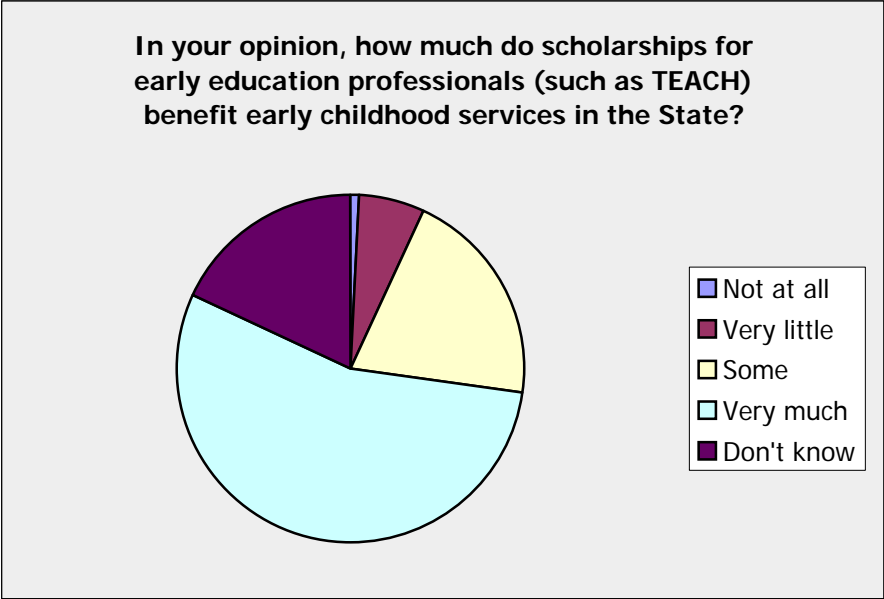
Answer Options	Response Percent	Response Count
Not at all	1.0%	6
Very little	6.3%	36
Some	29.7%	170
Very much	57.8%	331
Don't know	5.2%	30
<i>answered question</i>		<b>573</b>
<i>skipped question</i>		<b>234</b>



**Colorado State Plan for Child Care Programs and Licensing for  
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**Question 14**

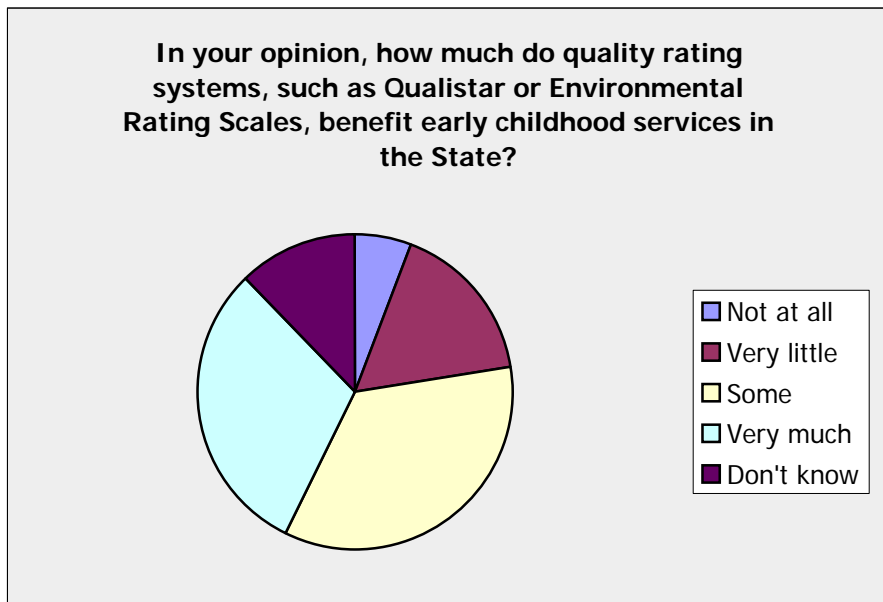
<b>In your opinion, how much do scholarships for early education professionals (such as TEACH) benefit early childhood services in the State?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	0.9%	5
Very little	6.1%	35
Some	20.1%	115
Very much	54.9%	314
Don't know	18.0%	103
<i>answered question</i>		<b>572</b>
<i>skipped question</i>		<b>235</b>



**Colorado State Plan for Child Care Programs and Licensing for  
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**Question 15**

<b>In your opinion, how much do quality rating systems, such as Qualistar or Environmental Rating Scales, benefit early childhood services in the State?</b>		
<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	5.8%	33
Very little	16.7%	95
Some	34.7%	198
Very much	30.5%	174
Don't know	12.3%	70
<i>answered question</i>		<b>570</b>
<i>skipped question</i>		<b>237</b>

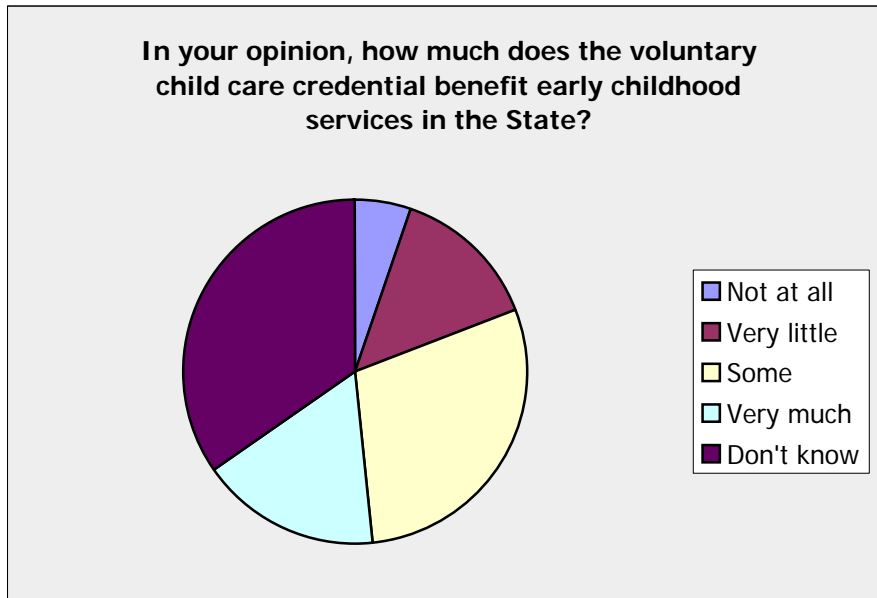


**Colorado State Plan for Child Care Programs and Licensing for  
FFY 2010-2011**

**Question 16**

**In your opinion, how much does the voluntary child care credential benefit early childhood services in the State?**

<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	5.3%	30
Very little	14.0%	79
Some	29.1%	164
Very much	16.8%	95
Don't know	34.8%	196
<i>answered question</i>		<b>564</b>
<i>skipped question</i>		<b>243</b>

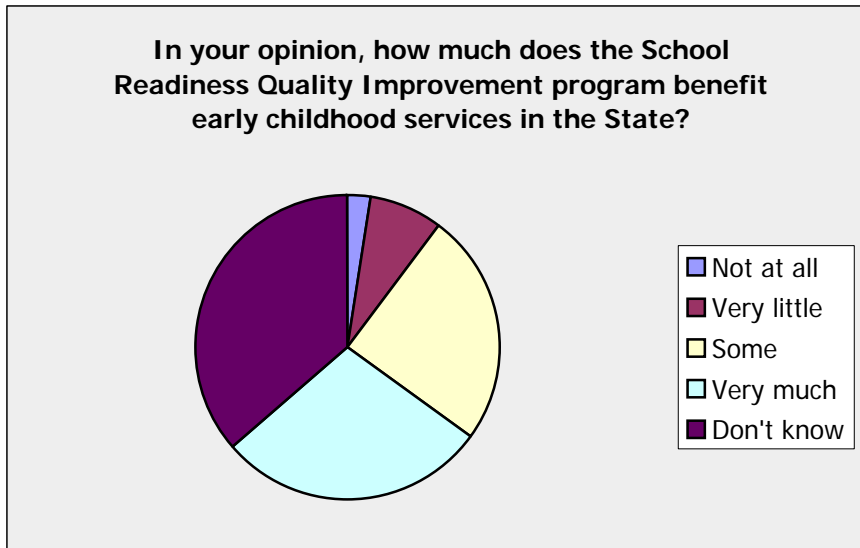


**Colorado State Plan for Child Care Programs and Licensing for  
FFY 2010-2011**

**Question 17**

**In your opinion, how much does the School Readiness Quality Improvement program benefit early childhood services in the State?**

<b>Answer Options</b>	<b>Response Percent</b>	<b>Response Count</b>
Not at all	2.6%	15
Very little	7.7%	44
Some	24.7%	141
Very much	28.5%	163
Don't know	36.5%	209
<i>answered question</i>		<b>572</b>
<i>skipped question</i>		<b>235</b>

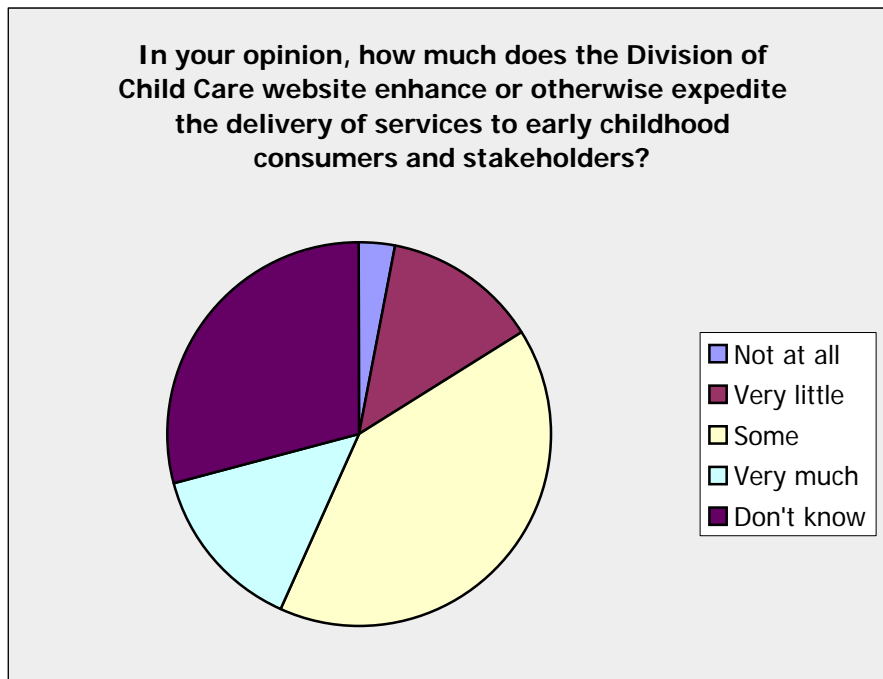


Colorado State Plan for Child Care Programs and Licensing for  
FFY 2010-2011

Question 18

In your opinion, how much does the Division of Child Care website enhance or otherwise expedite the delivery of services to early childhood consumers and

Answer Options	Response Percent	Response Count
Not at all	3.1%	18
Very little	13.1%	75
Some	40.4%	231
Very much	14.3%	82
Don't know	29.0%	166
<i>answered question</i>		<b>572</b>
<i>skipped question</i>		<b>235</b>



**Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011**

**Question 19**

What programs/services for child care and other early childhood services do you think should be enhanced or	
Answer Options	Response Count
	269
<i>answered question</i>	<b>269</b>
<i>skipped question</i>	<b>538</b>

Number	Response Date	Response Text
		Competitive salaries for quality teachers. Teachers are the backbone of quality early childhood services. Any other enhancement, expansion, or initiative will never suffice. However, initiative in the ECE field, and the funds supporting these initiatives from policy makers are a never ending circle of fruitless efforts.
1	Jun 23, 2009 6:24 PM	
2	Jun 23, 2009 6:26 PM	More explanatory information regarding all of these programs.
3	Jun 23, 2009 6:28 PM	opportunities for training for the 15 hours!...get rid of ece101...my poor staff who endure this class! they have been teaching for over 15 years!
4	Jun 23, 2009 6:29 PM	More scholarships for Teacher Certifications, credentials
5	Jun 23, 2009 6:30 PM	Colorado preschool
6	Jun 23, 2009 6:31 PM	Interagency collaboration- more working together
7	Jun 23, 2009 6:46 PM	provider awareness of possible fraud -HH comp and unverified income
8	Jun 23, 2009 6:48 PM	none at this time
9	Jun 23, 2009 6:50 PM	TEACH scholarships to include graduate credits; R&R should expand the "resource" part of their job description instead of focusing on referrals; especially when all local centers are full.
10	Jun 23, 2009 6:51 PM	Training, job readiness
11	Jun 23, 2009 6:52 PM	School age programs
12	Jun 23, 2009 6:52 PM	Cntinuing education for directors--there is very little available for them.
13	Jun 23, 2009 6:53 PM	Visit the childcare provider more often to ensure they are following all the rules. I know it would help to be able to hire more staff, but I really think this is very important.
14	Jun 23, 2009 6:53 PM	after school programs
15	Jun 23, 2009 6:58 PM	MOre Grants available for quality improvement.
16	Jun 23, 2009 6:58 PM	Services/programs for children with special needs
17	Jun 23, 2009 7:10 PM	Need more incentive for providers to participate in training. Also, need to improve timeliness of training and licensing.
18	Jun 23, 2009 7:14 PM	the web site needs to be more user friendly, It would be nice to search the rules and regs by a keyword assistance with the cost of qualistar & Environmental Rating Scales; assistance with the cost of continuing education and professional development for ECE professionals
19	Jun 23, 2009 7:19 PM	training resources
20	Jun 23, 2009 7:22 PM	Parenting Classes and rate reinbursement
21	Jun 23, 2009 7:23 PM	
22	Jun 23, 2009 7:26 PM	School Readiness grants could provide quality enhancements for preschool programs in all communities. Better communication about Rules and Regs and proposed changes; more college based options for EC providers who want to earn a 4 year degree
23	Jun 23, 2009 7:33 PM	provide more funding for quality improvement
24	Jun 23, 2009 7:39 PM	Programs and services that encourage and support higher education in the Early Care and Education field should be enhanced.
25	Jun 23, 2009 7:45 PM	Meetings with providers to discuss concerns or new rules that we never hear about . This could be done on a regular schudule at night, or on Saturdays
26	Jun 23, 2009 7:53 PM	I think that the Qualistar process should be looked at and the same rater should be kept for two or more years.
27	Jun 23, 2009 7:55 PM	if available, \$ for training
28	Jun 23, 2009 7:56 PM	school readiness program, child care website
29	Jun 23, 2009 8:03 PM	scholarships for early childhood teachers
30	Jun 23, 2009 8:03 PM	before and after school programs
31	Jun 23, 2009 8:03 PM	school readiness in private. Not just head start. Services for all children not just for the children who attend public preschool.
32	Jun 23, 2009 8:06 PM	any program that focuses on nurturing and parent education
33	Jun 23, 2009 8:10 PM	WORTHY WAGES - WHENN WILL THIS BE ADDRESSED?
34	Jun 23, 2009 8:15 PM	All
35	Jun 23, 2009 8:19 PM	all of them
36	Jun 23, 2009 8:20 PM	Free training
37	Jun 23, 2009 8:24 PM	Higher education
38	Jun 23, 2009 8:27 PM	qualistar should be modified a little for FCC homes
39	Jun 23, 2009 8:28 PM	Social/Emotional
40	Jun 23, 2009 8:30 PM	Monitoring of unlicensed homes
41	Jun 23, 2009 8:38 PM	Continuing education is great but, years of the same old topics don't contribute to seasoned providers and teachers knowledge base. Newer child care worker benefit from the classes.
42	Jun 23, 2009 8:39 PM	clearer information about new regulations and compliance information
43	Jun 23, 2009 8:41 PM	I'm new at this,i've had to get my own answers.Calling appropriate places goes nowhere
44	Jun 23, 2009 8:42 PM	

Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

Question 19

- 45 Jun 23, 2009 8:44 PM really meaningful training to fulfill the continuing ed requirement
- 46 Jun 23, 2009 8:46 PM professional development/training
- 47 Jun 23, 2009 8:46 PM CPP
- 48 Jun 23, 2009 8:51 PM infant care in our area, easier for centers to obtain a license for infant care.
- 49 Jun 23, 2009 8:51 PM More trainings offered on guidance and infant toddler care
- 50 Jun 23, 2009 8:58 PM training should be appropriate for staff with many years of experience and advanced degrees
- 51 Jun 23, 2009 9:04 PM School Readiness program
- 52 Jun 23, 2009 9:12 PM CCAP seems to help our families
- 53 Jun 23, 2009 9:22 PM Qualistar more affordable, providing inservice training seminars
- 54 Jun 23, 2009 9:25 PM more low cost workshops to meet 15 hours requirement
- 55 Jun 23, 2009 9:28 PM fairness of qualistar-consistency in ratings  
Provide a CLEAR & OBVIOUS link on the web site where providers can find the rules. This is the most frustrating part; trying to read through everything to find the regulations, the weed out the NUEROUS
- 56 Jun 23, 2009 9:30 PM pages and actually find what you need to find.
- 57 Jun 23, 2009 9:34 PM Grants
- 58 Jun 23, 2009 9:37 PM More CCCAP assistance
- 59 Jun 23, 2009 9:41 PM re-imburement rates
- 60 Jun 23, 2009 9:45 PM Website accessibility and update/ mental health resources
- 61 Jun 23, 2009 9:50 PM Infant/Toddler  
I am a Seventh-day Adventist and I would certainly like to see more classes and programs that are not
- 62 Jun 23, 2009 9:53 PM conducted on Saturday in which I could participate.
- 63 Jun 23, 2009 9:58 PM Childhood councils and scholarship programs
- 64 Jun 23, 2009 10:03 PM More free or low cost training for providers  
maybe more EQ trainings available \*for those who work with that age group\*-- not just because one
- 65 Jun 23, 2009 10:06 PM wants to be a Director
- 66 Jun 23, 2009 10:06 PM more partnering with district
- 67 Jun 23, 2009 10:10 PM grant for required classes and improvements to be more easy to get
- 68 Jun 23, 2009 10:10 PM all of them esp. c-cap we deserve a raise to
- 69 Jun 23, 2009 10:17 PM check on curriculums, interaction between teacher, Director, Parents and children.
- 70 Jun 23, 2009 10:18 PM more on going training with more variety of ed. offered
- 71 Jun 23, 2009 10:19 PM more \$ for CCAP
- 72 Jun 23, 2009 10:26 PM Information available for parents
- 73 Jun 23, 2009 10:27 PM never heard of most  
support and willingness to accommodate therapeutic program needs and possible additional exceptions
- 74 Jun 23, 2009 10:32 PM based on special population needs
- 75 Jun 23, 2009 10:37 PM TEACH scholarships, licensing specialists
- 76 Jun 23, 2009 10:44 PM review of eligibility processes/rules
- 77 Jun 23, 2009 10:45 PM scholarships for teachers
- 78 Jun 23, 2009 10:45 PM professional development, scholarships, CCR&R
- 79 Jun 23, 2009 10:47 PM TEACH and other approved credit classes
- 80 Jun 23, 2009 10:49 PM n/a
- 81 Jun 23, 2009 10:52 PM College scholarships for professional seeking degrees/ job placement
- 82 Jun 23, 2009 10:59 PM full day preschool availability in park county
- 83 Jun 23, 2009 11:02 PM better referral help
- 84 Jun 23, 2009 11:04 PM More local training, grants/scholarships
- 85 Jun 23, 2009 11:11 PM Dollars for staff to attend college
- 86 Jun 23, 2009 11:33 PM Child Care Reimbursement Rates/CCAP program
- 87 Jun 23, 2009 11:42 PM Quality
- 88 Jun 23, 2009 11:45 PM funded trainings
- 89 Jun 23, 2009 11:49 PM Get a group to close down the unlicensed homes.
- 90 Jun 24, 2009 12:23 AM Aspen Family Services is not very efficient
- 91 Jun 24, 2009 12:37 AM Tuition assistance programs to make all centers available
- 92 Jun 24, 2009 12:42 AM none
- 93 Jun 24, 2009 12:53 AM The licensing supervisors who inspect our homes need es more completely to know the r
- 94 Jun 24, 2009 12:53 AM CCAP RATES SO WE CAN AFORD TO PAY OUR STAFF MORE!!!!
- 95 Jun 24, 2009 1:10 AM More hands on workshops/trainings  
More state wide, cost effective, training that home care providers can learn from to make it easier for
- 96 Jun 24, 2009 1:15 AM yearly requirements.
- 97 Jun 24, 2009 1:24 AM Reimbursement rates for CCAP
- 98 Jun 24, 2009 1:27 AM Alamosa CDI  
Mandatory FREE Classes for all applying for a Childcare Home License. Covering topics education for the
- 99 Jun 24, 2009 2:12 AM children, behavior management, Nutrition,
- 100 Jun 24, 2009 2:30 AM training and education
- 101 Jun 24, 2009 3:03 AM CCAP funding, school readiness
- 102 Jun 24, 2009 3:55 AM CCAP
- 103 Jun 24, 2009 4:23 AM useful courses or seminars to early childhood educators offered in various areas of the community
- 104 Jun 24, 2009 4:53 AM parenting classes in every high school
- 105 Jun 24, 2009 6:13 AM wage increase & staff retention
- 106 Jun 24, 2009 12:18 PM Regulation of license specialists
- 107 Jun 24, 2009 12:21 PM Can't think of any right now



Colorado State Plan for Child Care Programs and Licensing for FFY 2010-2011

Question 19

- 108 Jun 24, 2009 12:56 PM more people being able to access CCCAP funds in Phillips County
- 109 Jun 24, 2009 12:57 PM CCCap should raise the rates for in home care
- 110 Jun 24, 2009 1:15 PM Local training.
- 111 Jun 24, 2009 1:37 PM parents as teachers, early literacy programs
- 112 Jun 24, 2009 1:37 PM Training workshops
- 113 Jun 24, 2009 1:45 PM Infant toddler training & social emotional training
- 114 Jun 24, 2009 1:45 PM I believe more scholarship opportunities need to be put in place for early childhood professionals. A newsletter from the department explaining or detailing programs, i.e. voluntary child care credential benefit?
- 115 Jun 24, 2009 1:46 PM
- 116 Jun 24, 2009 1:56 PM Provider input on licensing history of providers that is available on the state web site
- 117 Jun 24, 2009 1:56 PM online correspondence classes for child care providers for the required 15 hour training per year
- 118 Jun 24, 2009 2:04 PM State Web Site could be more detailed and School Readiness could improve
- 119 Jun 24, 2009 2:20 PM special needs like sign language
- 120 Jun 24, 2009 2:35 PM Early Head Start
- 121 Jun 24, 2009 2:51 PM cracking down on un licensed providers, They are posted on craigs list all the time.
- 122 Jun 24, 2009 2:52 PM Communication about services; more frequent.
- 123 Jun 24, 2009 2:54 PM Licensing seems to be struggling in the small counties
- 124 Jun 24, 2009 3:10 PM CCAP
- 125 Jun 24, 2009 3:27 PM More college Training at University Levels
- 126 Jun 24, 2009 3:27 PM more training classes for providers, locally
- 127 Jun 24, 2009 3:31 PM classes for parents looking and needing child care
- 128 Jun 24, 2009 3:32 PM be available at community/county/school events to provide information
- 129 Jun 24, 2009 3:40 PM more free classes
- 130 Jun 24, 2009 3:41 PM helping in home child care providers get known & appreciated (ie help local assoc advertise their referral lines; government needs to know in home providers should get equal recognition or better than centers
- 131 Jun 24, 2009 4:03 PM CCAP should accept a broader range of families
- 132 Jun 24, 2009 4:03 PM Head Start and CPP programs  
Enhanced resource & referral services for homeless, special needs, high risk and low income populations
- 133 Jun 24, 2009 4:12 PM delivered locally
- 134 Jun 24, 2009 4:16 PM Training/scholarships for providers, better Division of Child Care website.
- 135 Jun 24, 2009 4:22 PM State should allow county HHS to monitor and license local child care centers  
Resource and Referral needs to a local service not centralized. Parents need to be talking to someone
- 136 Jun 24, 2009 4:27 PM who knows the community and the providers.
- 137 Jun 24, 2009 4:30 PM Training for staff members and grant for facilities
- 138 Jun 24, 2009 4:33 PM file requirements,
- 139 Jun 24, 2009 4:35 PM more free training for staff
- 140 Jun 24, 2009 4:39 PM More ECE class options less qualistar more NAEYC accreditations
- 141 Jun 24, 2009 4:44 PM Scholarships for Early Ed Professionals seeking post grad certification  
Colorado Preschool Project has immediate benefit to children/families. Possibly this program could be available for community members to be the grantee instead of the District where they keep most slots
- 142 Jun 24, 2009 4:45 PM internally.
- 143 Jun 24, 2009 4:48 PM professional scholarships
- 144 Jun 24, 2009 5:06 PM Educating the public on the importance of Licensed Child Care
- 145 Jun 24, 2009 5:07 PM Pre K training for preschool teachers  
ABCD proj; professional development training certifications and credentials; CPP;longer emergency CCAP
- 146 Jun 24, 2009 5:10 PM funding for folks layed off
- 147 Jun 24, 2009 5:14 PM Direct training and rule awareness in centers
- 148 Jun 24, 2009 5:15 PM online payments, ordering supplies online
- 149 Jun 24, 2009 5:31 PM scholarships for those interested in only one class
- 150 Jun 24, 2009 5:38 PM Programs need to come out of the metro area and benefit rural areas as well. Park County is always paired with other service areas which makes continuum of anything impossible. Many times we are paired with another area which then receives the funding for Park County and we never see the services.
- 151 Jun 24, 2009 5:59 PM CCCAP and TEACH
- 152 Jun 24, 2009 5:59 PM As training requirements increase, additional outlets to get additional training at a reduced/free cost
- 153 Jun 24, 2009 6:07 PM Help for non- H.S. Graduates working now
- 154 Jun 24, 2009 6:08 PM Bright Beginnings  
Local (NOT REGIONAL) Trainings, Early Childhood Councils need continued state support, Should have never broken up the small county early childhood initiatives and given them to the large regional "super groups" like The Resource Exchange
- 155 Jun 24, 2009 6:14 PM
- 156 Jun 24, 2009 6:30 PM Regulation of child care, Follow up on Abuse and Neglect
- 157 Jun 24, 2009 6:41 PM Professional development, minimum quality standards
- 158 Jun 24, 2009 6:46 PM Early childhood councils / Early Intervention programs
- 159 Jun 24, 2009 6:59 PM quality grants  
improve quality of sites by monitoring and visits by people who know what quality is and can provider
- 160 Jun 24, 2009 7:02 PM coaching
- 161 Jun 24, 2009 7:04 PM clarity in rules/regs books regarding staff qualifications  
Better ways of communications with the providers about the state changes. Offer night meeting to be able
- 162 Jun 24, 2009 7:15 PM to have the providers to attend and be able to be part of the process.

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- 163 Jun 24, 2009 7:19 PM Consistency between licesnsing specialists is very important
- 164 Jun 24, 2009 7:26 PM grants for new qualifications of staff/ongoing training  
a blog or website that new parents could use when looking for a provider. It would be great if this site would include required information (how long licensed, ages of children currently in care, disipline style, etc as well as kudos or concerns from parents that are currently using this provider or who are no longer
- 165 Jun 24, 2009 7:42 PM happy with their provider.  
Several programs and some grant opportunities for furthering education to AAS or MS but not to receive
- 166 Jun 24, 2009 7:47 PM BA in Early Childhood in Colorado!
- 167 Jun 24, 2009 7:54 PM Money through ccap paid for work on weekends if child is in licensed care during that time.
- 168 Jun 24, 2009 7:56 PM education for parents in knowing what to look for and chosing child care providers
- 169 Jun 24, 2009 7:57 PM Child Care Resource and Referral Agencies  
better communication from the State to the provider concerning rules and regulations--we feel very much that we are in "limbo"--we hear about this rule and that rule and don't understand why it is enforced differently in differnet counties and among different licensing staff. They need to follow the rules and regs and be CONSISTENT with the way they enforce them among all providers. It makes me sad that one county licensing agent says "yes" to a question about nuances of the R&R's, while a licensing agent in another county, or even sometimes the same county denies the same request or enforcement. We are a state community of providers, and would like to have more consistency among our licensing staff.
- 170 Jun 24, 2009 8:03 PM Thank you.
- 171 Jun 24, 2009 8:10 PM don't know  
I know little to nothing about these programs. Maybe better information regarding these programs
- 172 Jun 24, 2009 8:26 PM wopuld be helpful.  
There needs to be an increase in the reimbursement rates. Providers are wanting to provide quality early learning experiences for young children, but cannot accomplish this while being paid such low rates.
- 173 Jun 24, 2009 8:40 PM These low rates can only support sub-standard custodial care.
- 174 Jun 24, 2009 8:41 PM Increase required training/education to become Group Leader Qualified
- 175 Jun 24, 2009 8:58 PM Materials need to be sent out so centers are aware that these programs exist.
- 176 Jun 24, 2009 9:02 PM Resources for families and providers  
Rural locations need more accessibility to services. Funding to help support quality employees for
- 177 Jun 24, 2009 9:18 PM retainment and retention.
- 178 Jun 24, 2009 9:29 PM TEACH Scholarships & online classes  
I think that licensing visits should be surprise visits and occur VERY often! I think that licensing doesn't spend a lot of time really monitoring child care centers and I think that there are some very unsafe places out there. I also think that some of the smaller providers are not aware of many of the rules and they need to read the rules sometime and sign that they have done so. I also notice that some of the licensing standards conflict with what the quality improvement recommendations are. I also think that the Early Childhood Councils don't really advocate and don't seem very active in ECE. I think that they should be
- 179 Jun 24, 2009 9:39 PM condensed into a state wide ECE Council.
- 180 Jun 24, 2009 9:43 PM more licensing specialists  
Funding to achieve necessary quality to all programs; those who work toward achieving quality and those who need to sustain quality they worked hard to achieve quality for all programs, including those who
- 181 Jun 24, 2009 10:15 PM need t
- 182 Jun 24, 2009 10:23 PM Sustainable funding for early care and education programs that is not based upon year to year funding decrease the funding for infant/toddler and increase the funding and expand the elligibility criteria for community for the School REadiness Quality Improvement Program - frequency of awarding this program
- 183 Jun 24, 2009 10:39 PM should be annual, not every three years with the Council reapplication
- 184 Jun 24, 2009 11:11 PM Make more people be aware of this program
- 185 Jun 25, 2009 1:21 AM Food Program
- 186 Jun 25, 2009 2:29 AM observations to help us improve our programs
- 187 Jun 25, 2009 1:48 PM programs for families over 225% of poverty
- 188 Jun 25, 2009 1:56 PM TEACH
- 189 Jun 25, 2009 1:59 PM N/A
- 190 Jun 25, 2009 2:10 PM A quicker time slot of evaluation on Qualistar.
- 191 Jun 25, 2009 2:34 PM Advertise to let the public know that there is a referral service that can help families find child care
- 192 Jun 25, 2009 3:04 PM school readiness
- 193 Jun 25, 2009 3:21 PM Funding to improve quality of care
- 194 Jun 25, 2009 3:32 PM Classes that are affordable.
- 195 Jun 25, 2009 3:35 PM ccap should pay the providers the going rate
- 196 Jun 25, 2009 3:46 PM Additional EQ infant/toddler class availability
- 197 Jun 25, 2009 3:54 PM clearer licensing rules and regs/notice about changes
- 198 Jun 25, 2009 4:07 PM Quality improvement grants
- 199 Jun 25, 2009 4:47 PM Payments to to our centers.
- 200 Jun 25, 2009 4:49 PM Staff traning for hours needed
- 201 Jun 25, 2009 4:50 PM Scholarships for ECE Offering more training is North Metro  
Resources for providers of at-risk children ages 0-4. The RAFT program was so valuable and it has been
- 202 Jun 25, 2009 4:58 PM difficult to get children and providers the support they need since it's dissolution.
- 203 Jun 25, 2009 5:07 PM ccap involmnet with the childs parents
- 204 Jun 25, 2009 5:22 PM cash awards for achieving credential next levels or renewals

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205	Jun 25, 2009 6:04 PM	Make the credential a viable alternative, the guides around Q-Star are a bit too rigid and do not follow the guides we ask of child care providers, it is too top down.
206	Jun 25, 2009 6:37 PM	health department provide speech screenings, more specific training on individual age groups ie infant, toddlers
207	Jun 25, 2009 6:50 PM	training opportunities/credential support for schoolage program staff
208	Jun 25, 2009 7:28 PM	TEACH More availability of licensing agents to simply answer questions. A better website where it is easier to find regulations. The link the regulations from the division of child care website has been broke for months.
209	Jun 25, 2009 7:41 PM	
210	Jun 25, 2009 7:51 PM	Benefits for child care employees (group health, etc.)
211	Jun 25, 2009 8:12 PM	trainings available  The training programs would benefit from having some kind of standards for those who are teaching the work shops. I have been to several that do not give correct information or are presented by people who are not qualified to be speaking about the subject. We really need to have a system that will approve the trainings and the trainers for our professional development. I would like to see more licensing specialists so that they could have a greater presence in our child care facilities. I believe the quality improvement projects in the state are making a difference but they do not included all facilities and they should.
212	Jun 25, 2009 8:18 PM	Better consistency with licensing reps perceptions
213	Jun 25, 2009 8:52 PM	Quality and licensing
214	Jun 25, 2009 8:54 PM	Recruitment of new educated providers to the state. Meeting childcare provider's educational needs where they are.
215	Jun 25, 2009 9:22 PM	a key next step is to look deeper at the duplication and inefficiencies between the system of local councils and system of R&Rs. The brief written by Qualistar provides some provocative questions that are worth serious dialogue.
216	Jun 25, 2009 9:36 PM	low cost classes, grants for quality improvement with classes and grant funds
217	Jun 25, 2009 10:52 PM	Directors should have State Certificates that could be framed, not just a letter. If you want us to be professional, then treat us like that.
218	Jun 26, 2009 1:56 AM	ccap
219	Jun 26, 2009 2:09 AM	I would like to see every person who would like to open their day care home have to do 6 months training in a qualified center why the importance of education to the young, not just watching them. Start training from the first so that we are getting highly qualified people with our children. Also helps them to know if they can handle the job. We need qualified staff to be able to help with the services that you are seeking in questions 15 thru 18. Also need training in dealing with the families that are served,(child abuse, lack of support, local agencies that can help families, etc, after all day care providers have the kids more hours a day that the parents, they hear and see things from the kids and parents.
220	Jun 26, 2009 3:14 AM	I feel the rules and regulations are too vague and too much room for personal assumptions of the rules and regulations governing child care centers.
221	Jun 26, 2009 2:24 PM	Accreditation
222	Jun 26, 2009 2:36 PM	The Dcc website nees to be updated. Also, regulations need to have an index for quick review.
223	Jun 26, 2009 3:00 PM	CCAP services need a LOT of work in order to truly help families become self-sufficient rather than providing a roadblock for them.
224	Jun 26, 2009 3:01 PM	CHATS replacement is coming and will be a much needed replacement
225	Jun 26, 2009 3:03 PM	Training coaching and quality assurance
226	Jun 26, 2009 3:17 PM	Scholarships and the TEACH program
227	Jun 26, 2009 4:45 PM	More funding for Child Care Resource and Referral Services.
228	Jun 26, 2009 6:34 PM	all I have never heard of most of these programs
229	Jun 26, 2009 6:42 PM	Funding for CCR&R and licensing would be great!
230	Jun 26, 2009 6:52 PM	NA
231	Jun 26, 2009 6:57 PM	Assistance in set-up and start-up of new programs. Also communication between case wrokers and programs is very poor. Don't return calls in a timely manner, or even at all sometimes.
232	Jun 26, 2009 8:40 PM	More training of the providers.
233	Jun 26, 2009 9:15 PM	everything associated with Social Emotional development and mental health issues
234	Jun 26, 2009 9:16 PM	funding for quality rating systems-including NAEYC & NAFCC. Licensing-agents to monitor providers and enforce the rules. Staff to process complaints so bad providers get their license pulled right away. A program like EQIT should be available for persons working with preschool aged children esp. the coaching component
235	Jun 26, 2009 9:21 PM	Systems building and parent education
236	Jun 26, 2009 10:19 PM	Encourage/reward continuity of care for infants & toddler care
237	Jun 26, 2009 10:37 PM	early intervention for special needs
238	Jun 27, 2009 1:30 AM	TEACH, EQ, School Readiness
239	Jun 27, 2009 2:10 AM	Ongoing Parent Engagement Support for providers
240	Jun 27, 2009 2:36 PM	preschool and kinder enrichment & school-ager programs
241	Jun 27, 2009 7:50 PM	Directors should have a budget from owners to ensure that children always have materials that is required for lisencing.
242	Jun 27, 2009 11:44 PM	more tuition assistance and provide substitute support for professional development in college
243	Jun 27, 2009 11:48 PM	Higher education for providers
244	Jun 28, 2009 1:21 PM	education
245	Jun 28, 2009 6:06 PM	
246		

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247	Jun 28, 2009 9:55 PM	quality improvement funding and professional development funding for providers
248	Jun 28, 2009 10:07 PM	quality improvement throughout ALL centers - see FLA requirements
249	Jun 29, 2009 1:46 AM	professional development services at a local level
250	Jun 29, 2009 1:54 PM	Expanding Quality work, EC Councils
251	Jun 29, 2009 2:30 PM	Socail Services
252	Jun 29, 2009 2:56 PM	Quality Assessments should be more affordable, more mentoring and moreconsistently developed.
253	Jun 29, 2009 3:57 PM	EQIT, EC Councils, Qualistar ratings more thorough training for all providers on cultural competence and working with English Language
254	Jun 29, 2009 4:13 PM	Learners
255	Jun 29, 2009 5:39 PM	grants! providers need grants for school or for facility upgrade for Qualistar
256	Jun 29, 2009 5:53 PM	More workshops to help directors understand rules and regs There needs to be a coordinated approach to staff qualifications between qualistar, OPD, Licensing.
257	Jun 29, 2009 5:57 PM	Eligibility for CCCAP needs to be extended to 6 mos or 1 year.
258	Jun 29, 2009 6:24 PM	Education for Providers, exempt as well as licensed Increase training needs for family child care providers; more licensing specialists to make more visits
259	Jun 29, 2009 7:37 PM	across the state
260	Jun 29, 2009 7:41 PM	None
261	Jun 29, 2009 8:07 PM	technical assistance/coaching from licensing workers
262	Jun 29, 2009 8:20 PM	Scholarships for providers
263	Jun 29, 2009 8:34 PM	quality improvement funding available to all ECE
264	Jun 29, 2009 9:19 PM	In our community the Early Childhood Council is very active.
265	Jun 29, 2009 10:26 PM	CCAP
266	Jun 29, 2009 11:48 PM	Family Star (0-6)
267	Jun 30, 2009 3:00 PM	grants and scholarships available to home providers Parent support component/effective coaching or mentoring/ more integration of formal education of
268	Jun 30, 2009 3:03 PM	providers to actual application of knowledge/ supporting providers to become "thinking"
269	Jun 30, 2009 3:06 PM	Rapid timeliness in CCAP approval for parents.

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**Question 20**

**Are there programs/services for child care providers, that have not been described above, that you think should be added?**

Answer Options	Response Count
	153
<i>answered question</i>	<b>153</b>
<i>skipped question</i>	<b>654</b>

Number	Response Date	Response Text
1	Jun 23, 2009 6:24 PM	More understanding of relationships and how it is critical for the Mental Health development of children.
2	Jun 23, 2009 6:29 PM	Newsletter for CCAP
3	Jun 23, 2009 6:30 PM	no
4	Jun 23, 2009 6:31 PM	PAS- Program Administration Scale
5	Jun 23, 2009 6:46 PM	fraud prevention training -what to look for to report
6	Jun 23, 2009 6:48 PM	none at this time
7	Jun 23, 2009 6:53 PM	after school programs
8	Jun 23, 2009 6:58 PM	Not at this time.
9	Jun 23, 2009 6:58 PM	More education around working with children with special needs.
10	Jun 23, 2009 7:10 PM	More training on social/behavioral needs of early childhood. I would like to see summer symposium return, it is a great way for staff to get the training they need at
11	Jun 23, 2009 7:14 PM	one time
12	Jun 23, 2009 7:26 PM	It would be great if someone could help providers with health insurance plans for e.c.providers.
13	Jun 23, 2009 7:39 PM	no
14	Jun 23, 2009 7:51 PM	Tuition Ass. for parent that can not do C-cap
15	Jun 23, 2009 7:56 PM	coaching/mentoring for directors, especially new ones
16	Jun 23, 2009 8:03 PM	n/a
17	Jun 23, 2009 8:03 PM	funding for centers who want to be accredited but can't afford it. cost effective and or free trainings for providers to support our ongoing education while being affordable
18	Jun 23, 2009 8:10 PM	to our career choice SWE ARE ASK SOMEONE NEEDS TO LOBBY FOR WORTHY WAGES. CHILD CARE PROFESSIONALS ARE
19	Jun 23, 2009 8:15 PM	EXPECTED TO PROMOTE PROFESSIONALISM WHEN THEY ARE PAID LESS THAN WALMART EMPLOYEES.
20	Jun 23, 2009 8:19 PM	support for long term providers
21	Jun 23, 2009 8:27 PM	Higher education grants other than teach
22	Jun 23, 2009 8:28 PM	have not heard of the ones listed!!
23	Jun 23, 2009 8:30 PM	Quality training offered by ECC locally advertising of unlicensed homes need to be stopped. Licensed providers have to abide by rules which are
24	Jun 23, 2009 8:38 PM	not enforced at all for unlicensed providers.
25	Jun 23, 2009 8:42 PM	I'm a provider and know nothing,not discussed in licensing classes
26	Jun 23, 2009 8:51 PM	no
27	Jun 23, 2009 8:58 PM	see #19
28	Jun 23, 2009 9:04 PM	income tax credit
29	Jun 23, 2009 9:10 PM	more grants
30	Jun 23, 2009 9:12 PM	food program
31	Jun 23, 2009 9:12 PM	no
32	Jun 23, 2009 9:22 PM	I really believe that the state does a good job with the resources that they have available to them
33	Jun 23, 2009 9:25 PM	15 hours is too much for an aide or t.a.
34	Jun 23, 2009 9:28 PM	subsidies in wages for early childhood employees
35	Jun 23, 2009 9:34 PM	Grants
36	Jun 23, 2009 9:41 PM	don't know
37	Jun 23, 2009 9:45 PM	discounted tuition rates for all individuals seeking credentials
38	Jun 23, 2009 9:49 PM	CHILD CARE PROVIDER
39	Jun 23, 2009 9:50 PM	Not sure
40	Jun 23, 2009 9:53 PM	No
41	Jun 23, 2009 9:58 PM	Don't know
42	Jun 23, 2009 10:03 PM	The State should have more training for providers around the rules
43	Jun 23, 2009 10:06 PM	no more
44	Jun 23, 2009 10:06 PM	partnerships with districts
45	Jun 23, 2009 10:10 PM	i dont know but more of anything is better than not enough of anything
46	Jun 23, 2009 10:10 PM	no
47	Jun 23, 2009 10:17 PM	Checking on curriculum, assisments, interactions between teachers and children
48	Jun 23, 2009 10:18 PM	more sopport for the providers, stress management ect.
49	Jun 23, 2009 10:32 PM	free second language classes
50	Jun 23, 2009 10:45 PM	free trainings, provide free CPR, and other state-required training
51	Jun 23, 2009 10:52 PM	more mini/micro grants for business expansion
52	Jun 23, 2009 11:02 PM	no Support for home child care providers to retain them without trying to "sell" the qualistar program. Support is only offered to those agreeing to the rating program, not all of us want to be rated/judged,
53	Jun 23, 2009 11:04 PM	can do a better job w/more educational support/meetings, etc.

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54	Jun 23, 2009 11:33 PM	none that I am aware of
55	Jun 23, 2009 11:42 PM	would like to see more scholarships offered to providers
56	Jun 24, 2009 12:42 AM	no
57	Jun 24, 2009 12:53 AM	Yes we as providers need to be informed of all our legal liabilities in our job.
58	Jun 24, 2009 1:27 AM	hOME dAYCARES
59	Jun 24, 2009 3:03 AM	Incredible YEars program
60	Jun 24, 2009 6:13 AM	wage increase & staff retention
61	Jun 24, 2009 12:21 PM	Can't think of any right now
62	Jun 24, 2009 1:22 PM	grants
63	Jun 24, 2009 1:46 PM	Need a pre-school aged enhanced quality training program!!
64	Jun 24, 2009 1:56 PM	Trainings that are available throughout the state and not just the Denver Metro area
65	Jun 24, 2009 2:04 PM	Mandated training sessions prior to providers approval for licensing.
66	Jun 24, 2009 2:20 PM	better referral services
67	Jun 24, 2009 2:34 PM	training for providers by the state, technical assistance for providers
68	Jun 24, 2009 2:52 PM	More staff development; focused on nutrition and health.
69	Jun 24, 2009 3:10 PM	More services for special needs children at a more reasonable cost.
70	Jun 24, 2009 3:27 PM	Less minor training more College education
71	Jun 24, 2009 3:32 PM	scholarships to continue education in the ECE areas to become director's something designed for in home child care providers too many things are centered based and not
72	Jun 24, 2009 3:41 PM	structured toward in home child care providers
73	Jun 24, 2009 4:03 PM	Health Care services
74	Jun 24, 2009 4:12 PM	Spanish translation of licensing rules/regs; targeted local training for providers serving homeless, special needs, and low income populations
75	Jun 24, 2009 4:16 PM	Technical assistance.
76	Jun 24, 2009 4:30 PM	No
77	Jun 24, 2009 4:39 PM	In county center licensing, lower ratios for infants, toddlers, and preschool programs
78	Jun 24, 2009 4:45 PM	More information on Grants and funding for families/centers.
79	Jun 24, 2009 5:10 PM	PAT: Supporting Care Providers
80	Jun 24, 2009 5:15 PM	knowledge of scholarships for teacher education
81	Jun 24, 2009 5:31 PM	Cohorts or clusters with pertinent information and credits for the attendees
82	Jun 24, 2009 5:59 PM	Mental Health Services
83	Jun 24, 2009 6:08 PM	Bright Beginnings
84	Jun 24, 2009 6:14 PM	Easier, faster reimbursement system
85	Jun 24, 2009 6:30 PM	Abuse and Neglect in Child care
86	Jun 24, 2009 6:46 PM	early intervention for special needs
87	Jun 24, 2009 6:59 PM	there should be programs that all child facilities can do not just the selected few that the county chooses
88	Jun 24, 2009 7:04 PM	not sure
89	Jun 24, 2009 7:15 PM	Let the providers be more involove in the process of the changes. When the rules changed a couple of years ago to include new educational requirements for providers, it would have been nice (and still would be) if all providers that were current when the rule changed would have been given local training/education opportunities. Living in a rural area where training/education is not normally available, made it hard if not impossible for providers to get the updated requirements and if they could, they lost income in doing it. I guess the real request would be to no longer pass unfunded
90	Jun 24, 2009 7:42 PM	mandates or mandates that cater to urban residence. Coaching/Mentoring program (staffed by previously experienced center directors) for new or struggling Centers to move towards quality and then high quality child care. Need to know rules well and be an
91	Jun 24, 2009 7:47 PM	advocate for both the state and the centers in their case load - like a liason!
92	Jun 24, 2009 7:56 PM	I'm not aware of other programs/services
93	Jun 24, 2009 7:57 PM	-----? All providers should be offered yearly, the opportunity to review rules and regs with their licensing agents in a community setting. We need to be sure what we are doing is correct with our agents, and not have to "guess" only to find out at inspections that the interpretation of the licensing agent concerning a rule or reg differs from what we understand or from what a different licensing agent has told us. I have no personal problem with this, but as a provider of over 30 years and as a mentor, I hear this need
94	Jun 24, 2009 8:03 PM	mentioned far too often.
95	Jun 24, 2009 8:10 PM	no
96	Jun 24, 2009 9:29 PM	no.
97	Jun 24, 2009 9:39 PM	More admin training- how to assist parents who are being difficult, etc.
98	Jun 24, 2009 9:43 PM	training clock hours must provided by an approved trainer We have many good programs in Denver, unfortunately, they are very difficult to access and at times to
99	Jun 24, 2009 10:15 PM	comply with
100	Jun 24, 2009 10:23 PM	None I can think of more direct connection between child find services and child care system; education regarding
101	Jun 24, 2009 10:39 PM	Kindergarten readiness (what is it? how do you measure it? etc)
102	Jun 24, 2009 11:11 PM	Having more trainings available and more often Instead of helping a select few providers get the qualistar qualifications. It would be better to help new providers with mentors, classes, and memberships in their local child care associations for the first year to
103	Jun 25, 2009 2:29 AM	get more experience and confidence.
104	Jun 25, 2009 1:48 PM	better before/after school programs

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105	Jun 25, 2009 1:56 PM	none
106	Jun 25, 2009 1:59 PM	Grants
107	Jun 25, 2009 3:04 PM	management & leadership skills development
108	Jun 25, 2009 3:35 PM	vouchers
109	Jun 25, 2009 4:07 PM	Independent facility support network
110	Jun 25, 2009 4:49 PM	More parent support
111	Jun 25, 2009 6:04 PM	Too many options to pick from.
112	Jun 25, 2009 6:37 PM	on site coaching services to center staff/with accompanying expectations and requirements
113	Jun 25, 2009 6:50 PM	no
114	Jun 25, 2009 6:55 PM	no
115	Jun 25, 2009 7:41 PM	Do not cap reimbursement rates for CCCAP. Instead give parents a maximum amount per day or week based on the age of their children and allow to chose the provider and decide how much additional they are willing to pay.
116	Jun 25, 2009 8:12 PM	more affordable credentialing, rating systems, and mandatory training such as CPR/First aid
117	Jun 25, 2009 9:22 PM	Reaching out to High School Students who are interested in the field of education to the field. Education of High School students about appropriate parenting and looking at excellent child care facilities for their future children. Provider Liason...can be available to help stressed out providers, help find resources for providers and their clients, send helpful information to them (tip sheets)
118	Jun 25, 2009 10:52 PM	A Director Support Group! AND a longevity Bonus- CASH!
119	Jun 26, 2009 1:56 AM	List of subs that can handle the kids if the home has a doctor visit-death-so that the provider does not put out the families. That creates a crisis for families
120	Jun 26, 2009 3:14 AM	put out the families. That creates a crisis for families
121	Jun 26, 2009 2:36 PM	none
122	Jun 26, 2009 3:00 PM	Provide a monthly website with things to do with kids in our area.
123	Jun 26, 2009 3:03 PM	no
124	Jun 26, 2009 4:45 PM	NO
125	Jun 26, 2009 6:34 PM	Make available supports and resources for informal and exempt providers to improve safety and quality of care.
126	Jun 26, 2009 6:57 PM	NA
127	Jun 26, 2009 9:15 PM	Unaware of any.
128	Jun 26, 2009 9:16 PM	special needs and inclusive practices Tiered reimbursement for providers who strive for quality and the dollars to help support that. HOWEVER, we shouldn't keep pouring money into programs more than 5 years in a row...teach them to budget that in.
129	Jun 26, 2009 9:21 PM	budget that in.
130	Jun 26, 2009 10:19 PM	See #19 NAFCC Accreditation was not mentioned and National, State, and County Associations support of child care providers
131	Jun 26, 2009 11:59 PM	care providers
132	Jun 27, 2009 1:30 AM	special needs training is horrible
133	Jun 27, 2009 2:08 AM	funding to help new childcare center and homes start
134	Jun 27, 2009 2:10 AM	higher education support
135	Jun 27, 2009 1:57 PM	More grants and scollarships for people who want to go back to school but, have trouble paying for it.
136	Jun 27, 2009 2:36 PM	Practical applications of selected curriculum
137	Jun 27, 2009 7:50 PM	provider organizations should have visiting members who observe and comment on various facilities
138	Jun 27, 2009 11:44 PM	training for owners should be manatory. Especially training in rules and regulation. higher standards for care providers - all directors must have an ECE BA degree, all group leaders an AA degree in ECE (not elementary), etc. Standards for pay scale, - benefits, state mandated professional development days like in the public schools, following the public school calendar of the district - and they get paid as do other teachers, - scale for costs of child care by district to provide quality care that child care centers can follow and show parents. - somehow join centers together rather than the competitiveness that seems to exist.
139	Jun 27, 2009 11:48 PM	competitiveness that seems to exist.
140	Jun 28, 2009 1:21 PM	not that I know of
141	Jun 28, 2009 6:06 PM	share of more age appropriate activities and materials
142	Jun 28, 2009 9:55 PM	small business programs and education for providers
143	Jun 28, 2009 10:07 PM	There is NOT enough QUALITY requirements in CO
144	Jun 29, 2009 2:56 PM	Mentoring or coaching for childcare centers. more thorough training for all providers on cultural competence and working with English Language
145	Jun 29, 2009 4:13 PM	Learners
146	Jun 29, 2009 5:39 PM	childcare association, food programs, grants, colleges
147	Jun 29, 2009 5:53 PM	I would like to see phone calls to my licensing agent answered
148	Jun 29, 2009 7:41 PM	None
149	Jun 29, 2009 8:07 PM	coaching
150	Jun 29, 2009 8:34 PM	Shared services Intergenerational Programs to enhance the quality of care for the elderly and the children in our community.
151	Jun 29, 2009 9:19 PM	community.
152	Jun 29, 2009 11:48 PM	0-6 for all D.P.S. elementary schools services are too fragmented. One umbrella of early childhood services at the state level, that encompasses licensing, councils, etc. would be helpful
153	Jun 30, 2009 3:03 PM	encompasses licensing, councils, etc. would be helpful