Consumer Survey Re: CCDF State Plan Response Summary

	Response Percent	Response Count
Total Started Survey:		296
Total Completed Survey:	77%	228

Archuleta 1.0% Baca 0.0% Bent 1.0% Boulder 3.7% 1 Broomfield 1.4% Chaffee 0.3% Chaffee 0.3% Charles 0.7% Costilla 0.7% Custer 0.3% Delta 0.3% Eagle 1.4% Elbert 0.3% Elbert 0.3% Elbert 0.3% Elbert 0.3% Gilpin 0.3% Gil	What county do you live in?		Response Percent	Response Count
Alamosal 0.7% Arapahoe 2.0% Archuleta 1.0% Baca 0.0% Bent 1.0% Bent 1.0% Consider 1.0% Con			2.7%	
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Broomfield			1.0%	3
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Clear Creek				1
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Custer		Costilla	0.076	2
Custer		Crowley	0.0%	
Delta			0.3%	
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Lincoln 0.3% 1.0%			1.0%	3
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Rio Blanco 0.3% Rio Grande 0.0% Routt 1.7% Saguache 0.0% San Juan 0.0% San Miguel 0.0% Sedgwick 0.7% Summit 5.1% 1 Teller 0.7% Washington 0.3% Weld 13.2% 3		Prowers	0.0%	2
Rio Blanco 0.3% Rio Grande 0.0% Routt 1.7% Saguache 0.0% San Juan 0.0% San Miguel 0.0% Sedgwick 0.7% Summit 5.1% 1 Teller 0.7% Washington 0.3% Weld 13.2% 3		Pueblo	11.5%	34
Rio Grande 0.0% Routt 1.7% Saguache 0.0% San Juan 0.0% San Miguel 0.0% Sedgwick 0.7% Summit 5.1% 1 Teller 0.7% Washington 0.3% Weld 13.2% 3				1
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Teller 0.7% Washington 0.3% Weld 13.2% 3		Routt	1.7%	5
Teller 0.7% Washington 0.3% Weld 13.2% 3		Saguache	0.0%	0
Teller 0.7% Washington 0.3% Weld 13.2% 3		San Juan	0.0%	C
Teller 0.7% Washington 0.3% Weld 13.2% 3		San Miguel	0.0%	C
Teller 0.7% Washington 0.3% Weld 13.2% 3	-	Sedgwick	0.7%	2
Washington 0.3% Weld 13.2% 3		Summit	5.1%	15
Weld 13.2% 3	-	Teller	0.7%	2
Weld 13.2% 3 Yuma 0.7% answered question 29 skipped question		Washington	0.3%	1
Yuma 0.7% answered question 29 skipped question		Weld	13.2%	39
answered question 29 skipped question		Yuma	0.7%	2
skipped question			answered question	296
			skipped question	

Which categories best describe who you are? (Check all that apply)	Response Percent	Response Count
Child Care Center Employer	e 25.00%	
Licensed Family Child Care Provider	s 23.00%	68
Legally-Exempt Child Care Provide	r 0.70%	
Local,State, or Tribal Government Employe	e 24.00%	7′
Provider of Support Service:	s 9.10%	27
Non-Profit Employee	9 19.60%	58
Private, For-Profit Business (not child care) 1.70%	58 58
Trust or Foundation Employe		4
Other (please specify		54
	answered question	296
	skipped question	0
What services or processes could CCCAP improve upon? (Check all that apply)	Response Percent	Response Count
Timeliness of payment for service	•	•
Reimbursement rate:		
Administrative process (billing, payments		
Automated support service:	<i>'</i>	
Customer service by county sta		
Customer service by state state		
Information provided on CCCAP web page		54
Other (please specify		43
Circle (please speed)	answered question	54 43 235
	skipped question	61
What have OOOAD to sell (see see see see see see see see see se		
What does CCCAP do well for providers? (Check all that apply)	Response Percent	Response Count
Timeliness of payment for services		
Reimbursement rates for provider		
Administrative processes (billing, payments		
Automated support service		
Customer support by county sta		
Customer support by state state		44
Information provided on CCCAP web page		
Other (please specify) See open-ended response pages at end of documer		25
	answered question skipped question	198 98
How responsive is the CCCAP staff in meeting your needs?	Response Percent	Response Count
Not at all responsive		
Somewhat responsive	e 45.30%	102
Very responsive		
Always respond with timely information that answers my questio		36
	answered question	225
	skipped question	/1
In your opinion, how much do the services and functions provided by Child Care		
your opinion, non much do and controlle and fanction protinged by come care	Response Percent	Response Count
Licensing staff benefit child care providers?	•	
Licensing staff benefit child care providers? Not at a	1.30%	
Not at a		
·	e 10.20%	
Not at a Very little Somewha	e 10.20% t 40.70%	96
Not at a Very little	e 10.20% t 40.70% n 42.40%	96
Not at a Very little Somewha Very Mucl	e 10.20% t 40.70% n 42.40% v 5.50%	96 100 13
Not at a Very little Somewha Very Mucl	e 10.20% t 40.70% n 42.40%	96
Not at a Very little Somewha Very Mucl Don't Knov	e 10.20% t 40.70% n 42.40% v 5.50% answered question	96 100 13 236
Not at a Very little Somewha Very Mucl Don't Know	t 40.70% t 40.70% n 42.40% v 5.50% answered question skipped question	96 100 13 236 60
Not at a Very little Somewha Very Mucl Don't Know In your opinion, how much do the services and functions provided by Child Care Licensing staff benefit parents and families?	t 40.70% t 40.70% n 42.40% v 5.50% answered question kipped question Response Percent	96 100 13 236 60 Response Count
Not at a Very little Somewhat Very Much Don't Known Don't Don't Known Don't Do	t 10.20% t 40.70% h 42.40% v 5.50% answered question skipped question Response Percent I 2.10%	96 100 13 236 60 Response Count
Not at a Very little Somewha Very Mucl Don't Know In your opinion, how much do the services and functions provided by Child Care Licensing staff benefit parents and families? Not at a Very little	Response Percent Response Percent 2.10%	96 100 11 236 60 Response Count
Not at a Very little Somewhat Very Much Don't Know In your opinion, how much do the services and functions provided by Child Care Licensing staff benefit parents and families? Not at a Very little Somewhat Not at a Very little Somewhat	Response Percent Response Percent 2.10% 2.17.40% 2.37.70%	99 100 1; 236 60 Response Count
Not at a Very little Somewhat Very Mucl Don't Known Very Mucl Very Mucl Very Mucl Very Mucl Somewhat Very Mucl Very	Response Percent 2.10% Response Percent 2.10% 1.37.70% 1.33.10%	96 100 13 236 60 Response Count
Not at a Very little Somewhat Very Much Don't Know In your opinion, how much do the services and functions provided by Child Care Licensing staff benefit parents and families? Not at a Very little Somewhat Not at a Very little Somewhat	Response Percent 2.10% 1 2.10% 2.10% 2.10% 2.10% 3.10% 3.10% 4.10.20%	96 100 13 236 60 Response Count 5 44 88
Not at a Very little Somewha Very Mucl Don't Know In your opinion, how much do the services and functions provided by Child Care Licensing staff benefit parents and families? Not at a Very little Somewha Very Mucl Very Mucl	Response Percent 2.10% Response Percent 2.10% 1.37.70% 1.33.10%	Response Count

What, in your opinion, does Child Care Licensing do well? (Check all that apply)	Response Percent	Response Count
Monitoring of child care facilities	46.60%	96
Frequency of visits to child care facilities	29.60%	61
Communicating with child care facilities about rules	51.00%	105
Taking appropriate action regarding violations	46.10%	95
Making timely decisions regarding violations	27.20%	56
Other (please specify)	13.10%	27
	answered question skipped question	206 90

tta ookat aasaa aasild Okild Oaas Liaaaskaa kasaassa / Okaal all that aaalo			_
In what areas could Child Care Licensing improve? (Check all that apply)		Response Percent	Response Count
Monitoring of child	l care facilities	40.40%	
Frequency of visits to child			
Communicating with child care facilities	es about rules	46.80%	
Taking appropriate action regard	ding violations	26.10%	
Making timely decisions regard	•		5 70
	lease specify)		
		answered question	200
		skipped question	93
In your opinion, how much does the Infant/Toddler Enhancing Quality training	na		
program benefit early childhood services in the State?	··· 9	Response Percent	Response Count
program benefit early chilunious services in the state?	Net-t "	•	•
	Not at all		
	Very little		
	Some		
	Very much		
	Don't know		
		answered question	22:
		skipped question	7-
In your opinion, how much do the Early Childhood Councils (formerly the			
Consolidated Child Care Pilots) benefit early childhood services in the State	?	Response Percent	Response Count
, , , , , , , , , , , , , , , , , , , ,	Not at all	•	•
	Very little		
	Some		
	Very much		
	Don't know		
	DOIT KITOW	answered question	224
		skipped question	72
		ppou quoonon	
In your aninian, how much do shild save recourse and referred semilers have	ofit cort.		
In your opinion, how much do child care resource and referral services bene	ent early		_
childhood services in the State?		Response Percent	Response Count
	Not at all	1.80%	. 4
	Very little		5 14
	Very little Some	6.40%	5 74
	,	6.40% 33.60%	5 74
	Some	6.40% 33.60% 51.40%	5 74 5 113 5 15
	Some Very much	6.40% 33.60% 51.40%	5 74 5 113 5 15 220
	Some Very much	6.40% 33.60% 51.40% 6.80%	5 74 5 113 5 15
	Some Very much	6.40% 33.60% 51.40% 6.80% answered question	5 74 5 113 5 15 220
In your opinion, how much does professional development through local	Some Very much	6.40% 33.60% 51.40% 6.80% answered question	5 74 5 113 5 15 220
In your opinion, how much does professional development through local	Some Very much	6.40% 33.60% 51.40% 6.80% answered question skipped question	5 74 5 113 5 15 220 76
In your opinion, how much does professional development through local training/workshops benefit early childhood services in the State?	Some Very much Don't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent	74 5 113 6 15 220 76 Response Count
	Some Very much Don't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90%	74 74 74 75 76 76 76 76 76 76 76 76 76 76 76 76 76
	Some Very much Don't know Not at all Very little	6.40% 33.60% 51.40% 6.80% answered question skipped question Response Percent 0.90% 5.00%	74 74 74 75 76 76 76 76 76 76 76 76 76 76 76 76 76
	Some Very much Don't know Not at all Very little Some	6.40% 33.60% 51.40% 6.80% answered question skipped question Response Percent 0.90% 5.00% 27.90%	Response Count Response Count 6 11 6 220 76
	Some Very much Don't know Not at all Very little Some Very much	6.40% 33.60% 51.40% 6.80% answered question skipped question Response Percent 0.90% 5.00% 27.90% 58.60%	Response Count 6 11 6 15 74 75 76 76 76 76 76 76 76 76 76
	Some Very much Don't know Not at all Very little Some	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70%	Response Count
	Not at all Very little Some Very much Don't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question	Response Count 113 Response Count 15 16 17 18 18 19 19 19 19 19 19 19 19
	Not at all Very little Some Very much Don't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70%	Response Count 2 4 5 4 5 4 7 6 4 7 7 7 7 7 7 8 8 8 9 11 12 13 14 15 17 17 18 18 18 18 18 18 18 18
training/workshops benefit early childhood services in the State?	Some Very much Don't know Not at all Very little Some Very much Don't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question	Response Count 5 113 6 15 220 76 113 6 6 11
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional	Some Very much Don't know Not at all Very little Some Very much Don't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question	Response Count
training/workshops benefit early childhood services in the State?	Some Very much Don't know Not at all Very little Some Very much Don't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question	Response Count 2 4 5 4 5 4 7 6 4 7 7 7 7 7 7 8 8 8 9 11 12 13 14 15 17 17 18 18 18 18 18 18 18 18
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional	Some Very much Don't know Not at all Very little Some Very much Don't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question	Response Count 6 113 74 Response Count 6 12 76 Response Count 77 76 Response Count 77 77 77 Response Count
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional	Some Very much Don't know Not at all Very little Some Very much Don't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90%	Response Count 6 13 Response Count 6 62 7 13 6 12 7 222 7 4
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional	Some Very much Don't know Not at all Very little Some Very much Don't know Is (such	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60%	Response Count 6 13 74 Response Count 6 62 6 13 6 222 74 Response Count 222 74
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional	Not at all Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40%	Response Count
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional	Not at all Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some	6.40% 33.60% 51.40% 6.80% answered question skipped question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80%	Response Count 6 13 Response Count 6 6 13 6 13 6 14 6 44 6 14
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Very much	6.40% 33.60% 51.40% 6.80% answered question skipped question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80%	Response Count Response Count A
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Very much	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80% 21.30%	Response Count Response Count A
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Very much	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80% 21.30% answered question	Response Count Response Count Response Count Response Count 11 22 70 Response Count 12 13 14 15 16 17 18 18 18 18 18 18 18 18 18
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional as TEACH) benefit early childhood services in the State?	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Very much	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80% 21.30% answered question	Response Count Response Count A
In your opinion, how much do scholarships for early education professional as TEACH) benefit early childhood services in the State?	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Don't know)	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80% 21.30% answered question	Response Count
training/workshops benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional as TEACH) benefit early childhood services in the State?	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Don't know)	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80% 21.30% answered question Response Percent Response Percent 0.90%	Response Count Response Count 6 13 6 62 7 6 Response Count 6 62 7 7 Response Count 8 222 7 6 Response Count 8 44 8 11 8 12 8 11 8 12 8 11 8 12 8 11 8 12 8 13 8 14 8 14 8 15 8 15 8 16 8 17 8 17 8 18 8 18 8 18
In your opinion, how much do scholarships for early education professional as TEACH) benefit early childhood services in the State?	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Don't know Not at all Non't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80% 21.30% answered question skipped question Response Percent 6.70%	Response Count Response Count 6 11 6 6 7 7 Response Count 6 6 7 7 7 7 Response Count 7 7 Response Count 6 11 6 21 7 7 Response Count 6 11 7 7 Response Count 7 7 8 11
In your opinion, how much do scholarships for early education professional as TEACH) benefit early childhood services in the State?	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Don't know Not at all Very little Very little Very much Don't know	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80% 21.30% answered question Response Percent 6.70% 17.00%	Response Count Response Count Response Count 113 114 122 125 126 127 Response Count 127 Response Count 128 129 120 121 121 121 121 121 121
In your opinion, how much do scholarships for early education professional as TEACH) benefit early childhood services in the State? In your opinion, how much do scholarships for early education professional as TEACH) benefit early childhood services in the State?	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Don't know Not at all Very little Some Very little Some Very little Some	6.40% 33.60% 51.40% 6.80% answered question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 52.80% 21.30% answered question skipped question Response Percent 6.70% 17.00% 28.30%	Response Count 6 113 6 11 7 22 7 1 Response Count 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
In your opinion, how much do scholarships for early education professional as TEACH) benefit early childhood services in the State?	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Don't know Not at all Very little Some Very much Very little Some Very much Very little Some Very much	6.40% 33.60% 51.40% 6.80% answered question skipped question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80% 21.30% answered question Response Percent 6.70% 17.00% 28.30% 34.10%	Response Count Response Count Response Count A
In your opinion, how much do scholarships for early education professional as TEACH) benefit early childhood services in the State?	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Don't know Not at all Very little Some Very little Some Very little Some	6.40% 33.60% 51.40% 6.80% answered question skipped question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80% 21.30% answered question Response Percent 6.70% 17.00% 28.30% 34.10%	Response Count Response Count Response Count Response Count A
In your opinion, how much do scholarships for early education professional as TEACH) benefit early childhood services in the State?	Not at all Very little Some Very much Don't know Not at all Very little Some Very much Don't know Is (such Not at all Very little Some Very much Don't know Not at all Very little Some Very much Very little Some Very much Very little Some Very much	6.40% 33.60% 51.40% 6.80% answered question skipped question Response Percent 0.90% 5.00% 27.90% 58.60% 7.70% answered question Response Percent 0.90% 5.60% 19.40% 52.80% 21.30% answered question Response Percent 6.70% 17.00% 28.30% 34.10%	Response Count Response Count Response Count A

n your opinion, how much does the voluntary child care credential benefit early			
childhood services in the State?	Respons	e Percent Re	sponse Count
	Not at all	5.00%	11
	Very little	15.50%	34
	Some	31.50%	69
	Very much	17.40%	38
	Don't know	30.60%	67
	answered	d question	219
	skipped o	question	77

In your opinion, how much does the School Readiness Quality	/ Improvement program		
benefit early childhood services in the State?	Resp	onse Percent	Response Count
	Not at all	2.80%	6
	Very little	7.80%	17
	Some	18.80%	41
	Very much	36.20%	79
	Don't know	34.40%	75
	answ	ered question	218
	skipp	ed question	78

In your opinion, how much does the Division of Child otherwise expedite the delivery of services to early continuous control of the control o			
stakeholders?		Response Percent	Response Count
	Not at all	3.20%	7
	Very little	17.20%	38
	Some	36.20%	80
	Very much	12.70%	28
	Don't know	30.80%	68
		answered question	221
		skipped question	75

e enhar	nced or expanded?	Response Percent	Response Count
	See comments (unedited		1
		skipped question	1
	Comment Text (Displaying 1 - 114 of 114 responses)	Response Date	
	CCCAP payment at market rate in all areas of the state! Quality can't happen without consistent \$. Expanding		
	GLQ requirements, etc., without supporting centers financially will eventually close many centers, and thus		
	options besides home day care for parents.	Mon, 6/25/07 9:53 AM	
	the website but needs to be fair so parents can make a fair and responsible choice	Mon, 6/25/07 8:17 AM	
	CCCAP	Sun, 6/24/07 8:05 PM	
	funding for child outcome measurements	Fri, 6/22/07 8:36 PM	
	Website needs help	Fri, 6/22/07 12:23 PM	
	The website is always under construction and never available for use!	Fri, 6/22/07 8:22 AM	
	We need to have personal notification of rules and regulation changes in a timely manner	Thu, 6/21/07 7:59 PM	
8	#'s 16,17 and 18 should be exploited for all to know, understand and utilize	Wed, 6/20/07 9:24 PM	
9	FUNDING FOR QUALITY	Wed, 6/20/07 10:19 AM	
	Many of us don't know much about the Infant/Toddler Enhancing Quality training program. it really depends on who is offering the proffessional development trainings/workshops as to wether they are beneficial or not. Many providers are not aware of the resources that are available through websites. One step towards strengthening		
	your relationships with providers would be to market this information to them widely! child care resource & referralalready has a state wide network & has been brining folks to the table for years	Wed, 6/20/07 9:31 AM	
	now	Tue, 6/19/07 9:19 AM	
12	additional resources for all quality improvement needs, incentives for programs to maintain high quality once	,	
	achieved	Tue, 6/19/07 9:05 AM	
13	Rates	Mon, 6/18/07 12:35 PM	
14	More available classes at MCC would be helpful.	Sun, 6/17/07 12:20 PM	
	Training for continuing education hours	Fri, 6/15/07 2:50 PM	
	there needs to be additional trainings and meetings for child care providers with state licensing	Fri, 6/15/07 2:43 PM	
	preschool funding	Fri, 6/15/07 2:33 PM	
	CCAP	Fri, 6/15/07 1:04 PM	
	Increase reimbursements for CCAP based on the programs quality	Fri, 6/15/07 11:05 AM	
20	If a Qualistar rating is going to become important money need to be made available. It cost too much for what you get. If there was another organization that could do these ratings at a lower cost it would drive down the cost	,	
	of Qualistar who is the only game in town.	Fri, 6/15/07 8:54 AM	
21	more nature programs and natural environments	Fri, 6/15/07 7:32 AM	
22	More outreach/marketing/incentives to increase providers. Demand far exceeds supply in our area.	Thu, 6/14/07 7:16 PM	
23	Use of Child Care allocation for quality and capacity needs.	Thu, 6/14/07 4:05 PM	
24	Excessability to a transferable Associates Degree Program and the need for a ECE BA program for El Paso		
	County	Thu, 6/14/07 3:40 PM	
	more training in outlying counties(not in Denver) More infant/toddler trainings	Thu, 6/14/07 1:25 PM	
26	DCC Website	Thu, 6/14/07 12:41 PM	

enhanced or expanded? (cont.) See comments (unedited	Response Percent	Response Cou
Gee comments (uneuter	skipped question	
sp # Comment Text (Displaying 1 - 114 of 114 responses) (cont.)	Response Date	
27 child care would remove a barrier to their educational goals and let these women have access to their children		
when in school setting . After school care for children of working low income families. The income eligibility		
needs to be reasonable for working parents. The more they strive to get off public assistance the less child care	1	
benefits are provided. Work friendly child care after hours etc. is not easily attainable, as well as infant care is		
very low availability.	Thu, 6/14/07 11:20 AM	
28 EVERY county should have a coordinating council	Thu, 6/14/07 9:36 AM	
29	,	
Child Care Services for more low-income parents as well as more than 12 months for single STUDENT parents	! Thu. 6/14/07 9:10 AM	
30 printable CCAP applications and redeterminations on line	Thu, 6/14/07 7:54 AM	
31 CCCAP	Wed, 6/13/07 2:59 PM	
32 Pay must be increased to draw better educated and qualified personnel.	Wed, 6/13/07 2:36 PM	
33 Early intervention services	Wed, 6/13/07 1:24 PM	
·		
34 frequent home visits without warning	Wed, 6/13/07 1:19 PM	
35 Infat and toddler	Wed, 6/13/07 12:30 PM	
36 Funding to support parents	Wed, 6/13/07 11:29 AM	
37 School Readiness to more providers	Wed, 6/13/07 11:21 AM	
38 educational enhancements for teaching children	Wed, 6/13/07 11:19 AM	
39 I would like to see all workshop and trainings for communities housed in one area like local R and R's so that	:	
providers only have the need to go through one agency to get information.	Wed, 6/13/07 10:57 AM	
40 training opportunities	Wed, 6/13/07 10:52 AM	
41 increase reimbursement rates for childcare.		
	Wed, 6/13/07 9:36 AM	
42 Scholarships should be available for related fields not just ECE.	Wed, 6/13/07 9:18 AM	
43 Child Care Resource & Referral	Wed, 6/13/07 9:15 AM	
44 Less money spent on rating types of things like Qualistar, and more money put into our children - grant options		
for ALL for and non profit centers' children and employees.	Wed, 6/13/07 8:53 AM	
46 connecting licensing with the star-rating system	Wed, 6/13/07 8:04 AM	
47 ?	Wed, 6/13/07 7:47 AM	
48 more training	Wed, 6/13/07 7:25 AM	
49 better pay fro higher level teachers	Wed, 6/13/07 7:02 AM	
50 Free easy to attend workshops for credit hours. More Notification on rule changes.	Wed, 6/13/07 6:41 AM	
51 more funding for training and support staff to cover training	Wed, 6/13/07 5:51 AM	
52 expanding quality should be enhanced in terms of coaching and also for preschool aged focus	Wed, 6/13/07 4:04 AM	
53 training, scholarships, funding	Tue, 6/12/07 10:10 PM	
54 Early childhood mentoring services	Tue, 6/12/07 6:12 PM	
55 help w/ grants for inhome providers	Tue, 6/12/07 4:00 PM	
56 Qualistar better developed, Licensing more consistent with Qualistar, CCAP adequately funding quality.	Tue, 6/12/07 3:39 PM	
57 Increase reimbursement to cover the cost to conform every time a requirement is added such as Qualistar and		
nurse consultant service	Tue, 6/12/07 3:28 PM	
58 This wouldn't be applicable to me, as well as some of the issues above.	Tue, 6/12/07 3:24 PM	
59 More education.	Tue, 6/12/07 3:13 PM	
60 Continue present programs/services	Tue, 6/12/07 2:52 PM	
61 Additional funding for all quality programs	Tue, 6/12/07 2:26 PM	
62 rules and regs	Tue, 6/12/07 2:10 PM	
63 coaching from resource and referral staff	Tue, 6/12/07 1:59 PM	
64 Early Headstart and Headstart programs	Tue, 6/12/07 1:58 PM	
65 Coaching for new providers, grants for established, dedicated providers.	Tue, 6/12/07 1:46 PM	
66 none	Tue, 6/12/07 1:36 PM	
67 Fremont County RR&R	Tue, 6/12/07 1:03 PM	
68 continue and expand efforts to help child care professionals gain credentials	Tue, 6/12/07 1:03 PM	
69 CC Credentials should allow previously earned ECE hours to be used for credentialing.	Tue, 6/12/07 12:53 PM	
70 Family Childcare should have the tools to really know the developmental stages from infant to preschool. I		
believe that is missing. There is alot of curriculm for preschool but what should an infant be.etc	Tue, 6/12/07 12:53 PM	
71 more continuing ed for providers	Tue, 6/12/07 12:48 PM	
72 Better communication between state and providers; more training funding; create training utilizing technology fo	•	
providers not near community colleges and/or other training sites	Tue, 6/12/07 12:20 PM	
73 More in depth trainings for providers	Tue, 6/12/07 12:16 PM	
74 Unlicensed, exempt centers should receive some form of monitering.	Tue, 6/12/07 12:06 PM	
75 Opportunity for college education	Tue, 6/12/07 11:58 AM	
76 early childhood council coordination	Tue, 6/12/07 11:49 AM	
•		
77 local training, Early Childhood Councils	Tue, 6/12/07 11:28 AM	
78 Increased quality improvement monies for either programs to access individually, or filter through local R&R	= 0/10/0= · · · · · · · · · · · · · · · · · · ·	
programs	Tue, 6/12/07 11:23 AM	
79 CCR&R	Tue, 6/12/07 11:18 AM	
80 Scholarships	Tue, 6/12/07 10:58 AM	
81 Scholarships to help center and family providers to get the necessary training needed	Tue, 6/12/07 10:57 AM	
82 Support, dollars and recognition for School age providers. An acknowledgement that birth to 8 doesn't end with		
early childhood at 5. And certainly they don't really stop being children at 8 either!	Tue, 6/12/07 10:28 AM	
83 Part C and Part B are over-run	Tue, 6/12/07 10:23 AM	
84 poor reimbursement rates of CCCAP comprimise quality	Tue, 6/12/07 10:14 AM	

enhanced or expanded? (cont.)	Response Percent	Response Count
See comments (unedited	l) answered question	11
	skipped question	18
esp # Comment Text (Displaying 1 - 114 of 114 responses) (cont.)	Response Date	
85 Providing training in very rural areas to accommodate the new regulations being mandated for group leaders.	Tue, 6/12/07 10:10 AM	
86 School Readiness, Early Childhood Councils efforts that support local community's ability to strengthen	,	
services and meet their needs of their community	Tue, 6/12/07 10:06 AM	
87 training requirements -degrees	Tue, 6/12/07 10:04 AM	
88 Continued support and communication between state and local programs; enhanced training opportunities	,	
especially college credit courses; more financial resources to support quality (playgrounds, training and		
education, salaries;	Tue, 6/12/07 10:02 AM	
89 communication	Tue, 6/12/07 10:01 AM	
90 more funding available for education	Tue, 6/12/07 9:54 AM	
91 Staff training	Tue, 6/12/07 9:47 AM	
92 more sliding scale programs for families who are not eligible for CCAP	Tue, 6/12/07 9:35 AM	
93 more sliding scale providers	Tue, 6/12/07 9:31 AM	
94 training and education	Tue, 6/12/07 9:30 AM	
95 I think the public needs to be area of the Rating Scales, and how it improves quality of care. There should be	1 dC, 0/12/07 3.30 / tivi	
explanations to parents.	Tue, 6/12/07 9:26 AM	
96 Infant/Toddler; Quality Assurance; and Early Childhood Councils	Tue, 6/12/07 9:12 AM	
97 free or low cost training for providers	Tue, 6/12/07 8:50 AM	
98 I think we should find a way to fund before and after school programs, as well as summer programs, that serve	1 de, 0/12/07 0.30 AW	
predominately low-income children.	Tue, 6/12/07 8:43 AM	
99 Increased funding for quality rating systems	Tue, 6/12/07 8:41 AM	
100 Access to ratings should be expanded and more intentionally institutionalized in state rules and regs; more	Tue, 0/12/07 0.41 AW	
dollars should be put toward professional development; credential should be incentivized to help expand it.	Tue, 6/12/07 8:39 AM	
101 market rates and timely reimbursement for CCAP	Tue, 6/12/07 8:34 AM	
102 TEACH and CCCAP	Tue, 6/12/07 8:32 AM	
103 Traininhg for teachers and staff	Tue, 6/12/07 8:30 AM	
104 Website needs to be completed.	Tue, 6/12/07 8:17 AM	
105 computer systems	Tue, 6/12/07 8:02 AM	
106 Quality improvements	Tue, 6/12/07 7:56 AM	
	Tue, 6/12/07 7:55 AM	
107 Required Provider Training	•	
108 Scholarship money	Tue, 6/12/07 7:48 AM	
109 Quality rating must become clearly defined, cross all county lines, be easily accessible, provide strong training	T 0/40/07 7 47 484	
and monitoring support for providers, be supported financially.	Tue, 6/12/07 7:47 AM	
110 n/a	Tue, 6/12/07 7:40 AM	
111 Website needs to be maintained and licensing requirerments should be easier to locate on the website.	Tue, 6/12/07 7:38 AM	
112 capacity building	Tue, 6/12/07 7:36 AM	
113 availability to all, scholarships	Tue, 6/12/07 7:34 AM	
114 Licensing	Tue, 6/12/07 7:33 AM	

think should be added?	Response Percent	Response Count
	answered question skipped question	65 231
p # Comment Text (Displaying 1 - 65 of 65 responses)	Response Date	
1		
Do a better job of the core job description of supporting centers that are doing a good job for children, and know wthich centers are truly scary places for children and shut them down - only. Quality rating systems shouldn't be		
part of licensing in Co. unless Co., at a minimum, steps up and funds CCCAP children, and supports all centers		
equally for training grant dollars regardless of their "tax status" of for-profit or non-profit.	Mon. 6/25/07 9:53 AM	
2 no	Sun, 6/24/07 8:05 PM	
3 If we are to have more education to improve quality then we have to have a way to receive during hours we can	Guii, 6/2 i/01 GiGG ! !!!	
participate and mpney available to pay for it	Thu, 6/21/07 7:59 PM	
4 no, however there should be more for business owners/caretakers	Wed, 6/20/07 9:24 PM	
5 More education resources for teachers	Wed, 6/20/07 10:59 AM	
6	,	
Family Child Care Providers need to be bombarded with opportunities to discuss and participate in rating		
introduction sessions. You have not engaged them in the same way as centers and it's unfortunate. Start talking		
and building relationships with the most vocal and opposed Family Child Care Providers in Colorado. Once you		
have these meaningful discussions you can make them your allies and that's huge. Also, please EVERYONE		
reframe how you do presentations. Everyone's "speak" at forums and other meetings is driven at centers. No		
one included the family child care providers in thier presentations and you often have family child care providers		
in your audience. It sends a message that you are not interested in including them in the discussion or topic and		
I know that's not the message you want to send. Thank you.	Wed, 6/20/07 9:31 AM	
7 Head Start	Tue, 6/19/07 9:19 AM	
8 I think that ECE Director Certificate sholud be required for liscensing	Sun, 6/17/07 12:20 PM	
9 Incentives for National Accreditation	Sat, 6/16/07 9:20 AM	
10 n/a	Fri, 6/15/07 2:50 PM	
11 the reports that are available on line need to more detailed so that if we were not at the center when a violation	F.: 0/45/07 0:40 DM	
occurred, we and the parent's will be able to understand what the violation was.	Fri, 6/15/07 2:43 PM	
12 no	Fri, 6/15/07 12:55 PM	
13 mini grant monies for start up and improving quality. 14 More affordable ways to get college credit.	Fri, 6/15/07 11:05 AM Fri, 6/15/07 8:54 AM	
15 substitute availability and pay	Fri, 6/15/07 7:32 AM	

16 State Sponsored Area Meetings between Licensing/State CCAP Program Area/ and Counties to dialog and learn about CCAP program.

Thu, 6/14/07 7:16 PM

Are there programs/services for child care providers, that have not been described above, that		
you think should be added? (cont.)	Response Percent	Response Count
	answered question skipped question	65 231
Resp # Comment Text (Displaying 1 - 65 of 65 responses)	Response Date	
18 a mentor instead of the local state licensing worker to help new centers	Thu, 6/14/07 1:25 PM	
19 Division of Child Care Newsletter	Thu, 6/14/07 12:41 PM	
20 Concrete guidance training. Theory is nice, but many people need concrete details and ideas.	Wed, 6/13/07 2:36 PM	
21 More training, hands-on assistance 22 limit on children in a providers care	Wed, 6/13/07 1:24 PM Wed, 6/13/07 1:19 PM	
23 Quality care should be available to all children so the Ed councils and School Readinees needs to more easily	vvoa, 0/10/07 1.10 1 W	
assessable.	Wed, 6/13/07 11:21 AM	
24 Some kind of support for grandparents, raising grandchildren	Wed, 6/13/07 9:45 AM	
25		
A really good emancipation program that involves really things the kids will need to know. For banking have a	W 0/40/07 0:05 AM	
bank person teach it. Car Dealer, Apartment renting. Lawyer real laws. Help teach them the myths from reality. 26 More support for home providers	Wed, 6/13/07 8:35 AM Wed, 6/13/07 8:04 AM	
27 business planning & operations	Wed, 6/13/07 7:59 AM	
28 no	Wed, 6/13/07 7:47 AM	
29 Health insurance for providers, or vouchers for physicals that are required.	Wed, 6/13/07 6:23 AM	
30 Colorado does an excellent job of licensing, supporting and training providers, if it were possible to add more		
rentention support for burnout control would be cool, but understandibly unaffordable.	Wed, 6/13/07 5:51 AM	
31 Mentoring/Coaching	Tue, 6/12/07 6:12 PM	
32 I don't even know that any of these would apply to me, they are of no use to me	Tue, 6/12/07 4:43 PM	
33 more education programs/training 34 I don't know.	Tue, 6/12/07 4:00 PM Tue, 6/12/07 3:24 PM	
35 None at this time	Tue, 6/12/07 2:52 PM	
36 rules and regs	Tue, 6/12/07 2:10 PM	
37 the old mini grants (tax check-off, playground, etc)	Tue, 6/12/07 1:59 PM	
³⁸ Most trainings seem to be during our working hours, especially Family Home Providers, and we can't attend.	Tue, 6/12/07 1:46 PM	
39 no	Tue, 6/12/07 1:36 PM	
40 Low cost health and/or dental insurance	Tue, 6/12/07 1:03 PM	
41 more developmental training for ages infant to preschool detail developmental stages examples	Tue, 6/12/07 12:53 PM	
42 qualistar should do training with their agenda rather than judge with it 43 not sure	Tue, 6/12/07 12:48 PM Tue, 6/12/07 12:20 PM	
44 Need to figure out how to pay staff more and really make them professionals	Tue, 6/12/07 12:20 PM	
45 Division for high quality training, to ensure that their are enough opportunities for college level training with	140, 0, 12,01 12.001	
knowledgeable trainers	Tue, 6/12/07 11:58 AM	
46 mini grants for expanding capacity or quality	Tue, 6/12/07 11:49 AM	
47 More diversity training 48 As above - Schoolage support, dollars, recognition	Tue, 6/12/07 10:58 AM Tue, 6/12/07 10:28 AM	
49 local scholarship funding through DHS for care providers college education	Tue, 6/12/07 10:23 AM	
50 More scholarship opportunities for students entering the field	Tue, 6/12/07 10:10 AM	
51 enhanced/expanded higher education involvement (i.e.Improve communication between Community College system and Colorado Mountain College system); information center where providers can receive policy		
clarifications with some continuity across the state	Tue, 6/12/07 10:02 AM	
52 Living in Larimer County we are fortunate to have the Early Childhood Council that we have. I have heard horror stories from providers in other counties who feel that their ECC's/CCRR's do not offer or service their community		
as effectivly as Larimer County's does. For this reason only, questions 10 through 17 were rated "very little" due		
to your reference to "in the State". Had it been for "in my County", I would have rated it with the highest ranking		
possible. The Early Childhood Council of Larimer County should be the training module for all ECC's/CCRR's in		
the state.	Tue, 6/12/07 9:54 AM	
53 Funding for continuing education 54 more incentives for taking CCCAP families	Tue, 6/12/07 9:47 AM Tue, 6/12/07 9:31 AM	
55 Emotional availability, and relationship trainings for parents and providers	Tue, 6/12/07 9:26 AM	
56 schoolage credentialing on a local level	Tue, 6/12/07 9:25 AM	
57 Quality Improvements as addressed by the late Quality Assurance Program need to continue.	Tue, 6/12/07 9:12 AM	
58 It would be great to work with an intermediary to provide business services, as well as health benefits to		
providers who need it.	Tue, 6/12/07 8:43 AM	
59 no	Tue, 6/12/07 8:30 AM	
60 Pump up licensing to monitor programs 61 Mentoring services	Tue, 6/12/07 7:56 AM Tue, 6/12/07 7:48 AM	
62 Business development, workforce recruitment and retention, etc.	Tue, 6/12/07 7:40 AM	
63 n/a	Tue, 6/12/07 7:40 AM	
64 Morecooperation aong SDA's in resources and information. Also, it would be helpful if the licensing specialist		
would share information on openings and closings of Child Care providers. Some are more of the CCR&R		
shares information with Licensing but it's a one-way street. This does not help the community in which we are	Tuo 6/10/07 7:00 444	
trying to serve. 65 Training credits	Tue, 6/12/07 7:38 AM Tue, 6/12/07 7:33 AM	
Og stodio	. 40, 0/12/01 1.00 / ((V)	