

# *Colorado Child Support Enforcement*

Annual Report 2011



<https://childsupport.state.co.us>

## 2011 CHILD SUPPORT HIGHLIGHTS

### **Mission**

The Mission of the Child Support Enforcement Program is to assure that parents support their children. This is accomplished by locating each parent, establishing paternity, establishing support obligations, and enforcing those obligations.

### **Vision**

Children can count on their parents for the financial, medical, and emotional support they need to be healthy and successful.



- ◇ The Colorado Child Support Enforcement Program (Program) received the 2011 Excellence Award , Outstanding Program, from the Western Interstate Child Support Enforcement Council.
- ◇ The current automated child support system is 25 years old. In 2011, work began on moving the system to a more modern platform in preparation for future enhancements.
- ◇ The Program continued with a federal grant to explore ways to help military families and another one to assist obligors with saving money in Individual Development Accounts that are matched at a four to one rate that can be used for education, business ownership or home ownership.
- ◇ An online application was made available for anyone wanting to apply for child support services.
- ◇ Custodial parents can now automatically receive an email message when a child support payment is disbursed to them from the Family Support Registry.
- ◇ Through out 2011, the Division worked with two vendors to provide medical support services on child support cases. The vendors were successful at identifying 22,049 children with private health insurance as a result of an ongoing data match, working with employers to enroll children in employer sponsored health insurance on 1,033 child support cases where a National Medical Support Notice had been sent to the employer of the obligors, and providing medical support facilitator services on 40,000 cases that resulted in 7% more families receiving medical insurance benefits.
- ◇ The Division of Child Support Enforcement, in collaboration with the Responsible Fatherhood Project, developed two videos that showcase fathers sharing, in their own words, their experiences with child support. Interspersed with information provided by child support workers, the videos have resonated with fathers in ways that more traditional “talking head” videos have not.
- ◇ The Division of Child Support Enforcement trained 90 parole officers and 227 probation officers on the use of the Child Support Website to enhance communication between agencies.

## 2011 Program Performance — QUICK FACTS

### Collections

Total Collections	\$325,004,808
Non TANF Collections	\$301,722,953
TANF Collections	\$23,281,854

### Collections Sources

Income Assignments	\$176,312,899
Federal Tax Refund Intercepts	\$24,870,591
State Tax Refund Intercepts	\$3,218,747
Collections from other states	\$28,187,175
Workers Compensation Benefits	\$2,567,239
Unemployment Compensation	\$19,734,693
Financial Institution Data Match	\$1,726,021
Other (Gambling Intercepts, Lottery Intercepts, Credit Reporting, License Suspension, Voluntary Payments, etc.)	\$68,387,443

### Cases

Total Caseload	148,461
Current TANF Caseload	14,728
Former TANF Caseload	22,150
Never TANF Caseload	111,583

### Service Performance

Paternity Establishment Percentage	107.1%
Percent of Caseload with Orders	86.8%
Percent of Cases Paying on Arrears	70.4%
Percent of Current Support Paid	63.3%
Cost Effectiveness Ratio	\$4.49

Over \$301 million dollars was paid to families in child support in 2011. This is an increase of over \$8 million dollars over 2010.

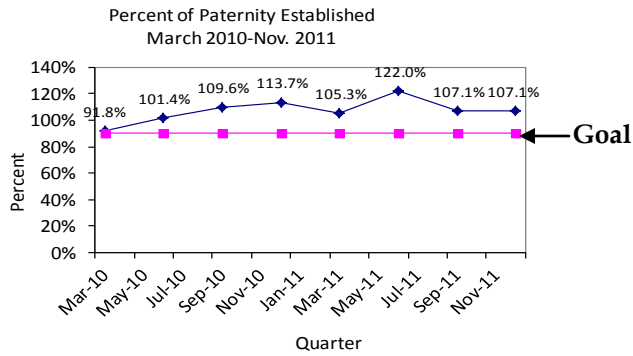
The caseload increased by almost 6,000, giving the Program the opportunity to serve more families in 2011.

For every dollar the Program spends, it collects \$4.49 in return. The Federal Office of Budget and Management considers Child Support Enforcement to be one of the best performing social services programs.





## Percent of Paternity Established for Children Born Out of Wedlock



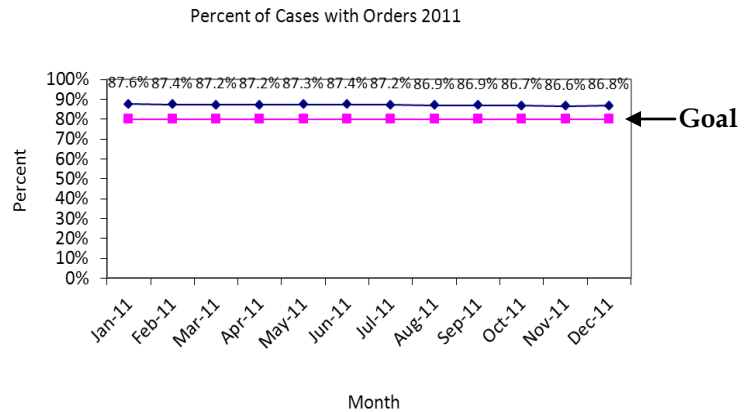
Office of Economic Security  
Child Support Enforcement

Ranked at # 4 in the nation, Colorado continues to be one of the top performers in the country in establishing paternity for children born out-of-wedlock. The Division of Child Support Enforcement would like to recognize birthing hospitals, courts and hard working child support professionals for their efforts in establishing paternity.

Colorado is among the national leaders (ranked at #15) in cases with child support orders established. Child Support Enforcement strives to ensure orders for financial and medical support are established reasonably and timely.



## Percent of Cases with Established Child Support Orders

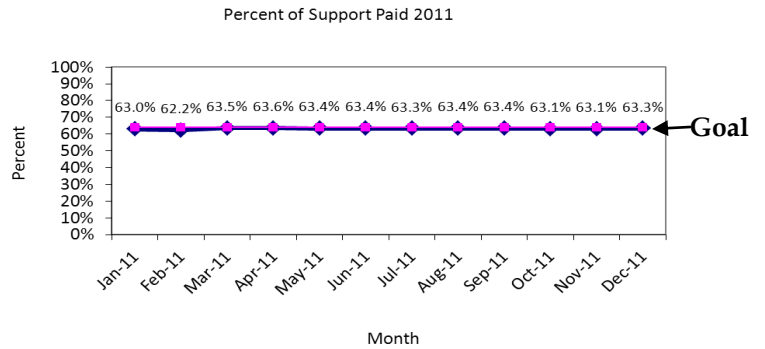


Office of Economic Security  
Child Support Enforcement

Over 63% of all child support due is collected in the month it is due. Colorado attained an national ranking of 19th in the nation for this performance measure.



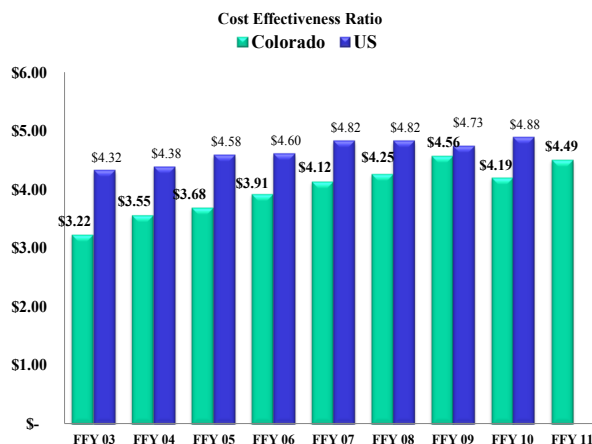
## Percent of Child Support Collected



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## Cost Effectiveness Ratio



For every dollar spent by the Program, \$4.49 is collected.





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