

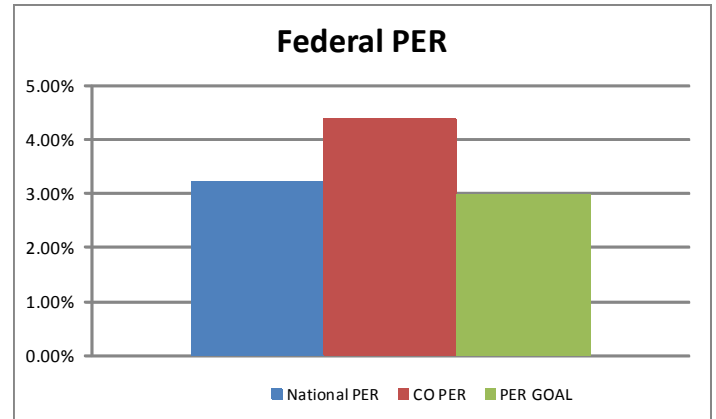
COLORADO SNAP QUALITY CONTROL MONTHLY SUMMARY REPORT FEDERAL FISCAL YEAR 2014

(October – June 2014)

COLORADO PAYMENT ERROR RATES (PER)*:

PER FFY 2014	
National PER	3.23%
CO PER	4.38%
PER GOAL	3.00%

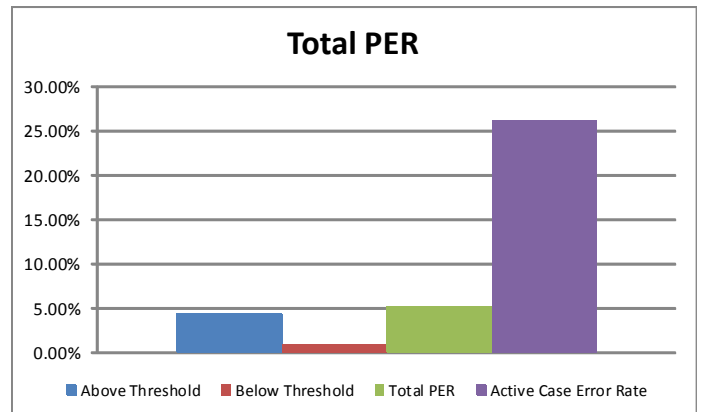
*This represents the PER that the federal office uses to determine fiscal penalties and is compared to other state PERs.



STATEWIDE TOTAL PER AND CASE ERROR RATES**:

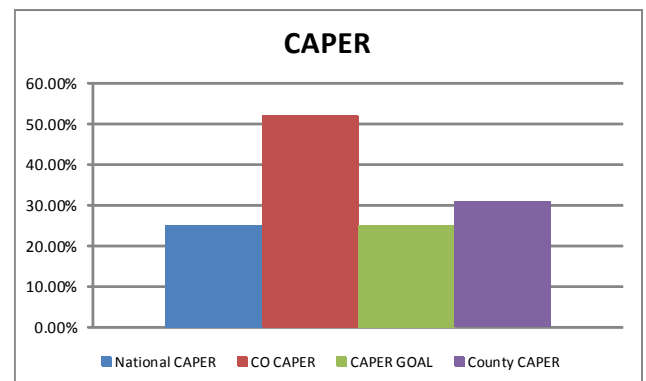
FFY 2014 Total PER	
Above Threshold	4.38%
Below Threshold	0.82%
Total PER	5.21%
Active Case Error Rate	26.13%

**This represents all payment errors regardless of the dollar amount and all active cases with a dollar error.



COLORADO CASE AND PROCEDURAL ERROR RATE (CAPER):

CAPER FFY 2014	
National CAPER	24.96%
CO CAPER	52.14%
CAPER GOAL	25.00%
County CAPER	31.07%



FFY 2014 SNAP Payment Error Rates

Red = exceeds goal

Blue = largest contributors to PER

County	Completed Reviews	Threshold		Used by FNS for Penalties				% of State Caseload	% of State PER	Below Threshold \$ Errors	TOTAL ERROR RATE
		Above	Below	Case Error Rate	TOTAL SAMPLED ALLOTMENT	DOLLARS IN ERROR	Above Error Rate				
Adams	69	7	12	27.54%	\$22,077	\$865	3.92%	9.63%	10.09%	\$221	4.92%
Alamosa	9	0	1	11.11%	\$1,990	\$0	0.00%	0.88%	0.00%	\$4	0.20%
Arapahoe	70	8	8	22.86%	\$20,831	\$671	3.22%	9.90%	7.83%	\$149	3.94%
Archuleta	1	1		100.00%	\$189	\$0	0.00%	0.22%	0.00%		0.00%
Baca	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.08%	0.00%		#DIV/0!
Bent	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.21%	0.00%		#DIV/0!
Boulder	24	2	3	20.83%	\$7,413	\$169	2.28%	3.47%	1.97%	\$82	3.39%
Broomfield	2	0		0.00%	\$574		0.00%	0.40%	0.00%		0.00%
Chaffee	3	0		0.00%	\$682	\$0	0.00%	0.32%	0.00%		0.00%
Cheyenne	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.03%	0.00%		#DIV/0!
Clear Creek	2	1		50.00%	\$305	\$64	20.98%	0.15%	0.75%		20.98%
Conejos	3	0		0.00%	\$369	\$0	0.00%	0.38%	0.00%		0.00%
Costilla	3	0		0.00%	\$1,128	\$0	0.00%	0.26%	0.00%		0.00%
Crowley	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.16%	0.00%		#DIV/0!
Custer	2	0	1	50.00%	\$831	\$0	0.00%	0.09%	0.00%	\$1	0.12%
Delta	8	0	3	37.50%	\$1,871	\$0	0.00%	0.85%	0.00%	\$66	3.53%
Denver	123	22	22	35.77%	\$34,863	\$2,503	7.18%	19.00%	29.20%	\$365	8.23%
Dolores	1	0		0.00%	\$610	\$0	0.00%	0.03%	0.00%		0.00%
Douglas	13	3	1	30.77%	\$4,612	\$304	6.59%	1.19%	3.55%	\$30	7.24%
Eagle	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.30%	0.00%		#DIV/0!
Elbert	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.19%	0.00%		#DIV/0!
El Paso	101	15	14	28.71%	\$29,494	\$1,713	5.81%	14.04%	19.98%	\$201	6.49%
Fremont	11	3		27.27%	\$2,262	\$323	14.28%	1.14%	3.77%		14.28%
Garfield	8	1		12.50%	\$2,469	\$68	2.75%	0.96%	0.79%		2.75%
Gilpin	1	0		0.00%	\$589	\$0	0.00%	0.11%	0.00%		0.00%
Grand	1	0		0.00%	\$189	\$0	0.00%	0.12%	0.00%		0.00%
Gunnison	1	0		0.00%	\$489	\$0	0.00%	0.21%	0.00%		0.00%
Hinsdale	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.01%	0.00%		#DIV/0!
Huerfano	3	0		0.00%	\$1,044	\$0	0.00%	0.38%	0.00%		0.00%
Jackson	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.03%	0.00%		#DIV/0!
Jefferson	43	4	7	25.58%	\$8,690	\$270	3.11%	6.73%	3.15%	\$75	3.97%
Kiowa	1	0		0.00%	\$28	\$0	0.00%	0.04%	0.00%		0.00%
Kit Carson	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.12%	0.00%		#DIV/0!
Lake	1	0		0.00%	\$200	\$0	0.00%	0.13%	0.00%		0.00%
La Plata	6	0	2	33.33%	\$1,662	\$0	0.00%	0.78%	0.00%	\$43	2.59%
Larimer	34	3	7	29.41%	\$9,266	\$459	4.95%	4.81%	5.35%	\$48	5.47%
Las Animas	3	0	1	33.33%	\$604	\$0	0.00%	0.65%	0.00%	\$6	0.99%
Lincoln	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.10%	0.00%		#DIV/0!
Logan	4	0		0.00%	\$825	\$0	0.00%	0.40%	0.00%		0.00%
Mesa	23	1	3	17.39%	\$5,628	\$61	1.08%	3.34%	0.71%	\$46	1.90%
Mineral	1	0		0.00%	\$189	\$0	0.00%	0.01%	0.00%		0.00%
Moffat	1	1		100.00%	\$545	\$41	7.52%	0.31%	0.48%		7.52%
Montezuma	8	0	1	12.50%	\$2,642	\$0	0.00%	0.65%	0.00%	\$31	1.17%
Montrose	8	0	1	12.50%	\$1,665	\$0	0.00%	1.13%	0.00%	\$11	0.66%
Morgan	5	1		20.00%	\$742	\$49	6.60%	0.49%	0.57%		6.60%
Otero	10	1		10.00%	\$2,148	\$89	4.14%	0.78%	1.04%		4.14%

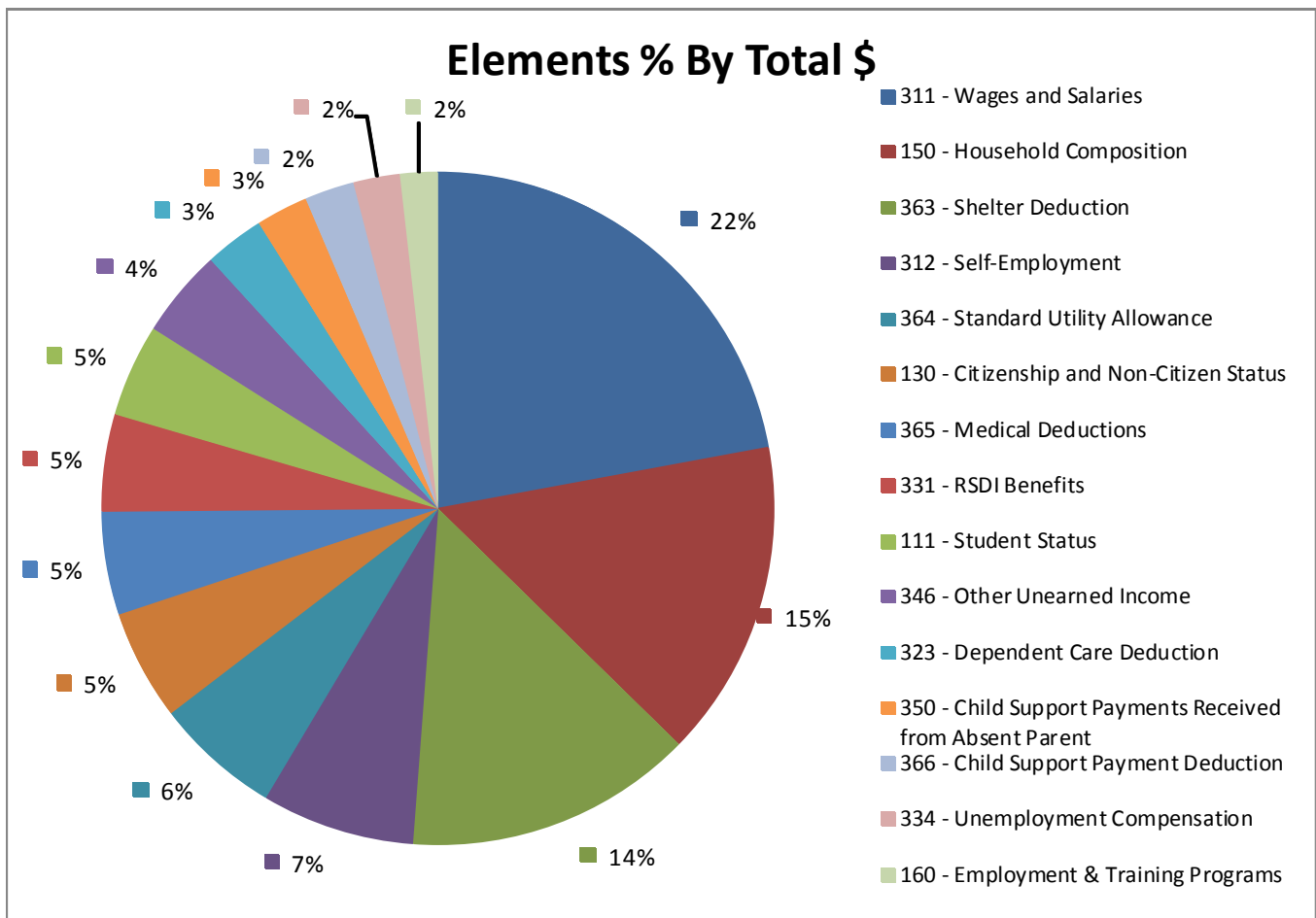
FFY 2014 SNAP Payment Error Rates Continued

County	Completed Reviews	Above	Below	Case Error Rate	TOTAL SAMPLED ALLOTMENT	DOLLARS IN ERROR	Above Error Rate	% of State Caseload	% of State PER	Below Threshold \$ Errors	TOTAL ERROR RATE
Ouray	2	0		0.00%	\$250	\$0	0.00%	0.07%	0.00%		0.00%
Park	2	0	1	50.00%	\$650	\$0	0.00%	0.28%	0.00%	\$14	2.15%
Phillips	2	1		50.00%	\$439	\$235	53.53%	0.08%	2.74%		53.53%
Pitkin	2	1		50.00%	\$60	\$45	75.00%	0.06%	0.52%		75.00%
Prowers	6	0	1	16.67%	\$1,327	\$0	0.00%	0.52%	0.00%	\$16	1.21%
Pueblo	50	4	6	20.00%	\$13,567	\$358	2.64%	7.32%	4.18%	\$100	3.38%
Rio Blanco	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.10%	0.00%		#DIV/0!
Rio Grande	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.45%	0.00%		#DIV/0!
Routt	3	0		0.00%	\$964	\$0	0.00%	0.26%	0.00%		0.00%
Saguache	1	1		100.00%	\$522	\$88	16.86%	0.31%	1.03%		16.86%
San Juan	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.02%	0.00%		#DIV/0!
San Miguel	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.09%	0.00%		#DIV/0!
Sedgwick	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.05%	0.00%		#DIV/0!
Summit	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.21%	0.00%		#DIV/0!
Teller	1	0	1	100.00%	\$379	\$0	0.00%	0.48%	0.00%	\$34	8.97%
Washington	1	0		0.00%	\$47	\$0	0.00%	0.15%	0.00%		0.00%
Weld	30	3	6	30.00%	\$7,478	\$197	2.63%	4.26%	2.30%	\$74	3.62%
Yuma	1	0		0.00%	\$265	\$0	0.00%	0.18%	0.00%		0.00%
TOTAL	708	84	102	26.27%	\$195,663	\$8,572	4.38%	100.00%	100.00%	\$1,617	5.21%

It is critical that counties with a payment error rate in excess of 3% take measures to reduce the payment error rate in the county in order to ensure payment accuracy as incorrect benefits have a negative impact on the households served and cause unnecessary hardship on these households with either providing less benefits that are much needed or claims in addition to additional workload for county workers.

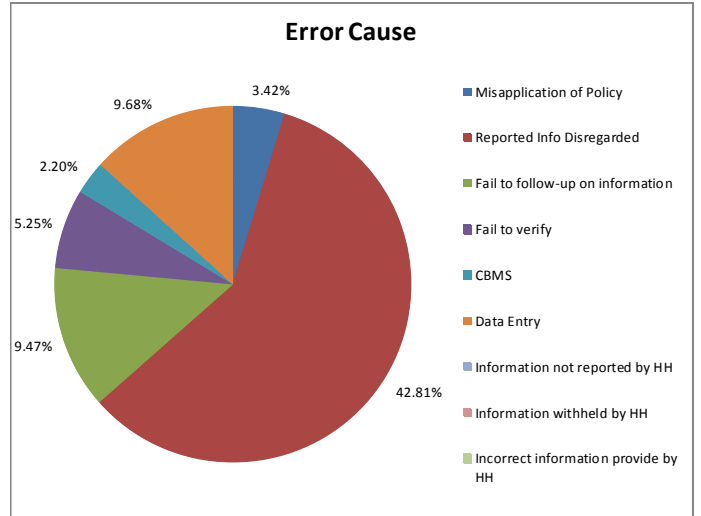
FFY 2014 SNAP Payment Error Rates Trends

Error Elements	Error Dollars	Percent By Total	Error Cases	Percent By Total
311 - Wages and Salaries	\$1,852	21.70%	15	18.29%
150 - Household Composition	\$1,277	14.96%	12	14.63%
363 - Shelter Deduction	\$1,164	13.64%	14	17.07%
312 - Self-Employment	\$617	7.23%	4	4.88%
364 - Standard Utility Allowance	\$507	5.94%	6	7.32%
130 - Citizenship and Non-Citizen Status	\$444	5.20%	2	2.44%
365 - Medical Deductions	\$414	4.85%	4	4.88%
331 - RSDI Benefits	\$392	4.59%	3	3.66%
111 - Student Status	\$373	4.37%	3	3.66%
346 - Other Unearned Income	\$356	4.17%	3	3.66%
323 - Dependent Care Deduction	\$240	2.81%	3	3.66%
350 - Child Support Payments Received from Absent Parent	\$210	2.46%	3	3.66%
366 - Child Support Payment Deduction	\$200	2.34%	3	3.66%
334 - Unemployment Compensation	\$188	2.20%	3	3.66%
160 - Employment & Training Programs	\$150	1.76%	1	1.22%
344 - TANF, PA, or GA	\$64	0.75%	1	1.22%
314 - Other Earned Income	\$45	0.53%	1	1.22%
342 - Contributions	\$41	0.48%	1	1.22%
Totals	\$8,534	100.00%	82	100.00%

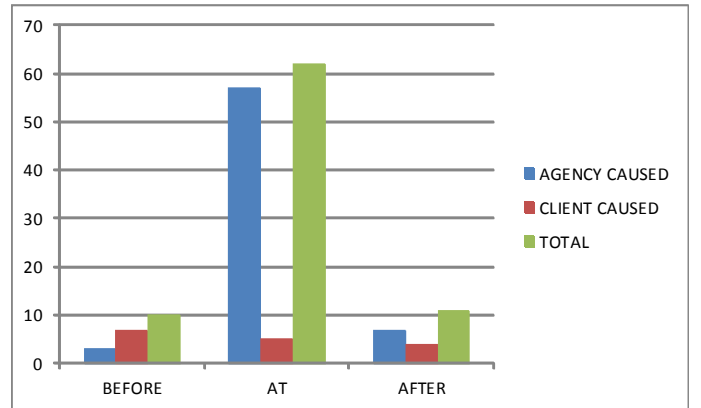


FFY 2014 SNAP Payment Error Rates Trends

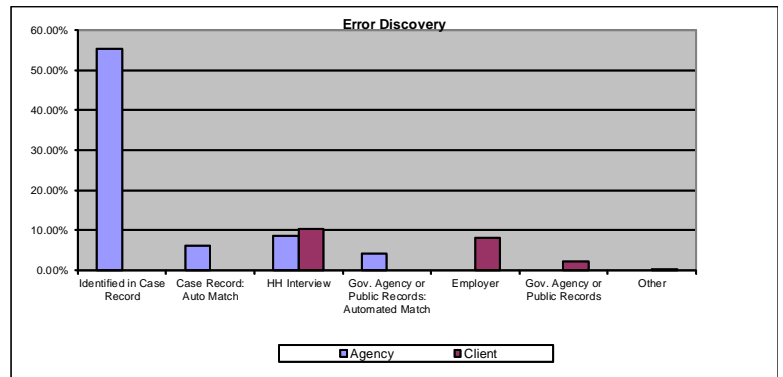
CAUSE	Agency	Client
Misapplication of Policy	3.42%	
Reported Info Disregarded	42.81%	
Fail to follow-up on information	9.47%	
Fail to verify	5.25%	
CBMS	2.20%	
Data Entry	9.68%	
Information not reported by HH		12.90%
Information withheld by HH		1.62%
Incorrect information provide by HH		7.00%



Error Happened			
Most Recent Action	BEFORE	AT	AFTER
AGENCY CAUSED	3	57	7
CLIENT CAUSED	7	5	4
TOTAL	10	62	11



Error Discovered	Agency	Client
Identified in Case Record	55.40%	0.00%
Case Record: Auto Match	6.10%	0.00%
HH Interview	8.64%	10.46%
Gov. Agency or Public Records: Automated Match	4.23%	
Employer		8.22%
Gov. Agency or Public Records		2.20%
Other		0.17%



FFY 2014 SNAPQA Above Threshold Case Review by \$

Above Threshold Errors by dollars* (errors used by federal office to determine fiscal penalties):

County	Income							Deductions					Other			TOTAL	
	Earned \$	Child Support \$	RSDI \$	SSI \$	PA	UIB \$	Other \$	Child Support	Child Care	Medical	Shelter	Utilities	HH Comp	Student Status	Other	Agency	Client
Adams																	
Agency	\$289										\$98		\$139	\$160			\$686
Client													\$179				\$179
Arapahoe																	
Agency	\$299					\$45		\$116			\$60	\$111	\$40				\$671
Client																	\$0
Boulder																	
Agency											\$82						\$82
Client											\$87						\$87
Denver																	
Agency	\$364	\$88	\$174						\$67		\$435	\$355	\$395		\$120		\$1,998
Client	\$189						\$189						\$127				\$505
El Paso																	
Agency	\$491	\$72	\$64			\$82	\$47			\$92	\$57	\$70		\$554			\$1,529
Client	\$95						\$41				\$48						\$184
Jefferson																	
Agency										\$87							\$87
Client	\$15										\$90			\$78			\$183
Larimer																	
Agency						\$61							\$135	\$135			\$331
Client	\$189																\$189
Mesa																	
Agency																	\$0
Client																	\$0
Pueblo																	
Agency	\$223										\$40		\$95				\$358
Client																	\$0
Weld																	
Agency	\$106							\$45			\$46						\$197
Client																	\$0
Big 10 Total	\$2,260	\$160	\$238	\$0	\$0	\$188	\$277	\$161	\$67	\$179	\$1,043	\$466	\$1,180	\$373	\$674	\$5,939	\$1,327
BIG 10 Grand	\$7,266																
All Others																	
Agency	\$292		\$154		\$64			\$89	\$173	\$235	\$121	\$41	\$49				\$1,218
Client													\$88				\$88
All Others	\$292	\$0	\$154	\$0	\$64	\$0	\$0	\$89	\$173	\$235	\$121	\$41	\$137	\$0	\$0	\$0	\$1,306
Statewide	\$2,552	\$160	\$392	\$0	\$64	\$188	\$277	\$250	\$240	\$414	\$1,164	\$507	\$1,317	\$373	\$674	\$5,939	\$2,633

FFY 2014 SNAPQA Element Trend by Sample Month

	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	FFY 2014
Completed Reviews	81	75	83	81	72	78	79	77	82				708
Above Errors #	11	12	9	6	5	6	8	13	13				83
Sampled \$	\$24,241	\$20,668	\$22,147	\$24,763	\$22,008	\$21,215	\$18,218	\$19,194	\$23,209				\$195,663
Above Errors \$	\$1,524	\$1,363	\$889	\$388	\$691	\$616	\$658	\$1,084	\$1,359				\$8,572
Average Allotment Size of Error Cases		\$321.25											\$321
Average Error Amount	\$138.55	\$113.58	\$98.78	\$64.67	\$138.20	\$102.67	\$82.25	\$83	\$105				\$103
ELEMENTS	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	FFY 2014
Wages #	1	2	2	3		3		5	4				20
Wages \$	\$421	\$190	\$264	\$252		\$376		\$605	\$399				\$2,507
Standard Utility Allowance #	1		3			1		1					6
Standard Utility Allowance\$	\$41		\$299			\$118		\$49					\$507
Shelter #	2	2	1	2		1	1	2	3				14
Shelter \$	\$167	\$310	\$87	\$91		\$82	\$57	\$100	\$270				\$1,164
UIB #	1			1				1					3
UIB \$	\$82			\$45				\$61					\$188
Child Support Income #	1	1					1	1					4
Child Support Income \$	\$72	\$88					\$89	\$50					\$299
SSI #													0
SSI \$													\$0
RSDI #		1							2				3
RSDI \$		\$64							\$328				\$392
Public Assistance #								1					1
Public Assistance \$								\$64					\$64
Other Unearned Income #	1	1			1		1		1				5
Other Unearned Income \$	\$41	\$120			\$189		\$45		\$47				\$442
Citizenship #	1					1							2
Citizenship \$	\$404					\$40							\$444
Medical Expenses #		2					1		1				4
Medical Expenses \$		\$280					\$47		\$87				\$414
Child Care Expense #			2					1					3
Child Care Expense \$			\$173					\$67					\$240
Child Support Expense #	\$1		\$1										2
Child Support Expense \$	\$45		\$66										\$111
Education Loan #													0
Education Loan \$													\$0
Student Status #					1		1		1				3
Student Status \$					\$135		\$160		\$78				\$373
HH Composition #	2	3			3		3	1					12
HH Composition \$	\$251	\$311			\$367		\$260	\$88					\$1,277
Proration Error #													0
Proration Error \$													\$0
Disqualified Recipient #													0
Disqualified Recipient \$													\$0
Employment and Training #									\$1				1
Employment and Training \$									\$150				\$150
TOTAL #	11	12	9	6	5	6	8	13	13	0	0	0	83
Total \$	\$1,524	\$1,363	\$889	\$388	\$691	\$616	\$658	\$1,084	\$1,359	\$0	\$0	\$0	\$8,572

FY 2014 SNAP Case & Procedural Case Review

(October and March 2014)

Goal = 25%

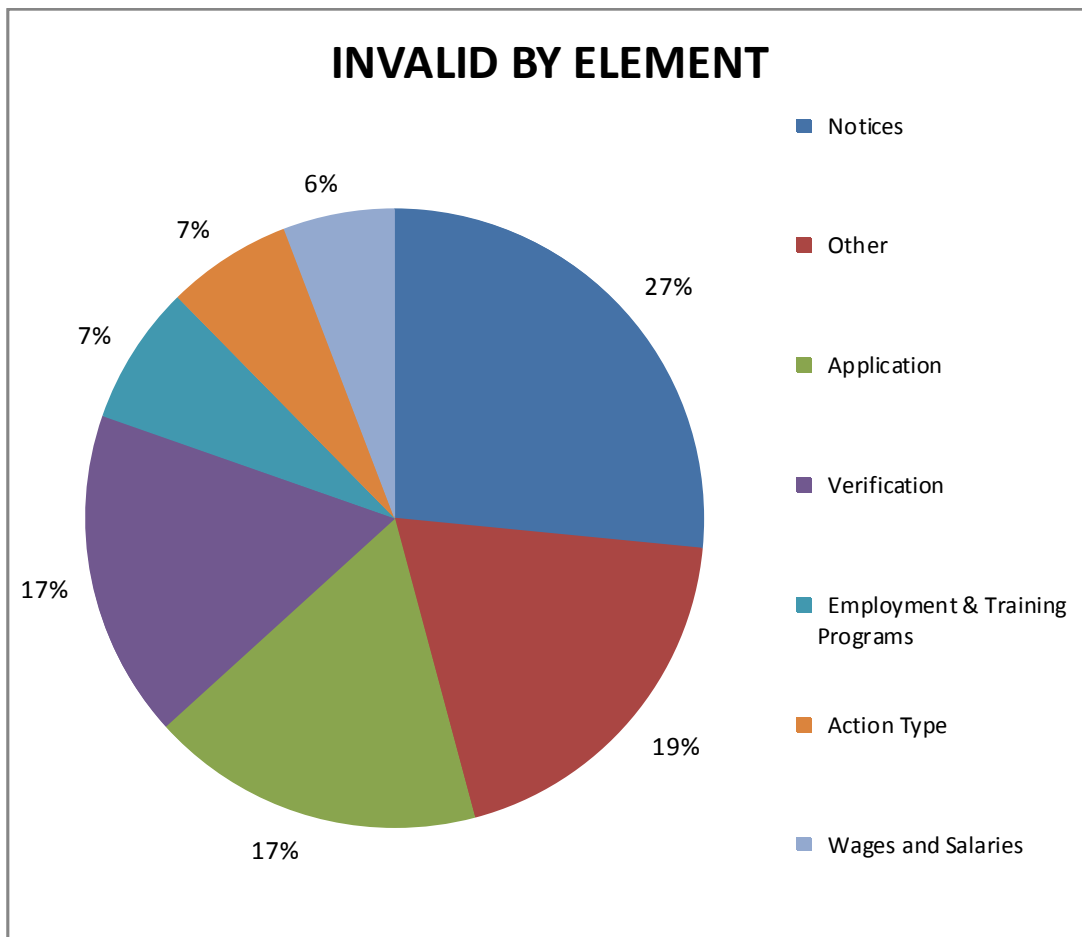
County	Complete	Errors	Neg Case Error Rate
Adams	48	28	58.33%
Alamosa	4	2	50.00%
Arapahoe	64	28	43.75%
Archuleta			#DIV/0!
Baca			
Bent	2	2	100.00%
Boulder	25	6	24.00%
Broomfield	2	1	50.00%
Chaffee			#DIV/0!
Cheyenne	1	0	
Clear Creek			
Conejos	2	2	100.00%
Costilla			#DIV/0!
Crowley			
Custer			
Delta	7	3	42.86%
Denver	89	62	69.66%
Dolores	1	1	
Douglas	2	2	100.00%
Eagle			#DIV/0!
El Paso	95	48	50.53%
Elbert			#DIV/0!
Fremont	10	4	40.00%
Garfield	8	6	75.00%
Gilpin	1	1	100.00%
Grand	2	0	0.00%
Gunnison			#DIV/0!
Hinsdale			
Huerfano			
Jackson			
Jefferson	37	21	56.76%
Kiowa			
Kit Carson	1	1	100.00%
Lake			
La Plata	7	0	0.00%
Larimer	30	15	50.00%
Las Animas	4		0.00%
Lincoln			
Logan	2	1	50.00%
Mesa	16	10	62.50%
Mineral			
Moffat	4	2	50.00%
Montezuma	1	0	0.00%
Montrose	7	5	71.43%
Morgan	6	2	33.33%
Otero	3	2	66.67%

County	Complete	Errors	Neg Case Error Rate
Ouray	1	1	
Park	1	0	0.00%
Phillips	1	0	0.00%
Pitkin			
Prowers	2	2	100.00%
Pueblo	29	15	51.72%
Rio Blanco	1	1	100.00%
Rio Grande	3	2	66.67%
Routt	2	1	50.00%
Saguache	2	2	100.00%
San Juan			
San Miguel	1	1	100.00%
Sedgwick			#DIV/0!
Summit	1	1	100.00%
Teller	3	1	33.33%
Washington			
Weld	32	10	31.25%
Yuma			#DIV/0!
TOTAL	560	292	52.14%

State Responsibility 40.75%
County Responsibility 59.25%

FY 2014 SNAP Case & Procedural Case Review By Element Ranking

ELEMENTS	DENIALS		TERMINATIONS		INVALID	PERCENT
	Count	Percentage	Count	Percentage		
Notices	20	6.85%	53	18.15%	73	25.00%
Other	27	9.25%	26	8.90%	53	18.15%
Application	47	16.10%	1	0.34%	48	16.44%
Verification	35	11.99%	12	4.11%	47	16.10%
Employment & Training Programs	5	1.71%	15	5.14%	20	6.85%
Action Type	4	1.37%	14	4.79%	18	6.16%
Wages and Salaries	10	3.42%	6	2.05%	16	5.48%
Residency	1	0.34%	2	0.68%	3	1.03%
Unemployment Compensation	2	0.68%	0	0.00%	2	0.68%
SSI and/or State SSI Supplement	1	0.34%	1	0.34%	2	0.68%
RSDI Benefits	1	0.34%	1	0.34%	2	0.68%
Self-Employment	2	0.68%	0	0.00%	2	0.68%
Household Composition	1	0.34%	1	0.34%	2	0.68%
Medical Deductions	1	0.34%	0	0.00%	1	0.34%
Child Support Payments Received from Absent Parent	0	0.00%	1	0.34%	1	0.34%
Citizenship and NonCitizen Status	0	0.00%	1	0.34%	1	0.34%
Student Status	1	0.34%	0	0.00%	1	0.34%
Total	158	54.11%	134	45.89%	292	100.00%



FFY 2014 SNAPQA Case & Procedural Errors by Element and Month

	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	FFY 13 YTD
Completed Reviews	72	54	59	59	54	60	77	62	63				560
Invalid #	42	30	29	29	25	27	36	28	46				292
CAPER Rate	58.33%	55.56%	49.15%	49.15%	46.30%	45.00%	46.75%	45.16%	73.02%				52.14%
ELEMENTS													
Other	12	6	4	3	2	7	7	6	6				53
Verification	6	8	3	4	7	2	6	5	6				47
Notices	9	5	4	7	3	6	10	9	20				73
Application	3	5	7	10	5	3	5	4	6				48
Wages	2	1	3	1	2	2	2	2	1				16
Employment & Training	4	1	2	1	2	2	4		4				20
Action Type	4	2	5	1	2	3		1					18
HH Composition					1				1				2
Child Support Income									1				1
Child Support Deduction													0
UIB	1					1							2
Residency		1		1				1					3
Student Status							1						1
Self-Employment			1			1							2
Work Registration													0
Shelter													0
Standard Utility Allowance													0
Unearned Income													0
Public Assistance													0
Resources													0
RSDI	1				1								2
Citizenship									1				1
SSI		1		1									2
Medical Deductions							1						1
TOTAL	42	30	29	29	25	27	36	28	46	0	0	0	292

Other: includes CBMS errors, Data Entry, misapplication of policy, and misuse of CBMS.
Action Type: Periodic Reports not acted on timely.

FFY 2014 SNAPQA Case & Procedural Errors by Causes

ERROR CAUSES	# Cases	% Cases
Policy incorrectly applied	49	16.78%
Notice not clearly understandable	40	13.70%
Data entry and/or coding error (includes selection of incorrect codes)	27	9.25%
Improper Denial/Termination - failure to provide - verification was received or is in case file	22	7.53%
Failed to send notice of action	16	5.48%
Late denial agency failed to process the application timely	15	5.14%
Computer programming error	14	4.79%
Failed to process the reapplication timely (recertification application)	13	4.45%
Improper termination or suspension for failure to meet reporting requirements	12	4.11%
Notice reason does not match reason for action	11	3.77%
Agency failed to follow up on known and reported impending changes	9	3.08%
Improper denial prior to end of timeframe for providing verification	8	2.74%
Income from known/processed source included that should not have been	7	2.40%
Verification of income requested for a person not associated with current application	5	1.71%
Improper denial within 30-day period for missing interview(s)	5	1.71%
Agency failed to follow up on inconsistent or incomplete information	4	1.37%
Computer user error (Improper use of system or unauthorized process or work around)	4	1.37%
Individual inappropriately sanctioned	4	1.37%
Improper Denial/Termination - failure to provide - household never notified of needed verification	4	1.37%
Failed to issue a required Notice of Missed Interview (NOMI)	3	1.03%
Failed to consider or incorrectly considered reported information	2	0.68%
Improper income calculation	2	0.68%
Notice did not include date of intended action	2	0.68%
Household not notified of requirement to register with work program	2	0.68%
Improper denial - failed to screen for expedited service	1	0.34%
Improper denial or termination, not out of the project area	1	0.34%
Improper Denial/Termination - failure to provide - failed to send a request for contact	1	0.34%
Improper Denial/Termination - failure to provide - for verification requested for another program	1	0.34%
Eligible person(s) with deductible expenses excluded	1	0.34%
Eligible qualified alien excluded - LPR with living in US 5 years	1	0.34%
Failed to consider or incorrectly considered Eligible Student status	1	0.34%
Failed to consider or incorrectly considered Medical deductions	1	0.34%
Verification was in case file	1	0.34%
Notice was not complete	1	0.34%
Other	1	0.34%
Improper Denial/Termination - failure to provide - household not given at least 10 days to provide	1	0.34%
TOTAL	292	100%