COLORADO SNAP QUALITY CONTROL
MONTHLY SUMMARY REPORT
FEDERAL FISCAL YEAR 2013
(January 29, 2014 - for October 2012 through September 2013)

NATIONAL:
(October through July)

National Average <u>Above</u> Threshold = 2.92%
National Colorado Ranking = 46th out of 53
Mountain Plains Region Ranking = 8th out of 10

National Average Case & Procedural Error Rate = 23.55%
National Colorado Ranking = 51st out of 53
Mountain Plains Region Ranking = 10th out of 10

STATE (October through September 2013):

<u>Above</u> Threshold Payment Error Rate (PER) = **5.51%**
Target Goal = 3%
- Total Cases Reviewed = 1009
- Total Cases with Errors = 115
- Total Issuance = $295,846
- Total Misspent = $16,292

<u>Above</u> Threshold Case Error Rate = 11.39%
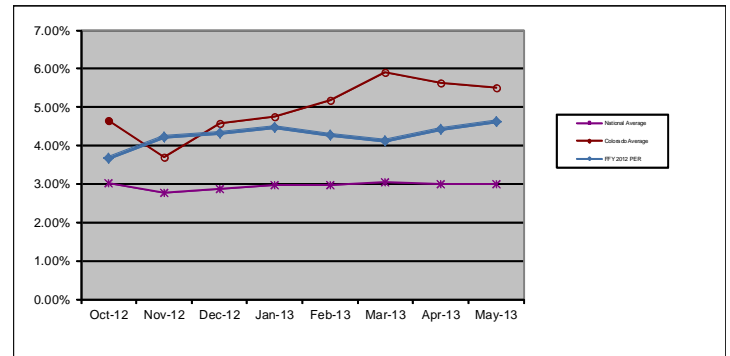
Case & Procedural Error Rate - CAPER (formally Negative) = **52.83%**
Target Goal = 25%
- Total Cases Reviewed = 778
- Total Invalid = 411

**Negative Error Rate without
CBMS or NOAA Errors = 35.22%**

FFY 2013 SNAP Payment Error Rates

Red = exceeds goal

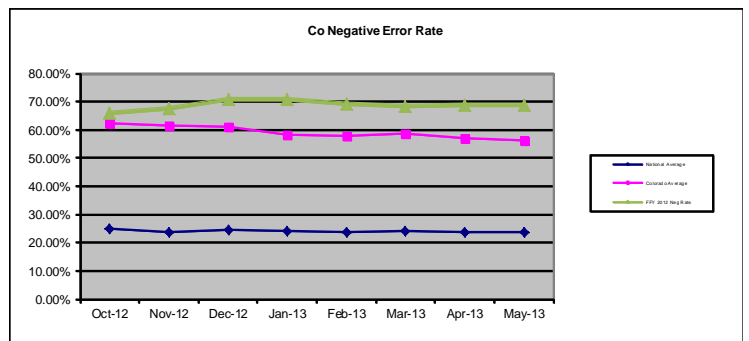| County	Complete	$> Threshold (PER)	$< Threshold	Case Error Rate	COUPON ALLOTMENT	DOLLARS IN ERROR	Below Threshold $ Errors	ERROR RATE	CBMS Errors	$ in Error	County Error Rate
Adams	111	10	25	31.53%	$37,711	$1,634	$465	5.57%	5	$97	5.31%
Alamosa	11	1	3	36.36%	$2,978	$225	$120	11.58%			
Arapahoe	96	7	15	22.92%	$30,858	$1,172	$285	4.72%	4	$335	3.64%
Archuleta	2	0		0.00%	$1,192	$0		0.00%			
Baca	0	0		#DIV/0!	$0	$0		#DIV/0!			
Bent	4	1		25.00%	$1,374	$229		16.67%			
Boulder	43	5	5	23.26%	$13,122	$616	$177	6.04%	1	$169	4.76%
Broomfield	1			0.00%	$116			0.00%			
Chaffee	4	1	1	50.00%	$760	$86	$5	11.97%			
Cheyenne	2	0		0.00%	$1,033	$0		0.00%			
Clear Creek	3	0		0.00%	$615	$0		0.00%			
Conejos	5	0		0.00%	$498	$0		0.00%			
Costilla	0	0		#DIV/0!	$0	$0		#DIV/0!			
Crowley	0	0		#DIV/0!	$0	$0		#DIV/0!			
Custer	1	0		0.00%	$200	$0		0.00%			
Delta	7	1		14.29%	$2,471	$92		3.72%			
Denver	194	31	37	35.05%	$51,006	$5,249	$927	12.11%	1	$794	10.55%
Dolores	0	0		#DIV/0!	$0	$0		#DIV/0!			
Douglas	11	1		9.09%	$2,765	$103		3.73%			
Eagle	1	0		0.00%	$200	$0		0.00%			
Elbert	1	0		0.00%	$200	$0		0.00%			
El Paso	133	15	20	26.32%	$39,809	$1,638	$452	5.25%	2	$249	4.62%
Fremont	10	1	1	20.00%	$2,788	$165	$25	6.81%	1	$25	5.92%
Garfield	13	0		0.00%	$3,969	$0		0.00%			
Gilpin	0	0		#DIV/0!	$0	$0		#DIV/0!			
Grand	1	0		0.00%	$367	$0		0.00%			
Gunnison	0	0		#DIV/0!	$0	$0		#DIV/0!			
Hinsdale	0	0		#DIV/0!	$0	$0		#DIV/0!			
Huerfano	3	0	1	33.33%	$926	$0	$39	4.21%			
Jackson	0	0		#DIV/0!	$0	$0		#DIV/0!			
Jefferson	71	8	8	22.54%	$19,355	$1,018	$240	6.50%	1	$30	6.34%
Kiowa	0	0		#DIV/0!	$0	$0		#DIV/0!			
Kit Carson	3	1		33.33%	$1,735	$274		15.79%			
Lake	0	0		#DIV/0!	$0	$0		#DIV/0!			
La Plata	4	1	1	50.00%	$743	$99	$8	14.40%			
Larimer	55	5	15	36.36%	$15,887	$481	$300	4.92%	1	$1	4.91%
Las Animas	8	0	1	12.50%	$2,342	$0	$2	0.09%			
Lincoln	0	0		#DIV/0!	$0	$0		#DIV/0!			
Logan	1	0		0.00%	$326	$0		0.00%			
Mesa	35	8	3	31.43%	$8,573	$972	$94	12.43%	1	$182	10.31%
Mineral	0	0		#DIV/0!	$0	$0		#DIV/0!			
Moffat	3	1	2	100.00%	$1,232	$179	$68	20.05%			
Montezuma	5	0		0.00%	$1,582	$0		0.00%			
Montrose	16	2	4	37.50%	$3,263	$226	$55	8.61%			
Morgan	7	0	1	14.29%	$2,814	$0	42	1.49%			
Otero	6	0	1	16.67%	$2,700	$0	$7	0.26%			

FFY 2013 SNAP Payment Error Rates Continued

| County	Complete	Errors	$< Threshold	Case Error Rate	COUPON ALLOTMENT	DOLLARS IN ERROR	Below Threshold $ Errors	ERROR RATE	CBMS Errors	$ in Error	County Error Rate
Ouray	2	0		0.00%	$400	$0		0.00%			
Park	4	1		25.00%	$1,379	$167		12.11%			
Phillips	0	0		#DIV/0!	$0	$0		#DIV/0!			
Pitkin	0	0		#DIV/0!	$0	$0		#DIV/0!			
Prowers	6	2	1	50.00%	$2,237	$277	$3	12.52%	1	$147	5.95%
Pueblo	65	6	7	20.00%	$17,285	$658	$90	4.33%	2	$72	3.91%
Rio Blanco	0	0		#DIV/0!	$0	$0		#DIV/0!			
Rio Grande	4	0	1	25.00%	$1,074	$0	$6	0.56%			
Routt	1	0		0.00%	$200	$0		0.00%			
Saguache	1	0	1	100.00%	$65	$0	$49	75.38%			
San Juan	0	0		#DIV/0!	$0	$0		#DIV/0!			
San Miguel	0	0		#DIV/0!	$0	$0		#DIV/0!			
Sedgwick	1	0		0.00%	$640	$0		0.00%			
Summit	4	1	2	75.00%	$826	$90	$68	19.13%	1	$33	15.13%
Teller	2	0		0.00%	$277	$0		0.00%			
Washington	0	0		#DIV/0!	$0	$0		#DIV/0!			
Weld	47	5	10	31.91%	$15,880	$642	$269	5.74%	2	$129	0.049244
Yuma	1	0		0.00%	$73	$0		0.00%			
TOTAL	**1,009**	**115**	**166**	**27.85%**	**$295,846**	**$16,292**	**$3,796**	**6.79%**	**23**	**$2,263**	**6.03%**

Note: All CBMS caused errors have been manually removed from the county Error Rate (last column) and the state is taking the responsibility of correcting CBMS caused issues. However, the county must still correct the individual case.

It is critical that counties with a payment error rate in excess of 3% take measures to reduce the payment error rate in the county in order to ensure payment accuracy as incorrect benefits have a negative impact on the households served and cause unnecessary hardship on these households with either providing less benefits that are much needed or claims in addition to additional workload for county workers.

FFY 2013 SNAP Above Threshold Case Review - PER
Big 10 Counties

Cumulative:

	Adams	Arapahoe	Boulder	Denver	El Paso	Jefferson	Larimer	Mesa	Pueblo	Weld	Balance of the State
Oct	3.45%	12.67%	4.99%	5.91%	8.15%	0.00%	4.94%	29.29%	0.00%	0.00%	0.00%
Nov	1.96%	6.44%	3.03%	6.58%	4.09%	1.62%	1.95%	13.56%	3.70%	0.00%	2.41%
Dec	1.41%	3.41%	6.44%	9.15%	8.05%	3.12%	1.46%	25.52%	2.37%	1.64%	1.63%
Jan	1.28%	2.60%	6.21%	7.94%	6.20%	6.41%	1.15%	23.42%	3.89%	1.58%	2.31%
Feb	1.07%	2.64%	4.60%	11.44%	6.23%	6.41%	1.00%	19.88%	3.30%	1.07%	2.66%
March	2.72%	3.18%	4.35%	12.08%	5.68%	6.13%	2.20%	12.56%	4.94%	2.76%	5.11%
April	3.36%	2.90%	3.92%	11.69%	5.08%	6.97%	1.95%	12.54%	4.71%	2.65%	4.12%
May	4.48%	2.58%	4.49%	10.47%	5.21%	8.63%	2.10%	11.37%	4.32%	2.41%	3.74%
June	4.01%	3.55%	4.25%	10.26%	5.20%	7.28%	2.01%	13.42%	4.21%	3.43%	4.26%
July	3.48%	3.24%	5.17%	9.73%	4.86%	6.37%	1.85%	13.81%	4.42%	3.20%	4.73%
Aug	4.13%	3.44%	4.90%	9.72%	4.49%	6.08%	2.31%	12.53%	4.11%	4.34%	5.07%
Sept	4.33%	3.80%	4.69%	10.29%	4.11%	5.26%	3.03%	11.34%	3.81%	4.04%	4.77%
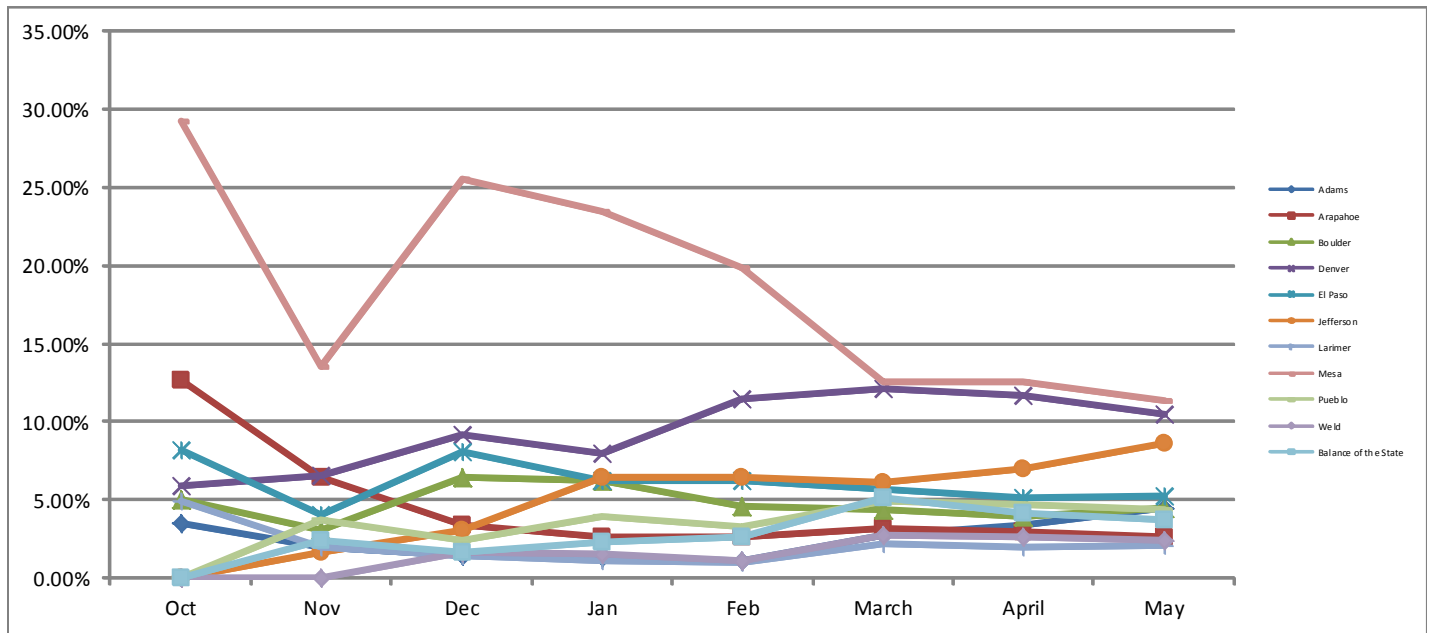
FFY 2013 SNAP QA Above Threshold Case Review
by Element by Month by $

Above Threshold Errors by dollars::

	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	FFY 2013
Completed Reviews	83	87	87	87	86	84	84	84	81	85	97	83	1028
Above Errors #	11	7	8	10	13	17	8	8	11	6	9	7	115
Sampled $	$24,188	$28,335	$25,344	$23,542	$26,286	$23,124	$27,929	$21,529	$24,120	$22,815	$21,623	$27,011	$295,846
Above Errors $	$1,126	$822	$1,626	$1,243	$1,791	$2,301	$1,148	$976	$1,662	$826	$1,392	$1,379	$16,292
Average Allotment Size of Error Cases	$271.27	$294.85	$390.36	$233.60	$361.38	$296.41	$481.87	$325.87	$408.81	$138	$257	$490	$3,949
Average Error Amount	$102.36	$117.43	$203.25	$124.30	$137.77	$135.35	$143.50	$122	$151	$242	$155	$197	$142
ELEMENTS	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	FFY 2013
Wages #	1	2	4	3	4	4	3	2	2	3	3	2	33
Wages $	$177	$261	$983	$480	$850	$831	$556	$262	$244	$419	$658	$514	$6,235
Standard Utility Allowance #	3	2		1	3	4	1				1	1	16
Standard Utility Allowance$	$324	$192		$53	$332	$367	$93				$86	$84	$1,531
Shelter #	2	1		3	4		1	2	1		3		17
Shelter $	$143	$66		$337	$431	$100		$158	$59		$396		$1,690
UIB #		1	2			1	2	1					7
UIB $		$200	$243			$198	$175	$250					$1,066
Child Support Income #			1	1		1	1	1	1		1		7
Child Support Income $			$236	$100		$147	$133	$78	$182		$85		$961
SSI #				2		1			1	1			5
SSI $				$273		$165			$301	$169			$908
RSDI #	1		1			1			1				4
RSDI $	$114		$164			$88			$124				$490
Public Assistance #						3		1	1			1	6
Public Assistance $						$350		$229	$71			$314	$964
Other Unearned Income #	1								1				2
Other Unearned Income $	$146								$64				$210
Citizenship #	1												1
Citizenship $	$87												$87
Medical Expenses #	1												1
Medical Expenses $	$68												$68
Child Care Expense #	1												1
Child Care Expense $	$67												$67
Education Loan #		1											1
Education Loan $		$103											$103
Studetn Status #						1			2		1		4
Studetn Status $						$55			$367		$167		$589
HH Composition #					2			2		1		2	7
HH Composition $					$178			$228		$167		$267	$840
Proration Error #							1						1
Proration Error $							$191						$191
Disqualified Recipient #									1				1
Disqualified Recipient $									$92				$92
TOTAL #	11	7	8	10	13	17	8	8	11	6	9	6	114
Total $	$1,126	$822	$1,626	$1,243	$1,791	$2,301	$1,148	$976	$1,662	$826	$1,392	$1,179	$16,092

FFY 2013 SNAP QA <u>Above</u> Threshold Case Review by $

Above Threshold Errors by dollars::

County	Earned $	Child Support $	RSDI $	SSI $	TANF	UIB $	Other $	Child Support	Child Care	Medical	Shelter	Utilities	HH Comp	Student Status	Other	Agency	Client
Adams																	
Agency	$406					$250	$146				$185		$133	$134	$191	**$1,445**	
Client	$189																**$189**
Arapahoe																	
Agency	$177			$301							$150	$344	$200			**$1,172**	
Client																	**$0**
Boulder																	
Agency		$78	$75	$169		$180										**$502**	
Client			$114														**$114**
Denver																	
Agency	$2,164			$165	$314	$277	$123				$560	$547		$367		**$4,517**	
Client	$732																**$732**
El Paso																	
Agency	$695	$236	$88								$178	$84	$87	$55		**$1,423**	
Client	$108												$178				**$286**
Jefferson																	
Agency		$133		$198							$309		$228			**$868**	
Client	$150																**$150**
Larimer																	
Agency	$207	$85							$67			$122				**$481**	
Client																	**$0**
Mesa																	
Agency		$182	$164								$187	$93				**$626**	
Client	$346																**$346**
Pueblo																	
Agency		$100	$124			$198						$165				**$587**	
Client																	**$0**
Weld																	
Agency					$126	$161										**$287**	
Client	$355																**$355**
Big 10 Total	**$5,529**	**$814**	**$565**	**$833**	**$440**	**$1,066**	**$269**	**$0**	**$67**	**$0**	**$1,569**	**$1,355**	**$826**	**$556**	**$191**	**$11,908**	**$2,172**
BIG 10 Grand	**$14,080**																
All Others																	
Agency	$598	$147			$165		$332				$189	$176	$259	$167			
Client	$179																$179
All Others	**$777**	**$147**	**$0**	**$0**	**$165**	**$0**	**$332**	**$0**	**$0**	**$0**	**$189**	**$176**	**$259**	**$167**	**$0**	**$0**	**$179**
Statewide	**$6,306**	**$961**	**$565**	**$833**	**$605**	**$1,066**	**$601**	**$0**	**$67**	**$0**	**$1,758**	**$1,531**	**$1,085**	**$723**	**$191**	**$11,908**	**$2,351**
TOTAL	**$16,292**																

FY 2013 SNAP Case & Procedural Case Review

(October through September 2013)

Goal = 25%

| County	Complete	Errors	Neg Case Error Rate	CBMS/ NOAA Errors	County Error Rate
Adams	77	37	48.05%	9	36.36%
Alamosa	4	3	75.00%	0	75.00%
Arapahoe	81	40	49.38%	12	34.57%
Archuleta	1	1	100.00%	0	100.00%
Baca					
Bent					
Boulder	35	18	51.43%	9	25.71%
Broomfield	4	3	75.00%	1	50.00%
Chaffee	3	1	33.33%	0	33.33%
Cheyenne					
Clear Creek					
Conejos					
Costilla	1	1	100.00%	0	100.00%
Crowley					
Custer					
Delta	3	2	66.67%	1	33.33%
Denver	142	80	56.34%	23	40.14%
Dolores	2	0	0.00%		0.00%
Douglas	7	1	14.29%	0	14.29%
Eagle	7	4	57.14%	1	42.86%
El Paso	118	51	43.22%	19	27.12%
Elbert	1	1	100.00%	1	0.00%
Fremont	8	5	62.50%	0	62.50%
Garfield	7	4	57.14%	1	42.86%
Gilpin	2	2	100.00%	1	50.00%
Grand					
Gunnison	1	0	0.00%		0.00%
Hinsdale					
Huerfano	1	0	0.00%		0.00%
Jackson					
Jefferson	63	34	53.97%	12	34.92%
Kiowa					
Kit Carson	1	0	0.00%		0.00%
Lake	1	1	100.00%	0	100.00%
La Plata	11	4	36.36%	3	9.09%
Larimer	36	24	66.67%	6	50.00%
Las Animas	4	2	50.00%	1	25.00%
Lincoln					
Logan	4	1	25.00%	1	0.00%
Mesa	35	19	54.29%	6	37.14%
Mineral					
Moffat	1	1	100.00%	1	0.00%
Montezuma	1	1	100.00%	1	0.00%
Montrose	6	2	33.33%	1	16.67%
Morgan	1	0	0.00%		0.00%
Otero	6	3	50.00%	1	33.33%

FY 2013 SNAP Case & Procedural Case Review Cont.

County	Complete	Errors	Neg Case Error Rate	CBMS/ NOAA Errors	County Error Rate
Ouray					
Park	3	2	66.67%	1	33.33%
Phillips					
Pitkin	1	1	100.00%	1	0.00%
Prowers	4	3	75.00%	0	75.00%
Pueblo	40	26	65.00%	8	45.00%
Rio Blanco	1	1	100.00%	0	100.00%
Rio Grande	3	2	66.67%	0	66.67%
Routt	1	0	0.00%	0	0.00%
Saguache	2	2	100.00%	1	50.00%
San Juan					
San Miguel	1	1	100.00%	0	100.00%
Sedgwick	1	1	100.00%	0	100.00%
Summit					
Teller					
Washington	1	0	0.00%	0	0.00%
Weld	43	25	58.14%	14	25.58%
Yuma	2	1	50.00%	1	0.00%
TOTAL	778	411	52.83%	137	35.22%

FY 2013 SNAP Case & Procedural Case Review
Large Counties

	Adams	Arapahoe	Boulder	Denver	El Paso	Jefferson	Larimer	Mesa	Pueblo	Weld	Balance of the State
Oct	60.00%	37.50%	50.00%	46.15%	44.44%	40.00%	80.00%	33.33%	33.33%	40.00%	50.00%
Nov	57.14%	35.29%	60.00%	51.85%	42.86%	50.00%	75.00%	30.00%	28.57%	20.00%	42.86%
Dec	53.85%	33.33%	44.44%	46.15%	44.12%	41.67%	70.00%	35.71%	36.36%	26.67%	46.15%
Jan	42.11%	30.43%	46.15%	37.25%	36.73%	38.10%	71.43%	43.75%	38.46%	23.53%	50.00%
Feb	40.74%	31.03%	35.29%	38.10%	35.00%	39.13%	66.67%	50.00%	46.67%	30.00%	42.86%
March	43.33%	33.33%	31.58%	36.84%	34.33%	44.83%	63.64%	45.00%	50.00%	27.27%	44.44%
April	35.14%	30.23%	30.00%	39.13%	33.77%	41.67%	62.50%	48.00%	54.55%	25.00%	40.00%
May	33.33%	30.77%	31.82%	40.00%	32.14%	40.48%	57.69%	46.15%	50.00%	21.43%	37.68%
June	30.77%	30.51%	27.59%	38.74%	30.77%	37.78%	51.72%	42.86%	50.00%	19.35%	35.90%
July	31.67%	32.81%	25.81%	38.71%	29.81%	37.74%	54.84%	41.38%	45.45%	20.59%	32.95%
Aug	33.80%	33.78%	27.27%	39.39%	27.93%	34.48%	51.52%	37.50%	47.37%	23.08%	33.68%
Sept	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
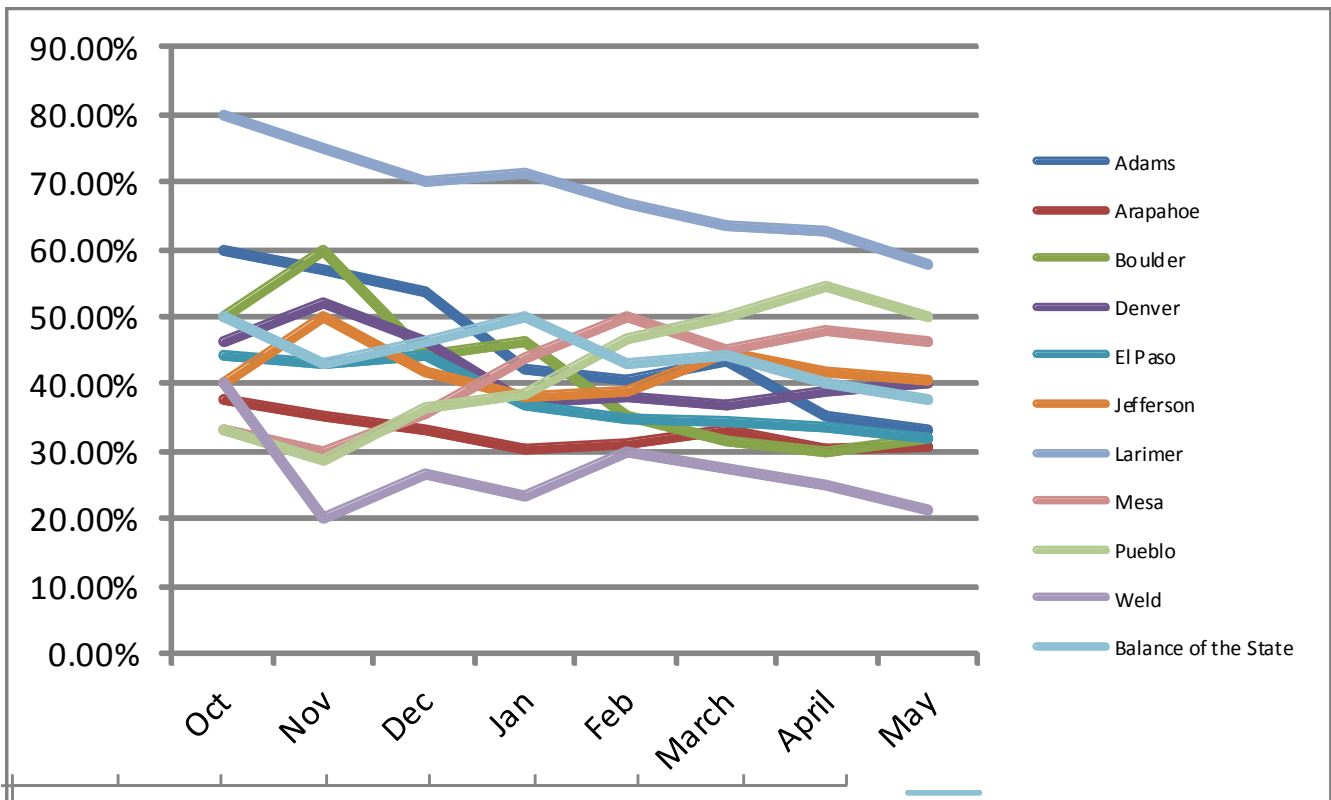
FFY 2013 SNAP QA Case & Procedural Errors by Element and Month

	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	FFY 13 YTD
Completed Reviews	74	67	63	68	60	64	64	62	73	79	77	75	826
Invalid #	46	41	38	34	33	40	31	30	22	31	28	37	411
CAPER Rate	62.16%	61.19%	60.32%	50.00%	55.00%	62.50%	48.44%	48.39%	30.14%	39.24%	36.36%	49.33%	49.76%
ELEMENTS													
Other	11	16	14	9	12	14	6	8	8	9	7	10	124
Verification	14	6	8	8	8	11	6	6	3	7	5	3	85
Notices	7	10	6	3	4	7	7	8	5	6	3	8	74
Application	3		1	2	3	2	5	2	3	1	4	4	30
Wages	3	4	3	2		1	3	3				3	22
Employment & Training	3	1	2	2	1			1		1	3	2	16
Action Type	1	1		2	2	1		1		4	2	3	17
HH Composition			1			2	1						4
Child Support Income		1		1	1					1			4
Child Support Deduction			1	1									2
UIB				1		1	1						3
Residency	1			1					1		1		4
Student Status				1	1	1							3
Self-Employment			1		1				1		1	1	5
Work Registration				1			1				1	2	5
Shelter		1	1										2
Standard Utility Allowance		1											1
Unearned Income	1							1			1		3
Public Assistance							1						1
Resources	1												1
Citizenship	1												1
Social Security #									1				1
Time-limited Participation										2			2
Bank Accounts or Cash												1	1
TOTAL	46	41	38	34	33	40	31	30	22	31	28	37	411

Other: includes CBMS errors, Data Entry and misuse of CBMS.
Action Type: Periodic Reports not acted on timely.

SNAP QA Active Error Rates

(October 2012 through September 2013)

Food Nutrition Services (FNS) required states to collect and report all payment errors as of October 1, 2011 (FFY12) for tracking, trend analysis and reports to congress of the suitability if the current threshold amount. All states must be at or below the Above Threshold National Average to avoid liability and/or sanctions. At this time, there is no goal or standard for below threshold errors or the (overall) active payment error rate. SNAP QA reports the Payment Error Rate (PER) on active cases for improved trend analysis and to achieve a more accurate understanding of causes and areas-of-risk. These are: 1) payment errors at or below $50 and 2) all payment errors regardless of amount (PER). The PER should reflect error trends found at the local level through SNAP Case File Reviews and this figure should be used at the local level to implement program integrity activities.

State Below the Threshold Payment Error Rate:
Active Payment Error Rate (below) =
- Total Cases Reviewed = 1009
- Total Cases with Errors = 166
- Total Issuance = $295,846
- Total Misspent = $3,796
- Active Case Error Rate = **16.45%**

State Payment Error Rate:
Active Payment Error Rate = **6.79%**
Target Goal = 3%
- Total Cases Reviewed = 1009
- Total Cases with Errors = 281
- Total Issuance = $295,846
- Total Misspent = $20,088
Active Case Error Rate = **27.85%**
More than 1 of every 4 HH's is given incorrect benefits