

COLORADO SNAP QUALITY CONTROL MONTHLY SUMMARY REPORT FEDERAL FISCAL YEAR 2014

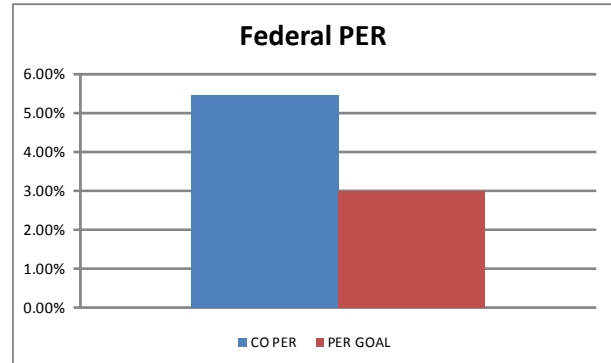
(October – December 2013)

NOTE: Due to the passage of the Farm Bill, the PERs listed in this report have changed as the tolerance level was reduced from \$50 to \$37.

COLORADO PAYMENT ERROR RATES (PER)*:

PER FFY 2014	
National PER	Not Available
CO PER	5.45%
PER GOAL	3.00%

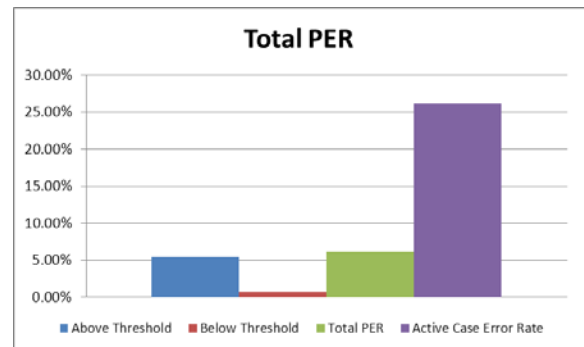
*This represents the PER that the federal office uses to determine fiscal penalties and is compared to other state PERs.



STATEWIDE TOTAL PER AND CASE ERROR RATES**:

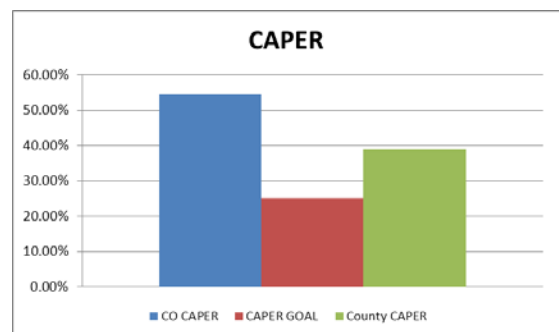
FFY 2014 Total PER	
Above Threshold	5.45%
Below Threshold	0.68%
Total PER	6.13%
Active Case Error Rate	26.16%

**This represents all payment errors regardless of the dollar amount and all active cases with a dollar error.



COLORADO CASE AND PROCEDURAL ERROR RATE (CAPER):

CAPER FFY 2014	
National CAPER	Not Available
CO CAPER	54.59%
CAPER GOAL	25.00%
County CAPER	38.92%



FFY 2014 SNAP Payment Error Rates

Red = exceeds goal

County	Completed Reviews	Threshold			Used by FNS for Penalties			% of State Caseload	% of State PER	Below Threshold \$ Errors	TOTAL ERROR RATE
		Above	Below	Case Error Rate	TOTAL SAMPLED ALLOTMENT	DOLLARS IN ERROR	Above Error Rate				
Adams	23	2	4	26.09%	\$7,437	\$232	3.12%	9.63%	6.36%	\$76	4.14%
Alamosa	2	0		0.00%	\$418	\$0	0.00%	0.88%	0.00%		0.00%
Arapahoe	22	3	1	18.18%	\$6,816	\$256	3.76%	9.90%	7.02%	\$31	4.21%
Archuleta	1	0		0.00%	\$189	\$0	0.00%	0.22%	0.00%		0.00%
Baca	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.08%	0.00%		#DIV/0!
Bent	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.21%	0.00%		#DIV/0!
Boulder	7	1		14.29%	\$1,579	\$87	5.51%	3.47%	2.38%		5.51%
Broomfield				#DIV/0!			#DIV/0!	0.40%	0.00%		#DIV/0!
Chaffee	2	0		0.00%	\$493	\$0	0.00%	0.32%	0.00%		0.00%
Cheyenne	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.03%	0.00%		#DIV/0!
Clear Creek	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.15%	0.00%		#DIV/0!
Conejos	1	0		0.00%	\$200	\$0	0.00%	0.38%	0.00%		0.00%
Costilla	1	0		0.00%	\$497	\$0	0.00%	0.26%	0.00%		0.00%
Crowley	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.16%	0.00%		#DIV/0!
Custer	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.09%	0.00%		#DIV/0!
Delta	3	0	1	33.33%	\$730	\$0	0.00%	0.85%	0.00%	\$1	0.14%
Denver	44	7	10	38.64%	\$13,207	\$866	6.56%	19.00%	23.74%	\$126	7.51%
Dolores	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.03%	0.00%		#DIV/0!
Douglas	6	2		33.33%	\$3,447	\$173	5.02%	1.19%	4.74%		5.02%
Eagle	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.30%	0.00%		#DIV/0!
Elbert	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.19%	0.00%		#DIV/0!
El Paso	33	7	4	33.33%	\$10,599	\$1,129	10.65%	14.04%	30.95%	\$72	11.33%
Fremont	4	2		50.00%	\$687	\$169	24.60%	1.14%	4.63%		24.60%
Garfield	1	0		0.00%	\$236	\$0	0.00%	0.96%	0.00%		0.00%
Gilpin	1	0		0.00%	\$589	\$0	0.00%	0.11%	0.00%		0.00%
Grand	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.12%	0.00%		#DIV/0!
Gunnison	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.21%	0.00%		#DIV/0!
Hinsdale	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.01%	0.00%		#DIV/0!
Huerfano	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.38%	0.00%		#DIV/0!
Jackson	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.03%	0.00%		#DIV/0!
Jefferson	14	0	3	21.43%	\$2,602	\$0	0.00%	6.73%	0.00%	\$27	1.04%
Kiowa	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.04%	0.00%		#DIV/0!
Kit Carson	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.12%	0.00%		#DIV/0!
Lake	1	0		0.00%	\$200	\$0	0.00%	0.13%	0.00%		0.00%
La Plata	3	0	2	66.67%	\$576	\$0	0.00%	0.78%	0.00%	\$43	7.47%
Larimer	13	1	1	15.38%	\$3,337	\$135	4.05%	4.81%	3.70%	\$13	4.44%
Las Animas	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.65%	0.00%		#DIV/0!
Lincoln	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.10%	0.00%		#DIV/0!
Logan	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.40%	0.00%		#DIV/0!
Mesa	8	0		0.00%	\$1,461	\$0	0.00%	3.34%	0.00%		0.00%
Mineral	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.01%	0.00%		#DIV/0!
Moffat	1	1		100.00%	\$545	\$41	7.52%	0.31%	1.12%		7.52%
Montezuma	1	0		0.00%	\$776	\$0	0.00%	0.65%	0.00%		0.00%
Montrose	0	0		#DIV/0!	\$0	\$0	#DIV/0!	1.13%	0.00%		#DIV/0!
Morgan	3	1		33.33%	\$490	\$49	10.00%	0.49%	1.34%		10.00%
Otero	5	0		0.00%	\$757	\$0	0.00%	78.00%	0.00%		0.00%

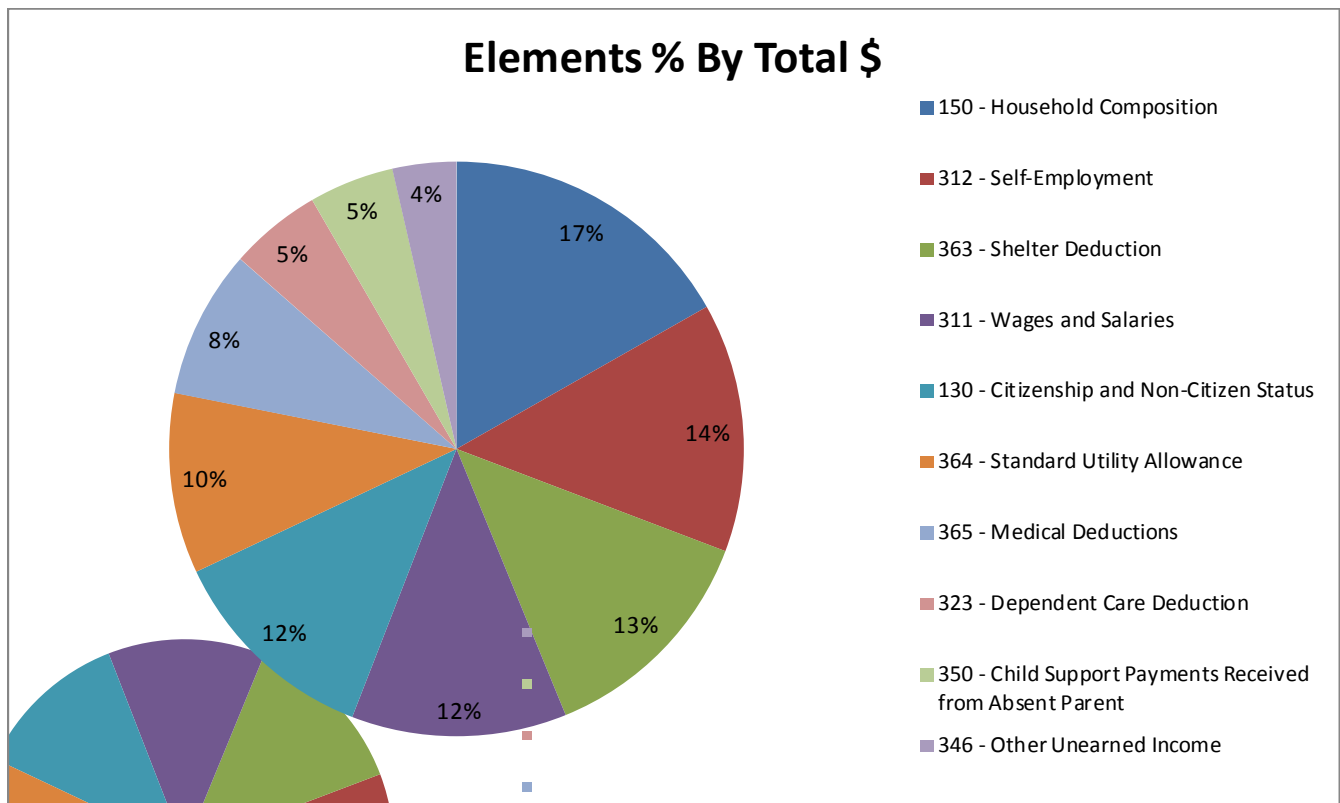
FFY 2014 SNAP Payment Error Rates Continued

County	Completed Reviews	Above	Below	Case Error Rate	TOTAL SAMPLED ALLOTMENT	DOLLARS IN ERROR	Above Error Rate	% of State Caseload	% of State PER	Below Threshold \$ Errors	TOTAL ERROR RATE
Ouray	1	0		0.00%	\$61	\$0	0.00%	0.07%	0.00%		0.00%
Park	1	0		0.00%	\$18	\$0	0.00%	0.28%	0.00%		0.00%
Phillips	2	1		50.00%	\$439	\$235	53.53%	0.08%	6.44%		53.53%
Pitkin	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.06%	0.00%		#DIV/0!
Prowers	2	0	1	50.00%	\$444	\$0	0.00%	0.52%	0.00%	\$16	3.60%
Pueblo	19	1	2	15.79%	\$5,295	\$185	3.49%	7.32%	5.07%	\$44	4.32%
Rio Blanco	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.10%	0.00%		#DIV/0!
Rio Grande	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.45%	0.00%		#DIV/0!
Routt	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.26%	0.00%		#DIV/0!
Saguache	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.31%	0.00%		#DIV/0!
San Juan	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.02%	0.00%		#DIV/0!
San Miguel	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.09%	0.00%		#DIV/0!
Sedgwick	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.05%	0.00%		#DIV/0!
Summit	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.21%	0.00%		#DIV/0!
Teller	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.48%	0.00%		#DIV/0!
Washington	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.15%	0.00%		#DIV/0!
Weld	12	2	2	33.33%	\$2,773	\$91	3.28%	4.26%	2.49%	\$4	3.43%
Yuma	0	0		#DIV/0!	\$0	\$0	#DIV/0!	0.18%	0.00%		#DIV/0!
TOTAL	237	31	31	26.16%	\$66,898	\$3,648	5.45%	100.00%	100.00%	\$453	6.13%

It is critical that counties with a payment error rate in excess of 3% take measures to reduce the payment error rate in the county in order to ensure payment accuracy as incorrect benefits have a negative impact on the households served and cause unnecessary hardship on these households with either providing less benefits that are much needed or claims in addition to additional workload for county workers.

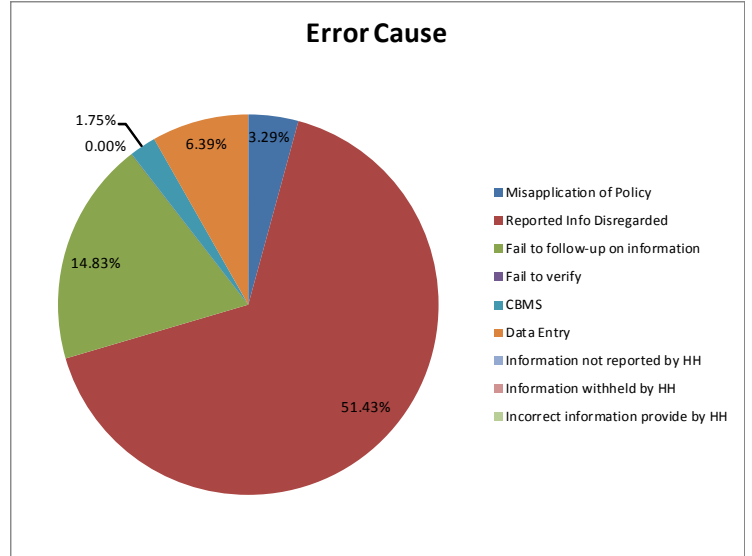
FFY 2014 SNAP Payment Error Rates Trends

Error Elements	Error Dollars	Percent By Total	Error Cases	Percent By Total
150 - Household Composition	\$562	15.41%	5	16.13%
312 - Self-Employment	\$469	12.86%	2	6.45%
363 - Shelter Deduction	\$436	11.95%	4	12.90%
311 - Wages and Salaries	\$406	11.13%	3	9.68%
130 - Citizenship and Non-Citizen Status	\$404	11.07%	1	3.23%
364 - Standard Utility Allowance	\$340	9.32%	4	12.90%
365 - Medical Deductions	\$280	7.68%	2	6.45%
323 - Dependent Care Deduction	\$173	4.74%	2	6.45%
350 - Child Support Payments Received from Absent Parent	\$160	4.39%	2	6.45%
346 - Other Unearned Income	\$120	3.29%	1	3.23%
366 - Child Support Payment Deduction	\$111	3.04%	2	6.45%
334 - Unemployment Compensation	\$82	2.25%	1	3.23%
331 - RSDI Benefits	\$64	1.75%	1	3.23%
342 - Contributions	\$41	1.12%	1	3.23%
Totals	\$3,648	100.00%	31	100.00%



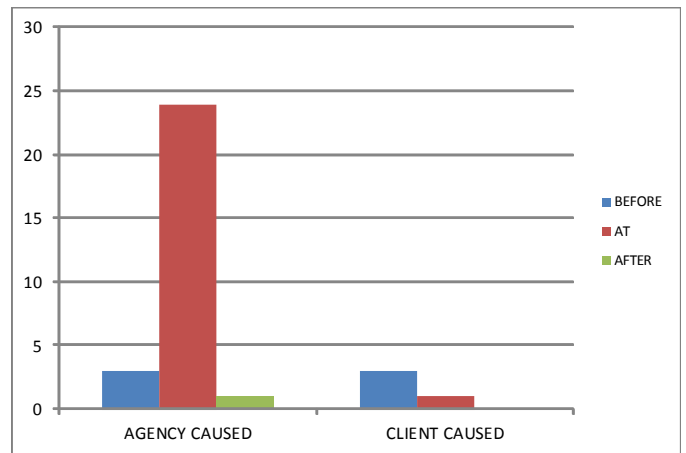
FFY 2014 SNAP Payment Error Rates Trends

CAUSE	Agency	Client
Misapplication of Policy	3.29%	
Reported Info Disregarded	51.43%	
Fail to follow-up on information	14.83%	
Fail to verify	0.00%	
CBMS	1.75%	
Data Entry	6.39%	
Information not reported by HH		4.61%
Information withheld by HH		2.47%
Incorrect information provide by HH		13.93%

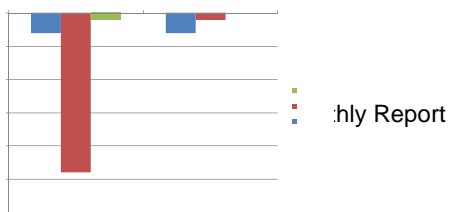
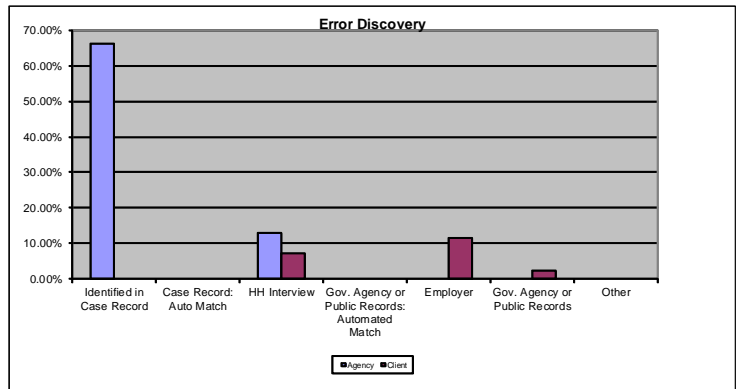


Most Recent Action	BEFORE	AT	AFTER	Total
	# of Cases	# of Cases	# of Cases	
AGENCY CAUSED				
Application		9		9
PR				
RRR	3	15	1	19
Subtotal	3	24	1	28
CLIENT CAUSED				
Application				0
PR				
RRR	3	1		4
Subtotal	3	1	0	4
Grand Total	6	25	1	32

(note: includes all researched cases)



Error Discovered	Agency	Client
Identified in Case Record	66.17%	0.00%
Case Record: Auto Match	0.00%	0.00%
HH Interview	12.83%	7.07%
Gov. Agency or Public Records: Automated Match	0.00%	
Employer		11.54%
Gov. Agency or Public Records		2.38%
Other		0.00%



FFY 2014 SNAPQA Above Threshold Case Review by \$

Above Threshold Errors by dollars (errors used by federal office to determine fiscal penalties):

County	Income							Deductions					Other			TOTAL	
	Earned \$	Child Support \$	RSDI \$	SSI \$	TANF	UIB \$	Other \$	Child Support	Child Care	Medical	Shelter	Utilities	HH Comp	Student Status	Other	Agency	Client
Adams																	
Agency	\$142															\$142	
Client													\$90				\$90
Arapahoe																	
Agency	\$79							\$66				\$111				\$256	
Client																	\$0
Boulder																	
Agency																\$0	
Client											\$87						\$87
Denver																	
Agency		\$88									\$182	\$188	\$161		\$120	\$739	
Client													\$127				\$127
El Paso																	
Agency	\$421	\$72	\$64			\$82				\$45					\$404	\$1,088	
Client							\$41										\$41
Jefferson																	
Agency																\$0	
Client																	\$0
Larimer																	
Agency													\$135			\$135	
Client																	\$0
Mesa																	
Agency																\$0	
Client																	\$0
Pueblo																	
Agency	\$185															\$185	
Client																	\$0
Weld																	
Agency								\$45			\$46					\$91	
Client																	\$0
Big 10 Total	\$827	\$160	\$64	\$0	\$0	\$82	\$41	\$111	\$0	\$45	\$315	\$299	\$513	\$0	\$524	\$2,636	\$345
BIG 10 Grand	\$2,981																
All Others																	
Agency	\$48								\$173	\$235	\$121	\$41	\$49			\$667	
Client																	\$0
All Others	\$48	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$173	\$235	\$121	\$41	\$49	\$0	\$0	\$0	\$667
Statewide	\$875	\$160	\$64	\$0	\$0	\$82	\$41	\$111	\$173	\$280	\$436	\$340	\$562	\$0	\$524	\$2,636	\$1,012
TOTAL	\$3,648																

FY 2014 SNAP Case & Procedural Case Review

(October and November 2013)

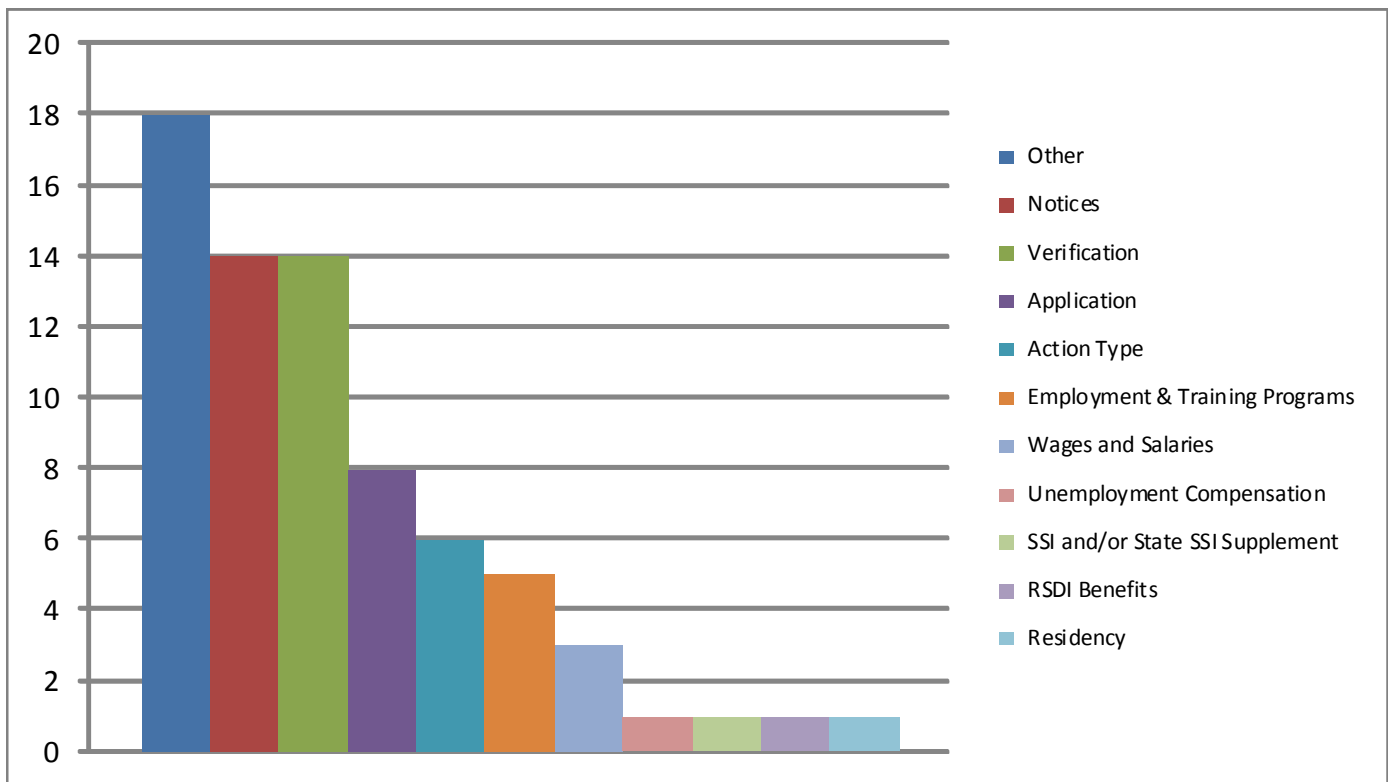
Goal = 25%

County	Complete	Errors	Neg Case Error Rate	CBMS/NOAA Errors	County Error Rate
Adams	25	15	60.00%	0	60.00%
Alamosa	2	1	50.00%	0	50.00%
Arapahoe	18	6	33.33%	2	22.22%
Archuleta			#DIV/0!		
Baca					
Bent	1	1	100.00%	0	
Boulder	13	3	23.08%	1	15.38%
Broomfield	1		0.00%	0	0.00%
Chaffee			#DIV/0!		#DIV/0!
Cheyenne					
Clear Creek					
Conejos	1	1	100.00%	1	0.00%
Costilla			#DIV/0!		
Crowley					
Custer					
Delta	3	3	100.00%	2	33.33%
Denver	26	19	73.08%	4	57.69%
Dolores					
Douglas	1	1	100.00%	0	100.00%
Eagle			#DIV/0!		#DIV/0!
El Paso	27	13	48.15%	2	40.74%
Elbert			#DIV/0!		#DIV/0!
Fremont	4	2	50.00%	1	25.00%
Garfield	2	2	100.00%	1	50.00%
Gilpin			#DIV/0!		
Grand	2	0	0.00%	0	
Gunnison			#DIV/0!		
Hinsdale					
Huerfano					
Jackson					
Jefferson	12	5	41.67%	3	16.67%
Kiowa					
Kit Carson	1	1	100.00%	0	
Lake					
La Plata	1	0	0.00%	0	0.00%
Larimer	10	8	80.00%	5	30.00%
Las Animas			#DIV/0!		#DIV/0!
Lincoln					
Logan	1	0		0	
Mesa	7	6	85.71%	1	71.43%
Mineral					
Moffat	2	2	100.00%	2	0.00%
Montezuma			#DIV/0!		
Montrose	1	1	100.00%	0	100.00%
Morgan	4	1	25.00%	0	
Otero	3	2	66.67%	0	66.67%

County	Complete	Errors	Neg Case Error Rate	CBMS/NOAA Errors	County Error Rate
Ouray					
Park			#DIV/0!		
Phillips					
Pitkin					
Prowers			#DIV/0!		#DIV/0!
Pueblo	8	5	62.50%	3	25.00%
Rio Blanco					
Rio Grande			#DIV/0!		#DIV/0!
Routt			#DIV/0!		#DIV/0!
Saguache			#DIV/0!		#DIV/0!
San Juan					
San Miguel			#DIV/0!		
Sedgwick			#DIV/0!		#DIV/0!
Summit					
Teller					
Washington					
Weld	9	3	33.33%	1	22.22%
Yuma			#DIV/0!		#DIV/0!
TOTAL	185	101	54.59%	29	38.92%
State Responsibility		28.71%			
County Responsibility		71.29%			

FY 2014 SNAP Case & Procedural Case Review By Element Ranking

ERROR ELEMENTS	DENIALS		TERMINATIONS		INVALID CASES	PERCENT OF TOTAL
	Count	Percentage	Count	Percentage		
Other	9	12.50%	9	12.50%	18	25.00%
Notices	4	5.56%	10	13.89%	14	19.44%
Verification	11	15.28%	3	4.17%	14	19.44%
Application	8	11.11%	0	0.00%	8	11.11%
Action Type	3	4.17%	3	4.17%	6	8.33%
Employment & Training Programs	0	0.00%	5	6.94%	5	6.94%
Wages and Salaries	3	4.17%	0	0.00%	3	4.17%
Unemployment Compensation	1	1.39%	0	0.00%	1	1.39%
SSI and/or State SSI Supplement	0	0.00%	1	1.39%	1	1.39%
RSDI Benefits	1	1.39%	0	0.00%	1	1.39%
Residency	0	0.00%	1	1.39%	1	1.39%



FFY 2014 SNAPQA Case & Procedural Errors by Element and Month

	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	FFY 13 YTD
Completed Reviews	72	54	59	58	0	0	0	0					243
Invalid #	42	30	29	28	0	0	0	0					129
CAPER Rate	58.33%	55.56%	49.15%	48.28%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!					53.09%
ELEMENTS													
Other	12	6	4										22
Verification	6	8	3										17
Notices	9	5	4										18
Application	3	5	7										15
Wages	2	1	3										6
Employment & Training	4	1	2										7
Action Type	4	2	5										11
HH Composition													0
Child Support Income													0
Child Support Deduction													0
UIB	1												1
Residency		1											1
Student Status													0
Self-Employment			1										1
Work Registration													0
Shelter													0
Standard Utility Allowance													0
Unearned Income													0
Public Assistance													0
Resources													0
RSDI	1												1
Citizenship													0
SSI		1											1
TOTAL	42	30	29	0	0	0	0	0	0	0	0	0	101

Other: includes CBMS errors, Data Entry and misuse of CBMS.
Action Type: Periodic Reports not acted on timely.