

Colorado State Department of Human Services Office of Performance and Strategic Outcomes SNAP Quality Assurance



COLORADO SNAP QUALITY CONTROL POINT-IN-TIME SUMMARY REPORT FEDERAL FISCAL YEAR 2013

(April 23, 2013)

NATIONAL:

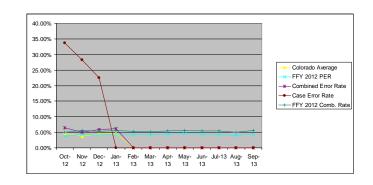
National Average Active = 3.03% National Colorado Ranking = 42nd out of 53 Mountain Plains Region Ranking = 9th out of 10

National Average Negative = 24.85% National Colorado Ranking = 53rd out of 53 Mountain Plains Region Ranking = 10th out of 10

STATE:

Active Case Error Rate = 9.30%
Active Payment Error Rate (PER) = 4.51%
Target Goal = 3%

- Total Cases Reviewed = 387
- Total Cases with Errors = 36
- Total Issuance = \$115,649
- Total Misspent = \$5,219



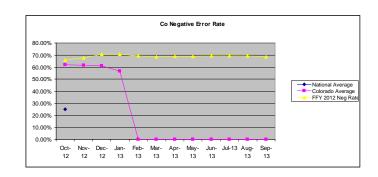
Negative Error Rate = **56.42%** Target Goal = 25%

- Total Cases Reviewed = 257
- Total Invalid = 145

Negative Error Rate without CBMS or NOAA Errors = 45.91%

FEDERAL TIMELINESS:

State Application = 91.57% State RRR = 86.61%



SNAP QA Active Error Rates

(October 2012 through partial January 2013)

SNAP QA obtains and monitors additional payment errors on active cases for improved trend analysis and to achieve a more accurate understanding of causes and areas-of-risk. These are: 1) payment errors at or below \$50 and 2) all payment errors regardless of amount (combined). The combined payment error rate should reflect error trends found at the local level through SNAP Case File Reviews and this figure should be used at the local level to implement program integrity activities.

State Payment Error Rate Below the Threshold:

Active Case Error Rate = 17.31%

Active Payment Error Rate (below) = 1.3%

Target Goal = 3%

- Total Cases Reviewed = 387
- Total Cases with Errors = 67
- Total Issuance = \$115,649
- Total Misspent = \$1,455

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Combined State Payment Error Rate:

Active Case Error Rate = 26.61%

1 of every 3.8 HH's is given incorrect benefits

Active Payment Error Rate (Combined) = **5.77%**

Target Goal = 3%

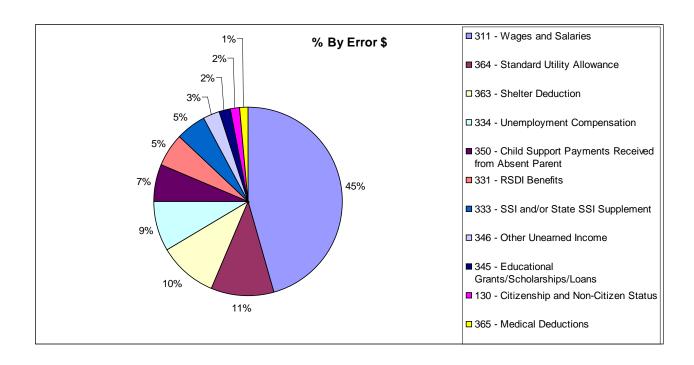
- Total Cases Reviewed = 387
- Total Cases with Errors = 103
- Total Issuance = \$115,649
- Total Misspent = \$6,674

FFY 2013 Trends

(October 2012 through partial January 2013)

Payment Error Rank by Cost:

Error Elements	Error Dollars	Percent By Total	Error Cases	Percent By
		•		Total
311 - Wages and Salaries	\$2,343	44.89%	10	27.78%
364 - Standard Utility Allowance	\$569	10.90%	6	16.67%
363 - Shelter Deduction	\$506	9.70%	6	16.67%
334 - Unemployment Compensation	\$443	8.49%	3	8.33%
350 - Child Support Payments Received from Absent Parent	\$336	6.44%	2	5.56%
331 - RSDI Benefits	\$278	5.33%	2	5.56%
333 - SSI and/or State SSI Supplement	\$273	5.23%	2	5.56%
346 - Other Unearned Income	\$146	2.80%	1	2.78%
345 - Educational Grants/Scholarships/Loans	\$103	1.97%	1	2.78%
130 - Citizenship and Non-Citizen Status	\$87	1.67%	1	2.78%
365 - Medical Deductions	\$68	1.30%	1	2.78%
323 - Dependent Care Deduction	\$67	1.28%	1	2.78%
Totals	\$5,219	100.00%	36	100.00%

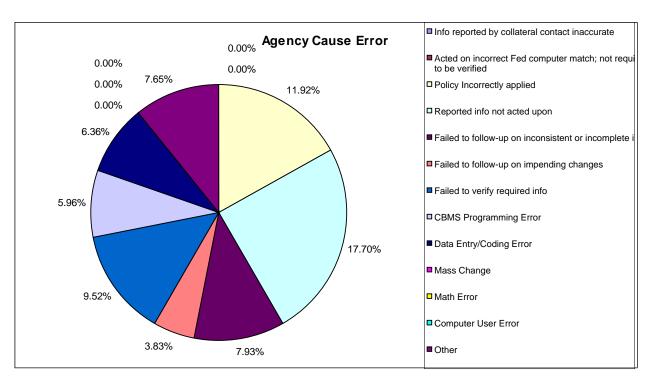


FFY 2013 Trends Continued

(October 2012 through partial January 2013)

Payment Error Cause:

AGENCY CAUSED	# of cases	% of cases	Error Dollars	% of \$ Errors
Info reported by collateral contact				
inaccurate				
Acted on incorrect Fed computer				
match; not required to be verified				
Policy Incorrectly applied	5	13.89%	\$622	11.92%
Reported info not acted upon	10	27.78%	\$924	17.70%
Failed to follow-up on				
inconsistent or incomplete info	4	11.11%	\$414	7.93%
Failed to follow-up on impending				
changes	1	2.78%	\$200	3.83%
Failed to verify required info	1	2.78%	\$497	9.52%
CBMS Programming Error	2	5.56%	\$311	5.96%
Data Entry/Coding Error	3	8.33%	\$332	6.36%
Mass Change				
Math Error				
Computer User Error				
Other	3	8.33%	\$399	7.65%
SUBTOTAL	29	80.56%	\$3,699	70.88%
CLIENT CAUSED				
Fail to report	4	11.11%	\$990	18.97%
Incomplete or incorrect info				
provided				
Info withheld	3	8.33%	\$530	10.16%
Incorrect info provided				
SUBTOTAL	7	19.44%	\$1,520	29.12%
NOT SPECIFIED				
SUBTOTAL				
GRAND TOTAL	36	100.00%	\$5,219	100.00%

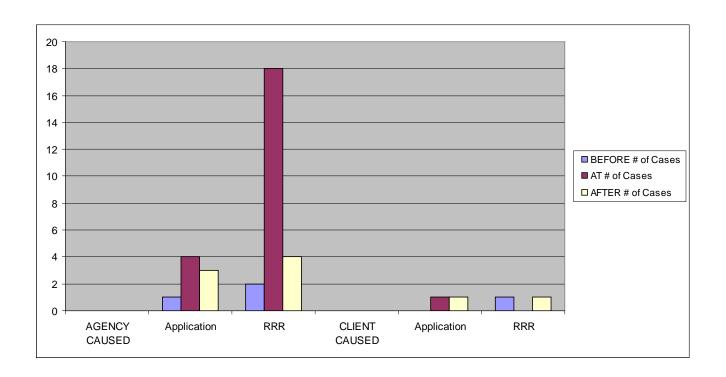


FFY 2013 Trends Continued

(October 2012 through partial January 2013)

Payment Error by Occurrence:

Most Recent Action	BEFORE	AT	AFTER	
	# of	# of	# of	Total
	Cases	Cases	Cases	
AGENCY CAUSED				
Application	1	4	3	8
RRR	2	18	4	24
Subtotal	3	22	7	32
CLIENT CAUSED				
Application		1	1	2
RRR	1		1	2
Subtotal	1	1	2	4
Grand Total	4	23	9	36

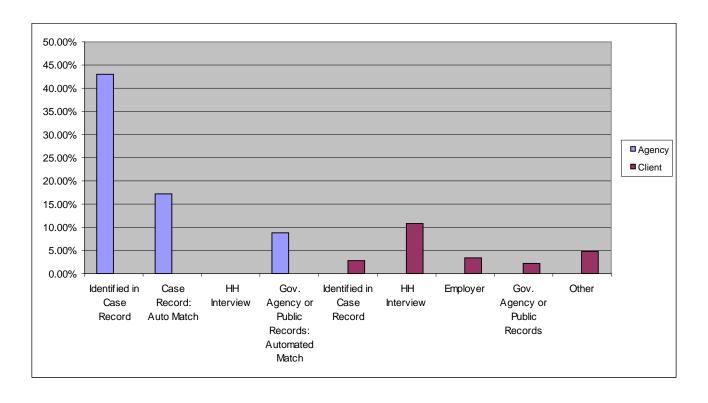


FFY 2013 Trends Continued

(October 2012 through partial January 2013)

Payment Error by Discovery:

	Agency	Client
Identified in Case Record	42.92%	
Case Record: Auto Match	17.17%	
HH Interview	0.00%	
Gov. Agency or Public Records:		
Automated Match	8.72%	
Identified in Case Record		2.87%
HH Interview		10.83%
Employer		3.43%
Gov. Agency or Public Records		
		2.18%
Other		4.71%



FFY 2013 SNAP Active Case Review

Red = exceeds goal

Adams Alamosa Arapahoe Archuleta Baca Bent Boulder Broomfield Chaffee Cheyenne Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison Hinsdale	2 2 2 2 2 2 4 4	1 0 2 0 3 0 0 0 0	2.50% 0.00% 4.55% 0.00% 0.00% 13.64% #DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 4.55%	\$13,534 \$817 \$12,897 \$593 \$262 \$7,153 \$1,033 \$469 \$201 \$200 \$1,653 \$18,955	\$146 \$0 \$285 \$0 \$369 \$0 \$0 \$0	(PER) 1.08% 0.00% 2.21% 0.00% 0.00% 5.16% #DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00% 0.00%			
Arapahoe Archuleta Baca Bent Boulder Broomfield Chaffee Cheyenne Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	2 2 2 2 2 2 2 2 5 70	2 0 3 0 0 0 0	4.55% 0.00% 0.00% 13.64% #DIV/0! #DIV/0! 0.00% #DIV/0! #DIV/0! 0.00% 0.00% 12.86%	\$12,897 \$593 \$262 \$7,153 \$1,033 \$469 \$201 \$200 \$1,653	\$285 \$0 \$369 \$0 \$0 \$0	2.21% 0.00% 0.00% 5.16% #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00%			
Archuleta Baca Bent Boulder Broomfield Chaffee Cheyenne Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	1 2 22 2 2 2 2 1 5	0 3 0 0 0	0.00% 0.00% 13.64% #DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00% 12.86%	\$593 \$262 \$7,153 \$1,033 \$469 \$201 \$200 \$1,653	\$0 \$369 \$0 \$0 \$0	0.00% 0.00% 5.16% #DIV/0! 0.00% 0.00% 0.00% #DIV/0! #DIV/0! 0.00%			
Archuleta Baca Bent Boulder Broomfield Chaffee Cheyenne Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	2 22 2 2 2 2 1 5 70	3 0 0 0 0 0 0 9	0.00% 13.64% #DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00% 12.86%	\$262 \$7,153 \$1,033 \$469 \$201 \$200 \$1,653	\$369 \$0 \$0 \$0	0.00% 5.16% #DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00%			
Bent Boulder Broomfield Chaffee Cheyenne Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	22 2 2 2 1 5 70	0 0 0	13.64% #DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00% 12.86%	\$7,153 \$1,033 \$469 \$201 \$200 \$1,653	\$0 \$0 \$0	5.16% #DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00%			
Boulder Broomfield Chaffee Cheyenne Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	22 2 2 2 1 5 70	0 0 0	13.64% #DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00% 12.86%	\$7,153 \$1,033 \$469 \$201 \$200 \$1,653	\$0 \$0 \$0	5.16% #DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00%			
Broomfield Chaffee Cheyenne Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	2 2 2 2 1 5 70	0 0 0 0	#DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00% 12.86%	\$1,033 \$469 \$201 \$200 \$1,653	\$0 \$0 \$0	5.16% #DIV/0! #DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00%			
Chaffee Cheyenne Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	2 2 1 5 70	0 0 0 9	#DIV/0! 0.00% 0.00% #DIV/0! #DIV/0! 0.00% 0.00% 12.86%	\$469 \$201 \$200 \$1,653	\$0 \$0	#DIV/0! 0.00% 0.00% 0.00% #DIV/0! #DIV/0! 0.00%			
Cheyenne Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	2 2 1 5 70	0 0 0 9	0.00% 0.00% #DIV/0! #DIV/0! 0.00% 0.00% 12.86%	\$469 \$201 \$200 \$1,653	\$0 \$0	0.00% 0.00% 0.00% #DIV/0! #DIV/0! 0.00%			
Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	2 2 1 5 70	0 0 0 9	0.00% #DIV/0! #DIV/0! 0.00% 0.00% 12.86%	\$469 \$201 \$200 \$1,653	\$0 \$0	0.00% 0.00% #DIV/0! #DIV/0! 0.00%			
Clear Creek Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	1 5 70	0 0 9	0.00% #DIV/0! #DIV/0! 0.00% 0.00% 12.86%	\$201 \$200 \$1,653	\$0	0.00% #DIV/0! #DIV/0! 0.00%			
Conejos Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	1 5 70	0 9	0.00% #DIV/0! #DIV/0! 0.00% 0.00% 12.86%	\$200 \$1,653		0.00% #DIV/0! #DIV/0! 0.00%			
Costilla Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	5 70	9	#DIV/0! 0.00% 0.00% 12.86%	\$1,653	\$0	#DIV/0! #DIV/0! 0.00%			
Crowley Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	5 70	9	#DIV/0! 0.00% 0.00% 12.86%	\$1,653	\$0	#DIV/0! 0.00%			
Custer Delta Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	5 70	9	0.00% 12.86%	\$1,653	\$0				
Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	70	9	0.00% 12.86%		\$0				
Denver Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	70		12.86%						
Dolores Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison				+ -/	\$1,856	9.79%	1	\$185	8.82%
Douglas Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	4	1	0= 6557		+ ,			¥100	
Eagle Elbert El Paso Fremont Garfield Gilpin Grand Gunnison	·	•	25.00%	\$906	\$103	11.37%			
Elbert El Paso Fremont Garfield Gilpin Grand Gunnison			#DIV/0!	4000	ψ.00	#DIV/0!			
El Paso Fremont Garfield Gilpin Grand Gunnison			#DIV/0!			#DIV/0!			
Fremont Garfield Gilpin Grand Gunnison	47	6	12.77%	\$14,444	\$777	5.38%	1	\$236	3.75%
Garfield Gilpin Grand Gunnison	5	0	0.00%	\$2,177	\$0	0.00%	<u> </u>	ΨΖΟΟ	0.7070
Gilpin Grand Gunnison	5	0	0.00%	\$1,392	\$0	0.00%			
Grand Gunnison			0.0070	ψ.,σσ=	,	0.0070			
Gunnison			#DIV/0!			#DIV/0!			
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Huerfano	1	0	0.00%	\$200		0.00%			
Jackson	·		#DIV/0!	Ψ200		#DIV/0!			
Jefferson	31	3	9.68%	\$8,553	\$414	4.84%			
Kiowa			#DIV/0!	φο,σσσ	Ψ	#DIV/0!			
Kit Carson			#DIV/0!			#DIV/0!			
Lake			#51770:			#DIV/0:			
La Plata	1	0	0.00%	\$200	\$0	0.00%			
Larimer	19	1	5.26%	\$6,574	\$67	1.02%			
Las Animas	3		0.00%	\$1,451	ΨΟΙ	0.00%			
Lincoln			0.0070	ψ1,101		0.0070			
Logan	1		0.00%	\$326		0.00%			
Mesa	14	4	28.57%	\$2,524	\$538	21.32%			
Mineral	- ' '	r	20.01 /0	Ψ2,027	ΨΟΟΟ	Z 1.UZ /0			
Moffat	2	1	50.00%	\$689	\$179	25.98%			
	3	0	0.00%	\$1,132	\$179	0.00%			
Montezuma Montroso	6	0		\$1,132	\$0 \$0				
Montrose	U	0	0.00%	\$1,466 \$1,225	\$0 \$0	0.00%			
Morgan Otero	3	0	0.00%	\$1,225	\$0 \$0	0.00%			

FFY 2013 SNAP Active Case Review Continued

County	Complete	Errors	Case Error Rate	COUPON ALLOTMENT	DOLLARS IN ERROR	ERROR RATE	CBMS Errors	\$ in Error	County Error Rate
Ouray	1		0.00%	\$200		0.00%			
Park	1		0.00%	\$143		0.00%			
Phillips									
Pitkin			#DIV/0!			#DIV/0!			
Prowers	3	1	33.33%	\$1,246	\$130	10.43%			
Pueblo	20	2	10.00%	\$5,189	\$202	3.89%			
Rio Blanco			#DIV/0!			#DIV/0!			
Rio Grande	1		0.00%	\$367		0.00%			
Routt			#DIV/0!			#DIV/0!			
Saguache			#DIV/0!			#DIV/0!			
San Juan			#DIV/0!			#DIV/0!			
San Miguel			#DIV/0!						
Sedgwick			#DIV/0!			#DIV/0!			
Summit	3	1	33.33%	\$626	\$90	14.38%			
Teller			#DIV/0!			#DIV/0!			
Washington			#DIV/0!			#DIV/0!			
Weld	17	1	5.88%	\$5,752	\$63	1.10%			
Yuma			#DIV/0!			#DIV/0!			
TOTAL	387	36	9.30%	\$115,649	\$5,219	4.51%	2	\$421	4.15%

FFY 2013 SNAP Active Case Review Continued

Red = exceeds goal

		\$>	\$<	Case Error	COUPON	DOLLARS	Threshold \$	ERROR	СВМЅ	\$ in	County
County	Complete	Threshold (PER)	Threshold	Rate	ALLOTMENT	IN ERROR	Errors	RATE	Errors	Error	Error Rate
Adams	40	1	9	25.00%	\$13,534	\$146	\$105	1.85%	2	\$23	1.68%
Alamosa	3	0		0.00%	\$817	\$0		0.00%			
Arapahoe	44	2	6	18.18%	\$12,897	\$285	\$119	3.13%	2	\$31	2.89%
Archuleta	1	0		0.00%	\$593	\$0		0.00%			
Baca	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Bent	2	0		0.00%	\$262	\$0					
Boulder	22	3	2	22.73%	\$7,153	\$369	\$87	6.37%			
Broomfield	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Chaffee	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Cheyenne	2	0		0.00%	\$1,033	\$0					
Clear Creek	2	0		0.00%	\$469	\$0		0.00%			
Conejos	2	0		0.00%	\$201	\$0		0.00%			
Costilla	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Crowley	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Custer	1	0		0.00%	\$200	\$0		0.00%			
Delta	5	0		0.00%	\$1,653	\$0		0.00%			
Denver	70	9	13	31.43%	\$18,955	\$1,856	\$269	11.21%	1	\$185	10.23%
Dolores	0	0		#DIV/0!	\$0	\$0					
Douglas	4	1		25.00%	\$906	\$103		11.37%			
Eagle	0	0		#DIV/0!	\$0	\$0					
Elbert	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
El Paso	47	6	8	29.79%	\$14,444	\$777	\$173	6.58%	1	\$13	6.49%
Fremont	5	0	1	20.00%	\$2,177	\$0	25	1.15%	1	\$25	0.00%
Garfield	5	0		0.00%	\$1,392	\$0		0.00%			
Gilpin	0	0		#DIV/0!	\$0	\$0					
Grand	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Gunnison	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Hinsdale	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Huerfano	1	0	1	100.00%	\$200	\$0	39	19.50%			
Jackson	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Jefferson	31	3	4	22.58%	\$8,553	\$414	\$144	6.52%	1	\$30	6.17%
Kiowa	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Kit Carson	0	0		#DIV/0!	\$0	\$0					
Lake	0	0		#DIV/0!	\$0	\$0					
La Plata	1	0		0.00%	\$200	\$0		0.00%			
Larimer	19	1	6	36.84%	\$6,574	\$67	\$145	3.22%			
Las Animas	3	0		0.00%	\$1,451	\$0		0.00%			
Lincoln	0	0		#DIV/0!	\$0	\$0					
Logan	1	0		0.00%	\$326	\$0		0.00%			
Mesa	14	4	2	42.86%	\$2,524	\$538	\$69	24.05%			
Mineral	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Moffat	2	1	1	100.00%	\$689	\$179	\$18	28.59%			
Montezuma	3	0		0.00%	\$1,132	\$0		0.00%			
Montrose	6	0	2	33.33%	\$1,486	\$0	\$36	2.42%			
Morgan	3	0		0.00%	\$1,225	\$0		0.00%			
Otero	2	0	1	50.00%	\$1,080	\$0	7	0.65%			

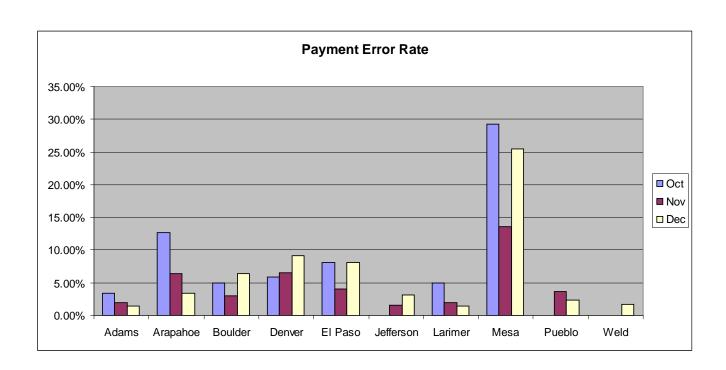
County	Complete	Errors	\$< Threshold	Case Error Rate	COUPON ALLOTMENT	DOLLARS IN ERROR	Threshold \$ Errors	ERROR RATE	CBMS Errors	\$ in Error	County Error Rate
Ouray	1	0		0.00%	\$200	\$0		0.00%			
Park	1	0		0.00%	\$143	\$0		0.00%			
Phillips	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Pitkin	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Prowers	3	1	1	66.67%	\$1,246	\$130	\$3	10.67%			
Pueblo	20	2	4	30.00%	\$5,189	\$202	\$39	4.64%	1	\$1	4.63%
Rio Blanco	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Rio Grande	1	0		0.00%	\$367	\$0		0.00%			
Routt	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Saguache	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
San Juan	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
San Miguel	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Sedgwick	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Summit	3	1	2	100.00%	\$626	\$90	\$68	25.24%	1	\$33	19.97%
Teller	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Washington	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
Weld	17	1	4	29.41%	\$5,752	\$63	\$109	2.99%			
Yuma	0	0		#DIV/0!	\$0	\$0		#DIV/0!			
TOTAL	387	36	67	26.61%	\$115,649	\$5,219	\$1,455	5.77%	10	\$341	5.48%

It is critical that counties with a payment error rate in excess of 3% take measures to reduce the payment error rate in the county in order to ensure payment accuracy as incorrect benefits have a negative impact on the households served and cause unnecessary hardship on these households with either providing less benefits that are much needed or claims in addition to additional workload for county workers.

FFY 2013 SNAP Active Case Review - PER Big 10 Counties

Cumulative:

	Adams	Arapahoe	Boulder	Denver	El Paso	Jefferson	Larimer	Mesa	Pueblo	Weld
Oct	3.45%	12.67%	4.99%	5.91%	8.15%	0.00%	4.94%	29.29%	0.00%	0.00%
Nov	1.96%	6.44%	3.03%	6.58%	4.09%	1.62%	1.95%	13.56%	3.70%	0.00%
Dec	1.41%	3.41%	6.44%	9.15%	8.05%	3.12%	1.46%	25.52%	2.37%	1.64%



FY 2013 SNAP Negative Case Review (October through partial Jan 2013)

County	Complete	Errors	Neg Case Error Rate	CBMS/ NOAA Errors	County Error Rate
Adams	18	9	50.00%	2	38.89%
Alamosa	1	1	100.00%		100.00%
Arapahoe	22	12	54.55%	7	22.73%
Archuleta					
Baca					
Bent					
Boulder	11	9	81.82%	6	27.27%
Broomfield	1	1	100.00%	1	0.00%
Chaffee	1		0.00%		0.00%
Cheyenne					
Clear Creek					
Conejos					
Costilla	1	1			
Crowley					
Custer					
Delta	2	2	100.00%	1	50.00%
Denver	47	29	61.70%	15	29.79%
Dolores	1	0			
Douglas	3	0	0.00%	0	0.00%
Eagle	3	2	66.67%	0	66.67%
El Paso	46	20	43.48%	5	32.61%
Elbert			#DIV/0! 0		#DIV/0!
Fremont	4	3	75.00%	0	75.00%
Garfield	2	2	100.00%	0	100.00%
Gilpin					
Grand					
Gunnison	1				
Hinsdale					
Huerfano					
Jackson					
Jefferson	19	10	52.63%	5	26.32%
Kiowa					
Kit Carson					
Lake					
La Plata	2		0.00%	0	0.00%
Larimer	13	9	69.23%	1	61.54%
Las Animas	1	0	0.00%	1	-100.00%
Lincoln					
Logan					
Mesa	16	9	56.25%	2	43.75%
Mineral		<u> </u>			
Moffat					
Montezuma					
Montrose	2	2	100.00%	1	50.00%
Morgan					
Otero	2	2	100.00%	0	100.00%
			•		•

County	Complete	Errors	Neg Case Error Rate	CBMS/ NOAA Errors	County Error Rate
Ouray					
Park	1	0		0	
Phillips					
Pitkin					
Prowers	1	1	100.00%	0	100.00%
Pueblo	13	7	53.85%	2	38.46%
Rio Blanco					
Rio Grande	1	1	100.00%	0	100.00%
Routt	1		0.00%	0	0.00%
Saguache	1	1	100.00%	0	100.00%
San Juan					
San Miguel					
Sedgwick	1	1	100.00%	0	100.00%
Summit					
Teller					
Washington					
Weld	17	10	58.82%	7	17.65%
Yuma	2	1	50.00%	1	0.00%
TOTAL	257	145	56.42%	57	34.24%

Projected Negative Error Rate (October through partial Feb 2013):

Total Reviews = 365

Total Invalid = 210

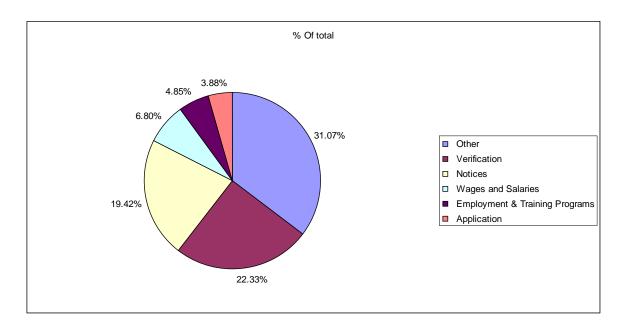
Negative Error Rate = 57.53%

FFY 2013 Negative Error Trends

(October 2012 through partial January 2013)

Negative Error Ranking (top elements only):

Element	Invalid #	% Of total
Other	32	31.07%
Verification	23	22.33%
Notices	20	19.42%
Wages and Salaries	7	6.80%
Employment & Training Programs	5	4.85%
Application	4	3.88%



"Other" – includes data entry that riggers the system to run back an create a termination, incorrect valid values, misapplication of policy such as fail to send a NOMI, and CBMS programming.

"Verification" – includes requiring verification that is not needed such as resources, all check stubs, marital status, student status for a child, verification for a non-household member, another program requested verification, and verification on another case.

SNAP Federal Application Timeliness for FFY 2013

County	TIMELY (Reg and EXP)		NOT TIMELY (Reg and EXP)		OTHER (Prior to FFY)		TIMELINESS TOTAL		% OF STATE TOTAL CASES REVIEWED	% OF STATE TIMELINES S RATE
	#	% of Sample	#	% of Sample	#	% of Sample	TOTAL CASES	TIMELINE SS RATE	%	%
001 - Adams	7	16.28%	0	0.00%	36	83.72%	43	100.00%	9.53%	9.21%
002 -	1	33.33%	0	0.00%	2	66.67%	3	100.00%	0.67%	1.32%
Alamosa										
003 -	8	17.02%	1	2.13%	38	80.85%	47	88.89%	10.42%	10.53%
Arapahoe		0.000/	•	0.000/		400.000/	4		0.000/	0.000/
004 -	0	0.00%	0	0.00%	1	100.00%	1		0.22%	0.00%
Archuleta 006 - Bent	0	0.00%	0	0.00%	2	100.00%	2		0.44%	0.00%
007 - Boulder	6	21.43%	1	3.57%	21	75.00%	28	85.71%	6.21%	7.89%
boulder	J	21.1070	•	0.0770		70.0070	20	00.7170	0.2170	7.0776
009 -	0	0.00%	0	0.00%	2	100.00%	2		0.44%	0.00%
Cheyenne		0.0007		0.000/	2	100.000/	2		0.440/	0.0007
010 - Clear	0	0.00%	0	0.00%	2	100.00%	2		0.44%	0.00%
Creek 011 - Conejos	0	0.00%	0	0.00%	2	100.00%	2		0.44%	0.00%
OTT - CONCJOS	O	0.0070	U	0.0070	_	100.0070	2		0.4470	0.0070
014 - Custer	1	50.00%	0	0.00%	1	50.00%	2	100.00%	0.44%	1.32%
015 - Delta	1	20.00%	0	0.00%	4	80.00%	5	100.00%	1.11%	1.32%
016 - Denver	10	12.50%	2	2.50%	68	85.00%	80	83.33%	17.74%	13.16%
018 - Douglas	0	0.00%	0	0.00%	4	100.00%	4		0.89%	0.00%
004 515	45	00.050/	•	0.000/	0.7	74.450/	F.0	400.000/	44 500/	10.740/
021 - El Paso 022 -	15	28.85%	0	0.00%	37	71.15%	52	100.00%	11.53%	19.74%
Fremont	2	40.00%	0	0.00%	3	60.00%	5	100.00%	1.11%	2.63%
023 - Garfield	1	16.67%	0	0.00%	5	83.33%	6	100.00%	1.33%	1.32%
ozo carriola	•	10.0770	J	0.0070		00.0070	Ü	100.0070	1.0070	1.0270
028 -	0	0.00%	0	0.00%	1	100.00%	1		0.22%	0.00%
Huerfano										
030 -	6	16.22%	0	0.00%	31	83.78%	37	100.00%	8.20%	7.89%
Jefferson		0.0007	_	0.000/	- 1	100.000/	1		0.2207	0.0007
032 - Kit	0	0.00%	0	0.00%	1	100.00%	1		0.22%	0.00%
Carson 034 - La Plata	1	100.00%	0	0.00%	0	0.00%	1	100.00%	0.22%	1.32%
004 La Flata	•	100.0070	O	0.0070		0.0070	•	100.0070	0.2270	1.3270
035 - Larimer	4	15.38%	0	0.00%	22	84.62%	26	100.00%	5.76%	5.26%
036 - Las	0	0.00%	0	0.00%	3	100.00%	3		0.67%	0.00%
Animas		0.000/	_	0.000/		100.000/			2 222/	2.222/
038 - Logan 039 - Mesa	0	0.00% 25.00%	0	0.00% 6.25%	<u>1</u> 11	100.00% 68.75%	1 16	00.000/	0.22% 3.55%	0.00% 5.26%
039 - Mesa 041 - Moffat	<u>4</u> 0	0.00%	0	0.00%	2	100.00%	2	80.00%	0.44%	0.00%
041 - Wolfat	1	33.33%	0	0.00%	2	66.67%	3	100.00%	0.44%	1.32%
Montezuma										
043 -	1	10.00%	0	0.00%	9	90.00%	10	100.00%	2.22%	1.32%
Montrose										
044 - Morgan	1	33.33%	0	0.00%	2	66.67%	3	100.00%	0.67%	1.32%
045 - Otero	0	0.00%	0	0.00%	2	100.00%	2		0.44%	0.00%
046 - Ouray	0	0.00%	0	0.00%	1	100.00%	1		0.22%	0.00%
047 - Park	0	0.00%	0	0.00%	1	100.00%	1		0.22%	0.00%
050 - Prowers	0	0.00%	0	0.00%	3	100.00%	3		0.67%	0.00%
OE1 Decision	1	2.220/	1	2.2207	20	02.2207	20	E0 000/	/ /FO/	1 2207
051 - Pueblo	1	3.33%	1	3.33%	28	93.33%	30	50.00%	6.65%	1.32%
053 - Rio Grande	0	0.00%	0	0.00%	1	100.00%	1		0.22%	0.00%
059 - Summit	0	0.00%	1	33.33%	2	66.67%	3	0.00%	0.67%	0.00%
	-									
060 - Teller	1	100.00%	0	0.00%	0	0.00%	1	100.00%	0.22%	1.32%
062 - Weld	4	19.05%	0	0.00%	17	80.95%	21	100.00%	4.66%	5.26%
TOTAL	76	16.85%	7	1.55%	368	81.60%	451	91.57%	100%	100%

SNAP Federal RRR Timeliness for FFY 2013

County	Timely	Cau	% Timely	
· ·	-	Agency	Client	•
001 - Adams	16	1	1	88.89%
002 - Alamosa	2			100.00%
003 - Arapahoe	26			100.00%
004 - Archuleta	1		1	50.00%
006 - Bent	2			100.00%
007 - Boulder	13			100.00%
009 - Cheyenne	1			100.00%
010 - Clear Creek	1			100.00%
011 - Conejos	2			100.00%
014 - Custer				#DIV/0!
015 - Delta	2		1	#DIV/0: 66.67%
016 - Denver	46	2	3	90.20%
018 - Douglas	5			100.00%
021 - El Paso	24		1	96.00%
022 - Fremont	<u> </u>		1	0.00%
023 - Garfield	1		1	50.00%
030 - Jefferson	9	3	4	56.25%
032 -Kit Carson	,	1		0.00%
034 - La Plata		1		0.00%
035 - Larimer	8	5	2	53.33%
036 - Las Animas	3			100.00%
				10010070
038 - Logan	1			100.00%
039 - Mesa	6	1	1	75.00%
041 - Moffat				#DIV/0!
042 - Montezuma	2			100.00%
043 - Montrose	7			100.00%
044 - Morgan	1			100.00%
045 - Otero	1			100.00%
046 - Ouray	1			100.00%
047 - Park				#DIV/0!
050 - Prowers	3			100.00%
051 - Pueblo	23	1	1	92.00%
052 - Rio Blanco				#DIV/0!
059 - Summit	2			100.00%
062 - Weld	11	1	1	84.62%
TOTAL	220	16	18	86.61%