

### Wildly Important Goals

The Department of Human Services identified several wildly important goals (WIGs) for FY 2022-23 and beyond. For this annual performance report, the Department has updated progress on those goals identified in its FY 2022-23 Performance Plan that capture the Department's WIGs and reflect the overall direction as identified by Department leadership.

Additional detail for these, and other performance measures are available in the Department's Performance Plan, which may be accessed [here](#).

#### Reduce Homelessness (Cross-Office)

| Measure                                                                                                                                                                                                                                                                     | SFY22<br>Actual | Q1<br>SFY23 | Q2<br>SFY23 | Q3<br>SFY23 | Q4<br>SFY23 | SFY23<br>Goal |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-------------|-------------|-------------|-------------|---------------|
| <b>WIG Measure:</b> CDHS will connect 75% of people who receive cash assistance and self-identify as unhoused or are at risk of becoming unhoused to housing assistance and services through the regional Continuums of Care or related providers by June 30, 2023.         | n/a             | 0%          | 0%          | 72%         | 90%         | 75%           |
| <b>Lead Measure:</b> Hire a full-time FTE focused on homelessness prevention to coordinate efforts across CDHS offices and other state agencies, and with counties and local partners by September 1, 2022.                                                                 | n/a             | 100%        | 100%        | 100%        | 100%        | 100%          |
| <b>Lead Measure:</b> Ensure that each identified county has a documented process and resources/staff for connecting clients to local housing assistance, and that each process was developed in close collaboration with the relevant Continuums of Care, by June 30, 2023. | n/a             | 0%          | 50%         | 100%        | 100%        | 100%          |
| <b>Lead Measure:</b> Identify ways to facilitate collaboration between housing and benefits programs by June 30, 2023.                                                                                                                                                      | n/a             | 0%          | 100%        | 100%        | 100%        | 100%          |

**Recruitment and Retention  
(Department-wide)**

| Measure                                                                                     | SFY22<br>Actual | Q1<br>SFY23 | Q2<br>SFY23 | Q3<br>SFY23 | Q4<br>SFY23 | SFY23<br>Goal |
|---------------------------------------------------------------------------------------------|-----------------|-------------|-------------|-------------|-------------|---------------|
| <b>WIG Measure:</b> CDHS will decrease vacancies from 26.0% to 11.5% by June 30, 2023.      | 26.0%           | 24.3%       | 21.5%       | 20.0%       | 21.3%       | 11.5%         |
| <b>Lead Measure:</b> Increase staff retention by 10%, from 74.3% to 81.7% by June 30, 2023. | 74.3%           | 75.2%       | 79.0%       | 81.4%       | 81.7%       | 81.7%         |
| <b>Lead Measure:</b> Increase new hires by 10% from 1,903 to 2,093 by June 30, 2023.*       | 1,903           | 544         | 1,148       | 1,767       | 2,274       | 2,093         |

*\*Measure restarts at zero each fiscal year.*

**Consent Decree  
(Office of Civil and Forensic Mental Health)**

| Measure                                                                                                                              | SFY22<br>Actual | Q1<br>SFY23 | Q2<br>SFY23 | Q3<br>SFY23 | Q4<br>SFY23 | SFY23<br>Goal |
|--------------------------------------------------------------------------------------------------------------------------------------|-----------------|-------------|-------------|-------------|-------------|---------------|
| <b>WIG Measure:</b> Increase the number of pretrial detainees restored to competency by 15%, from 1,055 to 1,213, by June 30, 2023.* | 1,055           | 300         | 622         | 996         | 1,304       | 1,213         |
| <b>Lead Measure:</b> Reduce median Length of Stay (LoS) from 112 to 95 days by June 30, 2023.                                        | 112.0           | 112.0       | 111.0       | 90.0        | 106.5       | 95            |
| <b>Lead Measure:</b> Complete 44 state-constructed beds at Ft. Logan by September 30, 2022.                                          | 0               | 0           | 44          | 44          | 44          | 44            |
| <b>Lead Measure:</b> Reopen 82 of 92 beds at CMHIP that were closed from August 2021-2022 by June 30, 2023.                          | 0               | 0           | 0           | 0           | 0           | 82            |
| <b>Lead Measure:</b> Serve 200 pre-trial defendants in the pre-restoration program by June 30, 2023.*                                | 0               | 102         | 176         | 244         | 322         | 200           |

*\*Measure restarts at zero each fiscal year.*