

Wildly Important Goals

The Department of Human Services identified several wildly important goals (WIGs) for FY 2021-22 and beyond. For this annual performance report, the Department has updated progress on those goals identified in its FY 2021-22 Performance Plan that capture the Department's WIGs and reflect the overall direction as identified by Department leadership.

Additional detail for these, and other performance measures are available in the Department's Performance Plan, which may be accessed [here](#).

Operationalize the Behavioral Health Administration (Behavioral Health Administration)

Measure	SFY19 Actual	SFY20 Actual	SFY21 Actual	Q1 SFY22	Q2 SFY22	Q3 SFY22	Q4 SFY22	SFY22 Goal	3-Year Goal
WIG Measure: CDHS will operationalize the Behavioral Health Administration (BHA) per HB 21-1097 by June 30, 2024, with 20% complete by June 30, 2022. The BHA will lead, promote and administer Colorado's behavioral health priorities, a key step in the State's 2020 Blueprint to create "a comprehensive, equitable, effective continuum of behavioral health services that meets the needs of all Coloradans in the right place at the right time to achieve whole person health and wellbeing."	n/a	n/a	n/a	5%	10%	14%	20%	20%	n/a
Lead Measure: Propose and pass legislation that establishes the governance, authority, and accountability of the Behavioral Health Administration (BHA).	n/a	n/a	n/a	12%	50%	80%	100%	100%	n/a
Lead Measure: Recruit and assist the Governor in appointing the BHS Commissioner to lead Colorado's vision and strategy through effective cross-sector and cross-department relationships that lead to a stronger, more efficient, more accessible, and more person-centered behavioral health system by June 30, 2022.	n/a	n/a	n/a	34%	92%	100%	100%	100%	n/a
Lead Measure: Complete preliminary work (e.g., business requirements) to establish a single fiscal management system (MMIS) to account for all publicly-funded services to improve allocations and accountability by June 30, 2022.	n/a	n/a	n/a	2%	9%	25%	32%	100%	n/a
Lead Measure: Complete the research to inform the methodology to measure access to behavioral health services by June 30, 2022. No state has been able to determine how to best measure access across all payers.	n/a	n/a	n/a	2%	39%	81%	100%	100%	n/a
Lead Measure: Develop a plan for how the BHA will solicit and	n/a	n/a	n/a	6%	23%	42%	100%	100%	n/a

integrate consumer feedback, grievances, and appeals by June 30, 2022.									
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**Reduce the Average Daily Out of Home Population
(Office of Children, Youth and Families)**

Measure	SFY19 Actual	SFY20 Actual	SFY21 Actual	Q1 SFY22	Q2 SFY22	Q3 SFY22	Q4 SFY22	SFY22 Goal	3-Year Goal
WIG Measure: Colorado will decrease the average daily out-of-home (OOH) from 3.8 per 1,000 to 3.5 per 1,000 by June 30, 2022.	3.9	3.7	3.5	3.3	3.2	3.0	3.0	<=3.5	<=3.5
Lead Measure: Improve the timeliness of initial response to allegations of child abuse and neglect (Federal) from 66.8% to 68.3% by June 30, 2022.	n/a	66.8	65.5%	68.4%	67.0%	69.6%	66.1%	68.3%	n/a
Lead Measure: Increase the number of safety assessments completed within 30 days before reunification from 19.6% to 25% of reunifications by June 30, 2022.	n/a	12.7%	19.6%	20.0%	33.0%	29.6%	20.6%	25.0%	n/a
Lead Measure: Increase the percentage of timely Family Engagement Meetings held at reunification from 62.7% of reunifications to 66% by June 30, 2022.	n/a	n/a	62.7%	55.8%	54.0%	64.8%	56.9%	66.0%	n/a
Lead Measure: Increase the percentage of face-to-face monthly contacts with parents in Youth in Conflict cases from 32.3% to 41% of all required contacts by June 30, 2022.	n/a	32.3%	37.7%	38.2%	42.4%	36.7%	41.8%	41.0%	n/a
Lead Measure: Maintain the timeliness of initial response allegations of abuse and neglect (rolling timeframes) above 84.3%.	n/a	85.5%	84.5%	85.6%	84.3%	87.5%	83.7%	84.3%	n/a

**Criminal Justice and Public Safety Cabinet Working Group
(Office of Children, Youth and Families)**

Measure	SFY19 Actual	SFY20 Actual	SFY21 Actual	Q1 SFY22	Q2 SFY22	Q3 SFY22	Q4 SFY22	SFY22 Goal	3-Year Goal
WIG Measure: To help youth lead constructive lives the Division of Youth Services will increase high-quality and responsive treatment services from 10 hours per month to 12 hours per month by June 30th, 2022.	n/a	n/a	n/a	12.4	12.5	13.3	17.2	12.0	16.0

Lead Measure: DYS will increase the percentage of behavioral health clinicians trained in the new service delivery model from 0% to 70% by June 30, 2022.	n/a	n/a	n/a	0%	8.9%	8.9%	57.1%	70%	100%
Lead Measure: DYS will decrease the number of youth served per staff member in each living unit from an average of 6 to an average of 5 across all 53 youth center living units serving both detained and committed youth by June 30th, 2022.	n/a	1:6	1:5	1:4	1:4	1:4	1:4	1:5	n/a

The Office of Early Childhood (OEC) was included in the FY21-22 CDHS Performance Plan. However, OEC has since transitioned into a separate state department (Department of Early Childhood). DEC has submitted a separate [Annual Performance Evaluation](#) detailing the progress on their stated FY21-22 WIGs.