

HCP Snapshot

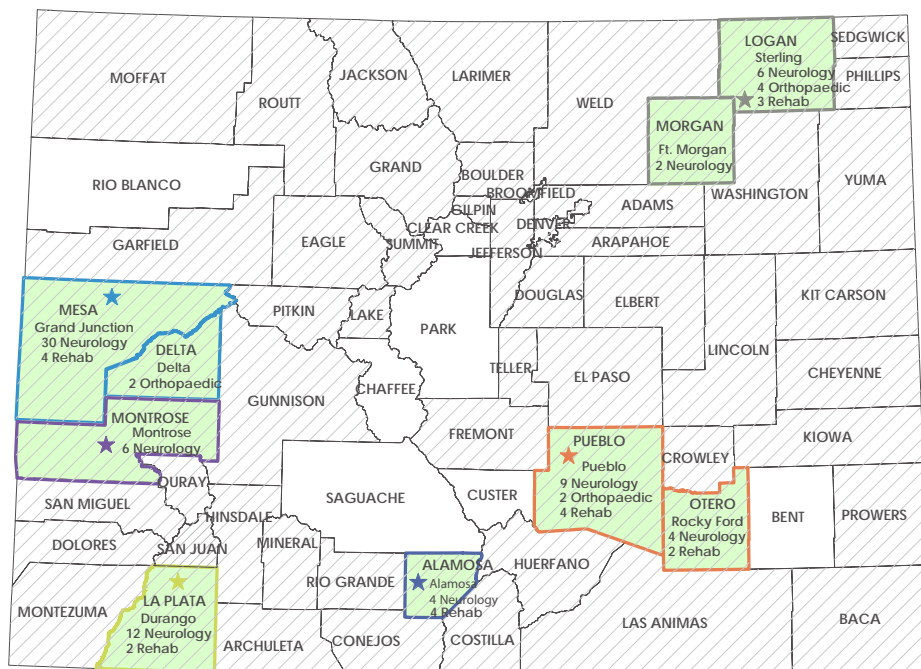
FY 2014 (October 1, 2013 - September 30, 2014)



HCP's mission is to ensure that Colorado children and youth with special health care needs have the opportunity to grow, learn and develop to their highest individual potential.

HCP CARE COORDINATION & SPECIALTY CLINIC LOCATIONS

October 1, 2013 - September 30, 2014



/// Provides HCP care coordination
 HCP specialty clinics

The Colorado Department of Public Health and Environment contacts with local public health agencies (LPHAs) to provide HCP services.

Specialty clinic coordination provided by:

- ★ Mesa County Health Dept.
- ★ NE Colorado Health Dept.
- ★ San Juan Basin Health Dept.
- ★ Alamosa County Public Health
- ★ Pueblo City-County Health Dept.
- ★ Montrose County Dept. of Health & Human Services

HOW FAMILIES BENEFIT

HCP promotes communication between families, providers and community resources by connecting children and youth to the care they need. Families will gain a greater understanding of their child's medical condition and coordinating their child's health care. This can lead to a more successful and fulfilling experience at home, at school and in the community.

WHAT MAKES HCP UNIQUE

HCP programs are located within local public health agencies throughout Colorado and have nurse led teams with special knowledge of the complexities that families with children and youth with special health care needs experience.

ABOUT HCP

HCP, a program for children and youth with special health care needs, provides services to Colorado children and youth from birth to 21 years who have, or are at risk for, physical, developmental, behavioral or emotional conditions.

HCP supports families to manage a wide range of questions, concerns and services for their child with special health care needs through:

- Information and resources.
- Individualized care coordination.
- Access to specialty care for children and youth statewide by helping families get referrals to and from specialized care and hosting specialty clinics in rural locations.
- Connection to services which are accessible, comprehensive, coordinated, compassionate, continuous, culturally sensitive and family centered.

HCP consults with providers and local organizations that have questions about children and youth with special health care needs.

www.hcpcolorado.org

ABOUT HCP CARE COORDINATION

Care coordination is a person-and-family-centered, assessment-driven, team approach designed to meet the needs and preferences of individuals while enhancing the care giving capabilities of families and service providers.

Care coordination addresses the natural relationships between behavioral, developmental, educational, financial, medical, and social needs of an individual in order to optimize health and wellness outcomes.

The HCP Care Coordinator and family will work as a team to:

- Advocate for the child.
- Identify and prioritize needs.
- Develop a plan to achieve goals.

Each HCP Care Coordinator provides in depth, one on one care coordination.

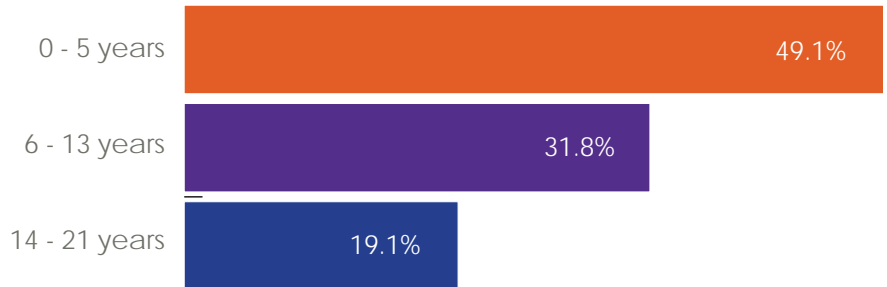
Examples of care coordination activities include assistance with identifying local services, finding insurance or other financial resources, and supporting important transitions such as from hospital to home or from child to adult care.

HCP staff also work in the community to increase collaboration and supports for families.

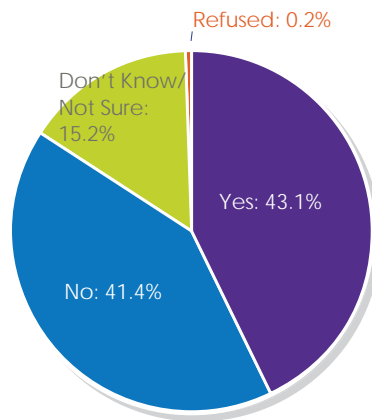
HCP CARE COORDINATION

CLIENT DEMOGRAPHICS

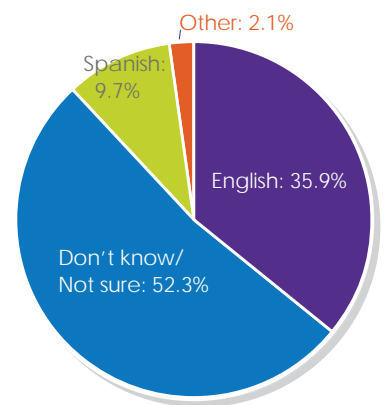
Age of client (at start of care coordination services) (n=1,112)



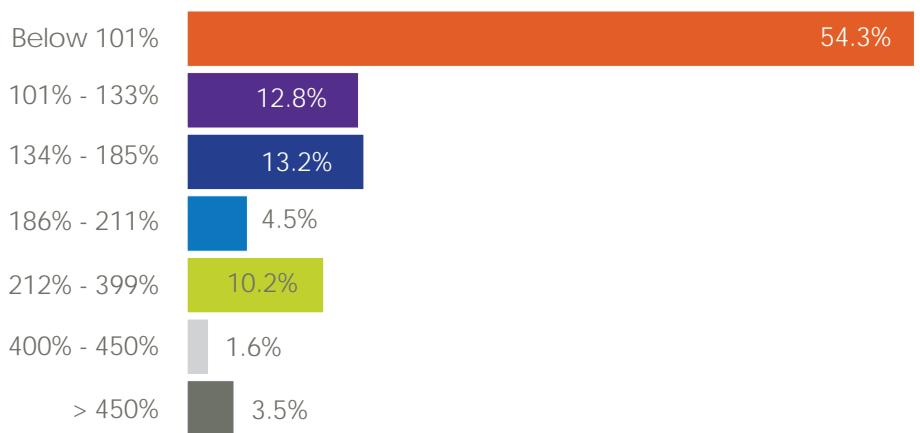
Hispanic ethnicity



Primary language spoken in household



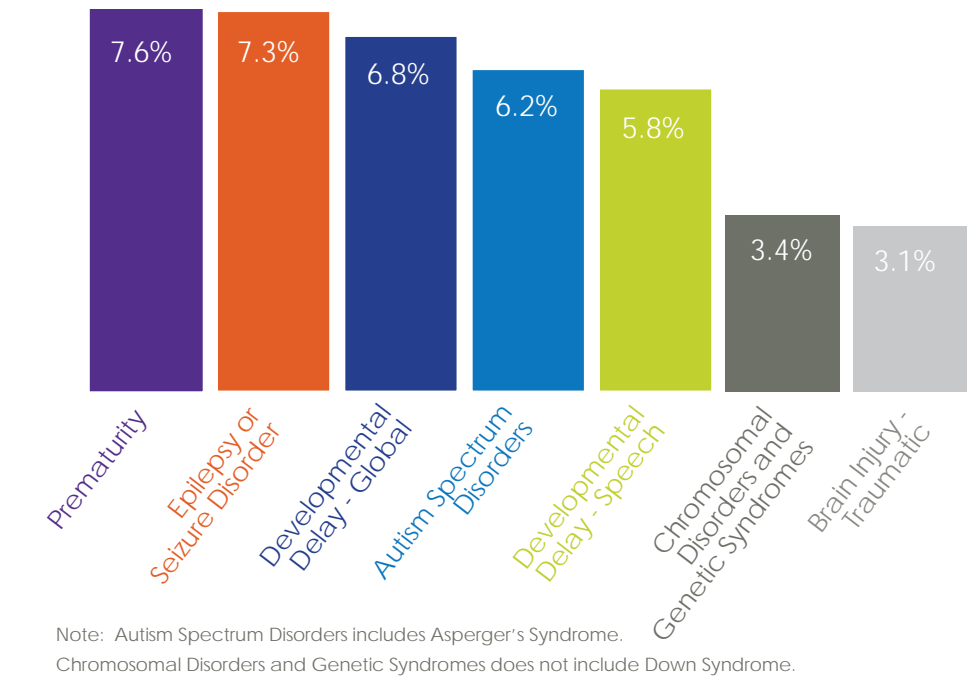
Percent Federal Poverty Level



Note: Care coordination data is self reported to HCP by the client. Data is provided to the state through the HCP data system. It is required that counties providing HCP Care Coordination services use this data system to report this data on every client served; however, the data reported above represents only the data that was available and may not represent the entire population of clients served.

HCP CARE COORDINATION

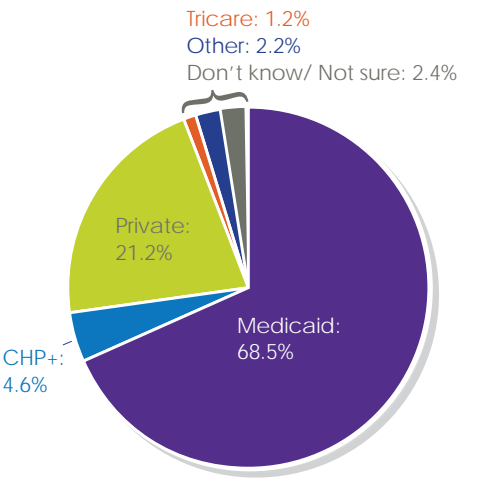
Most common medical conditions of clients served by HCP



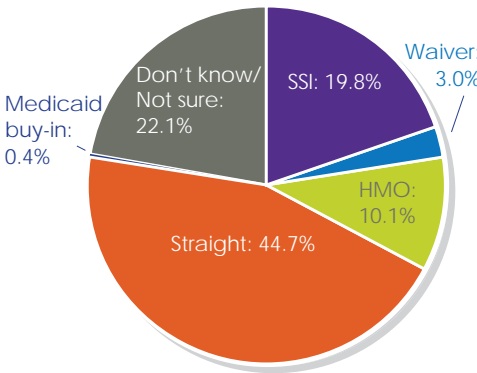
Total number of clients served with a medical condition(s) reported**: 985

Total number of medical conditions reported**: 1,892

Insurance type*

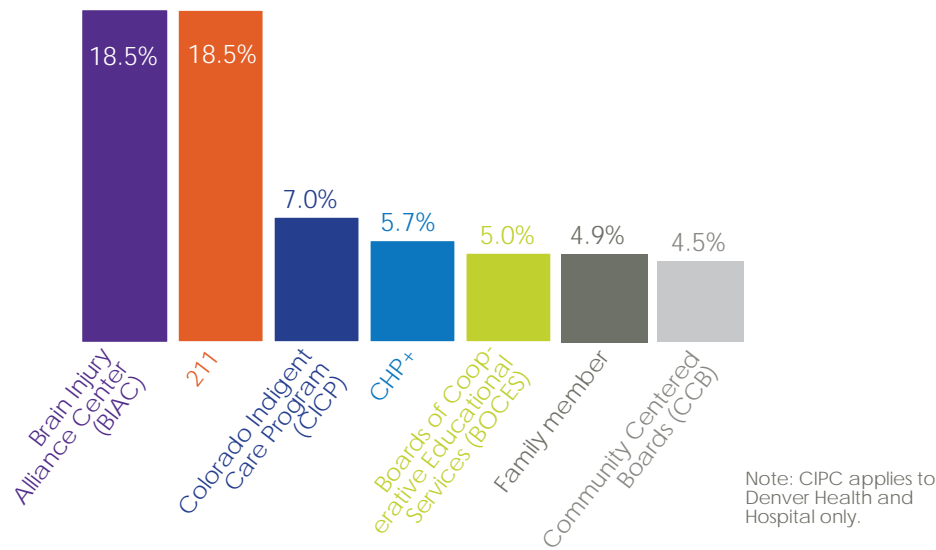


Medicaid sub-type*



CLIENT SERVICES

Most common referral sources to HCP***



Total number of clients served in care coordination: 1,112

Average length of time in care coordination: 294 days

*Clients' insurance status may change at anytime; therefore, this data represents the insurance distribution of HCP clients on the date the report was populated (05/06/2015).
**There are 1,892 medical conditions reported for 985 clients; thus showing the medical complexity of the population that HCP serves.
***Care coordination clients may be referred to HCP by more than one source.

ABOUT HCP INFORMATION ONLY ENCOUNTERS

Providing resources for children and youth with special needs is referred to as 'Information Only.' It encompasses all information, resources, and/or referrals given to families, providers, and other community agencies, when the family does not want or need the full model of HCP Care Coordination services.

Examples of information only activities include assistance with identifying local services and providing resources for existing public health programs or community based programs, and assisting with referrals to such programs.

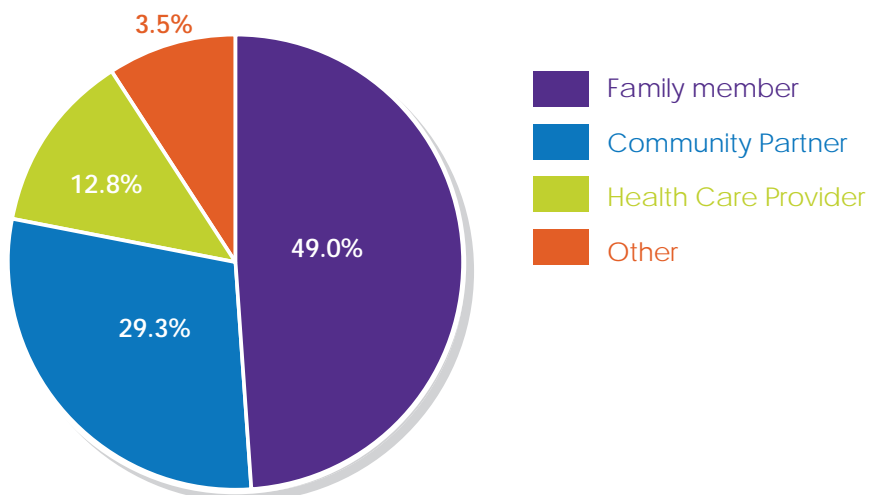


HCP INFORMATION ONLY

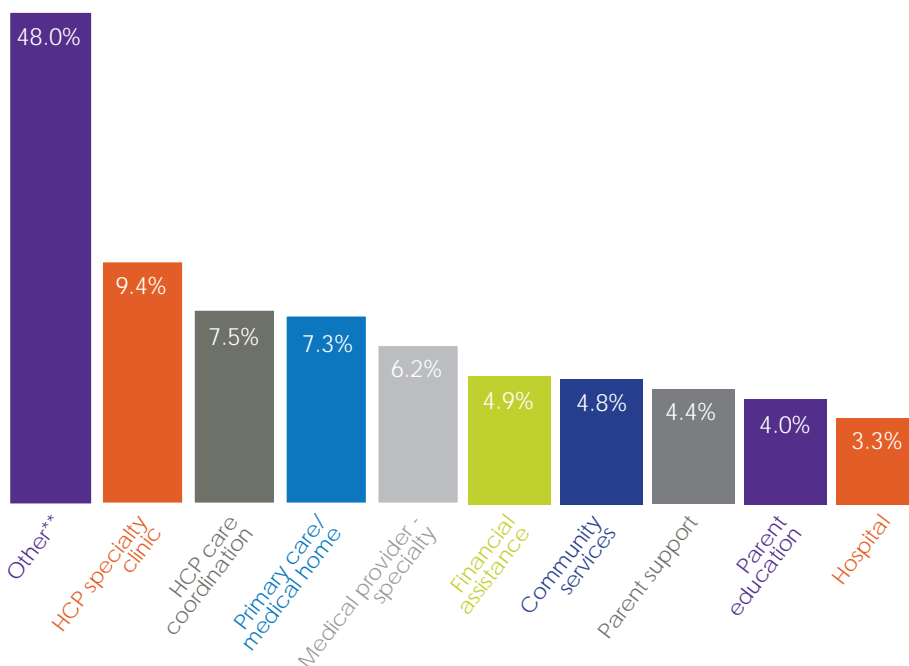
Total number of information only encounters: 1,575

Total number of hours spent providing community with information and resources: 969

Who requested the information



Type of information provided*



Note: Information Only reporting is not required by all counties. Funding level dictates the requirement; therefore this data represents agencies whose contract requires this reporting and agencies who have elected to report this information voluntarily (approximately 60% of the state overall).

*Clients requesting information and resources may request more than one resource at a time.

**Due to space constraints, the "Other" bar is not proportional to the other types of information.

ABOUT HCP SPECIALTY CLINICS

CDPHE contracts with University Physicians, Inc. (UPI) and LPHA specialty clinic host sites to:

- Provide access that would otherwise not be available to specialty care in rural and frontier communities of Colorado, in the areas of neurology, orthopaedics, and rehabilitation.
- Coordinate pediatric specialty care in collaboration with local primary care providers and model a medical home team approach for the children and youth with special health care needs and their families who receive care through HCP Specialty Clinics.

Through HCP Specialty Clinics, HCP aims to reduce barriers to families such as cost, lost work or school time and travel, and minimize the number of trips to Metropolitan areas for specialty care that a family might otherwise have to make.



COLORADO
Department of Public
Health & Environment

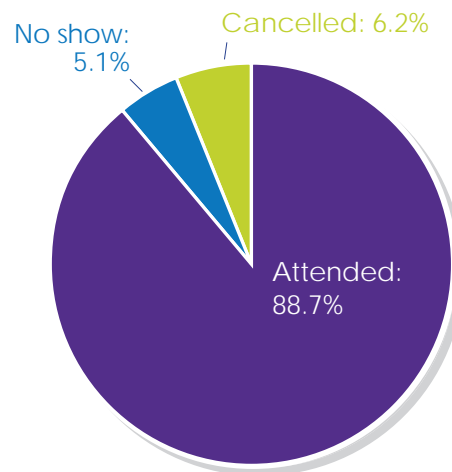
HCP SPECIALTY CLINICS

Total number of HCP specialty clinics held: 104

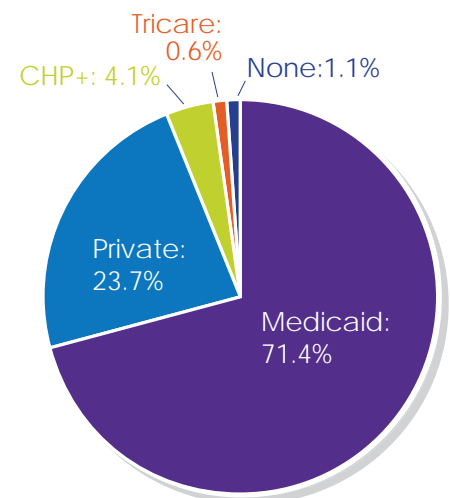
Total number of (non-unique) visits to HCP specialty clinics

Neurology	Orthopaedics	Rehabilitation	Total
706	90	284	1,080

Outcome of appointments



Insurance type



Total number of clinics scheduled, by location and clinic type*

Location	Neurology	Orthopaedics	Rehabilitation
Grand Junction	30	-	4
Delta	-	2	-
Montrose	6	-	-
Durango	12	-	2
Alamosa	9	-	4
Pueblo	9	2	4
Rocky Ford	4	-	2
Sterling	6	4	3
Fort Morgan	2	-	-
Total (statewide)	78	8	19

*The number of clinics scheduled may vary from the number of clinics held.