

# Medical Assistance Program Bulletin Colorado Title XIX

**Fiscal Agent** 

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> Medical Assistance Program Fiscal Agent Information on the Internet

www.chcpf.state.co.us

Click on the Provider Services tab at the top of the web page

Medical Assistance Program bulletins contain important policy and billing information and should be shared promptly with billing staff.

Bulletins supplement information in the Medical Assistance Program Provider Manual and should be retained with the provider manual for reference. Retain all bulletins until published notification advises that the information is obsolete or reproduced in subsequent bulletins or provider manual updates.

Please direct questions about bulletins and billing information to Medical Assistance Program Provider Services.

# Distribution: All providers

Reference: B0500195

June 2005

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# All Providers

# National Provider Identifier Activities Begin in 2005



The Centers for Medicare & Medicaid Services (CMS) is pleased to announce the new identifier for standard electronic health care transactions.

The National Provider Identifier (NPI) is a single provider identifier that replaces all the different provider identifiers that are currently used for each health plan with which providers do business. This identifier is a requirement of the Health Insurance Portability and Accountability Act (HIPAA) of 1996, and must be used for most HIPAA covered entities. These include health plans, health care clearinghouses, and health care providers that conduct electronic transactions for which the Secretary has adopted a standard (i.e., standard transactions).

Information about the NPI is available at www.cms.hhs.gov/hipaa/hipaa2.

This site contains Frequently Asked Questions and other information related to the NPI and other HIPAA standards.

Beginning May 23, 2005, up-to-date information about the NPI, such as when and how to apply is available on the NPPES web site at <u>https://nppes.cms.hhs.gov</u>, or you may call the Enumerator at 1-800-465-3203 or TTY 1-800-692-2326.

# **Remittance Advice Report Name Change**

The 077016 Remittance Advice Report name has been changed to 077016 *Provider Claim Report*. Old reports may still be accessed from 077016 Remittance Advice Report.

# WINASAP Update

As of May 2, 2005, providers have been able to bill the 837 Professional and Dental claims through the web portal. The 278 (PAR), PAR Inquiry, and 837 Institutional transactions should be available in June.



WINASAP software will be inactivated 30 days after these transactions are implemented. We anticipate that the WINASAP software

will no longer be available for any transactions as of August 1, 2005.

The ability to verify eligibility through WINASAP was eliminated on May 2, 2005.

The provider trading partner administrators are encouraged to log-on to the web portal and set up user access for these services as they become available. On-line Training, User Guides and Help Guides are available to assist portal users in the data entry and transaction submissions.

# Independence Day Holiday Claim Processing

For the Independence Day holiday on Monday, July 4, 2005, claim payments will be processed on Friday July 1, 2005. The processing cycle includes electronic claims accepted before 6:30 P.M. on Friday. Providers should expect a one business day delay in receiving payments.

# Sign-up for Electronic Publications Notification!

The Department and the fiscal agent are establishing a provider email notification system for new bulletins and website updates. Email notifications with a link to the new or updated website document will soon be available. Medical Assistance Program enrolled providers who do not have their email on file with the fiscal agent should complete the attached form (Attachment A). *Providers are responsible for ensuring that the fiscal agent has their current publications email address on file. The Colorado Medical Assistance Program is not responsible for undeliverable notifications due to incorrect email addresses.* Please fax or mail the completed form to the fiscal agent at the fax number/address on the form. Thank you for your prompt completion of the form.

# **Alternative Care Facility Providers**

# Alternative Care Facility Change Of Ownership (CHOW) (Medical Assistance Program Certified Assisted Living Residence)

When an Alternative Care Facility goes through a change of ownership, significant Medical Assistance Program certification problems occur if the following procedures are not completed before the change. All Medical Assistance Program requirements must be in place prior to the date of a change of ownership of a certified Alternative Care Facility. Licensure and Medical Assistance Program certification of an Assisted Living facility are two separate processes that may or may not be completed simultaneously. If Medical Assistance Program certification is not completed at the same time as a licensure, Medical Assistance Program payments cannot be processed for Medical Assistance Program clients. New owners **cannot** use the previous owner's provider number. Medical Assistance Program Provider numbers are owner specific and are tied to Federal Tax IDs.



# When a facility plans a change of ownership:

- 1. The Department of Public Health and Environment must be notified 30 days prior to the effective date of the change of ownership.
- 2. The new owner/operator must register for the next ACF Orientation Training, which is conducted twice a year. Please call Dixi Gloystein at 303-866-5908 to register.
  - 3. The ACF application must be completed and submitted to the Department of Public Health and Environment (DPHE) and to the Department of Health Care Policy & Financing (the Department) prior to the change of ownership. The application is available in the ACF orientation training package.
  - 4. DPHE schedules the required health and life safety code surveys, and notifies the Department of Compliance with all program requirements. The Department will notify the owner of the effective date of Medical Assistance Program certification. (As soon as a Medical Assistance Program Provider Number is issued, the facility may bill for Medical Assistance Program clients from that date forward,)
  - > Additional Medical Assistance Program requirements include:
    - ✓ Proof of liability insurance in the amount of at least 600,000.
    - ✓ Staff to client ratios of 1:10 during the day, and 1:15 during the evening. Secured facilities must have a staff to client ration of 1:8 at all times.
    - ✓ Written advanced directives policy and the clients' documented directives on file.
  - 5. The Department will request a Medical Assistance Program provider application from the fiscal agent (ACS).
  - 6. When the application is approved, the Department will issue a Medical Assistance Program provider number through the fiscal agent. Medical Assistance Program claims cannot be submitted until the provider number is issued and an approved Prior Authorization Request (PAR) is on file for the client.

If you have any questions, please contact:

Dixi Gloystein, ACF Program Manager Department of Health Care Policy and Financing 1570 Grant Street Denver, CO 80203 303-866-5908 dixi.gloystein@state.co.us



# DME/Supply Providers

# Procedure codes B4102 and B4103



Effective June 1, 2005, procedure codes B4102 and B4103, dietary supplements, may be billed as follows:

Bill one unit = one can, regardless of the size of the can or number of calories in the can. If attaching a paper invoice for pricing purposes and billing unit on the invoice indicates 'cases' as units, enter the number of cans per case on the acquisition cost invoice.

#### Procedure codes K0630-K0649

Effective June 1, 2005, procedure codes K0630-K0649 may be billed for clients with one of the following diagnoses:

Spinal Stenosis		Intervertebral Disc Disorder		Sprains / Strains	
Lumbar Region	724.02	Degeneration of Disc		Lumbar	847.2
Thoracic Region	724.01	Lumbar	722.52	Thoracic	847.1
		Thoracic	722.51	Lumbosacral	846.0
Sciatica	724.3	Disc Disorder w/ Myelopathy		Sacrum	847.3
		Lumbar	722.73	Sacroiliac	846.1
Fracture Vertebral Column w/o Cord Injury		Thoracic	722.72		
		Displacement w/o Myelopathy		Pain in Thoracic Spine	724.1
Lumbar	805.4	Lumbar	722.10		
Thoracic	805.2	Thoracic	722.11	Aftercare Following Surgery	
Sacrum/Coccyx	805.6	Postlaminectomy Syndrome		Vertebrae	V54.27
Pathological	733.13	Lumbar	722.83	Vertebrae Traumatic	V54.17
		Thoracic	722.82		

# Home Health Providers

#### Early Periodic Screening, Diagnosis and Treatment Extraordinary Home Health (EPSDT HH)

The Department of Health Care Policy and Financing's policy for utilization review of EPSDT HH has changed. Effective May 1, 2005, the initial and continued stay Prior Authorization Request (PAR) and continued stay review period is six (6) months. An analysis of the program determined that the clients in EPSDT HH have chronic medical problems with few changes over time to their PARs or physician's orders. The provider has the option to revise the PAR if the client's condition changes. Please change your PAR dates from 60 days to six (6) months for the next PAR period. The remainder of the rules and PAR process are unchanged.



# Home Health, Private Duty Nursing and Hospice providers

New provider Specialty Billing Manual sections are available on line in the Provider Services section of the Department's website, <u>http://www.chcpf.state.co.us/ACS/Provider Services/Billing Manuals/Billing Manuals.asp</u>. Please review the appropriate Manual section to ensure that appropriate billing procedures are being followed.

# **Private Duty Nursing**



New requests for Home Health Agency (HHA) Private Duty Nursing (PDN) must include foster care plans and private insurance Explanation Of Benefits (EOBs). Send all requests to Dual Diagnosis Management (DDM) for review Foster care plans need only be submitted one time and may be obtained from either a foster parent or through the client's county Department of Human Services. HHAs should request EOBs to determine whether the client's private insurance benefit includes a partial year PDN benefit or an annual cap amount. If the private insurance does not cover PDN, obtain the insurance denial EOB and submit it to DDM. DDM is currently tracking several outstanding foster care plans and EOBs. Please ensure that these documents are provided in a timely fashion.

# **Pharmacy and Physician Providers**

Beginning July 1, 2005 pharmacies will no longer be able to bill diaphragms as a pharmaceutical item. Pharmacies billing for diaphragms must submit electronic claims on the electronic Colorado 1500/837P format and paper claims must be submitted on the Colorado 1500 claim form.

*Reminder:* When submitting claims for medication packaged as a kit, use the proper quantity.

For example: Copaxone comes in a kit containing 30 vials. Bill a quantity of 1 to provide 30 vials to the client. Incorrect billing of medication could result in an overpayment.



# Leukotriene Criteria

The leukotriene criteria have been amended to allow prior authorization approval:

- 1. If a client has tried and failed on an inhaled steroid/nasal steroid or
- 2. If a client is on an inhaled steroid/nasal steroid and the provider wants to prescribe a leukotriene as added therapy.

In addition, if a client was on a leukotriene as of March 1, 2005 and has been stabilized on the medication, a prior authorization will be approved for continued therapy.

# **Practitioners**

# **Presumptive Eligibility for Pregnant Women**

All prenatal Presumptive Eligibility (PE) spans ended September 30, 2004. Providers who treated pregnant women with little or no health insurance coverage were asked to refer those patients to their county social/human services office to apply for the Medical Assistance Program benefits.

Effective July 1, 2005, a new structure for PE will be implemented. Please watch for additional information in future Medical Assistance Program bulletins.

# **Revised Summer/Fall 2005 Provider Billing Workshop Schedule**

#### **General Information**



Provider billing workshops include both Medical Assistance Program billing instructions and a review of Medical Assistance Program billing procedures. There are specific classes for new billers to the Medical Assistance Program and for specialty training for different provider types. The schedule for Summer and Fall 2005 workshops follows.

#### Who Should Attend?

New and experienced receptionists, front desk personnel, admission personnel, office managers, billing services, and other billers should attend the appropriate workshops.

#### **Do I need Reservations?**

Yes, reservations are necessary for *all workshops*. We are currently requesting reservations for both Statewide and Denver workshops to ensure that adequate space is available for all workshops.

Email reservations to: workshop.reservations@acs-inc.com or

Call Medical Assistance Program Provider Services to make reservations. 1-800-237-0757 or 303-534-0146



Press "**5**" to make your workshop reservation. This transfers you to a voice mail where you must leave the following information:



- Medical Assistance Program provider billing number
- > The date and time of the workshop
- > The number of people attending and their names
- Contact name, address and phone number
- Without all of the requested information, your reservation will not be processed successfully.

Your confirmation will be mailed to you within one (1) week of making your reservation. If you do not receive a confirmation within one (1) week, please contact Provider Services and talk to a Provider Relations Representative.

# **Class Descriptions**

Please see bulletin B0500191, January 2005 for a complete list of class descriptions.

# Locations Denver

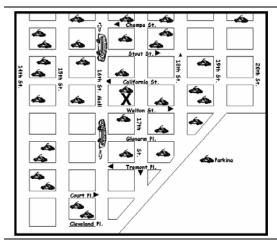
#### All Denver workshops are located at:

ACS 600 Seventeenth Street Suite 600 N (6<sup>th</sup> Floor, North Tower) Denver, CO 80202

#### Driving directions:

Take Interstate 25 to Exit 210 A – Colfax. Go East Take Colfax 0.8 miles to Welton – seventh light. Go North Take Welton 0.4 miles to 16<sup>th</sup> Street – Third light. ACS is located in the Dominion Plaza, on the west side of Welton, between 16<sup>th</sup> and 17<sup>th</sup> Streets.





#### Parking:

Parking is not provided and is limited in the Downtown Denver area. Providers attending workshops are urged to carpool and arrive early to secure parking or use public transportation.

Commercial parking lots are available throughout the downtown area and the daily rates range from approximately \$5 - \$10.

# Denver Beginning Billing Schedule 9:00 – 3:00 (Unless Otherwise Noted)

**Beginning Billing CO-1500/837P** 06/07/05 – Tuesday 08/02/05 – Tuesday 11/08/05 – Tuesday **Beginning Billing UB-92/ 837I** 06/09/05 – Thursday 08/04/05 – Thursday 11/10/05 – Thursday

Beginning Billing CO-1500, UB-92, ADA Format (837D, 837I & 837P) 07/06/05 – Wednesday, 8:30 am-2:30 10/13/05 - Thursday

# Denver Specialty Training Schedule

# Practitioners

10/18/05 - Tuesday, 8:30-11:30

**Dental** 10/20/05 – Thursday, 10:00-11:00

#### **EPSDT** 10/18/05 – Tuesday, 12:30-1:30

FQHC/RHC 10/21/05 – Friday, 2:00-4:00

# HCBS

10/19/05 - Wednesday, 1:30-2:30

# **Home Health**

07/06/05 – Wednesday, 2:30-3:30 (Providers with questions about the recent HH, PDN & EPSDT PDN changes should attend) 10/17/05 – Monday, 11:45-12:45 Hospice

10/17/05 - Monday, 10:30-11:30

Nursing Facility 10/17/05 – Monday, 8:30-10:30 Physical/ Occupational and Speech Therapy

10/21/05 – Friday, 11:00-1:00

Pharmacy 10/20/05 – Thursday, 1:00-2:00

**RTC** 10/18/05 – Tuesday, 2:00- 4:00

Supply/DME 10/19/05 – Wednesday, 8:30-10:30

Transportation 10/21/05 – Friday, 8:30-10:30

#### Durango

Mercy Medical Center 1800 East 3rd Avenue Durango, CO 81301 970-247-4311

# Fort Collins

Hilton Fort Collins 425 West Prospect Road Fort Collins, CO 80526 970-482-2626

# Statewide

# Greeley

Best Western Regency 701 8<sup>th</sup> Street Greeley, CO 80631 970-353-8444

# Pueblo

Ramada Inn and Conference Center 4001 North Elizabeth Pueblo, CO 81008 719-543-8050

# **Colorado Springs**

Embassy Suites Hotel 7290 Commerce Center Dr Colorado Springs, CO 80919 719-599-9100

# **Grand Junction**

Holiday Inn 755 Horizon Drive Grand Junction, CO 81502 970-243-6790

# Statewide Beginning Billing 8:30-1:00 (Unless Otherwise Noted)

#### Beginning Billing CO-1500/UB-92

09/15/05 – Grand Junction – Thursday 09/19/05 – Durango – Monday, 9:00 am-1:30 09/26/05— Fort Collins—Monday, 9:00 am-1:30 09/27/05 – Greeley – Tuesday, 9:00 am-1:30 09/21/05 – Pueblo – Wednesday 09/22/05 – Colorado Springs – Thursday

# Statewide Specialty Training Schedule

Beginning Billing CO-1500 and UB-92 09/15/05 – Grand Junction – Thursday, 8:30-1:00 Practitioner

09/15/05 – Grand Junction – Thursday, 2:00-4:00

**Beginning Billing CO-1500 and UB-92** 09/19/05 – Durango – Monday, 9:00-1:30

Hospital 09/19/05 – Durango – Monday, 2:00-4:00

Beginning Billing CO-1500 and UB-92 09/21/05 - Pueblo - Wednesday, 8:30-1:00

**RHC/FQHC** 09/21/05 - Pueblo - Wednesday, 2:00-3:30 Beginning Billing CO-1500 and UB-92 09/22/05 – Colorado Springs – Thursday, 8:30-1:00 Occupational Physical and Speech Therapies 09/22/05 – Colorado Springs – Thursday, 2:00-4:00

Beginning Billing CO-1500 and UB-92 09/26/05 – Fort Collins – Monday, 9:00-1:30

Occupational Physical and Speech Therapies 09/26/05 – Fort Collins – Monday, 2:00-4:00

Beginning Billing CO-1500 and UB-92 09/27/05 - Greeley - Tuesday, 9:00-1:30

Practitioner 09/27/05 – Greeley – Tuesday, 2:00-4:00

Please direct questions about Medical Assistance Program billing or the information in this bulletin to Medical Assistance Program Provider Services at: 303-534-0146 or-800-237-0757 (Toll free Colorado)

Remember to check the Provider Services section of the Department's website at: <u>http://www.chcpf.state.co.us</u> for Provider Updates and News





# **Publication Preferences**

#### Publication and Notification Preference

Medical Assistance Program updates and billing instructions are communicated through Medical Assistance Program publications. An email notification with a link to the publication will be sent to providers when new bulletins, publication revisions and program updates are posted on the Provider Services Section of the Department's website. Providers are responsible for ensuring that the fiscal agent has their current publications email address on file. The Colorado Medical Assistance Program is not responsible for undeliverable notifications due to incorrect email addresses.

All publications are available in the Provider Services section of the Department's website:

http://www.chc	pf.state.co.us/ACS/Provider	Services/provider	services asp
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Please complete the following information:						
Provider Name:	Medical Assistance Program Provider Number:					
Contact Name:	Telephone Number: ()					
Address:	D Box State Zip Code					
Provider Publications Email Address:						
Publications Media:       Email notification with link to publication         (Please check one)       Another provider will receive email notification on my behalf. I understand that I am responsible for obtaining the notification from this provider and that I will not receive an email notification from the Colorado Medical Assistance Program.         None (I understand that I am responsible for retrieving publications from the website and that I will not receive an email notification from the Colorado Medical Assistance Program).         Authorized Signature       Date						
Please complete all of the above information and						
Fax to:	or Mail to:					
Medical Assistance Program Provider Enrolment Medical Assistance Program Provider Enrolment 303-534-0439 PO Box 1100 Denver, CO 80201-1100						