

**Automated Medical Payments** 

# Medicaid Bulletin

Colorado Title XIX

Fiscal Agent



600 Seventeenth Street Suite 600 North Denver, CO 80202

Medicaid Provider Services 303-534-0146 1-800-237-0757

### **Mailing Addresses**

Claims & PARs P.O. Box 30 Denver, CO 80201-0030

Correspondence, Inquiries & Adjustments P.O Box 90 Denver, CO 80201-0090

Provider enrollment, Provider information, Changes, Signature authorization, and Claim requisitions P.O. Box 1100 Denver, CO 80201-1100

# Medicaid Fiscal Agent Information on the Internet

http://coloradomedicaid.acs-inc.com

Medicaid bulletins contain important policy and billing information and should be shared promptly with billing staff.

Bulletins supplement information in the Medicaid Provider Manual and should be retained with the provider manual for reference. Retain all bulletins until published notification advises that the information is obsolete or reproduced in subsequent bulletins or provider manual updates.

Please direct questions about bulletins and billing information to Medicaid Provider Services.

Distribution: All providers December 2002

Reference: B0200144

# 2003 – Winter/Spring Denver & Statewide Provider Billing Workshop Schedule

### **General Information**

Provider billing workshops include both Medicaid Billing instructions and a review of Medicaid billing procedures. There are specific classes for new billers to the Medicaid program and for specialty training for different types of providers. This bulletin contains the schedule for Winter/Spring 2003 workshops. The workshops will start in January and continue through May.

#### Who Should Attend?

New and experienced receptionists, front desk personnel, admission personnel, office managers, billing services, and other billers should attend the appropriate workshops.

#### Do I need Reservations?

Yes, reservations are necessary for *all workshops*. We are currently requesting reservations for both Statewide and Denver workshops to be able to provide adequate space in all workshops.

To make a reservation please call 1-800-237-0757 303-534-0146

Press "4" to make your workshop reservation. This transfers you to a voice mail where you must leave the following information:

- Medicaid provider billing number
- ➤ The date and time of the workshop
- > The number of people attending and their names
- Contact name, address and phone number

Without all of the requested information, your reservation will not be processed successfully.

Your confirmation will be mailed to you within 1 week of making your reservation. If you do not receive a confirmation within 1 week please contact Provider Services and talk to a Provider Relations Representative.

#### Locations:

#### Denver

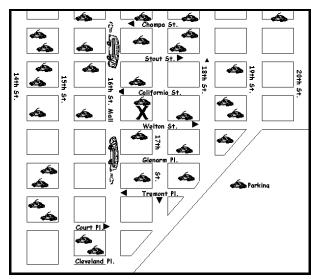
All Denver workshops are located at:

**ACS** 

600 Seventeenth Street Suite 600 N (6<sup>th</sup> Floor, North Tower) Denver, CO 80202

#### **Driving directions:**

Take Interstate 25 to Exit 210 A – Colfax. Go East Take Colfax 0.8 miles to Welton – seventh light. Go North Take Welton 0.4 miles to 16<sup>th</sup> Street – Third light. ACS is located in the Dominion Plaza, on the west side of Welton, between 16<sup>th</sup> and 17<sup>th</sup> Streets.



#### Parking:

Parking is not provided and is limited in the Downtown Denver area. Providers attending workshops are urged to carpool and arrive early to secure parking or use public transportation.

Commercial parking lots are available throughout the downtown area and the daily rates range from approximately \$5 - \$10.

#### **Fort Collins:**

University Park Holiday Inn 425 West Prospect Road Fort Collins, CO 80526 970-482-2626

#### Greeley

Best Western Ramkota Inn 701 8<sup>th</sup> Street Greeley, CO 80631 970-353-8444

#### **Pueblo**

Holiday Inn Pueblo 4001 North Elizabeth Pueblo, CO 81008 719-543-8050

### **Colorado Springs**

Embassy Suites Hotel 7290 Commerce Center Dr Colorado Springs, CO 80919 719-599-9100

#### **Grand Junction**

Holiday Inn 755 Horizon Drive Grand Junction, CO 81502 970-243-6790

# Beginning Training CO1500/UB92 Denver

This program is for new billers to the Colorado Medicaid program. Class will consist of in-depth information on resources, eligibility, timely filing, reconciling your remittance statements, claim completion for the UB-92 and CO1500.

1/14/03	Tues	9:00 – 3:00
2/13/03	Thurs	9:00 - 3:00
3/11/03	Tues	9:00 - 3:00
4/17/03	Thurs	9:00 - 3:00

# Intermediate Training – CO1500 Denver Prerequisite: Beginning Training

This program is for billers who have already completed the beginning training and are ready for a more indepth class with an opportunity to discuss problems and answer questions for billing on the CO1500 claim form. Class will consist of new policies and billing information, how to bill claims after Medicare and Third Party Insurance, and common billing issues. We recommend that you attend one or more of our workshops before attending the Intermediate class. If you feel that your experience may qualify you to be exempt from the Beginning class, please let us know why when you make your reservations. (*Please fax any specific questions that you would like to go over during the workshop to Provider Representatives* 303-534-0439)

1/16/03 Thurs 8:30 – 11:30 3/13/03 Thurs 1:00 – 4:00

# Intermediate Training – UB92 Denver Prerequisite: Beginning Training

This program is for billers who have already completed the beginning training and are ready for a more indepth class with an opportunity to discuss problems and answer questions on the UB92 claim form. Class will consist of new policies and billing information, how to bill claims after Medicare and Third Party Insurance, and common billing issues. We recommend that you attend one or more of our workshops before attending the Intermediate class. If you feel that your experience may qualify you to be exempt from the Beginning class, please let us know why when you make your reservations.

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Intermediate Training – UB92 Denver
Prerequisite: Beginning Training - Continued

(Please fax any specific questions that you would like to go over during the workshop to Provider Representatives 303-534-0439)

1/16/03 Thurs 1:00 – 4:00 3/13/03 Thurs 8:30 – 11:30

# **Specialty Training**

Specialty Training will be provided for all Front Range Providers in our Denver Locations. Grand Junction providers can request specialty training by appointment during our May Training.

Practitioners Denver

This program is for billers that bill on the Colorado 1500 format. This class will discuss billing procedures, common billing issues and guidelines for these specific provider types:

Ambulance

Anesthesiologists

**ASC** 

Family Planning

Independent Labs

Independent Radiologists

**Nurse Practitioner** 

**OB/GYN** 

Occupational Therapist

**Physical Therapists** 

Physician Assistant

Physicians, Surgeons

3/18/03 Tues 1:00 – 4:00

### County Transportation

This program is for billers that bill on the CO1500 claim format. This class will discuss billing procedures, common billing issues and guidelines for these specific provider types:

Counties billing for transportation

**County Brokers** 

03/17/03 Mon 1:30 – 3:30

Dental Denver

This program is for billers that bill on the ADA claim format. This class will discuss billing procedures, common billing issues and guidelines for these specific provider types:

Dentists, Dental Hygienists

(This is not the class for FQHC/RHC – please refer to FQHC/RHC Class on 3/21/03)

03/20/03 Thurs 10:30 – 11:30

Dialysis Denver

This program is for billers that bill on the CO1500/UB92 claim formats. This class will discuss billing procedures, common billing issues and guidelines for Dialysis providers.

03/21/03 Fri 8:30 – 9:30

#### **EPSDT**

Denver

This program is for billers that bill on the EPSDT claim format. This class will discuss billing procedures, common billing issues and guidelines for EPSDT Providers.

(This is not the class for FQHC/RHC – please refer to FQHC/RHC Class on 3/21/03)

03/18/03 Tues 10:30 – 11:30

### FQHC/RHC Denver

This program is for billers that bill on the UB92 format. This class will discuss billing procedures, common billing issues and guidelines for FQHC/RHC providers.

03/21/03 Fri 10:30 – 11:30

#### HCBS Denver

This program is for billers that bill on the CO1500 claim format for the following services; adult day care, non-medical transportation, home electronics, home modifications and personal care. This class will discuss billing procedures, common billing issues and guidelines for these specific provider types:

HCBS - EBD

HCBS - MI

HCBS - PLWA

HCBS – CMW

HCBS - BI

Denver

3/20/03 Thurs 1:00 – 4:00

#### Home Health

Denver

This program is for billers that bill on the UB92 format. This class will discuss billing procedures, common billing issues and guidelines for home health providers.

03/21/03 Fri 1:00 – 2:00

## Hospice Denver

This program is for billers that bill on the UB92 format. This class will discuss billing procedures, common billing issues and guidelines for home health providers.

03/17/03 Mon 11:00 – 12:00

## Hospital Denver

This program is for billers that bill on the UB92 format. This class will discuss billing procedures, common billing issues and guidelines for these specific provider types:

In-patient Hospital, Out-patient Hospital

(This is not the class for FQHC/RHC – please refer to FQHC/RHC Class on 3/21/03)

3/19/03 Wed 10:30 – 11:30

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**Continued** 

## Nursing Facility

#### Denver

Denver

This program is for billers that bill on the UB92 claim format. This class will discuss billing procedures, common billing issues, PETI, Medicare Crossovers and guidelines for Nursing Facility providers.

03/17/03 Mon 8:30 – 10:00

# Pharmacy/Infusion Therapy Denver

This program is for billers that bill on the Pharmacy claim format/Point of Sale. This class will discuss billing procedures, common billing issues and guidelines for these specific provider types: Pharmacies, Home Infusion Providers

03/19/03 Wed 8:30 – 9:30

### RTC Denver

This program is for billers that bill on the UB92 claim format. This class will discuss billing procedures, common billing issues and guidelines for RTC providers.

03/18/03 Tues 8:30 – 9:30

# Supply/DME

This program is for billers that bill on the CO1500 claim format. This class will discuss billing procedures, common billing issues and guidelines for Supply/DME providers.

03/19/03 Wed 1:00 - 3:00

# Vision Denver

This program is for billers that bill on the CO1500 claim format. This class will discuss billing procedures, common billing issues and guidelines for Vision providers.

03/20/03 Thurs 8:30 – 9:30

# Statewide Training Beginning Training - CO1500/UB92

This program is for new billers to the Colorado Medicaid program. Class will consist of in-depth information on resources, eligibility, timely filing, reconciling your remittance statements, claim completion for the UB-92 and CO1500.

5/06/03	Tues	Greeley	8:30 – 1:00
5/07/03	Wed	Fort Collins	8:30 - 1:00
5/13/03	Tues	Pueblo	8:30 - 1:00
5/14/03	Wed	Colo Springs	8:30 - 1:00
5/21/03	Wed	<b>Grand Junction</b>	8:30 - 1:00

# Intermediate Training – CO1500 Prerequisite: Beginning Training

This program is for billers who have already completed the beginning training and are ready for a more indepth class with an opportunity to discuss problems and answer questions for billing on the CO1500 claim form.

# Intermediate Training – CO1500 Prerequisite: Beginning Training -

Class will consist of new policies and billing information, how to bill claims after Medicare and Third Party Insurance, and common billing issues. We recommend that you attend one or more of our workshops before attending the Intermediate class. If you feel that your experience may qualify you to be exempt from the Beginning class, please let us know why when you make your reservations. (*Please fax any specific questions that you would like to go over during the workshop to Provider Representatives* 303-534-0439)

5/07/03	Wed	Fort Collins	2:00 - 4:00
5/14/03	Wed	Colo Springs	2:00 - 4:00
5/21/03	Wed	<b>Grand Junction</b>	2:00 - 4:00

# Intermediate Training – UB92 Prerequisite: Beginning Training

This program is for billers who have already completed the beginning training and are ready for a more indepth class with an opportunity to discuss problems and answer questions on the UB92 claim form. Class will consist of new policies and billing information, how to bill claims after Medicare and Third Party Insurance, and common billing issues. We recommend that you attend one or more of our workshops before attending the Intermediate class. If you feel that your experience may qualify you to be exempt from the Beginning class, please let us know why when you make your reservations. (*Please fax any specific questions that you would like to go over during the workshop to Provider Representatives* 303-534-0439)

5/06/03	Tues	Greeley	2:00 - 4:00
5/13/03	Tues	Pueblo	2:00 - 4:00

#### Dental

This program is for billers that bill on the ADA claim format. This class will discuss billing procedures, common billing issues and guidelines for these specific provider types:

Dentists, Dental Hygienists

5/06/03	Tues	Greeley	2:00 - 4:00
5/13/03	Tues	Pueblo	2:00-4:00

# Pharmacy/Infusion Therapy

This program is for billers that bill on the Pharmacy claim format/Point of Sale. This class will discuss billing procedures, common billing issues and guidelines for these specific provider types:

Pharmacies

Home Infusion Providers

5/07/03	Wed	Fort Collins	2:00 - 4:00
5/14/03	Wed	Colo Springs	2:00 - 4:00

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