Automated Medical Payments

Medicaid Bulletin

Colorado Title XIX

Fiscal Agent

A C S

600 Seventeenth Street
Suite 600 North
Denver, CO 80202

Medicaid Provider Services
303-534-0146
1-800-237-0757

Mailing Addresses
Claims & PARs
P.O. Box 30
Denver, CO 80201-0030

Correspondence, Inquiries & Adjustments
P.O Box 90
Denver, CO 80201-0090

Provider enrollment, Provider information,
Changes, Signature authorization,
and Claim requisitions
P.O. Box 1100
Denver, CO 80201-1100

Medicaid Fiscal Agent Information
on the Internet

coloradomedicaid .consultec-inc.com

Medicaid bulletins contain important policy and billing information and should be shared promptly with billing staff.

Bulletins supplement information in the Medicaid Provider Manual and should be retained with the provider manual for reference. Retain all bulletins until published notification advises that the information is obsolete or reproduced in subsequent bulletins or provider manual updates.
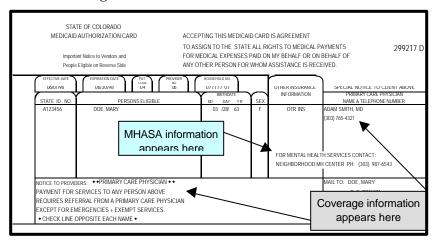
Please direct questions about bulletins and billing information to Medicaid Provider Services.

Remember to check client's coverage

Providers must remember to check the client's Medicaid Authorization Card (MAC) to verify eligibility and determine if the client's Medicaid coverage is with a Health Maintenance Organization (HMO), the Primary Care Physician Program (PCPP), or is Fee For Service (FFS). Also providers must verify client enrollment in a Mental Health Assessment and Services Agency (MHASA). If there is no MHASA listed, verify the mental health services coverage.

Client enrollment	MAC information
HMO	Name of HMO
PCPP	Name of PCP
FFS	No HMO *or* PCP name
MHASA	Name of MHASA

Follow these steps to verify eligibility and coverage:

1. Obtain a copy of the client's MAC or Notice of Proposed Action, and

2. Obtain birth date and State ID or **S**ocial **S**ecurity **N**umber (SSN), and

3. Verify eligibility and coverage through one of the following three methods: CMERS, FAXBACK, or interactive (AMP) eligibility verification.

Maintain monthly copies of all eligibility and coverage information in the client's file for billing purposes.

Please direct questions about Medicaid billing or this bulletin to:

Medicaid Provider Services
(303) 534-0146
1-800-237-0757