



Automated Medical Payments

Medicaid Bulletin

Colorado Title XIX

Fiscal Agent

CONSULTEC

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Medicaid Provider Services

303-534-0146
1-800-237-0757

Mailing Addresses

Claims & PARs
P.O. Box 30
Denver, CO 80201-0030

Correspondence, Inquiries & Adjustments

P.O. Box 90
Denver, CO 80201-0090

Provider enrollment, Provider information, Changes, Signature authorization, and Claim requisitions

P.O. Box 1100
Denver, CO 80201-1100

Medicaid Fiscal Agent Information on the Internet

WWW.CONSULTEC-GCRO.COM

Medicaid bulletins contain important policy and billing information and should be shared promptly with billing staff.

Bulletins supplement information in the Medicaid Provider Manual and should be retained with the provider manual for reference. Retain all bulletins until published notification advises that the information is obsolete or reproduced in subsequent bulletins or provider manual updates.

Please direct questions about bulletins and billing information to Medicaid Provider Services.

Distribution: Pharmacy providers

June 2000

Reference: B0000070

Medicaid claim reversal & log policies

Effective June 1, 2000 the following information will apply to pharmacy providers.

Claim reversals

If the Medicaid client does not pick up the prescription from the pharmacy within 14 calendar days from the date the prescription claim was submitted by the pharmacy, the prescription claim must be reversed on the 15th calendar day. The pharmacy must retain a record of the reversal on file in the pharmacy for audit purposes for six years.

Prescription receipt log

The pharmacy provider shall keep a chronological log which contains the client's name, his or her signature or agent's name, relationship to client and agent's signature and date of the receipt of the prescription. This log shall be kept for review by the Department or the Medicaid Fraud Control Unit within the Attorney General's Office for six years.

Please direct questions about Medicaid policy to:

Medicaid Provider Services

303-534-0146 or 1-800-237-0757 (toll free Colorado)

Please direct questions about claim submissions and PARs to:

PDCS Pharmacy Help Desk

1-800-365-4944