



Automated Medical Payments

# Medicaid Bulletin

## Colorado Title XIX

Fiscal Agent

**CONSULTEC**  
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### Medicaid Provider Services

303-534-0146  
1-800-237-0757

### Mailing Addresses

Claims & PARs  
P.O. Box 30  
Denver, CO 80201-0030

Correspondence, Inquiries & Adjustments  
P.O. Box 90  
Denver, CO 80201-0090

Provider enrollment, Provider information,  
Changes, Signature authorization,  
and Claim requisitions  
P.O. Box 1100  
Denver, CO 80201-1100

### Medicaid Fiscal Agent Information on the Internet

[WWW.CONSULTEC-GCRO.COM](http://WWW.CONSULTEC-GCRO.COM)

Medicaid bulletins contain important policy and billing information and should be shared promptly with billing staff.

Bulletins supplement information in the Medicaid Provider Manual and should be retained with the provider manual for reference. Retain all bulletins until published notification advises that the information is obsolete or reproduced in subsequent bulletins or provider manual updates.

Please direct questions about bulletins and billing information to Medicaid Provider Services.

Internet Version

Distribution: Nursing facility providers

February 2000

Reference: B000049

# Urgent Read Immediately

## Nursing facility claim adjustments

Nursing facility crossover claims for accommodation charges processed between December 1998 and February 2000 have paid incorrectly. Claims should have paid using the "lower-of" calculation. Medicaid calculates the Medicaid allowed amount minus the Medicare paid amount and compares the difference to the sum of the coinsurance and deductible. It is Medicaid policy to reimburse the lesser amount. These claims will be automatically adjusted during the February 11, 2000 processing cycle. Please note that claim adjustments reverse the original claim payment and will appear under the "Adjustments Paid" heading on the February 15, 2000 remittance statement. If the adjustment results in money owed the State, this will be deducted from your current Medicaid payment until the balance is fully recovered.

Please direct questions about Medicaid billing or the information in this bulletin to Medicaid Provider Services at 303-534-0146 or toll free at 1-800-237-0757.