



Automated Medical Payments

Medicaid Bulletin

Colorado Title XIX

Fiscal Agent

CONSULTEC

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Denver, CO 80202

Medicaid Provider Services

303-534-0146
1-800-237-0757

Mailing Addresses

Claims & PARs
P.O. Box 30
Denver, CO 80201-0030

Correspondence, Inquiries &
Adjustments
P.O. Box 90
Denver, CO 80201-0090

Provider enrollment, Provider
information, Changes, Signature
authorization,
and Claim requisitions
P.O. Box 1100
Denver, CO 80201-1100

Medicaid Fiscal Agent Information on the Internet

WWW.CONSULTEC-GCRO.COM

Distribution: Dentists, Suppliers,
Practitioners, Pharmacies, & HCBS

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Pended Prior Authorization Requests

Effective March 1, 2000, there will be a new policy for pended Prior Authorization Requests (PARs) processed by the fiscal agent, Consultec. PARs are pended when processing cannot be completed because they contain incomplete or incorrect information. A notification letter is sent to the provider requesting information needed to finalize the PAR.

Beginning March 1, 2000, all pended PARs will be held for 30 days from the date of the notification letter. If the provider does not submit the necessary information to the fiscal agent within the 30 days, the PAR will be denied. To be reconsidered, denied PARs must be resubmitted with all required information.

Please note: Current PARs that have been pending for 30 days or more on March 1, 2000 will be denied.

Please direct questions about Medicaid billing or the information in this bulletin to Medicaid Provider Services at:

303-534-0146 or

1-800-237-0757 (toll free Colorado).

Medicaid bulletins contain important policy and billing information and should be shared promptly with billing staff.

Bulletins supplement information in the Medicaid Provider Manual and should be retained with the provider manual for reference. Retain all bulletins until published notification advises that the information is obsolete or reproduced in subsequent bulletins or provider manual updates. Please direct questions about bulletins and billing information to Medicaid Provider Services.