



Automated Medical Payments

Medicaid Bulletin

Colorado Title XIX

Fiscal Agent

CONSULTEC

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Medicaid Provider Services

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Mailing Addresses

Claims & PARs
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Denver, CO 80201-0030

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Denver, CO 80201-0090

**Provider enrollment, Provider information,
Changes, Signature authorization,
and Claim requisitions**

P.O. Box 1100
Denver, CO 80201-1100

**Medicaid Fiscal Agent Information
on the Internet**

WWW.CONSULTEC-GCRO.COM

Medicaid bulletins contain important policy and billing information and should be shared promptly with billing staff.

Bulletins supplement information in the Medicaid Provider Manual and should be retained with the provider manual for reference. Retain all bulletins until published notification advises that the information is obsolete or reproduced in subsequent bulletins or provider manual updates.

Please direct questions about bulletins and billing information to Medicaid Provider Services.

Distribution: All Providers

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Reference: B0000043

Urgent Read Immediately

WINASAP and NECS Software Keying Requirement

Providers are reminded that the WINASAP and NECS software require **ALL** date fields to be keyed using the MMDDCCYY format. For example, January 31, 2000 must be keyed as 01/31/2000. A reminder about this requirement also appears in bulletin B9900031 that was published in October 1999.

The following error messages might result from the date being keyed incorrectly:

Code	Reject Error Messages
0271	<i>Client ineligible for Dates of Service.</i>
0302	<i>Attending provider number not on database.</i>
0422	<i>Rendering provider not enrolled.</i>
0424	<i>Billing provider not enrolled on Date of Service.</i>
1786	<i>ECC claim cannot bill if Date of Service is greater than 366 days old.</i>
1279	<i>Claims Dates of Service are over 4 years old.</i>

If you get any of these error messages, verify that all dates have been keyed using the required MMDDCCYY format. If they have not, re-key the dates using the required MMDDCCYY format and resubmit the claim.

If you have questions about the information in this bulletin, please contact Medicaid Provider Services at:

1-800-237-0757 (toll-free Colorado)

or

303-534-0146 (metro Denver).