



Automated Medical Payments

Medicaid Bulletin

Colorado Title XIX

Fiscal Agent

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INC.

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Changes, Signature authorization,
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Medicaid Fiscal Agent Information on the Internet

WWW.CONSULTEC-GCRO.COM

Medicaid bulletins contain important policy and billing information and should be shared promptly with billing staff.

Bulletins supplement information in the Medicaid Provider Manual and should be retained with the provider manual for reference. Retain all bulletins until published notification advises that the information is obsolete or reproduced in subsequent bulletins or provider manual updates.

Please direct questions about bulletins and billing information to Medicaid Provider Services.

Distribution: Pharmacy Providers

November 1999

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Urgent Read Immediately

Medicaid reprocesses pharmacy overpayments

Effective November 5, 1999, a pricing correction was made to the Medicaid claims processing system for pharmacy claims. The correction allows the processing system to compare the submitted charge with the allowed charge and pay the lower of the two.

All pharmacy claims processed December 1, 1998 to November 5, 1999 were reimbursed using the "allowed charge," even when the submitted charge was less. It is Medicaid policy to reimburse the lesser amount.

The Prescription Drug Card System (PDCS) automatically will adjust all claims that were processed December 1, 1998 to November 5, 1999 and paid incorrectly. The expected completion date for this process is December 15, 1999.

Claim adjustments reverse the original claim payment and pay the correct amount. The correct claim payment amount for these pharmacy claims is less than the original payment, resulting in money owed to the State. Money owed the State may be more than your current Medicaid payment. If this is the case, 100% of your Medicaid payment will be applied to the amount owed the State until the balance is cleared.

If you have any questions please contact PDCS Pharmacy Support at
1-800-365-4944.